

THE WAVE: NATIONAL MARITIME CENTER NEWSLETTER

The Captain's Corner

Thanks to the REC Chiefs and NMC staff that participated in the REC TEAM last week. I was very impressed by everyone's contributions and participation. Judging from the feedback received, and from the quality of the deliverables produced during the week, it was an overwhelming success!

As discussed, one of our goals is to reduce the time it takes for mariners to receive their credentials. Processing time is a function of several factors including throughput and inventory levels.

It is important to purge your inventory of these aging credentials for several primary reasons:

- 1. We must be proactive in managing this inventory so as to ensure mariners get their credentials as fast as possible.
- 2. MMLD is the primary means of documenting and publishing overall program performance. We do not want "bad steel" needlessly skewing "Cycle Time", "Throughput", "Work in Progress" etc.
- 3. As the centralization continues, we need to clear out unnecessary applications to keep from drowning the system in this "bad steel."

With over 25,000 total WIP credentials in our inventory, it is imperative that we address this issue.

Currently MMLD is unable to identify and account for work in progress (WIP). Last week I sent the RECs and NMC staff a Credential Inventory Aging (CIA) Report, which contains a listing of the REC's / NMC's inventory that is older than 60 days. I also issued a directive to each REC and the NMC staff to take the necessary action to bring all credential applications over 120 days to a finished state (or verify that they are still WIP) by 31JAN2008.

The long-term intent of this initiative is to ensure your WIP is less than 30 days old by the time you transition. We will be providing updated CIA Reports periodically to help you track your progress. Questions should be directed to the NMC-13 Quality Assurance Team: LCDR Mike Washburn (304) 728-9185 or LTJG Chris Toms (304) 728-9155.

David C. Stalfort Captain, U. S. Coast Guard Commanding Officer

Staffing Updates

No listing for this week

See USA Jobs <u>http://www.usajobs.gov/</u> Search: Homeland Security, US Coast Guard

NMC staffing 65% of full strength



Civilian Mr. Steven Wayne Baker, Team Evaluator, NMC-512, Arrival Date: November 13th

Contractor Ms. Jessica D. Blair, NMC-5 Arrival Date: November 16th

Mr. Dennis L. Mayes, NMC-5 Arrival Date: November 16th

A warm welcome to NMC West Virginia

REC & NMC Employees!

Please don't hesitate to contact me with any suggestions and comments.

Claudia.S.Anderson@uscg.mil





Building Updates





Mr. Jeff Brandt, Division Chief, NMC-3 reports that finishing work on all decks continues at great speed. There is a slight set back to report on the carpeting of the 3rd deck. The carpet tiles began popping up at the corners and after further investigation, it was discovered that the carpet flaw appeared to be a manufacturer's defect which is being resolved. We have been assured that the problem will be solved by Monday, just in time for the furniture installation.

The second deck is also coming along fine. Countertops are being installed, bathrooms completed and at this rate, everything should be ready for furniture installation by Thursday.

One elevator cab is close to completion and the other cab is not too far behind.

Furthermore, this week, the terrazzo floor installation in the main lobby should begin. If you are wondering about the half moon window and why there is still plywood covering it, we have your answer. The manufacturer delivered rectangular panels. The right panels should arrive this week and installation is soon to follow.

Water and electric are still an issue but everyone is working diligently to get them resolved. The contractor continues to run a generator to power HVAC to the upper floors. Mr. Brandt states that, at this point, the Division admin assistants should be able to tell and show everyone on the drawings exactly where they will sit in the new building.

Another goal is to issue the security badges for the new building before the final move. We will keep you posted how the installation of the security system progresses and when you can expect to receive the badges.

Keep in mind: 4 weeks until moving date!

You can view new images of the progress by going to the NMC public drive (S:\00AA - Public Folder\Pictures\Building 8Nov) or by visiting <u>http://www.gsa-projects.com/ProjectDetails.aspx?id=14</u>. For specific question you can contact NMC-3



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Deputy's Deck-Plate

I want to add my special thanks to all those who positively and constructively participated and thus made the REC T.E.A.M. a resounding success. I sensed a true "Team Building." Bravo Zulu to all!

Mr. Donald Kerlin Deputy Director, NMC

RECorner

THANK YOU to all REC TEAM Participants

I take this opportunity to extend my sincerest thank you to all participants of the REC Transitional Education Action Meeting. The NMC greatly appreciates the demonstrated teamwork, the outstanding contributions and the notable cooperation that contributed extremely valuable information which will be instrumental in the REC Transition Book completion process.

Furthermore, I would like to thank all of the personnel that took part in the REC TEAM planning process - the presenters and the entire "Behind the Scene" workforce – your contribution was commendable and greatly appreciated.

The next step for NMC is to analyze, collate and evaluate all the received information and draft an Action Plan that will capture all the collaborated processes and best practices.

After reviewing your feedback, we noted that the workload was viewed as demanding but necessary. The overall perspective was that NMC should continue these types of meetings each year to facilitate consistency and incorporate the REC's as part of the transition framework. Teamwork is why this conference was considered by many as one of the best in 10 years.

I THANK YOU for having an open mind to change and innovation – essential elements of a successful NMC transition period that collectively benefits all parties involved – our customers, our maritime industry partners, and our NMC staff members that work diligently each and every day to deliver a product that is both timely and worthwhile. Thank you for allowing me to be a part of this learning and transition process! SEMPER PARATUS!!

V/R Rob Hess, NMC-12