

Campus Connection Friday, April 17, 2009

People, plans and progress at Fort Worth's Medical School *and more*

Denison results show improvements

In March, faculty and staff took the time to complete the Denison Organizational Culture Survey. The Denison Survey is designed to assess our values and beliefs that serve as the foundation for our behaviors and make up what we call our culture. Fifty-eight percent of the faculty and staff responded, a 5 percent increase over 2007 results, the last time the survey was given. Overall, faculty and staff gave our mission, which includes vision, goals and objectives, and strategic direction, the highest scores. Consistency with our core values also rated highly with faculty and staff. Overall, the commitment to our mission is strong, but our involvement and adaptability scores, though higher than our scores in 2007, still has room for improvement. Overall the results define our culture as one that places a high emphasis on a clear vision that is matched by our strategic direction, goals, and objectives as is supported by a clear understanding of our core values.

The Executive Team has discussed the results and is developing plans on how to maintain our strengths and to address the opportunities for improvement. Additional staff and faculty input will be integrated into action plans later this spring.

HSC Police move

The UNT Health Science Center Police Department is now located at the corner of Montgomery and Mattison streets in the first floor of the former Osteopathic Medical Center of Texas parking garage. The new location puts the Police Department closer to most of the main buildings on campus, and provides more space for their operations and new equipment. HSC Police will continue to provide all of its services, including key distribution and parking services, and will maintain the same hours and phone number at the new location.

The additional space at the new location will get HSC Police a few steps closer to accreditation by the [Commission on Accreditation for Law Enforcement Agencies](#) (CALEA). These requirements include a more secure area for its dispatchers and space for a full-size back-up generator.

The Health Science Center's new fully-equipped Emergency Command Post, which was previously set up in a conference room on the eighth floor of the Education and Administration Building, is located at the new station. And, a new upgraded dispatch center features new cameras and closed-circuit TV equipment.

In addition to its easy access to campus, Chief Gary Gailliard hopes the new location will increase police visibility on Montgomery Street and will help control traffic concerns such as drivers speeding through crosswalks.

HSC Police will have its own entrance to part of the parking garage for its patrol vehicles. The rest of the garage won't open until Building A is complete. The Health Science Center's Space Utilization Committee will decide how to best use the old HSC Police station on Darcy Street.

For more on the HSC Police Department visit their [Web site](#).

Police contacts:

Emergency ext. 2600

Non-emergency ext. 2210

New address:

3600 Mattison Ave.

Building A is going up

The crane and many of the steel pieces that will make up the skeleton of Building A are now on site. The crane, which can lift 275 tons, arrived last week and the structural steel, including two of the four trusses that will support the 500-seat auditorium, started arriving earlier this week. Crews are already assembling the steel beams. Erection of the steel is scheduled to take 10 weeks.

For regular updates on Building A, visit the Campus Facility Update Web site. And, be sure to check out the live video feed of the construction on [EAD](#) and [PCC](#) webcams.

Health Science Center hosts Neurobiology of Aging Trainee Symposium

[The University of North Texas Health Science Center](#) will host the 7th Annual Neurobiology of Aging Trainee Symposium beginning at 8:30 am on May 1 at the Center for BioHealth. Morning trainee presentations will be followed at 12:30 pm by the keynote presentation of [Dr. Bruce McEwen](#), National Academy of Science member and member of the Institute of Medicine, who will address “Stress, Adaptation and Pathophysiology in Aging: Role of Circulating Hormones.”

His findings relate to the impact of stress on the brain and sex differences in human brain function, abnormalities such as Alzheimer’s disease, depressive illness, post-traumatic stress disorder and the aging process.

Graduate fellows conducting research on normal and pathological brain aging will present their progress via oral and poster presentations following the keynote address. Contact [Mehtarvan “Sonny” Singh](#) at ext. 5429 for more information.

Last chance to take Communications Survey

Today is the last day for faculty, staff and student to take the 2009 Communications Survey. Your anonymous responses will help shape the way we communicate news on campus. To access the survey, click on the link posted in the Campus Announcements section of today’s [Daily News](#). Thanks to the more than 300 faculty, staff and students who have already taken the survey.

NEWS BRIEFS

New orthopaedic surgeons join UNT Health

Three new orthopaedic subspecialty surgeons have joined UNT Health and are seeing patients in Fort

Worth and Arlington. Brian Webb, MD, sports medicine specialist; Donald Stewart, MD, foot and ankle reconstruction specialist; and Viorel Raducan, MD, whose practice is focused on neck and spine surgery, will see patients at the Patient Care Center, as well as the Arlington Orthopedic and Sports Medicine Clinic.

Field Day is tomorrow

Faculty, staff and students can still get free tickets for Field Day 2009. The event is on April 18, from 11 am to 2 pm, at the Lockheed Martin Recreation Association fields at 3400 Bryant Irvin Rd. Games include kickball, volleyball, jousting, kids activities and more. A dunking booth and cake walk will raise money for student scholarships. Lunch is free with your ticket. Tickets are available from the Office of Student Life (EAD 116). For more details visit the [Student Life Web page](#).

PA Studies 10th anniversary celebration

The Department of Physician Assistant Studies is celebrating the 10th anniversary of its first graduating class with a banquet on Friday, May 1, at the Fort Worth Club. The black-tie event, "An Evening in Mumbai," will include dinner, karaoke and dancing with an Indian flair. In conjunction with the event, continuing medical education training will be offered on Saturday, May 2, at the Health Science Center. Alumni, faculty, staff and students are welcome to attend. Tickets are \$50 each for the dinner and \$50 for CME. Contact Denise Armstrong in the Alumni Office at ext. 2278 to register or get more information.

IN THE NEWS

Dillon speaks on stimulus money

New stimulus money granted from the National Institutes of Health (NIH) could mean big bucks for the Health Science Center, according to Glenn Dillon, PhD, vice president of research administration. Dr. Dillon told the [Dallas Business Journal](#) that our researchers are working "fast and furious" to get their fair share. The article examined how much of the NIH's new one-time \$10.4 billion in stimulus money could affect our area's research institutions. The article also appeared in the [Charlotte Business Journal](#).

"Diagnosing" art

The Texas College of Osteopathic Medicine's (TCOM) Eye for Detail program was featured in this week's [Fort Worth Business Press](#). The article followed 16 first-year TCOM students through the Amon Carter Museum as they examined portraits and photographs with a medical perspective, using clues in the works to diagnose the subjects. Bruce Dubin, DO, JD, and Shamin Masrour, TCOM Class of 2012, were quoted in the article.

DNA Lab's Adams in Associated Press

George Adams, program director for the UNT Center for Human Identification, was quoted in an Associated Press article about the growing national movement to get families with a missing member to submit DNA samples to the lab for inclusion in the Federal Bureau of Investigation's Combined DNA Index System, or CODIS, database for this purpose. The article appeared in the Schenectady, NY, [Daily](#)

[Gazette](#); local [KRLD NewsRadio 1080](#); Corpus Christi's [KRISTV.com](#); [wcbstv.com](#) in Long Island, NY; and New York City's [Newsday.com](#).

KUDOS

Carol Nati, MD, was appointed acting chair for the Department of Psychiatry and Behavioral Health effective April 10. Nati will assume the duties of chair while Alan Podowiltz, DO, serves as acting dean of the Texas College of Osteopathic Medicine.

The **UNT Health Science Center** took home three 2009 Council for the Advancement and Support of Education (CASE) Southwest District IV awards. The awards were presented at the CASE Conference on April 6 in Oklahoma City.

- **Institutional Advancement** won the Grand Award in stewardship for its donor stewardship program. (Entered by **Amy Baker**, assistant development director for donor relations)
- **Institutional Advancement** won the Achievement Award in Best Low-Cost Program for its 2008 Campus Pride Annual Giving Campaign, "Breaking New Ground – Can you dig it?" (Entered by **Susan Smith**, assistant director of annual giving)
- **The Office of the President** won the Award of Excellence in Development Projects and Special Events for the 2008 Gala, "To Your Health - Unmasking Discoveries." (Entered by **Shea Patterson**, administrator for special events)

Thomas Yorio, PhD, provost, recently chaired the American Osteopathic Association Commission on Osteopathic College Accreditation site visits to the Pacific Northwest University of Health Sciences College of Osteopathic Medicine and Touro College of Osteopathic Medicine in New York.

He also was the keynote speaker at the Research Day at Touro College of Osteopathic Medicine in Nevada where he spoke on "Ocular Therapeutics: More than Meets the Eye."

Dr. Yorio also helped West Virginia College of Osteopathic Medicine's administration and faculty in developing graduate programs for their institution and advancing their research efforts.

In addition, he recently was selected to be a part of the Albert and Mary Lasker Foundation's Lasker/IRRF Initiative for Innovation in Vision Science Workshop to be held at Woods Hole, Mass. As part of the workshop, a small interdisciplinary group of scientists establishes core questions and identifies areas of investigation into neuro-degenerative diseases that affect the eye.

Elisa Priest, doctoral student in Epidemiology, was named a [SAS](#) Student Ambassador for 2009 and won "Best Contributed Paper" in the statistics section at the SAS Global Forum 2009 in Washington, D.C. Read more about it at the [SAS Global Forum blog](#).

The President's Invitational Tournament on April 7 at Ridglea Country Club grossed more than \$70,000, which will be used to expand educational support for our students and scientists.

Thanks to all Health Science Center faculty and staff who volunteered at the tournament and served on the President's Invitational Committee and our community volunteers Fred and Michelle Reynolds who chaired the committee.

Volunteers:

Andy Axsom
Sam Buchanan, DO (TCOM '75)
Dona Smith
Debbie Campbell
Barbara Kennedy
Denise Armstrong
Angie Owen
Shea Patterson Young
DeVetra Patrick
Krista Gordon
Sherry Burton
Michelle West
Diana Winton
Debbie Murray
Amy Baker
Mike Haynes

Committee Members:

Stephen Barrett, MBA
Amy Buresh
Blair Chappell
Randall Christopher
Tom Fairchild, PhD
Gary Grant, JD
Dan Hooper, RPH
Rand Horsman
Pam McFadden
Randy McGuffee
Keith Overstreet
Jen Pendell
Damon Schranz, DO (TCOM '98)
Dennis Shingleton, MS, MBA
Lisa Smith
Susan Smith
Greg Upp
Sonja Carter, HUB Vendor
Janet Green, Community Volunteer

EMPLOYEE PROFILE

Marisa Cisco

Supervisor, Patient Services
UNT Health Business Office

How long have you worked here, and what did you do before joining UNT Health?

This is my second time to work for UNTHSC. I previously worked in Internal Medicine for three years when I first began in the medical field. Since then, I worked for Cook Children's Behavioral Health and TERM Billing before returning to the Health Science Center in June 2004.

What are your job duties as supervisor of Patient Services?

There is never a typical work day in the Business Office. We face new challenges every day. My primary duty is to ensure that Patient Services is providing excellent service to our internal and external customers. Patient Services handles incoming and outgoing calls to resolve patient accounts and processes both insurance and patient refunds.

Is there anything about your department that your fellow faculty, staff and students may not know?

The UNT Health Business Office is the centralized billing office for the UNT Health physicians. We have teams that are responsible for payment posting, claims processing, insurance follow up, guarantor collections, and maintenance of the SMS billing system. We are here to provide any guidance for anyone who has billing or insurance questions.

The Health Science Center's values are compassion, integrity, excellence, pride, innovation and teamwork. Can you give an example of how your department or your coworkers demonstrate one of these values?

The Business Office works diligently to go the extra mile to ensure that patient satisfaction is obtained. We promote a teamwork environment not only within the May Street team members, but we extend our teamwork to include the clinics of UNT Health.

What's the best part about working at UNT Health?

The best part of working for UNT Health is the people and the opportunities that we are given. I have been fortunate enough to be a part of the Leadership Development Institute and the Service Excellence initiative.

What do you like to do when you aren't at work?

I love to spend time with my family. I have three sons who keep me very busy. They are ages 12, 10, and 1. My oldest two are very active in Little League baseball which consumes most of my free time. I love every minute of it. I am also an avid NASCAR fan. (Go Dale Jr.!!)

Is there any other information that you would like to share with the campus community?

I would like to thank all of my fellow co-workers in the Business Office for their hard work. I also would like the Patient Services team to know that I am very proud of them and appreciate all that they do. I encourage anyone who has not been to the May Street office to come by and visit us, we love to put a name with the face and meet new people.

SAVE THE DATE

April 18

UNTHSC Field Day 2009

11 am – 2 pm

Lockheed Martin Recreation Association Fields

www.hsc.unt.edu/Sites/OfficeofStudentLife

Arthritis Expo 2009

9 am – 1 pm

UNTHSC

[RSVP](#)

April 24

9th Annual TCOM Alumni Association Specialty Round Table

5 pm

Atrium

SPH Student Awards Banquet

6 pm

Hilton, Fort Worth

May 1

GSBS Awards Banquet

Cultural District Banquet Center

Physician Assistant Update CME Conference

8 am – 12:30 pm

Beyer Hall

www.registerwithunt.com

PA Studies 10th Anniversary Celebration

6:30 pm

Fort Worth Club

May 12

PA Awards Banquet

Colonial Country Club

May 13

TCOM Awards Banquet

Fort Worth Club

May 16

Commencement

3 pm

Fort Worth Convention Center
Arena and Ballroom

May 28 – 29

Texas Conference on Health Disparities ([website](#))

Targeting Health Disparities Through Prevention

Luibel Hall

www.registerwithunt.com

October 10

UNTHSC Gala

Celebrating the School of Public Health

Watch the Daily News and Campus Connection for more information on these events and more.

ABOUT THIS NEWSLETTER

Campus Connection is published the first and third Fridays of each month by the Office of Marketing and Communications for UNT Health Science Center employees, students and friends. Please feel free to forward this e-newsletter to others and print it for those who don't have access to a computer.

Our goals are to:

- Keep you informed about the Health Science Center's strategic plan, priorities and goals.
- Promote the UNTHSC values of compassion, integrity, teamwork, innovation, pride and excellence.
- Demonstrate how the people and programs of the Health Science Center really do make a difference.
- Enable you to be a well-informed UNTHSC ambassador.

You're invited to contribute to the continuous improvement of this e-newsletter and other UNTHSC Family communications by sending story ideas, news, suggestions and questions to news@hsc.unt.edu.

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