MEMORANDUM OF UNDERSTANDING NATIONAL ASSOCIATION OF GOVERNMENT EMPLOYEES VHA DIRECTIVE CREDENTIALING OF HEALTH CARE PROFESSIONALS

The following constitutes an agreement between the Department of Veterans Affairs, Veterans Health Administration (VHA) and the National Association of Government Employees (NAGE) concerning VHA Directive, Credentialing of Health Care Professionals.

- 1. NAGE, in accordance with Article 10 of the Master Agreement, will be notified of policies and procedures related to VHA Directive, Credentialing of Health Care Professionals.
- 2. NAGE Locals, in accordance with Article 10 of the Master Agreement, will be given notice and provided an opportunity to bargain over local procedures related to the implementation of VHA Directive, Credentialing of Health Care Professionals (i.e., Vet Pro).
- 3. Licensed Registered and Certified Health Care Professionals will be provided a credentialing letter, the "Quick Reference Guide", Fact Sheet, and Check List, addressing VHA Directive, Credentialing Health Care Professionals.
- 4. Local facilities will make available a computer lab, at pre-determined local times, with trained experts to assist employees in filling out the electronic credentialing forms.
- 5. OPF files will be made available to assist employees in filling out the credentialing process through Vet Pro, in accordance with appropriate law, government –wide regulations, Department regulations, and Article 42 of the Master Agreement.
- 6. Bargaining Unit employees will be provided duty time to fill out the electronic Vet Pro credentialing program.
- 7. All NAGE Local presidents will be provided a one time concurrent briefing on VHA Directive, Credentialing of Health Care Professionals
- 8. Upon receipt, the appropriate management official shall provide a copy of this MOU to the Local union president.

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