

### **What is the Home Improvement and Structural Alterations Program (HISA)?**

The HISA program provides funding for disabled Veterans to make home improvements necessary for the continuation of treatment or for disability access to the home, essential lavatory and sanitary facilities.

### **Who is eligible for the HISA Program through the FMP?**

Disabled Veterans may be eligible for HISA when it is determined medically necessary or appropriate for the effective and economical treatment of the service-connected disability.

### **Is there a cost limitation?**

Yes. Lifetime home improvement benefits may not exceed \$6,800.00 (U.S.). Any costs that exceed \$6,800.00 (U.S.) will be the Veteran's responsibility.

### **How do I apply for home improvements?**

You must submit the following documentation to the FMP Office:

- A letter from you describing your physical disability and a description of the home improvement and/or structural alteration you are requesting.
- A statement from your attending physician or therapist. This statement should describe your physical condition/disability, why the home modification(s) are medically necessary or appropriate for the effective and economical treatment of your service-connected disabling condition.
- A drawing of the work to be undertaken. This drawing can be hand sketched. It should include the height, width and length dimensions. It does not have to be a formal blueprint or architectural drawing.
- A completed, signed home ownership or a rental lease form with a letter from your landlord agreeing with the modifications if required.
- A completed and signed VA Form 10-0103, Veterans Application for Assistance. A copy of this form is attached.
- Documentation verifying that the provider/contractor is licensed/bonded.
- An itemized cost estimate of the proposed improvement and/or structural alteration from your provider/contractor.

### **Do I have to contact the FMP Office prior to starting the alterations in my home?**

Yes. Preauthorization must be obtained before beginning any alterations to your home; otherwise, HISA benefits will be denied.

### **Will the VA be responsible for the maintenance of the altered or installed items?**

No. The VA will not assume any responsibility for the maintenance or upkeep of the altered or installed items in your home.

### **Who should I contact for further information on the HISA Program?**

You can write to the Department of Veterans Affairs Health Administration Center, Foreign Medical Program, PO Box 469061, Denver, CO 80246-9061. You can also reach us by telephone at (303) 331-7590 or by fax at (303) 331-7803.

### **How do I get more information?**

- Check out our web site at <http://www.va.gov/hac> select Foreign Medical Program
- Write us at the PO Box 469061, Denver, CO 80246-9061
- To contact us by email, please go to this web link and follow the directions for submitting secure email: <http://www.va.gov/hac/contact>
- Call 303-331-7590
- Fax information to 303-331-7803.