

DEPARTMENT OF THE ARMY
HEADQUARTERS, UNITED STATES ARMY MEDICAL COMMAND
FORT SAM HOUSTON, TEXAS 78234-6000

Operations Management Bulletin
No. 06-03

We prepare and distribute materiel management policy and guidance information to staff elements and units throughout the command. These bulletins provide management policy or guidance of current interest to Commanders, Directors of Logistics/Chiefs of Logistics Divisions, and Chiefs of Property Management and Chief Maintenance Branches. We authorize local reproduction.

Army Medical Department (AMEDD) Logistics
Medical Maintenance Durable Repairable Policy
Expires within 2 years upon publication

1. This bulletin provides general policy for obtaining medical maintenance of durable repairable items such as endoscopes. The Department of Veterans Affairs (DVA) has a well-established endoscopes repair facility located in Hines, Illinois. The Durable Repairable Program provides maintenance repairs to rigid and flexible endoscopes that are highly cost-effective source for repairs. An endoscopes cost analysis results show that using the DVA's endoscopes maintenance facility offers significant cost savings over other third-party contract repairs. Army MTFs could realize an annualized savings up to 40 percent over commercial third-party repair sources.
2. Medical Maintenance Manager and Chiefs of Logistics of the medical treatment facilities will pursue utilizing the DVA Service and Distribution Center's endoscopes repair facility as the primary source for all endoscopes maintenance and repairs.
3. Any Medical Maintenance Manager or Chiefs of Logistics currently using an existing "highly cost-effective contract arrangement with a third-party endoscopes service vendor" may request an exception to policy by submitting a business case analysis (BCA) that clearly outlines the economic analysis and justification for using a third-party vendor. The business case analysis must include the proposed costs (repair parts and labor costs), shipping and handling costs, repair turn-around time, contract responsiveness, loan equipment program, and overall patient healthcare impact. The exception policy request must be submitted to the following address:

CDR USA MEDCOM
2050 Worth Road, Suite 8
Ft Sam Houston, TX 7834-6008

Request of exception will be reviewed and the activity will be notified of the status.

Operations Management Bulletin
No. 06-03

4. The activity must contact the DVA to establish endoscopes maintenance and repairs services contract. Contact Mr. Mike Donati from DVA at (708) 786-7670. The DVA will assist your activity in establishing a Memorandum of Agreement between the activity and the DVA's Service and Distribution Center. The DVA accepts International Merchant Purchase Authorization Card (IMPAC) credit cards for services costing less than \$2,500. They use FedEx to pickup and deliver scopes. Using a MOA, a Purchase Order through your Contracting Office can be used to pay for major repairs costing more than \$2,500. To learn more about DVA flexible and rigid endoscope repair program, go to www.va.gov/oa&mm/sdc/.

6. Our point of contact is CW4 Kim Pham Cieliesz, Office of the Assistant Chief of Staff for Logistics, (210) 221-7078 or DSN 471.

FOR THE COMMANDER

JONATHAN M. KISSANE
Colonel, MS
Assistant Chief of Staff
for Logistics

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