

Table 4-21.***Percent Distribution of Veterans by Reasons Veterans Didn't Use VA Health Care in Past 12 Months***

Estimated Population	
Not Applicable	5,218,006
Responding on Item	19,978,030
Did not need any care	20.9 (0.4)
Not aware of the VA health care benefits	16.6 (0.4)
Did not believe self entitled or eligible for health care benefits	20.1 (0.4)
Treated rudely in past	1.4 (0.1)
Did not know how to apply for health care benefits	2.1 (0.1)
Did not need or want assistance from the VA	7.8 (0.3)
Applying for health care benefits too much trouble or red tape	3.5 (0.2)
Never considered getting any health care from the VA	5.4 (0.2)
Didn't think VA health care would be as good as that available elsewhere	4.0 (0.2)
Uses other sources for health care	40.2 (0.5)

NOTE: Veteran may report more than one reason.

Table 4-21. (continued)***Percent Distribution of Veterans by Reasons Veterans Didn't Use VA Health Care in Past 12 Months***

Estimated Population	
Not Applicable	5,218,006
Responding on Item	19,978,030
VA care is inconvenient	18.2 (0.4)
Other	10.7 (0.3)
Missing	0.4 (0.1)

NOTE: Veteran may report more than one reason.

Table 4-22.***Percent Distribution of Veterans by Reasons Veterans Didn't Use VA Health Care in Past 12 Months and Gender***

	Total	Males	Females
Estimated Population			
Not Applicable	5,218,006	4,946,623	271,383
Responding on Item	19,978,030	18,765,810	1,212,220
Did not need any care	20.9 (0.4)	21.5 (0.4)	11.4 (1.3)
Not aware of the VA health care benefits	16.6 (0.4)	16.7 (0.4)	15.0 (1.8)
Did not believe self entitled or eligible for health care benefits	20.1 (0.4)	19.2 (0.4)	33.8 (1.9)
Treated rudely in past	1.4 (0.1)	1.4 (0.1)	1.2* (0.4)
Did not know how to apply for health care benefits	2.1 (0.1)	2.2 (0.1)	1.8* (0.6)
Did not need or want assistance from the VA	7.8 (0.3)	8.0 (0.3)	5.5 (1.1)
Applying for health care benefits too much trouble or red tape	3.5 (0.2)	3.6 (0.2)	2.5 (0.6)
Never considered getting any health care from the VA	5.4 (0.2)	5.4 (0.2)	4.6 (0.9)
Didn't think VA health care would be as good as that available elsewhere	4.0 (0.2)	4.0 (0.2)	3.0 (0.7)
Uses other sources for health care	40.2 (0.5)	40.5 (0.5)	35.0 (1.9)

NOTE: Veteran may report more than one reason. * Low precision and/or sample size for the denominator between 30 and 59

Table 4-22. (continued)***Percent Distribution of Veterans by Reasons Veterans Didn't Use VA Health Care in Past 12 Months and Gender***

	Total	Males	Females
Estimated Population			
Not Applicable	5,218,006	4,946,623	271,383
Responding on Item	19,978,030	18,765,810	1,212,220
VA care is inconvenient	18.2 (0.4)	17.9 (0.4)	22.1 (1.7)
Other	10.7 (0.3)	10.5 (0.3)	12.7 (1.6)
Missing	0.4 (0.1)	0.4 (0.1)	0.1* (0.1)

NOTE: Veteran may report more than one reason. * Low precision and/or sample size for the denominator between 30 and 59

Table 4-23.***Percent Distribution of Veterans by Reasons Veterans Didn't Use VA Health Care in Past 12 Months and Ethnicity***

	Total	Spanish, Hispanic, or Latino	Not Spanish, Hispanic, or Latino
Estimated Population			
Not Applicable	5,218,006	235,061	4,959,678
Responding on Item	19,978,030	887,129	19,030,556
Did not need any care	20.9 (0.4)	26.2 (2.3)	20.6 (0.4)
Not aware of the VA health care benefits	16.6 (0.4)	18.4 (2.4)	16.6 (0.3)
Did not believe self entitled or eligible for health care benefits	20.1 (0.4)	20.8 (2.1)	20.1 (0.4)
Treated rudely in past	1.4 (0.1)	1.7* (0.5)	1.3 (0.1)
Did not know how to apply for health care benefits	2.1 (0.1)	5.6 (1.1)	2.0 (0.1)
Did not need or want assistance from the VA	7.8 (0.3)	7.4 (1.3)	7.8 (0.3)
Applying for health care benefits too much trouble or red tape	3.5 (0.2)	3.8 (0.9)	3.5 (0.2)
Never considered getting any health care from the VA	5.4 (0.2)	5.1 (1.3)	5.4 (0.2)
Didn't think VA health care would be as good as that available elsewhere	4.0 (0.2)	3.2 (0.8)	4.0 (0.2)
Uses other sources for health care	40.2 (0.5)	34.1 (2.6)	40.5 (0.5)

NOTE: Veteran may report more than one reason. The total "Responding on Item" is larger than the sum of the groups because some veterans did not indicate a category of ethnicity.

* Low precision and/or sample size for the denominator between 30 and 59

Table 4-23. (continued)***Percent Distribution of Veterans by Reasons Veterans Didn't Use VA Health Care in Past 12 Months and Ethnicity***

	Total	Spanish, Hispanic, or Latino	Not Spanish, Hispanic, or Latino
Estimated Population			
Not Applicable	5,218,006	235,061	4,959,678
Responding on Item	19,978,030	887,129	19,030,556
VA care is inconvenient	18.2 (0.4)	11.6 (1.5)	18.5 (0.4)
Other	10.7 (0.3)	13.6 (1.7)	10.5 (0.3)
Missing	0.4 (0.1)	0.1* (0.1)	0.4 (0.1)

NOTE: Veteran may report more than one reason. The total "Responding on Item" is larger than the sum of the groups because some veterans did not indicate a category of ethnicity.

* Low precision and/or sample size for the denominator between 30 and 59

Table 4-24.**Percent Distribution of Veterans by Reasons Veterans Didn't Use VA Health Care in Past 12 Months and Race**

	Total All Races	Total One Race	White	Black or African American
Estimated Population				
Not Applicable	5,218,006	4,874,998	4,121,069	690,507
Responding on Item	19,978,030	18,982,128	17,249,829	1,526,126
Did not need any care	20.9 (0.4)	20.8 (0.4)	20.7 (0.4)	20.8 (1.4)
Not aware of the VA health care benefits	16.6 (0.4)	16.6 (0.3)	16.6 (0.4)	16.6 (1.3)
Did not believe self entitled or eligible for health care benefits	20.1 (0.4)	20.0 (0.4)	20.4 (0.5)	15.4 (1.6)
Treated rudely in past	1.4 (0.1)	1.3 (0.1)	1.3 (0.1)	1.2* (0.4)
Did not know how to apply for health care benefits	2.1 (0.1)	2.0 (0.1)	2.0 (0.1)	2.5 (0.7)
Did not need or want assistance from the VA	7.8 (0.3)	7.8 (0.3)	8.0 (0.3)	6.0 (1.0)
Applying for health care benefits too much trouble or red tape	3.5 (0.2)	3.4 (0.2)	3.3 (0.2)	5.1 (1.2)
Never considered getting any health care from the VA	5.4 (0.2)	5.4 (0.2)	5.6 (0.2)	3.3 (0.9)
Didn't think VA health care would be as good as that available elsewhere	4.0 (0.2)	3.9 (0.2)	3.9 (0.2)	4.4 (0.7)
Uses other sources for health care	40.2 (0.5)	40.6 (0.5)	40.7 (0.5)	40.9 (2.2)

NOTE: Veteran may report more than one reason. * Low precision and/or sample size for the denominator between 30 and 59

Table 4-24. (continued)**Percent Distribution of Veterans by Reasons Veterans Didn't Use VA Health Care in Past 12 Months and Race**

	Total All Races	Total	White	Black or African American
Estimated Population				
Not Applicable	5,218,006	4,874,998	4,121,069	690,507
Responding on Item	19,978,030	18,982,128	17,249,829	1,526,126
VA care is inconvenient	18.2 (0.4)	18.3 (0.4)	18.6 (0.4)	14.6 (1.3)
Other	10.7 (0.3)	10.5 (0.3)	10.2 (0.3)	13.8 (1.3)
Missing	0.4 (0.1)	0.4 (0.1)	0.4 (0.1)	0.2* (0.1)

NOTE: Veteran may report more than one reason. * Low precision and/or sample size for the denominator between 30 and 59

Table 4-24. (continued)**Percent Distribution of Veterans by Reasons Veterans Didn't Use VA Health Care in Past 12 Months and Race**

	Minority Veterans (Other Than Black or African American)		
	American Indian or Alaska Native	Asian	Native Hawaiian or Other Pacific Islander
Estimated Population			
Not Applicable	38,662	17,541	7,218
Responding on Item	121,189	55,661	29,323
Did not need any care	23.1 (5.3)	17.7* (6.0)	NR (NR)
Not aware of the VA health care benefits	17.8 (3.6)	13.7* (5.8)	NR (NR)
Did not believe self entitled or eligible for health care benefits	21.0 (3.9)	27.2 (7.2)	NR (NR)
Treated rudely in past	1.6* (0.8)	1.3* (1.3)	NR (NR)
Did not know how to apply for health care benefits	1.4* (0.7)	3.4* (2.5)	NR (NR)
Did not need or want assistance from the VA	5.2* (2.6)	3.6* (2.2)	NR (NR)
Applying for health care benefits too much trouble or red tape	3.9* (1.6)	5.2* (2.6)	NR (NR)
Never considered getting any health care from the VA	2.9* (1.6)	1.3* (1.3)	NR (NR)
Didn't think VA health care would be as good as that available elsewhere	3.2* (1.3)	5.4* (3.7)	NR (NR)
Uses other sources for health care	29.0 (4.4)	37.9 (7.1)	NR (NR)

NOTE: Veteran may report more than one reason. * Low precision and/or sample size for the denominator between 30 and 59; NR: Sample size for the denominator less than 30

Table 4-24. (continued)***Percent Distribution of Veterans by Reasons Veterans Didn't Use VA Health Care in Past 12 Months and Race***

	Minority Veterans (Other Than Black or African American)		
	American Indian or Alaska Native	Asian	Native Hawaiian or Other Pacific Islander
Estimated Population			
Not Applicable	38,662	17,541	7,218
Responding on Item	121,189	55,661	29,323
VA care is inconvenient	22.1 (3.7)	22.3 (6.5)	NR (NR)
Other	12.8 (3.8)	6.2* (2.5)	NR (NR)
Missing	1.1* (1.1)	0.0 (N/A)	NR (NR)

NOTE: Veteran may report more than one reason. * Low precision and/or sample size for the denominator between 30 and 59; NR: Sample size for the denominator less than 30; N/A: Standard Errors not available when estimate is equal to 0% or 100%

Table 4-24. (continued)**Percent Distribution of Veterans by Reasons Veterans Didn't Use VA Health Care in Past 12 Months and Race**

	Two or More Races		Race Unknown
	Total Two or More Races	American Indian or Alaska Native/White	
Estimated Population			
Not Applicable	167,356	105,223	175,652
Responding on Item	390,184	255,532	605,718
Did not need any care	24.8 (2.8)	23.0 (3.1)	21.9 (2.7)
Not aware of the VA health care benefits	16.0 (3.1)	15.4 (3.8)	17.7 (2.6)
Did not believe self entitled or eligible for health care benefits	23.7 (2.8)	21.8 (3.5)	22.6 (2.9)
Treated rudely in past	3.9 (1.1)	4.3 (1.1)	2.5* (0.9)
Did not know how to apply for health care benefits	2.6* (1.1)	1.8* (0.9)	5.5 (1.4)
Did not need or want assistance from the VA	8.6 (1.7)	7.6 (1.5)	8.4 (1.9)
Applying for health care benefits too much trouble or red tape	6.3 (1.4)	7.6 (1.6)	4.3 (1.3)
Never considered getting any health care from the VA	4.3 (1.2)	6.6 (1.9)	5.2 (1.5)
Didn't think VA health care would be as good as that available elsewhere	6.8 (1.5)	9.3 (2.0)	4.3 (1.1)
Uses other sources for health care	28.4 (2.7)	28.5 (2.9)	35.6 (3.2)

NOTE: Veteran may report more than one reason. Only one sub-category of "Total Two or More Races" is shown because all other categories were too small to report. * Low precision and/or sample size for the denominator between 30 and 59

Table 4-24. (continued)***Percent Distribution of Veterans by Reasons Veterans Didn't Use VA Health Care in Past 12 Months and Race***

	Two or More Races		Race Unknown
	Total Two or More Races	American Indian or Alaska Native/White	
Estimated Population			
Not Applicable	167,356	105,223	175,652
Responding on Item	390,184	255,532	605,718
VA care is inconvenient	22.6 (2.1)	22.6 (2.9)	12.4 (1.5)
Other	14.8 (2.0)	13.2 (1.9)	13.3 (1.8)
Missing	0.0 (N/A)	0.1* (0.1)	0.0 (N/A)

NOTE: Veteran may report more than one reason. Only one sub-category of "Total Two or More Races" is shown because all other categories were too small to report. * Low precision and/or sample size for the denominator between 30 and 59; N/A: Standard Errors not available when estimate is equal to 0% or 100%

Table 4-25.***Percent Distribution of Veterans by Reasons Veterans Didn't Use VA Health Care in Past 12 Months and Age***

	Total	Less Than 35 Years	35-44 Years	45-54 Years	55-64 Years	65-74 Years	75 Years or Older
Estimated Population							
Not Applicable	5,218,006	254,505	433,628	1,067,132	902,479	1,329,711	1,206,977
Responding on Item	19,978,030	2,034,067	2,596,669	4,348,002	4,043,500	3,926,708	2,909,156
Did not need any care	20.9 (0.4)	27.9 (1.5)	22.5 (1.2)	21.9 (0.9)	19.9 (1.0)	19.2 (0.9)	16.6 (1.2)
Not aware of the VA health care benefits	16.6 (0.4)	19.2 (1.4)	17.4 (1.1)	17.2 (0.9)	17.0 (0.8)	15.5 (0.7)	14.2 (0.9)
Did not believe self entitled or eligible for health care benefits	20.1 (0.4)	22.8 (1.3)	25.4 (1.4)	19.3 (0.8)	23.7 (1.0)	17.2 (1.0)	13.7 (0.9)
Treated rudely in past	1.4 (0.1)	0.7* (0.3)	1.1 (0.2)	2.0 (0.2)	1.3 (0.2)	1.3 (0.2)	1.5 (0.3)
Did not know how to apply for health care benefits	2.1 (0.1)	3.1 (0.6)	3.4 (0.6)	1.9 (0.3)	2.0 (0.3)	1.8 (0.2)	1.5 (0.3)
Did not need or want assistance from the VA	7.8 (0.3)	6.9 (0.8)	5.4 (0.6)	7.6 (0.6)	7.4 (0.6)	8.3 (0.6)	10.6 (0.8)
Applying for health care benefits too much trouble or red tape	3.5 (0.2)	2.7 (0.5)	2.8 (0.5)	3.9 (0.5)	2.9 (0.4)	3.6 (0.4)	4.8 (0.6)
Never considered getting any health care from the VA	5.4 (0.2)	2.8 (0.6)	4.7 (0.6)	4.1 (0.4)	5.7 (0.5)	6.9 (0.6)	7.1 (0.6)
Didn't think VA health care would be as good as that available elsewhere	4.0 (0.2)	3.7 (0.6)	3.1 (0.4)	4.6 (0.4)	3.8 (0.4)	4.0 (0.4)	4.1 (0.4)
Uses other sources for health care	40.2 (0.5)	29.8 (1.8)	35.7 (1.5)	41.0 (1.0)	42.3 (1.1)	42.3 (1.1)	44.9 (1.3)

NOTE: Veteran may report more than one reason. The total "Responding on Item" is larger than the sum of the groups because some veterans did not indicate their age. * Low precision and/or sample size for the denominator between 30 and 59

Table 4-25. (continued)***Percent Distribution of Veterans by Reasons Veterans Didn't Use VA Health Care in Past 12 Months and Age***

	Total	Less Than 35 Years	35-44 Years	45-54 Years	55-64 Years	65-74 Years	75 Years or Older
Estimated Population							
Not Applicable	5,218,006	254,505	433,628	1,067,132	902,479	1,329,711	1,206,977
Responding on Item	19,978,030	2,034,067	2,596,669	4,348,002	4,043,500	3,926,708	2,909,156
VA care is inconvenient	18.2 (0.4)	14.7 (1.1)	18.7 (1.1)	19.6 (1.0)	15.6 (0.8)	18.4 (0.9)	21.5 (1.1)
Other	10.7 (0.3)	9.8 (1.0)	11.6 (0.9)	11.0 (0.6)	9.5 (0.5)	11.2 (0.8)	10.8 (0.8)
Missing	0.4 (0.1)	0.2* (0.2)	0.1* (0.0)	0.3* (0.1)	0.3* (0.1)	0.5 (0.1)	0.9 (0.2)

NOTE: Veteran may report more than one reason. The total "Responding on Item" is larger than the sum of the groups because some veterans did not indicate their age. * Low precision and/or sample size for the denominator between 30 and 59

Table 4-26.***Percent Distribution of Veterans by Reasons for Never Using VA Health Care and Age***

	Total	Less Than 35 Years	35-44 Years	45-54 Years	55-64 Years	65-74 Years	75 Years or Older
Estimated Population							
Not Applicable	8,799,320	518,631	876,203	2,151,224	1,492,155	1,937,610	1,789,541
Responding on Item	16,396,716	1,769,941	2,154,095	3,263,910	3,453,824	3,318,809	2,326,592
Did not need any care	23.7 (0.5)	27.5 (2.0)	22.6 (1.2)	24.8 (1.2)	21.5 (1.0)	23.7 (0.9)	23.9 (1.4)
Not aware of the VA health care benefits	21.6 (0.5)	28.8 (2.0)	22.6 (1.4)	23.3 (1.1)	22.5 (1.1)	18.5 (0.9)	15.8 (0.8)
Did not believe self entitled /eligible for health benefits	20.4 (0.5)	23.9 (1.4)	27.4 (1.5)	18.8 (0.9)	23.5 (1.1)	16.9 (1.0)	13.7 (1.1)
Did not know how to apply for health care benefits	2.3 (0.1)	3.5 (0.7)	3.2 (0.6)	2.1 (0.4)	2.1 (0.3)	1.8 (0.3)	1.5 (0.3)
Did not need or want assistance from the VA	8.0 (0.3)	5.7 (1.2)	5.9 (0.8)	7.1 (0.7)	7.1 (0.6)	9.8 (0.6)	12.0 (1.0)
Applying for health care benefits too much trouble or red tape	3.0 (0.2)	2.3 (0.6)	2.8 (0.6)	3.7 (0.6)	2.1 (0.3)	3.1 (0.4)	3.7 (0.5)
Never considered getting any health care from the VA	5.1 (0.3)	1.8 (0.5)	4.3 (0.7)	4.3 (0.5)	4.9 (0.6)	7.0 (0.6)	7.2 (0.7)
Didn't think VA health care would be as good as that available elsewhere	3.1 (0.2)	2.1 (0.5)	3.0 (0.5)	3.5 (0.5)	3.5 (0.4)	2.9 (0.4)	2.9 (0.5)
Uses other sources for health care	31.8 (0.5)	20.6 (1.8)	26.8 (1.5)	32.9 (1.1)	34.6 (1.2)	35.2 (1.1)	34.8 (1.0)

Table 4-26. (continued)***Percent Distribution of Veterans by Reasons for Never Using VA Health Care and Age***

	Total	Less Than 35 Years	35-44 Years	45-54 Years	55-64 Years	65-74 Years	75 Years or Older
Estimated Population							
Not Applicable	8,799,320	518,631	876,203	2,151,224	1,492,155	1,937,610	1,789,541
Responding on Item	16,396,716	1,769,941	2,154,095	3,263,910	3,453,824	3,318,809	2,326,592
VA care is inconvenient	13.3 (0.4)	9.0 (0.9)	12.4 (1.0)	15.2 (1.0)	12.6 (1.0)	13.7 (0.8)	15.2 (1.2)
Other	9.5 (0.4)	9.9 (1.1)	9.2 (1.0)	9.6 (0.8)	8.9 (0.8)	9.3 (0.6)	10.6 (1.0)
Unknown	0.5 (0.1)	0.3* (0.2)	0.3* (0.2)	0.5 (0.2)	0.3* (0.1)	0.8 (0.2)	0.8* (0.2)

NOTE: Veteran may report more than one reason. The total "Responding on Item" is larger than the sum of the groups because some veterans did not indicate their age. * Low precision and/or sample size for the denominator between 30 and 59

Table 4-27.***Percent Distribution of Veterans by Reasons for Never Using VA Health Care, Gender, and Age***

	Males						
	Total	Less Than 35 Years	35-44 Years	45-54 Years	55-64 Years	65-74 Years	75 Years or Older
Estimated Population							
Not Applicable	8,308,553	410,244	744,827	2,027,153	1,449,664	1,907,893	1,735,035
Responding on Item	15,403,880	1,503,881	1,840,511	3,090,792	3,397,880	3,262,486	2,205,039
Did not need any care	24.3 (0.5)	29.1 (2.1)	24.7 (1.3)	25.8 (1.2)	21.5 (0.9)	23.8 (0.9)	24.0 (1.4)
Not aware of the VA health care benefits	21.5 (0.6)	29.9 (2.3)	22.4 (1.6)	22.9 (1.2)	22.6 (1.1)	18.5 (0.9)	15.6 (0.9)
Did not believe self entitled /eligible for health benefits	19.5 (0.5)	23.0 (1.5)	26.3 (1.6)	17.2 (0.9)	23.4 (1.1)	16.5 (1.0)	13.5 (1.2)
Did not know how to apply for health care benefits	2.3 (0.2)	3.8 (0.8)	3.6 (0.7)	2.1 (0.4)	2.1 (0.3)	1.8 (0.3)	1.4 (0.3)
Did not need or want assistance from the VA	8.2 (0.3)	5.6 (1.2)	5.7 (0.8)	7.5 (0.7)	7.1 (0.6)	9.8 (0.6)	12.1 (1.0)
Applying for health care benefits too much trouble or red tape	3.0 (0.2)	2.5 (0.6)	2.7 (0.6)	3.8 (0.7)	2.1 (0.3)	3.1 (0.4)	3.7 (0.5)
Never considered getting any health care from the VA	5.2 (0.2)	1.6* (0.5)	4.0 (0.7)	4.4 (0.5)	5.0 (0.6)	7.1 (0.6)	7.1 (0.7)
Didn't think VA health care would be as good as that available elsewhere	3.1 (0.2)	2.1 (0.6)	3.3 (0.6)	3.4 (0.5)	3.4 (0.4)	2.8 (0.4)	2.9 (0.5)
Uses other sources for health care	32.4 (0.5)	20.6 (2.1)	27.8 (1.6)	33.3 (1.1)	34.8 (1.2)	35.5 (1.1)	35.0 (1.0)

NOTE: Veteran may report more than one reason. The total "Responding on Item" is larger than the sum of the groups because some veterans did not indicate their age. * Low precision and/or sample size for the denominator between 30 and 59

Table 4-27. (continued)***Percent Distribution of Veterans by Reasons for Never Using VA Health Care, Gender, and Age***

	Males						
	Total	Less Than 35 Years	35-44 Years	45-54 Years	55-64 Years	65-74 Years	75 Years or Older
Estimated Population							
Not Applicable	8,308,553	410,244	744,827	2,027,153	1,449,664	1,907,893	1,735,035
Responding on Item	15,403,880	1,503,881	1,840,511	3,090,792	3,397,880	3,262,486	2,205,039
VA care is inconvenient	13.2 (0.5)	8.7 (1.0)	12.7 (1.1)	15.1 (1.0)	12.4 (1.0)	13.7 (0.8)	15.1 (1.2)
Other	9.4 (0.4)	9.7 (1.2)	8.6 (1.2)	9.2 (0.7)	9.0 (0.8)	9.4 (0.7)	10.8 (1.1)
Unknown	0.6 (0.1)	0.4* (0.2)	0.4* (0.2)	0.6 (0.2)	0.3* (0.1)	0.8 (0.2)	0.8* (0.3)

NOTE: Veteran may report more than one reason. The total "Responding on Item" is larger than the sum of the groups because some veterans did not indicate their age. * Low precision and/or sample size for the denominator between 30 and 59

Table 4-27. (continued)***Percent Distribution of Veterans by Reasons for Never Using VA Health Care, Gender, and Age***

	Females						
	Total	Less Than 35 Years	35-44 Years	45-54 Years	55-64 Years	65-74 Years	75 Years or Older
Estimated Population							
Not Applicable	490,767	108,387	131,376	124,071	42,491	29,717	54,506
Responding on Item	992,836	266,060	313,583	173,118	55,945	56,323	121,554
Did not need any care	14.5 (1.4)	18.4 (3.8)	9.9 (2.6)	6.8* (3.0)	23.6* (7.6)	21.4* (6.3)	22.5 (5.0)
Not aware of the VA health care benefits	22.8 (2.2)	22.5 (4.1)	24.1 (3.6)	29.7 (6.1)	15.4* (7.5)	13.6* (6.4)	18.9 (5.1)
Did not believe self entitled /eligible for health benefits	33.3 (2.1)	29.2 (4.3)	33.7 (3.8)	46.9 (5.9)	33.1* (8.5)	38.5* (9.3)	17.1* (5.8)
Did not know how to apply for health care benefits	1.4* (0.5)	2.0* (1.3)	0.8* (0.7)	2.1* (1.4)	0.0* (N/A)	0.0* (N/A)	2.0* (1.7)
Did not need or want assistance from the VA	6.3 (1.3)	6.0* (2.4)	7.4* (3.2)	0.2* (0.2)	5.3* (5.4)	12.7* (6.3)	9.4* (4.0)
Applying for health care benefits too much trouble or red tape	2.6 (0.7)	1.2* (1.2)	3.7* (2.0)	1.1* (1.0)	4.4* (4.5)	4.1* (3.0)	3.5* (2.0)
Never considered getting any health care from the VA	4.4 (1.0)	2.9* (1.6)	6.2* (2.3)	2.3* (1.6)	0.0* (N/A)	2.8* (2.8)	8.7* (3.6)
Didn't think VA health care would be as good as that available elsewhere	2.9 (0.8)	1.7* (1.2)	1.0* (0.5)	5.4* (2.7)	8.4* (5.9)	5.4* (3.9)	3.6* (2.1)
Uses other sources for health care	22.8 (1.7)	20.9 (3.5)	21.2 (4.0)	24.9 (6.0)	23.5* (8.6)	17.7* (6.9)	31.1 (6.7)

NOTE: Veteran may report more than one reason. The total "Responding on Item" is larger than the sum of the groups because some veterans did not indicate their age. * Low precision and/or sample size for the denominator between 30 and 59; N/A: Standard Errors not available when estimate is equal to 0% or 100%

Table 4-27. (continued)**Percent Distribution of Veterans by Reasons for Never Using VA Health Care, Gender, and Age**

	Females						
	Total	Less Than 35 Years	35-44 Years	45-54 Years	55-64 Years	65-74 Years	75 Years or Older
Estimated Population							
Not Applicable	490,767	108,387	131,376	124,071	42,491	29,717	54,506
Responding on Item	992,836	266,060	313,583	173,118	55,945	56,323	121,554
VA care is inconvenient	13.6 (1.8)	10.5* (3.3)	10.3 (2.9)	16.4 (3.8)	30.2* (9.4)	15.5* (6.5)	17.3 (4.4)
Other	11.0 (1.5)	10.8* (3.5)	12.4 (2.9)	16.2 (3.8)	4.9* (3.2)	4.6* (3.1)	6.8* (3.4)
Unknown	0.1* (0.1)	0.0 (N/A)	0.2* (0.2)	0.0 (N/A)	0.0* (N/A)	0.0* (N/A)	0.0 (N/A)

NOTE: Veteran may report more than one reason. The total "Responding on Item" is larger than the sum of the groups because some veterans did not indicate their age. * Low precision and/or sample size for the denominator between 30 and 59; N/A: Standard Errors not available when estimate is equal to 0% or 100%

Table 4-28.***Percent Distribution of Veterans by Reasons for Never Using VA Health Care, Ethnicity, and Age***

	Spanish, Hispanic, or Latino						
	Total	Less Than 35 Years	35-44 Years	45-54 Years	55-64 Years	65-74 Years	75 Years or Older
Estimated Population							
Not Applicable	417,988	58,125	48,781	119,174	83,545	62,054	45,761
Responding on Item	704,201	144,063	154,548	162,369	97,951	93,357	48,387
Did not need any care	27.4 (2.2)	32.2 (7.3)	19.2* (5.9)	32.1 (5.2)	33.2 (5.9)	22.1* (5.8)	24.7* (10.0)
Not aware of the VA health care benefits	21.4 (2.6)	26.8 (5.8)	26.7 (6.4)	12.6* (4.0)	17.3* (5.6)	27.0* (7.1)	15.3* (8.1)
Did not believe self entitled /eligible for health benefits	21.8 (2.6)	17.0* (6.0)	31.2 (5.2)	21.3 (4.0)	23.6 (6.3)	15.1* (5.1)	18.9* (8.9)
Did not know how to apply for health care benefits	2.8* (1.0)	0.0 (N/A)	1.9* (2.0)	1.9* (1.4)	5.0* (2.9)	7.0* (3.5)	4.4* (3.8)
Did not need or want assistance from the VA	7.0 (1.5)	4.1* (2.9)	4.0* (2.5)	12.6* (4.0)	7.8* (3.9)	7.7* (4.3)	3.4* (2.4)
Applying for health care benefits too much trouble or red tape	2.8* (1.0)	0.8* (0.6)	3.3* (2.5)	5.2* (2.9)	0.0 (N/A)	5.6* (4.6)	0.0* (N/A)
Never considered getting any health care from the VA	4.9 (1.2)	3.5* (2.6)	1.9* (1.9)	5.2* (2.2)	2.3* (1.8)	5.7* (3.8)	21.8* (10.9)
Didn't think VA health care would be as good as that available elsewhere	2.5* (0.8)	0.7* (0.8)	2.2* (2.2)	5.6* (2.6)	0.8* (0.8)	3.6* (2.5)	0.0* (N/A)
Uses other sources for health care	25.4 (2.6)	13.9* (4.3)	17.2 (5.0)	35.8 (5.8)	30.4 (6.7)	24.1* (7.0)	40.9* (11.0)

NOTE: Veteran may report more than one reason. The total "Responding on Item" is larger than the sum of the groups because some veterans did not indicate their age. * Low precision and/or sample size for the denominator between 30 and 59; N/A: Standard Errors not available when estimate is equal to 0% or 100%

Table 4-28. (continued)***Percent Distribution of Veterans by Reasons for Never Using VA Health Care, Ethnicity, and Age***

	Spanish, Hispanic, or Latino						
	Total	Less Than 35 Years	35-44 Years	45-54 Years	55-64 Years	65-74 Years	75 Years or Older
Estimated Population							
Not Applicable	417,988	58,125	48,781	119,174	83,545	62,054	45,761
Responding on Item	704,201	144,063	154,548	162,369	97,951	93,357	48,387
VA care is inconvenient	7.5 (1.3)	5.3* (2.7)	4.7* (2.5)	6.2* (2.6)	10.1* (4.6)	12.3* (4.8)	12.3* (7.9)
Other	16.0 (1.9)	18.0* (5.7)	16.7 (4.2)	13.6* (4.4)	13.0* (4.3)	16.7* (6.8)	17.6* (9.5)
Unknown	0.0 (N/A)	0.0 (N/A)	0.0 (N/A)	0.2* (0.2)	0.0 (N/A)	0.0* (N/A)	0.0* (N/A)

NOTE: Veteran may report more than one reason. The total "Responding on Item" is larger than the sum of the groups because some veterans did not indicate their age. * Low precision and/or sample size for the denominator between 30 and 59; N/A: Standard Errors not available when estimate is equal to 0% or 100%

Table 4-28. (continued)***Percent Distribution of Veterans by Reasons for Never Using VA Health Care, Ethnicity, and Age*****Not Spanish, Hispanic, or Latino**

	Total	Less Than 35 Years	35-44 Years	45-54 Years	55-64 Years	65-74 Years	75 Years or Older
Estimated Population							
Not Applicable	8,349,169	460,507	826,014	2,026,013	1,399,804	1,870,642	1,735,344
Responding on Item	15,641,064	1,622,912	1,995,791	3,091,748	3,342,043	3,215,382	2,271,851
Did not need any care	23.5 (0.5)	27.1 (1.9)	22.9 (1.1)	24.2 (1.2)	21.1 (1.0)	23.8 (0.9)	24.0 (1.4)
Not aware of the VA health care benefits	21.6 (0.5)	29.0 (2.1)	22.4 (1.4)	23.9 (1.1)	22.6 (1.2)	18.2 (0.9)	15.8 (0.8)
Did not believe self entitled /eligible for health benefits	20.4 (0.5)	24.5 (1.5)	27.1 (1.5)	18.7 (1.0)	23.6 (1.1)	17.0 (1.0)	13.6 (1.1)
Did not know how to apply for health care benefits	2.2 (0.1)	3.8 (0.7)	3.3 (0.7)	2.2 (0.4)	2.0 (0.3)	1.6 (0.3)	1.4 (0.3)
Did not need or want assistance from the VA	8.1 (0.3)	5.8 (1.2)	6.0 (0.8)	6.9 (0.7)	7.1 (0.6)	9.9 (0.6)	12.2 (1.0)
Applying for health care benefits too much trouble or red tape	2.9 (0.2)	2.4 (0.6)	2.8 (0.6)	3.6 (0.6)	2.2 (0.3)	3.0 (0.4)	3.7 (0.5)
Never considered getting any health care from the VA	5.1 (0.3)	1.6 (0.4)	4.5 (0.8)	4.3 (0.5)	5.0 (0.6)	7.0 (0.6)	6.9 (0.7)
Didn't think VA health care would be as good as that available elsewhere	3.1 (0.2)	2.2 (0.5)	3.1 (0.5)	3.5 (0.5)	3.6 (0.4)	2.8 (0.4)	3.0 (0.5)
Uses other sources for health care	32.1 (0.5)	21.1 (2.0)	27.6 (1.6)	32.7 (1.1)	34.7 (1.1)	35.5 (1.1)	34.7 (1.0)

Table 4-28. (continued)***Percent Distribution of Veterans by Reasons for Never Using VA Health Care, Ethnicity, and Age*****Not Spanish, Hispanic, or Latino**

	Total	Less Than 35 Years	35-44 Years	45-54 Years	55-64 Years	65-74 Years	75 Years or Older
Estimated Population							
Not Applicable	8,349,169	460,507	826,014	2,026,013	1,399,804	1,870,642	1,735,344
Responding on Item	15,641,064	1,622,912	1,995,791	3,091,748	3,342,043	3,215,382	2,271,851
VA care is inconvenient	13.5 (0.4)	9.3 (0.9)	13.0 (1.1)	15.7 (1.0)	12.7 (0.9)	13.8 (0.9)	15.2 (1.2)
Other	9.2 (0.4)	9.2 (1.0)	8.6 (1.0)	9.4 (0.8)	8.7 (0.8)	9.0 (0.6)	10.4 (0.9)
Unknown	0.6 (0.1)	0.4* (0.2)	0.4* (0.2)	0.6* (0.2)	0.3* (0.1)	0.9 (0.2)	0.8* (0.2)

NOTE: Veteran may report more than one reason. The total "Responding on Item" is larger than the sum of the groups because some veterans did not indicate their age. * Low precision and/or sample size for the denominator between 30 and 59