

## **Department of Veterans Affairs Executive Order 13520 – Reducing Improper Payment FY 2010 Second Quarter High-Dollar Overpayments Report**

The President signed Executive Order 13520, “Reducing Improper Payments.” On March 22, 2010, the Office of Management and Budget (OMB) issued the government-wide guidance on the implementation of the Executive Order. The guidance is under Part III, Appendix C of OMB Circular A-123. This guidance requires agencies with programs susceptible to significant improper payments to submit to the agency’s Inspector General and the Council of Inspectors General on Integrity and Efficiency, and make available to the public, a quarterly report on any high-dollar overpayments identified by the agency.

In the 2009 Performance and Accountability Report, VA reported 3 Veterans Benefits Administration (VBA) programs, and 2 Veterans Health Administration (VHA) programs that meet the Improper Payments Information Act of 2002 (IPIA) thresholds for susceptibility to significant improper payments. These programs are Compensation, Pension, Education, Non-VA Care Fee, and Non-VA Care Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA).

In accordance with OMB Circular A-123, Appendix C, Part III, VBA and VHA reviewed the five programs that were susceptible to significant improper payments. The OMB guidelines define a high-dollar improper payment as any payment in excess of 50 percent of the correct amount of the intended payment under the following circumstances:

1. Where the total payment to an individual exceeds \$5,000 as a single payment or in cumulative payments for the quarter; or
2. Where a payment to an entity exceeds \$25,000 as a single payment or in cumulative payments for the quarter.

The OMB guidelines require that agencies submit, on a quarterly basis, a report to:

1. List all high-dollar overpayments identified by the agency during the quarter;
2. Describe whether each high-dollar overpayment was made to an entity or individual, and the city/county and state where that entity or individual was located;
3. List the program responsible for each high-dollar overpayment error;
4. Describe any actions the agency has taken or plans to take to recover high-dollar overpayments; and
5. Describe any actions the agency will take to prevent overpayments from occurring in the future.

The report is divided into five parts for each program area and the high-dollar overpayments are identified from the highest to lowest overpayments within each program area. In addition to OMB’s guidelines, our report includes two additional categories: the cause of overpayment and the status of overpayment. The status of an overpayment will either be “collection in progress” or “collection in full.” Collection in progress is defined as actions taken by VA to recover from future benefit awards or payments, referral to the Treasury Offset Program, or request to return money that was paid after the death of a beneficiary through reclamation procedures. Veterans also have dispute and waiver request rights during the collection processes.

### **1. Compensation Program**

Compensation and Pension Service identified 191 high-dollar compensation overpayments.

One hundred and twenty-nine compensation overpayments (68 percent) were created due to the death of the beneficiary. Entitlement to benefits ceases effective the first day of the month in which death occurs. These overpayments are caused when a beneficiary dies too late in a month to stop the release of the payment for the month of death, or when VA is not timely notified of the death of a beneficiary.

Thirty-five overpayments (18 percent) were caused by retroactive adjustments due to incarceration of the beneficiary. Notification of incarceration is a function of agreements made with States, the Bureau of Prisons, and other law enforcement agencies. Once notified of a beneficiary's incarceration, VA must provide due process notice to the beneficiary before any adjustment may occur.

Ten overpayments (5 percent) were caused by retroactive adjustments due to the beneficiary's status as a fugitive felon. Law enforcement agencies notify VA when a beneficiary has been identified as a fugitive felon. Once notified, VA must provide due process notice to the beneficiary before any adjustment may occur.

Six overpayments (3 percent) were caused when Veterans returned to Active Duty status. The Department of Defense runs a quarterly match of the active duty and VA disability files to identify persons who are receiving active duty pay and VA disability benefits concurrently. Once notified of active duty status, VA must provide due process notice to the beneficiary before any adjustment may occur.

Three overpayments (2 percent) were caused when Veterans were hospitalized at VA expense requiring an adjustment to the rate of payment. Information is regularly exchanged between VA medical centers and regional offices by automated methods when a Veteran is hospitalized at VA expense and is subject to a payment adjustment. Once notified of hospitalization status, the regional office must provide due process notice to the Veteran before any adjustment may occur.

One overpayment (1 percent) was created because the beneficiary's whereabouts is unknown.

An additional seven potential high-dollar overpayments (3 percent) were identified, but there was insufficient information available electronically to determine the period covered by the overpayment and/or the propriety or cause of the overpayment.

Total Compensation Payments made this quarter: \$10,651,227,897  
 Total High-Dollar Overpayments identified in this quarter: \$1,211,069  
 Percent of Overpayments: 0.0114%

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$15,300.00	Individual	Hermiston	OR	Death	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Some VA overpayments are inherent based on the requirements of 38 CFR § 3.103, Procedural Due Process and Appellate Rights, that does not allow VA to take adverse action regarding the payment of benefits without providing the beneficiary 60
\$9,334.00	Individual	Brockton	MA	Fugitive Felon Status		Collection in progress	
\$8,979.00	Individual	Marina	CA	Incarceration		Collection in progress	
\$8,979.00	Individual	Youngstown	OH	Unknown		Collected in full	
\$8,766.00	Individual	East Hampton	NJ	Returned to Active Duty		Collection in progress	
\$8,469.00	Individual	Laredo	TX	Death		Collection in progress	
\$8,469.00	Individual	Burnt Ranch	CA	Whereabouts Unknown		Collection in progress	
\$8,427.00	Individual	Florence	AZ	Incarceration		Collection in progress	
\$8,427.00	Individual	Pelham	GA	Incarceration		Collected in full	
\$8,388.00	Individual	Greensboro	NC	Incarceration		Collection in progress	

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$8,322.00	Individual	Canal Winchester	OH	Unknown	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collected in full	days' advance notice, unless the beneficiary requests that VA take the adverse action immediately. This "due process" period often extends an overpayment period by two additional months. The only exception to providing procedural due process is when the VA is notified of a beneficiary's death. Beneficiaries who are incarcerated or are fugitive felons are subject to a reduction or termination of benefits. Through matching programs, such as the fugitive felon program, the Bureau of Prisons, and other law enforcement agencies, VA receives information regarding incarcerated and
\$8,307.00	Individual	Fresno	CA	Death		Collection in progress	
\$8,100.00	Individual	Canal Fulton	OH	Incarceration		Collection in progress	
\$8,019.00	Individual	Cuyahoga Falls	OH	Death		Collection in progress	
\$8,019.00	Individual	Hudson	FL	Death		Collected in full	
\$8,019.00	Individual	North Attleboro	MA	Death		Collected in full	
\$8,019.00	Individual	West Haven	CT	Death		Collection in progress	
\$8,019.00	Individual	Phoenix	AZ	Death		Collection in progress	
\$8,019.00	Individual	El Paso	TX	Fugitive Felon Status		Collection in progress	
\$8,019.00	Individual	Warren	OH	Unknown		Collected in full	
\$8,019.00	Individual	Millersburg	OH	Unknown		Collected in full	
\$8,019.00	Individual	Ashtabula	OH	Unknown		Collected in full	
\$7,953.00	Individual	Mason	TN	Incarceration		Collected in full	
\$7,800.00	Individual	Littleton	WV	Death		Collected in full	
\$7,800.00	Individual	Westminster	CA	Death		Collection in progress	
\$7,800.00	Individual	Austin	TX	Death		Collection in progress	
\$7,800.00	Individual	West Allis	WI	Death		Collected in full	
\$7,800.00	Individual	Hilton Head	SC	Death		Collection in progress	
\$7,773.00	Individual	Lubbock	TX	Incarceration		Collection in progress	
\$7,673.00	Individual	Winfield	KS	Incarceration		Collection in progress	
\$7,650.00	Individual	Bend	OR	Death		Collection in progress	
\$7,650.00	Individual	Pennsauken	NJ	Death		Collected in full	
\$7,650.00	Individual	Friendswood	TX	Death		Collected in full	
\$7,650.00	Individual	Tampa	FL	Death		Collected in full	
\$7,650.00	Individual	Midlothian	VA	Death		Collected in full	
\$7,650.00	Individual	Minneapolis	MN	Death		Collection in progress	
\$7,650.00	Individual	Oakland	CA	Incarceration		Collection in progress	
\$7,650.00	Individual	Demorest	GA	Incarceration		Collection in progress	
\$7,650.00	Individual	Collierville	TN	Incarceration	Collection in progress		
\$7,650.00	Individual	Adelanto	CA	Incarceration	Collection in progress		

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$7,650.00	Individual	Sandy Hook	CT	Incarceration	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	fugitive felon beneficiaries after the beneficiary has been incarcerated or deemed a fugitive felon. By law, VA must provide a 60-day "due process" period prior to reducing or terminating benefits. As such, overpayments in these cases most frequently cannot be avoided.
\$7,650.00	Individual	Lansing	IL	Incarceration		Collection in progress	
\$7,581.00	Individual	Corpus Christi	TX	Incarceration		Collection in progress	
\$7,544.00	Individual	Owasso	OK	Death		Collection in progress	
\$7,342.00	Individual	Powder Springs	GA	Death		Collected in full	
\$7,298.00	Individual	Atlanta	GA	Death		Collection in progress	
\$7,298.00	Individual	Gainesville	GA	Death		Collected in full	
\$7,003.00	Individual	Madison	VA	Death		Collected in full	
\$6,998.00	Individual	Valdosta	GA	Death		Collected in full	
\$6,928.00	Individual	Yauco	PR	Death		Collection in progress	
\$6,819.00	Individual	Spotsylvania	VA	Death		Collected in full	
\$6,819.00	Individual	Hamburg	PA	Death		Collected in full	
\$6,819.00	Individual	Patoka	IN	Death		Collected in full	
\$6,669.00	Individual	Oakland	CA	Death		Collection in progress	
\$6,669.00	Individual	Fayetteville	NC	Death		Collection in progress	
\$6,669.00	Individual	Wheelersburg	OH	Death		Collected in full	
\$6,669.00	Individual	Philadelphia	PA	Death		Collected in full	
\$6,669.00	Individual	Plymouth Meeting	PA	Death		Collection in progress	
\$6,669.00	Individual	Elmira	NY	Death		Collected in full	
\$6,669.00	Individual	Milwaukie	OR	Death		Collected in full	
\$6,669.00	Individual	Jessup	PA	Death		Collection in progress	
\$6,669.00	Individual	Mayaguez	PR	Death		Collection in progress	
\$6,669.00	Individual	Vega Baja	PR	Death		Collected in full	
\$6,669.00	Individual	Carolina	PR	Death		Collected in full	
\$6,669.00	Individual	New Castle	DE	Death		Collected in full	
\$6,669.00	Individual	Frisco	TX	Death		Collection in progress	
\$6,669.00	Individual	Pekin	IL	Death		Collection in progress	
\$6,669.00	Individual	Stillwell	KS	Death		Collected in full	
\$6,669.00	Individual	Denver	CO	Death	Collection in progress		
\$6,669.00	Individual	Bellaire	TX	Death	Collected in full		

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$6,669.00	Individual	Buena Park	CA	Death	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collected in full	released. The number of overpayments following death has been reduced due to VA's VETSNET "real time" processing technology. While DFAS notifies VA of Veterans who return to Active Duty, VA must provide a 60-day "due process" period prior to discontinuing benefits, thereby extending the overpayment by two months. Electronic notice is received when Veterans are hospitalized at VA expense and subject to a reduction in benefits. Again, Veterans must be provided with 60 days "due process" before any reduction in benefits can occur.
\$6,654.00	Individual	Salt Lake City	UT	Death		Collection in progress	
\$6,654.00	Individual	Westford	MA	Death		Collected in full	
\$6,630.00	Individual	Berea	KY	Incarceration		Collection in progress	
\$6,478.00	Individual	Warner Robins	GA	Death		Collected in full	
\$6,370.00	Individual	Galena	MO	Death		Collection in progress	
\$6,287.00	Individual	San Antonio	TX	Incarceration		Collection in progress	
\$6,205.00	Individual	Sugar Hill	GA	Incarceration		Collection in progress	
\$6,200.00	Individual	Bolingbrook	IL	Incarceration		Collection in progress	
\$6,188.00	Individual	Spring	TX	Death		Collection in progress	
\$6,178.00	Individual	San Diego	CA	Death		Collection in progress	
\$6,178.00	Individual	Miami	FL	Death		Collected in full	
\$6,178.00	Individual	Hutschenhausen	Germany	Death		Collected in full	
\$6,164.00	Individual	Mesa	AZ	Fugitive Felon Status		Collected in full	
\$6,056.00	Individual	Armona	CA	Death		Collection in progress	
\$5,996.00	Individual	Sumter	SC	Hospitalized at VA Expense		Collection in progress	
\$5,986.00	Individual	New York	NY	Death		Collection in progress	
\$5,986.00	Individual	St Cloud	MN	Death		Collection in progress	
\$5,986.00	Individual	Washington	DC	Death		Collection in progress	
\$5,986.00	Individual	Henderson	NV	Death		Collection in progress	
\$5,986.00	Individual	Vallejo	CA	Death		Collected in full	
\$5,986.00	Individual	Thornton	CO	Death		Collection in progress	
\$5,986.00	Individual	Eaton Rapids	MI	Death		Collected in full	
\$5,966.00	Individual	Hudson	NC	Hospitalized at VA Expense		Collection in progress	
\$5,966.00	Individual	Oshkosh	WI	Hospitalized at VA Expense		Collected in full	
\$5,946.00	Individual	New Lebanon	NY	Death		Collection in progress	
\$5,864.00	Individual	Poolesville	MD	Death		Collection in progress	
\$5,838.00	Individual	Austin	TX	Death	Collection in progress		
\$5,649.00	Individual	Michigan City	IN	Fugitive Felon Status	Collection in progress		

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,646.00	Individual	Comstock Park	MI	Returned to Active Duty	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	
\$5,646.00	Individual	Enid	OK	Returned to Active Duty		Collection in progress	
\$5,646.00	Individual	Cleveland	GA	Death		Collection in progress	
\$5,646.00	Individual	Bowie	MD	Death		Collection in progress	
\$5,646.00	Individual	Scotts Valley	CA	Death		Collection in progress	
\$5,646.00	Individual	Reed City	MI	Death		Collection in progress	
\$5,646.00	Individual	Uvalde	TX	Death		Collection in progress	
\$5,646.00	Individual	Nottingham	MD	Death		Collection in progress	
\$5,646.00	Individual	Evansville	IN	Death		Collected in full	
\$5,646.00	Individual	Newport	AR	Death		Collected in full	
\$5,646.00	Individual	Cocoa	FL	Death		Collected in full	
\$5,646.00	Individual	Phoenix	AZ	Incarceration		Collected in full	
\$5,646.00	Individual	Arecibo	PR	Unknown		Collection in progress	
\$5,618.00	Individual	Caruthersville	MO	Incarceration		Collection in progress	
\$5,548.00	Individual	Grimstead	VA	Death		Collected in full	
\$5,548.00	Individual	Fresno	CA	Death		Collection in progress	
\$5,538.00	Individual	Jacksonville	AR	Death		Collection in progress	
\$5,538.00	Individual	Delhi	LA	Death		Collected in full	
\$5,538.00	Individual	Deltona	FL	Death		Collection in progress	
\$5,538.00	Individual	Huntington	AR	Death		Collection in progress	
\$5,538.00	Individual	Hereford	AZ	Death		Collected in full	
\$5,538.00	Individual	Utica	NY	Death		Collection in progress	
\$5,538.00	Individual	Rolling Meadows	IL	Death		Collection in progress	
\$5,538.00	Individual	Jay	FL	Death		Collected in full	
\$5,528.00	Individual	Milwaukee	WI	Incarceration		Collected in full	
\$5,469.00	Individual	Farmington	NM	Incarceration		Collection in progress	
\$5,469.00	Individual	Inglewood	CA	Incarceration		Collection in progress	
\$5,469.00	Individual	Canon City	CO	Incarceration		Collection in progress	
\$5,400.00	Individual	Santa Rosa	CA	Incarceration	Collection in progress		

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,400.00	Individual	Clinton	MD	Incarceration	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	
\$5,400.00	Individual	Pueblo	CO	Incarceration		Collection in progress	
\$5,400.00	Individual	Patton	CA	Incarceration		Collection in progress	
\$5,346.00	Individual	Basin	MT	Death		Collection in progress	
\$5,346.00	Individual	Lithia Springs	GA	Death		Collected in full	
\$5,346.00	Individual	Hemet	CA	Death		Collected in full	
\$5,346.00	Individual	Princeton	WV	Death		Collected in full	
\$5,346.00	Individual	Brooklyn	NY	Death		Collection in progress	
\$5,346.00	Individual	Gainesville	GA	Death		Collection in progress	
\$5,346.00	Individual	Capitola	CA	Death		Collection in progress	
\$5,346.00	Individual	Cabot	AR	Death		Collection in progress	
\$5,346.00	Individual	Ft Collins	CO	Death		Collection in progress	
\$5,346.00	Individual	Palm Coast	FL	Death		Collection in progress	
\$5,346.00	Individual	Altoona	PA	Death		Collection in progress	
\$5,346.00	Individual	Loveland	CO	Death		Collection in progress	
\$5,346.00	Individual	Ocala	FL	Death		Collection in progress	
\$5,346.00	Individual	Modesto	CA	Death		Collection in progress	
\$5,346.00	Individual	Stockbridge	GA	Death		Collection in progress	
\$5,346.00	Individual	Laurinburg	NC	Death		Collection in progress	
\$5,346.00	Individual	Alexandria	VA	Death		Collection in progress	
\$5,346.00	Individual	Brick	NJ	Death		Collection in progress	
\$5,346.00	Individual	Long Beach	CA	Death		Collected in full	
\$5,346.00	Individual	Marco Island	FL	Death		Collected in full	
\$5,346.00	Individual	Millbury	MA	Death		Collected in full	
\$5,346.00	Individual	Durham	NC	Death		Collected in full	
\$5,346.00	Individual	Lupton	AZ	Death		Collected in full	
\$5,346.00	Individual	Cummings	KS	Death		Collection in progress	
\$5,346.00	Individual	New York	NY	Death		Collection in progress	
\$5,346.00	Individual	Brooklyn	NY	Death		Collection in progress	
\$5,346.00	Individual	Princeton	IN	Death		Collected in full	

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,346.00	Individual	Ewa Beach	HI	Death	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collected in full	
\$5,346.00	Individual	Amawalk	NY	Death		Collection in progress	
\$5,346.00	Individual	Yoder	CO	Death		Collected in full	
\$5,346.00	Individual	Marietta	OH	Death		Collection in progress	
\$5,346.00	Individual	Zionsville	PA	Death		Collected in full	
\$5,346.00	Individual	Mitchellville	MD	Death		Collection in progress	
\$5,346.00	Individual	Patton	PA	Death		Collected in full	
\$5,346.00	Individual	Louisa	VA	Death		Collection in progress	
\$5,346.00	Individual	West Newton	MA	Death		Collection in progress	
\$5,346.00	Individual	Muskegon	MI	Death		Collection in progress	
\$5,346.00	Individual	Raleigh	NC	Death		Collected in full	
\$5,346.00	Individual	Hatfield	AR	Death		Collection in progress	
\$5,346.00	Individual	Bedford	VA	Death		Collected in full	
\$5,346.00	Individual	Michigan City	IN	Death		Collected in full	
\$5,346.00	Individual	Grayling	MI	Fugitive Felon Status		Collection in progress	
\$5,346.00	Individual	Baton Rouge	LA	Fugitive Felon Status		Collection in progress	
\$5,346.00	Individual	Long Beach	CA	Fugitive Felon Status		Collection in progress	
\$5,346.00	Individual	Parkers Prairie	MN	Fugitive Felon Status		Collection in progress	
\$5,346.00	Individual	Martinez	CA	Fugitive Felon Status		Collection in progress	
\$5,346.00	Individual	Baton Rouge	LA	Fugitive Felon Status		Collection in progress	
\$5,346.00	Individual	Logan	OH	Unknown		Collected in full	
\$5,345.00	Individual	Canyon Lake	CA	Death		Collection in progress	
\$5,345.00	Individual	Torrance	CA	Death		Collected in full	
\$5,264.00	Individual	Browns Mills	NJ	Returned to Active Duty		Collected in full	
\$5,186.00	Individual	Raiford	FL	Incarceration		Collection in progress	
\$5,100.00	Individual	Savannah	GA	Incarceration		Collected in full	
\$5,100.00	Individual	Los Angeles	CA	Incarceration		Collection in progress	
\$5,100.00	Individual	Oklahoma City	OK	Incarceration		Collection in progress	
\$5,100.00	Individual	Houston	TX	Incarceration		Collection in progress	



Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,082.00	Individual	Madison	AL	Returned to Active Duty	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	
\$5,082.00	Individual	Lafayette	LA	Returned to Active Duty		Collection in progress	
\$5,077.00	Individual	Monterey Park	CA	Incarceration		Collection in progress	
\$5,054.00	Individual	Houston	TX	Death		Collection in progress	

## 2. Pension Program

Compensation and Pension Service identified 3 high-dollar pension overpayments.

Total Pension Payments made this quarter: \$1,090,753,817

Total High-Dollar Overpayments identified in this quarter: \$16,965

Percent of Overpayments: 0.0016%

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,847.00	Individual	Kokomo	IN	Death	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collected in full	VA has completed consolidation of the pension workload to 3 Pension Management Centers in order to improve the quality and timeliness of pension processing, as well as to focus training in these areas. The improved quality of pension processing and focused training should reduce the number and average size of pension overpayments. Pension processing quality has already improved significantly through consolidation and specialization, and that trend is expected to continue.
\$5,847.00	Individual	Marion	IN	Dependency Change		Collection in progress	
\$5,271.00	Individual	Manchester	GA	Income Change		Collection in progress	

### 3. Education Program

Education Service identified 680 high-dollar overpayments.

The full implementation of the Post 9/11 GI Bill resulted in an increase in reportable overpayments for the 2<sup>nd</sup> Quarter of FY 2010 for a number of reasons, each of which materially increases the potential for reportable overpayments.

1. Overpayments to entities (i.e., schools) were included in this report for the first time. These payments to schools for tuition and fees are made in large lump-sum amounts at the beginning of the term. They are based on certifications from the schools which may be made before the beginning of the term, and which may be affected by subsequent enrollment changes.
2. Interim manual processing procedures for Post 9/11 GI Bill claims, including authorization of multiple payments per claim, present increased opportunity for operator entry errors.
3. The complexity of Post 9/11 GI Bill claims, including separate determinations of basic eligibility and eligibility for housing allowance, can result in increased errors.
4. The vast increase of workload during the initial year of implementation generated pressures to work claims as quickly as possible, and also required a doubling of claims processing staff, resulting in a workforce which currently is largely inexperienced. Both these factors contribute to increased errors in other programs in addition to the Post 9/11 GI Bill.

Forty two percent were caused by late reporting by schools of termination or reduction in the beneficiary's enrollment. Schools are required by regulation to report such changes without delay, generally within 30 days.

Thirteen percent of the overpayments were caused by the student never attending the term certified.

Ten percent of the overpayments were duplicate payments.

Eight percent of the overpayments were caused by reduction or withdrawal during the term and the receipt by the beneficiary of grades which were not counted toward graduation requirements. In these instances, the law requires retroactive termination of benefits effective the first day of the term.

Seven percent of the overpayments were created due to schools submitting amended certifications.

Four percent of the overpayments were created due to improper processing of adjustments (usually increases) to awards, when an interim accounts receivable representing benefits previously paid was not withheld from the total payment authorized.

Two percent of the overpayments were caused by paying housing benefits to ineligible claimants.

Two percent of the overpayments were caused by paying benefits based on the number of clock hours certified without converting them to equivalent credit hours.

One percent of the overpayment was caused by entering a one-time retroactive housing amount as a recurring monthly payment amount.

One percent of the overpayments were caused by adjusting payments for claimants who were on active duty when enrollment began, but who were later released from active duty.

The remaining ten percent of the overpayments were errors with varying individual causes.

Total Education Payments made this quarter: \$2,196,142,678

Total High-Dollar Overpayments identified in this quarter: \$6,295,642

Percent of Overpayments: 0.2867%

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$59,495.57	Entity	Killeen	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$48,904.17	Individual	Platte City	MO	Paid 3 years of interval pay in error.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$41,831.76	Entity	Lebanon	NH	Claimant does not want chapter 33.		Collection in progress	N/A
\$40,475.10	Entity	Phoenix	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$38,235.60	Entity	Chapel Hill	NC	Duplicate Payment sent to school.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$33,660.00	Entity	St Petersburg	FL	RPO erroneously paid wrong amount to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$33,660.00	Entity	Jacksonville	FL	Incorrect payment. Paid \$37,400 instead of \$3,740.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$33,640.00	Entity	Warren	MI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$33,108.29	Entity	Santa Ana	CA	Failure to collect A/R during award adjustment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$32,230.76	Entity	Ann Arbor	MI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$28,403.09	Individual	N. Las Vegas	NV	Student withdrew before beginning of term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$27,200.25	Entity	Hollywood	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$24,140.00	Entity	Tampa	FL	School certified wrong student.		Collection in full	Regular contact with school officials to remind them of need for accurate reporting.
\$23,633.73	Individual	Orlando	FL	Retroactively elected Vocational Rehabilitation at lower benefit rate. Partially recovered from Voc. Rehab. Benefits.		Collection in progress	N/A

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$23,225.00	Entity	Corpus Christi	TX	Duplicate Payment sent to school.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$22,816.23	Entity	San Diego	CA	Amended T&F -- Reduction.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$22,652.00	Entity	Bend	OR	Student withdrew before beginning of term.		Collection in full	Letters inform beneficiaries of effects of non-attendance.
\$22,466.00	Entity	Phoenix	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$22,380.00	Entity	Winter Park	FL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$21,838.82	Entity	Chapel Hill	NC	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$21,780.00	Entity	Virginia Beach	VA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$21,780.00	Entity	Minneapolis	MN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$21,314.00	Entity	Chicago	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$20,475.00	Entity	New York	NY	Student withdrawal.		Collection in full	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$20,075.00	Entity	Avondale	AZ	Duplicate Payment sent to school.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$20,075.00	Entity	Avondale	AZ	Paid more than maximum tuition & fees.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$20,025.25	Entity	Hollywood	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$19,744.37	Entity	Mesa	AZ	Erroneous hours certified by school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$19,647.00	Entity	New York	NY	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$19,405.58	Entity	Alvin	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$19,370.19	Entity	Phoenix	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$19,225.00	Entity	Winter Park	FL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$19,100.00	Entity	Scottsdale	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$18,960.13	Entity	Los Angeles	CA	Stop/re-enter to adjust term dates and T&F.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$18,845.58	Entity	Durham	NC	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$18,810.50	Entity	Portland	OR	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$18,776.23	Entity	Davao City	PI	Paid tuition & fees without converting pesos to dollars.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$18,642.16	Entity	Chicago	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.



Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$18,420.00	Entity	Pasadena	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$18,417.00	Entity	New York	NY	Payment sent to wrong school - waiting for check to be returned.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$18,180.00	Entity	Glendale Luke AFB	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$18,150.00	Entity	El Cajon	CA	Paid more than maximum tuition & fees.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$17,920.00	Entity	Pasadena	CA	Paid based on clock hours certified without converting to credit hours.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$17,914.69	Entity	Ann Arbor	MI	Student was erroneously paid T & F.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$17,744.53	Individual	Ft. Meade	MD	Receipt by the beneficiary of grades which were not counted toward graduation requirements.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$17,344.10	Entity	Kingsville	TX	Operator entered erroneous tuition and fees amount.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$17,200.00	Entity	Portland	OR	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$17,000.00	Entity	Van Nuys	CA	Veteran did not attend term.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$16,780.00	Entity	Greenville	NC	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$16,414.00	Entity	Chicago	IL	Failure to collect A/R during award adjustment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$16,287.00	Entity	Tampa	FL	Paid more than maximum tuition & fees.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$16,210.50	Entity	Portland	OR	Stop/re-enter to adjust term dates.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$15,954.00	Entity	Bend	OR	Veteran reduced training time, less T&F.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$15,853.00	Entity	Jefferson City	TN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$15,752.00	Individual	Denver	CO	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$15,578.05	Entity	Lexington	KY	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$15,540.87	Entity	Manila	PI	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$15,352.02	Individual	Honolulu	HI	DOD information showed transferor not on AD - housing improperly paid.		Collection in progress	Improve data exchange with DOD.
\$15,264.75	Entity	Anchorage	AK	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$15,238.00	Entity	Phoenix	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$15,236.02	Entity	Surprise	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$15,214.00	Entity	Phoenix	AZ	Used wrong facility code - paid wrong school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$15,146.25	Entity	Hayward	CA	Paid based on clock hours certified without converting to credit hours.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$14,930.00	Entity	Winter Park	FL	Student withdrew before beginning of term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$14,870.30	Individual	Ft, Lauderdale	FL	Erroneously paid as IHL for NCD course.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$14,815.20	Entity	Cleveland	OH	Veteran paid 100% however only eligible at 60%.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$14,750.00	Entity	Hollywood	CA	Claim submitted on active duty - released before beginning of term.		Collection in progress	Improve dissemination of information on effect of release from Active Duty on benefits.
\$14,735.00	Entity	West Haven	CT	RPO erroneously paid wrong amount to school.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$14,569.00	Entity	Daytona Beach	FL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$14,394.65	Entity	San Antonio	TX	Used wrong facility code – paid wrong school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$14,390.00	Entity	Waco	TX	Duplicate tuition & fees payment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$14,310.00	Entity	Phoenix	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$14,121.60	Individual	Imperial Beach	CA	Retroactive termination due to withdrawing from Spring 2010 term.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$14,067.00	Entity	Duluth	MN	Incorrect payment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$14,010.00	Entity	Anaheim	CA	Student withdrew from all courses.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$13,960.00	Entity	Azusa	CA	Claim submitted on active duty - released before beginning of term.		Collection in progress	Improve dissemination of information on effect of release from Active Duty on benefits.
\$13,937.88	Entity	Denver	CO	Student withdrew before beginning of term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$13,880.25	Entity	Oakland	CA	Receipt by the beneficiary of grades which were not counted toward graduation requirements.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$13,865.00	Entity	Orlando	FL	Veteran did not attend term.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$13,848.21	I	Phoenix	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$13,796.40	Entity	Phoenix	AZ	Paid for program which is not approved.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$13,777.00	Entity	Melrose Park	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$13,664.99	Entity	San Diego	CA	Dependent spouse did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$13,558.68	Entity	Hilliard	OH	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$13,505.00	Entity	Avondale	AZ	Paid based on clock hours certified without converting to credit hours.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$13,505.00	Entity	Avondale	AZ	Paid based on clock hours certified without converting to credit hours.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$13,505.00	Entity	Avondale	AZ	Paid based on clock hours certified without converting to credit hours.		Collection in full	Short term: refresher training. Long term: development of automated processing system.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$13,500.00	Entity	Austin	TX	RPO erroneously paid wrong amount to school.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$13,455.00	Entity	Avondale	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$13,430.00	Entity	Avondale	AZ	Paid based on clock hours certified without converting to credit hours.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$13,393.91	Entity	Carmel	IN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$13,385.00	Entity	Montgomery	AL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$13,304.00	Entity	Sanford	FL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$13,192.00	Entity	Tempe	AZ	Paid based on clock hours certified without converting to credit hours.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$13,073.06	Entity	San Antonio	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$13,067.53	Entity	Gilbert	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$13,055.00	Entity	Phoenix	AZ	School certified erroneous tuition & fees amount.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.
\$12,986.40	Entity	San Marcos	TX	Operator entered erroneous tuition & fees amount.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$12,985.00	Entity	Nashville	TN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$12,859.50	Entity	Donna	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$12,855.00	Entity	La Grange	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$12,770.00	Entity	Dougherty	IA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$12,710.59	Entity	Phoenix	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.



Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$12,690.93	Entity	Hollywood	CA	Record purpose A/R to add new enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$12,686.50	Entity	Fountain	CO	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$12,659.95	Entity	High Point	NC	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$12,621.00	Entity	Yelm	WA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$12,618.18	Entity	Kalamazoo	MI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$12,591.48	Entity	Avondale	AZ	Veteran did not attend term.		Collection in full	Letters inform beneficiaries of effects of non-attendance.
\$12,504.00	Entity	Emmitsburg	MD	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$12,440.00	Entity	Jacksonville	FL	Amended T&F.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.
\$12,425.00	Entity	San Antonio	TX	School corrected actual T&F's to a lesser amount.		Collection in full	Regular contact with school officials to remind them of need for accurate reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$12,363.44	Individual	Port Orchard	WA	Operator error in entering one-time retroactive housing award amount as recurring monthly amount.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$12,333.00	Entity	O'Fallon	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$12,200.00	Entity	Winter Park	FL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$12,076.00	Entity	Philadelphia	PA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$12,001.26	Individual	Oklahoma	OK	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$11,931.00	Individual	St Paul	MN	Paid 2 years of interval pay in error.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$11,851.00	Entity	Inver Grove Heights	MN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$11,832.00	Entity	Houston	TX	Student withdrew before beginning of term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$11,756.72	Entity	Chapel Hill	NC	Claim submitted when transferor on active duty - released before beginning of term.		Collection in progress	Improve dissemination of information on effect of release from Active Duty on benefits.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$11,711.82	Entity	Chapel Hill	NC	Veteran did not attend term.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$11,666.78	Entity	Avondale	AZ	Paid based on clock hours certified without converting to credit hours.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$11,655.00	Individual	Long Beach	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$11,532.00	Entity	Austin	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$11,532.00	Entity	Milwaukee	WI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$11,504.50	Entity	Layton	UT	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$11,495.00	Entity	Romeoville	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$11,491.00	Entity	Avondale	AZ	Paid based on clock hours certified without converting to credit hours.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$11,465.00	Entity	Winter Park	FL	Student withdrawal at beginning of term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$11,432.00	Entity	Phoenix	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$11,422.50	Entity	Bountiful	UT	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$11,414.70	Entity	Philadelphia	PA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$11,400.00	Entity	Sacramento	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$11,372.40	Entity	Pottsville	PA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$11,337.50	Entity	Pasadena	CA	Claim submitted on active duty - released before beginning of term.		Collection in progress	Improve dissemination of information on effect of release from Active Duty on benefits.
\$11,333.87	Individual	Los Alamitos	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$11,320.72	Entity	Lisle	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$11,300.00	Entity	Cambridge	MA	Duplicate Payment sent to school.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$11,223.20	Entity	Phoenix	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$11,190.60	Entity	Champaign	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$11,160.00	Entity	Issaquah	WA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$11,147.60	Individual	Pembroke Pines	FL	Operator error in entering one-time retroactive housing award amount as recurring monthly amount.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$10,976.00	Individual	Brooklyn	NY	Veteran reduced training from full time to quarter time.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$10,950.00	Entity	Minneapolis	MN	RPO erroneously paid wrong amount to school		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$10,943.00	Entity	San Antonio	TX	Veteran did not attend term.		Collection in full	Letters inform beneficiaries of effects of non-attendance.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$10,884.80	Entity	College Park	MD	Veteran did not attend term.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$10,882.00	Entity	Phoenix	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$10,877.00	Entity	Avondale	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$10,854.50	Entity	East Lansing	MI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$10,802.00	Entity	Avondale	AZ	Paid based on clock hours certified without converting to credit hours.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$10,784.80	Individual	Philadelphia	PA	Veteran was paid but is not eligible for benefits.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$10,743.21	Individual	Martinsburg	WV	Retroactive termination due to withdrawing from Spring 2007 term.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$10,722.59	Entity	Avondale	AZ	Amended T&F.		Collection in full	Regular contact with school officials to remind them of need for accurate reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$10,705.50	Entity	Atlanta	GA	Duplicate Payment sent to school.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$10,705.50	Entity	Atlanta	GA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$10,699.47	Entity	Nashville	TN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$10,669.22	Entity	Avondale	AZ	Paid based on clock hours certified without converting to credit hours.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$10,619.95	Entity	San Antonio	TX	School certified erroneous tuition & fees amount.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.
\$10,613.49	Individual	Ozark	AL	Retroactive termination due to withdrawing from Fall 2009/Spring 2001 term.		Collection in full	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$10,596.00	Entity	Danville	IN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$10,593.75	Entity	Orlando	FL	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$10,546.12	Entity	Chicago	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$10,516.00	Entity	San Diego	CA	Amended enrollment dates and T&F.		Collection in full	Regular contact with school officials to remind them of need for accurate reporting.
\$10,496.00	Entity	New York	NY	Veteran did not attend term.		Collection in full	Letters inform beneficiaries of effects of non-attendance.
\$10,464.00	Individual	Hanover	NH	Veteran decided to use scholarship and return VA benefits.		Collection in full	N/A
\$10,435.97	Individual	Lutz	FL	Receipt by the beneficiary of grades which were not counted toward graduation requirements.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$10,411.38	Entity	San Diego	CA	Duplicate payment.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$10,378.50	Entity	Chicago	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$10,360.00	Entity	Nashville	TN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$10,332.00	Entity	Dunbar	WI	Amended T&F.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.



Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$10,311.82	Entity	Daytona Beach	FL	Duplicate Payment sent to school.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$10,310.00	Entity	Spokane	WA	Student withdrawal.		Collection in full	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$10,295.29	Individual	Natick	MA	Duplicate OJT payment issued.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$10,288.00	Entity	Tempe	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$10,224.00	Entity	Phoenix	AZ	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$10,212.00	Entity	New York	NY	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$10,178.59	Entity	Tallahassee	FL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$10,163.00	Entity	Mesa	AZ	Amended T&F.		Collection in full	Regular contact with school officials to remind them of need for accurate reporting.
\$10,160.00	Entity	Elkins	WV	Veteran did not attend term.		Collection in full	Letters inform beneficiaries of effects of non-attendance.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$10,148.13	Entity	Spokane Valley	WA	Veteran did not attend term.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$10,136.10	Entity	Golden	CO	Failure to collect A/R during award adjustment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$10,126.00	Entity	Denver	CO	Duplicate payment.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$10,114.63	Individual	Twentynine Palms	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$10,108.00	Entity	Syracuse	NY	Duplicate tuition & fees payment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$10,037.69	Individual	N. Little Rock	AR	Erroneous beginning date entered on award.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$10,010.00	Entity	Pasadena	CA	Amended enrollment dates and YR amount.		Collection in full	Regular contact with school officials to remind them of need for accurate reporting.
\$9,986.40	Individual	Chula Vista	CA	Operator error in entering one-time retroactive housing award amount as recurring monthly amount.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$9,975.12	Entity	Shreveport	LA	Duplicate Payment sent to school.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$9,950.00	Entity	Phoenix	AZ	Duplicate tuition & fees payment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$9,916.00	Entity	Lacey	WA	Amended T&F.		Collection in full	Regular contact with school officials to remind them of need for accurate reporting.
\$9,882.00	Entity	Ann Arbor	MI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$9,867.00	Entity	Fayetteville	NC	Student withdrawal at beginning of term.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$9,822.56	Entity	Tucson	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$9,807.00	Entity	Avondale	AZ	Amended enrollment dates and YR amount.		Collection in full	Regular contact with school officials to remind them of need for accurate reporting.
\$9,745.20	Entity	Los Angeles	CA	Paid based on clock hours certified without converting to credit hours.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$9,722.00	Entity	Rock Island	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$9,675.00	Entity	Kenosha	WI	Student withdrew before beginning of term.		Collection in full	Letters inform beneficiaries of effects of non-attendance.
\$9,652.50	Entity	Notre Dame	IN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$9,645.00	Entity	Rapid City	SD	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$9,586.88	Entity	Indianapolis	IN	Award processed incorrectly then corrected.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$9,550.00	Entity	Scottsdale	AZ	Student withdrawal beginning date of term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$9,486.89	Entity	Erie	PA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$9,482.00	Individual	Garland	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$9,482.00	Individual	Cleveland	OH	Paid for Ch30 and Ch33 for the same terms at the same time.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$9,456.86	Entity	San Diego	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$9,439.89	Individual	Springfield	PA	Retro Ch30 award to add kicker.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$9,438.00	Entity	Olathe	KS	Incorrect payment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$9,428.11	Entity	Indianapolis	IN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$9,405.25	Entity	Portland	OR	School corrected T&F to a lesser amount.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.
\$9,364.03	Entity	Avondale	AZ	Paid based on clock hours certified without converting to credit hours.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$9,355.00	Entity	Middleburg Heights	OH	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$9,352.64	Entity	St Petersburg	FL	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$9,306.00	Entity	Tampa	FL	Student withdrawal during term.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$9,303.96	Entity	Long Beach	CA	Student withdrawal.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$9,300.00	Entity	Athens	TN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$9,290.00	Entity	Albany	OR	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$9,265.26	Individual	Pocahontas	AR	VA failed to recover previously paid amount from award adjustment.		Returned by payee	Short term: refresher training. Long term: development of automated processing system.
\$9,244.50	Entity	Baton Rouge	LA	Duplicate Payment sent to school.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$9,223.52	Individual	Republic	MO	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$9,175.00	Entity	San Francisco	CA	Amended T&F.		Collection in full	Regular contact with school officials to remind them of need for accurate reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$9,171.00	Entity	Sanford	NC	Incorrect payment. Paid \$10,190.01 instead of \$1,019.04.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$9,069.03	Entity	Dallas	TX	RPO erroneously paid wrong amount to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$9,068.00	Entity	Chicago	IL	Amended training time.		Collection in full	Regular contact with school officials to remind them of need for accurate reporting.
\$9,067.00	Entity	Norfolk	VA	Veteran did not attend term.		Collection in full	Letters inform beneficiaries of effects of non-attendance.
\$9,049.94	Individual	Bernard	ME	Paid housing allowance in error - distance learning.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$9,048.40	Individual	Austin	TX	Benefits Direct Deposit to payee account in error.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$9,048.13	Entity	Wichita	KS	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$9,047.51	Individual	Cincinnati	OH	Receipt by the beneficiary of grades which were not counted toward graduation requirements.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$9,043.50	Entity	Azusa	CA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$9,024.00	Entity	Orange Park	FL	Paid more than maximum tuition & fees.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$9,022.64	Entity	Chapel Hill	NC	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$9,000.00	Entity	Hollywood	CA	Stop/re-enter to adjust eligibility.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$9,000.00	Entity			Stop/re-enter to adjust eligibility.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$8,976.00	Entity	San Francisco	CA	Claim submitted when transferor on active duty - released before beginning of term.		Collection in progress	Improve dissemination of information on effect of release from Active Duty on benefits.
\$8,970.10	Entity	Birmingham	AL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$8,965.00	Entity	Irving	TX	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$8,960.00	Entity	Tarzana	CA	Paid based on clock hours certified without converting to credit hours.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.



Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$8,901.00	Entity	St Paul	MN	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$8,879.20	Individual	San Diego	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$8,865.50	Entity	Reno	NV	Claim submitted on active duty - released before beginning of term.		Collection in progress	Improve dissemination of information on effect of release from Active Duty on benefits.
\$8,859.50	Entity	Grandview	MO	Incorrect payment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$8,852.05	Entity	Pasadena	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$8,850.00	Entity	Orlando	FL	Veteran reduced training time, less T&F's charged.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$8,808.00	Entity	Northfield	VT	Duplicate payment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$8,793.00	Entity	Wilberforce	OH	Used wrong facility code - paid wrong school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$8,788.25	Entity	Manhattan	KS	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$8,787.00	Entity	Upland	CA	Failure to collect A/R during award adjustment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$8,784.90	Entity	New Haven	CT	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$8,781.80	Entity	Southfield	MI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$8,774.61	Entity	Elk Grove	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$8,723.00	Entity	San Diego	CA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$8,712.00	Entity	Charleston	SC	Veteran reduced training time, less T&F.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$8,681.00	Entity	Lacey	WA	Amended ending date.		Collection in full	Regular contact with school officials to remind them of need for accurate reporting.
\$8,630.40	Individual	Tyler	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$8,608.00	Individual	Los Angeles	CA	Student never attended.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$8,604.60	Entity	Denver	CO	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$8,600.00	Entity	Portland	OR	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$8,586.00	Entity	Avondale	AZ	Duplicate tuition & fees payment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$8,572.55	Entity	Troy	MI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$8,539.67	Individual	Upper Marlboro	MD	Withdrawal - received ROTC scholarship.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$8,500.00	Entity	Cordova	TN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$8,486.10	Entity	Oakdale	NY	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$8,479.25	Entity	Sacramento	CA	Amended T&F.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.
\$8,430.40	Individual	Enid	OK	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$8,418.98	Individual	Baltimore	MD	Paid housing and was not due housing/Erroneously awarded housing.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$8,400.00	Entity	Flushing	NY	Duplicate payment.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$8,400.00	Entity	Phoenix	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$8,388.00	Entity	Patchogue	NY	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$8,361.50	Entity	St Louis	MO	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$8,343.00	Entity	APO AO	APO	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$8,334.05	Individual	Denver	CO	Retroactive reduction from Full time to less than half time.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$8,319.22	Entity	Killeen	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$8,303.23	Individual	Hueytown	AL	Receipt by the beneficiary of grades which were not counted toward graduation requirements.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$8,296.26	Entity	Fort Lauderdale	FL	Amended T&F and YR.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.
\$8,277.96	Entity	Champaign	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$8,248.00	Entity	Santa Ana	CA	Stop/re-enter to adjust eligibility.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$8,245.00	Entity	Bronx	NY	Veteran did not attend term.		Collection in full	Letters inform beneficiaries of effects of non-attendance.
\$8,243.03	Entity	San Diego	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$8,220.80	Entity	Bronx	NY	Duplicate Payment sent to school.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$8,200.00	Entity	Colfax	CA	Claim submitted on active duty - released before beginning of term.		Collection in progress	Improve dissemination of information on effect of release from Active Duty on benefits.
\$8,192.00	Entity	West Hartford	CT	Incorrect payment.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$8,188.00	Entity	Paducah	KY	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$8,187.00	Entity	Bronx	NY	Veteran did not attend term.		Collection in full	Letters inform beneficiaries of effects of non-attendance.
\$8,088.00	Entity	Avondale	AZ	Veteran did not attend term.		Collection in full	Letters inform beneficiaries of effects of non-attendance.
\$8,084.00	Individual	Norfolk	VA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$8,082.84	Entity	Chicago	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$8,054.79	Entity	Colorado Springs	CO	School corrected actual T&F's to a lesser amount.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$8,040.00	Entity	West Palm Beach	FL	Amended T&F.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.
\$7,999.80	Individual	Bronx	NY	Accelerated Pay - did not submit required verification.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$7,978.50	Entity	Abilene	TX	Student withdrew before beginning of term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$7,975.00	Entity	Abilene	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,969.92	Entity	Carbondale	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,932.40	Entity	Troy	MI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,930.00	Entity	Glen Ellyn	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,924.00	Entity	Greenville	SC	Failure to collect A/R during award adjustment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$7,920.63	Individual	Vallejo	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,920.00	Entity	Auburn	AL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,914.03	Individual	Montgomery	AL	Student never attended classes.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$7,893.00	Entity	Desoto	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,893.00	Entity	Livonia	MI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,890.67	Individual	Newport Beach	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,884.00	Entity	Avondale	AZ	Amended T&F.		Collection in full	Regular contact with school officials to remind them of need for accurate reporting.
\$7,861.06	Individual	Amsterdam	OH	Duplicate payment issued.		Collection in full	Short term: refresher training. Long term: development of automated processing system.



Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$7,857.20	Entity	Balibago	Philippines	Paid tuition & fees without converting pesos to dollars.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,846.83	Individual	Fayetteville	AR	Receipt by the beneficiary of grades which were not counted toward graduation requirements.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$7,825.96	Individual	APO	AE	Retroactive reduction from Full time to less than half time.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$7,824.00	Individual	San Diego	CA	Benefits Direct Deposit to payee account in error.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,808.80	Entity	Rochester	NY	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,802.93	Individual	San Diego	CA	Retroactive termination due to withdrawing from Fall 09 term.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$7,786.00	Individual	Junction City	KS	Student withdrew before beginning of term.		Collection in full	Letters inform beneficiaries of effects of non-attendance.
\$7,784.00	Entity	Houston	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$7,773.00	Entity	Tempe	AZ	Duplicate Payment sent to school.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$7,770.00	Entity	Miami	FL	Duplicate payment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,738.00	Entity	Denver	CO	Receipt by the beneficiary of grades which were not counted toward graduation requirements.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$7,733.37	Entity	Denton	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,727.40	Entity	Phoenix	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,705.60	Entity	Westminster	CO	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,705.00	Entity	Oakland City	IN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,675.06	Entity	Tucson	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$7,670.77	Individual	Montgomery	AL	Incorrect housing rate paid.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,667.10	Entity	Brookfield	CO	Paid more than maximum tuition & fees.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,646.67	Individual	El Paso	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,632.72	Entity	Philadelphia	PA	Failure to collect A/R during award adjustment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,632.26	Individual	Murfreesboro	TN	Receipt by the beneficiary of grades which were not counted toward graduation requirements.		Collection in full	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$7,626.04	Entity	Romeoville	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,620.57	Individual	Dundee	MI	Receipt by the beneficiary of grades which were not counted toward graduation requirements.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$7,592.52	Entity	Corsica	SD	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,582.00	Entity	Phoenix	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,575.00	Entity	Alpena	MI	Incorrect payment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,570.00	Entity	Honolulu	HI	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$7,564.37	Entity	Flint	MI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,532.00	Entity	Blythewood	SC	Operator error in entering one-time retroactive housing award amount as recurring monthly amount.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,525.00	Entity	Chandler	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,522.00	Entity	Big Lake	MN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$7,505.58	Entity	College Park	MD	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,476.04	Entity	Chicago	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,474.75	Entity	Indianapolis	IN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,454.34	Individual	Summerfield	FL	Duplicate housing payment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,448.00	Entity	Winter Park	FL	Amended ending date and wrong % of benefit.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,439.00	Entity	Hialeah	FL	Amended T&F.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.
\$7,436.90	Individual	Daytona Beach	FL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,429.38	Individual	Atascadero	CA	Receipt by the beneficiary of grades which were not counted toward graduation requirements.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$7,424.25	Entity	Marshall	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,417.14	Entity	Ft Lauderdale	FL	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,416.13	Individual	Bell	CA	Duplicate retroactive benefit payment.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$7,413.21	Entity	Honolulu	HI	Failure to collect A/R during award adjustment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,410.00	Entity	Irving	TX	Amended T&F.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.
\$7,401.40	Entity	Naperville	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,377.07	Individual	Somerville	MA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,349.88	Entity	Phoenix	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$7,338.00	Entity	Portland	OR	Veteran did not attend term.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$7,320.00	Entity	Oakbrook Terrace	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,296.00	Entity	Ft Lauderdale	FL	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,290.54	Entity	Castaic	CA	Claim submitted on active duty – released before beginning of term.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,287.60	Entity	Iowa City	IA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,271.02	Entity	Littleton	CO	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,261.12	Individual	Chattanooga	TN	Receipt by the beneficiary of grades which were not counted toward graduation requirements.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$7,257.58	Entity	Arlington	TX	Failure to collect A/R during award adjustment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$7,254.00	Entity	Omaha	NE	Amended enrollment dates and T&F.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in full	Regular contact with school officials to remind them of need for accurate reporting.
\$7,247.14	Entity	Visalia	CA	Duplicate payment to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,241.60	Entity	Colorado Springs	CO	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,236.00	Entity	Newberg	OR	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,223.00	Entity	Mt Olive	NC	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,180.00	Entity	Washington	DC	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$7,163.70	Entity	Abilene	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,137.17	Entity	Plattsburgh	NY	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.



Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$7,126.60	Individual	San Diego	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,122.59	Entity	Eau Claire	WI	Amended T&F.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.
\$7,116.00	Individual	Jacksonville	FL	Paid housing and was not due housing/Erroneously awarded housing.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$7,110.19	Entity	Hoffman Estates	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,104.20	Individual	Tucson	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,098.00	Entity	San Diego	CA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$7,094.41	Entity	Goodyear	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,092.00	Entity	Kansas City	MO	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,088.00	Entity	Melbourne	FL	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$7,088.00	Entity	Fort Lauderdale	FL	Student withdrawal beginning date of term.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$7,087.05	Individual	Raleigh	NC	Retroactive termination due to withdrawing from Fall 2009/Spring 2010 term.		Collection in full	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$7,080.00	Entity	San Diego	CA	RPO erroneously paid wrong amount to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,075.00	Entity	Tulsa	OK	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,070.50	Entity	Lynchburg	VA	Duplicate tuition & fees payment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$7,068.00	Entity	Seattle	WA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$7,065.00	Entity	Seattle	WA	Amended T&F -- Reduction.		Collection in full	Regular contact with school officials to remind them of need for accurate reporting.
\$7,021.76	Entity	Tempe	AZ	Amended student withdrawal.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$7,020.00	Entity	Avondale	AZ	Paid based on clock hours certified without converting to credit hours.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$7,012.20	Individual	North Bay Village	FL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,998.40	Entity	Chicago	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,975.42	Individual	Brawley	CA	Operator error in entering one-time retroactive housing award amount as recurring monthly amount		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,960.00	Entity	Flint	MI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,951.91	Entity	Houston	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,950.30	Entity	Davis	CA	Veteran reduced training time, less T&F.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$6,945.00	Entity	Phoenix	AZ	Duplicate payment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$6,934.00	Entity	San Marcos	TX	Duplicate tuition & fees payment.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$6,930.00	Entity	Lynchburg	VA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$6,929.82	Entity	Bismarck	ND	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,922.76	Entity	Indianapolis	IN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,920.00	Entity	Indianapolis	IN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,904.00	Entity	San Marcos	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,897.10	Individual	Reidsville	WV	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$6,892.34	Individual	Miami	FL	Duplicate housing payment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$6,888.00	Entity	Imperial Beach	CA	Veteran did not attend term.		Collection in full	Letters inform beneficiaries of effects of non-attendance.
\$6,887.50	Entity	Portland	OR	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,887.50	Entity	Portland	OR	Student withdrew before beginning of term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$6,881.07	Individual	Abingdon	VA	Receipt by the beneficiary of grades which were not counted toward graduation requirements.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$6,872.20	Entity	Colorado Springs	CO	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,866.00	Entity	Portland	OR	Failure to collect A/R during award adjustment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,863.50	Entity	Saint Louis	MO	Amended T&F -- Increase.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$6,861.20	Individual	Chula Vista	CA	Receipt by the beneficiary of grades which were not counted toward graduation requirements.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$6,829.50	Entity	Minneapolis	MN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,827.33	Individual	Anchorage	AK	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,821.43	Entity	New River	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,819.40	Entity	Madison	AL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,816.00	Entity	Oklahoma City	OK	Veteran paid as if on active duty.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,814.73	Individual	Stanardsville	VA	Retroactive termination due to withdrawing from Fall 2009 term.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$6,814.66	Individual	Killeen	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,794.00	Entity	Boise	ID	Veteran paid as if on active duty.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,790.07	Individual	Hoover	AL	Incorrect housing rate paid.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$6,786.00	Entity	Rosenberg	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,786.00	Entity	Salt Lake City	UT	Receipt by the beneficiary of grades which were not counted toward graduation requirements.		Collection in full	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$6,767.00	Entity	Newport News	VA	RPO erroneously paid wrong amount to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,749.00	Entity	Santa Teresa	NM	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,723.91	Individual	Phoenix	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$6,715.53	Individual	Alta Loma	CA	VA failed to recover previously paid amount from award adjustment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,709.50	Entity	Vancouver	WA	Failure to collect account receivable during award adjustment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,705.00	Entity	Winter Park	FL	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,705.00	Entity	Tulsa	OK	RPO erroneously paid wrong amount to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,705.00	Entity	San Diego	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,703.00	Entity	Center Valley	PA	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,699.50	Entity	San Francisco	CA	Amended T&F.		Collection in full	Regular contact with school officials to remind them of need for accurate reporting.
\$6,690.00	Entity	Woodbury	MN	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.



Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$6,682.20	Entity	Hastings	MN	Incorrect payment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,657.60	Individual	Rancho Cucamonga	CA	VA failed to recover previously paid amount from award adjustment		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,653.80	Individual	Escondido	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,639.79	Entity	Fayetteville	NC	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,630.00	Entity	Phoenix	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,625.00	Entity	Avondale	AZ	Paid based on clock hours certified without converting to credit hours.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,611.40	Entity	Cincinnati	OH	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,581.25	Entity	Long Beach	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$6,578.20	Entity	Memphis	TN	Payment sent to wrong school - waiting for check to be returned.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,575.05	Entity	Vancouver	WA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,563.68	Entity	Monroe	LA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$6,562.55	Entity	Colorado Springs	CO	Veteran did not attend term.		Collection in full	Letters inform beneficiaries of effects of non-attendance.
\$6,560.00	Entity	Colorado Springs	CO	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,546.70	Individual	Hillside	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,544.63	Individual	Morgantown	WV	Receipt by the beneficiary of grades which were not counted toward graduation requirements.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$6,540.00	Individual	El Paso	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$6,514.66	Entity	San Diego	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,507.00	Entity	Suffolk	VA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$6,506.00	Entity	Syracuse	NY	Veteran reduced training time, less T&F's charged.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$6,503.70	Entity	Atlanta	GA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,501.60	Individual	Shirley	MA	Retroactive termination due to withdrawing from Fall 09 term.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$6,480.01	Individual	San Diego	CA	Erroneous certification by school.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.
\$6,465.15	Entity	Hollywood	CA	School corrected T&F to a lesser amount.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.
\$6,456.00	Entity	Alfred	NY	Veteran reduced training time, less T&F's charged.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$6,441.12	Individual	Washington	DC	Paid as IHL for NCD training.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,440.52	Entity	Tallahassee	FL	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,436.04	Entity	Columbia	SC	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,420.33	Entity	Denver	CO	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$6,416.54	Entity	Tampa	FL	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,412.00	Entity	Houston	TX	Failure to collect A/R during award adjustment.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$6,404.02	Entity	San Antonio	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,403.50	Entity	Santa Ana	CA	Paid more than maximum tuition & fees.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$6,400.00	Entity	Parma	OH	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,385.00	Entity	Hayward	CA	Failure to collect A/R during award adjustment.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$6,375.00	Entity	Reading	PA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$6,362.13	Individual	Riverdale	GA	Incorrect housing payment rate.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,353.60	Individual	Orlando	FL	Paid housing and was not due housing - erroneously awarded housing.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,323.06	Individual	La Mesa	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,318.00	Entity	Grand Rapids	MI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,316.00	Entity	Eden Prairie	MN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,314.00	Entity	Boston	MA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$6,311.00	Entity	St Louis	MO	Duplicate Payment sent to school.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,310.80	Entity	Garden City	ID	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,301.32	Individual	Sebago	ME	Veteran reduced training from full time to quarter time.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$6,275.00	Entity	Belton	TX	Duplicate payment.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$6,258.40	Entity	Minneapolis	MN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,244.83	Individual	Chattanooga	TN	Receipt by the beneficiary of grades which were not counted toward graduation requirements.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$6,240.44	Entity	Pittsburgh	PA	School corrected actual fees to a lesser amount.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$6,234.64	Individual	Kansas	OK	Operator error in entering one-time retroactive housing award amount as recurring monthly amount.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,219.25	Entity	Bell	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,199.20	Entity	Hollywood	CA	Amended T&F.		Collection in full	Regular contact with school officials to remind them of need for accurate reporting.
\$6,192.00	Entity	Houston	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,189.23	Individual	Bessemer City	NC	Retroactive termination due to withdrawing from Fall 09 term.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$6,186.87	Individual	Oceanside	CA	Duplicate housing payment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,186.48	Entity	Atlanta	GA	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,183.20	Individual	Rutland	MA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in full	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$6,181.00	Entity	Colorado Springs	CO	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,178.54	Individual	Fredonia	MI	Receipt by the beneficiary of grades which were not counted toward graduation requirements.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$6,170.39	Entity	Syracuse	NY	Veteran reduced training time, less T&F's charged.		Collection in full	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$6,165.60	Entity	Kansas City	MO	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$6,163.50	Entity	Aliso Viejo	CA	Failure to collect account receivable during award adjustment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,150.13	Entity	St Helen	CA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$6,145.00	Entity	Tampa	FL	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,143.00	Entity	Portland	OR	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.



Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$6,137.25	Entity	Hollywood	CA	Duplicate payment sent to school.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,120.00	Entity	Milwaukee	WI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,116.29	Entity	Whitewater	WI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,116.00	Entity	San Diego	CA	Veteran did not attend term.		Collection in full	Letters inform beneficiaries of effects of non-attendance
\$6,116.00	Entity	Houston	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,116.00	Entity	Wyoming	MI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,112.87	Entity	Chicago	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,110.00	Entity	Superior	WI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,102.00	Entity	Atlanta	GA	Veteran did not attend term.		Collection in full	Letters inform beneficiaries of effects of non-attendance.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$6,102.00	Entity	Hoffman Estates	IL	Duplicate payment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$6,102.00	Entity	Hoffman Estates	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,100.00	Entity	Phoenix	AZ	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$6,075.00	Entity	Colorado Springs	CO	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,070.04	Individual	Killeen	TX	Excessive retroactive housing payment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,064.55	Individual	Marquette	MI	Receipt by the beneficiary of grades which were not counted toward graduation requirements.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$6,060.00	Entity	Newport News	VA	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$6,045.87	Entity	Troy	MI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$6,031.20	Individual	Meridian	ID	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$6,019.20	Individual	Killeen	TX	Retroactive termination due to withdrawing from Fall 09 term.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$6,000.00	Entity	Decatur	GA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,996.40	Entity	Denver	CO	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,991.07	Entity	San Diego	CA	Dependent spouse did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$5,980.00	Entity	Atlanta	GA	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,973.97	Entity	Pasadena	CA	Stop/re-enter to adjust term dates.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,971.03	Entity	Berkley	CA	RPO erroneously paid wrong amount to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,970.31	Entity	Houston	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,957.96	Entity	Grovetown	GA	Failure to collect account receivable during award adjustment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,946.00	Entity	Fairview	OR	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,928.00	Entity	Durham	NC	Incorrect payment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,927.50	Entity	Raleigh	NC	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,926.00	Entity	Youngwood	PA	Veteran did not attend term.		Paid - School returned funds	Letters inform beneficiaries of effects of non-attendance.
\$5,925.14	Individual	Corona	CA	VA failed to recover previously paid amount from award adjustment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,919.00	Entity	Atlanta	GA	Duplicate Payment sent to school.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$5,916.00	Entity	Pittsburgh	PA	Veteran did not attend term.		Collection in full	Letters inform beneficiaries of effects of non-attendance.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,916.00	Entity	Chaska	MN	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,916.00	Entity	Bloomington	MN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,916.00	Entity	Eden Prairie	MN	Duplicate payment sent to school.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$5,916.00	Entity	Eden Prairie	MN	Duplicate payment.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$5,916.00	Entity	Eden Prairie	MN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,916.00	Entity	Madison	WI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,887.00	Entity	Philadelphia	PA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$5,880.50	Entity	Greensboro	NC	School corrected actual T&F's to a lesser amount.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,880.00	Entity	Fort Worth	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,869.00	Entity	Vallejo	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,868.00	Individual	San Antonio	TX	Operator error in entering one-time retroactive housing award amount as recurring monthly amount.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,865.65	Individual	San Diego	CA	Duplicate housing payment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,859.48	Entity	Marietta	GA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,855.86	Entity	West Lafayette	IN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,850.00	Entity	Salt Lake City	UT	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,848.75	Entity	Camden	NJ	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,828.39	Entity	Grand Forks	MN	Incorrect payment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,826.20	Entity	Fort Gordon	GA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$5,818.06	Individual	Lake Worth	FL	Erroneously paid at 100% rate vs. 50% rate.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,816.40	Individual	Brandon	FL	VA failed to timely process report of reduction or termination.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,816.00	Entity	Lake Mary	FL	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$5,816.00	Entity	Columbia	SC	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$5,816.00	Entity	Phoenix	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,816.00	Entity	Canton	MI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,811.00	Entity	San Diego	CA	Amended T&F.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,804.77	Entity	Lisle	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,786.00	Entity	Castle Rock	WA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,778.00	Entity	Joplin	MO	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,771.78	Individual	Souderton	PA	Retroactive termination due to withdrawing from Fall 09 term.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$5,749.71	Entity	Boston	MA	Amended T&F and YR.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.
\$5,738.67	Individual	Westminster	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,735.00	Entity	Converse	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,731.00	Entity	Washington	DC	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.



Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,724.00	Entity	Salt Lake City	UT	School corrected actual fees to a lesser amount.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.
\$5,713.92	Entity	Boston	MA	School corrected actual T&F's to a lesser amount.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.
\$5,713.00	Entity	Ashburn	VA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,709.59	Entity	Winter Park	FL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,686.33	Entity	Houston	TX	School corrected actual T&F's to a lesser amount.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.
\$5,674.00	Entity	Irvine	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,671.36	Entity	Minneapolis	MN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,670.00	Entity	Phoenix	AZ	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,664.99	Individual	Concord	CA	Ch33 change to distance learning resulted in o/p housing allowance.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Improve dissemination of information on requirements to receive housing allowance.
\$5,660.67	Individual	Tohatchi	NM	Operator error in entering one-time retroactive housing award amount as recurring monthly amount.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,650.40	Individual	San Diego	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,650.40	Individual	San Diego	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,649.20	Entity	Charleston	SC	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,641.77	Entity	Plover	WI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,628.00	Entity	Schaumburg	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,624.54	Entity	Houston	TX	Failure to collect account receivable during award adjustment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,616.00	Entity	Asheboro	NC	Duplicate Payment sent to school.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,616.00	Entity	San Antonio	TX	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$5,616.00	Entity	San Antonio	TX	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$5,616.00	Entity	Austin	TX	Amended T&F.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.
\$5,616.00	Entity	Houston	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,616.00	Entity	Mount Prospect	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,616.00	Entity	Columbus	OH	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,616.00	Entity	Troy	MI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,616.00	Entity	Troy	MI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,604.00	Entity	Cincinnati	OH	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,598.00	Entity	Hutchinson	MN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,586.00	Entity	Portland	OR	Veteran did not attend term.		Paid - School returned funds	Letters inform beneficiaries of effects of non-attendance.
\$5,586.00	Entity	Gresham	OR	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,580.00	Entity	Chesapeake	VA	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,580.00	Entity	Honolulu	HI	Duplicate payment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,580.00	Entity	Columbia	MO	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,579.36	Entity	Richmond	VA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$5,569.20	Entity	Murfreesboro	TN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,555.00	Entity	Austin	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,540.40	Individual	San Sebastian	PR	Receipt by the beneficiary of grades which were not counted toward graduation requirements.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$5,531.00	Entity	Alexandria	VA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$5,520.00	Entity	Irving	TX	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,518.45	Entity	Manhattan	KS	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,513.50	Entity	Dartmouth	MA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$5,507.32	Individual	San Pedro	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,504.40	Entity	Fort Worth	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,500.00	Entity	Las Vegas	NV	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,500.00	Entity	Watertown	WI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,499.00	Entity	Walnut Creek	CA	Veteran reduced training time, less T&F's charged.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$5,481.50	Entity	Staunton	VA	School corrected actual T&F's to a lesser amount.		Collection in progress	Regular contact with school officials to remind them of need for accurate reporting.
\$5,478.00	Entity	Miami	FL	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,463.00	Entity	New Castle	DE	Veteran paid 100% however only eligible at 70%.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,456.00	Entity	Beaverton	OR	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,450.00	Entity	Phoenix	AZ	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,448.60	Individual	Santee	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,416.00	Entity	Washington	DC	Duplicate Payment sent to school.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,414.00	Entity	Stanford	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,400.00	Individual	Thousand Oaks	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,388.00	Entity	St Rose	LA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,380.00	Individual	APO AE 09464		Housing paid in error - enrolled in distance learning only.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,370.72	Entity	Springfield	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,370.63	Entity	Redmond	WA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,358.00	Entity	Boise	ID	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,350.00	Entity	Alvarado	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,336.93	Individual	Beeville	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,332.00	Entity	Loma Linda	CA	Amended T&F.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,330.11	Entity	Spokane	WA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,318.00	Entity	Westminster	CO	Student withdrawal at beginning of term.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$5,311.80	Individual	Ewa Beach	HI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,292.00	Entity	Warwick	RI	Veteran did not attend term.		Collection in full	Letters inform beneficiaries of effects of non-attendance.



Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,290.04	Entity	Houston	TX	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,289.60	Individual	Alexander	KY	Student never attended classes.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$5,281.20	Individual	Redwood City	CA	Incorrect housing rate paid.		Collection in full	Short term: refresher training. Long term: development of automated processing system.
\$5,279.40	Entity	Westminster	CO	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,262.40	Individual	Modesto	CA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in full	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,256.00	Entity	Hillsboro	OR	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,255.00	Entity	Edmonds	WA	Failure to collect account receivable during award adjustment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,250.00	Entity	Raleigh	NC	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$5,244.00	Individual	Havelock	NC	Veteran did not attend term.		Collection in full	Letters inform beneficiaries of effects of non-attendance.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,238.00	Entity	Spokane	WA	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,235.38	Individual	Colorado Springs	CO	Failure of VA to timely process a report from the school showing termination or reduction of the beneficiary's enrollment.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,227.50	Entity	Pittsburgh	PA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$5,212.90	Entity	Gainesville	FL	Amended T&F -- Reduction.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$5,205.47	Entity	Carbondale	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,204.40	Entity	Denver	CO	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$5,202.96	Entity	Duluth	GA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$5,202.77	Individual	Sierra Vista	AZ	School originally reported distance learning as residence - housing paid in error as result.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,192.32	Individual	Lynn	MA	Paid after left Reserves - benefits terminated retroactively.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,183.67	Individual	Indianapolis	IN	Receipt by the beneficiary of grades which were not counted toward graduation requirements.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$5,175.72	Entity	Chicago	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,175.07	Individual	Pamplico	SC	Retroactive termination due to withdrawing from Fall 09 term.		Collection in full	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$5,172.50	Entity	Torrance	CA	Student withdrawal.		Collection in full	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$5,166.58	Entity	Champaign	IL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,164.64	Individual	Springfield	MO	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,162.13	Individual	Norridge	IL	Paid housing and was not due housing - erroneously awarded housing.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,155.00	Entity	Atlanta	GA	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,151.09	Entity	Butte	MT	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,133.00	Entity	Erie	PA	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$5,132.00	Entity	West Linn	OR	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,131.80	Entity	Ashland	OH	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,115.21	Entity	Portland	ME	Veteran reduced training time, less T&F's charged.		Paid - School returned funds	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$5,101.50	Entity	York	PA	School corrected actual T&F's to a lesser amount.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,097.50	Entity	Mt Pleasant	MI	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,093.00	Entity	Goodlettsville	TN	Late reporting by school of termination or reduction in the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,091.64	Entity	Houston	TX	Veteran did not attend term.		Collection in progress	Letters inform beneficiaries of effects of non-attendance.
\$5,089.14	Individual	Summit Hill	PA	Ch33 change to distance learning resulted in o/p housing allowance.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,088.00	Entity	Marysville	WA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,088.00	Entity	Mountlake Terrace	WA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,082.13	Individual	San Antonio	TX	Retroactive request from student not to receive benefits previously paid.		Collection in progress	N/A
\$5,081.00	Entity	Daytona Beach	FL	Student withdrawal at beginning of term.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$5,080.00	Entity	Moorhead	MN	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,068.80	Individual	Lancaster	CA	Failure of VA to timely process a report from the school showing termination or reduction of the beneficiary's enrollment.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,064.22	Entity	Marion	AL	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,050.00	Individual	Ripley	MS	Receipt by the beneficiary of grades which were not counted toward graduation requirements.		Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$5,043.70	Entity	New Brighton	MN	Operator error in entering one-time retroactive housing award amount as recurring monthly amount.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,042.10	Individual	University Place	WA	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.
\$5,039.40	Individual	Waipahu	HI	BAH for Fall 2009 -- Distance only -- No residence.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,037.50	Entity	North Olmsted	OH	Late reporting by school of termination or reduction in the beneficiary's enrollment.		Collection in progress	Regular contact with school officials to remind them of requirement for timely reporting.

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$5,024.02	Individual	Greensboro	NC	Receipt by the beneficiary of grades which were not counted toward graduation requirements.	Overpayments are routinely recovered from future benefits awarded. If not recovered, further actions are then taken by the VA Debt Management Center, including referral to the Treasury Offset Program, as appropriate.	Collection in progress	Retroactive termination of benefits required by law; award letters inform beneficiaries of this provision in advance.
\$5,021.33	Individual	Novato	CA	Paid more months of entitlement to transferee than were actually transferred.		Collection in progress	Short term: refresher training. Long term: development of automated processing system.
\$5,000.00	Entity	Watertown	WI	Veteran did not attend term.		Collection in full	Letters inform beneficiaries of effects of non-attendance.

#### 4. Non-VA Care Fee Program

Non-VA Care Fee identified 18 high-dollar overpayments for the second quarter of fiscal year (FY) 2010 through the recovery audit for hospital care provided between FY 2003 to 2006. All overpayments are in the process of collection. If overpayments are not collected within 180 days an offset will be established with Treasury. Due to the success of the recovery audit program, the VHA Chief Business Office (CBO) is in the process of expanding the recovery audit to include high dollar outpatient services. The new contract will begin reviewing FY 2009 claims.

Total Fee Payments made this quarter: \$1,087,062,607

Total High Dollar Overpayments identified in this quarter: \$537,680

Percent of Overpayments: 0.049%

Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$202,523.95	Entity	Mission Hills	CA	Incorrect payment methodology was used to calculate payment.	Collection action initiated by recovery audit contractor.	Collected in full	<p>1. CBO has jointly developed with the Austin Information Technology Center staff, a tool that identifies potential duplicate payments across facilities. The delivery date of the central fee payment tool was October 2009. Initial assessment of the effectiveness of the tool is underway.</p> <p>2. Fee Basis Claims System: CBO has initiated installation of a commercial off-the-shelf product into the program, allowing integrated claims scrubbing, automated identification of duplicate payments, and system-wide use of electronic claims processing. This tool, installed at approximately 50 percent of all sites, will assist with addressing errors tied to manual data entry.</p> <p>3. The CBO Fee Program Office developed an audit tool to provide local managers the capability to analyze their own results in regards to overpayments. This tool was released to the local facilities in the second quarter of FY 2010 and was used during the annual IPIA audit.</p>
\$41,274.71	Entity	Green Bay	WI			Collected in full	
\$28,663.22	Entity	Syracuse	NY	Duplicate Payment.		Collected in full	
\$27,553.09	Entity	Detroit	MI	Incorrect payment methodology was used to calculate payment.		Collection in progress	
\$24,950.87	Entity	Rockledge	FL			Collection in progress	
\$24,328.48	Entity	Tampa	FL			Collection in progress	
\$21,630.98	Entity	Edina	MN			Collected in full	
\$20,226.06	Entity	Brooksville	FL			Collected in full	
\$19,953.96	Entity	Utica	NY			Collection in progress	
\$18,089.76	Entity	Lexington	KY			Collection in progress	
\$17,080.57	Entity	Newport Beach	CA			Collection in progress	
\$16,895.04	Entity	Fresno	CA	Collected in full			
\$16,419.42	Entity	Phoenix	AZ	Collection in progress			



Amount of Overpayment	Entity or Individual	City/County	State	Cause of Overpayment	Actions/Plans to Recover Overpayment	Status of Overpayment	Overall Action Plans
\$15,544.57	Entity	New York	NY	Incorrect payment methodology was used to calculate payment.	Collection action initiated by recovery audit contractor.	Collected in full	4. Training – CBO has presented multiple trainings this past year on internal controls. In addition, monthly training offerings are now available via Live Meeting allowing broader staff participation in these key events.
\$13,646.65	Entity	Detroit	MI			Collection in progress	
\$10,364.44	Entity	Dallas	TX			Collection in progress	
\$9,978.97	Entity	Boston	MA			Collection in progress	
\$8,554.86	Entity	San Diego	CA			Collection in progress	5. Site Assessment Visits – CBO created a Field Assistance Unit to provide assistance in improving local operations by assessing current site status and assisting with the development of increased management control. Approximately 52 sites have been assessed with additional tools developed based on those site visits.

## 5. Non-VA Care CHAMPVA Program

Non-VA Care CHAMPVA did not identify any high-dollar overpayments for the second quarter of FY 2010.

The majority of CHAMPVA payments are to entities and approximately 99 percent of payments are under \$1,000. Only 0.02% of claims exceed \$25,000. To identify high-dollar overpayments, the Health Administration Center (HAC) reviewed (1) a quarterly possible duplicate payment audit, (2) a quarterly claims audit, and (3) an ongoing weekly high-dollar audit for all claims over \$100,000. The HAC conducts a 100 percent multi-division in-depth prepayment review of all claims over \$100,000 and the Claims Processing Division conducts a prepayment review of all claims over \$10,000 to reduce the likelihood of a high-dollar improper payment being made.