

At the PTC we...

*\*Analyze performance problems and design performance solutions;*

*\*Help people do their jobs better;*

*\*Leverage technology to improve Coast Guard performance!*

*Save the Date!*

*11th Annual Human  
Performance Technology  
Workshop*



14-16 September 2011

<http://www.uscgthpt.org>



1 USCG TRAINING CENTER YORKTOWN  
Yorktown, VA 23690

Phone: 757-856-2391

Fax: 757-856-2336

Website: <http://www.uscg.mil/tcyorktown/ptc/>

**Force Readiness  
Command  
(FC-51(det 1))**



**Performance  
Technology  
Center**

1 USCG TRAINING CENTER YORKTOWN  
Yorktown, VA 23690

Phone: 757-856-2391

Fax: 757-856-2336

Website: <http://www.uscg.mil/tcyorktown/ptc/>

# The Coast Guard's Performance Technology Center



Established in 1996, the Performance Technology Center (PTC) was created to use human performance technology techniques and tools to analyze workforce performance problems and create economical solutions to them. Through continuous research, the PTC identifies the most effective emerging technologies that can be designed and developed into products and performance supports. The PTC reports directly to FC-51 as a training support unit.

## Analysis, Acquisitions & Evaluation (AA&E) Branch (Pa)...

Analyzes human performance problems to improve workforce effectiveness and efficiency by: providing performance consulting to emerging service-wide performance issues, conducting Occupational Analysis and Front End Analysis to support field performance, developing performance-centric evaluation tools, consulting on major acquisition projects, and determining manpower requirements for the training system.

## Design and Development (D&D) Branch (Pm)...

Produces performance solutions using current and emerging technology. Develops a full range of products from technologically intensive solutions (i.e. CBT/instruction) to moderate (interactive electronic support systems, interactive video tele-training) and simpler, low-technology interventions (i.e., simple print media).



87' CPB EPSS screen shot

## Achievements

### 2011 ISPI Award of Excellence

Pre-Commissioning Performance Support and Training Program for the National Security Cutter

### Human Performance Technology Workshop

2009 International Society of Performance Improvement (ISPI) Award of Excellence—Communications

### Search and Rescue E-learning Course

2009 ISPI Award of Excellence - Intervention

### 87' Coastal Patrol Boat Electronic Performance Support System (EPSS)

2009 American Society of Training and Development (ASTD) Excellence in Practice Citation

