

UNIVERSITY PARENT/FAMILY

GUIDE



ACADEMIC YEAR
2012-13

**Western Michigan
University**

CAMPUS RESOURCES – LOCAL INSIGHT – HELPFUL INFORMATION

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contents

INTRO 7-14 | Welcome Letter - 2012-2013 Academic Calendar

1 | Resources

17 Alma Mater & Fight Song	22 Contact Information
18 WMU Campus Map	23 Visiting Campus
20 WMU Parkview Campus Map & Directions to Aviation Campus	24 Things to Do in Kalamazoo While Your Student is at WMU

2 | Transitions

25 Transitions	28 Money Matters
26 First-Year Experience Programs	29 Bronco Express
27 Housing	29 Transportation
28 WMU Dining Services	

3 | Health and Wellness

30 Sindecuse Health Center	33 Multicultural Affairs
31 Counseling Services	34 Student Activities and Leadership Programs
31 University Recreation	34 Career and Employment Services
32 Campus Safety	
33 Lesbian, Bisexual, Gay & Transgender (LGBT) Student Services	

4 | Academic Essentials

36 Academic Advising	38 Lee Honors College
36 Center for Academic Success Programs (CASP)	39 Study Abroad
37 University Libraries	40 FERPA
38 Western Edge	41 Student Support Services

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About Our Guides

University Parent Media works closely with institutions around the country to bring together the most relevant, timely information into one all-inclusive resource.

We have published this guide with the mission of helping you easily navigate the University and its surrounding community. Ultimately, we hope these resources help nurture your connection and involvement in your student's college years!

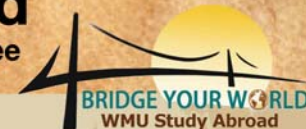
Make the Most of Your Parent Guide

- Hang on to your Guide! Inside you'll find information that's useful all year long, including important phone numbers, websites and calendars.
- Store your copy in a purse or glove compartment for convenient reference.
- Pass it along to parents of prospective college students to promote the school.
- Please recycle when finished!
- Discover more content, tips and local business information by visiting us online at: www.universityparent.com/wmu

BRIDGE YOUR WORLD

Study and intern abroad

Gain global literacy while earning a WMU degree



WMU offers more than 70 programs in 30+ countries and can assist you in choosing others

Credits count toward degree, all majors and minors, undergraduate and graduate

Many summer programs are led by WMU faculty

Work or volunteer for credit

All financial aid can be applied to study abroad, including the Kalamazoo Promise and the Michigan Education Trust

Scholarships available, including scholarships for foreign-language-based study and short-term, faculty led programs.

WMU Study Abroad • B2425 Ellsworth Hall
(269) 387-5890 • study-abroad@wmich.edu
www.wmich.edu/studyabroad

Photos by WMU Study Abroad students

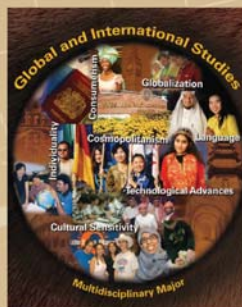


Cepeda Carter, Belize

Information sessions and walk-in advising daily. The Study Abroad office is open 8 a.m. to 5 p.m. Monday to Friday in Ellsworth Hall, second floor.



Morgan Butts, Peru



Studying abroad complements WMU's Global and International Studies major/minor, which offers a multi-disciplinary approach to the study of global and international issues, supported by the methods and theories of several disciplines, language study and regional case studies.



Joseph Plouffe, Thailand



Tony Wolfe, Mongolia



Kyle Fletcher, Australia

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 and smarter than you think.*
 - A. A. Milne

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**Dear parents, guardians,
 and family members,**

Welcome to our WMU community!

If you are new to the college student experience, you will quickly find that parenting a college student is quite different than parenting a high school student. However you have and will continue to play an essential role in your student's education. This guide offers you an excellent overview of WMU's support services and resources, as well as information about the Kalamazoo area. This information will help ease the transition into and throughout the college years.

Parent and Family Programs assists you as together we support your student's growth, personal development, and overall success. We provide information and resources about the campus relevant to your student's experience, as well as sponsor events for students and families. We are active within the WMU community

and readily accessible to help with any concerns you may have. The website, www.wmich.edu/parents is a great starting point for a wealth of information useful to you during your student's years at WMU. We encourage you to activate your free membership to the **WMU Family Connection** to receive e-newsletters with tips and advice, important date reminders, and campus updates.

I look forward to helping you and your student have a successful and rewarding experience at WMU.

Warm regards,

Shari Glaser
 Director, Parent
 and Family
 Programs ■



Academic Calendar

july

1	
2	
3	Summer I grades released
4	Independence Day recess
5	Last day to drop/add Summer II classes
6	
7	
8	
9	Summer II late add fee begins
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	Ramadan begins
21	
22	
23	Last day to withdraw from Summer II classes
24	
25	
26	
27	
28	
29	
30	
31	

august

1	
2	
3	
4	
5	
6	
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11	
12	
13	
14	
15	
16	
17	Summer II session ends
18	
19	Eid al Fitr
20	Ramadan ends
21	Summer II grades released
22	
23	
24	
25	
26	
27	Fall Welcome begins for students in special programs (see www.wmich.edu/fye/fallwelcome)
28	One-Stop Convenience Center opens (through Sept. 7)
28	Fall Welcome begins for all new students (through Aug. 31)
29	
30	
31	Advising Day

september

1	
2	
3	Labor day recess
4	Fall classes begin at 8 a.m. Tuition and fees due
5	
6	
7	
8	CommUniverCity: Bronco Football vs. Eastern Illinois
9	
10	Last day to drop/add classes Last day to receive 100% refund
11	
12	\$100 late add fee begins Begin recording withdrawals as "W" on transcript
13	Last day to receive 90% refund for complete withdrawal
14	
15	
16	Rosh Hashanah
17	Last day to receive 50% refund for partial withdrawal
18	
19	
20	
21	
22	Bronco Football vs. Connecticut
23	
24	
25	Yom Kippur
26	
27	
28	Last day to receive 50% refund for complete withdrawal
29	Bronco Football vs. Toledo
30	

october

1	
2	
3	
4	
5	
6	WMU Homecoming: Bronco Football vs. UMass
7	
8	
9	
10	
11	
12	
13	
14	
15	Spring semester registration begins
16	
17	
18	
19	
20	
21	
22	
23	
24	Last day to receive 25% refund for complete withdrawal
25	
26	Family Weekend / Eid al Adha
27	Bronco Football vs. Northern Illinois
28	
29	
30	
31	Halloween

november

1	
2	
3	
4	
5	Last day to withdraw from fall classes
6	
7	
8	
9	
10	
11	
12	
13	Diwali
14	
15	
16	
17	Bronco Football vs. Eastern Michigan
18	
19	
20	
21	Thanksgiving recess begins at noon (Residence halls remain open with reduced services)
22	Thanksgiving
23	
24	
25	
26	Classes resume
27	
28	
29	
30	

december

1	
2	
3	
4	
5	
6	
7	
8	
9	Hanukkah
10	Final exam week
11	
12	
13	
14	Residence halls close at 7 p.m.
15	Commencement Fall 2012 semester ends
16	
17	
18	Fall semester grades released (late in the day)
19	
20	
21	
22	
23	
24	
25	Christmas
26	Boxing Day Kwanzaa begins
27	
28	
29	
30	
31	

january

1	New Year's Day
2	
3	
4	Advising day One-Stop Convenience Center opens (through Jan. 9)
5	Residence halls re-open at 10 a.m.
6	
7	Classes begin at 8 a.m. Tuition and fees due
8	
9	
10	
11	Last day to drop/add classes Last day to receive 100% refund
12	
13	
14	
15	\$100 late add fee begins Begin recording withdrawals as "W" on transcript
16	
17	Last day to receive 90% refund for complete withdrawal
18	
19	
20	
21	MLK Jr. Day – recess, convocation & activities Last day to receive 50% refund for partial withdrawal
22	
23	
24	
25	
26	
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28	
29	
30	
31	

february

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3	
4	Last day to receive 50% refund for complete withdrawal
5	
6	
7	
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9	
10	Chinese New Year
11	
12	
13	Ash Wednesday
14	Valentine's Day
15	
16	
17	
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28	

march

1	Spirit day (no classes) Last day to receive 25% refund for complete withdrawal
2	
3	
4	Spring break (Residence halls remain open with reduced services)
5	
6	
7	
8	
9	
10	
11	
12	
13	Classes resume
14	
15	
16	
17	St. Patrick's Day
18	Last day to withdraw from spring classes
19	
20	
21	
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24	
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29	Good Friday
30	
31	Easter

april

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18	
19	
20	
21	
22	Final exams week
23	
24	
25	
26	Residence halls close at 7 p.m.
27	Commencement
28	
29	
30	Spring semester grades released (late in the day)

may

1	
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6	Summer I classes begin
7	
8	
9	
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12	Mother's day
13	
14	
15	
16	
17	
18	
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20	
21	
22	
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24	
25	
26	
27	Memorial day recess
28	
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31	

june

1	
2	
3	
4	
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11	
12	
13	
14	
15	
16	Father's day
17	
18	
19	
20	
21	
22	
23	
24	
25	
26	Summer I session ends
27	Summer II session begins
28	
29	Commencement
30	
31	

july

1	
2	Summer I grades released (late in the day)
3	
4	Independence day recess
5	
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9	Ramadan begins
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august

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16	Summer II session ends
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Resources

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 – Mark Twain

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Alma Mater

Western we sing to you,
 Brown and Gold,
 Western we bring to you,
 faith untold.
 You challenge and inspire;
 your hope is our desire.
 We sing to you our Alma Mater,
 Brown and Gold.

Fight Song

Fight on, fight on for Western;
 Take the ball, make a
 score, win the game.
 Onward for the Brown and Gold;
 Push 'em back, push 'em
 back, bring us fame.
 Fight on, fight on for Western;
 Over one, over all, we will reign.
 Fight, Broncos fight!
 Fight with all your might.
 Western win this game!



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MONDAY - FRIDAY

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Fall 2015

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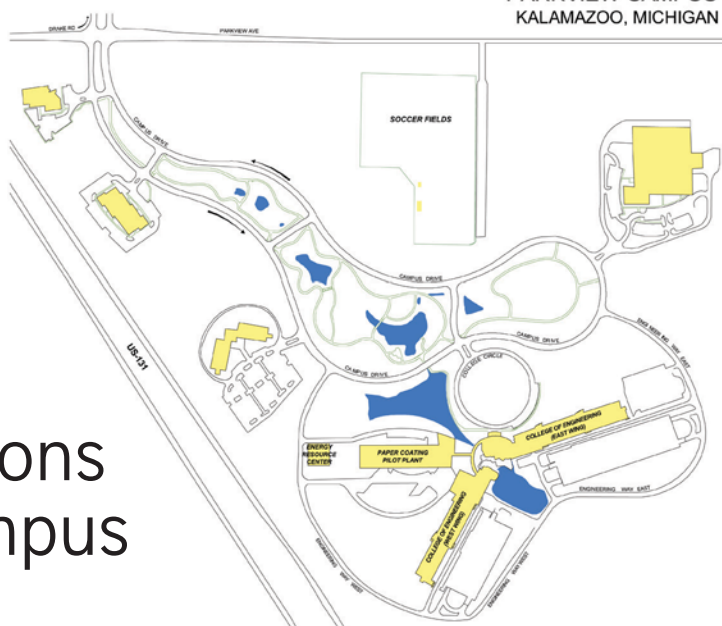
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- ANY VALID W.M.U. PARKING STICKER
- "W" PARKING - COMMUTER
- "A,C,F,K" PARKING - RES. HALL
- "B,D,E,H" PARKING - CAMPUS APTS
- "R" PARKING - EMPLOYEE
- CONSTRUCTION AREA
- FUTURE BUILDING

WESTERN MICHIGAN UNIVERSITY

PARKVIEW CAMPUS
KALAMAZOO, MICHIGAN



Directions to Campus

From I-94 Eastbound

At exit #74, turn north onto U.S. 131, go 2.8 miles, follow the directions listed below for U.S. 131.

From I-94 Westbound

At exit #74, turn north onto U.S. 131, go 2.8 miles, follow the directions listed below for U.S. 131.

From U.S. 131

At exit #36, turn east onto Stadium Drive. Drive 2.8 miles; turn left onto Oliver Street. Cross railroad tracks, turn right onto Western Ave; turn left onto West Michigan Ave and proceed up the hill. The Seibert Administration Building is located on the left at the top of the hill; the Bernhard Center is located on the right directly across the street from the Seibert Administration Building.

WMU College of Aviation Directions from WMU Main Campus

1. 237 North Helmer Road, Battle Creek, MI 49015
2. Head east on W. Michigan Ave. toward Western Ave
3. Turn right on Western Ave
4. Turn left on Oliver Street
5. Turn left at I-94-BR/Stadium Dr
6. US-131-BR, Continue to follow I-94-BR
7. Turn right at I-94-BR/King Hwy/M-96
8. Slight right at I-94 BR East
9. Take the ramp onto I-94 East
10. Take exit 92 toward Springfield/ Battle Creek
11. Merge onto Climax and Battle Creek Rd/I-94-BR, Continue to follow I-94-BR
12. Continue on Columbia Ave W.
13. Turn left at Helmer Rd S/M-37 ■

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- Kalamazoo schools promise-qualified
- On-site recycling

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- Garage & covered parking available

*In Select Apartment Homes

Contact Information

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Emergency	911	
Public Safety	(269) 387-5555	
Emergency Information Hot Line	(269) 387-1001	
Academic Advising		www.wmich.edu/registrar/advising
Academic Success Programs, Center for	(269) 387-4411	www.wmich.edu/casp
WMU Bookstore	(269) 387-3930	www.wmubookstore.com
Bronco Athletics Ticket Office	(269) 387-8092	www.wmubroncos.com
Bronco Express	(269) 387-6000	www.wmich.edu/broncoexpress
Career and Student Employment Services	(269) 387-2745	www.wmich.edu/career
Counseling Services	(269) 387-1850	www.wmich.edu/counseling
Computer Help Desk	(269) 387-HELP (4357)	www.wmich.edu/hd
Dining Services	(269) 387-4844	www.wmich.edu/dining
Disability Services for Students	(269) 387-2116	www.wmich.edu/disabilityservices
Financial Aid (Bronco Express)	(269) 387-6000	www.wmich.edu/finaid
First Year Experience Programs	(269) 387-2167	www.wmich.edu/fye
Health Center, Sindecuse	(269) 387-3287	www.sindecuse.com
Ombudsman	(269) 387-0718	www.wmich.edu/ombudsman
Parent and Family Programs	(269) 387-4820	www.wmich.edu/parents
Parking Services	(269) 387-4609	www.parking.wmich.edu
President, Office of the	(269) 387-2351	www.wmich.edu/president
Registrar's Office	(269) 387-4300	www.wmich.edu/registrar
Residence Life	(269) 387-4735	www.wmich.edu/housing
Student Conduct, Office of	(269) 387-2160	www.wmich.edu/conduct
Vice President for Student Affairs	(269) 387-2152	www.wmich.edu/studentaffairs/vpsa

In the event of an emergency:

Kalamazoo County Emergency Management provides a video message at this site on the status of an emergency in the county: <http://kalamazooemergencymanagement.org>

The Red Cross has a "Safe and Well" website for people to register themselves so that family members can check on them after a disaster. <https://safeandwell.communityos.org/cms>

Local Hospitals

Borgess Hospital
www.borgess.com
 1521 Gull Road
 Kalamazoo, Michigan 49048
 (269) 226-7000

Bronson Hospital
www.bronsonhealth.com
 601 John Street
 Kalamazoo, MI 49007
 (269) 341-7654 ■

Visiting Campus

We encourage families to visit campus and offer a number of planned events throughout the year, such as Homecoming, Family Weekend, and Little Sibs Weekend, to enjoy time with your WMU student. Additionally, there is always something happening on campus and in Kalamazoo so if the planned weekends don't work for your family, check out the WMU and Kalamazoo events calendars to find other interesting things to do.

Save the date for Family Weekend: Oct. 26-28, 2012 ■



Welcome to the End of the Day.



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THINGS TO DO IN KALAMAZOO WHILE YOUR STUDENT IS AT WMU

1. Enjoy a Bronco Athletic home game – football, hockey, baseball, volleyball, basketball, and so many more sports to choose from.
2. Enjoy a WMU Theatre performance or School of Music concert...or both!
3. Enjoy Art Hop in downtown Kalamazoo, which takes place the first Friday of each month.
4. Enjoy a Broadway show at WMU's own Miller Auditorium.
5. Visit Kalamazoo in the summer for one of our annual festivals – Blues Fest, Island Fest, Ribfest, Taste of Kalamazoo – any or all of them promise a great time.
6. Enjoy live music and great food at the Union Cabaret – a partnership between the WMU School of Music and the Millennium Restaurant Group frequently showcasing WMU music students and faculty members.
7. Enjoy one of the best views in downtown Kalamazoo at the Skydeck – above Monaco Bay.
8. Visit the many wonderful restaurants in Kalamazoo – delicious cuisine and such a variety to choose from.
9. Enjoy the Kalamazoo Institute of Arts, the Air Zoo, the Gilmore Car Museum, and the Kalamazoo Nature Center.
10. Last and most important - be sure to attend your student's Commencement ceremony. It is the perfect finish to an excellent WMU education. ■

Transitions

Do not go where the path may lead; go instead where there is no path and leave a trail.
 – Ralph Waldo Emerson

A young person's entrance into Western begins a significant transitional period for both student and family. Family members and students often experience a mix of emotions. Both may feel proud, excited, relieved, or happy and may also experience the more difficult feelings of sadness and worry. Both families and students face challenges as they navigate this new phase of life. As a parent or guardian, understanding the concerns that students typically have as they enter college can be helpful in supporting them through the process.

Students have to figure out a lot of stuff when they go to college. For those of us whose youth is the (distant?) past we can sometimes forget that being a college student isn't a walk in the park! First year students are leaving behind a familiar and often very comfortable environment. They must cope with the loss of high school friends and family time. Students have to learn how to be a part of a whole new environment and figure out where things are, what the rules are, and how to behave. They confront all kinds of new opportunities to make friends and most have at least some fear that they won't fit in or make connections with their peers. They have to figure out how to manage a lot of different elements: time, money, academics, freedom, and most importantly themselves! Further, they try to figure all this out without your constant presence and active guidance. Even the most

together students find the developmental maturation process in the early college years to be stressful. Many students become periodically overwhelmed, especially in the first couple of semesters.

So how can you help? One of the greatest challenges parents and guardians face is how to appropriately support their son or daughter as they enter college. Here are some suggestions from veteran parents:

- Listen to your student and provide supportive encouragement
- Encourage self-reliance (but be a safety-net when things are really rough)
- Praise accomplishments soundly and attempts enthusiastically
- Keep them informed about life back home and family events ►



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And best of all, we have hundreds - two hundred and sixty nine to get you started - of cool things for you to do when you come to town.

Call Discover Kalamazoo at 269.488.9000 or go to DiscoverKalamazoo.com to plan your visit.



- Encourage active involvement with on-campus activities and groups
- Stay connected; email may be a better way to connect with less verbal students than phone calls. By the same token, try to lessen over-reliance by decreasing contact when over-dependency may be an issue
- Discuss your expectations for your student before starting college and continue the conversation as the weeks/months progress
- Help your student connect to resources when needed. Urging and assistance may be needed in locating and accessing counseling, advising, and special services
- Balance is the key; reassure your student that while the

transition may be uncomfortable, it is temporary and he or she will likely flourish in time

Remember that while your student is facing the challenges of a new phase of life, so are you. Expect that it might be a little rough for you to adjust to the changes too and give yourself permission to feel all the emotions that come when a child goes to college. Remember to find your own support. Re-connect with family, friends, interests, and hobbies.

FIRST-YEAR EXPERIENCE (FYE) PROGRAMS

FYE supports students as they develop new social networks, adjust to the academic rigor of college, and learn about the opportunities and resources at WMU. Participation in each of the three programs is important because they build upon each other, helping students get involved and adjusted. Studies show that first-year students who are involved and engaged in campus life often experience greater success leading toward graduation. Students gain maximum benefit from participating in all three programs.

- **New Student Orientation:** The first official exposure to the University as a WMU student. During orientation, students and parents, guardians or adult mentors receive helpful curricular and co-curricular information. Students learn about academic advising, register for the first semester of classes, meet other students, and participate in fun and social activities. Parents, guardians, or adult mentors have opportunities to informally and formally meet with faculty and staff from across the University.
- **Fall Welcome:** A four-day transition program designed to strengthen the bond between first-year students and our WMU community. Students move into the residence



halls before the semester officially starts, become familiar with the campus and local community, and attend numerous programs and activities to prepare for the start of the fall semester.

- **First Year Seminar (FYS):** A semester-long two-credit hour transitional course that provides the tools necessary for first-year students to connect learning with life. Students continue to build lasting relationships and strategize for future success at WMU and beyond.

Visit www.wmich.edu/fye or call (269) 387-2167.

HOUSING

Residence Life provides a variety of services for on-campus students. Most students live in the residence halls. We also offer campus apartments for upper level and graduate students, and students with families. Living on campus offers convenience, the benefit of a community of peers, a safe environment, and support for the challenges associated with being a busy college student.

When students have problems or questions, student and professional staff are easily accessible. They help with everything from how to get involved on campus to tips for living with a roommate to referrals for campus services. In the residence halls, there is a resident assistant (RA) who lives on each floor. RAs are upper level students, who are responsible for creating a floor community through hall activities, assisting students with personal and academic concerns, and helping in emergency situations.

A full-time professional hall director, typically assisted by a graduate student, manages each residence hall. The hall director lives in the building and is responsible for student staff supervision, facilities management, crisis intervention, and creating an environment supportive of education and self-discovery.

Visit www.wmich.edu/housing, call (269) 387-4735, or e-mail RL-staff@wmich.edu. ▶



We CARE About Your CAR!

As parents of a student attending college away from home, we can appreciate a parents concern for the maintenance and repairs of your student's car. Harmens' Friendly Service, located at 2724 Portage Road, in Kalamazoo, phone 269-342-1890. For dependable transportation, we also own Joe Ross Used Cars (www.joerossedcars.com) located at 3427 Miller Road, phone 269-345-7032. Family owned, student friendly, Harmens' offers a 10% student discount every day!



Harmens' offers a 10% student discount every day!

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(269) 342-1890

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3427 Miller Rd - Kalamazoo, MI 49001
(269) 345-7032 www.joerossedcars.com

Residence Hall Opening and Closing Dates

Fall 2012

Aug. 31 Residence halls open, 9 a.m.

Dec. 14 Residence halls close, 7 p.m.

Thanksgiving break - residence halls remain open with reduced services

Spring 2013

Jan. 5 Residence halls open, 10 a.m.

April 26 Residence halls close, 7 p.m.

Spring break - residence halls remain open with reduced services



WMU Dining Services helps students stay healthy to pursue academic and personal goals.

Visit www.wmich.edu/dining for more information.

WMU DINING SERVICES

Dining Services offers many flexible options for on and off campus students designed to support academic success.

Students can enjoy expansive menu selections at any of the five residence hall dining rooms on campus continuously from early morning to late night. In addition to the regular menu, each dining room also offers a specialty menu, adding further variety and cuisine options.

To complement the residence hall dining rooms, six Campus Cafés are located in academic or student activity buildings on campus. Campus Cafés accept cash or Dining Dollars and are a great place to grab a quick snack on the way to class or to enjoy a full meal with friends.

MONEY MATTERS

Has your student learned good money management skills? If not, it is never too late to start. Establishing financial parameters prior to leaving home for college can reduce stress, misunderstandings, and “last minute” emergencies.

Helpful suggestions:

- Establish a mutually agreeable budget and financial expectations with your student.
- Encourage your student to open a local checking account and learn how to manage and balance it.

- Educate your student about the responsible use of debit/ATM cards.
- Become familiar with WMU billing and financial aid due dates and procedures.
- Continue to seek out scholarships throughout the college years. Even small scholarships can supplement the costs of education.
- Discuss employment options. An on-campus job can provide spending money and help your student forge valuable connections with the campus community. Additionally, it helps with time management.
- Talk about the dangers of credit cards and credit card debt.

Make life a little easier by adding dollars to your student's Bronco ID card for BookstoreBUCKS, Dining Dollars or LaundryBUCKS. Simply go online and use your debit or credit card to gift your student's account. Funds are instantly accessible and eliminate the need for cash. All you need is your student's BroncoNET ID and first/last name. NOTE: The three categories are not interchangeable.

- **BookstoreBUCKS:** Visit www.wmubookstore.com or call (269) 387-3930.
- **Dining Dollars:** Visit www.wmich.edu/dining/diningdollars or call (269) 387-4844.
- **LaundryBUCKS:** Visit www.wmich.edu/vending/laundry or call (269) 387-3398.

BRONCO EXPRESS

Bronco Express representatives answer billing, financial aid, cashiering, and basic registration questions. Located in the Bernhard Center, this service offers students a convenient, year-round spot to take care of everyday University business.

Students can:

- apply for financial aid or pick up the appropriate forms
- check on the status of a financial aid application
- confirm dates of financial aid disbursements
- make appointments to see a financial aid counselor
- receive unofficial transcripts and ask basic registration questions
- check account balances and get clarification on charges
- make payments on accounts.

Bronco Express is open Monday-Friday. No appointment is necessary. Visit www.wmich.edu/broncoexpress or call (269) 387-6000.

TRANSPORTATION

WMU students may have a car on campus, even during their first year by purchasing a parking pass. The pass will allow students to park in specifically designated lots depending on where they live. During the nicer seasons, many students ride bicycles, mopeds, scooters, or roller blade through campus.

Another transportation option is the Bronco Transit Bus System. Students ride the bus for free simply by showing their Bronco ID cards, both on campus and throughout the Kalamazoo area. Bronco Transit offers continuous service throughout the main campus, Parkview campus, and Oakland Drive campus. Additionally, shuttle service is offered to and from the College of Aviation in Battle Creek. The Downtown Express on Fridays and Sundays is an option for students traveling by train to other destinations on weekends.

Visit www.wmich.edu/broncotransit ■



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Health and Wellness

What lies behind us and what lies before us are small matters compared to what lies within us.
 – Ralph Waldo Emerson

SINDECUSE HEALTH CENTER

Sindecuse Health Center offers comprehensive quality and affordable health services. Our board certified clinicians provide prompt, convenient service for illness or injury – ensuring your student will be able to perform his or her best. Many valuable preventive health services including nutrition counseling and massage therapy are available. Students requiring assistance to transition their medical care from home to Sindecuse can consult with a clinician.

Services include:

- acute illness and injury care - by appointment or walk-in
- immunizations and allergy shots
- family planning/contraceptive services
- full-service pharmacy
- lab and x-ray services
- physical therapy and athletic training
- medical social work
- psychiatric services
- mental healthcare
- peer education and wellness workshops

All students are eligible to receive care at the health center, whether or not they are insured. We participate with many insurance plans, and will submit claims to all

insurance companies. Michigan Medicaid and the Health Plan of Michigan are also accepted. In addition, coverage may be purchased through WMU's Student Health Insurance Program. Information and a complete list of participating plans can be found on our website.

Visit www.sindecuse.com or call (269) 387-3287.

COUNSELING SERVICES

Students are faced with many challenging situations and important decisions while attending college. They become involved in social and personal situations that may leave them feeling confused, dissatisfied or distressed. The inherent stresses of university life are likely, at some point, to interfere with academic achievement and personal growth. Counseling Services, located within the Sindecuse Health Center helps students deal effectively with many of these concerns.

Sometimes simply sharing thoughts and feelings in confidence with a good listener who is objective can be helpful for students facing important decisions and/or life difficulties. At other times, counseling involves providing students with, or directing them to, certain types of information and helping them understand that information in relationship to their situation.

Counseling Services is staffed with professionally licensed counselors and psychologists. Both personal and career counseling assistance is available free of charge to all actively enrolled WMU students. There is a nominal fee for career testing services.

Visit www.wmich.edu/counseling or call (269) 387-1850.

UNIVERSITY RECREATION

WMU is dedicated to facilities, programs and services that promote the total development of our students and employees in pursuit of a healthy lifestyle. University Recreation responds to the thousands of students, faculty and staff members who utilize the Student Recreation Center (SRC) daily to attain this goal. The SRC includes basketball courts, indoor soccer area, volleyball, aerobic room, three story climbing wall, a weight training room, an indoor track and a recreational pool.

We offer personal training, sport leagues, sport clubs and group exercise, utilizing equipment and facilities designed to promote health and well-being. We support education by providing students the opportunity to participate in co-curricular activities that help reduce stress while strengthening their bodies. ►

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Employment opportunities are available for students seeking leadership roles and the development of a productive healthier campus.

Visit www.wmich.edu/rec.



CAMPUS SAFETY

WMU is committed to providing a safe and secure environment:

- that is conducive to the education of our students by protecting life and property;
- by the investigation and prevention of crime;
- and by providing assistance to all persons in need in a manner that promotes confidence in our department throughout our diverse campus community.

The Department of Public Safety is divided into three divisions; Patrol Division, Detective Division and Community Policing Division. The police force is fully deputized and assistance is available 24/7.

It is imperative that students also take responsibility for and be mindful of personal safety. Here are some tips and reminders to discuss with your student:

Students should

- after dark, always walk with a friend whenever possible. Free campus escort service is available by calling (269) 387-7433 (387-RIDE).
- be aware of the emergency phones (blue lights) located around campus and use them if they see anything suspicious.
- register a phone number for the WMU ALERT emergency system through the GoWMU portal. This system is only used in extreme emergency situations.
- periodically check the WMU home page for alerts and updates.
- keep residence hall rooms or apartments securely locked and curtains/blinds closed when away.
- be mindful of personal belongings in public locations, especially electronics. Do not leave them unattended.

WMU has a comprehensive Critical Incident Response Plan that is regularly tested, reviewed, and updated by all areas that provide emergency management response and recovery should a critical incident occur at WMU. Trained emergency preparedness volunteer teams provide leadership and direction during fire evacuation and tornado shelter exercises.

If weather conditions result in closing WMU, the information is immediately posted on the WMU hot line (269) 387-1001 and the WMU home page at www.wmich.edu. These two sources will also be updated should a campus emergency occur.

Visit www.wmudps.wmich.edu or call (269) 387-5555.



LESBIAN, BISEXUAL, GAY, AND TRANSGENDER (LBGT) STUDENT SERVICES

Lesbian, Bisexual, Gay, and Transgender (LBGT) Student Services promotes an open and affirming environment on campus through advocacy and education. LBGT Student Services offers education about gender identity and sexual orientation to the WMU community and collaborates with registered student organizations and members of WMU and local community agencies to provide students with access to healthy resources, activities, and support services

Visit www.wmich.edu/lbgt or call (269) 387-2133.

MULTICULTURAL AFFAIRS

Multicultural Affairs serves as a resource on the role and value of diversity in education for WMU, and for the greater Kalamazoo communities.

Multicultural Affairs strives to ensure that all students are given the full opportunity to discover and develop their talents, interests, and unique potential, and provides a learning-centered environment for intellectual, cultural, professional, and personal growth during the college experience. Through programs, services, and initiatives that address cross-cultural competency and personal empowerment, Multicultural Affairs fosters community development, leadership, and a campus climate that respects and appreciates the history, culture, and traditions of all students.

Visit www.wmich.edu/multicultural or call (269) 387-4420. ►

STUDENT ACTIVITIES AND LEADERSHIP PROGRAMS

Student Activities & Leadership Programs mission enhances student learning and leadership development by engaging students in educationally purposeful and diverse co-curricular experiences. Including:

- Campus Wide Programs
- Registered Student Organization Development
- Volunteer Services and Community Engagement
- Leadership Development Programs
- Fraternity and Sorority Life

Over 300 Registered Student Organizations (RSOs) offer countless ways for your student to get involved at WMU.

Visit www.wmich.edu/activities or call (269) 387-2115.

CAREER AND EMPLOYMENT SERVICES

Many WMU students work to supplement the cost of tuition and living expenses. Working on campus is beneficial because campus employers understand the challenges of balancing academics and employment. We recommend that full-time students (taking 12-15 credit hours) work no more than 15-20 hours per week so they have sufficient time to devote to their studies.

Encourage your student to visit Career & Student Employment Services for these services

- Register for BroncoJOBS, an online resource for campus jobs, internships and career-related events
- On line career and academic planning assessment tools
- Occupational information
- Resume workshops and events such as Practice Interview Day and career fairs
- Individual career advising with professional advisors

Visit www.wmich.edu/career, stop in Ellsworth Hall, or call (269) 387-2745. ■



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Academic Essentials

Opportunity is missed by most people because it is dressed in overalls and looks like work.
— Thomas A Edison

ACADEMIC ADVISING

Encourage your student to develop a relationship with WMU's academic advisors. Advisors may be faculty, staff, administrators, graduate students or peer educators and advising at WMU will take many forms. Depending on the program of study, students may have more than one academic advisor. A student may have a curriculum advisor, major advisor, and minor advisor. Each college advising office assists students in making connections to the appropriate advisor or advising office.

Advisors provide students with information and guidance as it relates to program/curriculum requirements, academic policies/procedures, and various academic issues and concerns. Advisors evaluate transfer courses for applicability to programs of study,

assist with course selection, and refer students to appropriate resources and support services. Meeting with an advisor each semester is the best way to stay on track to degree completion.

Visit www.wmich.edu/registrar/advising for complete advising information.

CENTER FOR ACADEMIC SUCCESS PROGRAMS (CASP)

The Center for Academic Success Programs (CASP) helps students succeed at WMU. All CASP services are FREE to WMU students.

Exploratory Advising is the temporary advising home for first-year students who enter WMU without a declared major. Advisors offer personalized academic

advising and assistance with career exploration. Exploratory Advising also includes the Alpha Program, a special admissions program for select students.

CASP houses the **TRiO Student Success Program**, a federally-funded program for first-generation college students, and the **Intellectual Skills Development**, responsible for reading, writing, and mathematics placement testing.

The Academic Resource Center includes:

- **Course Tutoring:** Small group sessions that allow students to review class material, ask questions, prepare for exams, and clarify class concepts.
- **Supplemental Instruction:** Guided study sessions for challenging classes, such as chemistry and accounting. Sessions are led by tutors who have previously taken and excelled in a particular course.
- **College Success Seminars:** Hour-long seminars to help students improve reading strategies, time management, and other skills needed for college success.

The **Writing Center** offers individual sessions teaching how to make better choices about texts for classes, work, or personal needs. Consultants help students improve drafting, organizing, and proofreading abilities, write for different audiences, and much more.

The **Office of Military and Veteran Affairs** is dedicated to those students transferring to WMU from military service, and serves as an advocate for veterans returning to college and students who are currently deployed.

Visit www.wmich.edu/casp, stop in Ellsworth Hall, or call (269) 387-4411.

UNIVERSITY LIBRARIES

From anywhere in the world, students can discover useful information through the Libraries' state-of-the-art Power Search. Power Search includes millions of print and online books, articles, government documents, maps, audio, video, and many other specialized research materials provided. In addition to high-quality research collections, there are four branch locations across campus that offer:

- expert service-oriented staff
- individual and group study space
- quiet areas
- convenient, current computers
- student employment opportunities

Visit www.wmich.edu/library or call (269) 387-5178. ►

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WESTERN EDGE

The *Western Edge* is a strategic plan for promoting student success and keeping the quality of education offered by WMU affordable. It reflects Western's commitment to building a culture that puts students first. There are five independent components to the Western Edge:

- Retention scholarship - students who maintain a 3.0 or better GPA and who earn 30 credits from WMU in their first academic year on campus will receive a \$500 scholarship when returning the following fall to WMU. This one-time financial incentive, coupled with the University's commitment to keep tuition affordable, can keep students in school.
- Enhanced academic advising helps move students smoothly and quickly through their degree programs.
- Graduation compacts help ensure courses are available when students need them to prevent delays in completing programs.
- Fixed room and board rates for up to four years for students who opt to stay in campus residence halls.

- Academic opportunities - a number of other for-credit opportunities are offered to help students graduate with necessary skills and experience, while staying academically involved and excited about preparing for the future.

Visit www.wmich.edu/edge, call (269) 387-2000, or e-mail ask-wmu@wmich.edu.

LEE HONORS COLLEGE

The Lee Honors College at Western Michigan University is an integral part of the WMU community. LHC students study in every discipline and take advantage of a diverse and rich array of courses to deepen and develop their major and minor fields of study. The Honors College provides an environment where each student grows through personal relationships with other students and faculty, academic challenges, and opportunities for leadership.

High school students who are accepted to WMU will receive an invitation to join the college if they have an ACT

composite score of at least 26 and a GPA of 3.6. Students who can demonstrate a rank within the top 10% of their high school class also are welcome to join.

Currently enrolled students at WMU who have earned a cumulative GPA of 3.5 or better may submit an application for admission. Those students who join the college as current WMU students need a minimum of 4 semesters to complete their coursework and thesis. Similarly, transfer students also are welcome to apply for admission (with supporting materials) if they carry a cumulative 3.5 GPA. Those students who transfer from an institution of which the Honors College has a reciprocal agreement are granted automatic admission into the college.

Visit www.wmich.edu/honors or call (269) 387-3230.

STUDY ABROAD

Today's employers are keenly interested in hiring internationally aware candidates prepared to join the global workforce of the 21st century. Studying abroad allows students to earn academic credit toward their degrees while gaining cultural understanding of a country. Foreign language students can greatly advance their speaking and reading skills through a language-intensive study abroad program.

WMU offers more than 70 programs in 30-plus countries, including short-term, faculty-led programs. Students may also complete an internship or volunteer for credit. Financial aid can be applied to study abroad programs and numerous scholarships are available.

The WMU Study Abroad office is located in Ellsworth Hall. Information sessions and walk-in advising are available Monday-Friday.

Visit www.wmich.edu/studyabroad, call (269) 387-5890, or email study-abroad@wmich.edu. ►





FERPA

The Family Educational Rights and Privacy Act (FERPA) is a Federal law designed to protect the privacy of a student's education records. When a student reaches the age of 18 or begins attending a postsecondary institution regardless of age, FERPA rights transfer to the student.

Parents and guardians may obtain directory information only at the discretion of the institution.

Non-directory information (grades, gpa, etc.) may be obtained if the student grants parents authorized user access or by a signed consent form. You can read a summary of this law at www.wmich.edu/registrar/ferpa/parents.

Information considered directory information at Western Michigan University.

- Name
- Address
- Telephone Number
- WMU email address
- Curriculum and major field of study
- Dates of attendance
- Enrollment status (full/part time)
- Degrees/Awards received
- Most recent previous educational agency or institution attended by the student
- Participation in officially recognized activities and sports
- Weight and height of athletes

AUTHORIZED USER ACCESS

WMU students have the ability to grant access to third party individuals to view certain academic and financial aid information. In compliance with the

Family Educational Rights and Privacy Act of 1974 (FERPA), student financial and academic records may not be shared with a third party without written consent.

Access to this information can only be granted by the student and the student has the right to revoke this access at any time. Access to this information is restricted to what is available in this system and has been authorized by the student. It does not allow University faculty or staff to release information.

Adding an authorized user is considered a written consent that an individual may view certain student academic and financial aid information as well as make payments on behalf of the student.

For further information on how a student grants this access and how users can use this access after it is granted, visit www.wmich.edu/registrar.

STUDENT SUPPORT SERVICES

Disability Services for Students is committed to assisting students with disabling conditions in their pursuit of educational and career goals, as well as personal development. Services include:

- Priority registration
- Referral and advocacy activities with University departments
- Campus accessibility
- Adaptive computer equipment
- Acting as a liaison for special classroom concerns

Visit www.wmich.edu/disabilityservices or call (269) 387-2116.

The **Office of Student Conduct (OSC)** enhances student learning and personal development by creating an educational, purposeful, disciplined, and caring ►

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NCUA

community. OSC staff educates students and the campus community on student rights and responsibilities. The conduct process is focused on promoting character development, citizenship, civility and diversity. Alleged violations of the student code are processed through an educationally based process.

Visit www.wmich.edu/conduct or call (269) 387-2160.

The **University Ombudsman** is an intervention agent and impartial person who helps students, faculty and staff resolve academic and non-academic concerns. The Ombudsman:

- Listens and discusses questions or concerns

- Provides information to answer questions or assists in making connections with other resources. Explains the University's policies and procedures and how they may affect the concern
- Follows up with to make sure the concern is resolved
- Recommends changes in the institution that will make it more responsive to every member of the community

Visit www.wmich.edu/ombudsman or call (269) 387-0718. ■

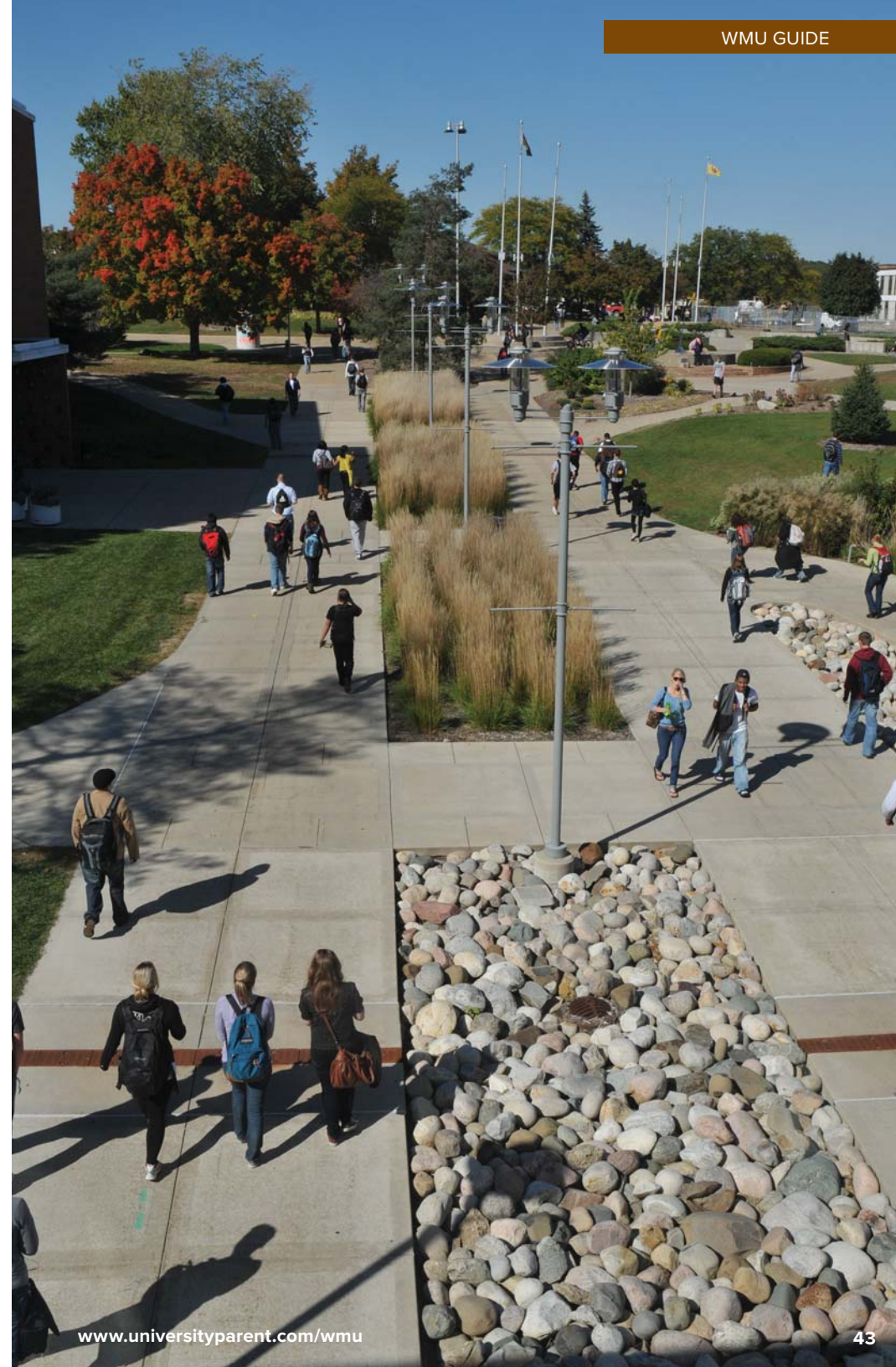
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www.wmich.edu/housing

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Please see ad on p. 24.

The Centre

5200 Croyden Ave.
Kalamazoo, MI 49006
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www.centrehousing.com
The Centre is Kalamazoo's best student living community offering numerous resort-style amenities and several great floor plans to choose from.
Please see ad on inside front cover.

Concord Place Apartments

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LakeView Apartments and Condominiums

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Sage Terrace Apartments

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Please see ad on p. 21.



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Please see ad on p. 22.

Econo Lodge

3750 Easy St.
Kalamazoo, MI 49001
(269) 388-3551
www.econolodge.com
Just off I-94, an easy drive to campus. Free Breakfast, WiFi and Pet Friendly! Easy to find, Easy on your wallet. 12% off when you book through link on guide website!
Please see ad on p. 15.

Four Points by Sheraton Kalamazoo

3600 E. Cork St.
Kalamazoo, MI 49001
(269) 385-3922
www.fourpointskalamazoo.com
Just 5 miles from campus! Restaurant & bar. Call to find out more about our University discounted rate.
Please see ad on p. 37.

Red Roof Inn Western Michigan University

5425 W. Michigan Ave.
Kalamazoo, MI 49009
(269) 375-7400
www.redroof.com
Great Location! Free WiFi. WMU Family Connection members receive a 20% discount.
Please see ad on p. 24.

Staybridge Suites

2001 Seneca Ln.
Kalamazoo, MI 49008
(269) 372-8000
www.staybridge.com/kalamazoo
Minutes from WMU and we offer a WMU discount. Enjoy all our special amenities which include a hot breakfast each morning.
Please see ad on p. 23.

Stuart Avenue Inn

229 Stuart Ave.
Kalamazoo, MI 49007
(269) 342-0230
www.stuartavenueinn.com
Rooms range in price and style - Victorian to contemporary, all w/ private bath. Full breakfast daily. Relax or celebrate with your student. Photos online.
Please see ad on p. 6.



What to See & Do

Discover Kalamazoo

141 E. Michigan Ave.
Kalamazoo, MI 49007
(800) 888-0509
www.discoverkalamazoo.com
We're your source for where to go, what to do, where to eat and where to stay when you visit Kalamazoo.
Please see ad on p. 25.

The University Theatre

1903 W. Michigan Ave.
Kalamazoo, MI 49006
(269) 387-6222
www.wmuthatre.com
WMU's national award-winning Department of Theatre brings world-class guest artists, classic musicals, contemporary comedies, and provocative dramas to campus. Student tickets only \$5!
Please see ad on p. 16.



Student Services

Allegis Credit Union

5713 Venture Pk.
Kalamazoo, MI 49009
(269) 372-4455
www.AllegisCU.com
Allegis Credit Union is here to help your student with their first independent banking experience.
Please see ad on p. 20.

Harmens' Friendly Service

2724 Portage Rd.
Kalamazoo, MI 49001
(269) 342-1890
As parents of a student attending college away from home, we can appreciate your concern about your student's car maintenance. 10% student discount everyday.
Please see ad on p. 27.

Lake Michigan Credit Union

(269) 342-5862
www.lmcu.org
We're the best place for your money! We have 6 Branch/ATM locations in the Kalamazoo area to serve you.
Please see ad on p. 40.

Sindicuse Health Center

(269) 387-3287
www.wmich.edu/healthcenter
Health care for your student. Located on campus with a pharmacy and counseling services.
Please see ad on p. 35.

WMU Residence Life

1903 W. Michigan Ave.
Kalamazoo, MI 49008
(269) 387-4735
www.wmich.edu/housing
WMU campus housing options include residence halls, WMU Apartments, Spindler Hall and the NEW Western View complex.
Please see ad on p. 42.

WMU Study Abroad Program

(269) 387-5890
www.wmich.edu/studyabroad
Explore the World, Study or Work Abroad! Earn credit, develop language skills. Financial aid and scholarships available. For graduate or undergraduate students!
Please see ad on p. 5.



WHERE TO SHOP

Apple

TotalTECH in the WMU Bookstore
Bernhard Center
(269) 387-5460
www.wmich.edu/totaltech
Education discounts! WMU students, faculty and staff shop and save on Apple and third-party products.
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Dell

(800) 695-8133
www.Dell.com/DellU/WMich
Western Michigan University students get the best price on consumer PCs from Dell. Special back to school offer! Receive a \$200 eGift Card with the purchase of select Dell computers over \$699. Visit website for details.
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Sprint

5121 W. Main St.
Kalamazoo, MI 49009
(269) 349-3746
www.sprint.com
Student Discounts! WMU students save 10% on select monthly service with Sprint with a current WMU Student ID and mention this code: GEMCT_WMU_ZST.
Please see ad on p. 46.

WMU Bookstore

(269) 387-3930
www.wmubookstore.com
Your official Western Michigan University source for Alumni, bags, gifts, graduation, hats, clothing, and more!
Please see ad on p. 16.

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Current customers can go to: sprint.com/verify
w/ student email address

Monthly charges exclude taxes, Sprint Surcharges [incl. USF charge of up to 17.9% (varies quarterly), Administrative Charge (up to \$1.99/line/mo.), Regulatory Charge (\$0.40/line/mo.) and state/local fees by area]. Sprint Surcharges are not taxes or gov't-required charges and are subject to change. Details: sprint.com/taxesandfees. Up to \$350/line early termination fee (ETF) for advanced devices and up to \$200 ETF/line for other devices (no ETF for Agreements cancelled in compliance with Sprint's Return Policy). **Individual-Liable Discount: Available only to eligible students of the university participating in the discount program (requires ongoing verification). Discounts are subject to change according to the university's agreement with Sprint and are available upon request for select plans (monthly service charges only). No discounts apply to secondary lines, Add-A-Phone lines or add-ons \$29.99 or less. **Other Terms:** Coverage not available everywhere. Nationwide Sprint Network reaches over 278 million people. Offers not available in all markets/retail locations or for all phones/networks. Pricing, offer terms, fees and features may vary for existing customers not eligible for upgrade. Other restrictions apply. See store or sprint.com for details. ©2012 Sprint. Sprint and the logo are trademarks of Sprint. Other marks are the property of their respective owners.

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