## **Writing Student Learning Goals**

**Goals:** Detailed, specific, measurable or identifiable, and personally meaningful statements that articulate the end result of a unit, program, course, activity or process.

Outcomes should be:

- Measurable (not necessarily quantifiable) or observable
- Manageable
- Meaningful

**Learning Goals:** An easily identified action that a student is expected to demonstrate in terms of knowledge, skills, and attitudes upon completion of a program/course.

Note: When writing learning goals, focus on the end result of your teaching.

How will you know that the students have learned what you want them to learn?

What does it look like?

How will you identify it?

Use simple, specific action verbs to describe what the students are expected to demonstrate upon completion of a program. Examples include:

## Students will be able to <action verbs to describe knowledge, skills, or attitude>....

#### **ACTION VERBS**

Concrete verbs, such as "define," "apply," or "analyze" are more helpful for assessment than verbs such as "be exposed to," "understand," "know," "be familiar with."

Cognitive Learning	Examples of Action Verbs
Knowledge – to recall or remember facts	articulate, define, indicate, name, order, recognize, relate, recall,
without necessarily understanding them	reproduce, list, tell, describe, identify, show, label, tabulate, quote
Comprehension – to understand and	classify, describe, discuss, explain, express, interpret, contrast,
interpret learned information	associate, differentiate, extend, translate, review, suggest, restate
Application – to put ideas and concepts to	apply, compute, give examples, investigate, experiment, solve,
work in solving problems	choose, predict, translate, employ, operate, practice, schedule
Analysis – to break information into its	analyze, appraise, calculate, categorize, compare, contrast, criticize,
components to see interrelationships	differentiate, distinguish, examine, investigate, interpret
Synthesis – to use creativity to compose and	arrange, assess, defend, judge, predict, rate, support, evaluate,
design something original	recommend, convince, conclude, compare, summarize
Evaluation – to judge the value of information	appraise, assess, defend, judge, predict, rate, support, evaluate,
based on established criteria	recommend, convince, conclude, compare, summarize
Affective Learning	appreciate, accept, attempt, challenge, defend, dispute, join, judge,
	praise, question, share, support

### Examples of learning goals:

Graduates will be able to *collect* and *organize* appropriate clinical data, *apply* principles of evidence-based medicine to determine clinical diagnoses, and *formulate* and *implement* acceptable treatment modalities

Graduates will be able to identify various aspects of architectural diversity in their design projects

Graduates will be able to critically analyze and evaluate current research

# Writing Program, Process, and Performance Goals

Program/process goals - The end result of what a program or process is to do, achieve, or accomplish

**Note:** Program goals can be as simple as completion of a task or activity, although this is not as meaningful as it could be and does not provide information for improvement. To accomplish the latter, you should try to assess the effectiveness of what you want your program to accomplish. Program goals, just like learning goals should be measurable, manageable, and meaningful.

### THE PROGRAM WILL BE ABLE TO <ACTION VERB TO DESCRIBE WHAT IT WILL DO, ACHIEVE OR ACCOMPLISH>...

**Program Goal:** The Epidemiology Department will increase the diversity of its application pool by 50%.

**<u>Program Goal:</u>** Facilities will be able to respond to maintenance requests within 24 hours of the service request

<u>Program Goal:</u> Student Health Services will be able to admit students for check-ups within 24 hours of their walk-in time

<u>Program Goal:</u> Student Financial Aid will have full award letters out to the on-time complete applicants by April 15<sup>th</sup>.

**Select appropriate Performance Measure:** Performance measures describe the process employed to gather data that will measure each stated outcome or objective. Try to use a variety of methods, direct and indirect, quantitative and qualitative, to gather adequate information to determine the extent the goal has been achieved.

**Direct Methods:** Any process employed to gather data that requires subjects to display their knowledge, behavior, or thought processes

**Indirect Methods:** Any process employed to gather data that asks subjects to reflect upon their knowledge, behaviors, or thought processes

Examples of Direct Assessment	Examples of Indirect Assessment
Student work samples	Alumni, employers, student surveys
Collections of student work, e.g., portfolios	Focus groups (depending on the interview protocol,
Capstone projects	this could be used as direct evidence)
Project-embedded assessment	Exit interviews with graduates
Course-embedded assessment	Graduate follow-up studies
Observations of student behavior	Percentage of students who go on to graduate
<ul> <li>Internal juried review of student projects</li> </ul>	school
External evaluations of student performance	Retention and transfer students
<ul> <li>Document analysis, e.g., meeting minutes, policies,</li> </ul>	Job placement statistics
handbooks	Faculty/student ratios
External juried review of student projects	Enrollment trends
Externally reviewed internship	Percentage of students who graduate "on time"
Performance on a case study/problem	Diversity of student body
Performance on problem and analysis	
Performance on national licensure examinations	
Locally developed tests	
Pre- and post- tests	
Essay tests blind scored across units	