

Hurricane Sandy Recovery Information

Following is a summary of key federal disaster aid programs that can be made available as needed and warranted under President Obama's major disaster declaration issued for Connecticut.

Current Counties Eligible for Assistance: Fairfield, Middlesex, New Haven, and New London Counties and the Mashantucket Pequot Tribal Nation and Mohegan Tribal Nation located within New London County.

UTILITY CONTACTS:

Connecticut Light and Power Information:

[Connecticut Light and Power Website](#)

Northeast Utilities

Customer Service Number: 1-800-286-2000

[Northeast Utilities Website](#)

United Illuminating

Customer Service Number: 1-800-7-CALL-UI (1-800-722-5584)

[United Illuminating Website](#)

SOCIAL MEDIA:

Twitter - Office of Governor Dannel P. Malloy: [@GovMalloyOffice](#)

Twitter - CT Department of Emergency Service and Public Protection: [@CTDEMHS](#)

Twitter - Connecticut Red Cross: [@CTRedCross](#)

Twitter - Connecticut Light & Power: [@CTLightandPower](#)

Twitter - United Illuminating: [@UnitedIllum](#)

Twitter - Northeast Utilities: [@NEUtilities](#)

Twitter - CT Insurance Department: [@CIDNews](#)

Assistance for Affected Individuals and Families Can Include as Required:

Rental payments for temporary housing for those whose homes are unlivable. Initial assistance may be provided for up to three months for homeowners and at least one month for renters. Assistance may be extended if requested after the initial period based on a review of individual applicant requirements. (Source: FEMA funded and administered.)

- Grants for home repairs and replacement of essential household items not covered by insurance to make damaged dwellings safe, sanitary and functional. (Source: FEMA funded and administered.)

- Grants to replace personal property and help meet medical, dental, funeral, transportation and other serious disaster-related needs not covered by insurance or other federal, state and charitable aid programs. (Source: FEMA funded at 75 percent of total eligible costs; 25 percent funded by the state.)
- ☑ Unemployment payments up to 26 weeks for workers who temporarily lost jobs because of the disaster and who do not qualify for state benefits, such as self-employed individuals. (Source: FEMA funded; state administered.)
- Low-interest loans to cover residential losses not fully compensated by insurance. Loans available up to \$200,000 for primary residence; \$40,000 for personal property, including renter losses. Loans available up to \$2 million for business property losses not fully compensated by insurance. (Source: U.S. Small Business Administration.)
- Loans up to \$2 million for small businesses, small agricultural cooperatives and most private, non-profit organizations of all sizes that have suffered disaster-related cash flow problems and need funds for working capital to recover from the disaster's adverse economic impact. This loan in combination with a property loss loan cannot exceed a total of \$2 million. (Source: U.S. Small Business Administration.)
- Loans up to \$500,000 for farmers, ranchers and aquaculture operators to cover production and property losses, excluding primary residence. (Source: Farm Service Agency, U.S. Dept. of Agriculture.)
- Other relief programs: Crisis counseling for those traumatized by the disaster; income tax assistance for filing casualty losses; advisory assistance for legal, veterans benefits and social security matters.
- For small businesses, small agricultural cooperatives, small businesses engaged in aquaculture and most private non-profit organizations of all sizes, the SBA offers Economic Injury Disaster Loans to help meet working capital needs caused by the disaster. Economic Injury Disaster Loan assistance is available regardless of whether the business suffered any physical property damage.
- Interest rates are as low as 1.688 percent for homeowners and renters, 3 percent for non-profit organizations and 4 percent for businesses with terms up to 30 years. Loan amounts and terms are set by the SBA and are based on each applicant's financial condition.
- Applicants may apply online using the Electronic Loan Application (ELA) via SBA's secure website at <https://disasterloan.sba.gov/ela>.
- The filing deadline to return applications for physical property damage is **December 31, 2012**. The deadline to return economic injury applications is **July 31, 2013**.

Assistance for the State, Tribal and Affected Local Governments Can Include as Required:

- Payment of not less than 75 percent of the eligible costs for removing debris from public areas and for emergency measures, including direct federal assistance, taken to save lives and protect property and public health. (Source: FEMA funded, state administered.)
- Payment of not more than 75 percent of the approved costs for hazard mitigation projects undertaken by state, tribal and local governments to prevent or reduce long-term risk to

life and property from natural or technological disasters. (Source: FEMA funded, state administered.)

How to Apply for Assistance:

- Those in the county designated for assistance to affected residents and business owners can begin the disaster application process by registering online at www.DisasterAssistance.gov, by web enabled mobile device at m.fema.gov or by calling 1-800-621-FEMA (3362). Disaster assistance applicants, who have a speech disability or hearing loss and use TTY, should call 1-800-462-7585 directly; for those who use 711 or Video Relay Service (VRS), call 1-800-621-3362. The toll-free telephone numbers are available from 7 a.m. to 10 p.m. (local time) Monday through Sunday until further notice. Applicants registering for aid should be prepared to provide basic information about themselves (name, permanent address, phone number), insurance coverage and any other information to help substantiate losses.
- Application procedures for local and state governments will be explained at a series of federal/state applicant briefings with locations to be announced in the affected area by recovery officials. Approved mitigation projects are paid through the state from funding provided by FEMA and other participating federal agencies.

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

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The social media links provided are for reference only. FEMA does not endorse any non-government websites, companies or applications.

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State or Region: [Connecticut](#)

Related Disaster: [Connecticut Hurricane Sandy](#)

Please see the following CRS products:

- [Federal involvement in flood response and flood infrastructure repair: storm Sandy recovery](#)
- [Congressional Primer on Major Disasters and Emergencies](#)