

## **EVENT: FORT GORDON FACEBOOK TOWN HALL ISSUES AND RESPONSES**

Date/Time: 15 March 2011 / 1830-1930

**Fort Gordon Garrison.** Welcome to the first Quarterly Fort Gordon Facebook Town Hall. We appreciate your joining us and hope that you will find this interaction useful and informative. Before we begin, please note the following procedures to follow as we conduct the Town Hall to ensure we capture your comments.

**Fort Gordon Garrison.** After covering the procedural points, answers to those questions received by my staff prior to the Town Hall will be posted incrementally during the Town Hall for your review and use. Procedural highlights: If known, please identify the agency your question is directed to in the opening sentence of your comment or question.

**Fort Gordon Garrison.** Please remember to ONLY post Like / Comments below this initial Wall posting, so that there is one continuous string of questions and responses. Please do not add additional Wall Postings aside from this initial one. Your cooperation is appreciated. In addition, you may have to periodically refresh your page to see all postings. We'll get started once you have had an opportunity to review the pre-Town Hall questions and answers. The Facebook discussion will end at 1930 hrs.

**Fort Gordon Garrison.** We will post the entire string of questions and answers on the Facebook page, the Garrison Website, the Signal CoE Sharepoint and Website, and other FGGA agency Social Media sites.

**Fort Gordon Garrison. ISSUE:** Significant outbound backups at the Gate 2 exit during peak departure times (~1600--1730). The outbound backup from Gate 2 extends along 19th St beyond Chamberlain Ave. **ANSWER:** Gate 3 hours of operation have been extended by one hour from 1530 to 1630 for out-bound traffic only; this will help reduce traffic flow on Gate 2. The center lane of 19th Street exiting gate 2 is currently being used as a reversible lane; this increases traffic flow both in-bound and out-bound during peak hours; significant reduction in traffic congestion at the gates.

**Fort Gordon Garrison ISSUE:** This is a question for the commissary: The self check out has way too many issues. It never fails that assistance is always needed when checking out. Are there plans to on getting a new system or upgrade the one they have. **ANSWER:** We do have system issues with Self Checkouts (SCO's). They are only 2 years old and are contracted through IBM. IBM and HQ DeCA/IT continually work the issues through software and hardware updates. We have an SCO attendant on duty to

assist patrons at all times and the attendants are trained and capable of solving most problems. Our current funding level restricts us to having only 1 attendant at a time. Some problems do require that an IBM technician's expertise. We call those issues in immediately and our contractor has one business day to respond.

**Suzanne Foreman Crosby** How long will 36th Street be closed?

**Fort Gordon Garrison** @Mrs. Crosby: Mrs Crosby, thank you for your question. The road project has encounter a site condition that requires additional funding approval from the IMCOM Region. Our request is at the Region and we are calling them daily. Once we get the approval it will be 60 days before completion.

**Fort Gordon Garrison ISSUE:** Teen use of post gym (13 year old with father present). 13 year old in his 2 year football and after 24 years of service I have to pay off post for him to use a gym. Recommend all 13 to 15 to use post gym with parent present.

**ANSWER:** The DFMWR Sports and Fitness SOP states that dependants and guests, 15 years of age and under, are not permitted to utilize weight and exercise equipment. This policy is based on medical opinions and recommendations from Orthopedic and Pediatric doctors and practitioners stating that children and youth, particularly under the age of 16, are still in the developmental stages of their bone growth that include the growth plates between the joint areas (i.e. shoulders, elbows, wrists, hips, knees, ankles). During puberty, children's bone growth rate is very rapid and weight bearing exercises can/may prevent the bones from growing correctly, regardless of a youth's size and maturity. We do allow an exception to policy for a youth under the age of 16, requiring physical rehabilitation for injuries suffered, to utilize strength equipment, but only with a doctor's written permission and recommendation for a specific workout (normally using light weight with multiple repetitions/sets) associated to the affected body/anatomy area requiring the physical therapy and/or rehabilitation. Recommend consulting and coordinating with your son's school coaches or athletic trainers (knowledgeable of the limitation of young teenagers) who can provide specialized strength/conditioning training guidance and supervision that your son is requiring. 14 hours ago.

**Kourtney Kent Shelton** I have a huge concern in regards to on post housing. Why are families subjected to living in mold infested homes? And why, when attention is brought to the situation, is it covered up, swept under the rug, and why is the soldier and their family retaliated against? How can the Army support Balfour Beatty's contract and feel they are adequately providing for our Army families when they allow families to live in these conditions? Does Ft. Gordon want to become the next Ft. Bragg with housing issues? Our 6 month old daughter stopped breathing from these housing conditions,

how many more will it take? I know we are not the only family on post living in mold. Others want to come out, but with the retaliation we have experienced, they are rather fearful. What's being done to hold Balfour Beatty accountable for this issue? And what's being done to ensure someone doesn't seriously get harmed from these conditions? We truly love being an Army family, but taking a gamble with health and safety in regards to an on post house is something no Army family should have to deal with.

**Fort Gordon Garrison** @Shelton: Thank you for your question and concerns. The command takes all mold issues very seriously. Please call me at 706 791 3225 so that we can set up an appointment to ensure that your home is tested and inspected for mold so that the appropriate corrective action can be taken. John Ramey, Director Public Works

**Jeremy Fox Question** for DPW, what is the timeline/expected completion date of the pool?

**Fort Gordon Garrison** @Jeremy: ISSUE: The Indoor Swimming Pool has been closed for repairs for 27 months. When will it re-open? We have quite a few students with profiles who do alternate APFT events, like swimming.

**ANSWER (DFMWR):** Indoor Pool is scheduled to re-open late summer 2011, possible July/August 2011.

**Andrea Runyon Stephens** This is completely and utterly crazy - 31 mo. to complete a pool and building renovation is a complete waste of the American people's money.

**Nena White** I am curious to know what is being done about the severe amount of black mold in the housing here at Fort Gordon? Housing always has an excuse to say it is not but test shows that it is.

**Nena White** Oh, I'm sorry I also forgot. When it gets HOT or Steamy in my bathroom, this red rust color stuff begins to roll down our walls or drip from the ceiling. But since it is not happening when housing is here to check it out, there is nothing that can really be done. How do we find out what it is and get it fixed?

**Fort Gordon Garrison** @White: Thank you for your question. Please contact the service request desk tomorrow and request an appointment so that we can duplicate the problem and determine a fix.

**Nena White** Contact what service desk?

**Fort Gordon Garrison** @White: Ms White thank you for your question. Please call the service order desk at 706 772 9562. The desk always takes calls. The email is an option.

**Nena White** DPW Our vents and wall by our hot water heater is BLACK. Can I call you as well to have you test our home for the black mold?

**Fort Gordon Garrison** @Ms White: Please give me a call and we will set up an appointment.

**Fort Gordon Garrison ISSUE:** Area behind main post gym needs paved. This affects everyone who drives to the gym and tries to find parking. Recommended improvement - Take out the curb that everyone has to drive over and flatten the area and put in paved, painted parking places...roughly 20 parking slots will be provided instead of the eye sore that currently exists. **ANSWER:** We, DPW, are in a multi-year paving replacement and improvement program. Depending on Command priorities and funding, this may be addressed in the next three years.

**Denishia Stewart** My issue is with housing as well. I moved here 9 Dec and have had my roof cave in on super bowl Sunday as well as my faux tile peel off the floor. This should not happen after only 3 months. I spoke with Nan? and she told me she would have someone come by, still nothing. Does this woman have a direct #?

**Fort Gordon Garrison** @Stewart: Thank you for your question and I am sorry for any inconvenience. I can assure you that this will be researched and handled first thing tomorrow and you will be contacted by management first thing in the morning.

**Fort Gordon Garrison** @Jeremy Fox; reference Town Hall live versus virtual. Mr. Fox, thank you for your question. We will make an assessment of Town Halls formats after the Facebook trial. A sister installation had very good success with the Facebook venue, and had equally low turn-out, as have we had, with the live Town Halls. For your use, we also conduct Community Information Briefings in the Gordon Club on the middle Wednesdays of the months we don't have scheduled Town Halls, at 1130 hrs. We hope you will be able to attend those forums as well as participating in the live Town Halls.

**Fort Gordon Garrison ISSUE:** Can we get rid of the Checker Cab parking places in the vicinity of the main post gym and open them up to gym patrons? Every gym patron who drives to the gym is competing for parking. Recommended improvement - take down the signs, paint new lines on the ground, and you have roughly 5 more parking spots.

**ANSWER (DPW/DFMWR):** The parking for the cabs is designed to provide a designated location for the cabs to park in the 15th Signal Brigade area that is convenient for IET Soldiers primarily. The cabs are not allowed to "cruise" the 15th area, thus the need for a designated parking area within the 15th's footprint that is convenient to normal Soldier foot traffic. There needs to be a designated area somewhere on the east end of Barnes Avenue for the cabs to park that is easily accessible to the Soldiers in that area requiring cab service. DPW and DFMWR will further coordinate on this issue to assess if there is an alternate location to meet this requirement that does not adversely affect gym patrons.

**Fort Gordon Garrison ISSUE:** Keeping Boats in the driveway. I have lived here for three years. I have received tickets for parking my boat in my own driveway. I use chock blocks and my boat is not an inconvenience to anyone living around me. I have had conversations with housing in the past about why boats are restricted in housing and their answer is that it's a military rule. They told me it was unsafe due to children could climb in and fall out. The same could happen with a pickup truck. A motorcycle in most cases is a recreational vehicle as well, and could easily fall onto a child. It affects all who have boats and trailers. We have to pull our boats in and out of storage when we want to use them. The maintenance and preparation for use has to be done the day prior. Charging batteries and cleaning is done before and after use in my case. This would save Soldiers money who already pay rent. I currently know four people within my immediate area with boats and allowing them to park them in our driveways would not bother any of our friends and fellow Soldiers living around us. Soldiers who have garages store their boats at home, why can't the ones who don't. Recommended improvement - with proper safety rules in place keeping a boat in an assigned parking area should not be an issue. Rules on safety and appearance would have to be put into place. Suggested rules would be, use chock blocks, keep covered when not being used, must be kept in owners driveway or parking area. Housing that has garage spaces would use that for storage of their boat. **RESPONSE (DPW):** It is common practice throughout the country to prohibit the parking of any recreational vehicle (boats, jet skis, RVs, ATVs, trailers, etc.) in the front of a residence. There are numerous reasons for this stance.

**Raymond Schultz** Good news story... Richmond County finally broke ground on the new Freedom Park Middle school wing and gym last month. Great work by Principle Andrews and our community for putting the pressure on RCSS...!!!

**Cecilia Buck Davenport** My issue is with housing as well. Why do you have to be to the point of terminating your lease before you can get any repairs done? On Christmas leave we came home to our screen door busted and our door open. Nothing was gone

so housing told us the wind must have blew it open. So they were going to replace the screen door and we just got it today due to the fact that my husband was about to terminate our lease. Our tile is coming up and liquid nail is all over our floors. The past 2 weeks we have found roaches everywhere. We were told today that it was getting warm outside and they would start hiding in houses!!

**Nena White** Cecilia, we were told the same thing about all the spiders now invading our home.

**Raymond Schultz** Nena & Cecilia, are you in the new housing areas?

**Cecilia Buck Davenport** No, I am in Old Olive.

**Nena White** Nope! And was told that it was not an option when we moved in.

**Cecilia Buck Davenport** We were also told that it wasn't an option when we moved in. Also another issue: I know a lot of trainees who are getting the new housing who are only going to be here 8-12 months and the people who are going to be here for a couple of years get the older housing??

**Fort Gordon Garrison** @Davenport: Thank you for your concerns and questions. I will have management contact you tomorrow regarding any outstanding work orders. Regarding the waitlist, homes are assigned based on a first come first serve basis. Assignments are made based on the DA31 line 14a execution date. There is no Department of Army policy written into the assignment procedures regarding new/existing homes being held for specific tours or assignment times to Fort Gordon.

**Rose Bivins Dukes** Nena and Cecilia, I had spider and roach issues when I lived on post and I was told the same thing, but they always sent someone out to spray. Have they sprayed at all?

**Kourtney Kent Shelton** We have a huge roach and spider problem as well, and we are in the old Gordon places.

**Nena White** No one has been by to spray :/ Didn't know it was an option. They never mentioned it to us when we called. I'm in Gordon Terrace as well.

**Cecilia Buck Davenport** They told me today that they come and spray every quarter but if you have a DO NOT ENTER in your profile at the office they do not even knock on

your door to see if you are home. You have to call and request someone to come and spray.

**Fort Gordon Garrison** @Davenport: Regarding your pest control service, I apologize for any inconvenience this has caused. If you contact the service order desk, we will schedule another appointment with you for them to return. We will also re-address with our pest control vendor to reiterate our policy and knocking.

**Rose Bivins Dukes** Specifically ask them to come and spray - and call every day. I had lots of issues and I always had those guys at my house to fix something. I would call every morning to get someone to follow up with an order.

**Nena White** We can't call now! It has to be done online to set up a work order :(

**Olive Mayors** Call in a work order for spiders and bugs to maintenance and they will have the pesticide company come out and spray. If they do not come out, make sure that you call in and follow up. They have come out every time for us!

**Kourtney Kent Shelton** I was told by Balfour Beatty it is not safe for them to spray with children under the age of 1 year old in the home... so that eliminated our home from being sprayed!

**Andrea Runyon Stephens** There is an at-home spray you can buy and spray yourself if they won't come and do it for you. I can't find my bottle to give you the exact name - it is white with red /maroon lid. U spray around all doorways / windows, along the foundation, etc. You can use it inside also, but I would base that decision on kiddos. But u can pull out and spray under sinks and in the laundry room - u know places the kiddos won't be.

**Charity Chelette Kehoe** Is there anything that is going to be done about the bees and wasps flying around Gordon Terrace? I have even had wasps flying in my house the past couple of days.

**Fort Gordon Garrison** @Kehoe: Thank you for your question. We have started the treatment process this spring and please call the service request desk for an appointment. With spring coming early, these issues will be with us now instead of in April.

**Fort Gordon Garrison ISSUE:** My issue for discussion for the fb Town Hall meeting is....On Fort Gordon there is not really anywhere for families to have an indoor family

"Party/Get-together. My daughter is 13 today and I wanted to have her birthday party here on Fort Gordon. I have since found out that this is impossible for less than \$300.00-\$600.00. I inquired at the Courtyard, the Azalea Room approximately \$600.00 because I wanted to bring my own food/cake and drinks...my daughter is 13 not 30. I just needed an empty room with tables and chairs so that I could come in, decorate and have "party food" (wings, pizza, chips, soda etc.) and music simple so I thought. I inquired at the Gordon same prices and higher....yes the bowling alley is there but she/we are not bowlers. OK, my suggestion to this is that along with all of the other great things here on Fort Gordon, can we get an "Event Hall" for simple family parties/gatherings that are affordable...due to this not being available to my family, I have since taken her party off post. Thanks. **ANSWER (DFMWR):** Family and MWR offers a private party room at Hilltop Riding Stables to accommodate 50 for a fee of \$100 for 4 hours. Additionally, we offer a space at Gordon Lanes Bowling Center in a private party room that will accommodate up to 60 guests for \$75.00 per hour (Bowling not required, NO outside food, with the exception of Birthday Cake). As an Alternative option, Family and MWR offers covered outdoor event area, equipped with tables and chairs, at the Courtyard and Freedom Park Pavilions for as little as \$50.00. The Freedom Park Pavilion has seating for 50+ guests, and the Courtyard Pavilion provides seating for 80+ guests. Contact 706-791-3722 for reservations. Balfour Beatty Communities (706-772-7041) also offers a community room, that can be used by on-post housing tenants on a reservation basis.

**Andrea Runyon Stephens DPW/MWR:** When will the indoor pool be completed? The time frame for completing this is crazy.

**Fort Gordon Garrison ISSUE:** The Indoor Swimming Pool has been closed for repairs for 27 months. When will it re-open? We have quite a few students with profiles who do alternate APFT events, like swimming. **ANSWER (DFMWR):** The Indoor Pool is scheduled to re-open late summer 2011, possible July/August 2011. We apologize for the inconvenience and thank you for your patience; the extent of required repair and maintenance was significantly greater than expected.

**Jack Sadler** My family and I truly enjoy the new playground located off of 5th AVE. Are there any plans to build a public restroom there? Thanks!

**Fort Gordon Garrison @Jeremy:** Thank you for your question: We have not put a restroom on the work plan for FY 11. We cannot begin new work under the continuing resolution guidance.



**Jack Sadler** Is " Thank you for your question: We have not put a restroom on the work plan for FY 11. We cannot begin new work under the continuing resolution guidance." the answer to my question about a restroom located at the new playground off of 5th AVE?

**Nena White** Is there a chance we won't be paid on the first or 15h?

**Fort Gordon Garrison** @Nena: There will not be an interruption in pay for Soldiers or Civilians. ;o)

**Nena White** TY! Nice to know that! :0)

**Tammra Nelson** Thanks for the opportunity to use fb to ask and see the answers to questions and concerns. I had some of the same concerns and did not know the answers. I know we cannot solve all of our issues/problems online but, it does show some amount of forward thinking to use this media.

**Fort Gordon Garrison** @Tammra Nelson, Ref Use of fb as Town Hall Venue: Ms. Nelson, thank you for your note about the utility of using Facebook. It is proving to be very useful and we anticipate its continued use in our TH forums. We appreciate your participation. Please spread the word!

**Fort Gordon Garrison ISSUE:** What takes so long for DPW to respond to a work order concerning a broken toilet that won't flush when it is probably one of the most used ladies room's in Darling Hall because it is near the RAPIDS office? **ANSWER (DPW):** In order to better respond to your inquiry, we researched our Call Desk records and found one DMO (Demand Maintenance Order) for Darling Hall for this type issue in the last month. DMO 112128 was reported on March 10, 2011 at 1325 hours for the female latrine across from Room 151 in Darling Hall. We rebuilt the flush valve, adjusted water pressure and cleared the toilet on March 11, 2011 at 1321 hours. A 24-hour turnaround is well within the guidelines for a multi-toilet latrine.

**Janella Mitchell** Are there any plans to add additional restaurants on post? It would be nice to have more on-post choices during lunchtime.

**Fort Gordon Garrison** @Janella Mitchell for AAFES restaurants. The Wing Zone and Subway would replace the Anthony's Pizza and Blimpies that are currently in the building. Thank you for your question.

**Fort Gordon Garrison** @Janella Mitchell for DFMWR there are no firm plans at this time to open any additional restaurants, however from AAFES we plan on re-opening our newly renovated Burger King mid to the last week of April. Also, we plan on a new Wing Zone and Subway on Barnes Avenue where currently we have Anthony's Pizza and Blimpies. We are planning, pending any unforeseen circumstances, that these two franchises be open in the summer of this year.

**Fort Gordon Garrison ISSUE:** Who is responsible for cleaning the restrooms, carpets, or other common areas in Darling Hall and who checks on the results? You can see dust caked on light fixtures in the stairwells, windows sills, and even fixtures in the bathrooms. Some fixtures or areas look like they haven't been touched in years. I would think the Commander would be embarrassed to have customers see the condition of these facilities. While working in rm #315, the dirt/dust was so bad that I politely suggested to the organization responsible for the PCs that they might want to wipe things down and use compressed air on their PCs to clean them out; since the PCs remain on, they constantly suck in all of the dust around them and this affects their "health". In today's time with little money in the budget to replace PCs as often as we would like or we should.....we need to take more precautions to keep them working and it starts with the hand receipt holders and users. **ANSWER (DPW):** The level of cleaning, maintaining, repairing and operating the facilities on Fort Gordon is driven by prioritizing requirements with limited resources. The cleaning of restrooms, carpets, or other common areas in Darling Hall is accomplished via the DPW custodial contract. We do not conduct scheduled inspections, but rely on customer feedback for positive/negative issues concerning this contract. Dusting is not addressed in the custodial contract. We do clean and disinfect latrine partitions, stalls, stall doors and wall areas adjacent to wall mounted lavatories, urinals and toilets. The windows in the lobby area are cleaned on an annual basis. Darling Hall is cleaned 2.5 times a week. This breaks out for one week on a Monday/Wednesday/Friday and the next week on a Tuesday/Thursday.

**Angela Pride-Ward** My family will be moving to Fort Gordon in 3 weeks. My question is in reference to Child and Youth Services/MWR. Is there a HIRED Apprenticeship program on Fort Gordon? I teach HIRED classes on Fort Jackson and I would also like for my teens to get involved since they have now become eligible.

**Fort Gordon Garrison** @Angela, Ms Pride-Ward. Thanks for your question - yes, we do have HIRED program here at Fort Gordon. You can find contact info for the CYSS program at [www.fortgordon.com](http://www.fortgordon.com), the FMWR website for this installation. Welcome to Fort Gordon!!

**Angela Pride-Ward** I just want to take a moment to give KUDOS to CPT Fox who has been assisting me with my concerns with a solo PCS while my husband is in route from Korea. He also gave me the information for the virtual town hall meeting. This is such a great idea!

**Raymond Schultz** This is awesome, I'm in my office drilling through paperwork while at the town hall meeting...technology rocks...

**Fort Gordon Garrison** @Raymond Schultz: This is awesome...: Mr. Schultz - Thank you for participating. This is a great tool!

**Janella Mitchell** Are there any plans to relieve morning gate traffic? Possibly opening new gates?

**Fort Gordon Garrison** @Janella: Thanks for the question. Unfortunately, we are not able to build any other gates at this time. We stress rapid thru put with the guards, however, the sheer volume of traffic often overwhelms the gate. Unfortunately, our security posture can sometimes inconvenience the public. We apologize and remain committed to causing as little inconvenience as possible.

**Debbie Likens Serfass** Planning to visit our soldier and need to know what forms of ID are required for entry on Post (thought I read - drivers license may not be acceptable form of ID in the coming months) is this true?

**Fort Gordon Garrison** @Debbie Likens Serfass: At this time, the gate will allow entry with your driver's license. Depending on the threat level, we may harden the security posture to require a Military ID.

**Gigi Cadavid** For the commissary. Is there a way of increasing the space of the food aisles so more people and carts can fit through?

**Fort Gordon Garrison** @Gigi Cadavid: Thank you for your comment. First, I apologize for the inconvenience. On busy days there is congestion. The only way we could increase the aisle width would be to eliminate one entire aisle and that would mean carrying fewer items. In the past, some commissaries had one way arrows on the aisles. Our agency stopped that practice due to the many customer complaints we received. We will do our best to reduce clutter and bottlenecks to keep shoppers moving through the store. Unfortunately, we will have to continue to operate with the limited space we have. Thank you for your patronage.

**JO Sperry** I have a concern regarding contracts. As a long-standing contractor on Fort Gordon, I am continuously frustrated about contractors having to compete for their own jobs should they become federal positions. Can a status be created within the hiring system that acknowledges that the position is occupied by a contractor so that these individuals can compete a little more fairly? This simple addition would lend to continuity of care and services.

**Fort Gordon Garrison** @Sperry: Thank you for your question. Currently, there are no laws or regulatory guidance which provide preference placement of government contractors to Federal positions. For an individual to be appointed to a Federal position, a legal authority must be cited. For specific details, please contact the Fort Gordon Civilian Personnel Advisory Center (CPAC) at 791-3840.

**JO Sperry** Thank you to COL Kennedy and DFMWR(and all the SMEs) for the opportunity to use FB as a means to talk.

**Fort Gordon Garrison ISSUE:** Who is the Fort Gordon liaison with the Richmond County School system? **ANSWER (DFMWR):** • School Liaison for Aiken and Richmond Counties is Heather Howse heather.howse@us.army.mil or 706-791-7270. • School Liaison for Columbia County is Amy Herman amy.herman@us.army.mil or 706-791-4168

**Fort Gordon Garrison ISSUE:** What is the job of the liaison with the Richmond County School System? **ANSWER (DFMWR):** To inform and link the individuals and/or groups that can appropriately address the issue. To facilitate solving problems and resolving issues, communicating with many groups such as command, parents, schools, community and other agencies. School Liaison's serve as the primary advisor to the Commander/command staff on matters relating to schools; function as installation subject matter experts (SME's) for youth education/school issues; manage, coordinate and implement School Liaison Services; inform and assist parents on youth education and school issues; develop solutions in partnership with local schools that ease barriers to successful education for Army youth; collaborate with local schools, installation organizations and community organizations to facilitate the education experience of military children and youth.

**Fort Gordon Garrison ISSUE:** What is the new addition to Freedom Park Elementary going to be; is it classrooms? **ANSWER (DFMWR):** Freedom Park will have a new middle school wing with 10 classrooms and a new full-size gymnasium.

**Fort Gordon Garrison ISSUE:** Why are there so many “RESERVED” Parking Spaces at Darling Hall and Signal Tower; and who are they for? **ANSWER (DES):** Designated parking, other than Handicap-designated parking, is for those key and essential positions deemed necessary for continued mission performance occurring within the respective facility. Those positions authorized designated parking spaces are identified within Fort Gordon Regulation (FG Reg) 210-3. A command-directed study/review was conducted at Darling Hall to ensure designated parking complied with FG Reg 210-3. This study resulted in a nearly 50% reduction of designated spaces. As for Signal Towers, the parking lot adjacent to Signal Towers is authorized to have numbered reserved parking spaces. Those numbered parking spaces are designated and controlled by the Secretary of the General Staff (SGS), US Army Signal Center of Excellence and Fort Gordon and are also under the governance of FG Reg 210-3.

**Fort Gordon Garrison ISSUE:** What groundwork is being laid for Privatization of Army Lodging? **ANSWER (DFMWR):** The Army has issued a transition letter to the privateer and, as such, they have been steadily on the installation assessing current Lodging buildings and new site location. Other than that, the Army has not set a transition date because that date is tied to the ability of the privateer to complete its funding arrangements. The privatization office at ACSIM (PAL) allowed Group A to transition in August 2009. According to information received from the PAL office, to date, the privateer has not finalized the funding for Group A and is now required to complete that and funding for Group B NLT 15 August 2011. If that date is not met, then the PAL office will have to determine a course of action at that time.

**Fort Gordon Garrison ISSUE:** When will the Burger King Renovation be complete? **ANSWER (AAFES):** Barring any unforeseen conditions, the facility will re-open on 21 April 2011. We apologize for the inconvenience and thank you for your patience.

**Fort Gordon Garrison ISSUE:** What is the large cable project that is taking place throughout Fort Gordon? **ANSWER (DPW):** The large cable project is the conversion of the overhead power lines to underground power cables. Upon completion of the project, all power in the main cantonment area (which excludes the industrial/warehouse area, the training areas and the ranges) will be underground. When the communications cables are removed from the poles and placed underground, the lines of old wooden poles will be removed, greatly improving the visual aesthetics.

**Fort Gordon Garrison ISSUE:** Is the NSA Building complete? **ANSWER (DPW):** Although close, the building is not yet completed.

**Fort Gordon Garrison ISSUE:** When will all of the Job Openings be announced? Where should we look for those job postings? **ANSWER (CPAC):** Job announcements are posted when management submits a Request for Personnel Action to recruit for a particular position. Go to: <http://acpol.army.mil/employment/>; then click on: "Search For Jobs."

**Fort Gordon Garrison ISSUE:** What recreational and entertainment activities can we look forward to on Fort Gordon this spring and summer? **ANSWER (DFMWR):**

- All-Star Weekend Concert, Alexander Hall, 15 April 11, 1900, free admission
- Missoula Children's Theater: King Arthur's Quest, 16 April 11
- Month of the Military Child - 16 April 11 (carnival rides, crafts)
- Spring Fest 2011 - 5-8 May 11 (Cinco de Mayo, concerts, carnival, vendors, free children's crafts, free petting zoo, car show, and flea market.)
- Dinner Theater Production: Becky's New Car, 13-28 May 11
- Pointes West Army Resort - Beach Blast, 27 May 2011
- Summer Reading Program, 1-27 June 11
- Youth Horse Camps, June-July 2011
- BOSS Single Soldier Day Battle of the Bands, 22 June 11
- Independence Day Celebration, 1 July 2011 (fireworks, concert, water park, carnival, pony rides, vendors)
- Dinner Theater Production: Here on the Flight Plan, opens 15 July 11
- Get Outdoors Gordon, May-August 2011
- Unit Level Sports (soccer, volleyball, basketball, softball, etc) throughout 2011
- Dinner Theater Production: The 39 Steps, opens 9 September 11
- Fort Gordon Community Talent Show: Arts in the Heart of Augusta Festival on 18 September 11

**Fort Gordon Garrison ISSUE:** Why do the construction crews move to other projects before completing all of the barracks upgrades? **ANSWER (DPW):** Different companies and construction crews work different projects. Barracks that are in renovation are worked on by a crew until complete. There are several factors that go into the barracks renovation including funding and swing space. We are not provided funding to do all the buildings in one year, but rather funding is provided for a designated number of buildings each year until all have been renovated. How many barracks are upgraded at any given time is dependent upon the number of buildings (this includes barracks and unit headquarters) that are funded for renovation for a given year. Additionally, you can't renovate all the buildings at the same time as the buildings must be vacated before the work begins. As a result, swing space becomes critical. The project started slowly but is picking up pace.

**Fort Gordon Garrison** Ladies & Gentlemen, five-minute warning. Thanks for all your questions!

**Nena White** When will the test fires on base be done or is this an all- the-time thing? It is hard for those with medical conditions breathing that in when it is blown in or near our direction.

**Fort Gordon Garrison** Ladies & Gentlemen, we would appreciate some of your time to complete a short six-question survey regarding the use of Facebook for hosting Town Halls.

The link for the survey is: <http://www.surveymonkey.com/s/8xzxry9>

This can also be found on the Public Affairs website

**Raymond Schultz** Getting out of Boardman lake road is a nightmare (safety hazard) at peak times during the day/evening. Any COAs for fixing this???

**Fort Gordon Garrison** @Raymond Schultz: Thank you for the question and again apologize for the inconvenience. We are in the process of conducting a traffic study at that location to determine COAs that could remedy that issue. We will keep you posted reference the findings.

**Fort Gordon Garrison** Ladies and gentlemen, thank you for participating this evening. We value the fact that you chose to be with us and share what was on your mind. While we were not able to answer some of these issues in depth, my staff and I will pursue further discussion on several topics related to Family Housing, through follow-on forums and we encourage all who posted comments on Family Housing to attend.

We will announce the details for that forum via this site and through our Family Housing Office in coordination with our RCI Partner. The staff will complete answers to any questions unanswered when the session ended, and we will post the complete string of questions and answers to the Facebook Town Hall Page; Garrison Web Page, and other social media forums.

Yours Truly,  
COL Glenn A. Kennedy, II

**Nena White** LOVED this! Thanks Fort Gordon Garrison. I now know where I can go with ignored issues or concerns.

**Raymond Schultz** WORD...

**Teri Stiffler Ryan** Great forum with a lot of good to know information!!

**Janella Mitchell** Excellent forum. Keep them coming at least once a month as the word spreads of this awesome way to communicate questions with the people that have the answers. Thanks!

#### **Received After Closing of Town Hall Event:**

**Kacy Elisabeth Kolod** I am also concerned about the black mold issue in the older post housing. I know that AIT soldiers spent time during detail cleaning it out of the barracks and it seems it hasn't been addressed in housing where small children are at risk. I would like to see some compensation for the families who've been forced out of their homes and have hospital bills because of it. I would also like to see every home tested before they are deemed livable.

**Janella Mitchell** PLEASE change the DFAC hours back to 1100-1300 hrs

**Cat Musgrove** This is an amazing way for people who may not be able to attend these meetings in person (especially those with deployed spouses) to get involved. Thank you so much for making this available.