



## PROJECT LINKS

[OAA Website](#)  
Internet

[OAA Website](#)  
Intranet Only

[CoEPCE Website](#)

[CoE SharePoint](#)  
Intranet  
Only

[CoE Evaluation  
and Analytics](#)  
Intranet Only

[BLAST Archive](#)

## COORDINATING CENTER STAFF

[Stuart Gilman](#)  
Program Director  
562.826.5323

[Kathryn Rugen](#)  
Nurse Consultant  
312.569.6933

[Judith Bowen](#)  
Physician  
Consultant  
503.771.3560

[Deborah Ludke](#)  
Administrative  
Officer  
562.826.5492

[Laural Traylor](#)  
Program Manager  
562.826-5974

[Kim Uhl](#)  
Management  
Analyst  
562.826.5996

**BLAST Editor**  
[Laural Traylor](#)

**ACTION/REMINDER: The AY 12/13 Trainee Requests are due to your DEO and Laurie Traylor by September 28<sup>th</sup>!**

**Note: The deadline for the Letter of Intent for the Mental Health Education Expansion Initiative is October 10<sup>th</sup>**

The CoEPCE Performance Improvement Workgroup held a dynamic first face to face meeting September 19-21<sup>st</sup> in Portland, Oregon. Dr. Judith Bowen and Dr. Brook Watts co-facilitated the meeting with the support of Loren Carpenter. The meeting included engaged CoE staff and leadership with representation from each of the five Centers of Excellence including clinician partners from the local PACT programs and staff from Office of Academic Affiliations. The meeting commenced with an exercise to help support new partnerships and to help attendees internalize the purpose of Performance Improvement. PDSA cycles (Plan, Do, Study, Act) and associated quality tools were reviewed and recommended to support the integrity of PI activities. Sites had an opportunity to review existing facility data to include , [Primary Care Panels](#) and [PACT Compass Measures](#), the [VA-Thomson Reuters Value Model](#) used to benchmark VA Medical Centers on a system of quality and efficiency and the [VA's Hospital Compare Program](#) that reports VA healthcare goals as well as success and improvement opportunities through summarizing outcomes, identifying achievements in quality and safety, comparing results and tracking progress. [System Redesign](#) strategies and [VA TAMMCS improvement framework](#) and [VA Performance Measures](#) and

There was also a wonderful opportunity to review Portland's Diabetes registry developed under Judy McConnachie and a Care Management tool. Each of the sites had an opportunity to share specific PI activities and to discuss strategies and engagement of the associated trainee population in these activities.



Portland/OHSU Aerial Tram  
(Courtesy of Kim Uhl)

## Interest in Performance and Quality Improvement?

[See Tools You can Use](#)

## Tools You Can Use

### VA Tools:

VA's Health Economic Resource Center (HERC) Courses: [View](#)  
See VA Learning University (TMS) [view](#) these courses and more...

- Applied Principles of Quality Improvement
- Business Performance and Financial Measures in Six Sigma
- Change and Innovation One: Overview and Tools
- DSS and Clinical Performance Improvement
- Forming Project Teams for Six Sigma
- Leading Change Initiatives
- Managing Change: Sustaining Organizational Change
- Managing Six Sigma Team Performance

### Partner Organization Tools:

- Institute for Healthcare Improvement Open School for Health Professionals [View](#)
- AHRQ [View](#)
- Institute of Medicine [View](#)



# Coordinating Center **BLAST**

## Abstracts Due

Collaborating Across Borders (CAB IV): Transformative Change from Classroom to Practice  
Deadline for Abstracts, October 26, 2012. [Details](#)

## Upcoming Conferences/Training 2012

### September

National Academies of Practice: Patient Centered Care: Working Together in an  
Interprofessional World [Details](#).

Sep 14-15, Cleveland, Oh

AHRQ 2012 Annual Conference. [Details](#)

### October

Hospitals and Communities Moving Forward With Patient and Family Centered Care: An  
Intensive Training Seminar- Partnerships in Quality and Safety. [Details](#) Institute for Patient and  
Family Centered Care.

Oct 1-4, Ann Arbor, MI

All Together Better Health Interprofessional Education and Collaborative Practice. [Details](#).  
Oct 5-8. Kobe, Japan.

IPEC Institute (AAC). Interprofessional Education Collaborative [Details](#)  
Oct 15-17, Atlanta, GA

The Forum 12: Population Health Management. [Details](#).  
Oct 18-19. Atlanta.

NCQA: Facilitating PCMH Recognition.

Oct 22-23, Chicago

NCQA: PCMH Best Practices and Lessons Learned

Oct 24' Chicago

The Journey to a PCMH: Choose your Path. [Details](#). Patient Centered Primary Care  
Collaborative.

Oct 25, Chicago, IL.

### November

American Association of Medical Colleges (AAMC) Annual Meeting. [Details](#).

Nov 2-7, San Francisco

### December

Institute of Medicine. Core Metrics for Better Care, Lower Costs and Better Health [Details](#)  
Dec 5-6 , Irvine.

24<sup>th</sup> Annual National Forum on Quality Improvement in Healthcare  
Dec 9-12, Orlando

## Upcoming Conferences/Training 2013

Applying the Science of Psychology in Academic Health Centers: Implications for Practice,  
Teaching, Research and Policy. [Details](#). Association of Psychologists in Academic Health  
Centers

Jan 31- Feb 1, Nashville, Tn.

Collaborating Across Borders IV. [Details](#).

June 12-13 2013, Vancouver.

Society of Behavioral Medicine Annual Meeting - March 20-23 [Details](#)