



U.S. SENATOR  
**HARRY REID**  
SENATOR *for* NEVADA

# VETERANS RESOURCE GUIDE

Please Visit Our Website: [REID.SENATE.GOV](http://REID.SENATE.GOV)

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# United States Senate

WASHINGTON, D.C. 20510

Dear Nevada Veterans, Service Members, and Family Members:

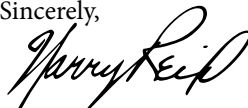
I am proud of the more than 300,000 veterans who call Nevada home, and have been fortunate to meet many of these brave men and women. When our troops return home, it is our duty to repay their service by ensuring they have access to medical care and the resources they need to transition back to civilian life.

As part of these efforts, my office has created a “Veteran Resource Guide.” I hope this guide will provide you with key information about federal, state and community-based programs. While this guide may not answer all of your questions, it should serve as a directory for future assistance.

I have long fought to ensure that veterans receive the retirement and health care benefits that they were promised when they enlisted. I remain committed to securing funds for the Silver State for projects that directly benefit veterans. I helped secure \$600 million to build the first VA hospital in southern Nevada and worked to obtain millions of dollars for important improvements to Reno’s VA hospital. I also helped secure passage of the expansion of the G.I. Bill that gives men and women who have fought in Iraq and Afghanistan the opportunity to pursue higher education. And I worked with the USO to create a lounge inside McCarran Airport which each year provides 55,000 members of the U.S. military who pass through a place to rest and relax.

I hope you find this guide helpful. Should you need any additional information on programs or issues covered in this guide, or if you have any problems with your government benefits, please feel free to contact one of my offices for assistance.

Sincerely,



Harry Reid  
United States Senator

## CASEWORK ASSISTANCE

I have three state offices that are able to assist Nevadans with issues involving the federal government including veteran affairs. My offices may be able to contact a federal agency on your behalf. To receive assistance you will need to fill out a Privacy Release Form, which can be obtained from my webpage, [reid.senate.gov](http://reid.senate.gov), or by contacting one of my state offices:

### **Las Vegas**

Lloyd D. George Building  
333 Las Vegas Boulevard South  
Suite 8016  
Las Vegas, NV 89101  
Phone: (702) 388-5020  
Fax: (702) 388-5030

### **Reno**

Bruce R. Thompson  
Courthouse & Federal Building  
400 South Virginia Street, Suite 902  
Reno, NV 89501  
Phone: (775) 686-5750  
Fax: (775) 686-5757

### **Carson City**

600 East William Street, #304  
Carson City, NV 89701  
Phone: (775) 882-REID (7343)  
Fax: (775) 883-1980

Toll Free for Nevadans: 1-866-SEN-REID (736-7343)  
website: [reid.senate.gov](http://reid.senate.gov)

## VA HEALTHCARE SYSTEM IN NEVADA

The U.S. Department of Veterans Affairs (VA) has divided Nevada into three VA Healthcare Systems to better serve the veteran community in Nevada. The Southern Nevada Healthcare System serves southern Nevada while the Sierra Nevada Healthcare system serves most of northern Nevada. Northeastern Nevada, including Ely and Elko, is served by the Salt Lake City Health Care System. In 2012, the VA Healthcare System will be opening a VA hospital and several primary care clinics in Nevada.

For more information on VA health care benefits and services, please visit the national *My HealthVet* website or contact your local VA health care facility at: [www.myhealth.va.gov](http://www.myhealth.va.gov).

### *Northeastern Nevada*

#### **Elko VA Medical Outreach Clinic**

762 14<sup>th</sup> Street  
Elko, NV 89801  
Phone: (775) 753-2014  
Phone: (800) 613-4012 ext. 2575

#### **Ely VA Medical Clinic**

6 Steptoe Circle  
Ely, NV 89301  
Phone: (775) 289-3612 x 131

#### **VA Salt Lake City Health Care System**

500 Foothill Drive  
Salt Lake City, UT 84148  
Phone: (801) 582-1565

### *Northern Nevada*

#### **Readjustment Counseling Services (Vet Center)**

5580 Mill Street, Suite 600  
Reno, NV 89502  
Phone: (775) 323-1294 or  
(877) 927-8387

#### **VA Carson Valley Outpatient Clinic**

925 Ironwood Drive, Suite 2102  
Minden, NV 89423  
Phone: (775) 782-5265

#### **VA Lahontan Valley Outpatient Clinic**

345 West A Street  
Fallon, NV 89406  
Phone: (775) 428-6161

#### **VA Sierra Nevada Health Care System**

975 Kirman Avenue  
Reno, NV 89502  
Phone: (775) 786-7200

#### **Veterans Guest House**

860 Locust Street  
Reno, NV 89502  
Phone: (775) 324-6958  
Website: [www.veterans  
guesthouse.org](http://www.veteransguesthouse.org)

**The Winnemucca Rural  
Outreach Clinic**

3298 Traders Way  
Winnemucca, NV 89445  
Phone: (877) 320-4990

*Southern Nevada*

**Business Center**

2455 West Cheyenne Avenue  
North Las Vegas, NV 89032  
Phone: (702) 636-6375

**East Clinic**

3131 La Canada Street  
Las Vegas, NV 89109  
Phone: (702) 636-6360

**Healthcare for Homeless  
Veterans (HCHV)**

926 West Owens Avenue  
(in the Nucleus Plaza)  
Las Vegas, NV 89106  
Phone: (702) 636-4077

**Henderson Clinic (CBOC)**

2920 North Green Valley  
Parkway, Suite 215  
Henderson, NV 89014  
Phone: (702) 636-6363

**Laughlin Community Based  
Outpatient Clinic**

3650 South Point Circle  
Laughlin, NV 89029  
Opening Mid-2012

**Mike O'Callaghan Federal  
Hospital (MOFH)**

4700 North Las Vegas Boulevard  
Las Vegas, NV 89191  
Phone: (702) 653-2260

**North Clinic at Nucleus Plaza**

916 West Owens Avenue  
Las Vegas, NV 89106  
Phone: (702) 636-6380

**Northeast Primary Care Clinic**

4461 East Charleston  
Las Vegas, NV 89104  
Phone: (702) 791-9050

**Northwest Primary Care Clinic**

3968 North Rancho Drive  
Las Vegas, NV 89130  
Phone: (702) 791-9020

**Pahrump Clinic (CBOC)**

2100 East Calvada Boulevard  
Pahrump, NV 89048  
Phone: (775) 727-7535

**Rancho Courtyard**

1127 South Rancho Drive  
Las Vegas, NV 89102  
Phone: (702) 636-3000 ext. 3033

**Readjustment Counseling  
Services (Vet Center)**

400 North Stephanie Street  
Suite 180  
Henderson, NV 89014  
Phone: (702) 791-9100

**Southeast Primary Care Clinic**

1020 South Boulder Highway  
Henderson, NV 89015  
Phone: (702) 791-9030

**Southern Nevada Central  
Clinic at Delta Point**

901 Rancho Lane  
Las Vegas, NV 89106  
Phone: (702) 636-6370

**Southern Nevada VA  
Medical Center**

6900 North Pecos Road  
Las Vegas, NV 89086  
Opening Fall 2012

**Southwest Clinic**

3880 South Jones Boulevard  
Las Vegas, NV 89103  
Phone: (702) 636-6390

**Southwest Primary Care Clinic**

7235 South Buffalo Drive  
Las Vegas, NV 89113  
Phone: (702) 791-9040

**Veterans Benefits**

**Administration (VBA)**

4800 Alpine Place, Suite 12  
Las Vegas, NV 89107  
Phone: (800) 827-1000

**Veterans Recovery Center (VRC)**

1501 South Arville Street  
Las Vegas, NV 89102  
Phone: (702) 259-4646

**West Clinic**

630 South Rancho Drive  
Las Vegas, NV 89106  
Phone: (702) 636-4047

**Women's Health Center**

Central Clinic at Delta Point  
901 Rancho Lane, Suite 210  
Las Vegas, NV 89106  
Phone: (702) 636-3076



## SERVICE-CONNECTED DISABILITY AND PENSIONS

Disability compensation and pensions are benefits paid to a veteran due to injuries or health issues that developed while on active duty, or were made worse by active military service. Certain veterans disabled from VA health-care are also eligible. These benefits are tax free. Veterans may be eligible for Disability Compensation if they have a service-connected disability.

Information on federal benefits for veterans and help filing benefits claims can be obtained by visiting your nearest federal VA office:

### **VA Regional Office**

5460 Reno Corporate Drive  
Reno, NV 89511  
Phone: (800) 827-1000  
Office hours: 7:30am-5pm  
Website: [www.vba.va.gov](http://www.vba.va.gov)

### **Veterans Assistance Office**

4800 Alpine Place  
Las Vegas, NV 89107  
Phone: (800) 827-1000  
Office hours: 8am-4pm

### **Disability Compensation**

A veteran may be eligible for disability compensation through the VA if the veteran is at least 10% disabled and the disability is a result of military service.

For more information, please contact the VA at:  
Phone: (800) 827-1000  
Website: [www.vba.va.gov/bln/21/compensation](http://www.vba.va.gov/bln/21/compensation)

### **Disability Pension**

A wartime veteran with limited income may be eligible for a disability pension if they are not able to work.

For more information, please contact the VA at:  
Phone: (877) 294-6380  
Website: [www.vba.va.gov/bln/21/pension](http://www.vba.va.gov/bln/21/pension)

### **Claims Assistance**

Veterans and their families may receive assistance with filing disability compensation and pension claims with the Nevada Office of Veterans Services.

For more information, please visit the Nevada Office of Veterans Services webpage or contact your local Veterans Services office at: [www.veterans.nv.gov](http://www.veterans.nv.gov)

#### *Southern Nevada*

##### **Nevada Office of Veterans Services**

950 West Owens Ave, Suite 111  
Las Vegas, NV 89106  
Phone: (702) 636-3070

##### **American Veterans (AMVETS)**

Veterans Benefits Office  
4800 Alpine Place, Suite 7  
Las Vegas, NV 89107  
Phone: (702) 258-3691

##### **Catholic War Veterans**

Veterans Benefits Office  
4800 Alpine Place, Suite 7  
Las Vegas, NV 89107  
Phone: (702) 258-3691

##### **Disabled American Veterans**

Veterans Benefits Office  
4800 Alpine Place, Suite 7  
Las Vegas, NV 89107  
Phone: (702) 878-7918

##### **Jewish War Veterans**

950 West Owens Avenue,  
Room 105  
Las Vegas, NV 89106  
Phone: (702) 636-3000 ext. 4511

##### **Military Order of the Purple Heart**

Veterans Benefits Office  
4800 Alpine Place, Suite 12  
Las Vegas, NV 89107  
Phone: (702) 258-0148

##### **Paralyzed Veterans of American**

Veterans Benefits Office  
4800 Alpine Place, Suite 13  
Las Vegas, NV 89107  
Phone: (702) 731-9722

##### **Veterans of Foreign Wars**

Veterans Benefits Office  
4800 Alpine Place, Suite 12  
Las Vegas, NV 89107  
Phone: (702) 258-8904

*Nothern Nevada*

**Nevada Office of  
Veterans Services**

5460 Reno Corporate Drive  
Suite 131  
Reno, NV 89511  
Phone: (775) 688-1653  
Fax: (775) 688-1656

**Nevada Office of  
Veterans Services**

VA Sierra Nevada  
Health Care System  
975 Kirman Avenue, Room 1D  
Reno, NV 89502  
Phone: (775) 328-1406

**Nevada Office of Veterans  
Services**

485 West B Street, Suite 103  
Fallon, NV 89406  
Phone: (775) 428-1177  
Fax: (775) 423-9371

**Nevada Office of Veterans  
Services**

155 South 9th Street  
Elko, NV 89801  
Phone: (775) 777-1000  
Fax: (775) 777-1055

**American Veterans**

Veterans Benefits Office  
5460 Reno Corporate Drive,  
Room 103  
Reno, NV 89511  
Phone: (775) 321-4890

**American Veterans**

VA Sierra Nevada  
Health Care System  
975 Kirman Avenue, Room 1A  
Reno, NV 89502  
Phone: (775) 328-1714

**Disabled American Veterans**

Veterans Benefits Office  
5460 Reno Corporate Drive,  
Room 102  
Reno, NV 89511  
Phone: (775) 321-4895

**Disabled American Veterans**

VA Sierra Nevada Health  
Care System  
975 Kirman Avenue, Room 1C  
Reno, NV 89502  
Phone: (775) 328-1406

**Veterans of Foreign Wars**

Veterans Benefits Office  
5460 Reno Corporate Drive,  
Room 106  
Reno, NV 89511  
Phone: (775) 321-4885

## NEVADA STATE VETERANS HOME

The Nevada State Veterans Home is dedicated to serving Nevada's veterans who have earned special recognition through their sacrifices in protecting our country's freedoms and individual rights. Mindful that respect of the individual encompasses the unique needs of each veteran they serve on a daily basis, the Veterans Home honors them by providing the very best care and advocacy. The Nevada State Veterans Home achieves this through their innovative delivery of services, skilled and compassionate staff and volunteers, and commitment to make all residents and their families feel like members of the Nevada State Veterans Home.

The Nevada State Veterans Home provides the following patient services:

- Physical, Occupational, and Speech Therapy
- Complimentary Dental, Audiology, and Vision Assessments
- Podiatry Care Program
- IV Therapy
- End-of-Life Care Programs
- Laboratory and Pharmacy Services
- Radiology and Diagnostic services
- Dietary Services
- Social Services

The Nevada State Veterans Home also offers residents a variety of programs and amenities that allow veterans to feel at home. These services include:

- A vibrant Activities Department affording access to numerous on and off-site activities
- A non-denominational Chaplaincy Program designed to meet the spiritual needs of our diverse resident population

- Housekeeping and laundry services
- An on-site barber and beauty services shop
- Resident trust fund and guardianship programs available for those residents who are in need of or desire such services
- A dedicated Veterans Service Officer available to assist residents in obtaining their veteran benefits
- Transportation services for Home sponsored outings
- An inspiring group of community volunteers dedicated to enhancing the day-to-day life of residents

For more information, please contact the Nevada State Veterans Home at:

**Nevada State Veterans Home**

100 Veterans Memorial Drive

Boulder City, NV 89005

Phone: (702) 332-6784

Fax: (702) 332-6762

Website: [www.veterans.nv.gov/veterans\\_home\\_mission\\_vision.html](http://www.veterans.nv.gov/veterans_home_mission_vision.html)

## SURVIVOR BENEFITS

The Survivor Benefit Plan allows veterans to have a portion of their monthly retired pay withheld in order to provide a monthly survivor benefit to a surviving spouse or other eligible recipient. These important benefits are essential for many people. Resources are available to help navigate the process.

### **Death Pension**

Death Pension may be payable to the surviving spouses and children of deceased wartime veterans. This benefit is based on the financial need of the dependents.

For more information, please contact the VA at:

Phone: (877) 294-6380

Website: [www.vba.va.gov/survivors/vabenefits.htm](http://www.vba.va.gov/survivors/vabenefits.htm)

### **Dependency and Indemnity Compensation (DIC)**

The survivor of a veteran may be awarded Dependency and Indemnity Compensation if they meet the following criteria:

- Service members who died while on active duty
- Veterans who died as a result of a service-related disabilities
- Certain veterans who are receiving 100% disability compensation from the VA at the time of their death

For more information, please contact the VA at:

Phone: (877) 294-6380

Website: [www.vba.va.gov/survivors/vabenefits.htm](http://www.vba.va.gov/survivors/vabenefits.htm)

### **Survivors' & Dependents' Educational Assistance**

Family members of a veteran who is disabled or deceased may qualify for educational benefits.

For more information, please contact the VA at:

Phone: (888) 442-4551

Website: [www.gibill.va.gov/benefits/other\\_programs/dea.html](http://www.gibill.va.gov/benefits/other_programs/dea.html)

## EDUCATION

In my time in the Senate, I have worked hard to provide more educational opportunities for those who serve in our Armed Forces. It is important that veterans are aware of the various benefits that are available to them.

### **Montgomery G.I. Bill**

The Montgomery G.I. Bill provides financial assistance towards a veteran's education. Reservists and National Guard members may also qualify for this benefit. A veteran must have contributed to this program to be eligible.

For specific eligibility requirements, please contact the VA at:

Phone: (888) 442-4551

Website: [www.gibill.va.gov](http://www.gibill.va.gov)

### **Post 9/11 G.I. Bill**

The Post-9/11 G.I. Bill provides financial assistance for education and housing costs to veterans who completed at least 90 days of active service on or after September 11, 2001, or 30 days for any veteran who has been discharged with a service-connected disability. A veteran must have contributed to this program to be eligible.

For specific eligibility requirements, please contact the VA at:

Phone: (888) 442-4551

Website: [www.gibill.va.gov](http://www.gibill.va.gov)

### **Reserve Educational Assistance Program (REAP)**

REAP provides educational assistance to National Guard and Reserve Components. In general, a service member who served on active duty for more than 90 consecutive days is eligible for this benefit.

For specific eligibility requirements, please contact the VA at:

Phone: (888) 442-4551

Website: [www.gibill.va.gov/benefits/other\\_programs/reap.html](http://www.gibill.va.gov/benefits/other_programs/reap.html)

**Survivors' & Dependents' Educational Assistance**

Family members of a veteran who is disabled or deceased may qualify for educational benefits.

For specific eligibility requirements, please contact the VA at:

Phone: (888) 442-4551

Website: [www.gibill.va.gov/benefits/other\\_programs/dea.html](http://www.gibill.va.gov/benefits/other_programs/dea.html)

**Veterans Educational Assistance Program (VEAP)**

This program provides education benefits to veterans who entered active duty after December 31, 1976, and before July 1, 1985. A veteran must have contributed to this program to be eligible.

For specific eligibility requirements, please contact the VA at:

Phone: (888) 442-4551

Website: [www.gibill.va.gov/benefits/other\\_programs/veap.html](http://www.gibill.va.gov/benefits/other_programs/veap.html)

**Veteran Opportunities at Nevada State Colleges and Universities**

Each of Nevada's state colleges and universities offer assistance and programs for student veterans. For more information, please contact each institution:

**College of Southern Nevada**

**Veteran Services:**

Phone: (702) 650-2276

Website: [www.csn.edu/pages/701.asp](http://www.csn.edu/pages/701.asp)

*Henderson Campus*

700 College Drive

Henderson, NV 89002

Phone: (702) 651-3000

**Campuses:**

*Charleston Campus*

6375 West Charleston Boulevard

Las Vegas, NV 89146

Phone: (702) 651-5000

*Boulder City Center*

700 Wyoming Street

Boulder City, NV 89005

Phone: (702) 651-4040

*Cheyenne Campus*

3200 East Cheyenne Avenue

North Las Vegas, NV 89030

Phone: (702) 651-4000

*Green Valley Center*

1560 West Warm Springs Road

Henderson, Nevada 89014

Phone: (702) 651-2650



*Mesquite Center*

140 North Yucca Street  
Mesquite, Nevada 89027  
Phone: (702) 346-2485 or  
(702) 346-2486

*Moapa Valley Center*

2400 North St. Joseph Street  
P.O. Box 359  
Logandale, NV 89027  
Phone: (702) 398-7545

*Nellis AFB Center*

99<sup>th</sup> MSSQ/MSE  
Nellis AFB, Nevada 89191  
Phone: (702) 652-5524 or  
(702) 651-4155

*Sahara West Center*

2409 Las Verdes Street  
Las Vegas, NV 89102  
Phone: (702) 651-4487

*Summerlin Center*

333 Pavilion Center Drive  
Las Vegas, Nevada 89144  
Phone: (702) 651-4900

*Western Center*

4601 West Bonanza Road  
Las Vegas, NV 89107  
Phone: (702) 651-4800

**Great Basin College**

**Veteran Services:**  
Phone: (775) 753-2399  
Website: [www.gbcnv.edu/  
financial/veterans.html](http://www.gbcnv.edu/financial/veterans.html)

**Campuses:**

*Elko Campus*

1500 College Parkway  
Elko, Nevada 89801  
Phone: (775) 738-8493

*Battle Mountain Center*

835 North 2<sup>nd</sup> Street  
Battle Mountain, NV 89820  
Phone: (775) 635-2318

*Ely Branch Campus*

2115 Bobcat Drive  
Ely, NV 89301  
Phone: (775) 289-3589

*Pahrump Valley Branch Center*

551 East Calvada Boulevard  
Pahrump, NV 89048  
Phone: (775) 727-2000

*Winnemucca Branch Campus*

5490 Kluncy Canyon Road  
Winnemucca, NV 89445  
Phone: (775) 623-4824

**Nevada State College**

**Veteran Services:**  
Phone: (702) 992-2110  
Website: [http://nsc.nevada.  
edu/666.asp](http://nsc.nevada.edu/666.asp)

*Main Campus:*

1125 Nevada State Drive  
Henderson, NV 89002  
Phone: (702) 992-2000

**Truckee Meadows  
Community College**

**Veteran Services:**  
Phone: (775) 673-7045  
Website: [www.tmcc.edu/veterans](http://www.tmcc.edu/veterans)

*Main Campus:*

7000 Dandini Boulevard  
Reno, NV 89512-3999  
Phone: (775) 673-7000

*Veterans Upward*

*Bound Program*

5270 Neil Road, S303  
Reno, NV 89502  
Phone: (775) 829-9007  
Website: [www.tmcc.edu/veterans/upwardbound/](http://www.tmcc.edu/veterans/upwardbound/)

**University of Nevada, Las Vegas**

**Veteran Services:**

Phone: (702) 774-4611  
Website: <http://go.unlv.edu/veterans/about>

*Main Campus:*

4505 South Maryland Parkway  
Las Vegas, NV 89154  
Phone: (702) 895-3011

**University of Nevada, Reno**

**Veteran Services:**

Phone: (775) 682-5935  
Website: <http://www.unr.edu/veteran>

*Main Campus:*

1664 North Virginia Street  
Reno, NV 89557-0208  
Phone: (775) 784-1110

**Western Nevada College**

**Veteran Services:**

Phone: (775) 445-3264  
Website: <http://www.wnc.edu/student-services/financial/funding-veterans.php>

**Campuses:**

*Carson City*

2201 West College Parkway  
Carson City, NV 89703  
Phone: (775) 445-3000

*Douglas*

1680 Bently Parkway South  
Minden, NV 89423  
Phone: (775) 782-2413

*Fallon*

160 Campus Way  
Fallon, NV 89406  
Phone: (775) 423-7565

*Fernley*

595 Silver Lace Boulevard  
Fernley, NV 89408  
Phone: (775) 575-6885

*Hawthorne*

601 A Street  
Hawthorne, NV 89415  
Phone: (775) 945-2405

*Lovelock*

765 Western Avenue  
Lovelock, NV 89419  
Phone: (775) 273-2222

*Smith Valley*

20 Day Lane  
Smith, NV 89430  
Phone: (775) 465-2332

*Yerington*

Jeanne Dini Cultural Center  
120 North California Street  
Yerington, NV 89447  
Phone: (775) 463-2412

## EMPLOYMENT ASSISTANCE AND VOCATIONAL REHABILITATION PROGRAMS

Our Soldiers, Sailors, Airmen and Marines fighting overseas should be focused on the job at hand, not how they'll find a job when they complete their service to our nation. I believe that our commitment to our veterans does not end on the battlefield, which is why I have fought to provide transition assistance from those fighting to protect our freedom to working on rebuilding the American economy.

### **Gold Card Services**

Gold Card Services for post-9/11 veterans will provide the following services to eligible veterans at One Stop Career Centers:

- Case management
- Skills assessment and interest surveys
- Career guidance
- Job search assistance
- Eligible veterans will receive priority of service in all U.S. Department of Labor (DOL) funded employment and training programs

For more information, please contact the DOL, your local One Stop Career Center, or one of the other employment resources listed below at:

U.S. Department of Labor

Phone: (877) 872-5627

Website: [www.dol.gov/vets/goldcard.html](http://www.dol.gov/vets/goldcard.html)

**One Stop Career Centers in Nevada**

*North Las Vegas*

Nevada JobConnect  
2827 Las Vegas Boulevard North  
Las Vegas, NV 89030  
Phone: (702) 486-0200

*Carson City*

Nevada JobConnect  
1929 North Carson Street  
Carson City, NV 89701  
Phone: (775) 684-0441

*Las Vegas*

Nevada JobConnect  
3405 South Maryland Parkway  
Las Vegas, NV 89169  
Phone: (702) 486-0100

*Ely*

Nevada JobConnect  
1500 Avenue F  
Ely, NV 89301  
Phone: (775) 289-1616

*Henderson*

Nevada JobConnect  
119 South Water Street  
Henderson, NV 89015  
Phone: (702) 486-0300

*Fallon*

Nevada JobConnect  
121 Industrial Way  
Fallon, NV 89406  
Phone: (775) 423-5115

*Reno*

Nevada JobConnect  
4001 South Virginia Street  
Reno, NV 89502  
Phone: (775) 284-9600

*Winnemucca*

Nevada JobConnect  
475 West Haskell, Suite 1  
Winnemucca, NV 89445  
Phone: (775) 623-6520

*Pahrump*

Great Basin College Career  
Connection Center  
1020 East Wilson Road  
Pahrump, NV 89048  
Phone: (775) 537-2323

*Elko*

Nevada JobConnect  
172 Sixth Street  
Elko, NV 89801  
Phone: (775) 753-1900

*Sparks*

Nevada JobConnect  
1675 East Prater Way, Suite 103  
Sparks, NV 89434  
Phone: (775) 284-9520

## **Other Helpful Employment Resources**

### **U.S. Department of Labor Veterans' Employment and Training Service**

#### *Reno*

59 East Winnie Lane  
Carson City, NV 89706  
Phone: (775) 687-4632

#### *Las Vegas*

1820 East Sahara Avenue, Suite 301  
Las Vegas, Nevada 89104  
Phone: (702) 486-2883

#### **Veterans Business Outreach Center**

745 West Moana Lane  
Suite 375  
Reno, NV. 89509  
Phone: (916) 393-1690

#### **Veterans Business Development Office**

400 South Fourth Street  
Suite 250  
Las Vegas, NV 89101  
Phone: (702) 388-6800

#### **State of Nevada Casual Labor Office**

Veterans Employment Representative  
420 Galletti Way  
Sparks, NV 89431  
Phone: (775) 688-1240

### **My Next Move for Veterans**

My Next Move for Veterans was established to assist veterans who are currently looking for employment. This online tool will provide veterans with information about various career fields and civilian careers that are similar to their military career.

For more information, please visit the My Next Move for Veterans website at [www.mynextmove.org/vets](http://www.mynextmove.org/vets)

### **Nevada Civil Service Preference**

The State of Nevada offers veterans with a service-connected disability preference when applying for state employment.

For more information, please contact your local Nevada Department of Personnel office at:

Las Vegas: (702) 486-2900  
Carson City: (775) 684-0150  
Website: [www.veterans.nv.gov/open-positions.html](http://www.veterans.nv.gov/open-positions.html)

### **Veterans Job Bank**

The Veterans Job Bank is an online data base that provides veterans with job listings. Veterans are able to search for job listings by using keywords, MOS/MOC and location.

For more information, please visit the Veterans Job Bank website:  
[www.nationalresourcedirectory.gov/jobSearch/index](http://www.nationalresourcedirectory.gov/jobSearch/index)

### **VetSuccess**

The VA may provide a veteran with service-connected disabilities assistance with finding suitable employment. This program is referred to as Chapter 31 or VetSuccess. This program assists veterans with service-connected disabilities find employment. For veterans who have service-connected disabilities that are severe, VetSuccess provides assistance to improve their ability to live as independently as possible.

The following are some of the services that a veteran may apply for:

- Job Search
- Vocational Evaluation
- Career Exploration
- Vocational Training
- Education Training
- Rehabilitation Service

For more information, please contact VetSuccess at:

Phone: (800) 827-1000

Website: [www.vba.va.gov/bln/vre](http://www.vba.va.gov/bln/vre)

### **U.S. Department of Labor, Veterans Employment and Training Service (VETS)**

The U.S. Department of Labor (DOL) provides employment assistance through the Veterans Employment and Training Service (VETS). VETS consists of several programs that are designed to help veterans obtain the skills and training that are required to compete in the civilian workforce.

For more information, please contact the DOL at:

Phone: (888) 774-1361

Website: [www.dol.gov/vets](http://www.dol.gov/vets)

### **U.S. Office of Personnel Management**

The U.S. Office of Personnel Management (OPM) offers several resources that will assist veterans and their families apply for federal employment.

The following are some of the available resources:

#### **FedsHireVets**

FedsHireVets.gov is a one stop resource that provides veterans and service members who are transitioning from military service with information on federal employment information.

For more information, please visit the FedsHire Vets website: [www.fedshirevets.gov](http://www.fedshirevets.gov)

#### **USAJobs**

USAJobs.gov is an online source that lists federal jobs and employment information. Veterans and their family members may search for employment opportunities and apply for those positions online.

For more information, please visit the USAJobs website: [www.usajobs.gov](http://www.usajobs.gov)

### **Veterans Retraining Assistance Program (VRAP)**

The Veterans Retraining Assistance Program was established in the VOW to Hire Heroes Act that was recently signed into law. Veterans will be able to apply for this program starting July 1, 2012. VRAP will offer 12 months of training assistance to unemployed veterans.

To qualify, a veteran must:

- Be at least 35 but no more than 60 years old
- Be unemployed (as determined by the U.S. Department of Labor) with special consideration given to veterans who have been unemployed for more than 26 weeks
- Have an other than dishonorable discharge

- Not be eligible for any other VA education benefit program (e.g.: the Post-9/11 G.I. Bill, Montgomery G.I. Bill, Vocational Rehabilitation and Employment Assistance)
- Not be in receipt of VA compensation due to unemployability
- Not be enrolled in a federal or state job training program

For more information, please visit the VRAP webpage:

Website: [www.gibill.va.gov/benefits/other\\_programs/vow.html](http://www.gibill.va.gov/benefits/other_programs/vow.html)



## MENTAL HEALTH

Veterans and their families may have unique mental health needs and it is important that they are addressed. I believe that our care for veterans does not end on the battlefield which is why I have fought to provide enhanced services to support their mental health needs.

### **Readjustment Counseling Services**

Mental health services are provided by both the Southern Nevada Healthcare System and Sierra Nevada Health Care System. They are able to assist with treatments for the following:

- Depression, sadness, grief
- Anxiety, worry, nervousness
- Addictive behaviors
- Relationship problems
- Stress from medical problems and/or pain
- Post-traumatic stress disorder (PTSD)
- Military Sexual Trauma (MST) history
- Emotional problems, such as managing anger
- Vocational issues
- Troublesome thoughts or ideas
- Confused thinking
- Aggressive or self-harming behaviors
- Memory problems

For more information, please contact your local clinic for assistance or visit the VA Mental Health Services website: [www.mentalhealth.va.gov/VAMentalHealthGroup.asp](http://www.mentalhealth.va.gov/VAMentalHealthGroup.asp)

### **Vet Centers**

Vet Centers were established to provide counseling, outreach, and referral services to eligible veterans in order to help them make a satisfying post-war readjustment to civilian life. Most family members of veterans are eligible for Vet Center services as well. Vet Centers provide the following services:

- Individual and group counseling for veterans and their families
- Family counseling for military related issues
- Bereavement counseling for families who experience an active duty death
- Military sexual trauma counseling and referral
- Outreach and education including PDHRA, community events, etc.
- Substance abuse assessment and referral
- Employment assessment & referral
- VBA benefits explanation and referral
- Screening and referral for medical issues including TBI, depression, etc.

For more information, please visit the Vet Center website or contact your local Vet Center at: [www.vetcenter.va.gov/index.asp](http://www.vetcenter.va.gov/index.asp)

#### **Readjustment Counseling Services (Vet Center)**

400 North Stephanie Street  
Suite 180  
Henderson, NV 89014  
Phone: (702) 791-9100

#### **Readjustment Counseling Services (Vet Center)**

5580 Mill Street  
Suite 600  
Reno, NV 89502  
Phone: (775) 323-1294 or  
(877) 927-8387

## HOME LOAN AND HOME RETENTION PROGRAMS

Veterans face unique housing issues which make dedicated housing services essential. I have worked to provide these services to our veterans so that they can share in the dream of home ownership.

### **Home Loan Guarantee Program**

Qualified veterans and unmarried spouses of a veteran who died of service-connected disabilities may be eligible to have the home loans guaranteed by the U.S. Department of Veterans Affairs (VA). To apply for a VA Home Loan you must first contact a lending institution that participates in the VA Home Loan Guarantee program.

For specific eligibility requirements, please contact a VA Loan specialist at:  
Phone: (877) 827-3702

Website: [www.benefits.va.gov/homeloans/lp.asp](http://www.benefits.va.gov/homeloans/lp.asp)

### **Home Retention Programs**

Homeowners who are having difficulties making mortgage payments should contact their servicers for assistance. The VA may be able to offer assistance to veterans who have a VA Home Loan Guarantee if the servicer is unable to assist them. The following are some of the options a veteran may qualify for:

- Repayment Plan
- Special Forbearance
- Loan Modification
- Short Sale
- Deed-in-Lieu of Foreclosure

For more information, please contact a Regional VA Loan Specialist at:

### **VA Regional Loan Center**

3333 North Central Avenue

Phoenix, AZ 85012-2402

Phone: (888) 869-0194

Website: [www.vba.va.gov/ro/phoenix/RLC\\_Main.htm](http://www.vba.va.gov/ro/phoenix/RLC_Main.htm)

### **Servicemembers Civil Relief Act**

Veteran borrowers may be able to request relief under the *Servicemembers Civil Relief Act* (SCRA), formerly known as the *Soldiers' and Sailors' Civil Relief Act* (SSCRA). The SCRA provides service members with certain legal protections while they are on deployment orders. SCRA can provide protection from foreclosures and some contracts.

You should contact your nearest Armed Forces Legal Assistance Program office to see if the SCRA applies. Dependents of service members can also contact or visit local military legal assistance offices where they reside.

In order to have your SCRA case reviewed by the U.S. Department of Justice (DOJ), you must first seek the assistance of your military legal assistance office. If that office cannot resolve the complaint, it may choose to forward the complaint to the DOJ. The DOJ then will review the matter to determine whether DOJ action is appropriate.

For more information, please consult the military legal assistance locator webpage to find your nearest Armed Forces Legal Assistance Program office or contact the DOJ at:

### **U.S. Armed Forces Legal Assistance**

Website: <http://legalassistance.law.af.mil/content/locator.php>

### **U.S. Department of Justice**

Phone: (800) 438-8683

Website: [www.servicemembers.gov](http://www.servicemembers.gov)

## BURIAL BENEFITS

Veterans who have fought so valiantly in defense of our nation should receive a proper burial that dignifies the sacrifice they have made. To honor our nation's veterans, the U.S. Department of Veterans Affairs (VA), State of Nevada Veterans Memorial Cemeteries, and the American Battle Monuments Commission offer several burial and memorial benefits for eligible survivors and dependents.

### **U.S. Department of Veterans Affairs**

The VA offers certain benefits and services to honor our nation's deceased veterans including:

- **Headstones and Markers:** The VA may furnish a headstone to mark the unmarked grave of an eligible veteran.
- **Presidential Memorial Certificate (PMC):** The VA can provide a PMC for eligible recipients.
- **Burial Flag:** The VA will provide an American flag to drape over the casket of an eligible veteran.
- **Reimbursement of Burial Expenses:** The VA may pay a burial allowance of \$2,000 if a veteran dies due to service-related causes. The VA may pay \$300 for funeral expenses and \$300 for a plot.
- **Burial in a VA National Cemetery:** Veterans and dependents may qualify to be buried in any VA national cemetery.

For more information about eligibility, please contact the VA at:

Phone: (800) 535-1117

Website: [www.cem.va.gov](http://www.cem.va.gov)

### **Nevada Veterans Memorial Cemeteries**

The State of Nevada has established veteran cemeteries in Boulder City and Fernley. Nevada Veterans Memorial Cemeteries allow veterans and their spouses to be buried side-by-side.

For plot reservations or eligibility requirements, please contact the Nevada Veterans Memorial Cemeteries at:

Website: [www.veterans.nv.gov/cemeteries.html](http://www.veterans.nv.gov/cemeteries.html)

### **Southern Nevada Veterans Memorial Cemetery**

1900 Buchanan Boulevard  
Boulder City, NV 89005  
Phone: (702) 486-5920  
Fax: (702) 486-5923

### **Northern Nevada Veterans Memorial Cemetery**

14 Veterans Way  
Fernley, NV 89408  
Phone: (775) 575-4441  
Fax: (775) 575-5713

### **American Battle Monuments Commission**

Each year millions of American and foreign citizens visit ABMC cemeteries and memorials. The commission receives thousands of inquiries yearly, many seeking to facilitate visits or locate individual grave sites. ABMC provides the following services to requestors:

- Name, location, and information on cemeteries and memorials.
- Plot, row and grave number or memorialization location of Honored War Dead.
- Best in-country routes and modes of travel to cemeteries or memorials.
- Information on accommodations near cemeteries or memorials.
- Escort service for relatives to grave and memorial sites within the cemeteries.
- Letters authorizing fee-free passports for members of the immediate family traveling overseas to visit a grave or memorialization site.
- Black and white photographs of headstones and Tablets of the Missing on which the names of dead or missing are engraved.
- Arrangements for floral decorations placed at graves and memorialization sites.
- An Honor Roll Certificate containing data on a Korean War casualty suitable for framing.
- Digital color photographs of donated floral decorations in place.

For more information, please contact the American Battle Monuments Commission at:

**American Battle Monuments Commission**

Courthouse Plaza II, Suite 500

2300 Clarendon Boulevard

Arlington, VA 22201

Phone: (703) 696-6897

Website: [www.abmc.gov](http://www.abmc.gov)

## HOMELESS VETERANS

The Health Care for Homeless Veterans (HCHV) Program serves as a hub for a wide array of housing and health care services available to homeless veterans. The program serves as a valuable outreach tool, helping to introduce homeless veterans to other VA treatment and rehabilitation programs.

### **Health Care for Homeless Veterans (HCHV)**

HCHV provides an array of services to homeless veterans. These services include:

- Clinical Services
- Referral Services
- Homeless Services
- Housing and Treatment Programs
- Dental Care
- Grant-Per Diem program
- HUD-VASH
- Homeless outreach services
- Justice Services
- Mental Health Assistance

For more information, please contact your local VA Health Care System:

#### *Southern Nevada*

##### **Southern Nevada HCS**

926 West Owens

Las Vegas, NV 89106

Phone: (702) 636-4078

Website: [www.lasvegas.va.gov](http://www.lasvegas.va.gov)

#### *Northern Nevada*

##### **Sierra Nevada HCS**

350 Capitol Hill Avenue

Reno, NV 89502

Phone: (775) 324-6600

Website: [www.reno.va.gov](http://www.reno.va.gov)



## VETERAN-OWNED BUSINESS ASSISTANCE

The unique skills our veterans possess should be fully utilized. As the backbone of America, small businesses are important in stimulating job growth and helping revive our economy. Veterans should be given a full range of assistance to help them establish small businesses.

### **Center for Veterans Enterprise**

The Center for Veterans Enterprise allows veteran-owned businesses to register as such, and assists veterans with starting or expanding a small business.

For more information, please contact the Center for Veterans Enterprise at:

Phone: (866) 584-2344

Website: [www.vetbiz.gov](http://www.vetbiz.gov)

### **Small Business Administration (SBA)**

Through the Office of Veterans Business Development, the SBA provides the following services:

- Basic 7(a) Loan Guaranty
- Certified Development Company (CDC), a 504 Loan Program
- Microloan, a 7(m) Loan Program
- Prequalification Loan Program
- Military Reservist Economic Injury Disaster Loan program (MREIDL)
- Small Business Investment Company (SBIC) Program
- Bonding Programs
- Entrepreneurship Boot Camp for Veterans with Disabilities
- Operation Endure & Grow
- Patriot Express 7(a) Loan initiative
- Debt Relief for National Guard and Reservists

For more information, please contact the National SBA office or your local SBA office at:

National Website: <http://www.sba.gov/about-offices-content/1/2985>

Nevada Website: <http://www.sba.gov/about-offices-content/2/3133>

*Serving Clark County*

**SBA Nevada District Office**

400 South Fourth Street, Suite 250

Las Vegas, NV 89101

Phone: (702) 388-6687

Fax: (702) 388-6469

*Serving all areas outside of Clark County*

**SBA Reno Area Office**

745 West Moana Lane, Suite 375

Reno, NV 89509

Phone: (775) 827-4923

**Small Business Contracts**

Veteran owned business may bid for contracts within the U.S. Department of Veteran Affairs.

For more information, please contact the VA at:

Phone: (800) 949-8387

Website: [www.va.gov/osdbu](http://www.va.gov/osdbu)

## NEVADA OFFICE OF VETERANS SERVICES

The Nevada Office of Veterans Services strives to provide eligible veterans and their families with a full continuum of quality services including:

- Filling State and Federal Veteran Benefits
- Veterans Homes
- Memorial Facilities
- Recreational Licenses
- Tax Exemptions for Veterans

### **Civil Service Preference**

The State of Nevada offers veterans a service-connected disability preference when applying for state employment.

For more information, please contact your local Nevada Department of Personnel office at:

#### *Northern Nevada*

Phone: (775) 684-0150

#### *Southern Nevada*

Phone: (702) 486-2900

Website: [www.veterans.nv.gov/open-positions.html](http://www.veterans.nv.gov/open-positions.html)

### **Claims Assistance**

Veterans and their families may receive assistance with filing claims with the Nevada Office of Veterans Services. Veterans may visit or contact their local Veterans Service Office:

#### *Las Vegas*

950 West Owens Drive, Room 111

Las Vegas, NV 89106

Phone: (702) 636-3070

Fax: (702) 486-5268

#### *Reno*

5460 Reno Corporate Drive

Suite 131

Reno, NV 89511

Phone: (775) 688-1653

Fax: (775) 688-1656

*Reno*

975 Kirman Avenue  
Reno, NV 89502  
Phone: (775) 786-7200 ext. 2544  
Fax: (775) 328-1447

*Elko County*

155 South 9<sup>TH</sup> Street  
Elko, NV 89801  
Phone: (775) 777-1000  
Fax: (775) 777-1055

*Fallon*

485 West B Street, Suite 103  
Fallon, NV 89406  
Phone: (775) 428-1177  
Fax: (775) 423-9371

**Disabled Parking Privileges**

The State of Nevada offer special parking permits for physically disabled persons.

For more information, please visit the Nevada Department of Motor Vehicles (DMV) webpage or contact your local DMV at:  
Website: [www.dmvnv.com/platesdisabled.htm](http://www.dmvnv.com/platesdisabled.htm)

*Southern Nevada*

Phone: (702) 486-4368

*Rural Nevada*

Phone: (877) 368-7828

*Reno/Sparks/Carson City*

Phone: (775) 684-4368

**Nevada State Veterans Home**

The Nevada State Veterans Home provides the following patient services:

- Physical, Occupational, and Speech Therapy
- Complimentary Dental, Audiology, and Vision Assessments
- Podiatry Care Program
- IV Therapy
- End-of-Life Care Programs
- Laboratory and Pharmacy Services
- Radiology and Diagnostic services

- Dietary Services
- Social Services

The Nevada State Veterans Home also offers residents a variety of programs and amenities that allow veterans to feel at home. These services include:

- A vibrant Activities Department affording access to numerous on and off-site activities
- A non-denominational Chaplaincy Program designed to meet the spiritual needs of our diverse resident population
- Housekeeping and laundry services
- An on-site barber and beauty services shop
- Resident trust fund and guardianship programs available for those residents who are in need of or desire such services
- A dedicated Veterans Service Officer available to assist residents in obtaining their veteran benefits
- Transportation services for Home sponsored outings
- An inspiring group of community volunteers dedicated to enhancing the day-to-day life of residents

For more information, please contact the Nevada State Veterans Home at:

**Nevada State Veterans Home**

100 Veterans Memorial Drive

Boulder City, NV 89005

Phone: (702) 332-6784

Fax: (702) 332-6762

Website: [www.veterans.nv.gov/veterans\\_home](http://www.veterans.nv.gov/veterans_home)

### **Nevada Veterans Memorial Cemeteries**

The State of Nevada has established veteran cemeteries in Boulder City and Fernley. Nevada Veterans Memorial Cemeteries allows veterans and their spouses to be buried side-by-side.

For more information, please visit the Nevada Veterans Memorial Cemeteries webpage or contact your local cemetery at [www.veterans.nv.gov/cemeteries.html](http://www.veterans.nv.gov/cemeteries.html)

### **Southern Nevada Veterans Memorial Cemetery**

1900 Buchanan Boulevard  
Boulder City, NV 89005  
Phone: (702) 486-5920  
Fax: (702) 486-5923

### **Northern Nevada Veterans Memorial Cemetery**

14 Veterans Way  
Fernley, NV 89408  
Phone: (775) 575-4441  
Fax: (775) 575-5713

### **Recreational Licenses**

The State of Nevada Wildlife Division will issue eligible veterans free hunting and fishing licenses. Eligibility requirements are:

- Honorable Discharge
- 50% or more Service-Connected Disability

For more information, please contact your local Nevada Wildlife Division office at:

*Las Vegas Office*  
Phone: (702) 486-5127

*Ely Office*  
Phone: (775) 289-1655

*Henderson Office*  
Phone: (702) 486-6742

*Fallon Office*  
Phone: (775) 423-3171

*Reno Office*  
Phone: (775) 688-1500

*Winnemucca*  
Phone: (775) 623-6565

*Elko Office*  
Phone: (775) 777-2300

**Special Veterans License Plates**

The Nevada Department of Motor Vehicles offers several license plates for veterans and their families that include:

- Air Force
- Army
- Army Airborne
- Coast Guard
- Marines
- Navy
- Navy Seabees
- Air Force National Guard
- Army National Guard
- Congressional Medal of Honor
- Disabled Veteran
- Ex-Prisoner of War
- Fallen Military
- Gold Star
- Pearl Harbor Survivor
- Pearl Harbor Veteran
- Purple Heart
- National Guard (Active)
- Women Veteran

For more information, please visit the Nevada Department of Motor Vehicles (DMV) webpage or contact your local DMV at [www.dmvnv.com/platesveterans.htm](http://www.dmvnv.com/platesveterans.htm)

*Southern Nevada*  
Phone: (702) 486-4368

*Rural Nevada*  
Phone: (877) 368-7828

*Reno/Sparks/Carson City*  
Phone: (775) 684-4368

## TAX EXEMPTIONS

Our disabled veterans who have given so much to defend our freedom should be honored and given assistance. Disabled veterans are reminded daily of the sacrifices of war and services to help in their daily struggle are essential.

### **Disabled Veteran Tax Exemption**

The State of Nevada offers a property tax exemption to any veteran with a service-connected disability of 60% or more. The amount of the exemption can be up to \$20,000 and can be applied to a veteran's vehicle tax or personal property tax. Veteran eligibility is as follows:

- Honorable Discharge
- 60% percent service-connected disabled
- Widow or widower of a veteran who qualified for the tax exemption

To determine the actual value of this benefit or to obtain further information, please contact your local County Assessor's office (see below and on the next page for County Assessor information).

### **Veterans Tax Exemption**

Veterans who served during wartime (including in-theater service during the Persian Gulf War, Afghanistan and Iraqi Wars) are eligible for an annual tax exemption that may be applied to their vehicle privilege tax or real property tax. Veterans may also "donate" their exempted tax directly to the Nevada Veterans' Home Account, which will contribute the amount toward the operation of a Veterans' Home in Nevada. To obtain this exemption, take a copy of your DD-214 or discharge papers to your local County Assessor.

For more information, please contact your local County Assessor's office at:

#### **Clark County Assessor**

Main Office

500 South Grand Central Parkway  
2<sup>ND</sup> floor

Las Vegas, Nevada 89155

Phone: (702) 455-3882

Northwest Office

3211 North Tenaya Way, Suite 118  
Las Vegas, Nevada 89129

Phone: (702) 455-3882



**Washoe County Assessor**

1001 East 9<sup>th</sup> Street  
Reno, NV 89512-2845  
Phone: (775) 328-2200

**Carson City County Assessor**

201 North Carson Street, Suite 6  
Carson City, NV 89701  
Phone: (775) 887-2130

**Churchill County Assessor**

155 North Taylor, #200  
Fallon, NV 89406  
Phone: (775) 423-6584

**Douglas County Assessor**

P. O. Box 218  
Minden, NV 89423  
Phone: (775) 782-9834

**Elko County Assessor**

550 Court Street  
Elko, NV 89801  
Phone: (775) 738-3088

**Esmeralda County Assessor**

P. O. Box 471  
Goldfield, NV 89013  
Phone: (775) 485-6380

**Eureka County Assessor**

P. O. Box 88  
Eureka, NV 89316  
Phone: (775) 237-5270

**Humboldt County Assessor**

50 West 5<sup>th</sup> Street  
Winnemucca, NV 89445  
Phone: (775) 623-6310

**Lander County Assessor**

315 South Humboldt Street  
Battle Mountain, NV 89820  
Phone: (775) 635-2610

**Lincoln County Assessor**

P. O. Box 420  
Pioche, NV 89043  
Phone: (775) 962-5890

**Lyon County Assessor**

27 South Main Street  
Yerington, NV 89447  
Phone: (775) 463-6519 ext. 244

**Mineral County Assessor**

P. O. Box 400  
Hawthorne NV 89415  
Phone: (775) 945-3684

**Nye County Assessor**

Main Office  
101 Radar Road  
Tonopah, NV 89049  
Phone: (775) 482-8174

Pahrump Office  
160 North Floyd Drive  
Pahrump, NV 89060  
Phone: (775) 751-7060

**Pershing County Assessor**

P. O. Box 89  
Lovelock, NV 89419  
Phone: (775) 273-2369

**Storey County Assessor**

P. O. Box 494  
Virginia City, NV 89440  
Phone: (775) 847-0961

**White Pine County Assessor**

955 Campton Street  
Ely, NV 89301  
Phone: (775) 289-3016

## MILITARY RECORDS

Each military branch and the National Personnel Records Center (NPRC) offer a range of services to correct military records, replace military records and medals, and review discharges from military services. Please see below for the specifics of each issue.

### **DD-214 and Military Records**

Veterans who have lost their DD-214 or Military Discharge papers must contact the NPRC. Veterans may go online to request a copy of their DD-214 or they may fill out SF-180 and mail the request directly to NPRC.

For more information or to request a copy of your records, please contact the NPRC at:

### **National Personnel Records Center**

Military Personnel Records

1 Archives Drive

St. Louis, MO 63138

Phone: (314) 801-0800

Fax: (314) 801-9195

Website: [www.archives.gov/veterans/military-service-records](http://www.archives.gov/veterans/military-service-records)

### **Military Transcripts**

Veterans may obtain a copy of their military transcripts by requesting them from the appropriate branch.

For more information, please visit your military branch's webpage:

Army Website: [aarts.army.mil/index.htm](http://aarts.army.mil/index.htm)

Navy and the Marine Corps Webpage: [smart.navy.mil/request.pdf](http://smart.navy.mil/request.pdf)

Air Force Website: [www.au.af.mil/au/ccaf/transcripts.asp](http://www.au.af.mil/au/ccaf/transcripts.asp)

Coast Guard Website: [www.uscg.mil/hq/cgi/forms/CG\\_Form\\_1561.pdf](http://www.uscg.mil/hq/cgi/forms/CG_Form_1561.pdf)

### **Correcting of Military Records**

In order to request a correction to a military record, the veteran, survivor or legal representative must file a DD Form 149. It is the applicant's responsibility to prove that there is an error in the military record and must provide related evidence to the appropriate military review board.

DD Form 149 may be obtained at any VA Office or online at:  
[www.dtic.mil/whs/directives/infomgt/forms/eforms/dd0149.pdf](http://www.dtic.mil/whs/directives/infomgt/forms/eforms/dd0149.pdf)  
DD Form 149 must be mailed to the appropriate military branch's review board:

**Army**

Army Review Boards Agency  
Army Board for Correction of  
Military Records  
1901 South Bell Street, 2<sup>ND</sup> Floor  
Arlington, VA 22202  
[www.arba.army.pentagon.mil](http://www.arba.army.pentagon.mil)

**Air Force**

Board for Corrections of Air Force  
Records  
SAF/MRBR  
550-C Street West, Suite 40  
Randolph AFB, TX 78150  
[www.afpc.randolph.af.mil/safmbrbr](http://www.afpc.randolph.af.mil/safmbrbr)

**Navy and the Marine Corps**

Board for Corrections  
of Naval Records  
2 Navy Annex  
Washington, DC 20370  
[www.hq.navy.mil/bcnc/bcnc.htm](http://www.hq.navy.mil/bcnc/bcnc.htm)

**Coast Guard**

Department of Homeland Security  
Office of the General Counsel  
245 Murray Lane, Stop 0485  
Washington, DC 20528  
[www.uscg.mil/legal/bcmr.asp](http://www.uscg.mil/legal/bcmr.asp)

**Review of Discharge from Military Service**

In order to request changes, corrections, or modifications to discharges or dismissals that were not sentenced by a general court-martial, the veteran, survivor or legal representative needs to file DD Form 293. It is the applicants' responsibility to provide related evidence to the board. If more than 15 years has passed since discharge, a Correction of Military Records must be submitted to their respective military branch in addition.

DD Form 293 may be obtained at any VA Office or online at:  
[www.dtic.mil/whs/directives/infomgt/forms/eforms/dd0293.pdf](http://www.dtic.mil/whs/directives/infomgt/forms/eforms/dd0293.pdf)

DD Form 149 may be obtained at any VA Office or online at: [www.dtic.mil/whs/directives/infomgt/forms/eforms/dd0149.pdf](http://www.dtic.mil/whs/directives/infomgt/forms/eforms/dd0149.pdf)

DD Form 293, and DD Form 149 if applicable, must be mailed to the appropriate military branch's review board:

**Army**

Army Review Boards Agency  
ADRB  
1901 South Bell Street  
Arlington, VA 22202-4508

**Navy and the Marine Corps**

Secretary of the Navy  
Council of Review Boards  
ATTN: Naval Discharge Review Board  
720 Kennon Ave S.E., Suite 309  
Washington Navy Yard, DC 20374-5023

**Air Force**

Air Force Review Boards Agency  
SAF/MRBR  
550-C Street West, Suite 40  
Randolph AFB, TX 78150-4742

**Coast Guard**

Commandant (CG-122)  
Attn: Office of Military Personnel  
US Coast Guard  
2100 2<sup>ND</sup> Street S.W., Stop 7801  
Washington, DC 20593-7801

## TRANSPORTATION ASSISTANCE

There are several resources for veterans who are in need of transportation assistance. While some transportation services are free, others do have a fee. Below is a list of transportation services.

### *Northern Nevada*

- Disabled American Veterans Transportation . . . . .(775) 328-1406
- RTC ACCESS . . . . .(775) 348-5438

### *Southern Nevada*

#### Disabled American Veterans Transportation

- Las Vegas: . . . . . (702) 636-3000 ext. 4153
- Henderson: . . . . .(702) 303-2349
- Laughlin: . . . . .(702) 303-3874
- Pahrump: . . . . . (702) 636-3000 ext. 4153
- Mesquite: . . . . .(702) 345-2811  
(c/o Elk's Lodge)

#### Nevada Aging and Disability

- Services- Senior Ride . . . . . (702) 486-3581 or  
(702) 486-3545
- Citizens Area Transit (CAT) Bus Transportation . . . . .(702) 228-7433
- Para Transit Services . . . . .(702) 676-1815
- Nevada Medi-Car . . . . .(702) 382-5820
- Medi-Coach . . . . .(702) 454-6176
- A Simple Solution . . . . .(702) 388-1700
- Helping Hands . . . . .(702) 633-7264
- HELP of Southern Nevada . . . . .(702) 369-4357
- Senior Life Line . . . . .(702) 933-1191

## VETERAN ORGANIZATIONS

- American Ex-POWs . . . . . [www.axpow.org/default.htm](http://www.axpow.org/default.htm)
- American Legion . . . . . [www.nevadalegion.org](http://www.nevadalegion.org)
- American Legion Auxiliary . . . . . [www.nevadalegion.org](http://www.nevadalegion.org)
- Associates of Vietnam Veterans of America . . . . . [www.avva.org](http://www.avva.org)
- American Veterans (AMVETS) . . . . . [www.amvets.org](http://www.amvets.org)
- Catholic War Veterans  
Auxiliary of the USA, Inc. . . . . [www.CWVPost1947.org](http://www.CWVPost1947.org)
- Catholic War Veterans of the USA, Inc. . . . . [www.CWVPost1947.org](http://www.CWVPost1947.org)
- Disabled American Veterans . . . . . [www.DAVNevada.org](http://www.DAVNevada.org)
- Disabled American Veterans Auxiliary . . . . . [www.DAVNevada.org](http://www.DAVNevada.org)
- Fleet Reserve Association (FRA) . . . . . [www.fra.org](http://www.fra.org)
- Gold Star Wives . . . . . [www.goldstarwives.org](http://www.goldstarwives.org)
- Iraq and Afghanistan Veterans of America . . . . . [www.iava.org](http://www.iava.org)
- Jewish War Veterans . . . . . [www.jwv.org](http://www.jwv.org)
- Jewish War Veterans Auxiliary . . . . . [www.jwv.org](http://www.jwv.org)
- Marine Corps League . . . . . [www.mcldet186.org](http://www.mcldet186.org)
- Military Order of the Cootie . . . . . [www.vfwnevada.org/MOC.htm](http://www.vfwnevada.org/MOC.htm)
- Military Order of the Purple Heart . . . . . [www.purpleheart.org](http://www.purpleheart.org)
- National Native American Veterans Association . . . . . [www.nnava.org](http://www.nnava.org)
- Paralyzed Veterans of America (PVA) . . . . . [www.pva.org](http://www.pva.org)
- POW\*MIA . . . . . [www.elkonvpowmia.org](http://www.elkonvpowmia.org)
- Scottish American  
Military Society Post 777 . . . . . [www.sampost777.org/Mission.html](http://www.sampost777.org/Mission.html)
- Veterans of Foreign Wars . . . . . [www.VFWNevada.org](http://www.VFWNevada.org)
- Veterans of Foreign Wars Department of Nevada  
Auxiliary . . . . . [www.vfwnevada.org/LAVFW%20homepageh.html](http://www.vfwnevada.org/LAVFW%20homepageh.html)
- Vietnam Veterans of America . . . . . [www.vva.org](http://www.vva.org)
- UNLV Student  
Veterans Organization . . . . . [www.studentveterans.org/unlv](http://www.studentveterans.org/unlv)
- U.S. VETS . . . . . [www.usvetsinc.org](http://www.usvetsinc.org)

## FREQUENTLY CALLED NUMBERS

### **Veterans Administration**

Beneficiaries in receipt of Pension Benefits . . . . .	(877) 294-6380
CHAMPVA . . . . .	(800) 733-8387
Children of Women Vietnam Veterans (CWVV) . . . . .	(877) 345-8179
Debt Management Center (Collection of Non-Medical Debts) . . . . .	(800) 827-0648
Education (GI Bill) . . . . .	(888) 442-4551
Foreign Medical Program (FMP) . . . . .	(877) 345-8179
Gulf War/Agent Orange Project Shad/Mustard Agents and Lewisite/Ionizing Radiation Helpline . . . . .	(800) 749-8387
Health Care Benefits . . . . .	(877) 222-8387
Income Verification and Means Testing . . . . .	(800) 929-8387
Life Insurance: Service Member/Veterans Group Life Insurance Program . . . . .	(800) 419-1473
All other VA Life Insurance Programs . . . . .	(800) 669-8477
Mammography Helpline . . . . .	(888) 492-7844
Notational Personnel Record Center (NPRC) . . . . .	(866) 272-6272
Spina Bifida Health Care Program . . . . .	(877) 345-8179
Status of Headstones and Markers . . . . .	(800) 697-6947
Telecommunications Device for the Deaf (TDD) . . . . .	(800) 829-4833
VA Suicide Hotline . . . . .	(800) 273-8255

### **Pharmacy Refills**

Meds by Mail . . . . .	(888) 385-0235 or (866) 229-7389
Northern Nevada . . . . .	(775) 334-4117
Southern Nevada . . . . .	(702) 636-3061 or (888) 633-7554 ext. 3061

**TriCare**

*Dental Programs*

- TRICARE Active Duty Dental Program .....(866) 984-2337
- TRICARE Dental Program .....(800) 866-8499
- TRICARE Retiree Dental Program .....(888) 838-8737

*Other TRICARE Health Plans*

- TRICARE for Life .....(866) 773-0404
- US Family Health Plan .....(800) 748-7347

*Pharmacy Program*

- Express-Scripts, Inc- .....(877) 363-1303
- TriWest Healthcare Alliance .....(888) 874-9378

**Nevada VA Clinics**

*Northeastern Nevada*

- Elko VA Medical Outreach Clinic .....(775) 753-2014
- Ely VA Medical Clinic ..... (775) 289-3612 ext. 131
- VA Salt Lake City Health Care System .....(801) 582-1565

*Northern Nevada*

- Health Care for Homeless Veterans, Reno .....(775) 324-6600
- VA Carson Valley Outpatient Clinic .....(775) 782-5265
- VA Lahontan Valley Outpatient Clinic .....(775) 428-6161
- VA Sierra Nevada Health Care System .....(775) 786-7200
- Readjustment Counseling Services (Vet Center).....(775) 323-1294
- Winnemucca Rural Outreach Clinic .....(877) 320-4990

*Southern Nevada*

- Business Center .....(702) 636-6375
- East Clinic .....(702) 636-6360
- Healthcare for Homeless Veterans, Las Vegas .....(702) 636-4077
- Henderson Clinic .....(702) 636-6363



Mike O’Callaghan Federal Hospital (MOFH) . . . . .	(702) 653-2260
Northeast Primary Care Clinic. . . . .	(702) 791-9050
North Clinic at Nucleus Plaza . . . . .	(702) 636-6380
Northwest Primary Care Clinic . . . . .	(702) 791-9020
Pahrump Clinic . . . . .	(775) 727-7535
Rancho Courtyard . . . . .	(702) 636-3000 ext. 3033
Readjustment Counseling Services (Vet Center). . . . .	(702) 251-7873
Southeast Primary Care Clinic . . . . .	(702) 791-9030
Southern Nevada Central Clinic at Delta Point . . . . .	(702) 636-6370
Southwest Clinic. . . . .	(702) 636-6390
Veterans Benefits Administration (VBA) . . . . .	(800) 827-1000
Veterans Recovery Center (VRC) . . . . .	(702) 259-4646
West Clinic . . . . .	(702) 636-4047
Women’s Health Center . . . . .	(702) 636-3076

**Homeless Veterans**

Justice Outreach . . . . .	(702) 636-3000 ext. 6062
Healthcare for Homeless Veterans . . . . .	(702) 636-4077
National Homeless Call Center . . . . .	(877) 424-3838
Stand Down. . . . .	(702) 636-3000 ext. 6054

**Vet Centers**

Vet Center, Henderson . . . . .	(702) 791-9100
Vet Center, Las Vegas . . . . .	(702) 251-7873
Vet Center, Reno. . . . .	(775) 323-1294
Vet Center National Hotline . . . . .	(800) 905-4675

**PTSD Information**

PTSD Information Line. . . . .	(802) 296-6300
Veteran Suicide Prevention Center . . . . .	(800) 273-8255

**Women Veterans**

VA Center for Women Veterans . . . . .	(202) 461-6191
Women’s Health Center . . . . .	(702) 636-3076

Women Veterans Health Care Program .....(877) 222-8387

**Patient Representative**

*Northern Nevada*

Reno .....(775) 328-1228

*Southern Nevada*

Central Clinic .....(702) 636-3000, ext. 4125

East Clinic .....(702) 636-4097

Mike O’Callaghan Federal Hospital .....(702) 653-2884

North Clinic .....(702) 636-4096

Northwest Clinic .....(702) 636-3000, ext. 6337

Southwest Clinic .....(702) 636-3000, ext. 6329

**Returning OEF/OIF Combat Veterans**

Northern Nevada .....(775) 786-7200  
ext. 1471 or 1232

Southern Nevada .....(702) 636-4000

**Claims Assistance/ NOVS Veteran Service Officers**

Elko County .....(775) 777-1000

Fallon .....(775) 428-1177

Las Vegas .....(702) 636-3070

Reno .....(775) 688-1653  
(775)786-7200 ext. 2544

**Transportation Assistance**

*Northern Nevada*

DAV Transportation, (Reno) .....(775) 328-1406

*Southern Nevada*

A Simple Solution .....(702) 388-1700

Citizens Area Transit (CAT) Bus Transportation .....(702) 228-7433

**Disabled American Vets Transportation**

Las Vegas . . . . .	(702) 636-3000 ext. 4153
Henderson . . . . .	(702) 303-2349
Laughlin . . . . .	(702) 303-3874
Pahrump . . . . .	(702) 636-3000 ext. 4153
Mesquite (c/o Elk's Lodge) . . . . .	(702) 345-2811
Reno . . . . .	(775) 328-1406
Helping Hands . . . . .	(702) 633-7264
Medi-Coach . . . . .	(702) 454-6176
Nevada Aging and Disability Services- Senior Ride . . . . .	(702) 486-3581 or (702) 486-3545
Nevada Medi-Car . . . . .	(702) 382-5820
Para Transit Services . . . . .	(702) 676-1815

**State of Nevada Veterans Services**

Nevada Governor's Office	
Carson City . . . . .	(775) 684-5670
Las Vegas . . . . .	(702) 486-2500
Nevada Office of Veterans Services . . . . .	(775) 688-1653
Nevada State Veterans Home . . . . .	(702) 332-6784
Northern Nevada Veterans Memorial Cemetery . . . . .	(775) 575-4441
Southern Nevada Veterans Memorial Cemetery . . . . .	(702) 486-5920

**Colleges and Universities in Nevada**

College of Southern Nevada . . . . .	(702) 651-5060
Great Basin College . . . . .	(775) 738-8493
Nevada State College . . . . .	(702) 992-2000
Truckee Meadows Community College . . . . .	(775) 673-7042
University of Nevada, Las Vegas. . . . .	(702) 895-2290
University of Nevada, Reno . . . . .	(775) 682-5935
University of Southern Nevada . . . . .	(702) 968-2029
Western Nevada College . . . . .	(775) 445-3264

**Small Business**

- U.S. Small Business Administration, Las Vegas Office.. (702) 388-6687
- U.S. Small Business Administration, Reno Office . . . . .(775) 827-4923
- VA Small Business Assistance. . . . .(866) 584-2344

**One Stop Career Centers in Nevada**

- Henderson JobConnect . . . . .(702) 486-0300
- Great Basin College Career Connection Center . . . . .(775) 537-2323
- Nevada JobConnect Carson City . . . . .(775) 684-0441
- Nevada JobConnect Elko . . . . .(775) 753-1900
- Nevada JobConnect Ely . . . . .(775) 289-1616
- Nevada JobConnect Fallon . . . . .(775) 423-5115
- Nevada JobConnect Maryland Parkway . . . . .(702) 486-0100
- Nevada Job Connect North Las Vegas. . . . .(702) 486-0200
- Nevada JobConnect Reno . . . . .(775) 284-9600
- Nevada JobConnect Sparks . . . . .(775) 284-9520
- Nevada JobConnect Winnemucca. . . . .(775) 623-6520

**Washington DC**

522 Hart Senate Office Building

Washington, DC 20510

Phone: (202) 224-3542

Fax: (202) 224-7327

