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Action

Please note, the deadline for the Trainee requests for AY 13/14 will be September 28th this year. Sites should start thinking about their plans and working with their DEO's and relevant others to ensure timely submission of requests. A draft of guidelines to support trainee request efforts has been circulated to the DEO's and Co-Directors for feedback to ensure that our new process fits into the local system as neatly as possible. Contact [Laurie Traylor](#) with questions.



Front row from left: Nancy McKenzie (West Haven); Kim Uhl (Coordinating Center); Lisa Bell (Cleveland)
Back Row from left: Laurie Traylor (Coordinating Center); Jay Keller (Boise); Debbie Ludke (Coordinating Center); Tracy Schaefer (San Francisco) and Gail Eck (Seattle). Offset and top left CoEPCE student volunteers, Julia Kurpakis and Christa Garcia

CoEPCE Program Managers Meeting

This week, program managers from every Center of Excellence traveled to Long Beach, California to support the development and implementation of cross-site standards around CoE Program Management and Administration. **Janine Genovese**, VISN 22's Chief Financial Officer and **Caridad Aparicio**, Chief of Recruitment, Placement and Classification at VA Long Beach contributed to this effort through participating in round table discussions with the PM's to address common challenges and potential solutions in support of complex T21 budget processes, contracting and staffing. **Debbie Ludke** provided detail around site budget reporting requirements and **Kim Uhl** demonstrated the OAA portal and new features. Enhancements to the budget portal were highlighted as were the new processes to submit semi-annual report. Information was provided around the preliminary trainee and staff tracking database and the Presentations and Publications portal was showcased, intended to capture all of the professional/formal communication efforts coming out of program. Information loaded to this site will support the development of the national CoEPCE library in which all sites will have access. OAA's **Dave Bennett** (and mastermind behind the portal development) participated by Video Teleconferencing and dialogued with program managers about functionality and suggested upgrades. **Stuart Gilman** was present to offer insight and vision and to hear some of the excellent presentations from each of the program managers. **Karen Sanders** joined briefly via VANTS and offered her thanks to the program managers for their participation and emphasized the importance of their involvement in program communication and dissemination efforts. The **new CoEPCE student volunteers, Julia Kurpakis and Christa Garcia** were able to join the group for the day and provided great support and input during the meeting, particularly helpful in capturing thoughts around marketing and communications. Pictures from the event can be found on the Sharepoint [here](#) and meeting documents and presentations may be found [here](#).



Coordinating Center **BLAST**

The CoEPCE All Site call took on a new format this week with sites serving as presenters and facilitators for the better part of a 1.5 hour dialogue. Program sites were asked to think about the past year and what changes if any, that they might integrate in the upcoming year. **Cleveland** and **Boise CoE's** presented content for the Thursday call with **Seattle** and **West Haven CoE's** serving in a discussant role.

It was clear that System Redesign takes time. For instance, addressing reservations about change appeared to be a common theme. Cleveland proposed that significant conversations and coalition building may be a desired step for staff to gain a sense of connection (rather than division) between CoE panels and non-CoE panels. Cleveland believes that care should be taken to ensure that CoE trainees are not seen as more time consuming than other trainees. One way that Cleveland has attempted to avoid this perception was by doing assessments with key staff around schedule scrubbing. The teams used a PDSA (Plan Do Study Act) cycle to address what was working, what wasn't and what concepts or interventions might interfere with the flow.

At the Boise CoE, change revolved around formulating efforts that grow the PACT process. During the year it was found that critically thinking about what made things 'work' was key to framing change. Brainstorming, mirroring of literature, looking at how ambulatory care was an important part of training were examples of ideas that were considered. Over the last year, there were many activities that were considered towards creating an efficient structure without putting strain on the MD's and NP's. One process that has worked includes looking at difficult cases and presenting 'artificial arguments' around belief systems.

In discussion, a question arose about the significant amount of time that it takes to rewrite curriculum, and Boise suggested that it is really important to make sure that the leads for each profession have protected time that doesn't include supervision. Boise is currently looking at next year's budget to determine if adjustments need to be made to ensure time is available to redevelop curriculum.

The dialogue on the call was engaging and we offer thanks to all of our participants. Both Boise and Cleveland provided summaries and/or related tools around their presentations. You will find this information on the [Sharepoint Drive](#)

News You Can Use

Defense Department, VA Should Improve Access to Care for Soldiers and Veterans With Post-Traumatic Stress Disorder, Track Outcomes Better. [View](#) National Academy of Sciences.

Serving Those Who Serve America. Joining Forces: Results of the AAMC Survey. [View](#) Association of the American Medical Colleges.

Team Based Care will Be Focus of National Health Education Center. [View](#). American Medical News.

Economists Show Primary Care Especially Unrewarding for Women Doctors. [View](#). Forbes.

More PA's Needed in Primary Care. [View](#). Journal of the American Academy of Physician Assistants.



Coordinating Center **BLAST**

Upcoming Conferences and Training 2012

May

2012 Interprofessional Education Institute: Interprofessional Education Collaborative.
[Details](#) May 21-23, 2012, Herndon, VA. AAMC.

June

2012 Integrating Quality Meeting: Collaborating for Care. [Details](#).
June 7-8, Chicago, IL. AAMC.

The 12th Annual International Nursing Simulation/Learning Conference. [Details](#),
June 20-23, San Antonio Texas. International Nursing Association and University of Texas.

July

The VA 2012 HSR&D/QUERI National Conference. [Details](#),
July 16-19, Washington DC. Department of Veterans Affairs.

The 9th Annual Qualitative Research Seminar [Details](#)
July 30-August 3, 2012, Chapel Hill NC

August

NCQA

Facilitating PCMH Recognition and PCMH Best Practices August 20-23. [Details](#)

September

AHRQ 2012 Annual Conference. [Details](#)
September 9-12, Rockville, MD.

National Academies of Practice: Patient Centered Care: Working Together in an
Interprofessional World [Details](#)
September 14-15, Cleveland, Oh

October

Hospitals and Communities Moving Forward With Patient and Family Centered Care: An
Intensive Training Seminar- Partnerships in Quality and Safety. [Details](#)
Oct 1-4, 2012 Ann Arbor, MI

All Together Better Health Interprofessional Education and Collaborative Practice.
[Details](#).
Oct 5-8. Kobe, Japan.

The Forum 12: Population Health Management. [Details](#).
Oct 18-19. Atlanta.

November

American Association of Medical Colleges (AAMC) Annual Meeting [Details](#)
San Francisco



Coordinating Center **BLAST**

Upcoming Conferences 2013

Applying the Science of Psychology in Academic Health Centers: Implications for Practice, Teaching, Research and Policy. [Details](#).

Jan 31- Feb 1, Nashville, Tn. Association of Psychologists in Academic Health Centers

Collaborating Across Borders IV. No details yet!
Summer 2013, Vancouver.

Society of Behavioral Medicine Annual Meeting - March 20-23 [Details](#)