

# RETIREE BENEFITS AND ASSISTANCE RESOURCE GUIDE

## HARRY REID

U.S. SENATOR FOR NEVADA



PLEASE VISIT OUR WEBSITE: [REID.SENATE.GOV](http://REID.SENATE.GOV)

## **U.S. Senator Harry Reid Offices**

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Carson City, NV 89701

Tel: (775) 882-REID (882-7343)

Fax: (775) 883-1980

### **Las Vegas Office**

333 S. Las Vegas Blvd., Ste. 8016  
Las Vegas, NV 89101

Tel: (702) 388-5020

Fax: (702) 388-5030

### **Reno Office**

400 S. Virginia St., Ste. 902  
Reno, NV 89501

Tel: (775) 686-5750

Fax: (775) 686-5757

### **Washington, D.C. Office**

522 Hart Senate Office Bldg.  
Washington, D.C. 20510

Tel: (202) 224-3542

Fax: (202) 224-7327

**Toll-free for Nevadans:  
1-866-SEN-REID (736-7343)**

For more information regarding important policy issues on which I am working and the services provided by my offices, please visit <http://reid.senate.gov>.



Dear Nevada Retiree:

I believe it is helpful for all of Nevada's seniors to know about the government programs and benefits to which they are entitled. This "Retiree Benefits and Assistance Resource Guide" will provide you with key information about important federal, state, and community-based programs. While this guide may not answer all of your questions, it should serve as a directory to further assistance.

I will continue to fight for Nevada's seniors, working to develop programs that will allow older Americans to live independently and enjoy an active, secure retirement. I believe my record on protecting and strengthening Social Security, Medicare, concurrent receipt for veterans, and disability assistance underscores my determination to assist Nevada's seniors. Moreover, I have secured millions of dollars for facilities that serve seniors in our communities, to provide transportation and health services, as well as for tax relief for seniors. I remain committed to sending resources home to the Silver State for projects that directly benefit seniors.

Should you need any additional information on programs or issues covered in this guide, or if you have any problems with your government benefits, please feel free to contact one of my offices for assistance.

Sincerely,

A handwritten signature in black ink that reads "Harry Reid". The signature is written in a cursive, flowing style.

Harry Reid  
United States Senator

# Table of Contents

■ <b>Social Security</b> .....	7
Important Social Security Facts .....	9
Nevada Social Security Offices.....	12
Supplemental Security Income .....	14
■ <b>Medicare</b> .....	17
■ <b>Medicaid</b> .....	27
■ <b>Veterans Benefits</b> .....	31
■ <b>Medical Information</b> .....	37
■ <b>Caregivers and Support Groups</b> .....	43
■ <b>Legal Help and Advocacy</b> .....	57
■ <b>Telemarketing</b> .....	61
Suspect a Scam?.....	63
■ <b>Internet Information</b> .....	65
Discovering the Internet.....	65
Internet Fraud .....	66
■ <b>Senior Protective Services and Emergency Help</b> .....	67
■ <b>Meals on Wheels</b> .....	71
■ <b>Social Networking</b> .....	75
Volunteer/Employment Opportunities .....	77
Nevada Libraries .....	81
Senior Citizen and Community Centers.....	87
■ <b>Financial Help</b> .....	95
■ <b>Housing</b> .....	97
■ <b>Transportation</b> .....	103
■ <b>Home Energy Assistance</b> .....	107
■ <b>How to Obtain a Nevada Identification Card</b> .....	109
■ <b>Voter Registration</b> .....	111
■ <b>State Offices</b> .....	115
■ <b>Police Departments</b> .....	117
■ <b>Hotlines</b> .....	119

# Social Security

**S**ocial Security's retirement program has been a basic part of American life for over 70 years. In addition to benefits for retired workers, Social Security provides financial support to younger workers and their families who face a loss of income due to disability or the death of a family wage earner.

## **Social Security Benefits**

The number of quarters you need to get Social Security retirement benefits depends on your date of birth. If you were born in 1929 or later, you need 40 quarters, or ten years of work. People born before 1929 need fewer than 40 quarters (39 if born in 1928, 38 if born in 1927, etc.). If you stop working before you have enough quarters to qualify for benefits, your quarters will remain on your Social Security record. If you later return to work, you can add more quarters so that you qualify. No retirement benefits can be paid until you have the required number of quarters.

Your benefit amount is based on your earnings averaged over most of your working career. Higher lifetime earnings result in higher benefits. Your benefit amount is also affected by your age at the time you start receiving benefits. The earliest age at which full Social Security benefits can be received is 65. However, beginning with people born in 1938 or later, that age will gradually increase until it reaches 67 for people born after 1959.

## **Early Retirement**

You can start collecting Social Security benefits as early as age 62. If you take early retirement, however, your benefits will be reduced based on the number of months that you will receive checks before you reach full retirement age. If your full retirement age is 65, the reduction for starting your Social Security at age 62 ranges from 20 to 30 percent.

As a general rule, early retirement will give you about the same total Social Security benefits over your lifetime, but in smaller amounts to take into account the longer period over which you will receive your benefits.

## **Applying for Benefits**

To begin receiving Social Security, you must file an application. If you plan to stop work and apply for Social Security benefits, you should apply

three months before your retirement date. If you plan to continue working and file for Social Security benefits, you should contact the Social Security Administration no later than January of the year that you plan to retire. Depending on your circumstances, you will need some or all of the following documents:

- Your Social Security card (or a record of your number).
- Your birth certificate.
- Your W-2 forms or self-employment tax return for last year.
- Your spouse's birth certificate and Social Security number if he or she is applying for benefits.
- Children's birth certificates and Social Security numbers, if applying for children's benefits.
- Your checking or savings account information to facilitate direct deposit.
- Your military discharge papers if you had military service before 1968.

You can apply for benefits on-line, in person, by mail, or over the telephone. Call Social Security's toll-free number at (800) 772-1213, or visit their website at [www.ssa.gov](http://www.ssa.gov) for more information.

# Social Security

## Important Social Security Facts

### **Working While Receiving Benefits**

Congress removed a significant barrier for older workers when it voted to eliminate the outdated Social Security earnings test for workers over the age of 65. The law allows recipients age 65 and older to work without losing benefits. For additional information on the earnings limit for those who are under 65 years of age and working, call the Social Security office at (800) 772-1213.

### **Pensions from Work Not Covered by Social Security**

Many retirees are faced with offsets or reductions in their Social Security benefits that they did not anticipate. If you receive another pension from work where you paid Social Security taxes, it will not affect your Social Security benefits. However, if you receive a pension from work which was not covered by Social Security, such as the federal civil service or some state or local government employment, your Social Security benefit may be reduced or offset. This can affect the benefits of both you and your spouse.

### **Spousal and Child Benefits**

The full benefit for a spouse is one-half of the retired worker's full benefit. If your spouse takes benefits before age 65, the amount to which you would be entitled is reduced. However, a spouse who is taking care of a child who is under 16 or disabled is entitled to one-half of your full benefits, regardless of age. If you are eligible for both your own retirement benefits and for benefits as a spouse, you will receive the higher benefit amount. If you have children eligible for Social Security (children up to age 18, children ages 18 and 19 who have not completed secondary school, and disabled children over 18), each will receive up to one-half of your full benefit. A surviving spouse is also eligible for monthly benefits based on your insured status. A widow or widower who is 60 years old or older, or who meets certain disability requirements, is eligible under your earnings record.

## **Disability Benefits**

If you become severely disabled before age 65, you can start drawing monthly Social Security benefits just as if you had reached retirement age. Your dependents can also draw benefits on the same basis as if you were a retired employee. The time element in applying for disability insurance benefits is very important. A delay could result in losing your benefits.

To be eligible, you must offer proof by a doctor, hospital, or clinic where you have been treated that you are unable to do substantial work for pay due to physical or mental disability. This condition must have lasted, or be expected to last, at least 12 months, or be diagnosed as terminal. The amount of your monthly disability benefit is the same as the amount of the retirement benefit you would receive if you were already 65.

## **Benefit Payments**

Once an application is filed, processed, and adjudicated, the applicant will receive a notice advising whether the claim has been approved. If the claim is approved, the applicant will receive another notice that will explain the amount of benefits and when they will begin. If the claim is not approved, the applicant's appeal rights and procedures will be explained.

## **Electronic Funds Transfer (EFT)**

People receiving Social Security or Supplementary Security Income (SSI) benefits must have their benefits sent directly to a bank or other financial institution for deposit in a checking or savings account. EFT avoids the inconvenience and problems of getting checks cashed. And, beneficiaries are less likely to have their checks lost, stolen, destroyed, or forged. By law, Social Security and SSI beneficiaries who began receiving benefits after July 1996 must be paid by EFT unless the beneficiary certifies in writing that he or she does not have an account in a financial institution or receives a waiver from the Secretary of the Treasury.

## **Taxes on Benefits**

Up to 85 percent of Social Security benefits are included in taxable income for taxpayers with incomes above certain base amounts. The proceeds from the taxation of Social Security benefits are credited to the Social Security Trust Funds.



# Social Security

In the event that your Social Security benefits are taxable, contact Social Security and ask for Form W-4V. This form allows the Social Security Administration to automatically withhold taxes from your benefits. If you received benefits last year, you should receive a “Social Security Benefit Statement.” It will show any deductions made by Social Security from your total benefits, such as Medicare premiums. If you do not receive your statement by early February, or if you believe it to be incorrect, call the Social Security Administration toll-free number at (800) 772-1213. For more information on whether any of your benefits are taxable, contact the Internal Revenue Service at (800) 829-1040.

## **Nevada Social Security Offices**

### **North Las Vegas**

4340 Simmons St.  
N. Las Vegas, NV 89032

Toll-free: (866) 614-9667

### **Las Vegas**

1250 S. Buffalo Dr., Ste. 150  
Las Vegas, NV 89117

Toll-free: (866) 704-4859

### **Las Vegas Card Center**

1250 S. Buffalo Dr., Ste. 100  
Las Vegas, NV 89117

Toll-free: (866) 614-4470

*This office only handles the issuance of new and replacement Social Security cards.*

### **Henderson/East Valley**

10416 S. Eastern Ave.  
Henderson, NV 89052

Toll-free: (800) 772-1213

### **Reno**

1170 Harvard Way  
Reno, NV 89502

Toll-free: (888) 808-5481

General Information/Services: (800) 772-1213

### **Elko Resident Station**

350 W. Silver St., Ste. 100  
Elko, NV 89801

Toll-free: (866) 854-7647

Office Hours: 9 a.m. to 4 p.m., Mon.-Fri.  
*Closed federal holidays.*

For general information, call the  
national Social Security toll-free number:

(800) 772-1213 • TTY users dial: (800) 325-0778

Visit the website at [www.socialsecurity.gov](http://www.socialsecurity.gov).

# Social Security

Social Security has contact stations in many locations around the state for those in rural areas who do not have access to a district office. A field representative visits these sites on a regular basis to answer questions, resolve problems, and take claims.

The schedule is posted in the newspaper the week before the visit. Or, you can call (800) 772-1213 or your local senior center for more information.

Contact stations include:

- Alamo:** 1:30 p.m. to 2:00 p.m. on the 3<sup>rd</sup> or 4<sup>th</sup> Tuesday of every quarter (Jan./April/July/Oct.).
- Beatty:** 11:00 a.m. to 11:30 a.m. on the 2<sup>nd</sup> Tuesday of the 1<sup>st</sup> month of every quarter.
- Boulder City:** 1:00 p.m. to 3:00 p.m. on the 2<sup>nd</sup> Thursday of every month at the Boulder City Senior Center; call (702) 293-3320 for an appointment.
- Caliente:** 9:00 a.m. to 9:30 a.m. on the 3<sup>rd</sup> or 4<sup>th</sup> Tuesday of every quarter.
- Carson City:** 8:30 a.m. to 12:30 p.m. on every 4<sup>th</sup> Thursday of the month at the Carson City Senior Center.
- Mesquite:** 9:00 a.m. to 10:00 a.m. on the 3<sup>rd</sup> or 4<sup>th</sup> Wednesday of each month.
- Moapa:** 3:30 p.m. to 4:00 p.m. on the 3<sup>rd</sup> or 4<sup>th</sup> Tuesday of every quarter.
- Overton:** 1:00 p.m. to 2:00 p.m. on the 3<sup>rd</sup> or 4<sup>th</sup> Wednesday of each month.
- Pahrump:** 9:00 a.m. to 10:30 a.m. on the last Tuesday of every month at the Bob Ruud Community Center.
- Pioche:** 1:00 p.m. to 1:30 p.m. on the 3<sup>rd</sup> or 4<sup>th</sup> Monday of each quarter.
- Tonopah:** 1:00 p.m. to 1:30 p.m. on the first Monday of the first month of every quarter.
- Yerington:** The 4<sup>th</sup> Wednesday of the second month of every calendar quarter (Feb./May/Aug./Nov.).

## **Supplemental Security Income**

Supplemental Security Income (SSI) is an income assistance program run by the Social Security Administration. It provides monthly payments to blind or disabled people who have little or no income. Individuals and couples are determined to be eligible if their countable income and resources do not exceed certain limits. SSI sets a minimum monthly income level and pays the difference between that figure and other income such as Social Security. SSI recipients can often qualify for food stamps, low-income housing, and other benefits.

Since SSI payments can be reduced by other income, SSI applicants must apply for any other benefits for which they are due. Social Security works with claimants to help them receive any other benefits for which they are eligible. People who receive SSI checks can also receive Social Security benefits, if eligible.

### **Food Stamps**

SSI recipients may be eligible for food stamps. If a recipient or applicant lives in a household where everyone is receiving or applying for SSI, Social Security will help the person complete the food stamp application. If a recipient or applicant does not live in a household where everyone is receiving or applying for SSI, an application for food stamps must be made at the food stamp office. In either case, the food stamp office determines eligibility and distributes the food stamps.

### **Income**

Under SSI, the term “income” means anything received that can be used to meet the needs for food, clothing, or shelter. Income includes cash, checks, items received “in kind,” such as food and shelter, and many items that would not be considered income for federal or other tax purposes.

### **Supplemental Security Income**

Under the SSI program, income is divided into two categories, earned and unearned. Earned income includes wages, net earnings from self-

# Social Security

employment, and income received from sheltered places of employment. Unearned income includes Social Security benefits, workers or veteran's compensation, pensions, annuities, rent, and interest.

## Applying for SSI

Anyone can apply for SSI by visiting a local Social Security office or by calling Social Security for an appointment with a representative. It is helpful if claimants have the following information on hand when applying:

- Social Security card or record of number.
- Birth certificate or other proof of age.
- Information about residence, such as mortgage or lease.
- Payroll slips, bank books, insurance policies, car registration, burial fund records, and other information about income and resources.
- Names, addresses, and telephone numbers of doctors, hospitals, and clinics where treated if applying for SSI due to disability or blindness.

For more information, call the Social Security Administration at (800) 772-1213, or visit their website at [www.ssa.gov/ssi/index.htm](http://www.ssa.gov/ssi/index.htm).

**M**edicare, a nationwide health insurance program, provides coverage to 45 million older and disabled Americans. Covered services include hospital care, physician services, and prescription drugs.

Medicare is health insurance for the following:

- People age 65 or older.
- People under age 65 with certain disabilities.
- People of any age with end-stage renal disease (permanent kidney failure requiring dialysis or a kidney transplant).

## **Strengthening Medicare for Nevada's Seniors**

In December 2009, I led passage of the Patient Protection and Affordable Care Act of 2010, which provides immediate benefits to Nevada's seniors. Our seniors will see a number of benefits from this new law, including free preventive services beginning in 2011 and an annual wellness visit. Seniors who fall into the Part D drug "donut hole" will receive a rebate check of \$250 in 2010, and the hole will be closed over time. In 2011, seniors will receive a 50-percent discount on brand-name drugs and biologics. Also, seniors who have been discriminated against for preexisting conditions or who have not been able to afford insurance coverage will now have access to affordable plans.

Finally, Medicare costs for seniors not enrolled in Medicare Advantage will decrease \$45 per year because of a more fair payment system for private insurance companies participating in Medicare Advantage. The bill I passed will increase the solvency of Medicare by ten years. For more information on the benefits of this legislation, visit [www.healthreform.gov](http://www.healthreform.gov).

## **Medicare Enrollment**

Medicare, a federal program, is primarily administered by the Centers for Medicare and Medicaid Services (CMS). CMS and the Social Security Administration (SSA) both handle some of the eligibility and application procedures, so you may sometimes receive Medicare-related mailings from the SSA.

When you apply for Social Security retirement benefits, you will be automatically enrolled in Medicare. If you do not apply for Social Security, you should still sign up for Medicare close to your 65<sup>th</sup> birthday to avoid paying a late enrollment penalty. It should be noted, however, that if you are age 65, actively working, and covered by your employer's health care plan, you do not have to sign up for Medicare. You have a few months to sign up for special enrollment with no penalty when your employment terminates.

If you do not qualify for Social Security because your work record is not long enough, you might still be eligible for Medicare coverage for a monthly charge. Younger people on Social Security disability are entitled to Medicare, but they have to wait at least two years before Medicare coverage can start. An exception to the 24-month waiting period for Medicare exists for those with Amyotrophic Lateral Sclerosis ("Lou Gehrig's Disease").

## **Free "Medicare & You 2010" Guide**

For detailed information about Medicare, please check the "Medicare & You" handbook from the Centers for Medicare and Medicaid Services. This handbook, published annually, includes important facts and changes about Medicare benefits. You can order a hard copy of the newest edition of the handbook at [www.medicare.gov](http://www.medicare.gov) or by calling (800) MEDICARE (800-633-4227). TTY users call (877) 486-2048.

## **Free Confidential Personal Counseling**

To receive free, personal counseling about Medicare benefits, please call the Nevada State Health Insurance Assistance Program at (702) 486-3478 or toll-free at (800) 307-4444.

## **Medicare Benefits**

Medicare benefits are categorized into four parts:

- Medicare Part A typically pays for inpatient hospital expenses.
- Medicare Part B typically covers doctor fees and other outpatient health care expenses.
- Medicare Part C, also known as Medicare Advantage,

is an alternative to Original Fee-for-Service Medicare that uses private insurers to cover a combination of benefits from the other parts of Medicare.

- Medicare Part D generally covers prescription drug costs.

Your Medicare card will show the type of coverage you have, as well as the date your coverage began.

## **Medicare Part A (Hospital Insurance)**

Medicare Part A benefits include: inpatient hospital care; limited skilled nursing facility services; home health care after a hospital stay; and hospice care. Most people age 65 or older do not pay a Part A premium because they paid Medicare taxes while working.

Seniors who do not qualify automatically might still be able to enroll for Part A, if they meet age and other requirements and pay some or the entire monthly Part A premium (\$461 in 2010). Cost-sharing requirements for Part A include the annual deductible.

## **Medicare Part B (Medical Insurance)**

Medicare Part B covers physicians' services, as well as outpatient hospital services, durable medical equipment such as wheelchairs, and other medical services such as physical therapy. Although Part B covers many kinds of health care, including some preventative services, it does not cover certain services and items such as routine dental care, dentures, hearing aids, and health care outside the United States.

Seniors who become entitled to Medicare Part A are also automatically enrolled in Part B, unless they state that they do not want it. A permanent late enrollment penalty is assessed if you do not sign up for Medicare Part B when you are first eligible. People who voluntarily enroll in Part A (because they are not automatically entitled to it) and beneficiaries with end-stage renal disease are required to enroll in Part B.

To stay enrolled in Part B, you need to pay the monthly Part B premium, which varies depending upon yearly income. This premium is typically deducted



from your Social Security retirement check. Cost-sharing requirements for Part B include the annual deductible and a 20-percent coinsurance for most services. Medicare pays for the remaining 80 percent in most cases, although there are some cases in which you have to pay a greater share.

It should be noted that rules govern how doctors and other health care providers participate in Medicare Part B. These rules can affect which health care provider you can see and how much you will have to pay. When a physician accepts Medicare “assignment,” they are supposed to accept the Medicare-approved amount as payment in full. This means that they are paid directly by Medicare, except for the deductible and coinsurance amounts that the patient must pay.

When a physician accepts Medicare not on “assignment,” the patient has to pay the copayment and the amount above the Medicare-approved amount. A federal law limits this “balance billing” practice to protect Medicare beneficiaries from being overcharged, although medical equipment suppliers are exempt from balance-billing restrictions. A few doctors are private contractors who bill patients directly outside the Medicare system.

### **Medicare Part C (Medicare Advantage)**

In addition to Original Fee-for-Service Medicare, which allows you to see any doctor who accepts Medicare, you can choose to receive Medicare coverage through private insurance plans such as health maintenance organizations (HMOs). These private insurance options are part of Medicare Part C, which was formerly known as Medicare+Choice and is now called Medicare Advantage. Some Medicare Advantage plans offer a combination of hospital, physician, and prescription drug benefits. Monthly premiums and cost-sharing requirements vary from plan to plan.

### **Medicare Part D (Prescription Drug Plan)**

Medicare Part D, the voluntary prescription drug benefit, subsidizes the cost of prescription drugs for Medicare beneficiaries. The Patient Protection and Affordable Care Act of 2010 improved Medicare Part D; it provides a new rebate for those who reach the coverage gap or “donut hole” in 2010 and eventually closes the coverage gap.

# Medicare

Private insurance plans deliver this coverage, with the monthly premiums and cost-sharing requirements (deductibles, copayments, and/or coinsurance amounts) varying from plan to plan. Each plan may also impose other rules, such as restrictions on what medicines are covered and in what circumstances.

Beneficiaries meeting certain financial guidelines may be eligible for extra help. The extra help can pay for part of the monthly premiums, annual deductibles, and prescription copayments under the new prescription drug program. But, all plans must provide at least a standard level of coverage set by Medicare.

## **You may be automatically eligible if:**

- You are enrolled in both Medicare and Medicaid.
- You are enrolled in a Medicare Savings Program [Qualified Medicare Beneficiary (QMB), Specified Low-Income Medicare Beneficiary (SLMB), or Qualified Individual (QI)] that helps pay for Medicare costs.
- You receive Supplemental Security Income (SSI).

## **Even if you do not automatically qualify, you might still be eligible if:**

- Your annual income is less than \$16,245 (\$1,354 monthly) for an individual or \$21,855 (\$1,822 monthly) for a married couple living together.

## **Even if your annual income is higher, you still may qualify if you meet one of the following conditions:**

- You or your spouse supports other family members who live with you.
- You or your spouse has earnings from work.
- Your resources are less than \$12,510 for an individual or \$25,010 for a married couple living together. Resources include your savings and stocks but not your home or car.

The amounts listed here are for 2010 and may change each year. Even if you are not sure if you are eligible, you should still apply.

For more information, please contact Social Security at (800) 772-1213; Medicare at (800) 633-4227; or the Nevada State Health Insurance Advisory Program at (702) 486-3478 (local Las Vegas number) or toll-free at (800) 307-4444.

## **Medigap Coverage**

Although Medicare pays a significant amount of health care costs, it does not cover all expenses. To cover these expenses, Medicare beneficiaries can buy supplemental insurance from private companies. These policies, often called Medigap plans, are designed specifically to fill in some of the gaps in Medicare coverage. Medigap policies pay most, if not all, co-insurance amounts and may provide coverage for Medicare's deductibles. For consumer guides to Medigap policies, you can contact the Nevada Division of Insurance in Carson City at (775) 687-4270 or in Las Vegas at (702) 486-4009. Counselors at the Nevada State Health Insurance Advisory Program are also available at (800) 307-4444.

## **Medicare Savings Programs**

Medicare beneficiaries who meet certain financial guidelines might be eligible for extra help for their Medicare costs from Nevada Medicaid, even if they are not otherwise eligible for Medicaid. The Medicare Savings Programs include the Qualified Medicare Beneficiary (QMB), Specified Low-Income Medicare Beneficiary (SLMB), and Qualified Individual (QI) programs. These programs will pay all or some of Medicare's cost-sharing amounts, such as premiums, deductibles, and copayments.

**If you meet the guidelines below, or even if you are not sure if you are eligible, you should apply.**

- Your bank accounts, stocks, bonds, or other resources are not more than \$6,600 for an individual or \$9,910 for a couple.
- Your yearly income is less than \$14,600 (\$1,218 monthly) for an individual or \$19,668 (\$1,639 monthly) for a couple. These amounts are for 2010 and can change each year.

For more information, please contact the Nevada Division of Welfare and

Supportive Services at (775) 684-7200 or toll-free at (800) 992-0900, or the Nevada State Health Insurance Advisory Program at (800) 307-4444.

## **Medicare State Health Insurance Assistance Program (SHIP)**

Nevada's Medicare SHIP provides free, confidential, and one-on-one assistance and counseling for seniors who have questions or problems with their Medicare and supplemental health insurance benefits. The following services are provided:

- Information and eligibility on Medicare entitlements, benefits, limitations, Medicaid (Qualified Medicare Beneficiaries and Specified Low-Income Medicare Beneficiaries), and managed care plans through Health Maintenance Organizations (HMOs).
- Assistance with claims, requests for reconsideration, and appeals processes under Medicare and supplemental insurance.
- Unbiased information to assist the consumer in determining supplemental insurance and long-term care insurance needs.
- Outreach information and materials for seniors and families through meetings, seminars, classes, health fairs, senior fairs, and the media.
- Referrals for coordination with federal and other state and community services.

The services offered by the program are FREE OF CHARGE AND CONFIDENTIAL. Senior citizens are assured that no selling or soliciting for insurance will occur. For additional information on SHIP or for individual counseling, please call: (800) 307-4444.

## **Governor's Office for Consumer Health Assistance**

The Governor's Office for Consumer Health Assistance is another great resource for Nevada seniors. The office assists anyone having a problem with their health care provider, health insurance, or with information requests. The office was established to provide a single point of contact for consumers and injured workers and to assist them in understanding their rights and

responsibilities under Nevada law and health care plans, including industrial insurance policies. The office is dedicated to providing assistance through information, counseling, education, and advocacy.

**Governor’s Office for Consumer Health Assistance**

555 E. Washington Ave., Ste. 4800  
Las Vegas, NV 89101

Tel: (702) 486-3587

Fax: (702) 486-3586

Toll-free number: (888) 333-1597

## **Prescription Drugs**

Medicare beneficiaries with limited incomes and resources might be eligible for extra help with their Medicare Part D expenses. For more information, please contact the Nevada State Health Insurance Assistance Program at (800) 307-4444.

In Nevada only, the “Senior Rx” program helps low-income seniors with Medicare Part D afford their medicines. Seniors who are not eligible for Medicare Part D can still receive financial assistance with their prescription drug costs. You may be eligible if:

- You are age 62 at the time of your application.
- You have lived continuously in Nevada for at least one year (12 consecutive months) prior to the date of application.
- Your annual income is less than \$25,477 for an individual or \$33,963 for a married couple. These amounts were effective July 1, 2008, and may change in the future.

Please note that you cannot receive full Medicaid benefits (prescription benefits) and Senior Rx at the same time. Even if you are not sure if you qualify, you may still want to apply because you may be eligible for up to \$5,100 in Senior Rx benefits per year.

## Vision Benefit

Senior Rx also has a vision benefit. Eligible participants receive a free eye exam and one pair of prescription glasses each year. You may be eligible if your annual income is less than \$16,245 for an individual or \$21,855 for a married couple.

For an application or additional Senior Rx information, please call (775) 687-7555 from Carson City, Gardnerville, or Reno. Nevadans in other areas of the state can call the toll-free hotline at (866) 303-6323.

## Medicare Fraud and Abuse

The Nevada Senior Medicare Patrol (SMP) educates Nevadans on how to identify and protect against healthcare fraud in the Medicare/Medicaid system. Please contact Nevada SMP if you suspect fraud, errors, waste, or abuse to Medicare; if you are a retired professional senior who would be interested in volunteering; or if you are a member of senior group, law enforcement agency, or other interested community group that would like a presentation.

**Nevada Senior Medicare Patrol (SMP)**  
Office of the Nevada Attorney General – Las Vegas  
555 E. Washington Ave., Ste. 3900  
Las Vegas, NV 89101

Toll-free: (888) 838-7305  
Email: [smpinfo@ag.nv.gov](mailto:smpinfo@ag.nv.gov)

Also visit the U.S. Departments of Health and Human Services and Justice's "STOP Medicare Fraud" webpage at [www.stopmedicarefraud.gov](http://www.stopmedicarefraud.gov) for more information on protecting yourself from Medicare fraud.

# Medicaid

Nevada's Medicaid program provides health care and long-term care coverage to eligible individuals and families with low incomes and limited resources. Nevada Medicaid is often confused with Medicare because both provide health care coverage, but the basic difference is that eligibility for Nevada Medicaid is based on financial need. In contrast, Medicare is available to almost all seniors and certain people with disabilities. When seniors have Medicare and Medicaid, Medicaid can pay for some Medicare costs. Medicaid can also help low-income Medicare beneficiaries with their Medicare expenses in certain cases, even if they do not qualify for Medicaid.

Benefits covered by Nevada Medicaid include doctor visits, hospital stays, outpatient hospital care, hospice care for terminally ill patients, some medical supplies and equipment, mental health, long-term nursing home care, and personal care services such as help with dressing and bathing. Seniors who have both Medicare and Medicaid have to receive their prescription drug benefits from Medicare. Depending on where you live, you may receive Medicaid-covered services through traditional fee-for-service provider networks and managed care. Nevada Medicaid does not reimburse an individual; it sends payments directly to the health care providers.

The eligibility and benefit rules for Nevada Medicaid can be very confusing and complicated. For more information about Nevada Medicaid, please contact one of the following offices.

## Where to Apply for Medicaid

### **Nevada Department of Human Resources Welfare Division**

1470 E. College Pkwy.  
Carson City, NV 89706

Tel: (775) 684-0500

Fax: (775) 684-0680

<https://dwss.nv.gov>

## Nevada State Welfare District Offices

### **Carson City Central Office**

1470 College Pkwy.  
Carson City, NV 89706

Tel: (775) 684-0500

### **Carson City District Office**

2533 N. Carson St., Ste. 200  
Carson City, NV 89701

Tel: (775) 684-0800

Fax: (775) 684-0844

### **Elko/Winnemucca District Office**

1020 Ruby Vista Dr., Ste. 101  
Elko, NV 89801

Tel: (775) 753-1233

Fax: (775) 777-1601

### **Ely District Office**

725 Ave. K  
Ely, NV 89301

Tel: (775) 289-1650

Fax: (775) 289-1645

### **Fallon District Office**

111 Industrial Way  
Fallon, NV 89406

Tel: (775) 423-3161

Fax: (775) 423-1450

### **Hawthorne District Office**

1000 C St.  
P.O. Box 1508  
Hawthorne, NV 89415

Tel: (775) 945-3602

Fax: (775) 945-5714

### **Las Vegas District Office – Belrose**

700 Belrose St.  
Las Vegas, NV 89107

Tel: (702) 486-1646

Fax: (702) 486-1628

### **Las Vegas - Cambridge Center**

3900 Cambridge St., Ste. 202  
Las Vegas, NV 89119

Tel: (702) 486-9400

Fax: (702) 486-8790

### **Las Vegas District Office – Flamingo**

3330 E. Flamingo Rd., Ste. 55  
Las Vegas, NV 89121

Tel: (702) 486-9400

Fax: (702) 486-9575

### **Henderson District Office**

520 Boulder Hwy.  
Henderson, NV 89015

Tel: (702) 486-5000

Fax: (702) 486-1270

### **Las Vegas District Office – Nellis**

611 N. Nellis Blvd.  
Las Vegas, NV 89110

Tel: (702) 486-4828

Fax: (702) 486-4737

### **Las Vegas District Office – Owens**

1040 W. Owens Ave.  
Las Vegas, NV 89106

Tel: (702) 486-1899

Fax: (702) 486-1802

### **Pahrump Office**

1840 Pahrump Valley Rd.  
Pahrump, NV 89048

Tel: (775) 751-7400

Fax: (775) 751-7404



**Reno District Office**

3697 Kings Row  
Reno, NV 89503

Tel: (775) 684-7200  
Fax: (775) 448-5094

**Yerington**

215 W. Bridge St., Ste. 6  
Yerington, NV 89447

Tel: (775) 463-3028  
Fax: (775) 463-7735

## Medicaid Fraud and Long-Term Care Abuse

Nevadans concerned about the quality of care provided in nursing homes and other long-term care facilities have several resources. In our state, the State Bureau of Licensure and Certification is responsible for licensing and certifying Nevada's nursing homes. To report problems or complaints about care in a nursing home, call the bureau in Carson City at (775) 687-4475 or in Las Vegas at (702) 486-6515. You may also email the bureau at [BLCweb@health.nv.gov](mailto:BLCweb@health.nv.gov).

### Bureau of Licensure and Certification

*Carson City Office*

1550 E. College Pkwy., Ste. 158  
Carson City, NV 89706

Tel: (775) 687-4475  
Fax: (775) 687-6588

*Las Vegas Office*

4220 S. Maryland Pkwy., Bldg. D, Ste. 810  
Las Vegas, NV 89119

Tel: (702) 486-6515  
Fax: (702) 486-6520

To report Medicaid fraud, as well as patient abuse in long-term care facilities, contact the Nevada Attorney General's Division of Medicaid Fraud Control Unit at (775) 684-1100.

Finally, Nevada's Long-Term Care (LTC) Ombudsman Program is designed to address issues and problems faced by residents in long-term care facilities, which include residential facilities for groups. This program investigates reports of abuse, neglect, exploitation of seniors, and resident complaints. For more information, contact one of the following regional offices of the Nevada Aging and Disability Services Division.

## **Administration**

### *Carson City*

3416 Goni Rd., Ste. D-132  
Carson City, NV 89706

Tel: (775) 687-4210

Fax: (775) 687-4264

### *Reno*

445 Apple St., Ste. 104  
Reno, NV 89502

Tel: (775) 688-2964

Fax: (775) 688-2969

### *Elko*

1010 Ruby Vista Dr., Ste. 104  
Elko, NV 89801

Tel: (775) 738-1966

Fax: (775) 753-8543

### *Las Vegas*

1860 E. Sahara Ave.  
Las Vegas, NV 89104

Tel: (702) 486-3545

Fax: (702) 486-3572

Email: [adسد@adسد.nv.gov](mailto:adسد@adسد.nv.gov) (*all offices*)

# Veterans Benefits

## Leading the Fight for Full Concurrent Receipt

**F**or too many years, disabled veterans have had to forfeit their retirement pay dollar-for-dollar if they received disability compensation. I have worked long and hard to change the law so that our nation's veterans can receive the entirety of their earned compensation: both their retirement pay and disability compensation. Up until 2004, this "concurrent receipt" of both types of pay was forbidden by law.

Over the last seven years, my legislative efforts have paved the way for veterans to receive the entirety of their pay. Examples of these progressive changes to the law now allow:

- Veterans who are 100-percent disabled to receive both their retirement and disability benefits.
- Veterans classified as unemployable to receive both their retirement and disability pay as well as retired back pay retroactive to 2004.
- Veterans who are at least 50-percent disabled to receive both their retirement and disability benefits, phased-in over ten years. Legislation is pending to repeal this phase-in period.

The most recent changes to the law that are pending will allow veterans who are 90- to 100-percent disabled or unemployable with less than 20 years of service to receive almost two full years of concurrent receipt payments. Retirees with less than 20 years of service who are 70- to 80-percent disabled will receive almost a full year of both retirement and disability pay. When permanently implemented, a future goal, these changes will provide benefits to an additional 136,000 retired veterans.

For more information on my ongoing legislation efforts regarding concurrent receipt, please feel free to contact my office.

## Veterans Medical Benefits

Eligibility for U.S. Department of Veterans Affairs (VA) hospitalization and nursing home care is divided into two groups: mandatory and discretionary. The VA must provide hospital care and, if space and resources are available, may provide nursing home care to veterans in the mandatory category. Veterans in the discretionary category may be provided VA hospitalization and nursing home care if space and resources are available.

## **Veterans in the Mandatory Category Include:**

1. Those with a service-connected disability.
2. Former prisoners of war.
3. World War II Veterans eligible for Medicaid.
4. Veterans receiving a VA pension.
5. Veterans with a disability not related to military service.
6. Low-income veterans.
7. Those whose income is no more than a certain level.
8. Veterans needing treatment for conditions that might be related to exposure to herbicides in Vietnam, e.g., Agent Orange; ionizing radiation in nuclear weapon tests; or the occupation of Japan.

After caring for veterans in the mandatory category, the VA may care for veterans in the discretionary category, which consists of veterans with a non-service connected disability.

Veterans whose disabilities are not related to military service are not considered mandatory. Discretionary category veterans pay an amount equal to the Medicare deductible for the first 90 days of hospital care and half the Medicare deductible for each additional 90 days of hospital care. For each 90 days of nursing care, an amount equal to the Medicare deductible is charged.

The VA also provides outpatient care with eligibility determined by such factors as whether the condition for which the veteran seeks treatment. Is it service-connected? What is the veteran's income? Could outpatient care prevent the need for hospitalization?

## **Veterans Pension**

Veterans with limited income who served during a period of war and are disabled not because of service may be eligible for a VA pension. The amount paid by the VA's Improved Pension Program varies depending on whether a veteran has dependents, has other sources of income such as Social Security, or requires aid and attendance by another individual in order to carry out the needs of everyday life.

# Veterans Benefits

## Survivor Benefits

The VA pays dependency and indemnity compensation (DIC) to surviving spouses, unmarried children under age 18, children up to age 23 attending a VA-approved school, certain helpless adult children, and certain parents of veterans whose death was service-connected. DIC payments are also made to the survivors of a veteran whose death was not due to service.

A surviving spouse and the children of a non-service-connected veteran may also qualify for modest VA pensions with rates that vary according to the same factors as veteran pensions.

Educational benefits are also provided to the spouse and children of a veteran who is missing in action, who is permanently and totally disabled as a result of his/her service, or who died while rated permanently and totally disabled as a result of his/her service. Benefits may be provided for pursuit of a college degree or certificate from a business, technical, or vocational school, as well as for an approved apprenticeship, on-the-job training, and farm cooperative program.

## Other Benefits

Veterans may be eligible for other benefits from the VA and other federal agencies, including:

- Home loan guarantees.
- Business loans or loan guarantees.
- Vocational rehabilitation to overcome a disability resulting from service that impairs a veteran's employment opportunities.
- Burial benefits such as grave markers for veterans discharged under other than dishonorable conditions and modest payments to partially offset the cost of funeral and burial arrangements for veterans receiving VA pensions or compensation.
- Grants to adapt homes to accommodate the special needs of veterans with certain service-connected disabilities.
- Job training assistance for disabled, Vietnam-era, and recently separated veterans.

Additional information on federal benefits for veterans can be obtained by calling a veterans' benefits counselor at (800) 827-1000; visiting [www.va.gov](http://www.va.gov) or [www.veterans.nv.gov](http://www.veterans.nv.gov); or by visiting your nearest VA office. Additionally, up-to-date information on VA facility locations in Nevada can be found at [www.va.gov/landing2\\_locations.htm](http://www.va.gov/landing2_locations.htm).

## **VA Regional Offices**

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### **Reno Regional Office**

5460 Reno Corporate Dr.  
Reno, NV 89511

Tel: (800) 827-1000  
Fax: (775) 321-4810

### **Phoenix Regional Office**

3333 N. Central Ave.  
Phoenix, AZ 85012

Tel: (800) 827-1000  
Fax: (602) 627-3035

## **Nevada Offices of Veteran Services**

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### **Churchill County**

485 W. B St., Ste. 103  
Fallon, NV 89406

Tel: (775) 428-1177  
Fax: (775) 423-9371

*Open Mondays and  
Fridays by appt. only.*

### **Elko County**

155 S. 9th St.  
Elko, NV 89801

Tel: (775) 777-1000  
Fax: (775) 777-1055

### **Satellite Office**

4800 Alpine Place  
Las Vegas, NV 89107

Tel: (702) 258-0148

### **Nevada Office of Veterans Services (Las Vegas)**

950 W. Owens Ave., Room 111  
Las Vegas, NV 89106

Tel: (702) 636-3070  
Fax: (702) 486-5268

### **Nevada Office of Veterans Services (Reno)**

5460 Reno Corporate Dr.  
Reno, NV 89511

Tel: (775) 688-1653  
Fax: (775) 688-1656

## **Nevada VA Health Care System**

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### **Arville House Psychiatric Day Program**

1501 S. Arville St.  
Las Vegas, NV 89102

Tel: (702) 259-4646

### **Carson Valley Outpatient Clinic**

925 Ironwood Dr., Ste. 2102  
Minden, NV 89423

Tel: (775) 786-7200, ext. 4000

### **Community Based Outreach Center for Homeless Veterans (MASH)**

926 W. Owens Ave.  
Las Vegas, NV 89106

Tel: (702) 636-4077

# Veterans Benefits

**East Clinic/Las Vegas**

3131 La Canada St.  
Las Vegas, NV 89109  
Tel: (702) 636-6360

**Elko Outreach Clinic**

762 14th St.  
Elko, NV 89801  
Tel: (775) 753-2014

**Ely Community Based  
Outreach Center**

*William Bee Ririe Rural  
Health Clinic*  
6 Steptoe Circle  
Ely, NV 89301  
Tel: (775) 289-3612, ext. 131

**Henderson Community Based  
Outpatient Clinic**

2920 N. Green Valley Pkwy.,  
Ste. 215  
Henderson, NV 89014  
Tel: (702) 636-6363

**Henderson Vet Center**

400 N. Stephanie St., Ste. 180  
Henderson, NV 89014  
Tel: (702) 791-9100

**Lahontan Valley  
Outpatient Clinic**

345 W. A St.  
Fallon, NV 89406  
Tel: (775) 428-6161

**Las Vegas Vet Center**

1919 S. Jones Blvd., Ste. A  
Las Vegas, NV 89146  
Tel: (702) 251-7873

**Mike O' Callaghan**

**Federal Hospital**  
4700 N. Las Vegas Blvd.  
Nellis AFB, NV 89191  
Tel: (702) 653-2260

**Nevada State Veterans Home**

100 Veterans Memorial Dr.  
Boulder City, NV 89005  
Tel: (702) 332-6764  
Fax: (702) 332-6762

**North Clinic at Nucleus Plaza**

916 W. Owens Ave.  
Las Vegas, NV 89106  
Tel: (702) 636-6380

**Northwest Clinic**

2410 Fire Mesa St.  
Las Vegas, NV 89129  
Tel: (702) 636-6320

**Pahrump Outpatient Clinic**

2100 E. Calvada Blvd.  
Pahrump, NV 89048  
Tel: (775) 727-7535

**Readjustment Counseling**

**Reno Vet Center**  
1155 W. 4<sup>th</sup> St., Ste. 101  
Reno, NV 89503  
Tel: (775) 323-1294

**VA Sierra Nevada  
Healthcare System**

1000 Locust St.  
Reno, NV 89502  
Tel: (775) 786-7200  
Tel: (888) 838-6256  
[www.reno.va.gov](http://www.reno.va.gov)

### **Central Clinic at Delta Point**

901 Rancho Ln.  
Las Vegas, NV 89106

Tel: (702) 636-6370

### **Southwest Clinic**

3880 S. Jones Blvd.  
Las Vegas, NV 89103

Tel: (702) 636-6390

### **Telephone Care**

#### **24-Hour Nurse Advice Line**

Tel: (702) 636-3000, opt. 9  
Tel: (877) 252-4866

### **Veterans Guest House**

880 Locust St.  
Reno, NV 89502

Tel: (775) 324-6958

Email: [info@veteransguesthouse.org](mailto:info@veteransguesthouse.org)  
[www.veteransguesthouse.org](http://www.veteransguesthouse.org)

*Provides temporary housing for veterans and their family members when the veteran is receiving*

*medical treatment at a VA Medical Center in Reno or other medical facility in the Reno/Sparks area.*

### **West Clinic**

630 S. Rancho Rd.  
Las Vegas, NV 89106

Tel: (702) 636-6355

## **Veterans Memorial Cemeteries**

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### **Southern Nevada Veterans Memorial Cemetery**

1900 Buchanan Blvd.  
Boulder City, NV 89005

Tel: (702) 486-5920

Fax: (702) 486-5923

### **Northern Nevada Veterans Memorial Cemetery**

14 Veterans Way  
Fernley, NV 89408

Tel: (775) 575-4441

Fax: (775) 575-5713

## **Useful Phone Numbers for Veterans**

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ChampVA	(800) 733-8387
Debt Management	(800) 827-0648
Life Insurance	(800) 669-8477
Telecommunication Device for the Deaf (TDD)	(800) 829-4833
VA Benefits/Health Benefits	(800) 827-1000
Veterans Outreach Center	(702) 251-7873
Veterans Special Issues Helpline <i>(Surviving spouses, Gulf War, Agent Orange, Project 112/SHAD)</i>	(800) 749-8387



# Medical Information

## Medical Assistance

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### Access to Healthcare Network

Member Services Office  
Reno Town Mall  
4001 S. Virginia St., Ste. F  
Reno, NV 89502

Tel: (775) 284-8989  
Fax: (775) 284-8991  
Email: [info@accesstohealthcare.org](mailto:info@accesstohealthcare.org)  
[www.accesstohealthcare.org](http://www.accesstohealthcare.org)

### American Medical Response

1200 S. Martin Luther King Blvd.  
Las Vegas, NV 89102

Tel: (702) 671-6900

### Barton Urgent Care and Family Practice

155 Hwy. 50  
Stateline, NV 89449

Tel: (775) 589-8900  
[www.bartonhealth.org/facilities/urgent.php](http://www.bartonhealth.org/facilities/urgent.php)

### Carson Valley Medical Center

1107 U.S. Hwy. 395 S.  
Gardnerville, NV 89410

Tel: (775) 782-1500  
[www.cvmchospital.org](http://www.cvmchospital.org)

### Clark County Health District

625 Shadow Ln.  
Las Vegas, NV 89106

Tel: (702) 385-1291

### Clark County Social Service

1600 Pinto Ln.  
Las Vegas, NV 89106

Tel: (702) 455-4270

Tel: (702) 455-7208

Tel: (702) 455-7051

### Community Health Center

916 W. Owens Ave.  
Las Vegas, NV 89106

Tel: (702) 631-8800

### Epicenter

2100 S. Maryland Pkwy., Ste. 5  
Las Vegas, NV 89104

Tel: (702) 732-8776

### Governor's Office for Consumer Health Assistance

555 E. Washington Ave., Ste. 4800  
Las Vegas, NV 89101

Tel: (702) 486-3587

Tel: (888) 333-1597

Fax: (702) 486-3586

Email: [cha@govcha.state.nv.us](mailto:cha@govcha.state.nv.us)  
<http://govcha.state.nv.us>

### Nevada Secretary of State

101 N. Carson St., Ste. 3  
Carson City, NV 89701

Tel: (775) 684-5708

*Assistance with living wills*

### Nevada Secretary of State

555 E. Washington Ave., Ste. 5200  
Las Vegas, NV 89101

Tel: (702) 486-2887

*Assistance with living wills*

### Sierra Family Health Center

1000 N. Division St., Ste. 203  
Carson City, NV 89701

Tel: (775) 887-5140

*Obstetrical, gynecological, & primary medical care*

## **Prescription Assistance**

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### **CARE Chest of Sierra Nevada**

7910 N. Virginia St.  
Reno, NV 89506

Tel: (775) 829-2273

### **Nevada Health Centers**

Tel: (702) 307-5414

### **Nevada Senior Rx and Disability Rx**

4126 Technology Way, Ste. 101  
Carson City, NV 89706

Tel: (775) 687-4210, ext. 7

### **The Medicine Cabinet**

1805 S. Eastern Ave.  
Las Vegas, NV 89104

Tel: (702) 444-6082

Email: [cs@tmcmeds.com](mailto:cs@tmcmeds.com)  
[www.themedicinecabinet  
online.com](http://www.themedicinecabinetonline.com)

### **University Medical Center**

1800 W. Charleston Blvd.  
Las Vegas, NV 89102

Tel: (702) 383-2000

### **Va. So. Nevada Health Care System**

P.O. Box 360001  
N. Las Vegas, NV 89036

Tel: (702) 636-3000

## **Home Health Aides**

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### **Clark County Social Service Alternative Health Care Program**

1600 Pinto Ln.  
Las Vegas, NV 89106

Tel: (702) 455-3651  
Fax: (702) 455-4430

### **Northern Nevada Care Chest**

7910 N. Virginia St.  
Reno, NV 89506

Tel: (775) 829-2273

## **Home Health Services of Nevada Offices**

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### **Carson City Branch Office**

111 W. Telegraph St., Ste. 200  
Carson City, NV 89703

Tel: (775) 882-9505

Fax: (775) 882-2779

*Service Areas: Carson City, Genoa,  
Minden, Virginia City, Gardnerville,  
Dayton, Mound House*

### **Churchill County**

*See Fernley Branch Office*

### **Clark County Branch Office**

5940 S. Rainbow Blvd., Ste. 1040  
Las Vegas, NV 89118

Tel: (702) 835-9300, ext. 4010

### **Elko County Branch Office**

1810 Pinion Rd.  
Elko, NV 89801

Tel: (775) 738-1250

Fax: (775) 753-7004

*Service Areas: Elko, Carlin, Elburz,  
Spring Creek, Osino, Halleck,  
Lamoille, Ryndon, Jiggs, Lee, Wells*

# Medical Information

## **Fernley Branch Office**

415 Hwy. 95A, Ste. 502  
Fernley, NV 89408

Tel: (775) 575-6060

Tel: (800) 511-0728

Fax: (775) 575-5999

*Service Areas: Fernley, Silver Springs, Wadsworth, Stagecoach, Nixon, Gerlach*

## **Humboldt Branch Office**

106 E. Haskell St.  
Winnemucca, NV 89445

Tel: (775) 623-4204

Fax: (775) 623-3641

*Service Areas: Winnemucca, Golconda, Paradise Valley*

## **Lander Branch Office**

101-1 Carson Rd.  
Battle Mountain, NV 89820

Tel: (775) 635-2879

Fax: (775) 635-8148

*Service Areas: Battle Mountain, Valmy*

## **Lyon County Branch Office**

120 N. Main St., Ste. C  
Yerington, NV 89447

Tel: (775) 463-4097

Fax: (775) 463-4134

*Service Areas: Yerington, Smith Valley, Schurz, Wabuska, Wellington, Weed Heights, Mason Valley, Topaz Estates, Hawthorne*

## **Nye County Branch Office**

1731 S. Hwy. 160  
Pahrump, NV 89048

Tel: (775) 727-5060

Fax: (775) 727-9263

*Service Areas: Pahrump, Beatty, Amargosa*

## **Pershing County Branch Office**

325 11th St., Ste. 4  
Lovelock, NV 89419

Tel: (775) 273-0400

Fax: (775) 273-0305

*Service Areas: Lovelock, Unionville, Imlay, Mill City*

## **White Pine County Branch Office**

685 Lyons Ave.  
Ely, NV 89301

Tel: (775) 289-2611

Fax: (775) 289-3648

## **Nevada Hospitals**

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### *Southern Nevada*

### **Boulder City Hospital**

901 Adams Blvd.  
Boulder City, NV 89005

Tel: (702) 293-4111

Fax: (702) 293-0430

### **Centennial Hills Hospital Medical Center**

6900 N. Durango Dr.  
Las Vegas, NV 89149

Tel: (702) 835-9700

### **Desert Springs Hospital**

2075 E. Flamingo Rd.  
Las Vegas, NV 89119

Tel: (702) 733-8800

### **Desert View Hospital**

360 S. Lola Ln.  
Pahrump, NV 89048

Tel: (775) 751-7500

**HealthSouth Hospital**  
(Rehabilitation)  
1250 S. Valley View Blvd.  
Las Vegas, NV 89102

Tel: (702) 877-8898

**HealthSouth Hospital**  
(Rehabilitation)  
10301 Jeffreys St.  
Henderson, NV 89052

Tel: (702) 939-9400

**HealthSouth Hospital**  
(Long-Term Acute Care)  
2500 N. Tenaya Way  
Las Vegas, NV 89128

Tel: (702) 562-2021

**Kindred Hospital**  
**Las Vegas at Sahara**  
(Long-Term Acute Care)  
5110 W. Sahara Ave.  
Las Vegas, NV 89146

Tel: (702) 871-1418

**Kindred Hospital Las Vegas**  
2250 E. Flamingo Rd.  
Las Vegas, NV 89119

Tel: (702) 784-4300

**Kindred Hospital Las Vegas**  
**Desert Springs**  
2075 E. Flamingo Rd.  
Las Vegas, NV 89119

Tel: (702) 866-2000

**Mesa View Regional Hospital**  
1299 Bertha Howe Ave.  
Mesquite, NV 89024

Tel: (702) 346-8040

**Mike O'Callaghan**  
**Federal Hospital**  
4700 N. Las Vegas Blvd.  
Nellis Air Force Base, NV 89191

Tel: (702) 636-3000  
[www.lasvegas.va.gov/index.asp](http://www.lasvegas.va.gov/index.asp)

**Mountain View Hospital**  
3100 N. Tenaya Way  
Las Vegas, NV 89128

Tel: (702) 255-5000

**North Vista Hospital**  
1409 E. Lake Mead Blvd.  
N. Las Vegas, NV 89030

Tel: (702) 649-7711

**Progressive Hospital**  
(Long-Term Acute Care)  
4015 S. McLeod Dr.  
Las Vegas, NV 89121

Tel: (702) 433-2200

**Southern Hills Hospital**  
**Medical Center**  
9300 W. Sunset Blvd.  
Las Vegas, NV 89148

Tel: (702) 880-2100

**Spring Valley Hospital**  
**Medical Center**  
5400 S. Rainbow Blvd.  
Las Vegas, NV 89118

Tel: (702) 853-3000

**St. Rose Dominican Hospital**  
*Rose de Lima Campus*  
102 E. Lake Mead Pkwy.  
Henderson, NV 89015

Tel: (702) 616-5000

# Medical Information

*San Martin Campus*  
8280 W. Warm Springs Rd.  
Las Vegas, NV 89113

Tel: (702) 492-8000

*Siena Campus*  
3001 St. Rose Pkwy.  
Henderson, NV 89052

Tel: (702) 616-5000

**Summerlin Hospital**  
657 Town Center Dr.  
Las Vegas, NV 89144

Tel: (702) 233-7000

**Sunrise Hospital Medical Center**  
3186 S. Maryland Pkwy.  
Las Vegas, NV 89109

Tel: (702) 731-8000

**University Medical Center**  
1800 W. Charleston Blvd.  
Las Vegas, NV 89102

Tel: (702) 383-2000

**Valley Hospital Medical Center**  
620 Shadow Ln.  
Las Vegas, NV 89106

Tel: (702) 388-4000

*Central/Rural Nevada*

**Banner Churchill  
Community Hospital**  
801 E. Williams Ave.  
Fallon, NV 89406

Tel: (775) 423-3151  
Fax: (775) 423-3365

**Battle Mountain General Hospital**  
535 S. Humboldt St.  
Battle Mountain, NV 89820

Tel: (775) 635-2550  
Fax: (775) 635-8840

**Carson Valley Medical Center**  
1107 Hwy. 395 S.  
Gardnerville, NV 89410

Tel: (775) 782-1500

**Grover C. Dils Medical Center**  
700 N. Spring St.  
P.O. Box 1010  
Caliente, NV 89008

Tel: (775) 726-3171  
Fax: (775) 726-3797

**Humboldt General Hospital**  
118 E. Haskell St.  
Winnemucca, NV 89445

Tel: (775) 623-5222  
Fax: (775) 623-5904

**Northeastern Nevada  
Regional Hospital**  
2001 Errecart Blvd.  
Elko, NV 89801

Tel: (775) 738-5151  
Fax: (775) 748-2002

**Nye Regional Medical Center**  
825 S. Main St.  
P.O. Box 391  
Tonopah, NV 89049

Tel: (775) 482-6233  
Fax: (775) 482-6348

**Owyhee Clinic**  
1623 Hospital Loop  
Owyhee, NV 89832

Tel: (775) 757-2415  
Fax: (775) 757-2066

**Pershing General Hospital**

855 6th St.  
P.O. Box 661  
Lovelock, NV 89419

Tel: (775) 273-2621  
Fax: (775) 273-3213

**South Lyon Medical Center**

213 Whitacre St.  
P.O. Box 940  
Yerington, NV 89447

Tel: (775) 463-2301  
Fax: (775) 463-7864

**William Bee Ririe Hospital**

1500 Ave. H  
Ely, NV 89301

Tel: (775) 289-3001  
Fax: (775) 289-3498

*Northern Nevada*

**Carson Tahoe Regional  
Medical Center**

1600 Medical Pkwy.  
Carson City, NV 89703

Tel: (775) 445-8000

**Incline Village  
Community Hospital**

880 Alder Ave.  
Incline Village, NV 89541

Tel: (775) 833-4100

**Northern Nevada Medical Center**

2375 E. Prater Way  
Sparks, NV 89434

Tel: (775) 331-7000  
Fax: (775) 356-4986

**St. Mary's Medical Center**

235 W. 6th St.  
Reno, NV 89503

Tel: (775) 770-3000  
Fax: (775) 770-3963

**Renown Rehabilitation Hospital**

1495 Mill St.  
Reno, NV 89052

Tel: (775) 982-3500

**Renown Regional Medical Center**

115 Mill St.  
Reno, NV 89052

Tel: (775) 982-4100

**Renown South Meadows  
Medical Center**

10101 Double R Blvd.  
Reno, NV 89521

Tel: (775) 982-7000

**Tahoe Pacific Hospital**

10101 Double R Blvd.  
Reno, NV 89521

Tel: (775) 331-1044

**VA Sierra Nevada  
Healthcare System**

1000 Locust St.  
Reno, NV 89502

Tel: (775) 786-7200  
Tel: (888) 838-6256

[www.reno.va.gov](http://www.reno.va.gov)

**West Hills Hospital  
(Psychiatric)**

1240 E. 9th St.  
Reno, NV 89512

Tel: (775) 323-0478  
Fax: (775) 789-2033

# Caregivers and Support Groups

Americans are living longer today. Many seniors face the possibility of providing care for their own parents or spouses, or need help themselves in order to remain in their homes. A variety of agencies and organizations in Nevada provide programs to assist with independent living, transportation, and medical issues. Others offer guidance on nursing home placement, geriatric case management, respite care, and referral. The groups listed below provide such services and/or referral to relevant programs.

From basic needs to any health and human service program, one call to Nevada 2-1-1 offers access to:

- Basic human needs resources
- Physical and mental health resources
- Financial stability
- Programs for children, youth, and families
- Support for older Americans and persons with disabilities
- Volunteer opportunities and donations
- Support for community crisis or disaster recovery

## **24-Hour Crisis Line**

Tel: (775) 885-8866

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## **Southern Nevada Support Groups**

### **Aging and Disability Services Division**

1860 E. Sahara Ave.  
Las Vegas, NV 89104

Tel: (702) 486-3545  
[www.nvaging.net](http://www.nvaging.net)

### *Long-Term Care Ombudsman Program*

1860 E. Sahara Ave.  
Las Vegas, NV 89104

Tel: (702) 486-6930  
Tel: (888) 729-0571  
[www.nvaging.net/ltc.htm](http://www.nvaging.net/ltc.htm)

**Adult Diabetes Education  
Management Support Group  
(ADEMS)**

6301 W. Charleston Blvd.  
Las Vegas, NV 89146

Tel: (702) 349-7370  
www.diabetes-lasvegas.org

**Aid for AIDS of Nevada (AFAN)**

701 Shadow Ln., Ste. 170  
Las Vegas, NV 89106

Tel: (702) 382-2326  
Hotline: (702) 474-2437  
Fax: (702) 366-1609  
Email: [afan@afanlv.org](mailto:afan@afanlv.org)  
www.afanlv.org

**Alcoholics Anonymous**

1431 E. Charleston Blvd., Ste. 15  
Las Vegas, NV 89104

Tel: (702) 598-1888  
www.lvcentraloffice.org

**ALS of Nevada**

888 W. Bonneville Ave.  
Las Vegas, NV 89106

Tel: (702) 777-0500  
Fax: (702) 777-0503  
www.alsofnevada.org

**Alzheimer's Association Desert  
Southwest Chapter**

(Southern Nevada Region)  
5190 S. Valley View Blvd., Ste. 101  
Las Vegas, NV 89118

Tel: (702) 248-2770  
Fax: (702) 248-2771  
www.alzdsw.org

**American Cancer Society**

6165 S. Rainbow Blvd.  
Las Vegas, NV 89118

Tel: (702) 798-6877  
www.cancer.org

**American Diabetes Association**

701 N. Green Valley Pkwy., Ste. 278  
Henderson, NV 89074

Tel: (702) 369-9995  
www.diabetes.org

**American Lung Association**

3552 W. Cheyenne Ave., Ste. 130  
N. Las Vegas, NV 89032

Tel: (702) 431-6333  
www.lungusa.org

**American Parkinson's  
Disease Association**

P.O. Box 81884  
Las Vegas, NV 89180

Tel: (702) 464-3132  
www.apdaparkison.org

**American Heart and American  
Stroke Association**

(Clark County Division)  
4445 S. Jones Blvd., Ste. B1  
Las Vegas, NV 89103

Tel: (702) 367-1366  
Tel: (800) AHA-USA-1  
Tel: (888) 4-STROKE  
www.americanheart.org  
www.strokeassociation.org

**Arthritis Foundation**

1368 Paseo Verde Pkwy., Ste. 200  
Henderson, NV 89102

Tel: (702) 367-1626  
www.arthritis.org



# Caregivers and Support Groups

## **Artie J. Cannon Helping Hands of Henderson**

102 E. Lake Meade Pkwy.  
Henderson, NV 89015

Tel: (702) 616-6554

## **Barbara Greenspun Women's Care Center of Excellence – Henderson**

100 N. Green Valley Pkwy.,  
Ste. 330  
Henderson, NV 89074

Tel: (702) 616-4900

## **Barbara Greenspun Women's Care Center of Excellence - Las Vegas**

7220 S. Cimarron Rd., Ste. 195  
Las Vegas, NV 89113

Tel: (702) 616-4900

## **Bereavement Support Group**

Nathan Adelson Hospice  
4141 S. Swenson St.  
Las Vegas, NV 89119

Tel: (702) 733-0320  
[www.nah.org](http://www.nah.org)

## **Blind Center of Nevada**

1001 N. Bruce St.  
Las Vegas, NV 89101

Tel: (702) 642-6000  
[www.blindcenter.org](http://www.blindcenter.org)

## **Blindconnect, Inc.**

6375 W. Charleston Blvd.,  
WCL 200  
Las Vegas, NV 89146

Tel: (702) 631-9009  
Email: [contact@blindconnect.org](mailto:contact@blindconnect.org)  
[www.blindconnect.org](http://www.blindconnect.org)

## **Bridge Counseling Associates**

1701 W. Charleston Blvd., Ste. 400  
Las Vegas, NV 89102

Tel: (702) 474-6450  
[www.bridgecounselingassociates.org](http://www.bridgecounselingassociates.org)

## **Bureau of Vocational Rehabilitation**

3016 W. Charleston Blvd., Ste. 200  
Las Vegas, NV 89102

Tel: (702) 486-5230  
<http://detr.state.nv.us>

## **Cancer Connection**

3730 S. Eastern Ave.  
Las Vegas, NV 89109

Tel: (702) 952-3400

## **Catholic Charities of Southern Nevada Senior Services**

1501 Las Vegas Blvd.  
N. Las Vegas, NV 89101

Tel: (702) 382-0721  
[www.catholiccharities.com](http://www.catholiccharities.com)  
*Meals on Wheels, Respite Care, Senior Companion Program, Retired Senior Volunteers, Senior Employment*

## **Center for Compassionate Care**

4131 Swenson St.  
Las Vegas, NV 89119

Tel: (702) 796-3167

## **Children of Older Parents Support Group**

6161 W. Charleston Blvd., Bldg. 1  
Las Vegas, NV 89146

Tel: (702) 486-5730  
Tuesdays, 6:30 p.m. to 8:00 p.m.  
*Open to the public. Free of charge.*

**City Mission of Las Vegas**

2214 N. Pecos Rd.  
Las Vegas, NV 89115

Tel: (702) 384-1930

**Clark County Senior Advocate  
Program Referral Services**

1600 Pinto Ln., 2nd Fl.  
Las Vegas, NV 89106

Tel: (702) 455-7051

**Clark County Social Service**

*Alternative Health Care and  
Homemaker Home Health Aide*

3900 Cambridge St., Ste. 202  
Las Vegas, NV 89119

Tel: (702) 455-8645

Tel: (702) 455-8646

[www.accessclarkcounty.com/depts/  
social\\_service/pages/senior.aspx](http://www.accessclarkcounty.com/depts/social_service/pages/senior.aspx)

**Deaf and Hard of Hearing  
Advocacy Resource Center**

2881 S. Valley View Blvd., Ste. 13  
Las Vegas, NV 89102

Tel: (702) 363-3323

**Divorced & Widowed  
Adjustment, Inc.**

P.O. Box 26504  
Las Vegas, NV 89126

Tel: (702) 735-5544

[www.info4nv.org](http://www.info4nv.org)

**Down Syndrome Organization of  
Southern Nevada**

5300 Vegas Dr.  
Las Vegas, NV 89101

Tel: (702) 648-1990

Fax: (702) 648-2020

**East Central Family Services**

3900 Cambridge St., Ste. 106  
Las Vegas, NV 89119

Tel: (702) 631-7098

**Easter Seals of Southern Nevada**

6200 W. Oakley Blvd.  
Las Vegas, NV 89146

Tel: (702) 870-7050

TTY: (702) 870-7050

Fax: (702) 870-7649

**East Side Adult Bereavement  
Support Group**

4131 Swenson St.  
Las Vegas, NV 89119

Tel: (702) 796-3184

**Fighting Fraud for Older  
Consumers**

[www.fraud.org/elderfraud](http://www.fraud.org/elderfraud)

**HACA-NET Senior Services**

178 Westminster Way  
Henderson, NV 89015

Tel: (702) 566-0576

Tel: (702) 486-6770, ext. 243

**HELP of Southern Nevada**

1540 E. Flamingo Rd.  
Las Vegas, NV 89119

Tel: (702) 369-4357

Fax: (702) 369-0247

**Helping Hands of Vegas Valley**

2120 Paseo Del Prado,  
Bldg. B-112  
Las Vegas, NV 89102

Tel: (702) 633-7264

Fax: (702) 649-6438

# Caregivers and Support Groups

## **Hemophilia Foundation of Nevada**

1850 Whitney Mesa Dr., Ste. 150  
Henderson, NV 89014

Tel: (702) 564-4368  
www.hfnv.org

## **Jewish Family Services Agency**

4794 S. Eastern Ave.  
Las Vegas, NV 89119

Tel: (702) 732-0304  
Fax: (702) 794-2033  
www.jfsalv.org

## **H2U Mountain View Hospital**

8524 Del Web Blvd., Ste. 314  
Las Vegas, NV 89134

Tel: (702) 255-5404  
*Alzheimer's Care Givers & Oxygen Support Givers*

## **Las Vegas - Clark County Urban League**

930 W. Owens Ave.  
Las Vegas, NV 89106

Tel: (702) 636-3949  
Email: info@lvccul.org  
www.lvccul.org

## **Las Vegas Senior Lifeline Alice and Harry Goldberg Senior Center**

2309-B Renaissance Dr.  
Las Vegas, NV 89119

Tel: (702) 933-1191

## **Lend-A-Hand, Inc.**

400 Utah St.  
Boulder City, NV 89005

Tel: (702) 294-2363  
Fax: (702) 294-3090

## **Leukemia and Lymphoma Society**

6280 S. Valley View Blvd., Ste. 342  
Las Vegas, NV 89118

Tel: (702) 436-4220  
www.lls.org/snv

## **Lupus of Southern Nevada, Inc.**

3061 S. Maryland Pkwy., Ste. 102c  
Las Vegas, NV 89109

Tel: (702) 892-3635

## **Lutheran Social Services**

800 N. Bruce St.  
Las Vegas, NV 89101

Tel: (702) 639-1730

## **Marian Residence**

1521 Las Vegas Blvd.  
Las Vegas, NV 89101

Tel: (702) 366-2090  
*Transitional housing for women 60 and over.*

## **Mesquite Cancer Help Society (MCHS)**

150 N. Yucca St., Ste. 36  
Mesquite, NV 89024

Tel: (702) 346-0622  
www.mesquitecancerhelp.com

## **Muscular Dystrophy Assn.**

6320 W. Cheyenne Ave., Ste. 150  
Las Vegas, NV 89108

Tel: (702) 822-6920  
www.mdausa.org

## **National Kidney Foundation**

15490 Ventura Blvd., Ste. 210  
Sherman Oaks, CA 91403

Tel: (800) 747-5527

**National Multiple  
Sclerosis Society**

6000 S. Eastern Ave., Ste. 5C  
Las Vegas, NV 89119

Tel: (702) 736-7272  
www.nationalmssociety.org

**Nevada Alliance  
Against Diabetes**

1440 N. Eastern Ave.  
Las Vegas, NV 89101

Tel: (702) 876-4976

**Nevada Center for  
Missing Loved Ones**

253 Elliot Rd., Ste. 16  
Henderson, NV 89011

Tel: (702) 564-1466  
www.ncmlo.org

**Nevada Council on  
Problem Gambling**

4340 S. Valley View Blvd.,  
Ste. 220  
Las Vegas, NV 89103

Tel: (702) 369-9740  
www.nevadacouncil.org

**Nevada Parents  
Encouraging Parents**

2355 Red Rock St., Ste. 106  
Las Vegas, NV 89146

Tel: (702) 388-8899

**Nevada Tobacco Users**

6375 W. Charleston Blvd.,  
Ste. A-172  
Las Vegas, NV 89146

Tel: (702) 564-1466  
www.livingtobaccofree.com

**No to Abuse**

621 S. Blagg Rd.  
Pahrump, NV 89048

Tel: (775) 751-1118

**Parkinson's Support Group of  
Southern Nevada**

1707 W. Charleston Blvd., Ste. 200  
Las Vegas, NV 89102

Tel: (702) 564-5416

**R.A.G.E.**

**Rebuilding All Goals Efficiently**

2901 El Camino Ave., Ste. 102  
Las Vegas, NV 89102

Tel: (702) 333-1038

**Senior Fraud**

[http://fightfraud.nv.gov/Seniors\\_](http://fightfraud.nv.gov/Seniors_new.htm)  
[new.htm](http://fightfraud.nv.gov/Seniors_new.htm)

**Southern Nevada Senior Mental  
Health Outreach Program**

6161 W. Charleston Blvd.  
Las Vegas, NV 89146

Tel: (702) 486-5730

**St. Rose Dominican Hospital  
Adult Diabetes Support Group**

1125 American Pacific Dr., Ste. E  
Henderson, NV 89074

Tel: (702) 616-6545

**Susan G. Komen for the Cure,  
Southern Nevada Affiliate**

4850 W. Flamingo Rd., Ste. 25  
Las Vegas, NV 89103

Tel: (702) 822-2324  
www.komensouthernnevada.org

# Caregivers and Support Groups

## **Us TOO Prostate Cancer Support Group**

10441 W. Twain Ave.  
Las Vegas, NV 89135  
Tel: (702) 227-8028

**University Health Services**  
1707 W. Charleston Blvd., Ste. 220  
Las Vegas, NV 89102  
Tel: (702) 671-5070

## **Northern Nevada Support Groups**

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### **Aging and Disability Services Division Offices and Long-Term Care Ombudsman Programs**

*Carson City Office*  
3416 Goni Rd., Bldg. D-132  
Carson City, Nevada 89706  
Tel: (775) 687-4210  
Tel: (800) 992-0900, ext. 4210

*Elko Office*  
1010 Ruby Vista Dr., Ste. 104  
Elko, NV 89801  
Tel: (775) 738-1966  
Fax: (775) 753-8543

*Reno Office*  
445 Apple St., Ste. 104  
Reno, NV 89502  
Tel: (775) 688-2964  
Fax: (775) 688-2969  
[www.nvaging.net/ltc.htm](http://www.nvaging.net/ltc.htm)

**Alcoholics Anonymous**  
436 S. Rock Blvd.  
Sparks, NV 89531  
Tel: (775) 355-1151

**ALS of Northern Nevada**  
1575 Delucci Ln.  
Reno, NV 89502  
Tel: (775) 232-5042  
[www.alsofnevada.org](http://www.alsofnevada.org)

**Alzheimer's Association of  
Northern Support Group**  
911 Beverly Dr.  
Carson City, NV 89706  
Tel: (775) 849-1864

**Alzheimer's Association  
Northern Nevada Chapter**  
705 S. Wells Ave., Ste. 225  
Reno, NV 89502  
Tel: (775) 786-8061  
Tel: (800) 272-3900

**American Cancer Society**  
691 Sierra Rose Dr., Apt. A  
Reno, NV 89509  
Tel: (775) 329-0609  
Fax: (775) 329-8592

**American Lung Association  
of Nevada**  
10615 Double R Blvd., Ste. 100  
Reno, NV 89521  
Tel: (775) 829-5864

**American Parkinson  
Disease Assn., Inc.**  
100 Locust St.  
Reno, NV 89502  
Tel: (775) 328-1715

**American Red Cross**  
1190 Corporate Blvd.  
Reno, NV 89502  
Tel: (775) 856-1000  
Fax: (775) 856-3030

**Carson Tahoe Regional  
Medical Center Behavioral  
Health Services**

William St. at N. Minnesota St.  
Carson City, NV 89703

Tel: (775) 445-7350

Tel: (800) 283-7671

www.carsontahoe.com

**Catholic Community Services  
of Northern Nevada  
St. Vincent's Center**

500 E. 4th St.  
Reno, NV 89512

Tel: (775) 322-7073

Fax: (775) 322-8197

www.ccsnn.org

**Children of Aging Parents  
Education and Support Group**

3700 Grant Dr., Ste. A  
Reno, NV 89509

Tel: (775) 829-4700

**Continuum Caregiver  
Support Group**

3700 Grant Dr., Ste. A  
Reno, NV 89509

Tel: (775) 424-2339

**Coping with Caregiving  
Support Group**

Sally de Lipkau Renown  
Institute for Cancer  
115 Mill St., 3rd Fl.  
Reno, NV 89502

Tel: (775) 982-6831

**Diabetes Awareness  
Support Group**

Saint Mary's Center for Health  
645 N. Arlington Ave., Ste. 200  
Reno, NV 89503

Tel: (775) 770-3600

**Early Alzheimer's Support  
Group – Carson City**

Carson City Senior Center  
911 Beverly Dr.  
Carson City, NV 89706

Tel: (775) 883-0703

**Early Alzheimer's Support  
Group – Douglas County**

Merrill Gardens at Gardnerville  
1565-A Virginia Ranch Rd.  
Gardnerville, NV 89410

Tel: (775) 883-0703

**Early Alzheimer's Support  
Group – Elko County**

Griswold Hall Conference Room  
701 Walnut St.  
Elko, NV 89801

Tel: (775) 340-2465

**Early Alzheimer's Support  
Group – Humboldt County**

Humboldt General Hospital  
Conference Room  
118 E. Haskell St.  
Winnemucca, NV 89445

Tel: (775) 625-2930

**Early Alzheimer's Support  
Group – Lyon County**

Yerington Senior Center  
117 Tilson Way  
Yerington, NV 89447

Tel: (775) 463-4774

**Early Alzheimer's Support  
Group – Washoe County**

Alzheimer's Association  
1301 Cardone Ave., Ste. 180  
Reno, NV 89502

Tel: (775) 786-8061

# Caregivers and Support Groups

## **Ed Howden and Associates, Inc.**

3500 Lakeside Ct., Ste. 402  
Reno, NV 89509

Tel: (775) 826-8833

## **Fallon Support Group for Caregivers of Persons with Memory Problems**

310 E. Court St.  
Fallon, NV 89406

Tel: (775) 784-4335

## **Fernley Senior Center**

1170 W. Newlands Dr.  
Fernley, NV 89408

Tel: (775) 530-7664

## **Grandparents Raising Grandchildren Support Group**

1155 E. 9th St.  
Reno, NV 89512

Tel: (775) 328-2575

## **Group for Spouses – Carson City**

Carson City Senior Center  
911 Beverly Dr.  
Carson City, NV 89706

Tel: (775) 883-0703

## **Lend-A-Hand Senior Services**

145 Mount Rose St.  
Reno, NV 89509

Tel: (775) 322-8414

Fax: (775) 322-0789

## **Nevada Cancer Institute**

645 N. Arlington St., Ste. 330  
Reno, NV 89503

Tel: (775) 356-8800

## **Nevada Caregiver Support Center**

1225 Westfield Ave., Stes. 6-7  
Reno, NV 89509

Tel: (775) 784-4335

Fax: (775) 784-4338

[www.nevadacaregiver.org](http://www.nevadacaregiver.org)

## **Nevada Urban Indians, Inc.**

*Carson City Office*  
232 E. Winnie Lane  
Carson City, NV 89706

Tel: (775) 883-4439

Fax: (775) 883-6981

*Reno Office*

1475 Terminal Way  
Reno, NV 89502

Tel: (775) 788-7600

Tel: (888) 885-8447

[www.nevadaurbanindians.org](http://www.nevadaurbanindians.org)

Email: [info@nevadaurbanindians.org](mailto:info@nevadaurbanindians.org)

## **Northern Nevada Care Chest**

7910 N. Virginia St.  
Reno, NV 89506

Tel: (775) 829-2273

## **Renown Health Diabetes Health Center**

1500 E. 2nd St., Ste. 402  
Reno, NV 89502

Tel: (775) 982-5073

*Call for information on meeting topics and screenings for seniors.*

## **Stroke Support Group**

Renown Institute for Neurosciences  
10085 Double R Blvd., Ste. 325  
Reno, NV 89521

Tel: (775) 982-7306

**Widows and Widowers  
Support Group**

RLDS Church  
1375 Coleman Dr.  
Reno, NV 89503

Tel: (775) 354-2430

**Adult Day Care**

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*Southern Nevada*

**Adult Day Care Center  
of Las Vegas**

901 N. Jones Blvd.  
Las Vegas, NV 89108

Tel: (702) 648-3425

**Adult Day Care Center of  
Henderson**

1201 Nevada State Dr.  
Henderson, NV 89015

Tel: (702) 368-2273

**The Salvation Army Henderson  
Adult Day Care**

830 E. Lake Mead Pkwy.  
Henderson, NV 89015

Tel: (702) 565-8836  
[www.salvationarmyaduldaycare.com](http://www.salvationarmyaduldaycare.com)

**Easter Seals of Southern Nevada**

6200 W. Oakley Blvd.  
Las Vegas, NV 89146

Tel: (702) 870-7050  
TTY: (702) 870-7050  
Fax: (702) 870-7649  
<http://sn.easterseals.com>

**Nevada Adult Day  
Healthcare Centers**

2008 S. Jones Blvd.  
Las Vegas, NV 89146

Tel: (702) 319-4600

*Northern Nevada*

**Angel Adult Day Center**

1577 Vassar St.  
Reno, NV 89502

Tel: (775) 348-8064  
Fax: (775) 348-8068  
[www.renoadultday.com](http://www.renoadultday.com)

**Brightpath Adult  
Enrichment Center**

577 Walnut St.  
P.O. Box 279  
Elko, NV 89801

Tel: (775) 778-0547  
Fax: (775) 738-0541  
[www.chamberorganizer.com/  
elkochamber/mem\\_brightpath](http://www.chamberorganizer.com/elkochamber/mem_brightpath)

**Continuum/ReGenerations**

3700 Grant Dr., Ste. A  
Reno, NV 89509

Tel: (775) 829-4700

**Mt. Grant General Hospital**

200 S. A St.  
Hawthorne, NV 89415

Tel: (775) 945-2461  
Fax: (775) 945-0721  
[www.mtgrantgenhospital.org](http://www.mtgrantgenhospital.org)

**Share the Day Adult Day Center**

911 Beverly Dr.  
Carson City, NV 89703

Tel: (775) 283-0259

**Washoe County Adult Daycare  
Daybreak Program**

1155 E. 9th St.  
Reno, NV 89512

Tel: (775) 328-2591



# Caregivers and Support Groups

Email: [sr\\_info@washoecounty.us](mailto:sr_info@washoecounty.us)  
[www.washoecounty.us/seniorsrv/daycare.htm](http://www.washoecounty.us/seniorsrv/daycare.htm)

## **Hospice Care**

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### *Southern Nevada*

**Always Better Care  
Home Health and Hospice**  
6950 W. Via Olivero Ave., Ste. B-4  
Las Vegas, NV 89117

Tel: (702) 364-8006

**Creekside Hospice**  
3675 Pecos McLeod, Ste. 900  
Las Vegas, NV 89121

Tel: (702) 650-7669

**Family Home Hospice**  
8655 S. Eastern Ave.  
Las Vegas, NV 89123

Tel: (702) 383-0887

**Nathan Adelson Hospice**  
4141 Swenson St.  
Las Vegas, NV 89119

Tel: (702) 733-0320

**New Hope Hospice**  
8 Sunset Way, Ste. 101  
Henderson, NV 89014

Tel: (702) 736-8180

Tel: (877) 445-4673

[www.yourtrustedpartner.com](http://www.yourtrustedpartner.com)

**New Hope Hospice**  
3650 S. Pointe Circle, Ste. 112  
Laughlin, NV 89029

Tel: (702) 298-4673

[www.yourtrustedpartner.com](http://www.yourtrustedpartner.com)

**Odyssey Hospice**  
4011-A McLeod Dr.  
Las Vegas, NV 89121

Tel: (702) 693-4904

[www.odyssey-healthcare.com](http://www.odyssey-healthcare.com)

**Solari Hospice Care**  
550 S. Jones Blvd.  
Las Vegas, NV 89118

Tel: (702) 870-0000

### *Northern Nevada*

**Barton Memorial Hospital  
Home Health Hospice of the Valley**  
1107 Hwy. 395  
Gardnerville, NV 89410

Tel: (775) 782-1510

**Circle of Life Hospice**  
1575 Delucchi Ln., Ste. 214  
Reno, NV 89502

Tel: (775) 827-2298

**Horizon Hospice**  
1085 Idaho St.  
P.O. Box 5361  
Elko, NV 89802

Tel: (775) 778-0612

**Saint Mary's Hospice of  
Northern Nevada**  
18653 Wedge Park Way  
Reno, NV 89503

Tel: (775) 770-3081

**VistaCare**  
1625 E. Prater Way, Ste. 108  
Sparks, NV 89434

Tel: (775) 825-5008

Fax: (775) 825-5140

## Respite Care

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### *Southern Nevada*

#### **ALS of Nevada**

888 W. Bonneville Ave.  
Las Vegas, NV 89106

Tel: (702) 777-0500

Fax: (702) 777-0503

[www.alsofnevada.org](http://www.alsofnevada.org)

#### **Alzheimer's Association Desert Southwest Chapter Southern Nevada Region**

5190 S. Valley View Blvd., Ste. 101  
Las Vegas, NV 89118

Tel: (702) 248-2770

Fax: (702) 248-2771

[www.alzdswo.org](http://www.alzdswo.org)

#### **Catholic Charities of Southern Nevada**

531 N. 30th St.  
Las Vegas, NV 89101

Tel: (702) 382-0721

[www.catholiccharities.com/  
programservice/seniorservices/  
respitecareandsupportiveservices.html](http://www.catholiccharities.com/programservice/seniorservices/respitecareandsupportiveservices.html)

#### **Easter Seals of Southern Nevada**

6200 W. Oakley Blvd.  
Las Vegas, NV 89146

Tel: (702) 870-7050

TTY: (702) 870-7050

Fax: (702) 870-7649

#### **Give Me A Break, Inc.**

P.O. Box 620721  
Las Vegas, NV 89162

Tel: (702) 898-2216

Tel: (866) 486-2275

[www.givemeabreakinc.com](http://www.givemeabreakinc.com)

Email: [gabinc@aol.com](mailto:gabinc@aol.com)

#### **HELP of Southern Nevada**

1540 E. Flamingo Rd.  
Las Vegas, NV 89119

Tel: (702) 369-4357

Tel: (866) 486-2275

#### **Helping Hands of the Vegas Valley**

2320 Paseo del Prado  
Bldg. B, Ste. 112  
Las Vegas, NV 89102

Tel: (702) 633-7264

Fax: (702) 649-6438

#### **Lend-A-Hand, Inc.**

400 Utah St.  
Boulder City, NV 89005

Tel: (702) 294-2363

Fax: (702) 294-3090

*(Boulder City Residents Only)*

### *Northern Nevada*

#### **Emeritus at the Seasons**

5165 Summit Ridge Ct.  
Reno, NV 89523

Tel: (775) 787-8200

#### **Emeritus at Reno**

3105 Plumas St.  
Reno, NV 89509

Tel: (775) 828-5000

#### **Home Instead Senior Care**

205 Redfield Pkwy., Ste. 204  
Reno, NV 89509

Tel: (775) 336-5333

# Caregivers and Support Groups

## Long-Term Care Information and Ombudsman Programs

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### *Southern Nevada*

#### **Aging and Disability Services Division**

1860 E. Sahara Ave., Ste. 103  
Las Vegas, NV 89104

Tel: (702) 486-3545

#### **Clark County Social Service Long-Term Care Unit Cambridge Community Center**

3900 Cambridge St., Ste. 202  
Las Vegas, NV 89119

Tel: (702) 455-8687  
[www.accessclarkcounty.com](http://www.accessclarkcounty.com)

### *Northern Nevada*

#### **Aging and Disability Services Division**

3416 Goni Rd., Bldg. D-132  
Carson City, NV 89706

Tel: (775) 687-4210  
Tel: (800) 992-0900, ext. 4210

#### **Aging and Disability Services Division**

445 Apple St., Ste. 104  
Reno, NV 89502

Tel: (775) 486-1675  
Tel: (800) 992-0900, ext. 2964

#### **Aging and Disability Services Division**

1010 Ruby Vista Dr., Ste. 104  
Elko, NV 89801

Tel: (775) 738-1966

#### **Reno Veterans Administration Medical Center, Geriatric and Extended-Care Program**

1000 Locust St.  
Reno, NV 89502

Tel: (775) 786-7200

# Legal Help and Advocacy

## **Programs to Compensate Victims of Violent Crime**

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### **Clark County District Attorney's Victim Witness Assistance Center**

200 S. Lewis, 3rd Fl.  
Las Vegas, NV 89195

Tel: (702) 671-2525  
Fax: (702) 455-5101  
[www.accessclarkcounty.com/depts/district\\_attorney/vwac/Pages/index.aspx](http://www.accessclarkcounty.com/depts/district_attorney/vwac/Pages/index.aspx)

### **Victims of Crime Program**

#### *Southern Nevada*

2200 S. Rancho Dr., Ste. 130  
Las Vegas, NV 89102

Tel: (702) 486-2740  
Fax: (702) 486-2825  
[www.voc.nv.gov](http://www.voc.nv.gov)

#### *Northern Nevada*

4600 Kietzke Ln.  
Bldg. I, Ste. 205  
Reno, NV 89502

Tel: (775) 688-2900  
Email: [gcrown@voc.nv.gov](mailto:gcrown@voc.nv.gov)  
[www.voc.nv.gov](http://www.voc.nv.gov)

## **Where to Turn with Legal Problems**

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### **Adult Care Connections**

3732 Lone Mesa Dr.  
Las Vegas, NV 89147

Tel: (800) 822-2523

### **Carson and Rural Elder Law Program**

*(through the RSVP program)*  
444 E. William St., Ste. 1  
Carson City, NV 89701

Tel: (775) 687-4860  
Tel: (800) 992-0900, ext. 4680  
Fax: (775) 687-4494

### **Clark County District Attorney Victim Witness Assistance Center**

200 Lewis Ave., 3rd Fl.  
Las Vegas, NV 89195

Tel: (702) 671-2525  
Fax: (702) 455-5101  
[www.accessclarkcounty.com/depts/district\\_attorney/vwac/Pages/index.aspx](http://www.accessclarkcounty.com/depts/district_attorney/vwac/Pages/index.aspx)

### **Legal Aid Center of Southern Nevada Pro Bono Project**

200 S. 8th St.  
Las Vegas, NV 89101

Tel: (702) 386-1070  
Fax: (702) 386-0569  
[www.lacs.nv.org/pro-bono-project](http://www.lacs.nv.org/pro-bono-project)

### **Nevada Disability Advocacy & Law Center**

#### *Elko Office*

1250 Lamoille Hwy., Ste. 944  
Elko, NV 89801

Tel: (775) 777-1590  
Tel: (800) 992-5715  
Fax: (775) 753-1690  
Email: [elko@ndalc.org](mailto:elko@ndalc.org)  
[www.ndalc.org](http://www.ndalc.org)

#### *Northern Office*

1311 N. McCarran Blvd., Ste. 106  
Sparks, NV 89431

Tel: (775) 333-7878  
Tel: (800) 992-5715  
Fax: (775) 788-7825  
Email: [reno@ndalc.org](mailto:reno@ndalc.org)  
[www.ndalc.org](http://www.ndalc.org)

*Southern Office*

6039 Eldora Ave., Ste. C, Box 3  
Las Vegas, NV 89146

Tel: (702) 257-8150

Tel: (888) 349-3843

Fax: (702) 257-8170

Email: [lasvegas@ndalc.org](mailto:lasvegas@ndalc.org)

[www.ndalc.org](http://www.ndalc.org)

**Nevada Equal Rights  
Commission**

3555 E. Washington Ave.,  
Ste. 4000

Las Vegas, NV 89101

Tel: (702) 486-7161

<http://detr.state.nv.us/nerc.htm>

**Nevada Legal Services**

*Carson City*

216 N. Pratt Ave.

Carson City, NV 89701

Tel: (775) 883-0404

Tel: (800) 323-8666

Fax: (775) 883-7074

<http://nlslaw.net>

*Las Vegas*

530 S. 6th St.

Las Vegas, NV 89101

Tel: (702) 386-0404

Tel: (866) 432-0404

Fax: (702) 388-1641

<http://nlslaw.net>

*Reno*

650 Tahoe St.

Reno, NV 89509

Tel: (775) 284-3491

Fax: (775) 284-3497

<http://nlslaw.net>

**Senior Citizens Law Project of  
the City of Las Vegas**

310 S. 9th St.

Las Vegas, NV 89101

Tel: (702) 229-6596

**Senior Helpline Statewide**

Tel: (877) 693-2163

**Special Advocates for Elders  
(SAFE) of Washoe County**

P.O. Box 30083

Reno, NV 89520

Tel: (775) 325-6717

**Washoe County Senior  
Law Project**

1155 E. 9th St.

Reno, NV 89512

Tel: (775) 328-2592

**Victims of Crime Program**

4600 Kietzke Ln., I-205

Reno, NV 89502

Tel: (775) 688-2900

Fax: (775) 688-2912

**Victim Witness Division of  
District Attorney Office**

1 S. Sierra St.

P.O. Box 30083

Reno, NV 89520

Tel: (775) 328-3210

Fax: (775) 328-3283

**Volunteer Attorneys for  
Rural Nevadans**

904 N. Nevada St., Ste. B

Carson City, NV 89702

Tel: (775) 883-8278

Tel: (866) 448-8276

Fax: (775) 883-7211

# Legal Help and Advocacy

## **Public Administrators**

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### *Clark County*

515 Shadow Ln.  
Las Vegas, NV 89106

Tel: (702) 455-4332  
Fax: (702) 455-4797  
Email: dmka@co.clark.nv.us

### *Carson City*

885 E. Musser St., Ste. 1028  
Carson City, NV 89701

Tel: (775) 887-2260  
Fax: (775) 887-2146  
Email: aglover@carson.org

### *Douglas County*

P.O. Box 1284  
Gardnerville, NV 89410

Tel: (775) 721-1679

### *Eureka County*

P.O. Box 677  
Eureka, NV 89316

Tel: (775) 237-5262  
Fax: (775) 237-6015

### *Humboldt County*

50 W. 5th St.  
Winnemucca, NV 89445

Tel: (775) 623-6370  
Fax: (775) 623-6365

### *Lander County*

P.O. Box 178  
Battle Mountain, NV 89820

Tel: (775) 635-5195  
Fax: (775) 635-8209

### *Lincoln County*

P.O. Box 60  
Pioche, NV 89043

Tel: (775) 962-5171  
Fax: (775) 962-5582  
Email: lcda@lcturbonet.com

### *Lyon County*

31 S. Main St.  
Yerington, NV 89447

Tel: (775) 463-6511  
Tel: (775) 575-3353  
Tel: (775) 577-5003  
Tel: (775) 246-6130  
Fax: (775) 463-6516

### *Nye County - Tonopah Office*

101 Radar Rd.  
P.O. Box 593  
Tonopah, NV 89049

Tel: (775) 482-8166  
Fax: (775) 482-8175

### *Nye County - Pahrump Office*

1520 E. Basin Ave.  
P.O. Box 39  
Pahrump, NV 89060

Tel: (775) 751-7080  
Fax: (775) 727-5234

### *Washoe County*

P.O. Box 7360  
Reno, NV 89510

Tel: (775) 861-4000  
Fax: (775) 861-4041

### *White Pine County*

801 Clark St., Ste. 3  
Ely, NV 89301

Tel: (775) 289-8828  
Fax: (775) 289-1559

If you have any concerns or comments about any of the programs listed that are under the direction of Clark County, call or visit the Public Response Office at (702) 455-4191, 500 S. Grand Central Pkwy., Las Vegas, NV 89106. Additional information is available at [www.accessclarkcounty.com](http://www.accessclarkcounty.com).

# Telemarketing

Americans are being milked out of close to \$60 billion annually through “electronic muggings” over the phone. Nevada seniors are losing their life savings to phony telemarketers. Even worse, after they have been cheated, they are targeted again by phony “reclamation” groups who promise to help them get their money back.

I held a hearing before the Senate Aging Committee to examine how fraudulent telemarketing operators target the elderly. Nevada has the highest rate of telemarketing scams in the nation. Here are some tips on how to avoid being scammed over the phone.

It is illegal for a telemarketer to call you if you have asked not to be called. Calling times are restricted to the hours between 8:00 a.m. and 9:00 p.m.

Telemarketers must tell you it is a sales call, the name of the seller, and what they are selling BEFORE they make a pitch. If it is a prize promotion, they must tell you that no purchase or payment is necessary to enter or win.

It is illegal for telemarketers to lie or misrepresent any information about their goods and services, e.g., 21-foot boats that are really blown-up rubber rafts.

Before you pay, telemarketers must tell you the total cost of goods; any restrictions for getting or using them; and that a sale is final or non-refundable. In a prize promotion, they must tell you the odds of winning; that no purchase is necessary to win; and any restrictions or conditions related to receiving the prize.

It is illegal for a telemarketer to withdraw money from your checking account without your express, verifiable authorization.

Telemarketers cannot lie to get you to pay, no matter what method of payment you use. You do not have to pay for credit repair, recovery room, or advance fee loan/credit services until these services have been delivered. Your state law enforcement professionals now have the power to prosecute fraudulent telemarketers across state lines.



## Helpful Hints to Remember

If someone contacts you or a loved one with an unsolicited offer:

- Do not be afraid to hang up. It is okay to be rude!
- Do not give your financial information to callers you do not know.
- Do not be pressured into making an immediate decision.
- Get all information in writing before you agree to a purchase.
- If you are not sure, do not hesitate to ask someone else. Tell your friends, your neighbors, or your family about an offer or business you are considering. Ask them for feedback.

## Look For The Warning Signs Of A Scam:

- You are asked to pay shipping and handling fees in order to get a “free” prize.
- You should never have to pay to receive a prize or enter a sweepstakes contest. If you do, it is illegal.
- You are asked to give confidential information such as a bank account number, a Social Security number, a date of birth, or a credit card number. Do not give your financial information—Social Security number, credit card, or bank account numbers—to callers you do not know. If it is a reputable group, this information will not be requested.
- The call happens outside of normal business hours, before 8 a.m. or after 9 p.m.

**If it sounds too good to be true,  
then it probably is.**

# Telemarketing

## Suspect a Scam?

### Help Is Available

Call the Nevada Attorney General Las Vegas office at (702) 486-3420; Carson City office at (775) 684-1100; or Reno office at (775) 688-1818.

You can also call the National Consumer League's National Fraud Information Center at (202) 835-3323, ext. 815, or visit their website at [www.fraud.org](http://www.fraud.org).

### National Do-Not-Call Registry

On February 13, 2003, I supported the Do-Not-Call Implementation Act, which helped Nevadans put an end to dreaded dinner-time telemarketing calls. I also supported the Do-Not-Call Improvement Act of 2007, which became law in February 2008. This measure protects Nevadans from telemarketers even more. Your number will now stay on the "do not call" list permanently unless you request to have it removed. If you register with the National Do-Not-Call Registry, you will substantially limit the number of telemarketing calls you receive. Most telemarketers are required to remove numbers on the registry from their call lists, or they may be subject to a fine of up to \$11,000. Call (888) 382-1222, or go to [www.donotcall.gov](http://www.donotcall.gov) to register for this service.

# Internet Information

## Discovering the Internet

New technology has opened a world of information to explore and discover. Seniors can send electronic mail anywhere in the world or chat with others who are on the Internet at the same time. Here are some websites to visit on the Internet.

- SeniorNet, [www.seniornet.org](http://www.seniornet.org), provides older adults access to computer technologies to enhance their lives and enable them to share their knowledge on-line.
- For information on Medicare, visit [www.medicare.gov](http://www.medicare.gov).
- For updated information on Social Security or to file a claim on-line, visit [www.ssa.gov](http://www.ssa.gov).
- For information on Senior Services in the State of Nevada, visit [www.nvaging.net](http://www.nvaging.net).
- By visiting [www.reid.senate.gov](http://www.reid.senate.gov) and clicking on the words, “E-Mail Senator Reid,” you can send me an email.
- For people age 55 and older who may need programs to assist them with prescription drugs, health care, utilities, and other items or services, visit [www.benefitscheckup.com](http://www.benefitscheckup.com).
- For an up-to-date resource guide and information for caregivers, visit [www.nevadacareconnection.org](http://www.nevadacareconnection.org).
- The Alzheimer’s Association CareFinder website has a special feature that allows families and individuals to receive a customized summary report with care recommendations and answers to specific questions, visit [www.alz.org/carefinder](http://www.alz.org/carefinder).

## Internet Fraud

The Internet is fast becoming an invaluable resource for seniors. More and more, seniors are using the Internet for on-line shopping, medical advice, companionship, and intellectual growth. Not having a computer should not discourage you from logging on and surfing the web. More than 30 senior and community centers throughout the Silver State have computers available with Internet access.

However, you should be careful when it comes to your privacy on-line. Here are some tips.

- Do not give your on-line service account password to anyone, even someone claiming to be from your on-line service. Your account can be hijacked, and you can find unexpected charges on your bill.
- People are not always who they seem to be in cyberspace. Be careful about giving out your credit card number. The same applies to your Social Security number, phone number, and home address.
- Be aware that when you enter a chat room, others can know you are there and can email you once you start chatting. To remain anonymous, you may want to use a nickname for your screen name.
- Email is relatively private, but not completely. Do not put anything into an email that you would not want posted on a neighborhood bulletin board.
- Check your on-line service for ways to reduce unsolicited commercial email. Learn to recognize junk email and delete it. Do not even read it first. Never download an email attachment from an unknown source. Opening a file could expose your system to a virus.
- You can be defrauded on-line. If an offer is too good to believe, do not believe it.
- Credit rights and other consumer protection laws apply to Internet transactions. If you have a problem, tell a law enforcement agency.

# Senior Protective Services and Emergency Help

**E**lder Protective Services provides crisis and emergency social work services to seniors who are reported to be victims of abuse, neglect, isolation, or exploitation.

As of July, 1, 2010, the Nevada Aging and Disability Services Division and local law enforcement agencies will be the sole entities responsible for receiving and investigating reports of elder abuse in Nevada.

Use the following numbers to report elder abuse to the Aging and Disability Services Division.

Las Vegas/Clark County  
Tel: (702) 486-6930

Statewide/All Other Areas  
Tel: (888) 729-0571

After hours, contact local law enforcement,  
or call the Crisis Call Center at (800) 992-5757.

## **Nevada Aging and Disability Services Division Regional Offices**

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*Administration - Carson City*  
3416 Goni Rd., Ste. D-132  
Carson City, NV 89706

Tel: (775) 687-4210  
Fax: (775) 687-4264

*Las Vegas Regional Office*  
1860 E. Sahara Ave.  
Las Vegas, NV 89104

Tel: (702) 486-3545  
Fax: (702) 486-3572

*Elko Regional Office*  
1010 Ruby Vista Dr., Ste. 104  
Elko, NV 89801

Tel: (775) 738-1966  
Fax: (775) 753-8543

*Reno Regional Office*  
445 Apple St., Ste. 104  
Reno, NV 89502

Tel: (775) 688-2964  
Fax: (775) 688-2969

Email: [adsd@adsd.nv.gov](mailto:adsd@adsd.nv.gov) (*All Offices*)

## Emergency Shelters and Assistance

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### *Southern Nevada*

#### **Boulder City Welfare Services, Inc.**

#### **Emergency Aid of Boulder City**

600 Nevada Hwy.  
P.O. Box 60673  
Boulder City, NV 89006

Tel: (702) 293-0332

#### **Catholic Community Services**

1501 N. Las Vegas Blvd.  
Las Vegas, NV 89101

Tel: (702) 383-0700

#### **HELP of Southern Nevada**

1640 E. Flamingo Rd., Ste. 100  
Las Vegas, NV 89119

Tel: (702) 369-4357 (HELP)  
[www.helpsonv.org](http://www.helpsonv.org)

#### **HopeLink**

178 Westminster Way  
Henderson, NV 89015

Tel: (702) 566-0576

#### **Jewish Family Services**

4794 S. Eastern Ave., Ste. C  
Las Vegas, NV 89119

Tel: (702) 732-0304

#### **Las Vegas Rescue Mission and Shelter for Hope**

480 W. Bonanza Rd.  
Las Vegas, NV 89106

Tel: (702) 382-1766  
[www.vegasrescue.org](http://www.vegasrescue.org)

#### **Lutheran Social Services of Nevada**

51 N. Pecos Rd., Stes. 109-113  
N. Las Vegas, NV 89101

Tel: (702) 639-1730  
[www.lssnv.org](http://www.lssnv.org)

#### **Office of Suicide Prevention - South**

1860 E. Sahara Ave.  
Las Vegas, NV 89104

Tel: (702) 486-8225

#### **Safe House**

921 American Pacific Dr., Ste. 300  
Henderson, NV 89014

Tel: (702) 451-4203

#### **Salvation Army**

35 W. Owens Ave.  
Las Vegas, NV 89030

Tel: (702) 657-0123, ext. 26

#### **The Shade Tree Shelter**

1 W. Owens Ave.  
Las Vegas, NV 89030

Tel: (702) 385-0072

#### **Weekend Emergency Assistance Program**

1851 S. Commerce St.  
Las Vegas, NV 89104

Tel: (702) 383-4054

### *Northern Nevada*

#### **Catholic Community Services**

500 E. 4th St.  
Reno, NV 89512

Tel: (775) 322-7073  
[www.catholiccharitiesnorthernnevada.org](http://www.catholiccharitiesnorthernnevada.org)

# Senior Protective Services and Emergency Help

**Friends in Service Helping  
(FISH)**

138 E. Long St.  
Carson City, NV 89706

Tel: (775) 882-3474

**Office of Suicide Prevention**

445 Apple St., Ste. 104  
Reno, NV 89502

Tel: (775) 443-7843

**Salvation Army Reno**

1931 Sutro St.  
Reno, NV 89512

Tel: (775) 688-4555

[www.salvationarmyreno.org](http://www.salvationarmyreno.org)

**Volunteers of America Shelter**

315 Record St.  
Reno, NV 89512

Tel: (775) 329-4141

# Meals on Wheels

The state of Nevada and local agencies sponsor “Meals on Wheels” programs that provide meals to senior citizens to help ensure adequate nutrition. Meals are made available to those who live on limited income; are incapacitated due to accident, illness, or frailty; or who are dependent on others to prepare meals due to emotional impairment. Please contact one of the following services or senior centers for more information.

## *Southern Nevada*

### **Boulder City Senior Center**

813 Arizona St.  
Boulder City, NV 89005

Tel: (702) 293-3320

### **Catholic Charities Senior Nutrition Program**

531 N. 30th St.  
Las Vegas, NV 89101

Tel: (702) 385-5284  
Fax: (702) 385-3206  
[www.catholiccharities.com/programservice/seniorservices/indexmealsonwheels.html](http://www.catholiccharities.com/programservice/seniorservices/indexmealsonwheels.html)

### **Mesquite Senior Citizens**

102 W. Old Mill Rd.  
Mesquite, NV 89027

Tel: (702) 346-5290

### **Cora Coleman Sunrise Senior Center**

2100 Bonnie Ln.  
Las Vegas, NV 89516

Tel: (702) 455-7617

### **Derfelt Senior Center**

3343 W. Washington Ave.  
Las Vegas, NV 89107

Tel: (702) 229-6601

### **Doolittle Senior Center**

1950 N. J St.  
Las Vegas, NV 89106

Tel: (702) 229-6125

### **Heritage Park Senior Center**

300 S. Racetrack Rd.  
Henderson, NV 89105

Tel: (702) 267-2950

### **Las Vegas Senior Center**

451 E. Bonanza Rd.  
Las Vegas, NV 89101

Tel: (702) 229-6454

### **Laughlin Senior Center**

975 Arie Ave.  
Laughlin, NV 89029

Tel: (702) 298-2592

### **Nye County Senior Nutrition Program**

2 Frankee St.  
Tonopah, NV 89049

Tel: (775) 482-7300

### **Jim Boyles Senior (Overton) Center**

475 S. Moapa Valley Blvd.  
Overton, NV 89040

Tel: (702) 397-8002



**Pahrump Valley Senior  
Citizens Center**

1370 W. Basin Ave.  
Pahrump, NV 89060

Tel: (775) 727-5008

**Senior Citizens Programs**

749 Veterans Memorial Dr.  
Las Vegas, NV 89101

Tel: (702) 229-6297

**West Flamingo Senior Center**

6255 W. Flamingo Rd.  
Las Vegas, NV 89103

Tel: (702) 455-7742

**Whitney Senior Center**

5712 Missouri Ave.  
Las Vegas, NV 89122

Tel: (702) 455-7533

*Northern Nevada*

**Aging and Disability  
Services Division**

3416 Goni Rd., Ste. D-132  
Carson City, NV 89706

Tel: (775) 687-4210

**Aging and Disability  
Services Division**

445 Apple St., Ste. 104  
Reno, NV 89502

Tel: (775) 688-2964

**Carson City Senior Center**

911 Beverly Dr.  
Carson City, NV 89706

Tel: (775) 883-0703

**Churchill County Senior Center**

310 Court St.  
Fallon, NV 89406

Tel: (775) 423-7096

**Dayton Senior Center**

320 Old Dayton Valley Rd.  
Dayton, NV 89403

Tel: (775) 246-6210

**Douglas County Senior Center**

2300 Meadow Ln.  
Gardnerville, NV 89410

Tel: (775) 783-6455

**Elko Senior Citizens Center, Inc.**

1795 Ruby View Dr.  
Elko, NV 89801

Tel: (775) 738-3030

**Fernley Senior Center**

1170 W. Newlands Dr.  
Fernley, NV 89408

Tel: (775) 575-3370

**Lyon County Senior Services**

1050 Pyramid St.  
P.O. Box 1141  
Silver Springs, NV 89429

Tel: (775) 577-5009

**Mineral County Care & Share**

975 K St.  
P.O. Box 1058  
Hawthorne, NV 89415

Tel: (775) 945-5519

**Schurz Senior Citizens Center**

1031 Hospital Rd.  
Schurz, NV 86427

Tel: (775) 773-2224

# Meals on Wheels

**Senior Bridges**

2375 E. Prater Way, Ste. 302  
Sparks, NV 89434

Tel: (775) 356-4071

**Silver Springs Senior Center**

2945 Fort Churchill Rd.  
Silver Springs, NV 89429

Tel: (775) 577-5014

**Storey County Senior Center**

P.O. Box 786  
Virginia City, NV 89440

Tel: (775) 847-0957

**Tahoe Douglas Senior Center**

885 Hwy. 50  
P.O. Box 1771  
Zephyr Cove, NV 89448

Tel: (775) 588-5140

**Washoe County (Reno) Senior  
Citizens Center**

1155 E. 9th St.  
Reno, NV 89512

Tel: (775) 328-2575

**Lyon Food, Fun and Fellowship**

117 Tilson Way  
Yerington, NV 89447

Tel: (775) 463-6550

# Social Networking

## Social Networking and Companion Programs

**AARP – Nevada Office**  
5820 S. Eastern Ave., Ste.190  
Las Vegas, NV 89119

Tel: (866) 389-5652

**American Legion – Paradise Post 149**  
3470 Boulder Hwy.  
Las Vegas, NV 89121

Tel: (702) 606-4633

**America the Beautiful – National Parks and Federal Recreational Lands Annual Pass**

*Discounted senior lifetime pass information is available at [www.store.usgs.gov/pass/senior.html](http://www.store.usgs.gov/pass/senior.html). The Forest Service, National Park Service, Fish and Wildlife Service, Bureau of Land Management, and Bureau of Reclamation honor senior passes at sites where entrance or standard amenity fees are charged.*

**Catholic Charities of Southern Nevada Senior Companion Program**  
2065 E. Sahara Ave., Ste. C  
Las Vegas, NV 89104

Tel: (702) 382-0721

**City of Reno Parks, Recreation & Community Senior Services**  
*Senior Connection Newsletter, Reno Senior Travelers, Reno Senior Dance Club, Brunch and Movie Club, Sierra Nevada Senior Games, Paradise Park Community Garden*

Tel: (775) 334-2262  
[www.reno.gov/index.aspx?page=315](http://www.reno.gov/index.aspx?page=315)

**City of Las Vegas Senior Citizens Program Division**  
Leisure Services Dept.  
749 Veterans Memorial Dr.  
Las Vegas, NV 89101

Tel: (702) 229-6297

**Continuing Education, UNR**  
1041 N. Virginia St.  
Reno, NV 89557

Tel: (775) 784-4046

**Elks BPO Carson City Lodge #2177**  
515 N. Nevada St.  
Carson City, NV 89703

Tel: (775) 882-2177

**Elks Lodge**  
1276 Pitt Road  
Gardnerville, NV 89460

Tel: (775) 265-4523

**Elks Lodge #1468**  
4100 W. Charleston Blvd.  
Las Vegas, NV 89102

Tel: (702) 258-3557

**Elks Lodge #1682**  
1217 Nevada Hwy.  
Boulder City, NV 89005

Tel: (702) 293-2457

**Fraternal Order of Eagles**

www.foe.com/aerie-locator.aspx  
Use "Aerie Locator" for a list of  
Nevada aeries.

**Fraternal Order of Police  
Nevada State Lodge**

www.nevadafop.org

**Knights of Columbus**

911 E. Ogden Ave.  
Las Vegas, NV 89101  
Tel: (702) 387-9312

**Las Vegas Senior  
Activities and Events**

*City of Las Vegas Ongoing  
Senior Activities*  
[http://vegas4locals.com/  
lasvegassenioractivities.html](http://vegas4locals.com/lasvegassenioractivities.html)

**Masonic Memorial Temple**

2200 W. Mesquite Ave.  
Las Vegas, NV 89106  
Tel: (702) 382-6055

**Masonic Temple Vegas Lodge**

632 E. Charleston Blvd.  
Las Vegas, NV 89104  
Tel: (702) 382-1174

**Moose Lodge**

1600 Gragson Ave.  
Las Vegas, NV 89101  
Tel: (702) 399-9026

**Moose Lodge Red Rock #252**

701 Glenn Abbey Circle  
Las Vegas, NV 89107  
Tel: (702) 878-9817

**Nevada State Elks Association**

www.nsea-elks.org/Lodges.html

**Nevada Talking Book Services**

2755 E. Desert Inn Rd., Ste. 160  
Carson City, NV 89121  
Tel: (702) 486-3736

**Osher Lifelong Learning Institute**

Warren Nelson Bldg.  
401 W. 2nd St., Ste. 235  
Reno, NV 89503  
Tel: (775) 784-8053  
Fax: (775) 784-8054  
Email: [olli@unr.edu](mailto:olli@unr.edu)  
[www.olli.unr.edu/About.html](http://www.olli.unr.edu/About.html)

**Prince Hall Masonic Lodge**

2700 W. Colton Ave.  
N. Las Vegas, NV 89030  
Tel: (702) 647-2095

**Red Hat Society (ages 50+)**

Tel: (866) 386-2850  
Email: [memberservices@  
redhatsociety.com](mailto:memberservices@redhatsociety.com)  
[www.redhatsociety.com](http://www.redhatsociety.com)

**Red Rock Audubon Society**

P.O. Box 96691  
Las Vegas, NV 89193  
Tel: (702) 390-9890

**Reno Elks Lodge #597**

597 Kumle Ln.  
Reno, NV 89509  
Tel: (775) 825-0597  
Fax: (775) 825-0741

**Senior Companion Program  
Lewis Elvirita Forum**

406 Pyramid Way  
Sparks, NV 89431  
Tel: (775) 358-2322

# Social Networking

## **Senior Spectrum Newspaper**

P.O. Box 7124  
Reno, NV 89510

Tel: (775) 348-0717  
Tel: (800) 253-3713  
Fax: (775) 324-4474  
Fax: (800) 843-8088  
Email: [Info@SeniorSpectrumNewspaper.com](mailto:Info@SeniorSpectrumNewspaper.com)

## **Truckee Meadows Community College**

Continuing Education  
5270 Neil Rd., Ste. 216  
Reno, NV 89502

Tel: (775) 829-9010

## **UNLV Academic 62+ Program**

4505 Maryland Pkwy.  
Las Vegas, NV 89154

Tel: (702) 774-4626  
[http://seniorprograms.unlv.edu/academic\\_62plus.html](http://seniorprograms.unlv.edu/academic_62plus.html)

## **Zelzah Shrine Temple**

2222 W. Mesquite Ave.  
Las Vegas, NV 89106

Tel: (702) 382-5554

## **Volunteer/Employment Opportunities**

### *Southern Nevada*

#### **AARP Foundation Work Search**

2975 S. Rainbow Blvd.  
Las Vegas, NV 89146

Tel: (702) 648-3356

#### **Affinity Hospice of Life**

2700 E. Sunset Rd., Ste. D36  
Las Vegas, NV 89120

Tel: (702) 380-1006

#### **Catholic Charities of Southern Nevada Senior Services**

1501 N. Las Vegas Blvd.  
Las Vegas, NV 89101

Tel: (702) 382-0721  
[www.catholiccharities.com](http://www.catholiccharities.com)

*Foster Grandparent Program,  
Respite Care and Supportive  
Services, Retired & Senior  
Volunteer Program, Senior*

*Companion Program, Telephone  
Reassurance Program*

#### **Medical Nutrition Therapy**

Tel: (702) 385-5284

#### **CHR, Inc.**

2980 S. Jones Blvd., Ste. H  
Las Vegas, NV 89146

Tel: (702) 889-4466

#### **City of Las Vegas Park Ambassador Program**

Tel: (702) 229-4924  
[www.lasvegasnevada.gov](http://www.lasvegasnevada.gov)

#### **Easter Seals Southern Nevada**

6200 W. Oakley Blvd.  
Las Vegas, NV 89146

Tel: (702) 870-7050  
Fax: (702) 870-7649

**FISH Emergency Assistance**

1600 Cartier St.  
Las Vegas, NV 89030

Tel: (702) 649-6522

**Give Me A Break, Inc.**

P.O. Box 620721  
Las Vegas, NV 89162

Tel: (702) 898-2216

Tel: (866) 486-2275

[www.givemeabreakinc.com](http://www.givemeabreakinc.com)

**Goodwill of Southern Nevada  
Vocational Services**

1280 W. Cheyenne Ave.  
N. Las Vegas, NV 89030

Tel: (702) 597-1107

[www.sngoodwill.org](http://www.sngoodwill.org)

**Helping Hands of Vegas Valley**

2320 Paseo Del Prado  
Bldg. B-112  
Las Vegas, NV 89102

Phone: (702) 633-7264

Fax: (702) 649-6438

Email: [info@hhovv.org](mailto:info@hhovv.org)

**Jewish Family Service Agency**

4794 S. Eastern Ave., Ste. C  
Las Vegas, NV 89119

Tel: (702) 732-0304

Fax: (702) 794-2033

[www.jfsalv.org](http://www.jfsalv.org)

**Las Vegas Natural History  
Museum Volunteer Program**

900 N. Las Vegas Blvd.  
N. Las Vegas, NV 89101

Tel: (702) 384-3466

**Lend-A-Hand of Boulder City**

400 Utah St.  
Boulder City, NV 89005

Tel: (702) 294-2363

**Nevada Job Connect**

3405 S. Maryland Pkwy.  
Las Vegas, NV 89169

Tel: (702) 486-0100

Fax: (702) 486-0118

**Nevada Senior Care  
Medicare Patrol**

Office of the Attorney General

Tel: (888) 838-7305

Email: [smpinfo@ag.nv.gov](mailto:smpinfo@ag.nv.gov)

<http://ag.state.nv.us/org/bpa/hhs/smp/smp.htm>

**Opportunity Village - ARC**

6300 W. Oakley Blvd.  
Las Vegas, NV 89146

Tel: (702) 259-3700

Fax: (702) 259-3735

**Rebuilding Together**

611 S. 9th St.  
Las Vegas, NV 89101

Tel: (702) 259-4900

[www.rtsnv.com](http://www.rtsnv.com)

**S.A.F.E. House**

921 American Pacific Dr., Ste. 300  
Henderson, NV 89014

Tel: (702) 451-4203

Fax: (702) 451-4302

Email: [samanthaw@safehousenv.org](mailto:samanthaw@safehousenv.org)

# Social Networking

## **SCORE (Counselors to America's Small Business)**

*Downtown Las Vegas –  
City Center Place*  
400 S. 4th St., Ste. 250A  
Las Vegas, NV 89101

Tel: (702) 388-6104  
Email: [info@scorelv.org](mailto:info@scorelv.org)

*Downtown Henderson – Henderson  
Business Resource Center*  
112 Water St.  
Henderson, NV 89015

Tel: (702) 992-7200

*Western Henderson –  
Multigenerational Center of  
Henderson*  
250 S. Green Valley Pkwy.  
Henderson, NV 89012

Tel: (702) 267-5819

*University of Nevada Las Vegas -  
Paradise Campus*  
851 E. Tropicana Ave., Bldg. 700  
Las Vegas, NV 89119

Tel: (702) 895-4270

*Downtown Pahrump – Nevada  
State Bank Building*  
1301 S. Hwy. 160, 2nd Fl.  
Pahrump, NV 89048

Tel: (775) 727-9471

*Mesquite Area  
Chamber of Commerce*  
12 W. Mesquite Blvd., Ste. 107  
Mesquite, NV 89027

Tel: (702) 346-2902

*North Las Vegas -  
Chamber of Commerce*  
3365 W. Craig Rd., Ste. 25  
N. Las Vegas, NV 89032

Tel: (702) 642-9595

**Senior Corp Program Services**  
2065 E. Sahara Ave., Ste. C  
Las Vegas, NV 89104

Tel: (702) 382-0721  
Fax: (702) 307-1203

**State of Nevada Casual  
Labor Office**  
1001 N. A St.  
Las Vegas, NV 89106

Tel: (702) 486-3441

*Northern Nevada*

**AARP Senior Community  
Service Employment Program**  
3100 Mill St., Ste. 102  
Reno, NV 89502

Tel: (775) 323-2243

**FISH Emergency Assistance**  
138 Long St.  
Carson City, NV 89706

Tel: (775) 882-3474

**Job Connect**

*Carson City Office*  
1929 N. Carson St.  
Carson City, NV 89701

Tel: (775) 684-0400  
Fax: (775) 684-0466

*Reno Office*  
Reno Town Mall  
4001 S. Virginia St.  
Reno, NV 89502

Tel: (775) 834-1970

Fax: (775) 834-1983

*Sparks Office*

675 E. Prater Way, Ste. 103

Sparks, NV 89434

Tel: (775) 336-5400

Fax: (775) 336-5445

**JOIN, Inc.**

*Carson City Office*

1925 N. Carson St.

Carson City, NV 89701

Tel: (775) 283-0125

*Reno Office*

1201 Terminal Way, Ste. 104

Reno, NV 89502

Tel: (775) 336-4450

**One Stop Job Link**

4001 S. Virginia St., Ste. H

Reno, NV 89502

Tel: (775) 834-1970

[www.nevadajobconnect.com](http://www.nevadajobconnect.com)

**Retired and Senior Volunteer Program (RSVP)**

2621 Northgate Ln., Ste. 6

Carson City, NV 89706

Tel: (775) 687-4680

Fax: (775) 687-4494

**Retired and Senior Volunteer Program (RSVP)**

*Washoe County*

800 Haskell St., Ste. 200

Reno, NV 89509

Tel: (775) 784-1807



# Nevada Libraries

## Nevada Libraries

### *Southern Nevada*

#### **Alexander Library**

1755 W. Alexander Rd.  
N. Las Vegas, NV 89032

Tel: (702) 633-2880  
[www.cityofnorthlasvegas.com/  
departments/library/library.shtm](http://www.cityofnorthlasvegas.com/departments/library/library.shtm)

#### **Aliante Library**

2400 W. Deer Spring Way  
N. Las Vegas, NV 89084

Tel: (702) 839-2980  
[www.cityofnorthlasvegas.com/  
departments/library/library.shtm](http://www.cityofnorthlasvegas.com/departments/library/library.shtm)

#### **Blue Diamond Library**

14 Cottonwood Dr.  
Blue Diamond, NV 89004

Tel: (702) 875-4295  
[www.lvccl.org](http://www.lvccl.org)

#### **Boulder City Library District**

701 Adams Blvd.  
Boulder City, NV 89005

Tel: (702) 293-1281  
[www.bclibrary.org](http://www.bclibrary.org)

#### **Centennial Hills Library**

6711 N. Buffalo Dr.  
Las Vegas, NV 89131

Tel: (702) 507-6100  
[www.lvccl.org](http://www.lvccl.org)

#### **Clark County Library**

1401 E. Flamingo Rd.  
Las Vegas, NV 89119

Tel: (702) 507-3400  
[www.lvccl.org](http://www.lvccl.org)

#### **Enterprise Library**

25 E. Shelbourne Ave.  
Las Vegas, NV 89123

Tel: (702) 507-3760  
[www.lvccl.org](http://www.lvccl.org)

#### **Galleria Library**

Galleria at Sunset  
1300 W. Sunset Rd., Ste. 1121  
Henderson, NV 89014

Tel: (702) 207-4259  
[www.mypubliclibrary.com](http://www.mypubliclibrary.com)

#### **Green Valley Library**

2797 N. Green Valley Pkwy.  
Henderson, NV 89014

Tel: (702) 507-3790  
[www.mypubliclibrary.com](http://www.mypubliclibrary.com)

#### **Heritage Park Senior Center Library**

300 S. Racetrack Rd.  
Henderson, NV 89015

Tel: (702) 207-4258  
[www.mypubliclibrary.com](http://www.mypubliclibrary.com)

#### **Indian Springs Library**

715 Gretta Ln.  
P.O. Box 629  
Indian Springs, NV 89018

Tel: (702) 879-3845  
[www.lvccl.org](http://www.lvccl.org)

#### **James I. Gibson Library**

100 W. Lake Mead Pkwy.  
Henderson, NV 89015

Tel: (702) 565-8402  
[www.mypubliclibrary.com](http://www.mypubliclibrary.com)

**Las Vegas Library**  
833 N. Las Vegas Blvd.  
Las Vegas, NV 89191

Tel: (702) 507-3500  
www.lvccld.org

**Laughlin Library**  
2840 S. Needles Hwy.  
Laughlin, NV 89029

Tel: (702) 507-4060  
www.lvccld.org

**Lydia Malcolm Library**  
2960 Sunridge Heights Pkwy.,  
Ste. 100  
Henderson, NV 89052

Tel: (702) 263-7522  
www.mypubliclibrary.com

**Moapa Town Library**  
1340 E. Hwy. 168  
Moapa, NV 89025

Tel: (702) 864-2438  
www.lvccld.org

**Moapa Valley Library**  
350 N. Moapa Valley Blvd.  
Overton, NV 89040

Tel: (702) 397-2690  
www.lvccld.org

**Mount Charleston Library**  
75 Ski Chalet Place  
Las Vegas, NV 89124

Tel: (702) 872-5585  
www.lvccld.org

**Meadows Library**  
Stupak Community Center  
251 W. Boston Ave.  
Las Vegas, NV 89102

Tel: (702) 474-0023  
www.lvccld.org

**Mesquite Library**  
121 W. First North St.  
Mesquite, NV 89027

Tel: (702) 346-5224  
www.lvccld.org

**Pahrump Community Library**  
701 East St.  
Pahrump, NV 89048

Tel: (775) 727-5930  
www.pahrumplibrary.com

**Paseo Verde Library**  
280 S. Green Valley Pkwy.  
Henderson, NV 89012

Tel: (702) 492-7252  
www.mypubliclibrary.com

**Rainbow Library**  
3150 N. Buffalo Dr.  
Las Vegas, NV 89128

Tel: (702) 507-3710  
www.lvccld.org

**Sahara West Library**  
9600 W. Sahara Ave.  
Las Vegas, NV 89117

Tel: (702) 507-3630  
www.lvccld.org

**Spring Valley Library**  
4280 S. Jones Blvd.  
Las Vegas, NV 89103

Tel: (702) 297-3820  
www.lvccld.org

**Summerlin Library**  
1771 Inner Circle Dr.  
Las Vegas, NV 89314

Tel: (702) 507-3860  
www.lvccld.org

# Nevada Libraries

**Sunrise Library**

5400 Harris Ave.  
Las Vegas, NV 89110

Tel: (702) 507-3900  
www.lvccld.org

**West Charleston Library**

6301 W. Charleston Blvd.  
Las Vegas, NV 89146

Tel: (702) 507-3940

**West Las Vegas Library**

951 W. Lake Mead Blvd.  
Las Vegas, NV 89106

Tel: (702) 507-3980  
www.lvccld.org

**Whitney Library**

5157 E. Tropicana Ave.  
Las Vegas, NV 89122

Tel: (702) 507-4010

**Windmill Library**

Rainbow Blvd. & Windmill Ln.  
Opening in 2011  
www.lvccld.org

*Central/Rural Nevada***Alamo Branch Library**

100 N. 1st St.  
Alamo, NV 89001

Tel: (775) 725-3343

**Amargosa Valley Library District**

829 E. Farm Rd.  
Amargosa Valley, NV 89020

Tel: (775) 372-5340  
www.amargosalibrary.com

**Austin Branch Library**

88 Main St.  
Austin, NV 89310

Tel: (775) 964-2428  
www.elkocountylibrary.org/  
austinbranch.htm

**Battle Mountain Library**

625 Broad St.  
Battle Mountain, NV 89820

Tel: (775) 635-2534

**Beatty Library District**

400 N. 4th St.  
Beatty, NV 89003

Tel: (775) 553-2257  
www.clan.lib.nv.us/polpac/library/  
clan/beatty.htm

**Bunkerville Library**

10 W. Virgin St.  
Bunkerville, NV 89007

Tel: (702) 346-5238  
www.lvccld.org

**Caliente Branch Library**

100 Depot Ave.  
Caliente, NV 89008

Tel: (775) 726-3104  
www.clan.lib.nv.us/polpac/library/  
clan/lincoln.htm

**Carlin Branch Library**

811 Main St.  
Carlin, NV 89822

Tel: (775) 754-6766

**Churchill County Library**

553 S. Maine St.  
Fallon, NV 89406

Tel: (775) 423-7581  
www.churchillcounty.org/library

**Dayton Valley Branch Library**

321 Old Dayton Valley Rd.  
Dayton, NV 89403

Tel: (775) 246-6212  
[www.lyon-county.org/index.aspx?nid=249](http://www.lyon-county.org/index.aspx?nid=249)

**Douglas County Library**

1625 Library Ln.  
Minden, NV 89423

Tel: (775) 782-9841  
<http://douglas.lib.nv.us>

**Elko County Library**

720 Court St.  
Elko, NV 89801

Tel: (775) 738-3066  
[www.elkocountylibrary.org](http://www.elkocountylibrary.org)

**Elko County Bookmobile**

720 Court St.  
Elko, NV 89801

Tel: (775) 738-7066  
*Call for travel schedule.*

**Fernley Branch Library**

575 Silver Lace Blvd.  
Fernley, NV 89408

Tel: (775) 575-3366  
[www.lyon-county.org/index.aspx?nid=247](http://www.lyon-county.org/index.aspx?nid=247)

**Fish Lake Library**

Hwy 264 & Bluebird Ln.  
Dyer, NV 89010

Tel: (775) 572-3311

**Gerlach Community Library**

555 E. Sunset Blvd.  
Gerlach, NV 89412

Tel: (775) 557-2447

**Goldfield Public Library**

P.O. Box 430  
Goldfield, NV 89013

Tel: (775) 485-3236

**Goodsprings Library**

365 W. San Pedro Ave.  
Goodsprings, NV 89019

Tel: (702) 874-1366  
[www.lvccld.org/about/branch\\_info.cfm?id=16](http://www.lvccld.org/about/branch_info.cfm?id=16)

**Humboldt County Library**

85 E. 5th St.  
Winnemucca, NV 89445

Tel: (775) 623-6388  
[www.clan.lib.nv.us/polpac/library/klan/HCL/humtest.htm](http://www.clan.lib.nv.us/polpac/library/klan/HCL/humtest.htm)

**Humboldt County Bookmobile**

85 E. 5th St.  
Winnemucca, NV 89445

Tel: (775) 623-6388  
<http://co.humboldt.ca.us/library/branches/bookmobile.asp>  
*See website or call for travel schedule.*

**Jackpot Branch Library**

2301 Progressive Dr.  
Jackpot, NV 89825

Tel: (775) 755-2356  
[www.elkocountylibrary.org/jackpotbranch.htm](http://www.elkocountylibrary.org/jackpotbranch.htm)

**Lyon County Library**

20 Nevin Way  
Yerington, NV 89447

Tel: (775) 463-6645  
[www.lyon-county.org/index.aspx?nid=238](http://www.lyon-county.org/index.aspx?nid=238)

# Nevada Libraries

**Manhattan Library**

377 Gold St.  
Manhattan, NV 89022

Tel: (775) 487-2326  
[www.smokyvalleylibrarydistrict.com](http://www.smokyvalleylibrarydistrict.com)

**McDermitt Branch Library**

135 Oregon Road  
McDermitt, NV 89421

Tel: (775) 532-8014

**Mineral County Library**

110 1st St.  
Hawthorne, NV 89415

Tel: (775) 945-2778  
[www.clan.lib.nv.us/polpac/library/klan/mineral.htm](http://www.clan.lib.nv.us/polpac/library/klan/mineral.htm)

**Pershing County Library**

1125 Central Ave.  
Lovelock, NV 89419

Tel: (775) 273-2216  
[www.pershingcounty.net/library.htm](http://www.pershingcounty.net/library.htm)

**Pioche Branch Library**

63 Main St.  
Pioche, NV 89043

Tel: (775) 962-5244

**Round Mountain Public Library**

73 Hadley Circle  
Round Mountain, NV 89045

Tel: (775) 377-2215  
[www.smokyvalleylibrarydistrict.com/Round\\_Mountain\\_Library.html](http://www.smokyvalleylibrarydistrict.com/Round_Mountain_Library.html)

**Sandy Valley Library**

650 W. Quartz Ave.  
Sandy Valley, NV 89019

Tel: (702) 723-5333  
[www.lvccld.org](http://www.lvccld.org)

**Searchlight Library**

200 Michael Wendell Way  
Searchlight, NV 89046

Tel: (702) 297-1442  
[www.lvccld.org/about/branch\\_info.cfm?id=23](http://www.lvccld.org/about/branch_info.cfm?id=23)

**Silver Peak Library**

P.O. Box 128  
Silverpeak, NV 89047

Tel: (775) 937-2215

**Silver-Stage Branch Library**

3905 Hwy. 50 W.  
Silver Springs, NV 89429

Tel: (775) 577-5015  
[www.lyon-county.org/index.aspx?NID=250](http://www.lyon-county.org/index.aspx?NID=250)

**Smith Valley Library**

22 Day Ln.  
Smith Valley, NV 89444

Tel: (774) 465-2369  
<http://nevada.educationbug.org/public-library/10963-smith-valley-library.html>

**Storey County Library**

95 S. R St.  
Virginia City, NV 89440

Tel: (775) 847-0956  
[www.storey.k12.nv.us/community/scpl](http://www.storey.k12.nv.us/community/scpl)

**Tonopah Library District**

167 S. Central St.  
Tonopah, NV 89049

Tel: (775) 482-3374  
[www.clan.lib.nv.us/polpac/library/klan/tonopah.htm](http://www.clan.lib.nv.us/polpac/library/klan/tonopah.htm)

**Verdi Community Library**

270 Bridge St.  
Verdi, NV 89439

Tel: (775) 345-8104  
[www.co.washoe.nv.us/library/verdi.html](http://www.co.washoe.nv.us/library/verdi.html)

**West Wendover Branch Library**

590 Camper Dr.  
W. Wendover, NV 89883

Tel: (775) 664-2510  
[www.elkocountylibrary.org/wendoverbranch.htm](http://www.elkocountylibrary.org/wendoverbranch.htm)

**White Pine County Library**

950 Campton St.  
Ely, NV 89301

Tel: (775) 289-3737  
[www.clan.lib.nv.us/polpac/library/clan/white/library.htm](http://www.clan.lib.nv.us/polpac/library/clan/white/library.htm)

*Northern Nevada***Carson City Library**

900 N. Roop St.  
Carson City, NV 89701

Tel: (775) 887-2244  
[www.carsoncitylibrary.org](http://www.carsoncitylibrary.org)

**Downtown Reno Library**

301 S. Center St.  
Reno, NV 89501

Tel: (775) 327-8300

**Duncan-Traner Community Library**

1650 Carville Dr.  
Reno, NV 89521

Tel: (775) 333-5134

**Incline Village Library**

845 Alder Ave., Bldg. A  
Incline Village, NV 89451

Tel: (775) 832-4130

**North Valleys Library**

1075 N. Hills Blvd., Ste. 340  
Reno, NV 89506

Tel: (775) 972-0281  
Email: [jposarsk@mail.co.washoe.nv.us](mailto:jposarsk@mail.co.washoe.nv.us)

**Northwest Library**

2325 Robb Dr.  
Reno, NV 89523

Tel: (775) 787-4100  
Email: [duarnon@mail.co.washoe.nv.us](mailto:duarnon@mail.co.washoe.nv.us)

**Senior Center Library**

1155 E. 9th St.  
Reno, NV 89512

Tel: (775) 328-2586

**Sierra View Library**

4001 S. Virginia St.  
Reno, NV 89502

Tel: (775) 827-3232

**South Valleys Library**

15650A Wedge Pkwy.  
Reno, NV 89511

Tel: (775) 851-5190

**Spanish Springs Library**

7100A Pyramid Lake Hwy.  
Sparks, NV 89436

Tel: (775) 424-1800

**Sparks Library**

1125 12th St.  
Sparks, NV 89431

Tel: (775) 352-3200

*All northern Nevada libraries are listed  
on [www.washoe.lib.nv.us](http://www.washoe.lib.nv.us).*

# Social Networking

## Senior Citizen and Community Centers

The senior citizen centers in Nevada offer a full range of social services and programs. The programs at each center are unique and provide such services as: adult day care, educational services, energy assistance programs, food assistance programs, health screening, home care support, income tax preparation, information and referral, library services, social/recreation programs, support groups, transportation, and volunteerism.

### Senior Centers by County

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#### *Carson City*

**Carson City Senior Center**  
911 Beverly Dr.  
Carson City, NV 89706

Tel: (775) 883-0703

#### *Churchill County*

**Fallon Paiute Shoshone Senior Center**  
1855 Agency Rd.  
Fallon, NV 89406

Tel: (775) 423-7569

#### **Churchill County Senior Center**

310 E. Court St.  
Fallon, NV 89406

Tel: (775) 423-7096

#### *Clark County*

**Alice and Harry Goldberg Senior Center**  
Las Vegas Senior Lifeline  
2309-B Renaissance Dr.  
Las Vegas, NV 89119

Tel: (702) 933-1191

**Arturo Combeiro Senior Center**  
330 N. 13th St.  
Las Vegas, NV 89101

Tel: (702) 384-3746

#### **Black Mountain Recreation Center**

599 Greenway Rd.  
Henderson, NV 89015

Tel: (702) 267-4070

#### **The Senior Center of Boulder City**

813 Arizona St.  
Boulder City, NV 89005

Tel: (702) 293-3320

#### **Cambridge Recreation Center**

3930 Cambridge St.  
Las Vegas, NV 89119

Tel: (702) 455-7169

#### **Centennial Hills Active Adult Center**

6601 N. Buffalo Dr.  
Las Vegas, NV 89131

Tel: (702) 229-1702

**Cora Coleman Sunrise  
Senior Center**

2100 Bonnie Ln.  
Las Vegas, NV 89156

Tel: (702) 455-7617

**Derfelt Senior Center**

3343 W. Washington Ave.  
Las Vegas, NV 89107

Tel: (702) 229-6601

**Desert Breeze  
Community Center**

8275 Spring Mountain Rd.  
Las Vegas, NV 89117

Tel: (702) 455-8334

**Doolittle Senior Center**

1950 N. J St.  
Las Vegas, NV 89106

Tel: (702) 229-6125

**Downtown Senior  
Services Center**

310 S. 9th St. (at Bridger)  
Las Vegas, NV 89101

Tel: (702) 229-6596

**Dula Gymnasium**

441 E. Bonanza Rd.  
Las Vegas, NV 89101

Tel: (702) 229-6307

**Durango Hills Community  
Center/YMCA**

3521 N. Durango Dr.  
Las Vegas, NV 89129

Tel: (702) 240-9622

**East Las Vegas  
Community Center**

250 N. Eastern Ave.  
Las Vegas, NV 89101

Tel: (702) 229-1515

**Heritage Park Senior Center**

300 S. Racetrack Rd.  
Henderson, NV 89015

Tel: (702) 267-2950

**Howard Lieburn Senior Center**

6230 Garwood Ave.  
Las Vegas, NV 89107

Tel: (702) 229-1600

**Helen Meyer  
Community Center**

4525 New Forest Dr.  
Las Vegas, NV 89147

Tel: (702) 455-7723

**Henderson Multi-Generational  
Center**

250 S. Green Valley Pkwy.  
Henderson, NV 89012

Tel: (702) 267-5800

**Howard Lieburn Senior Center**

6320 Garwood Ave.  
Las Vegas, NV 89107

Tel: (702) 229-1600

**Indian Springs Senior Center**

715 Greta Ln.  
Indian Springs, NV 89018

Tel: (702) 879-5250



# Social Networking

**Jewish Community Center of Southern Nevada**

4794 S. Eastern Ave., Ste. C  
Las Vegas, NV 89119

Tel: (702) 794-0090

**Jim Boyles Senior (Overton) Center United Seniors, Inc.**

475 S. Moapa Valley Blvd.  
Overton, NV 89040

Tel: (702) 397-8002

**Las Vegas Senior Center**

451 E. Bonanza Rd.  
Las Vegas, NV 89101

Tel: (702) 229-6454

**Laughlin Senior Center**

1975 Arie St.  
P.O. Box 32055  
Laughlin, NV 89029

Tel: (702) 298-3413

**Martin Luther King Senior Center**

2420 N. Martin Luther King Blvd.,  
Bldg. B  
N. Las Vegas, NV 89032

Tel: (702) 636-0064

**Mesquite Senior Center**

102 W. Old Mill Rd.  
Mesquite, NV 89024

Tel: (702) 346-5290

**Moapa Band of Paiute Indians**

P.O. Box 340  
Moapa, NV 89025

Tel: (702) 865-2787

**Moapa Valley Senior Center**

325 Cooper St.  
Overton, NV 89040

Tel: (702) 397-8002

**Mountain Crest Park & Center**

4701 N. Durango Dr.  
Las Vegas, NV 89129

Tel: (702) 455-1905

**North Las Vegas Neighborhood Senior Center**

1638 N. Bruce St.  
N. Las Vegas, NV 89030

Tel: (702) 633-1600

**Paradise Park & Center**

4775 McCloud Dr.  
Las Vegas, NV 89121

Tel: (702) 455-7513

**Parkdale Park & Center**

3200 Ferndale St.  
Las Vegas, NV 89121

Tel: (702) 455-7517

**Robert E. Price Park & Center**

2050 Bonnie Ln.  
Las Vegas, NV 89156

Tel: (702) 455-7600

**Searchlight Senior Center**

575 S. Hwy. 95  
Searchlight, NV 89046

Tel: (702) 297-1614

**Silver Mesa Recreation Center**

4025 Allen Ln.  
N. Las Vegas, NV 89032

Tel: (702) 633-2550

**Veterans Memorial Leisure Services Center**

101 Pavilion Center  
Las Vegas, NV 89144

Tel: (702) 229-1100

**Walnut Community Center**

3075 N. Walnut Rd.  
Las Vegas, NV 89115

Tel: (702) 455-8402

**West Flamingo Senior Center**

6255 W. Flamingo Rd.  
Las Vegas, NV 89103

Tel: (702) 455-7742

**Whitney Senior Center**

5712 E. Missouri Ave.  
Las Vegas, NV 89122

Tel: (702) 455-7570

**Winchester Cultural Center & Park**

3130 S. McLeod Dr.  
Las Vegas, NV 89121

Tel: (702) 455-7340

**YMCA of Southern Nevada**

4141 Meadows Ln.  
Las Vegas, NV 89108

Tel: (702) 877-9622

*Douglas County*

**Douglas County Senior Center**

2300 Meadows Ln.  
Gardnerville, NV 89410

Tel: (775) 783-6455 (Valley)

**Washoe Tribe Senior Center**

919 Hwy. 395 S.  
Gardnerville, NV 89410

Tel: (866) 914-3983

**Tahoe Douglas Senior Center**

885 Hwy. 50  
P.O. Box 1771  
Zephyr Cove, NV 89448

Tel: (775) 588-5140

*Elko County*

**Carlin Open Door Senior Center**

320 Chestnut St.  
P.O. Box 123  
Carlin, NV 89822

Tel: (775) 754-6465

**Duck Valley Senior Center**

P.O. Box 219  
Owyhee, NV 89832

Tel: (775) 757-3174

**Elko Indian Colony**

P.O. Box 1638  
Elko, NV 89801

Tel: (775) 738-0425

**Elko Band Senior Center**

511 Sunset St.  
Elko, NV 89801

Tel: (775) 739-0425

**Elko Senior Citizens Center, Inc.**

1795 Ruby View Dr.  
Elko, NV 89801

Tel: (775) 738-3030

# Social Networking

## **South Fork Band Council**

P.O. Box B-13  
Lee, NV 89815

Tel: (775) 744-4273  
[www.temoaktribe.com/southfork.shtml](http://www.temoaktribe.com/southfork.shtml)

## **Silver Sage Senior Center**

213 1st St.  
P.O. Box 136  
Wells, NV 89835

Tel: (775) 752-3820

## *Eureka County*

## **Eureka Senior Center**

20 W. Gold St.  
P.O. Box 278  
Eureka, NV 89316

Tel: (775) 237-5597

## **Fannie Komp Senior Center**

728 7th St.  
P.O. Box 211072  
Crescent Valley, NV 89821

Tel: (775) 468-0466

## *Humboldt County*

## **Ft. McDermitt Paiute Shoshone Senior Center**

111 N. Reservation Rd.  
P.O. Box 457  
McDermitt, NV 89421

Tel: (775) 623-6211

## **Winnemucca Senior Center**

1480 Lay St.  
Winnemucca, NV 89445

Tel: (775) 623-6211

## *Lander County*

## **Austin Senior Center**

P.O. Box 211  
Austin, NV 89310

Tel: (775) 964-2338

## **Battle Mountain Shoshone Band Council**

37 Mountain View Dr., Ste. C  
Battle Mountain, NV 89820

Tel: (775) 635-2004

## **Lander County Senior Citizens Center**

365 E. 4th St.  
Battle Mountain, NV 89820

Tel: (775) 635-5311

## **Yomba Tribal Council**

HC 61, Box 6275  
Austin, NV 89310

Tel: (775) 964-2463

## *Lincoln County*

## **Alamo Senior Center**

P.O. Box 316  
Alamo, NV 89001

Tel: (775) 725-3340

## **Lincoln Senior Center**

Main and Atkins  
P.O. Box 508  
Panaca, NV 89042

Tel: (775) 728-4477

## **Olsen Senior Center**

240 Front St.  
P.O. Box 322  
Caliente, NV 89008

Tel: (775) 726-3740

**Pioche Senior Center**

410 Auto Dr.  
P.O. Box 432  
Pioche, NV 89043

Tel: (775) 962-5378

*Lyon County***Dayton Senior Center**

320 Old Dayton Valley Rd.  
P.O. Box 612  
Dayton, NV 89043

Tel: (775) 246-6210

**Fernley Senior Center**

1170 W. Newlands Dr.  
Fernley, NV 89408

Tel: (775) 575-3370

**Lyon County Senior Services**

1050 Pyramid St.  
P.O. Box 1141  
Silver Springs, NV 89429

Tel: (775) 577-5009

**Silver Springs Senior Center**

2945 Ft. Churchill Rd.  
Silver Springs, NV 89429

Tel: (775) 577-5014

**Yerington Paiute  
Tribe Elder Center**

171 Campbell Ln.  
Yerington, NV 89447

Tel: (775) 883-8334

**Lyon Food, Fun and Fellowship**

117 Tilson Way  
Yerington, NV 89447

Tel: (775) 463-6550

*Mineral County***Walker River Senior Center**

P.O. Box 220  
Schurz, NV 89427

Tel: (775) 773-2224

**Mineral County Care & Share**

975 K St.  
P.O. Box 1058  
Hawthorne, NV 89415

Tel: (775) 945-5519

**Mina Senior Center**

821 8th St.  
P.O. Box 195  
Mina, NV 89422

Tel: (775) 573-2344

**Schurz Senior Citizens Center**

1031 Hospital Rd.  
Schurz, NV 89427

Tel: (775) 773-2224

*Nye County***Amargosa Senior Center**

HCR 69, Box 428  
Amargosa, NV 89020

Tel: (775) 372-5413

**Beatty Senior Center**

150 A Ave. S.  
P.O. Box 453  
Beatty, NV 89003

Tel: (775) 553-2954

**Duckwater Elder Center**

P.O. Box 140068  
Duckwater, NV 89314

Tel: (775) 863-0155

# Social Networking

**Pahrump Valley Senior  
Citizens Center**

1370 W. Basin Rd.  
Pahrump, NV 89060

Tel: (775) 727-5008

**Tonopah Senior Center**

1 Senior Center Dr.  
Tonopah, NV 89049

Tel: (775) 482-6450

*Pershing County*

**Pershing County Senior Center**

P.O. Box 838  
Lovelock, NV 89419

Tel: (775) 273-2291

*Storey County*

**Storey County Senior Center**

P.O. Box 786  
Virginia City, NV 89440

Tel: (775) 847-0957

*Washoe County*

**Gerlach Senior Center**

P.O. Box 69  
Gerlach, NV 89412

Tel: (775) 557-2206

**Numaga Senior Center**

P.O. Box 256  
Nixon, NV 89424

Tel: (775) 574-0180

**Reno/Sparks Indian Colony**

34 Reservation Rd.  
Reno, NV 89502

Tel: (775) 329-5162

**Sparks Senior Center**

97 Richards Way  
Sparks, NV 89431

Tel: (775) 353-3110

**Sun Valley Senior Center**

5295 Sun Valley Blvd., Ste. 8  
Sun Valley, NV 89433

Tel: (775) 673-9417

**Washoe County (Reno) Senior  
Citizens Center**

1155 E. 9th St.  
Reno, NV 89512

Tel: (775) 328-2575

*White Pine County*

**Ely Shoshone Elders Center**

250 Heritage Dr.  
Ely, NV 89301

Tel: (775) 289-6907

**Goshute Elders Center**

P.O. Box 6104  
Ibapah, UT 84034

Tel: (435) 234-1149

**McGill Senior Center**

1 Ave. K  
P.O. Box 1237  
McGill, NV 89318

Tel: (775) 235-7110

**White Pine Senior Center**

1000 Campton St.  
Ely, NV 89301

Tel: (775) 289-2742

# Financial Help

**American Red Cross**

1771 E. Flamingo Rd., Ste. 206-B  
Las Vegas, NV 89119

Tel: (702) 791-3311  
[www.redcrosslasvegas.org](http://www.redcrosslasvegas.org)

**CARE Chest of Sierra Nevada**

7910 N. Virginia St.  
Reno, NV 89506

Tel: (775) 829-2273  
[www.carechest.org](http://www.carechest.org)

**CenturyLink**

330 Valley View Blvd.  
Las Vegas, NV 89152

Tel: (702) 244-7400

**Clark County Assessor**

500 S. Grand Central Pkwy.  
Las Vegas, NV 89106

Tel: (702) 455-3891  
[www.accessclarkcounty.com/assessor](http://www.accessclarkcounty.com/assessor)

**Community Services Agency**

1090 E. 8th St.  
Reno, NV 89512

Tel: (775) 786-6023, ext. 203  
[www.csareno.org](http://www.csareno.org)

**Consumer Credit Affiliates**

3100 Mill St., Ste. 111  
Reno, NV 89502

Tel: (775) 337-6363

**Consumer Credit  
Counseling Service**

2650 S. Jones Blvd.  
Las Vegas, NV 89146

Tel: (702) 364-0344  
Tel: (800) 451-4505

**COX Communications**

750 N. Rancho Dr.  
Las Vegas, NV 89106

Tel: (702) 383-4000

**Emergency Aid for Boulder City**

600 Nevada Hwy.  
Boulder City, NV 89005

Tel: (702) 293-0332

**Energy Assistance Program**

2527 N. Carson St., Ste. 260  
Carson City, NV 89706

Tel: (775) 684-0730  
[www.welfare.state.nv.us](http://www.welfare.state.nv.us)

**Nevada Power Home**

Weatherization Program  
2925 E. Patrick Ln., #D  
Las Vegas, NV 89120

Tel: (702) 895-6220  
Tel: (866) 920-7822  
[www.nvenergy.com/brochures\\_arch/comfort\\_savings.pdf](http://www.nvenergy.com/brochures_arch/comfort_savings.pdf)

**Nevada Senior Care Foundation**

145 Mt. Rose St.  
Reno, NV 89509

Tel: (775) 284-6333

**Nevada State Welfare**

Division of Welfare and  
Supportive Services  
1470 College Pkwy.  
Carson City, NV 89706

Tel: (775) 684-0615

**The Salvation Army**

1931 Sutro St.  
Reno, NV 89512

Tel: (775) 688-4555

**Senior Citizen Tax Assistance/  
Rental Rebate Program**

Clark County Assessor's Office  
500 S. Grand Central Pkwy.  
Las Vegas, NV 89155

Tel: (702) 455-3882

**Senior Citizen Tax Assistance/  
Rental Rebate Program**

Washoe County Assessor's Office  
1001 E. 9th St.  
Reno, NV 89512

Tel: (775) 328-2200

[www.co.washoe.nv.us](http://www.co.washoe.nv.us)

**Social Security Administration**

4340 Simmons St.  
N. Las Vegas, NV 89032

Tel: (866) 614-9667

[www.socialsecurity.gov](http://www.socialsecurity.gov)

**Social Security Administration**

10416 S. Eastern Ave.  
Henderson, NV 89052

Tel: (800) 772-1213

**Social Security Administration**

1250 S. Buffalo Dr., Ste. 150  
Las Vegas, NV 89117

Tel: (866) 704-4859

**Southern Nevada Center for  
Independent Living**

6039 Eldora Ave., Ste. H-8  
Las Vegas, NV 89146

Tel: (702) 889-4216

[www.sncil.org](http://www.sncil.org)

**State of Nevada Welfare Division**

Low Income Home Energy  
Assistance Program  
3330 E. Flamingo Rd., Ste. 55  
Las Vegas, NV 89121

Tel: (702) 486-1404

# Housing

Another form of assistance available to senior citizens is the low-income public housing program. Housing and Urban Development (HUD) offers federal aid to local public housing authorities to provide shelter for low-income individuals. Rents are based on the resident's ability to pay.

Contact your local housing authority for details, or visit: [http://portal.hud.gov/portal/page/portal/HUD/topics/information\\_for\\_senior\\_citizens](http://portal.hud.gov/portal/page/portal/HUD/topics/information_for_senior_citizens).

## Section 202

Many elderly families and individuals benefit from HUD's Section 202 program, which is designed specifically for them through direct, low-cost, long-term loans to non-profit organizations to finance the production of rental housing. Rental assistance (Section 8) can be combined with this program to help pay rent for tenants with low incomes.

In addition to these programs, HUD administers several other programs tailored specifically to meet the housing needs of the elderly. Among them are:

- HOPE for Elderly Independence — This program combines housing assistance with services that help the frail elderly live independent, dignified lives and avoid premature institutionalization.
- Congregate Housing Services Program — This program provides federal grants to eligible housing projects for the elderly and disabled to help residents remain independent.

For more information about these programs, contact your local HUD field office.

### **Las Vegas Field Office**

300 S. Las Vegas Blvd., Ste. 2900  
Las Vegas, NV 89101

Tel: (702) 366-2100

Fax: (702) 388-6244

### **Reno Field Office**

745 W. Moana Ln., Ste. 360  
Reno, NV 89509

Tel: (775) 824-3700

Fax: (775) 784-5005

### **National Contact Center**

Tel: (800) 333-4636



## **USDA Rural Development**

The United States Department of Agriculture (USDA) Rural Development Agency provides services to people who live in rural areas. This agency provides assistance for very low-income housing repair loans and grants, rural rent assistance, and home loans. USDA Rural Development provides multi-family housing throughout the state for people with low to moderate incomes; some of this housing is reserved for people age 62 and older. Other financial programs include: Business Loans, Business Development Programs, Cooperative Service Programs, Community Programs (Community Facilities and Utilities), and Housing Programs.

For more information on these programs, visit the USDA Rural Development website at [www.rurdev.usda.gov/nv](http://www.rurdev.usda.gov/nv), or contact one of the offices listed below.

### **USDA Rural Development State Office**

1390 S. Curry St.  
Carson City, NV 89703

Tel: (775) 887-1222  
TDD: (775) 885-0633

### **USDA Rural Development - Elko Office**

555 W. Silver St., Ste. 101  
Elko, NV 89801

Tel: (775) 738-8468, ext. 4

### **USDA Rural Development - Fallon Office**

111 Sheckler Rd.  
Fallon, NV 89406

Tel: (775) 423-7541

### **USDA Rural Development - Las Vegas Office**

5820 S. Pecos Rd.  
Bldg. A, Ste. 400  
Las Vegas, NV 89120

Tel: (702) 262-9047, ext. 4

To obtain more information about housing programs available to low- and moderate-income elderly citizens, contact the Nevada Housing Authority Agency nearest to you.

# Housing

## *Southern Nevada*

### **Catholic Charities of Southern Nevada**

1501 N. Las Vegas Blvd.  
Las Vegas, NV 89101

Tel: (702) 385-2662  
Fax: (702) 384-0677  
www.catholiccharities.com

### **Clark County Housing Authority**

5390 E. Flamingo Rd.  
Las Vegas, NV 89122

Tel: (702) 451-8041

### **Department of Housing and Urban Development**

Foley Federal Bldg.  
300 S. Las Vegas Blvd., Ste. 2900  
Las Vegas, NV 89101

Tel: (702) 366-2100  
www.hud.gov

### **Jewish Family Services Agency**

4794 S. Eastern Ave., Ste. C  
Las Vegas, NV 89119

Tel: (702) 732-0304  
Fax: (702) 794-2033  
www.jfsalv.org

### **Moapa Paiute (IHA)**

*Physical Address:*  
26 Pepo St.  
Moapa, NV 89025

*Mailing Address:*  
P.O. Box 340  
Moapa, NV 89025

Tel: (702) 865-2730  
Fax: (702) 865-2742

### **Nevada Association of Manufactured Home Owners, Inc.**

1121 Palm St., Ste. 7  
Las Vegas, NV 89104

Tel: (702) 384-8428  
Fax: (702) 384-2574  
Email: namh3@juno.com

### **Southern Nevada Regional Housing Authority**

340 N. 11th St.  
Las Vegas, NV 89101

Tel: (702) 922-6800  
Fax: (702) 922-6818

## *Northern Nevada*

### **Confederate Tribes of Goshute (IHA)**

P.O. Box 6104  
Ibapah, UT 84034

Tel: (435) 234-1138  
Fax: (435) 234-1162

### **Duckwater Shoshone Tribe (IHA)**

P.O. Box 140068  
Duckwater, NV 89314

Tel: (775) 863-0334  
Fax: (775) 863-0239

### **Duck Valley Housing Authority**

P.O. Box 129  
Owyhee, NV 89832

Tel: (775) 757-3589  
Fax: (775) 757-3756

### **Ely Shoshone Tribe (IHA)**

16 Shoshone Circle  
Ely, NV 89301

Tel: (775) 289-3013  
Fax: (775) 289-3156

**Fallon Paiute  
Shoshone Tribe (IHA)**

2055 Agency Rd.  
Fallon, NV 89406

Tel: (775) 423-3321  
Fax: (775) 423-8416

**Ft. McDermitt  
Pai-Sho Tribes (IHA)**

P.O. Box 457  
McDermitt, NV 89421

Tel: (775) 532-8259  
Fax: (775) 532-8060

**Healthcare for Homeless  
Veterans Program**

Reno VA Hospital  
100 Locust St.  
Reno, NV 89502

Tel: (775) 328-1761

**Lovelock Paiute Tribe (IHA)**

P.O. Box 878  
Lovelock, NV 89419

Tel: (775) 273-7861  
Fax: (775) 273-3802

**Nevada Aging and Disability  
Services Division Community  
Home-Based Initiative Program  
(CHIP)**

3416 Goni Rd., Ste. D-132  
Carson City, NV 89706

Tel: (775) 687-4210  
Fax: (775) 687-4264  
Email: [adsd@adsd.nv.gov](mailto:adsd@adsd.nv.gov)  
[www.nvaging.net/chip.htm](http://www.nvaging.net/chip.htm)

**Nevada Rural Housing Authority**

3695 Desatoya Dr.  
Carson City, NV 89701

Tel: (775) 887-1795  
Fax: (775) 887-1798  
TDD: (800) 545-1833, ext. 545  
Email: [info@nvrural.org](mailto:info@nvrural.org)

**Rental Assistance**

Tel: (775) 887-1795  
Email: [renthelp@nvrural.org](mailto:renthelp@nvrural.org)

**Pyramid Lake Housing  
Authority**

*Physical Address:*  
204 Capitol Hill  
Nixon, NV 89424

*Mailing Address:*  
204 Nixon Ave.  
Nixon, NV 89424

Tel: (775) 574-1026  
Fax: (775) 574-1044

**Reno-Sparks Indian  
Colony (IHA)**

9055 Eagle Canyon Dr.  
Hungry Valley, NV 89436

Tel: (775) 785-1300  
Fax: (775) 424-6004

**Reno Housing Authority**

1525 E. 9th St.  
Reno, NV 89512

Tel: (775) 329-3630  
Fax: (775) 786-1712  
TDD: (775) 331-5138, ext. 204  
[www.renoha.org](http://www.renoha.org)

**Summit Lake Paiute Tribe (IHA)**

1708 H St.  
Sparks, NV 89431

Tel: (775) 827-9670  
Fax: (775) 827-9678

# Housing

**Te-Moak Western Shoshone  
Housing Authority**

504 Sunset St.  
Elko, NV 89801

Tel: (775) 738-9238  
Fax: (775) 738-2436

**Walker River Paiute Tribe (IHA)**

P.O. Box 238  
Schurz, NV 89427

Tel: (775) 773-2334  
Fax: (775) 773-2340

**Washoe Housing Authority**

1588 Watasheamu Dr.  
Gardnerville, NV 89410

Tel: (775) 265-2410  
Fax: (775) 265-5293

*Includes Carson Colony,  
Dresslerville Community, Stewart  
Community, and Woodfords  
Community.*

**Winnemucca Colony (IHA)**

P.O. Box 1370  
Winnemucca, NV 89446

Tel: (775) 623-0888  
Fax: (775) 623-6918

**Yerington Paiute Tribal  
Housing Authority**

31 W. Loop Rd.  
Yerington, NV 89447

Tel: (775) 463-2225  
Fax: (775) 463-2316

**Yomba Shoshone Tribe (IHA)**

HC 61, Box 6275  
Austin, NV 89310

Tel: (775) 964-2463  
Fax: (775) 964-2443

# Transportation

Several organizations throughout Nevada provide seniors with transportation for medical appointments, shopping, or recreation for a nominal fee. You can also refer to the Helping Hands organizations listed previously.

## *Southern Nevada*

### **CAT - Citizens Area Transit Para-Transit Services**

600 S. Grand Central Pkwy.  
Las Vegas, NV 89106

Tel: (702) 228-7433 (CAT-RIDE)  
Tel: (702) 228-4800

### **Helping Hands of Henderson**

102 E. Lake Mead Pkwy.  
Henderson, NV 89015

Tel: (702) 616-6554

### **Helping Hands of Vegas Valley**

2320 Paseo Del Prado  
Bldg. B-112  
Las Vegas, NV 89102

Tel: (702) 633-7264  
[www.hhovv.org](http://www.hhovv.org)

### **Helping Hands of N. Las Vegas**

3432 N. Bruce St., Ste. 7  
N. Las Vegas, NV 89030

Tel: (702) 649-7853

### **HELP of Southern Nevada**

1640 E. Flamingo Rd.  
Las Vegas, NV 89119

Tel: (702) 369-4357  
[www.helpsonv.org](http://www.helpsonv.org)

### **Lend-A-Hand of Boulder City**

400 Utah St.  
Boulder City, NV 89005

Tel: (702) 294-2363

### **Lutheran Social Services of Nevada**

51 N. Pecos Rd., Ste. 109  
N. Las Vegas, NV 89101

Tel: (702) 639-1730

Fax: (702) 639-1736

### **Senior Life Line**

2309 Renaissance Dr., Ste. B  
Las Vegas, NV 89119

Tel: (702) 933-1191

### **Senior Ride Program Aging and Disability Services Division**

*(Discounted Taxicab Coupons)*  
1860 E. Sahara Ave.  
Las Vegas, NV 89104

Tel: 702-486-3581

[www.nvaging.net/senior\\_ride.htm](http://www.nvaging.net/senior_ride.htm)

### **Silver Star Continuous Loop Route**

Tel: (702) 228-7433

TDD: (702) 676-1834

*Call for routes and times.*

### **Southern Nevada Transit Coalition**

260 E. Laughlin Civic Dr.  
Laughlin, NV 89029

Tel: (702) 298-4435

Fax: (702) 298-7925

Email: [sntc@cmaaccess.com](mailto:sntc@cmaaccess.com)

[www.sntc.net](http://www.sntc.net)

**Silver Rider**

650 Hardy Way, Ste. 104  
Mesquite, NV 89027

Tel: (702) 346-7006

Fax: (702) 346-3798

Email: [silverrider@mesquiteweb.com](mailto:silverrider@mesquiteweb.com)  
[www.sntc.net](http://www.sntc.net)

**Sun City Summerlin  
Charities, Inc.**

10362 Sun City Blvd.  
Las Vegas, NV 89134

Tel: (702) 254-5831

[www.suncitycharities.org/index.html](http://www.suncitycharities.org/index.html)

**United Seniors, Inc.**

325 Cooper St.  
Overton, NV 89040

Tel: (702) 397-8002

*Northern Nevada*

**Agai-Dicutta Senior Center**

1033 Hospital Rd.  
P.O. Box 220  
Schurz, NV 89427

Tel: (775) 773-2224

**Battle Mountain Band Council**

37 Mountain View Dr.  
Battle Mountain, NV 89820

Tel: (775) 635-2004

**CitiLift Bus Regional  
Transportation Commission**

2050 Villanova Dr.  
Reno, NV 89512

Tel: (775) 348-0412 (Reservations)

**Lyon County Human Services  
Transportation Specialist**

1075 Pyramid St.  
Silver Springs, NV 89429

Tel: (775) 577-5009, ext. 18

**Retired and Senior Volunteer  
Program (RSVP)**

2621 Northgate Ln., Ste. 6  
Carson City, NV 89706

Tel: (775) 687-4680

Fax: (775) 687-4494

**Retired and Senior Volunteer  
Program (RSVP)**

800 Haskell St.  
Reno, NV 89509

Tel: (775) 784-7506

**RTC ACCESS  
(formerly CitiLift)**

600 Sutro St.  
Reno, NV 89512

Customer Service: (775) 348-0477

Trip Reservations: (775) 348-5438

Trip Cancellations: (775) 348-0444  
Eligibility

Certification: (775) 348-0477

Fax: (775) 348-0450

Email: [rtctransitinfo@rtcwashoe.com](mailto:rtctransitinfo@rtcwashoe.com)  
[www.rtcwashoe.com/public-transportation-2](http://www.rtcwashoe.com/public-transportation-2)

**Senior Companion Program**

406 Pyramid Way  
Sparks, NV 89431

Tel: (775) 358-2322

# Transportation

## **Transportation Assistance**

Churchill County Senior Center  
Volunteer Program  
Tel: (775) 423-7096

## **N.E.A.T. Bus**

*North Eastern Area Transit*  
Elko, NV 89801

Tel: (775) 777-1428  
TTY: 711

## **Northern Nevada Transit Coalition**

1450 Stitzel Rd.  
Elko, NV 89801

Tel: (775) 738-7662

## **Washoe Senior Ride**

*Washoe County Senior Services*  
1155 E. 9th St.  
Reno, NV 89512

Tel: (775) 328-2575

Tel: (775) 348-0477

[www.rtcwashoe.com/public-transportation-2-91.html](http://www.rtcwashoe.com/public-transportation-2-91.html)

# Home Energy Assistance

**H**ome-energy assistance programs are available to help make your dwelling more energy efficient as well as to provide you with emergency assistance for fuel bills. The Energy Assistance Program helps reduce energy bills by making payments directly to the energy company on your behalf. The Weatherization Assistance Program helps you improve the energy efficiency of your homes by adding insulation, weather stripping, and minor home repair.

## *Southern Nevada*

### **HELP of Southern Nevada Weatherization Assistance Program**

1640 E. Flamingo Rd., Ste. 100  
Las Vegas, NV 89119  
*All of Clark County except  
Henderson*

Tel: (702) 369-4357  
<http://helpsonv.org>  
Mon.-Thurs., 7 a.m. to 5 p.m.

### **City of Henderson Weatherization Assistance Program**

*Neighborhood Services*  
240 Water St.  
Henderson, NV 89015

Tel: (702) 267-2014  
[www.cityofhenderson.com](http://www.cityofhenderson.com)

### **Seniors Helping Seniors Energy Conservation Program**

451 E. Bonanza Rd.  
Las Vegas, NV 89121

Tel: (702) 382-4412  
Mon.-Fri., 9 a.m. to 4 p.m.  
Closed noon to 1 p.m.

### **Las Vegas Area Energy Assistance Program**

3330 E. Flamingo Rd., Ste. 55  
Las Vegas, NV 89121

Tel: (702) 486-1404

## *Northern Nevada*

### **Community Services Agency**

1100 E. 8th St.  
Reno, NV 89512

Tel: (775) 786-6023

### **Carson City/Reno Energy Assistance Program**

2527 N. Carson St., Ste. 260  
Carson City, NV 89706

Tel: (775) 684-0730

### **Churchill County Senior Center**

310 E. Court St.  
Fallon, NV 89406

Tel: (775) 423-7096

### **Dayton Senior Center**

320 Old Dayton Valley Rd.  
Dayton, NV 89403

Tel: (775) 246-6210

### **Social Services**

1133 Spruce St.  
Gardnerville, NV 89410

Tel: (775) 782-9825



***Weatherization Assistance Program for Lyon, Carson, Douglas, Storey, and Washoe Counties***

**Nevada Rural Housing Authority**

3695 Desatoya Dr.  
Carson City, NV 89701

Tel: (775) 887-1795

***Weatherization Assistance Program for All Other Nevada Counties***

**Rural Nevada Development Corporation**

1320 E. Altman St.  
Ely, NV 89301

Tel: (775) 289-8519

Tel: (866) 404-5204

## **Project REACH**

Project REACH (Relief through Energy Assistance to Prevent Customer Hardships), a Nevada Energy funded program administered through United Way of Southern Nevada, helps adults over age 62 who meet certain income guidelines. Project REACH is available year round until funds are exhausted. Please call one of the following United Way partner agencies to apply. For additional information, you can visit: [www.nvenergy.com/home/assistance/projectreach.cfm](http://www.nvenergy.com/home/assistance/projectreach.cfm).

<b>Caring, Helping, &amp; Restoring Lives Inc.</b>	(702) 889-4466
<b>Clark County Senior Advocate Program</b>	(702) 455-7051
<b>East Valley Family Service</b>	(702) 631-7098
<b>Equal Opportunity Board</b>	(702) 647-3307
<b>HELP of Southern Nevada</b>	(702) 369-4357
<b>Henderson Senior Center</b>	(702) 267-4156
<b>HopeLink</b>	(775) 566-0576, ext. 10
<b>Las Vegas - Clark County Urban League</b>	(702) 636-3949
<b>Lutheran Social Services of Nevada</b>	(702) 639-1730
<b>Salvation Army Family Services</b>	(702) 649-8240
<b>United Labor Agency of Nevada</b>	(702) 648-3500

# How to Obtain a Nevada Identification Card

The Nevada Department of Motor Vehicles (DMV) issues a Nevada Identification Card (ID) for those people who do not have a valid Nevada driver's license. This card may be obtained by those who have never had a driver's license, or by those who have been asked to surrender their driver's license and need an original ID Card. To apply for an original Nevada ID Card, you must:

- Be a resident of Nevada and provide a Nevada street address.
- Provide acceptable proof of your name, date of birth, and Social Security number (if one has been issued to you).
- Apply in person at your nearest DMV full-service office.
- Complete a driver's license/ID card application.
- Pay the required fee.
- Surrender an existing U.S. driver's license, permit, or ID card, if you have one.
- Have your picture taken. At the time of application, the examiner will take your picture, and you will be issued a temporary ID card to use until your permanent ID card is mailed to you within ten business days.

The DMV does not accept other states' driver's licenses, instruction permits, or ID cards as proof of identity. Below is a list of documents that the DMV will accept as valid. These documents must be valid originals or certified copies that were issued in the United States (except for foreign passports). The office does not accept photocopies.

## Proof of Identity

- Certified U.S.-issued Birth Certificate or Certified Abstract (hospital copies are not accepted)
- U.S. Passport
- U.S. Military Identification or Military Report of Separation
- Certificate of Citizenship or Naturalization

- Certificate of Degree of Indian Blood
- Consular Report of Birth Abroad
- Resident Alien Card or I-551 Receipt
- Valid Foreign Passport stamped “Processed for I-551”
- Arrival-Departure Record (I-94) with Visa or Passport
- Permit to Reenter the U.S.
- Refugee Travel Documents

For additional information on obtaining or renewing a Nevada ID card, visit the State of Nevada Department of Motor Vehicles website at [www.dmvnv.com](http://www.dmvnv.com), or call the office closest to you.

<b>Las Vegas</b>	(702) 486-4368
<b>Reno/Carson City/Sparks</b>	(775) 684-4368
<b>Rural Nevada (Toll-free)</b>	(877) 368-7828
<b>TDD for the hearing impaired</b>	(775) 684-4904

# Voter Registration

## Who can register to vote?

Nevada law provides that you must be 18 years of age or older, a U.S. citizen, and a resident of Nevada for 30 days preceding any election to vote. Any person who has been declared by a court to be mentally incompetent is not eligible to register and vote. Felons who have not been restored their civil rights are not eligible to register and vote; however, recent legislation has provided for automatic restoration of the right to vote for those who have been honorably discharged from prison, probation, or parole, with certain exceptions related to the seriousness of the crime committed.

## Can I register to vote on-line?

The Secretary of State's on-line voter registration form is available at: [www.nvsos.gov/SOSVoterRegForm/VoterForm.aspx](http://www.nvsos.gov/SOSVoterRegForm/VoterForm.aspx).

**You must PRINT, SIGN, and MAIL the completed form to the County Clerk/Registrar of Voters in the county where you reside.**

If you have technical issues with completing the form, please call the Secretary of State's Elections Division at (775) 684-5705.

Additionally, you may print a copy of the Federal Voter Registration Application on-line at: [www.eac.gov/files/voter/nvra\\_update.pdf](http://www.eac.gov/files/voter/nvra_update.pdf).

## Where else can I register to vote?

Residents of Nevada can register to vote at any NV Department of Motor Vehicles office, at their County Clerk/Registrar of Voters' office, at various social service agencies, and on college campuses. Please see the following list for information on the County Clerk and Voter Registrar Offices in Nevada.

## When would I need to update my registration?

You will need to submit another voter registration form indicating your current information if you have changed your physical address, name, or party affiliation.

For more information on registering to vote, visit <http://nvsos.gov>.

## County Clerks and Voter Registrars

### Carson City County Clerk

885 E. Musser St., Ste. 1025  
Carson City, NV 89701

Tel: (775) 887-2087

Fax: (775) 887-2146

Email: [elections@ci.carson-city.nv.us](mailto:elections@ci.carson-city.nv.us)  
[www.carson-city.nv.us](http://www.carson-city.nv.us)

### Churchill County Clerk

155 N. Taylor St., Ste. 110  
Fallon, NV 89406

Tel: (775) 423-6028

Fax: (775) 423-7069

Email: [khelton@churchillcounty.org](mailto:khelton@churchillcounty.org)  
[www.churchillcounty.org](http://www.churchillcounty.org)

### Clark County Registrar of Voters

965 Trade Dr., Ste. A  
N. Las Vegas, NV 89030

Tel: (702) 455-2784

Email: [HLL@co.clark.nv.us](mailto:HLL@co.clark.nv.us)

### Clark County Elections Department

P.O. Box 3909  
Las Vegas, NV 89127

Tel: (702) 455-VOTE (8683)

Fax: (702) 455-2793

Email: [elinfo@co.clark.nv.us](mailto:elinfo@co.clark.nv.us)  
[www.accessclarkcounty.com/  
elections](http://www.accessclarkcounty.com/elections)

### Douglas County Clerk

1616 8th St., 2nd Fl.  
P.O. Box 218  
Minden, NV 89423

Tel: (775) 782-9023

Fax: (775) 782-9016

Email: [tthran@co.douglas.nv.us](mailto:tthran@co.douglas.nv.us)  
<http://cltr.co.douglas.nv.us>

### Elko County Clerk

571 Idaho St., 3rd Fl.  
Elko, NV 89801

Tel: (775) 753-4600

Fax: (775) 753-4610

Email: [wsmith@elkocountynv.net](mailto:wsmith@elkocountynv.net)  
[www.elkocountynv.net](http://www.elkocountynv.net)

### Esmeralda County Clerk

Corner of Crook & Euclid  
P.O. Box 547  
Goldfield, NV 89013

Tel: (775) 485-6367

Fax: (775) 485-6376

Email: [celgan@citlink.net](mailto:celgan@citlink.net)  
[www.accessesmeralda.com](http://www.accessesmeralda.com)

### Eureka County Clerk

County Courthouse, Main St.  
P.O. Box 677  
Eureka, NV 89316

Tel: (775) 237-5262

Fax: (775) 237-6015

Email: [jberg\\_ecct@eureka.nv.us](mailto:jberg_ecct@eureka.nv.us)  
<http://co.eureka.nv.us>

### Humboldt County Clerk

50 W. 5th St., Ste. 207  
Winnemucca, NV 89445

Tel: (775) 623-6343

Fax: (775) 623-6309

Email: [coclerkts@hcnv.us](mailto:coclerkts@hcnv.us)  
[www.hcnv.us](http://www.hcnv.us)

### Lander County Clerk

315 S. Humboldt St.  
Battle Mountain, NV 89820

Tel: (775) 635-5738

Fax: (775) 635-5761

Email: [clerk@landercountynv.org](mailto:clerk@landercountynv.org)  
[www.landercounty.org](http://www.landercounty.org)

# Voter Registration

## **Lincoln County Clerk**

P.O. Box 90  
Pioche, NV 89043

Tel: (775) 962-5390  
Fax: (775) 962-5180  
Email: lloyd@lincolnnv.com  
www.lincolncountynv.org

## **Lyon County Clerk**

27 S. Main St.  
Yerington, NV 89447

Tel: (775) 463-6501  
Fax: (775) 463-5305  
Email: nbryan@lyon-county.org  
www.lyon-county.org

## **Mineral County Clerk**

105 S. A St., Ste. 1  
P.O. Box 1450  
Hawthorne, NV 89415

Tel: (775) 945-2446  
Fax: (775) 945-0706  
Email: clerk-treasurer@  
mineralcountynv.org

## **Nye County Clerk**

101 Radar Rd.  
P.O. Box 1031  
Tonopah, NV 89049

Tel: (775) 482-8127  
Fax: (775) 482-8133  
Email: smerlino@co.nye.nv.us  
www.co.nye.nv.us

## **Pershing County Clerk**

398 Main St.  
P.O. Box 820  
Lovelock, NV 89419

Tel: (775) 273-2208  
Fax: (775) 273-3015

Email: dgiles@pershingcounty.net  
www.pershingcounty.net/  
clerktreasurer.htm

## **Storey County Clerk**

B St., Drawer D  
Virginia City, NV 89440

Tel: (775) 847-0969  
Fax: (775) 847-0921  
Email: vdixon@storeycounty.org  
www.storeycounty.org

## **Washoe County Registrar of Voters**

P.O. Box 11130  
Reno, NV 89520

Tel: (775) 328-3670  
Fax: (775) 328-3747  
Email: dburk@mail.co.washoe.nv.us  
www.co.washoe.nv.us/voters

## **White Pine County Clerk**

801 Clark St., Ste. 4  
Ely, NV 89301

Tel: (775) 289-2341  
Fax: (775) 289-2544  
Email: wpclerk@mwpower.net  
www.whitepinecountyonline.com

# State Offices

## *Southern Nevada*

### **Aging Services Division**

Tel: (702) 486-3545

### **Attorney General's Office Las Vegas**

Tel: (702) 486-3420

### **Bureau of Consumer Protection Las Vegas**

Tel: (702) 486-3786

### **Child and Family Services**

Tel: (702) 486-7500

### **Consumer Health Assistance**

Tel: (702) 486-3578

### **Department of Education**

Tel: (702) 486-6455

### **Department of Motor Vehicles**

Tel: (702) 486-3455

### **Forestry Division**

Tel: (702) 486-5123

### **Governor's Office**

Tel: (702) 486-2500

### **Lieutenant Governor's Office**

Tel: (702) 486-2400

### **Public Works Board**

Tel: (702) 486-5115

### **State Parks**

Tel: (702) 486-5126

### **Veteran's Services**

Tel: (702) 636-3070

### **Victims of Crime**

Tel: (702) 486-2740

### **Voter Registration**

Tel: (702) 455-8683

## *Northern Nevada*

### **Aging and Disabilities Services**

Tel: (775) 687-4210

### **Attorney General's Office Carson City**

Tel: (775) 684-1100

### **Attorney General's Office Reno**

Tel: (775) 688-1818

### **Bureau of Consumer Protection Carson City**

Tel: (775) 684-1180

### **Child and Family Services**

Tel: (775) 684-4400

### **Consumer Protection**

Tel: (775) 688-1800

### **Department of Education**

Tel: (775) 687-9200

### **Department of Motor Vehicles**

Tel: (775) 684-4368

### **Governor's Office**

Tel: (775) 684-5670

### **Lieutenant Governor's Office**

Tel: (775) 684-7111

### **NV Division of Forestry**

Tel: (775) 684-2500

Tel: (775) 849-2500

### **Public Works Board**

Tel: (775) 684-4141

### **State Parks**

Tel: (775) 684-2770

### **Veteran's Services**

Tel: (775) 688-1653

### **Victims of Crime**

Tel: (775) 688-2900

# Police Departments

## *(Non-Emergency)*

<b>Non-Emergency Business</b>	Line: 311
<b>Douglas County</b>	Tel: (775) 782-5126
<b>Las Vegas</b>	Tel: (702) 229-3111
<b>North Las Vegas</b>	Tel: (702) 633-9111
<b>Henderson</b>	Tel: (702) 565-8933
<b>Boulder City</b>	Tel: (702) 293-9224
<b>Laughlin</b>	Tel: (702) 298-2223
<b>Carson City</b>	Tel: (775) 887-2010
<b>Reno</b>	Tel: (775) 334-2121
<b>Sparks</b>	Tel: (775) 353-2231



# Hotlines

<b>24-Hour Crisis Line</b>	Tel: (775) 885-8866
<b>24-Hour Nurse Advice Line</b>	Tel: (702) 636-3000, opt. 9 Tel: (877) 252-4866
<b>Alcoholics Anonymous (AA)</b>	Tel: (702) 598-1888
<b>Alcohol-Drug Treatment Referral</b>	Tel: (800) 454-8966
<b>AIDS Hotline</b>	Tel: (800) 342-2437
<b>Clark County Child Abuse &amp; Neglect Hotline</b>	Tel: (702) 399-0081
<b>Clark County Poison Control</b>	Tel: (800) 446-6179 Tel: (800) 222-1222 Tel: (702) 732-4989
<b>Crisis Call Center</b> <i>Sexual Assault Support Services, Suicide Prevention, Child/Elder Abuse and Neglect Reporting, Telephone Support for People in Crisis, Information and Referral</i>	Tel: (800) 992-5757
<b>Domestic Violence</b>	Tel: (800) 500-1556
<b>Elder Protective Services</b>	Las Vegas/Clark County Tel: (702) 486-6930 Statewide/All Other Areas Tel: (888) 729-0571
<b>Fraud Reporting</b>	Tel: (800) 266-8688
<b>Gambling Hotline</b>	Tel: (800) 332-0402
<b>Identity Theft Passport</b>	Tel: (877) 213-5227
<b>Information &amp; Referral HELP of Southern Nevada</b>	Tel: (702) 369-4357
<b>Medicare Fraud Patrol Project</b>	Tel: (888) 838-7305
<b>Missing Children</b>	Tel: (702) 486-3539

<b>Nevada 2-1-1</b>	Line: 211
<i>Basic human needs resources; physical and mental health; resources; financial stability; programs for children, youth, and families; support for older Americans and persons with disabilities; volunteer opportunities and donations; support for community crisis or disaster recovery</i>	
<b>Nevada Tobacco Users Help Line</b>	Tel: (702) 877-0684
<b>Nevada Hwy. Patrol</b>	Tel: (702) 486-4100
<b>Psychiatric Observation Unit</b>	Tel: (888) 866-6642 Tel: (702) 486-8020
<b>Rape Crisis Hotline</b>	Tel: (702) 366-3640 TDD: (702) 385-4979
<b>Safe Nest Domestic Violence</b>	Tel: (702) 646-4981
<b>Senior Helpline Statewide</b>	Tel: (877) 693-2163
<b>Southwest Passage (Hablo Espanol)</b>	Tel: (702) 631-8722
<b>Suicide Hotline</b>	Tel: (800) 333-5580
<b>Suicide Prevention Center of Clark County</b>	Tel: (702) 731-2990
<b>Suicide Prevention Hotline of Nevada</b>	Tel: (877) 885-4673
<b>Weekend Emergency Assistance</b>	Tel: (702) 383-4054
<b>WestCare Detoxification Center</b>	Tel: (702) 383-4044
<b>USA National Suicide Hotlines</b>	Tel: (800) 784-2433 Tel: (800) 273-8255