

# 87' Coastal Patrol Boat EPSS

- ◆ **Designed and released in 2004 to support the 87' CPB engineering community**

## Overview:

Provides performance support to 9 major cutter systems.

Available online and via DVD-ROM.

11:1 Return on Investment (ROI) when compared to the stand up of traditional resident training.

## Features:

Written in the performers' language.

Designed to mirror how work happens in the field.

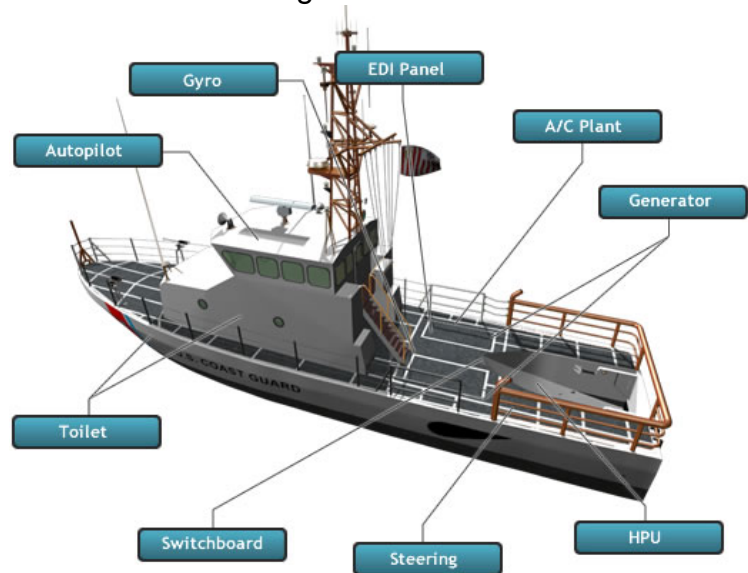
Provides overview of major systems.

Closes the gap between technical data and point-of-performance need.

Multiple modalities work together to orient and guide performance



A 2007 evaluation revealed that by using the EPSS, patrol boat engineers were able to perform required tasks without the need for advanced training.



## Evaluation Results:

- 100% of engineers surveyed reported they wanted this type of performance support tool for all platforms in the Coast Guard
- 61% of supervisors surveyed indicated the EPSS increased their subordinates' task performance related to various ship systems
- 68% of engineers surveyed indicated the EPSS decreased time on task for troubleshooting
- 55% of engineers surveyed indicated the EPSS increased their ability to execute preventative maintenance.

**Bottom Line:** Performers in the field find value in the EPSS when it comes time to perform!

This product was designed and developed by the Coast Guard Performance Technology Center located in Yorktown, VA