

**WELCOME TO 2^d CAVALRY REGIMENT!
“DRAGOONS”**



THE SECOND REGIMENT OF DRAGOONS

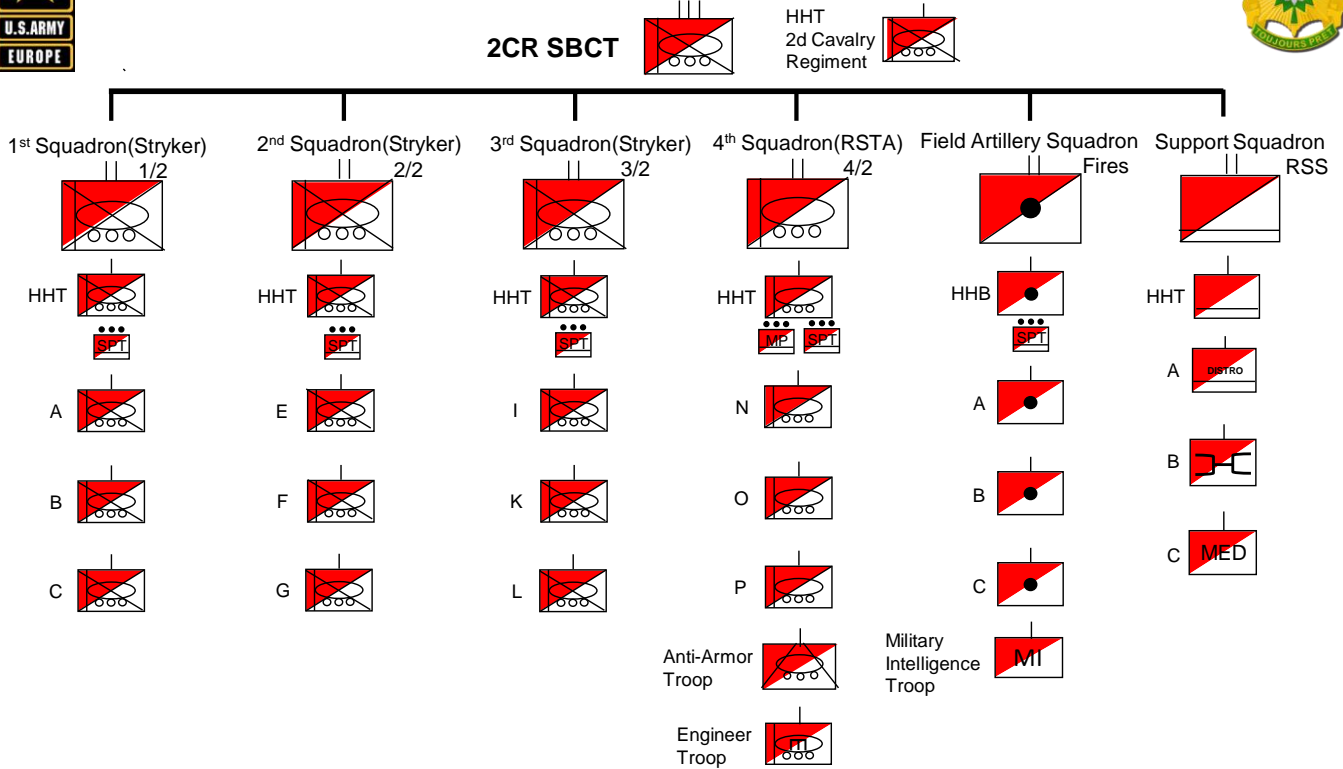
The 2D Cavalry Regiment consists of six squadrons and is located at Rose Barracks in Vilseck, Germany.

The 2D Cavalry Regiment (2CR) or 2D Dragoons, known previously as both the 2D Armored Cavalry Regiment (Light) and the 2D Armored Cavalry Regiment (2ACR), is a military unit within the United States ARMY. It can trace its lineage back to the early part of the 19th century. 2CR has distinction of being the “longest active serving Regiment in the United States Army”, which, subsequently, also makes it the oldest, continuously serving Cavalry organization. The Regimental Motto is *Toujours Pret* (French: ‘Always Ready’) - remember your regiment and follow your officers.



UNCLASSIFIED

Annex C 2d Cavalry Regiment Task Organization

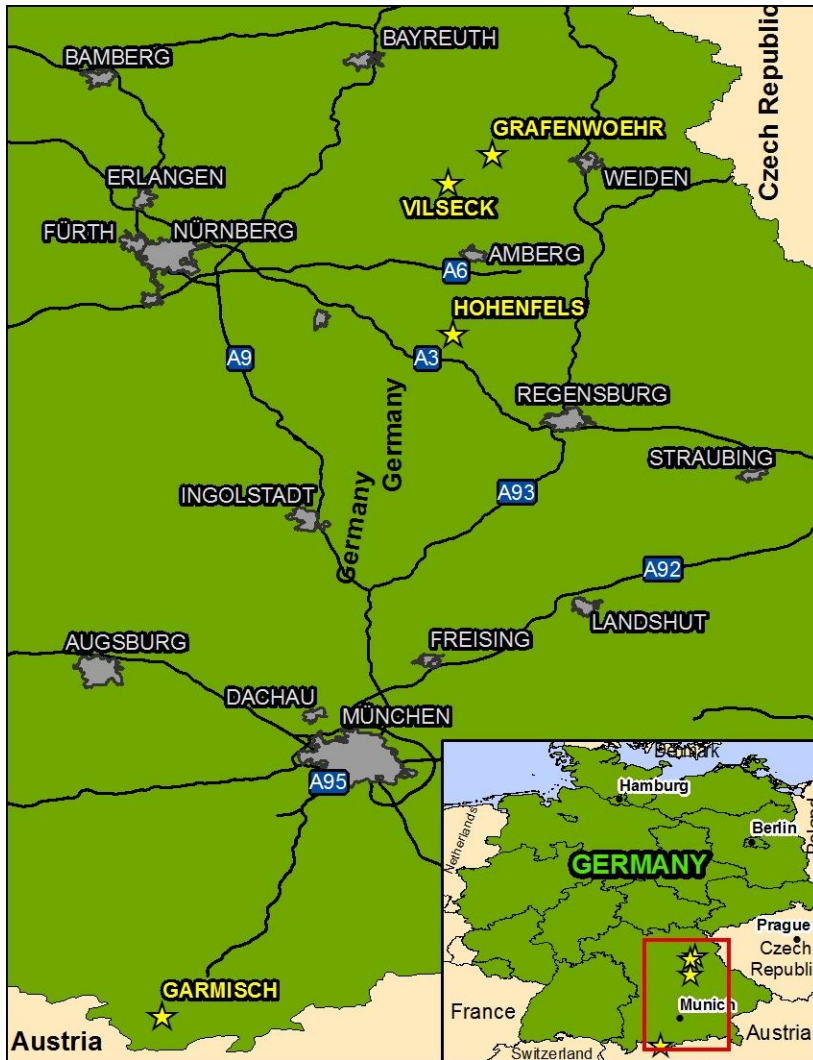


UNCLASSIFIED



As of 5 JAN 2012

Bavaria



Installation Websites

Vilseck

<http://www.2cr.army.mil>

Grafenwoehr

<http://www.grafenwoehr.army.mil>

Hohenfels

<http://www.hohenfels.army.mil>

Garmisch

<http://www.garmisch.army.mil/Community/default.asp>

History of Vilseck

Vilseck is a town in the Oberpfalz region of northeastern Bavaria, Germany situated on the river Vils, a tributary of the Naab River. The town is geographically separate from a nearby large American military base known as the Rose Barracks but more commonly referred to as Vilseck. The base, built in 1937-1938, was captured during World War II from the Germans; it was previously known as Südlager.

The town of Vilseck's population was 6,484 citizens living within its area of 64.71km² (25.2 square miles) in 35 hamlets and villages as of December 31, 2005. The town is 402 meters (1,300 feet) above sea level. Its name comes from the location of a castle built in the year 920. "Eck" is the German word for corner. The Vils River has a tight bend where the Burg is located. Thus, the name Vilseck. Vilseck is home to Rose Barracks, a U.S. Army base located just outside the town.

Table of Contents

2 nd Cavalry Regiment Contacts.....	7
"Speedy German"	5
Quiet Time	8
Barbeques	8
Garbage & Recycling	8
Self Help	9
Language	9
Status of Forces Agreement	9
Military One Source	9
Travel Outside Germany	9
Education/ Schools.....	10
Army in Europe Child Supervision Guidelines	11
Child Youth Services (CYS) & School Age Students (SAS)	12
CDC	12
WIC.....	12
Outdoor Recreation (ODR)	12
Army Community Service (ACS)	12
Employment Information	13
Vilseck Veterinary Clinic	13
Base Transportation	14
Installation Phonebooks	15
International Calls	15
Country Codes.....	15
Placing calls back to the US	15
Cell Phone, Residential Phone, Internet, and Cable Providers	16
Driver's Testing Station (USAREUR)	17
POV.....	17
Vehicle Registration.....	17
Esso Fuel Cards	17
Ration Card for Coffee and Liquor	18
USAA	18
American Banks on Post	18
Exchanging Money	18
Tax Relief (VAT Form).....	19
Brining Firearms into Germany	20
News Papers.....	20
Local Community Weather	20
Ristorante (Restaurants)	20
Some Area Attractions.....	21
Trains (Deutch Bahnhof).....	24
Airports	25
TIPS for Living in Germany	25
Useful Information Section.....	27

2nd Cavalry Regiment

Staff Duty 09662-83-5035/476-5035

Chaplain 09662-83-5616 476-5616

Family Readiness Support Assistant: Kristie Blackman

CIV: 09662-83-5037 DSN: 476-5037

From the States: 011-49-9662-83-5037

Email: Kristie.I.blackman4.civ@mail.mil

1st Squadron Contact Information

Staff Duty 09662-83-/476

Chaplain 09662-83- 476-

Family Readiness Support Assistant: Sarah Nielson

CIV: 09662-83-5204 DSN: 476-5204

From the States: 011-49-9662-83-5204

Email: sarah.j.nielson.civ@mail.mil

2nd Squadron Contact Information

Staff Duty 09662-83-5501/476-5501

Chaplain 09662-83-5511/5510 476-5511/5510

Family Readiness Support Assistant: Kelly Countryman

CIV: 09662-83-5502 DSN: 476-5502

From the States: 011-49-9662-83-5502

Email: kelly.m.countryman.civ@mail.mil

3rd Squadron Contact Information

Staff Duty 09662-83-5120/476-5120

Chaplain 09662-83-5128 476-5128

Family Readiness Support Assistant: Audrey Barrineau

CIV: 09662-83-5150 DSN: 476-5150

From the States: 011-49-9662-83-5150

Email: audrey.m.barrineau.civ@mail.mil

4th Squadron Contact Information

Staff Duty 09662-83-5301/476-5301

Chaplain 09662-83-5332/476-5332

Family Readiness Support Assistant: Jennifer Mitchel

CIV: 09662-83-5303 DSN: 476-5303

From the States: 011-49-9662-83-5303

Email: Jennifer.I.mitchel2.civ@Mail.mil

Fires Squadron Contact Information

Staff Duty 09662-83-5901/476-5901

Chaplain 09662-83-5853/5851 476-5853/5851

Family Readiness Support Assistant: Jenna DeDominici

CIV: 09662-83-5858 DSN: 476-5858

From the States: 011-49-9662-83-5858

Email: jenna.s.dedominici.civ@mail.mil

RSS Contact Information

Staff Duty 09662-83- /476

Chaplain 09662-83-/ 476-5853/

Family Readiness Support Assistant:

CIV: 09662-83-DSN: 476-

From the States: 011-49-9662-83-

Email:

“Speedy” German

Good morning.	Guten Morgen.	(goo -tehn mohr -ghen)
Good afternoon.	Guten Tag.	(goo -tehn tahk)
Good evening!	Guten Abend!	(goo -tehn ah -bendt)
Good night!	Gute Nacht!	(goo -teh nahkht)
How are you?	Wie geht es Ihnen?	(vee gayt ehs ee -nen)
Pleased to know you.	Sehr erfreut.	(zehr eh- froyt)
Very well, thanks, and you?	Sehr gut, danke, und Ihnen?	(zehr goot, dahn -keh, undt ee -nen)
Do you speak English?	Sprechen Sie Englisch?	(shpreh -khen zee ehn -gleesh)
Yes.	Ja.	(yah)
No.	Nein.	(nine)
Please.	Bitte.	(bit -teh)
Thank you!	Danke schon!	(dahn-keh shuhn)
Hello!	Hallo!	(hollow)
Good-bye. / Bye!	Auf Wiedersehen! / Tschuss!	(al vee ter saine / chuce (rhymes with juice))
Excuse me!	Entschuldigen	(ent-shool-deh-goön)
Can you help me?	Können Sie mir helfen?	(coonan-zee-meer- helf-en?)

For more common German phrases go to:

<http://www.enchantedlearning.com/languages/german/subjects/commonphrases.shtml>

Quiet Time

Monday through Saturday from 1 p.m. to 3 p.m. there are lunchtime quiet hours. In the evening you are not permitted to mow the lawn after 8 p.m. General evening quiet time begins **at 10 p.m. SUNDAY ALL DAY** (includes lawn mowing, car washing, loud children, stereo or radio (loud)--If it can be heard outside your dwelling or vehicle it is too loud.) These times are to be observed in both on and off-post housing.

Barbeques

If you live in an apartment building, you cannot grill on the balcony, you must be at least 8 feet away from the building; depending on the direction of the wind, maybe further. Check with housing for policies for barbequing in on-post housing.

Garbage and Recycling

Sorting your garbage and recycling is required by law. Housing and Self- Help can help provide you additional information and pick up schedules for your particular location.

Recycling (Grafenwoehr/Netzaberg residents only)

Paper Recycle Bin

Bergler (Order your blue bin)

www.die-blaue-tonne.de

Ms. Marion Bergler (09605)920255

Mr. Wilhelm Werner (09605)920211

The German household garbage recycling system is most impressive. **DO YOUR PART** and recycle. The Self Help Store in Vilseck and Grafenwoehr have recycling pick-up schedules for your area.

Self Help Stores

Vilseck
Building 103
09662-83-2577

Grafenwoehr
Building 394
09641-83-6331

Language

Germans will appreciate your efforts to learn their language. There are several sources to learn the German language. And there are many "friendship clubs," universities and German Volkshochschule (Adult Education Centers) willing to teach you. You can also go to your local library and check out the language tapes or take a course at the Education Center.

STATUS OF FORCES AGREEMENT

The legal status of Americans stationed in Germany is governed by special international agreements including the NATO Status of Forces Agreement. People stationed at overseas bases or posts must remember German laws apply to them, too. To protect yourself, know what rights you have as an American. Whether German authorities exercise their right of jurisdiction depends on the circumstances of the case.

Law enforcement authorities in Germany have the right to require U.S. personnel to identify themselves. You and your family members must carry your military ID card with you at all times.

For more information, go to the USAG Grafenwoehr newcomers' page: <http://www.grafenwoehr.army.mil/sites/newcomers/newcomers.asp>

Military OneSource

A "free" 24 hour DOD service for Active Duty, Guard and Reserve member and families. Whether it's help with child care, personal finances, emotional support during deployments, relocation information, or resources needed for special circumstances, Military OneSource is there for military personnel and their families....24/7/365!

The service is available by phone at 1-800-342-9647 and online at www.militaryonesource.com (available in English and Espanol). The Military OneSource Web site includes locators for education, child care and elder care, online articles, referrals to military and community resources, financial calculator, live online workshops called Webinars and "E-mail a consultant." Additional resources include brief videos of consultants addressing common issues such as communicating as a couple, budgeting and managing anger.

Counseling sessions focus on issues such as normal reactions to abnormal situations (e.g. combat), couples concerns, work/life balance, grief and loss, adjustment to deployment, stress management and parenting. Persons seeking counseling will receive up to six counseling sessions per issue at no cost to them. Military OneSource is provided by the Department of Defense at no cost to Active Duty, Guard and Reserve (regardless of activation status) and their families.

Travel Outside Germany

To travel anywhere other than the US to Germany, personnel need a tourist passport. Passport requests can be made at www.uspassport123.com. EU does have open borders but you are still required to have your passport on you when coming back into Germany. You will also need to research the specific travel requirements, including those that cover car safety equipment and toll stickers for each country **prior** to

visiting in order to avoid fines. Depending on the violation fines can range from small fees of 20 euro to large fees of 2500 euro.

Passport Office
Bldg. 244, Room 134B– Main Post
USAG Grafenwoehr MPD,
Unit 28130, APO AE 09114
DSN: 475-8754/6202
Civ: 09641-83-8754/6202
Email:
usarmy.grafenwoehr.imcom.list.dl-imcom-e-grafenwoehr-pa@mail.mil

Hours of Operation:
Walk-ins from 0800 - 1600
Appointments during the day

Education/Schools

School Liaison Officer
09641-83-1770

Vilseck Elementary School
09662-83-2812

Vilseck American High School (VAHS)
09662-83-2864 or 2554

Netzaberg Middle
09645-917-9229

Netzaberg Elementary
09641-83-9534

Grafenwöhr Elementary School
09641-83-7133

Grafenwöhr Middle School
09641-83-9500

Vilseck Teen Center
09662-83-3144

Netzaberg Teen Center
09641-83-9393

ARMY IN EUROPE CHILD-SUPERVISION GUIDELINES



It's Summer Time!

With the nicer weather upon us and the urge to be outdoors when the sun is shining, Army Community Service's Family Advocacy Team would like to remind our community of the child-supervision guidelines in place to keep our children safe!

Newborn thru 4 years old

Children in this age group may not be left home alone under any circumstances. They may not be left outside unattended, to include playing. They are also not allowed to be left unattended in a vehicle for any length of time, for any reason.

Kindergarten through 5th Grade

This age group may not be left alone at home or left over night alone under any circumstances. (See note 1). They are not permitted to babysit or supervise other children or their siblings.

Kindergarteners may not walk alone to or from school or other activities. 1st thru 5th Grade students may walk to and from school and other DOD sanctioned activities alone. (see note 2, 3, & 4).

Kindergarten thru 3rd grade children may play outside unattended if they have immediate access (sight or hearing distance) to adult supervision (see note 2 & 3). This age group is not permitted at any time to be left unattended in a vehicle for any reason.

4th and 5th graders may play outside unattended if they have ready access to adult supervision (see note 4). This age group may be left in a vehicle for up to 10 minutes if the keys have been removed from the car and the handbrake is applied. (see note 3 & 5)

Grades 6 & 7

This age group may not be left alone overnight under any circumstance.

6th and 7th Graders are permitted to be left home alone or left outside unattended for up to 6 hours in a 24-hour period with ready access to adult supervision. (See note 2, 3, 4 & 6). They may be left unattended in a vehicle. (See note 2, 3 & 5).

6th Graders are not permitted to babysit other children, but are allowed to babysit their siblings for up to 3 hours with ready access to adult supervision. (see notes 2, 3, 4, & 6)

7th Graders are permitted to babysit their siblings or other children for up to 6 hours, but not overnight, with ready access to adult supervision. (see notes 2, 3, 4, & 6)

Grades 8, 9, and 10

Children in this age group are permitted to be left home alone, but not overnight. They are allowed to be outside or in a vehicle unattended. These teens may also babysit their siblings or other children for up to 12 hours with ready access to adult supervision, but not overnight. (see notes 2, 3, 4, & 6)

Grades 11 and 12

This age group is permitted to be left home alone and overnight for up to 48 hours. During that 48 hours, an adult neighbor or friend must check on them at least every 12 hours. Minors must have telephone access to a neighbor in case of emergency and must know where at least one parent is. (see note 2)

This age group is allowed to babysit siblings and other children.

NOTES:

1. Parents must make an informed choice (for example, regarding heat, level of danger, amount of time) when carrying groceries from the car to a stairwell apartment or when doing laundry and leave the child in a stairwell apartment.
2. Adult supervision is defined as "someone 18 or older who has or assume responsibility for the child (for example, a parent, guardian, care provider, friend).
3. Parents are responsible for assessing the individual capabilities of their children. Questions to answer may include "Can your child solve problems independently?" "Does your child think through to the consequences before choosing to behave a certain way?" "How does your child occupy him or herself when left with free time?"
4. Ready access is defined as "at a minimum, telephone access and telephone number to each person designated as adult supervision."
5. Children may have difficulty assessing dangerous weather conditions (for example, extreme heat or cold) and taking action to protect themselves.
6. Red Cross or Child and Youth Services babysitting training is strongly recommended.

FOR MORE INFORMATION, CONTACT ACS FAMILY ADVOCACY AT
DSN 476-2650 / CIV 09662-83-2650



Child and Youth Services (CYS) and SAS Central Registration

CYS409Vilseck@cmtymail.100asg.army.mil

Serves as the “front door” to all CYS programs. CYS registers children and youth for Full-Time Care, Part-Day Pre-school, Before and After School Care, Summer Camps, Youth Sports, SKIES Unlimited Instructional Classes, Special Openings and FCC care.

Vilseck

Building 2237

09662-83-2256/2597

Grafenwoehr

Building 508

09641-83-6161

The CYSS Mobile Registration Team is on site at Army Lodging Facilities on Thursdays to register children for CYSS programs. Stop by the Kristall Inn lobby in Rose Barracks from noon - 2 p.m. or the Grafenwoehr Army Lodging lobby between 8 a.m. and 10 a.m. to complete CYSS registration. CYSS issues a voucher for 16 hours of free childcare to use while you inprocess. For more information, call our Parent Central Services office at DSN 476-2760, CIV 09662-83-2760.

CDC

Offers full-day, part-day pre-school, hourly and respite care programs for children ages 6 weeks to Kindergarten.

Vilseck

Building 2234

09662-83-2651

Grafenwöhr

Building 260

09641-83-7180

WIC

The Department of Defense (DoD) offers the WIC Overseas Program to eligible participants living overseas. The WIC Overseas Program provides you and your family with several important benefits: nutritious food, tips on how to prepare balanced meals, nutrition and health Screenings and access to other resources that help you and your family lead healthier lives. The program is available to eligible participants living overseas, including: civilian employees, DoD contractors, family members, and members of the uniformed services. If you or your family member is pregnant, postpartum, breastfeeding an infant or a child up to 5 years of age, please call our Rose Barracks WIC Overseas Office (Bldg. 221) for eligibility screening at 09662-83-3790.

Outdoor Recreation (ODR)

Provides rental of various outdoor sporting equipment including tents, sleeping bags, coolers, lanterns, skis, etc. Outdoor Recreation also schedules various outdoor adventure trips to many popular recreational areas in Europe. ITR offers a wide variety of trips to nearby countries, express tours and day trips at reasonable prices. Tours can be chartered with a sufficient number of people.

Vilseck

Building 2236

09662-83-2563

Grafenwoehr

Building 600

09641-83-7402

Army Community Service (ACS)

ACS offers a “Welcome to Bavaria” course which will help you get **acquainted with the area and local customs**. Additionally, they offer a large variety of courses to help adjust to military life and living in Europe.

ACS Rose Barracks
Bldg. 322
Mon-Fri 8 a.m. - 5 p.m.
Closed on US Holidays
DSN 476-2650
CIV 09662-83-2650
Int: +49-9662-83-2650

ACS Grafenwoehr
Bldg. 244, Room 113
Mon-Fri 7:30 am .- 4:30 p.m.
Closed on US Holidays
DSN 475-8371
CIV 09641-83-8371
Int: +49-9641-83-8371

Employment Information

For employment information, contact Employment Readiness located in the ACS office at 09662-83-2650.

For Federal job listings, go to <http://www.usajobs.gov/>. For assistance with the website, Army Community Service offers a monthly class. Email graf.acs@eur.army.mil for more information.

For employment with the on post schools, go to <http://www.eu.dodea.edu/hr/vacancies.php>

There are also 4 colleges on-post who are always looking for qualified instructors and field representatives or if you are interested in work or in continuing your education:

University of Maryland - http://www.ed.umuc.edu/general_info/jobs/index.html

Central Texas Europe - <http://europe.ctcd.edu/jobs/>

University of Phoenix - http://www.phoenix.edu/colleges_divisions/military-overseas.html

University of Oklahoma - <http://goou.ou.edu/europe/vilseck.html>

Home-Based Business

A Home-Based Business (HBB) can be many things. You may sell baskets, kitchen storage containers or even candles. Maybe a Finger Nail Salon or a Waxing Salon is your cup of tea? Whatever you desire, you will have to follow the Home-Based Business regulations outlined in AE Reg 210-70. **If you do not follow the regulations you could end up with a very large fine.** Contact Customs to get a copy of this regulation.

Vilseck Veterinary Clinic

Access: Privately owned animals of eligible military medical beneficiaries are authorized to receive veterinary care on a space available basis. The following categories of personnel are authorized to receive veterinary care for their privately owned animals:

- a. Members of the Uniform Services on active duty and their family members.
- b. Retired members of the Uniform Services and their family members.
- c. Members of the Reserve Component who have been called to active duty and their family members.
- d. U.S. citizens stationed outside the United States who are employees of the DOD or other Federal agencies paid from appropriated funds or nonappropriated funds and their family members.

Clinic Policies: The following policies are not all inclusive:

- All pets must be on a hand leash or in a transport kennel and under the owner's control at all times.
- An adult must accompany all pets seen for appointments.
- All pets must be registered with our clinic within 14 days of acquisition or arrival in country.

Registration is at no charge and may be done without an appointment but must be done in person.

Services: Our clinic provides preventive medical care (vaccination, deworming, examinations, etc.), microchipping, health certificates, sick call appointments, dental care, ECG diagnostics, x-ray diagnostics, elective surgical procedures and limited emergency care during clinic hours. We do routine in-house laboratory testing and use out-of-house testing (24-72 hour turn around). We do not have hospitalization, boarding, lodging or fostering capabilities. Pets are seen on an appointment only basis.

Emergency Care: Emergencies are seen during normal operating hours when the veterinarian is available. Owners should make all attempts possible to contact our veterinary clinic prior to arrival to ensure non-appointment care is possible. Pets requiring care beyond the capabilities of our clinic or after duty hours will be referred to a US or host nation veterinarian (see list on the right under Useful Information).

Garrison policy requires every pet in government housing to be registered with our clinic and be up-to-date on all vaccinations. Be a responsible owner. Don't abandon your pet. If you require help placing your pet, we can provide you with a list of current local resources to assist you.

Vilseck Veterinary Clinic

(next to launderette)
Arty Str. 517, Bldg 222
Rose Barracks

Opening Hours:

Monday-Friday
0800-1700
(Occasionally closed due to mission.)







Closed on

- US Federal Holidays
- Last day of every month

Phone:

Military/DSN 314-476-2370
Civilian 09662-83-2370

Useful Information for Pet Owners: (Links can be access through the digital copy of the welcome packet. Your unit's FRSA will be able to provide this for you.)

Pets in Government Housing 
Dangerous Dogs Law 
Host Nation Veterinarians 
Boarding Facilities for Pets 
Professional Pet Groomers 
Miscellaneous 

Base Transportation

There is a shuttle bus available between the communities of Vilseck, Grafenwoehr, Netzaberg and Amberg with stops in the various housing areas. Please refer to the bus schedule that you can pick up at your local Army Community Service (ACS) office or find at this link:

http://www.Grafenwoehr.army.mil/info/usagg_bus_schedules_next.pdf.

Vilseck
Building 322
09662-83-2650

Grafenwoehr
Building 244
9641-83-8371

Sixt Car Rental (located near Vilseck and Graf)

Vilseck
09662-40289

Grafenwoehr
09641-1503

Enterprise Car Rental (located on Vilseck and Graf)

Vilseck
09662-40289

Grafenwoehr
475-7967
09641-1503

Installation Phonebook

The phonebook for Vilseck can be access at the following site

<http://www.grafenwoehr.army.mil/info/VilseckQuickRef.pdf>.

International Calls

To the US 001 + area code + number
Collect to the US 0180-200-1033
From the US 011 + 49 + City Code without the 0 + number

Country Codes

Every Country has a different country code, here are a few:

United States and Canada	001
Great Britain and Ireland	0044
Italy	0039
Belgium	0032
France	0033
Japan	0081
Netherlands	003

Placing calls back to the states using an AT&T calling card with your cell phone or a residential line. Just follow these easy steps with placing a call from Germany:

1. Dial the AT&T access number (0800-225-5288).
2. An AT&T Operator or English-language voice prompt will ask you for the telephone number you are calling.
 - For calls to the U.S., dial the area code and 7-digit number you are calling
 - For calls to other countries, dial 01, the country code, city code and local number you are calling
3. After the tone, enter your regular AT&T Calling Card number located on the back of your calling card (not the international number).
4. If you need assistance or wish to call collect, press zero or stay on the line and an AT&T Operator will assist you.

Cell Phone, Residential Phone, Internet and Cable Providers

Cell Phone

There are multiple cellular providers available. Soldiers and family members are advised to do adequate research before entering into a contract to ensure all required services will be provided. A good suggestion is to purchase a prepaid cell phone (either in the satellite store or inside the PX) and see how much use you will get out of it prior to going into a contract. Some companies have been known in the past **NOT** to honor the “Soldier and Sailor’s Act” in regards to deployment. They have also been known not to break contract without penalties with PCS orders. Two year contracts also require a minimum of 4 months notice if you do not intend to renew your contract, otherwise, the contract automatically renews for another two years.

Residential Phone

Make sure to enquire about landline plans that offer free calls to all German landlines and free unlimited calls to the USA.

Cable

There are multiple cable and satellite companies available for TV and internet services. You will have to research what is available for you location.

Deutsche Telekom

Vilseck
Alte Amberger Str. 28
92249 Vilseck
(09641) 9260965
English Speaking

Grafenwoehr
Kurmreuther Str. 1 (Outside Gate #1, across from ice cream shop)
92655 Grafenwoehr
(09641) 920122

- Residential Phone, Long Distance, DSL, Cable High-Speed and TV Satellite High-Speed and naturally all of the Mobile options available at Deutsche Telekom.
- Bills and all correspondence are in “**German**” only! However, representatives at the PX locations can offer assistance.

TKS Cable TV (Located at PX in Vilseck and Grafenwoehr)
TKS Hotline (01804) 857762 (€.20/call)

“FREE” Internet usage

Libraries (You will need to call ahead for hours)

Vilseck
Building 2222
09662-83-1740

Grafenwoehr
Building Grafenwoehr
09641-83-1740

ACS

Vilseck
Building 322
09662-83-2650

Grafenwoehr
Building 244, Room 113
09641-83-8371

Driver’s Testing Station (USAREUR)

Hours: Monday and Wednesday 0800-1530. Driver’s Orientation to Germany on Mondays 0830hrs.

You must have a valid ID card (or passport) and valid US drivers license to apply for a USAREUR driver’s license. This also applies to teenagers. After the orientation, you will be given a written test for your USAREUR driver's license. This test includes your knowledge of German and

European traffic regulations, International road signs, and a test of your vision. You can pick up a study guide at either testing station location or follow the link below. To apply for a motorcycle license, you must have a stateside license (class M) to operate a motorcycle. Then you must go through another orientation and written test (30 questions), and take a performance test on the motorcycle.

Vilseck
Building 710
09662-83-2886

Grafenwoehr
Building 244
09641-83-7214

Drivers License Study Guide

<http://www.grafenwoehr.army.mil/sites/newcomers/driverslicense.html>

<http://www.usareurpracticetest.com>

POV

The number of POVs a person may register at any one time is limited as follows: (1) Accompanied Personnel. Accompanied personnel are limited to three POVs and two recreational vehicles. (2) Unaccompanied Personnel. Unaccompanied personnel are limited to two POVs and one recreational POV. Ref: AER 190-1 Ch. 3-2 (a)

Vehicle registration

Those wishing to register a vehicle shipped overseas will receive a checklist outlining the procedures from the transportation office. To receive temporary plates, you arrive at the office before 1400 hours. To register a vehicle, you will need a check, money order or credit card. They DO NOT accept cash. If you just arrived from CONUS, you will need your shipping document 788, stateside registration or title, double white insurance card (issued from your insurance company), your ID card and your driver's license.

Vehicle Registration Office

Bldg. 301, 2nd Floor, Room 101,
Main Post
DSN: 475-7254 / 6477
CIV: 09641-83-7254 / 6477
Int: +49-9641-83-7254 / 6477

Hours of operation:
Monday to Friday: 0800 –1545
Closed all U.S. Holidays and
German Holidays

Esso Fuel Card: <http://www.shopmyexchange.com/ExchangeStores/GermanyFuelRation/>

Department of Defense affiliated motorists in Germany can obtain an Army and Air Force Exchange Service fuel ration card. Drivers will load a cash balance onto their fuel ration card, similar in appearance to a credit card, at any AAFES shoppette/gas station, Post Exchange, by bank allotment, online or by phone transfer. Once money is loaded onto the card, it can be used to pay for fuel on-post or off- post at ESSO stations. The cardholder will present the card, along with the vehicle registration, to the cashier. Once the card is swiped, the liter-cash balance will be automatically deducted from the pre-paid balance loaded on the card. You are responsible for keeping track of how many liters you have on your card. If the ration balance on the card does not cover the full amount pumped, motorist will **NOT** be allowed to pay part of the fuel in cash and part of the fuel with the card. They will be required to pay the full amount of gas pumped, if off-base in Euro or on-base with cash, debit or credit. Motorists can track their card balance online at the AAFES Website and on their receipt each time they use their fuel ration card. Take your vehicle registration and military I.D. to the main PX to be issued a

POV Ration Card.

Customers with any questions or issues should contact EU ESSO Fuel Card Program.

Keep in mind the Esso card only works in Germany, once outside of Germany; you will pay the posted price for gas in Euro. Go to the Esso website for more information.

<http://www.shopmyexchange.com/ExchangeStores/GermanyFuelRation/>

Ration Card for Coffee and Liquor

- Because of host nation tax laws, some items are rationed in the Commissaries and Post Exchanges (PX), especially gas. Other rationed items in Europe include cigarettes, distilled liquor and coffee. A ration card will be issued for civilian employees organization. (Note: Family member employees are not entitled to receive ration cards through their employment. Their sponsor will obtain authorized ration cards for the family.) The Government ID card is needed to obtain the ration card.
- The Ration Card and ID card must be presented when buying a rationed item. Separate ration cards are issued for each adult family member with authorized privileges and should be more than adequate for his or her needs. DO NOT abuse the privilege. Using the Ration Card to purchase items for someone without authorized privileges (except as a bona fide gift) is a violation of both military regulations and Host Nation tax laws. A result of abuse may include the loss of privileges, fines and disciplinary action. This USAREUR Ration Card is issued by the sponsor's unit.

USAA

USAA offers dedicated representatives for insurance (life, car and renters), banking and financial assistances for overseas.

USAA.com or call 00800.824.09250

Mobile phone users in Germany: Dial 0800.2255.288 then 800.824.0925 when prompted.

American Banks on Post

Vilseck

Community Bank (Bank of America) – 09662-83-2539

Service Credit Union - 09662-700280

Grafenwoehr

Community Bank (Bank of America) – 09641-83-6140

Service Credit Union - 09641-926790

You can pay your German bills at the bank and credit union on both Grafenwoehr and Vilseck; you will need to open an account with the bank and pay a nominal fee in order to use this service.

Exchanging Money

- You can exchange money at most banks; some have special windows marked “Change.” After hours and on weekends, you can find exchange offices or bank branches at the railway station or at airports. You can also get foreign currency at an ATM using your credit card, debit card or EC card. The PX cashier windows will also exchange currency for you. They will also cash some types of checks.
- Just a quick note – the food concessions at both posts take US and Euro currency.

Tax Relief (VAT Form)

Grafenwoehr

Building 539, Mon-Fri 0730-1600

09641-83-1780

- Virtually everything sold in German stores comes with a 19 percent tax (**Value Added Tax**) except food, magazines or books; which are 7 percent tax. As a member of the military, you can avoid this 19 percent tax by using “VAT Forms,” which can be purchased one at a time for \$4.00/ea or up to 10 forms at a time. They are good for two years from the original date of purchase.
- **Purchases under €2,500:** Pick up an un-priced Purchase Order (AE Form 215-6A) and a German tax document (Abwicklungsschein) at the Tax Relief Office. Present the VAT Form to the merchant when you make your purchase, (inquire first what type of payment they accept and whether the merchant accepts these forms; German merchants are not obligated to honor them). You pay the stated or marked price minus the 19% **Value Added Tax**. You must sign the form. Return the original, white copy of the Purchase Order to the issuing VAT Office.
- **Purchases for €2,500 and more:** First obtain a written cost estimate (Kostenvoranschlag). You must pay the VAT Office the tax-free amount. The Vat Office will process the transaction, providing you with a check to the vendor. Purchases for €2,500 or more must be processed at the Tax Relief Office. It is not allowed to use multiple VAT forms to circumvent the correct procedure!

Instructions to order your VAT Forms via Email.

Beginning April 1, you can order your un-priced Tax Relief Forms by email.

1. Enroll in the VAT program by stopping by the Grafenwoehr VAT Office, Bldg. 539.
2. Order your forms by sending an email to the following address: grafmwr.vat@eur.army.mil.
3. You need to have access to a .mil computer. We cannot accept orders from a personal email account.
4. Your email needs to include the following information and should be digitally signed:
 - a. Subject line: VAT Form Request
 - b. Body of email:
 - i. Full Name
 - ii. Last four digits of sponsor’s SSN
 - iii. Number of Forms requested
 - iv. Complete APO Mailing Address
 - v. Contact information – Phone number
5. VAT Office staff will telephonically contact you for order confirmation and credit card payment information.
6. Order will be mailed to your APO address. Expect arrival within 5-7 days.

For questions contact the Grafenwoehr VAT office at DSN: 475-1780 or CIV: 09641-83-1780.

Bringing Firearms into Germany

It is prohibited to bring firearms into the Federal Republic of Germany until they are properly registered with U.S. Forces and German authorities. This cannot be done prior to being stationed here and completing the German Firearms requirements. Firearms that were previously registered on a Firearms registration card (WBK) can be brought back if the German Federal Administration Office (BVA)

reissues the WBK. This requires the owner to obtain liability insurance coverage for firearms usage and an importation permit (Verbringungsurlaubnis) from the BVA. Once this is completed and you are Stationed/Residing in Germany, it is then possible to bring your firearms.

For more information and frequently asked questions, please log onto:

<http://www.hqusareur.army.mil/rmv/> and click on the firearms link to the left.

News Papers

Bavarian News

Local paper

09641-83-7113

Stars and Stripes

Covers all of Germany

Home Delivery of paper for only \$1.00 per week

www.stripes.com

0172-6707342

Bavarian-American Monthly, a “free” quarterly magazine with current events, sponsored by MWR. Pick one up at the Post-Office, PX or Shoppette/gas station.

ACS eNewsletter is a quarterly magazine featuring Army Community Service programs, classes and events. Pick one up at the Post-Office, PX or Shoppette/gas station.

Local Community Weather

The climate is moderate. The temperature range is from 60-85 Degrees Fahrenheit in the summer and 0-40 Degrees Fahrenheit in the winter. Annual precipitation is much like that of the Northwestern US.

Weather can change at any time. Usual weather consists of cloudy skies and chance of rain. Spring and summer bring more sunshine but still have the possibility of rain. Grafenwoehr/Vilseck’s weather is ever changing. We have been known to have snow at Easter. Usually it snows from November to April. Please bring warm clothes even in the summer. Snowsuits for children, hats, scarves, gloves and heavy coats are a must for everyone.

Local weather: <http://ows.public.sembach.af.mil/index.cfm?section=5day&loc=etic>

Road Conditions/Closures: http://www.hqusareur.army.mil/g3/road_conditions/default.asp or call CIV: 09641-83-7623 DSN: 475-7623 (ROAD) for updates 24/7.

Ristorante (Restaurants)

Not all restaurants in the area take US currency or credit cards, either call ahead to ask or take enough Euro to cover the bill.

ON POST (Vilseck)

Java Café

BLDG 607

09662-83-2360

The Zone Sports Bar

BLDG 607

09662-83-2360

Tumbleweed

BLDG 227
09662-83-3699

OFF POST (Vilseck)

Pizzeria Antonio
Bahnhofstr 20
Vilseck
09662-6017

Athen/Copacabana (Greek)
Kurmreutherstr 57
Sorghhof
0662-701070

Gasthof Hammer
Vorstadt 1
Vilseck
09662-412129

Angelo's Soul Food Joint
Bahnhofstr 26
Vilseck
09662-413779

Delivery (Vilseck)

Black/White Dinner (Delivery)
09662-7022566

Bangkok Express (Thai Delivery)
0177-8110264

ON POST (Grafenwoehr)

Java Cafe Bar & Grill
BLDG 612
09641-83-8252

Tower View Conference Center
BLDG 209
09641-83-6200

OFF POST

"Santa Lucia" II (Pizzeria/Italian)
Am Sudhaus 2
92655 Grafenwöhr

Tea Garden (China-Restaurant)
Bahnhofstrasse 59
92655 Grafenwöhr

Van-Ly (Chinese)
Kurmreutherst. 1
Sorghhof
09662-6222

Alexander (Greek)
Marktplatz 32
Vilseck
09662-702181

Gasthof Stroll
Bayreuther Str 1
Schlicht
09662-6485

Aladdin Grill
Marktplatz 30
Vilseck
09662-413779

Cheers (Delivery)
09662-701130

Patton Fireside Lounge
BLDG 209
09641-83-6200

(takes US, Euro, Visa, and MC)
Taverne Mykonos (Greek Food)
Marienplatz 20
92676 Eschenbach

Tortuga (Tex-Mex)
Schulstrasse 18,

Grafenwöhr (Stadthalle), 92655

(Euro only)

Ristorante Lugi/aldo Frusteri (Pizzeria/Italian)
(In front of gate 3)
Neue Amberger StraBe 99
92655 Grafenwöhr

Athen (Greek Food)
Marketplatz 31
92655 Grafenwöhr

Altstadcafe Eschenbach
Marienplatz 16
92676 Eschenbach

Steak On A Stone
Schuettersmuehle 4
Pottenstein, Germany, 91278
09243 207

Some Area Attractions

Mega Play (Great place for birthday parties)

Grafenwöhr
09641-92-6789

www.megaplay.info

Bavaria's family-friendly indoor playground! Jumping castle, trampoline, multi-court, cart track, mega playground, mega slide, 60+ different vehicles, toddler area, table tennis, food booths and a restaurant and much more. Fees are €6 per child and €3 per adult.

Playmobil Fun Park

Zindorf, Germany
0911-96660
GPS Address: Brandstatter Str. 2-10, 90513 Zirndorf
www.playmobil-funpark.de

The Frankisches Wunderland Fun Park

www.wunderland.de

Enjoy a Western Theme, a few rides and an area for smaller kids to play, horse riding, gold washing, a fairytale tour and much more! They are open from March through the end of October from 9:00 through 18:00. Its €12 per person, kids with a height from 1 m to 1.40 m (40 to 55 inches), is €10, 50; smaller than that are "free." The website is in German. If you click on "Kontakt" on the top of the web page, a link named "Anfahrt" will pop up which shows a map and directions.

Nuremberg Zoo Nuremberg, Germany

www.tiergarten.nuernberg.de

Can click web link to view in English

They have animal displays of course and a large aquarium facility (Delphinarium), and also a large playground facility for the children to enjoy. Zoo entrance is €7 per adult and €3,50 per child ages 3-13. Delphinarium entrance is €4,50 per adult and €2 per child.

Castle Neuhaus, Germany

GPS Address: BurgstraBe 12, 91284 Neuhaus / Pegnitz
09156-633-634
www.burghotel-veldenstein.de

There is no entry fee, you can go into the tower and walk around. It's about 1000 years old. When you click on the link "Bilder," you can see some pictures. When you click on "Kontakt," you will see the map and directions.

IKEA

Niederlassung Furth
Hans-Vogel-Str. 110
90765 Furth
(aprox. 1 hour, 25 minutes from Graf.)

OR

IKEA

Niederlassung Regensburg
Sulzfeldstr. 7
93055 Regensburg
(aprox. 2 hours from Graf.)

www.ikea.com (only in German)

Featuring Scandinavian modern style furniture and accessories. Include storage bins, lighting, décor products, bed-room furniture, living room furniture, kitchen products, curtains' etc. Accepts the VAT form. Local currency and German credit cards only are accepted but there are ATM machines available in-store.

XXXLutz Nuremberg

IngolstadterstraBe 20
90461 Nuremberg

www.xxxlutz.de

Very similar to IKEA with higher end furniture and two cafés

Cave Tours

www.maximiliansgrotte.de

A very large cave, with the biggest stalagmite in Europe. Not stroller friendly!!

Indoor swimming pool Amberg, Germany

www.kurfuerstenbad-amberg.de

A big indoor swimming pool with a long slide, an outdoor area, sauna, etc. Click on "Bilder" and you can see some pictures. Hours are Mon-Wed 9:00 -21:00, Thur-Fri 9:00-22:00, Sat-Sun 9:00-20:00. Go to "Spas-Bad", then "Eintrittspreise"/"Offnungszeiten", there you will find fees. It goes by how long you stay. "Std" means....hours.

Adventure Dresden

GPS Address: Dresden

Time to destination: 02h41min

- Dresden is the old capital city of the Kingdom of Saxony and despite the bombing of WWII, much of the royal city has been rebuilt in all of its glory. And because of the war damage, the communist regime surrounded the old city with lots of wide streets and tall buildings giving Dresden the atmosphere of a modern city, too.
- Cost: The drive itself will take a tank of gas or more, so put money on the fuel ration card. Museums are not expensive but there are several good ones that could cost you several Euros. A combination ticket is available.

Holiday Park

www.holidaypark.de

Can click web link to view in English

20 minutes from Mannheim, Germany

Open daily from March 15 until Nov. 2, except April 7-11, 14-18 and 21-25 and Sept 15-19 and 22-26. Adults €25,50; Children €21,50 and under 55 inches “Free.” Birthday children, for all ages, upon presentation of ID are “FREE”

Europa Park

Freizeit-und Familienpark Mack Kg

Europa-Park-StraBe 2

77977 Rust near Freiburg

www.europa-park.de

Can click web link to view in English

- Open from March 15 until Nov 2. Adults €31,50; Children 4-11 years €28, Children under 4 “free,” Birthday children, for all ages, upon presentation of ID is “FREE!”
- This theme park is broken down into the European countries with an adventure land and water park section as well as the new region of Portugal. The rides in each region stay true to the culture of that country while offering a bit of whimsy.

Disneyland Paris

www.disneylandparis.com

Can click web link to view in English

Time: 6hr55min from Vilseck

Keep in mind the Esso card only works in Germany, once outside of Germany, you will pay the posted price for gas in Euro. Go to the Esso website for more information.

<http://www.shopmyexchange.com/ExchangeStores/GermanyFuelRation/>

Nachtmann Crystal Factory and Outlet

F.X. Nachtmann Bleikristallwerke GmbH

Factory sales center Neustadt

Zacharias-Frank-Straße 7

92660 Neustadt a. d. Waldnaab, Germany

Tel.: +49 (0) 96 02 / 30 11 76

Fax: +49 (0) 96 02 / 30 11 00

- Lovers of luxurious Crystal will find a large choice of gift ideas at bargain prices.
- The warehouse has fantastic sales – visit the website in English for more information and driving directions.

<http://www.nachtmann.com/en/factory-outlet/>

Stadt Weiden in der Oberpfalz

Dr.-Pfleger-Str. 17

92637 Weiden

0961/4808250

tourist-information@weiden-oberpfalz.de

www.weiden-oberpfalz.de

- **Wonderful** town with picturesque, ancient town-center.
- **Extraordinary:** music and literary, festivals, theatre, exhibitions with international artists.
- **Interesting:** One of the biggest Jugendstil-churches, St. Josef, is situated in Weiden.
- **Dazzling:** the heart of the Upper Palatinate Forest is, like a sparkling diamond, surrounded by a beautiful landscape.

- Easy to visit by car or train.
- Newcomers will soon become friends and fall in love with Weiden, its shops, its restaurants, its sights and its friendly people!

The Monte Kaolino

Rathausplatz 1
 92242 Hirschau
 09622/81-51
www.montekaolino.eu
 Web in German only

- The Monte Kaolino is definitely the most exceptional place for summer skiing in Germany. It offers unusual skiing slopes for sand skiing, sand boarding and Bigfoot lovers with its 120 meters high dune landscape, centered in the forest area of the Oberpfalz (Upper Palatinate).
- This unique white sand hill developed to a new recreation park, opening May 2007. A heated outdoor pool, equipped with a 50 m slide, a big play and “mud” area for kids and many other possibilities to avoid boredom. A large camping area, as well as assorted cuisine and several hiking trails turn this recreation park into an experience for all ages.

For more restaurants, shopping, events and more get the AWAG book “Never a Dull Moment” available at the PX.

Train (Deutch Bahnhof)

You can access the German train schedule information at <http://www.bahn.com/i/view/index.shtml>
 When purchasing your tickets look for the little German flag on the page to change the language to English.

Airports

Frankfurt
 01805-372-4636 / 069-6903051
www.airportcity-frankfurt.de

The Frankfurt International Airport is approximately 3-1/2 hours from Grafenwöhr/Vilseck.

Munich
 89-9752-1313/089-97500
www.munich-airport.de

The Munich Airport is approximately 2-1/2 hours from Grafenwöhr/Vilseck.

Nuernberg
 911-93-7120 / 0911-93700
www.airport-nuernberg.de

The Nurnberg Airport is approximately 1-1/2 hours from Grafenwöhr/Vilseck.

Tips for Living in Germany

Euro Coins

- In Europe you will be required to pay to use the restroom in gas stations and restaurants. You will want to keep a coin bag with some Euro coins in order to use the restrooms while you travel.
- Additionally when you shop at German stores that provide shopping carts you will have to insert a Euro coin in order to use the cart. You will receive your coin back when you return the cart.

Shopping

- On weekdays, stores may stay open until 8 p.m., though many close at 6 or 7 p.m. Most businesses close during lunch, sometime between noon and 3 p.m. Many small stores also close one afternoon a week, usually Wednesday. On Saturdays, stores may stay open until 8 p.m. but many close at noon or 2 p.m. ALL shops are closed on Sunday: gas stations, airports and railway stations and souvenir shops in resorts are the only places open. If you forgot to buy milk, coke, beer, and some packaged foods, you can buy it at the nearest gas station. Check out the grocery stores outside the post like Aldi; Netto; or Edeka. Even with the low exchange rate you are still able to save money by comparing the prices.
- Bring a basket or bag to the store with you—these are not always provided—but if forget you can buy a plastic bag for a small charge. **Everyone bags his/her own groceries.**
- Usually you have to pay €1 coin deposit to use a shopping cart. You insert the coin in the slot in the handle of the shopping cart and you get your money back when you return the cart.
- People may not form a line or take a number at many small shops such as bakeries and butchers, or at vegetable stands. Stand close to the counter. Clerks are pretty good at serving whoever came first but don't be shy about speaking up when it's your turn.
- Flea markets are great fun as are the antique markets. The markets are quite festive and have lots of good food and drink as well as lots of "stuff" to see. They are usually held on the weekends and usually go until 4 p.m. There is a list of flea market dates and places in the Kabel magazine.

German Restaurants

- Each restaurant must post a menu "Speisekarte", and price list on or near the door. Remember, tax is already included in the price of each dish. Unless there is a host or hostess to seat you, you may choose your own table. Do not sit at the table marked "Stammtisch"...it is reserved for regular customers. Tables are often shared; so if there are empty seats at your table, someone may sit down there. Likewise, don't be afraid to take the vacant end of a table.
- Since Germans eat the main meal at lunchtime, most restaurants are open from 1100-1400.
- Be aware that credit cards are not accepted everywhere. Check on your way in the restaurant or the store if they have stickers for credit cards or not.
- Dogs are allowed in some German restaurants, as long as they behave well (lying under the table and no barking).
- Do not bring any food or drinks in the restaurant. EXCEPTIONS: Baby bottles and baby jars.
- There are "no free" refills and you will pay for as many drinks as you order.
- When ordering water, you most likely will get sparkling water.
- Do not expect ice in your drinks.
- You are in a great place for BEER!! Beer is a Bavarian tradition and you will find a big variety of different kinds. Be aware that German beer is a lot stronger than American beer. Remember don't drink and drive!
- **Ordering and Eating**
Ask for a "Speisekarte" for meals and a "Weinkarte" to see the wine list. If you ask for a "Menu," you may be served the meal of the day—it means a set price meal of two or three courses. It is customary to eat as soon as your dish arrives at the table. It is not rude; it is

practical. German restaurants serve **each** meal as soon as it's finished cooking—fresh off the stove.

- **Paying**

Eating in Germany is considered a social experience: the table is yours for as long as you want it, even after the dishes have been cleared. You pay the bill at the table. Signal your waiter/waitress when you are ready for the bill or say “die Rechnung, bitte”, which means, the check please.

- **Tipping**

Unlike in some other countries, service staff is always paid by the hour (albeit not always that well). A tip is a matter of politeness and shows your appreciation. If you did not appreciate the service (e.g. bad, rude or ignoring service), reduce the tip accordingly or do not tip at all. Since the introduction of the Euro, a tip (Trinkgeld, lit. "drink money") of about 5-10% is customary if you were satisfied with the service. Nonetheless, service charge is already included in an item's unit price so what you see is what you pay.

Tipping in Germany is usually done by mentioning the total while paying. So if a waiter tells you the bill amounts to "€13.50", just state "15" and he will include a tip of €1.50.

Tipping in other situations (unless otherwise indicated):

- Taxi driver: 5%-10% (at least €1)
- Housekeeping: €1-2 per day
- Carrying luggage: €1 per piece
- Public toilet attendants: €0.30-0.70

Parking

- Most city parking in Germany is paid or restricted to residents. Large cities have large signs to direct you to garages, and some show how many spaces are available at any given time. “Besetzt” means the garage is full, “Frei” means that spaces are available.
- When you use the parking garages, drive through the entrance marked “Einfahrt.” Take the ticket from the automatic ticket dispenser by pushing the button marked “Drucken.” Keep the ticket with you when you leave the car, because you must **pay before returning to your car.**
- Pay at the machine (Kassenautomat) or at a window (Kasse). If you want a receipt, push the “Quittung” button after your paid ticket comes back out of the machine. You have about 15 minutes to drive out. Drive to the machine to open the barrier.

Useful Information Section

- Do not ship large appliances like washers and dryers. You will not be able to use them here due to the voltage difference.
- Be prepared to wait 35 to 60 days for your unaccompanied baggage and 60 to 70 days for your household goods from the date of shipment.
- Regular 110 voltage clocks do not keep current time on base housing. You'll need to either purchase a 220 digital clock or get a clock that requires batteries.
- You should look at the Thrift Stores for transformers they usually have them and the price is much lower than what is sold at the PX.

Vilseck
BLDG221 (1st Floor)
09662-83-2649
Tues-Thurs 1000-1400

Grafenwoehr
BLD 508
0964 1926 0377
Tue-Wed 1000-1400

2nd Sat of the month 1000-1400

Thur 1400-1800

1st Sat of the month 1000-1400

Disclaimer

(This publication is in no way an endorsement by the Army or the US Government of any business or activity listed. Its sole purpose is to make the new families to Rose Barracks aware of what is within the community and local area. All local businesses had the opportunity to participate in this effort. However, this guide does not represent every local business, nor does it encourage readers to patronize any one business over another. It is simply intended as a starting point to help new families understand their new location better. Due to language, location, and currency barriers, new Army families need assistance to understand what their new location is, what it has and how to more effectively survive within it.)

EMERGENCY NUMBERS

Important information for those living Off-Base/Off-Post!
Have necessary information written down **before** an emergency!

Emergency Services	On-Post	Off-Post
<u>Ambulance</u>	116	112
<u>Police</u>	114	110
<u>Fire</u>	117	112

To dial a DSN number from a civilian phone:

Grafenwöhr (475) = 09541-83-XXXX; Vilseck (476) = 09662-83-XXXX

	<u>Grafenwöhr</u>	<u>Vilseck</u>
Ambulance	09641-83-116	09662-83-116
Police	09641-83-114	09662-83-114
Fire	09641-83-117	09662-83-117

NOTE: NO coins or phone cards are needed at pay phones to call German emergency numbers.

Local Hospitals All addresses below are GPS compatible. (There are several Host Nation Medical Facilities in the area)

Klinikum Amberg
Mariahilfbergweg 7
92224 Amberg
096621-3800

St. Anna Krankenhaus
Krankenhaus-Str. 16
92237 Sulzbach **Rosenberg**
09661-5200

Krankenhaus Eschenbach
Jahn-Str. 18
92676 Eschenbach
09645-850

Klinikum Weiden
Soellner-Str. 16
92637 Weiden
0961-3030

* will only see Adult Patients

For more information and a list of additional hospitals, please call the patient liaison at DSN 475-7425 or Civilian 09641-83-7425. Maps are available at the Vilseck and Grafenwöhr clinics and ACS.