

<p align="center">How San Diego VA Compares Healthcare Effectiveness Data and Information Set (HEDIS) performance measures [Note: developed by the National Committee for Quality Assurance (NCQA)]</p>	<p align="center">San Diego VA 2012</p>	<p align="center">Kaiser Health Plan So Cal 2011</p>	<p align="center">HEDIS Commercial 2010</p>	<p align="center">HEDIS Medicare 2010</p>	<p align="center">HEDIS Medicaid 2010</p>	<p align="center">NCQA HEDIS Medicare Bench- mark 2012</p>
	%	%	%	%	%	%
Preventive Care						
Breast Cancer Screening	85%	82%	71%	69%	51%	84%
Cervical Cancer Screening	94%	86%	77%	N/A	67%	82%*
Colorectal Cancer Screening	81%	69%	63%	58%	N/A	72%
Adult smoking cessation advice / counseling	90%	N/A	77%	78%	74%	89%
Comprehensive Heart Care						
Controlling High Blood Pressure (less than 140/90)	75%	84%	63%	62%	56%	73%
Beta Blocker treatment after a heart attack	95%	84%	76%	83%	76%	92%
LDL-C cholesterol screening annually	93%	N/A	89%	89%	82%	94%
LDL-C less than 100	69%	N/A	60%	57%	43%	N/A
LDL-C less than 100 or on moderate dose of a statin medication	84%	N/A	N/A	N/A	N/A	N/A
Comprehensive Diabetes Care						
HbA1c testing annually	100%	93%	90%	90%	82%	95%
HbA1c testing not done or poor control (>9.0%) (lower is better)	12.5%	24%	27%	26%	44%	10%
Retinal eye examination	98%	73%	58%	65%	53%	82%
LDL-C cholesterol screening annually	96%	93%	86%	88%	75%	94%
LDL-C less than 100	72%	N/A	48%	52%	35%	N/A
LDL-C less than 100 or on moderate dose of a statin medication	83%	N/A	N/A	N/A	N/A	N/A
Renal (kidney function) testing	95%	98%	84%	89%	78%	94%
Controlling High Blood Pressure (less than 140/90)	80%	N/A	66%	62%	60%	73%
Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys						
Getting Care Quickly (usually or always)	77%	N/A	87%	88%	81%	N/A
Getting Needed Care (usually or always)	79%	N/A	86%	90%	76%	N/A
How Well Doctors Communicate (usually or always)	92%	N/A	94%	94%	88%	N/A
Rating of Personal Doctor (8, 9 or 10)	70%	N/A	83%	93%	77%	N/A
Rating of Specialist Seen Most Often (8, 9 or 10)	64%	N/A	82%	91%	77%	N/A
Rating of All Health Care (8, 9 or 10)	56%	N/A	77%	86%	69%	N/A
Note: ND = No Data available for comparison purposes or not applicable.						
* = NCQA HEDIS Commercial Benchmark 2012						

How San Diego VA Compares The Joint Commission (TJC) Performance Measures	San Diego VA 2012	Sharp Memorial Hospital 2011	Scripps Memorial Hospital 2011	UCSD Hospital Thornton 2011	VHA FY2010 Bench- mark	TJC Nat'l Avg 2011
	%	%	%	%	%	%
Heart Attack Care						
Aspirin at arrival	100%	99%	99%	100%	95%	99%
Aspirin prescribed at discharge	100%	100%	99%	100%	95%	99%
Adult smoking cessation advice / counseling	100%	100%	100%	100%	95%	100%
Beta Blockers prescribed at discharge	100%	100%	99%	99%	95%	99%
Lipid Lowering Therapy prescribed at discharge	100%	99%	99%	99%	95%	ND
Heart Failure Care						
Heart Failure discharge instructions	100%	88%	98%	87%	95%	93%
Left Ventricle (main pumping chamber of the heart) assessed or planned at discharge	100%	100%	99%	98%	95%	99%
Adult smoking cessation advice / counseling	100%	100%	100%	100%	95%	99%
Pneumonia Care						
Pneumococcal Vaccination	94%	98%	99%	99%	95%	96%
Blood Cultures for pneumonia patients in the intensive care unit	100%	100%	100%	94%	95%	98%
Blood Cultures for pneumonia patients admitted through the Emergency Department	100%	100%	98%	94%	95%	97%
Initial antibiotic received within 6 Hours of hospital arrival	100%	98%	99%	95%	90%	96%
Initial antibiotic selection for community acquired pneumonia in immunocompetent – intensive care unit patient	100%	100%	97%	86%	65%	88%
Initial Antibiotic Selection for community acquired pneumonia in immunocompetent – non intensive care unit patient	100%	99%	100%	100%	95%	96%
Influenza Vaccination	89%	97%	98%	94%	95%	94%
Surgical Care Improvement Project (SCIP) - Infection Prevention						
Appropriate timing of antibiotic for patients having surgery	98%	98%	98%	97%	95%	97%
Patients having surgery who received the appropriate antibiotic	99%	99%	100%	97%	95%	98%
Appropriate discontinuation of antibiotics after surgery	97%	99%	100%	94%	92%	97%
Controlled postoperative blood sugar (glucose)	100%	98%	91%	91%	95%	94%
Appropriate hair removal for patients having surgery	100%	100%	100%	100%	95%	100%
Surgery patients continued on beta blocker therapy	100%	98%	99%	94%	92%	93%
Appropriate blood clot prevention treatment	100%	99%	97%	97%	93%	93%
Surgery patients with appropriate urinary catheter removal	100%	99%	98%	96%	New 2010	91%
Note: ND = No Data available for comparison purposes.						