2010 UNTHSC Faculty/Staff Survey of Organizational Excellence Comparison of Survey Constructs for Faculty and Staff

Higher Scoring Constructs
Lower Scoring Constructs

Constructs have been color coded to highlight areas of relative strength and concern. The five highest scoring constructs for each school/administrative unit are blue, and the lowest scoring constructs are red. Scores above 300 suggest that employees perceive the issue more positively than negatively, and scores of 400 or higher indicate areas of substantial strength. Conversely, scores below 300 are viewed more negatively by employees, and scores below 200 should be a significant source of concern for the organization and should receive immediate attention. In keeping with UNTHSC's organizational focus on continuous improvement, the red constructs, even if scoring 300 or better (i.e. viewed positively by respondents), represent opportunities for improvement.

| _ | | Survey Constructs | All Respondents Benchmark ¹ | UNTHSC | UNTHSC Faculty | UNTHSC Staff |
|------------|----------------------------|---|---|--------|-------------------|------------------|
| Dimensions | Work Group | Supervisor Effectiveness | 354 | 348 | 347 | 349 |
| | | Fairness | 352 | 342 | 342 | 343 |
| | | Team Effectiveness | 336 | 330 | 325 | 332 |
| | | Diversity | 361 | 356 | 361 | 355 |
| | Accommodations | Fair Pay | 272 | 273 | 292 | 269 |
| | | Physical Environment | 385 | 380 | 384 | 380 |
| | | Benefits | 383 | 363 | 370 | 362 |
| | | Employment Development | 373 | 367 | 373 | 366 |
| | Organizational Features | Change Oriented | 349 | 350 | 344 | 353 |
| | | Goal Oriented | 357 | 354 | 344 | 357 |
| | | Holographic | 356 | 352 | 343 | 354 |
| | | Strategic | 375 | 372 | 352 | 378 |
| | | Quality | 380 | 370 | 359 | 374 |
| | Information | Internal | 324 | 327 | 327 | 327 |
| | | Availability | 359 | 355 | 342 | 358 |
| | | External | 369 | 364 | 351 | 367 |
| | Personal | Job Satisfaction | 373 | 362 | 343 | 368 |
| | | Time and Stress | 366 | 358 | 336 | 364 |
| | | Burnout | 374 | 365 | 356 | 368 |
| | | Empowerment | 359 | 352 | 340 | 356 |
| | | Number of Respondents | | 820 | 166 | 640 |
| | | % of Respondents | | 100% | 20% | 78% |
| | | Survey Response Rate | 80% | 56% | 49% ² | 58% ² |
| | | Survey Response Rate for All Respondents in Higher | | | | |
| | | Education | 58% | | | |

Participants in the survey include nonprofit state entities ranging from the THECB to the Department of State Health Services, and 21 higher education institutions including the Texas A&M University System, UT-Austin, and Texas Tech.

²Faculty/Staff response rates based on HR and Faculty Affairs data for February, 2010