



THE Outlook

Jan. 18, 2005

Visit the Outlook online at www.22asg.vicenza.army.mil



They're Home

Family members anxiously wait for their daddy. It was a truly happy holiday season for 17 families living at Camp Darby. In fact, just a few days before Christmas, on Dec. 19, 17 Soldiers from the 497th Movement Control Team-Livorno returned from Iraq after an 18-month deployment. See 497th on Page 2. (Photo by Chiara Mattiolo, Camp Darby Public Affairs)

Community welcomes home 510th PSB Soldiers

By Diana Bahr
22nd ASG Public Affairs

"We are one team, one family, one community, and one fight when it comes to the Global War on Terror," said Col. Donald G. Drummer, 22nd Area Support Group commander Thursday, during the Welcome Home party thrown at Club V for the Soldiers of Detachment D, 510th Personnel Services Battalion. Whether it's sending 1,700 Soldiers to fight, or seven, we are enormously proud of their duty and sacrifice, added Col. Drummer.

One by one, Col. Drummer called out a name, and brought up a member of the small unit that recently returned from duty in Balad, Iraq. The crowd cheered as the Soldiers formed a line in front of the room and stood ready to celebrate their safe return to the Caserma Ederle community.

As the last of the Soldiers came to the front, Col. Drummer told the crowd, "You'll notice that these Soldiers are led by a chief warrant officer. And we all know that when a warrant officer speaks, the job gets done and gets done right. So let's let them know how proud we are of their service."

With that, the crowd jumped to their feet, cheered and applauded the

line of Soldiers.

Col. Drummer then turned the microphone over to Chief Warrant Officer Christopher Immormino, commander of Det. D, 510th PSB.

"I'm sure I speak for the group when I say we're glad to be back in bella Italia, back in civilization, and back with our families and friends," said Immormino. "Thank you for all your support during our deployment."

The crowd then surrounded the Soldiers, shook their hands and thanked them for their service, and asked about their experiences in Iraq.

The Soldiers were assigned to Logistics Support Area Anaconda, located in Balad, Iraq, about 90 kilometers northwest of Baghdad. Balad is ground zero for Ba'ath Party sentiment in Iraq. About 80 percent of the attacks against coalition forces occur in this triangle area formed by Baghdad, Tikrit and Ar Ramadi. The paramilitary activity centers around the Tigris River between Baghdad and Saamara, more than 100 kilometers to the north. Balad falls right in the middle of that zone, earning it the nickname, "Mortar-itaville."

"The hardest part was adjusting to the lifestyle," said the youngest member of the detachment, Pfc. Delilah Wesley. "We were slammed by mortars three, four, sometimes six

times a day. You never got used to it. And you were always on edge—never knowing when the next round was coming your way, or where it would land."

The 510th PSB is Wesley's first duty assignment out of Advanced Individual Training. "I was here a month and left for Iraq," said the 19-year-old native of Chicago. "The best part of the deployment was getting ready to return to Italy." Wesley had a few words of encouragement for her fellow Soldiers who may find themselves in Iraq, "It's not as bad as the stories you hear," she said. "Don't let the stories turn you away from what you want to do with your life. You just have to find a way to make the best of the situation."

A fellow Soldier, Spc. Trent Hayes, echoed Wesley's sentiments, adding, "Don't get lax out there, stay alert to your surroundings," he said. "Soldiers who let themselves get lax about their surroundings found themselves injured—or worse. Never let your guard down and stay safe."

While force protection was definitely an issue the Soldiers dealt with on a daily basis, they also agreed that the living conditions were better than they expected.

See 510th on Page 2

EFMP screening matches needs with services

IMA-Europe
New Release

Soldiers with exceptional family members can help ensure their next assignment in Europe or elsewhere has the services they need through the Exceptional Family Member Program.

A critical part of the Soldier's assignment process is for the family to go through EFMP screening. Assignment managers consider the special education and medical needs of family members in the assignment of Soldiers.

"The Army family with special needs should actively seek out the EFMP manager in their community before their next move to ensure they are provided information as part of the assignments process," said Mr. William A. Cannon, the HQs IMA-EFMP coordinator. "The Soldier or spouse can play a critical role in making sure their family's requirements are considered in advance, so that their next duty location will have the types of services available they need."

The EFMP is designed to provide a comprehensive, multi-agency approach that brings together the breadth of

community support in terms of housing, medical care, and schooling to provide a coordinated approach to meet the special needs of a family. It is important for both Soldiers and spouses to be knowledgeable about the program.

The EFMP manager coordinates all components of the program

The EFMP manager is there for assistance from arrival until time for a PCS move. The EFMP manager is a vital link to assist the family in linking up with the required services upon arrival, and at PCS, to assist in ensuring the departing family has secured all needed documents for their next duty assignment, including connecting them with the EFMP manager at the new post.

"Families need to know that having an exceptional family member does not affect a Soldier's career," explained Cannon. "Soldiers are not penalized in regards to promotions, schools, or deployments because they have an exceptional family member. Being enrolled in EFMP only means the family's needs are considered in the assignment process."

See EFMP on Page 2

497th from Page 1



497th MCT Soldiers cut the cake at the welcome home party that took place Dec. 26 at the Camp Darby Community Club.

The returning Soldiers are: Helling, Capt. Brian Patnode, Capt. Jesus Gonzales, Capt. Joseph Batista, Warrant Officer Michael McCloud, Sgt. 1st Class Matthew Bright, Sgt. 1st Class Davin Coleman, Staff Sgt Nicole Robinson, Staff Sgt. Rosamond Dainkeh, Sgt. Christopher Gardner, Sgt Tony McKinney, Sgt Sharon Salas-Reyes, Spc. Jermain Malavet, Spc. Garrett Orders, Spc. Matthew Forbes, Spc. Justin Quinn and Spc. Edward Carlyle.

510th from Page 1

"I was surprised by the fact that we lived in an air-conditioned building, not tents," said Immormino, a veteran of the first Gulf War. "When I compare this deployment to what I endured in '91, this was much better. Also, the fact that we had Internet access, sporadic

that it was, made it easier to stay in touch with loved ones. You didn't feel quite so out-of-touch."

The Soldiers will all be in touch with the loved ones as the end of the party started their block leave.

EFMP from Page 1

"Caring for a family member with special needs can be overwhelming and knowing that resources are available can be comforting," continues Cannon. "The EFMP manager in each community serves as an advocate in resolving problems and assists the family by developing support groups and providing education programs. Very often families are not sure of their rights and responsibilities, and the EFMP manager can help. EFMP managers are available if a family member wishes for them to jointly attend agency or school meetings, explain and help fill out forms, make referrals, or just point them in the right direction."

All community services must be accessible to those with disabilities. If EFMP managers are made aware of an accessibility issue, they can work to ensure exceptional family members are accommodated.

An important part of the assignment process overseas is the EFMP

"Participation in the EFMP screening process is especially critical overseas to ensure the particular resources in a specific community match the family's needs," Cannon continued. "While enrollment is mandatory by regulation, families with special needs will find it beneficial to seek out the program themselves. This is particularly true for Soldiers requesting a continuous overseas tour, intra-theater transfer or Foreign Service tour extension. Soldiers and family members should contact the EFMP manager for information or if they have questions about the program."

EFMP managers are located in ACS centers in each community. Information about the EFMP can also be obtained online at www.efmconnections.org.

Community Action Council

If you have an issue that you would like to submit, e-mail your issue to CAC@setaf.army.mil or call 634-5222 or 0444-71-5222 from off post. This forum is to discuss issues that affect the community.

Childcare is offered during the CAC at \$2.50 per hour, per child for children ages 6 weeks through Kindergarten from 8:45-11:15 a.m.

Pre-registration is required. Children will be cared for in the Child Development Center, Building 395. Children must be registered with Child and Youth Services.

Contact CYS Central Registration at 634-7219 or stop by their new location in Davis Hall.

The next CAC is Jan. 26.

Issue: I think the new system of using the parking lot behind the Golden Lion is a definite improvement. My concern however is the visibility and proximity of the buses to the heavily traveled Via Aldo Moro. Is there any plan to raise the height of the existing fence to ensure more privacy?

Response from Force Protection: We are aware of the closeness of the buses to Aldo Moro Street, this is why we have moved the buses away from the fence line and also have a foot patrol that monitors when the buses arrive on the installation.

Additional response from Office of the Provost Marshal: Thank you for your observations and recommendations to improve our FP program. Fortunately, the fence line that runs along Aldo Moro is

covered with a green material that restricts observation from outside and is also topped with razor wire. Unfortunately, we are severely limited when it comes to finding space away from the fence line that would accommodate an alternate bus drop off and pick-up point.

At this time, we are working with the Directorate of Public Works to raise the height of the fence. For additional security, we currently have the Italian military providing security at Gate #3 during the bus arrivals in the morning.

Issue: Could DPW or DOL put signs up directing folks to the Eco Center and the Housing Office?

Response from Directorate of Public Works: We have recently received the signs for the Eco-Center and they will be installed soon. We are working on additional signs to help direct customers to the site.

We believe that these signs should be sufficient to guide customers to the Eco-Center as well as to serve as a reminder to every one that the Eco-Center is their to assist them in proper disposal and recycling.

We are also aware of the difficulty people have in finding Housing and signs will be erected soon.

Issue: My comment is about sponsors for families arriving here in Vicenza. Some of the folks I have spoken to said that they didn't have sponsors when they arrived. I would like to make a suggestion that there is something set up where families can volunteer to be sponsors.

Response from G-1: The sponsorship program currently in place provides direct and immediate contact with incoming soldiers as soon as their assignments are

confirmed. The G1 sends an electronic welcome letter to the soldier at his or her Army Knowledge Online account. The letter identifies the unit to which the soldier will be assigned and contains sponsorship related information and associated web sites.

Issue: What is the procedure for spouses to get fuel coupons for Germany while the Soldier is deployed. The sign at the cashier cage says to show TDY or leave orders. A spouse will not have either, but may still want to travel to Germany.

Response from AAFES: German gas coupons are rationed in the same way that Italian coupons are. If your vehicle is authorized 300 or 400 liters per month in Italian gas you are also authorized 300 or 400 German coupons. TDY rations are issued to those on official TDY with accompanying orders. The deployment will not affect this policy.

Issue: Why does AAFES not staff the cashier cage with more than one person at the beginning of the month? The line on Oct. 1 was very long and there was only one cashier present.

Response from AAFES: We are very much aware of the congestion at the cash cage on the first of the month. This is largely driven by the availability of gas coupons on this day. We do try to prepare ahead of time to ensure that this area is fully staffed. However, sickness and vacation does negatively impact this along with the mandated set schedules of our Italian workforce.

By AAFES regulations this area of the store is strictly controlled and only limited access allowed, which makes cross training difficult.

There are 11 associates assigned to the vault and cash cage and upon review of the schedules for Oct. 1, 10 out of the 11 employees worked this day, distributed throughout the day with emphasis on our peak periods.

AAFES is currently discussing with the Navy the option of relaxing the date of issue of the gas coupons to allow overlap which would assist in alleviating the first of the month congestion.

Issue: Where do you get local telephone books from?

Response from Directorate of Community Activities: TELECOM ITALIA makes phone books and yellow pages available to its subscribers on an annual basis. Phone books and yellow pages are delivered in the May-June time frame. Printing and distribution is done by a contractor (SEAT), which charges €1.50 for delivery and is billed on the customer's phone bill.

DCA has requested that SEAT try to coordinate deliveries to Villaggio della Pace or make phone books available at an alternate location.

Customers awaiting delivery may also use the following Web sites below:

www.paginebianche.it (phone subscribers)

www.paginegialle.it (for commercial activities)

Community members who would like to receive a phone book or the yellow pages are encouraged to notify the Tax Relief Office.

Please email the Tax Relief Office at Tax.Relief@setaf.army.mil. This information will assist the TRO in quantifying requests.

Military One Source

Tips to assist in creating a Family Emergency Plan

Provided by Army Community Services
22nd Area Support Group

In times of uncertainty, it's easy to become anxious and afraid about things we can't control, like whether a natural disaster will strike or if there will be a new terrorist attack. One way of dealing with this fear is trying to concentrate on things we can control. And while it's impossible to fully protect your family from a random act of terrorism or a natural disaster, there are things you can do to keep your family safe and prepared for emergencies in general. Developing a family emergency plan is one way to take control.

Tips for creating a family emergency plan:

- Talk as a family about your emergency plan. Do this in a calming way that will not make children more anxious. You might say, "It's important to talk about what we would do in an emergency, like if there was a fire or a flood or some other disaster. That way we can be prepared as a family and stay together."
- Post emergency telephone numbers — including police, fire, Poison Control, school, work, and important family members. Post these numbers in a centrally located place. You may also want to give children a list of numbers where you and other family members can be reached to carry with them in their school bag or wallet. Teach children how and when to call for help.
- Choose a meeting place where the whole family can meet in the event of an emergency. You may want to choose two places: One near your home for use in a sudden emergency, such as a fire, and a second place outside of your neighborhood in case people can't get home.
- If you or other family members have cell phones, make sure that everyone

knows the numbers. However, also make sure that everyone knows that cell phones are sometimes unusable during an emergency situation, when lines become very busy. You may want to ask an out-of-state family member or friend to be your family's emergency contact. It's often easier to call long distance in an emergency situation, and you and your family can call this person and tell them where you are.

- Discuss what to do in an evacuation situation. Talk about how you'd meet, and how you'd leave your home or the area.
- Plan on how you'd take care of your pets. If your plan involves bringing pets with you in an emergency situation, make sure that you have a crate or something to carry them in. Also make sure that you have enough pet food and extra water stored away to care for a pet.
- Talk to each family member who's old enough about how and when to turn off utilities (water, gas, and electricity) at the main switches. Go through the process with each person and let them actually see the switches. You may also want to post instructions near the utility switches. Also take the time to talk about when and why

utilities would be shut off, such as during a flood or fire situation.

- Check your insurance coverage on your home and property to make sure that it's adequate.
- Install smoke detectors and fire extinguishers on each level of your home and check the batteries on a regular basis.
- Go through your house with family members and determine the best escape routes from every room. Repeat this process with all family members on a regular basis.
- Talk to your neighbors about helping each other in an emergency. You may be able to work out a plan to help care for each other's pets or property.

If you need assistance in preparing a Family Emergency Plan, stop by ACS in Davis Hall or call 634-7500.

Editor's Note: For more information about how to discuss difficult issues with children, log on to Military One Source at www.militaryonesource.com. Military One Source is available for telephone consultation 24 hours a day, seven days a week. From Italy call 00-800-464-81077.

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Force Protection is everyone's business

Force Protection Office
22nd Area Support Group

Increased vigilance, a low profile and a more unpredictable pattern to your daily schedule are all recommendations Larry Kilgore, 22nd Area Support Group Force Protection program manager is suggesting to members of the Vicenza military community.

"These antiterrorism measures reflect the world environment and a threat, based on transnational, rather than local activities," said Kilgore. "The keys to individual protective measures are increased awareness and avoiding unnecessary risks."

A few of the things that identify Americans and members of a military community are American-made automobiles with stickers of all types pasted on them from "My Child is a Honor Student," to others that are unsightly to many in our community off and on the installation, said Kilgore. For some, clothing choices and actions can reflect and enforce the stereotype of the 'ugly American.'

Be polite and dress as you would if going to a relative's house, not to a rock concert, suggests Kilgore.

To those who live on the local economy, be careful where you park your vehicle. Whether traveling to areas to shop or to sightsee, make sure all documents are out of sight in the vehicle to include gas coupons, cartons of cigarettes, and other distinctive items of value.

"I notice that many Italians working on our installation have their vehicle passes in their windshield, not only at work but after duty hours, this can also make you a target," said Kilgore.

"Take your installation pass authorization out of the window and place in a safe location."

Other personal security measures Soldiers, civilians and their families should take are included in a booklet called 'Individual Protective Measures,' said Kilgore. Varying daily routines to avoid habitual patterns and varying travel times and routes to and from work are examples of practical advice the booklet provides.

Each unit has a Force Protection unit advisor who can provide more information if needed. Individuals, as well as units and Family Readiness Groups, may obtain copies of the booklet from Kilgore or Albertina Littleton in their office in Building 109 on Caserma Ederle.

Kilgore added the command has written policies for wearing uniforms off the installation, what to wear when eating at off-base establishments in uniform, and authorized road marching and running routes throughout Vicenza. This information may be obtained from Perry Doerr in SETAF Operations at 634-8670.

Enforcement of this policy must be a daily event, said Kilgore.

The multiple levels and variety of support from Italian law enforcement, and other Italian government agencies, should be reassuring to all our community members, Kilgore added.

"We're blessed with an excellent working relationship with local law enforcement agencies, as well as the specialized expertise and experience provided by the Italian liaison officers and SETAF Carabinieri," he said.

For more information on any Force Protection issues, call Kilgore or Littleton at 634-8288 or 8998.

DoDEA schools participate in NAEP 2005

DoDDS-Europe
News Release

From Jan. 24 to March 4, all 4th and 8th grade students in Department of Defense schools are scheduled to participate in the National Assessment of Educational Progress, commonly known as the Nation's Report Card. NAEP is sponsored by the U.S. Department of Education and is designed to test what students know and can do in subjects commonly taught in school.

Students from every state will take NAEP tests. Taking the NAEP test is a positive educational experience for students and results from this test will be used to help the Department of Defense maintain high quality schools for military dependents.

The 2005 NAEP tests are in reading,

mathematics, and science with individual students only tested in one subject for no more than 90 minutes. Results are reported at the state level, that is, for DoDEA as a whole. Results for individual students or schools are not reported. A child's grades in school are not affected by participation in the test.

NAEP has developed a demonstration booklet that contains samples of the types of reading, mathematics, and science questions, as well as the background questions that students are asked. To see the demonstration booklet, please contact any school principal.

For more information about NAEP, please visit its Web site at: nces.ed.gov/nationsreportcard.

For more information on DoDEA Assessments or DoDEA's participation in the test, contact Janet Rope, DoDEA administrator,

System Accountability and Research, via email at janet.rope@hq.dodea.edu.

Family Issues discussed on AFN

Every Wednesday at 8:20 a.m. on Z106, Navy Cmdr. Kenneth O'Brien, Rear Detachment chief of staff, will give information on family issues for Rear Detachment Soldiers and spouses.

The show includes a call-in segment where O'Brien will answer questions from the SETAF community.

The Outlook

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Vicenza health clinic adds doctors, patient hours

By Amber Heston
SAIC/TRICARE Medical Service
Coordinator

The next time you come to Vicenza's U.S. Army Health Clinic for an appointment, chances are your visit may be with a primary care manager you have never seen before.

As goes the military way of life, the health clinic welcomed primary care physicians Maj. Bruce Beech, Maj. Theresa Benchoff, Dr. Jerry Hersh, and Capt. Jacqueline Naylor to the Vicenza community this fall.

Capt. Jacqueline Naylor

"I am excited about being in Italy," Naylor said. "The Vicenza health clinic family has welcomed me with open arms."

A family physician, Naylor practices family medicine of all types – obstetrics, gynecology, minor surgery, pediatric and adolescent medicine.

Aside from possessing a great deal of medical knowledge, Naylor also boasts a bit of luck – demonstrated by landing Vicenza as her first Army duty station.

"I look forward to experiencing the culture, learning the language, the great food, and traveling!" she said.

Dr. Jerry Hersh

Italy is just one of the global destinations Hersh's career in medicine has taken him.

After spending 20 years as a

board-certified family practitioner in private practice in Ithaca, N.Y., Hersh served in Moscow, Washington D.C. and Buenos Aires as a regional medical officer for the Department of State.

He has also spent many years teaching medical studies at two universities.

Maj. Theresa Benchoff

The most recent place Benchoff hung her beret was the Pentagon Health Clinic, where she was a family physician.

Prior to the Pentagon, she served as the battalion surgeon for 1st Brigade, 25th Stryker Brigade Combat Team at Ft. Lewis, Wash.

As one of Vicenza's newest family physicians, Benchoff will provide pediatric, obstetric, gynecologic, minor surgical, and adult medical care services.

Maj. Bruce Beech

Beech's credits include not only serving the military, but working as a civilian family doctor as well as a high school teacher.

After earning a degree in chemistry, Beech taught high school chemistry for two years in Millbrook, N.Y. He then swapped his place in front of a high school chalkboard for a student's desk at the University of Minnesota to earn his medical degree. His Army stations include Ft. Bragg, N.C., Bosnia, and as regimental surgeon for 1st Brigade, 504th Parachute Infantry Regiment for the 82nd

Airborne.

Most recently, Beech worked as a civilian family doctor in Maryland.

Other changes at the Vicenza health clinic

In addition to the arrival of the clinic's primary care managers, Vicenza's U.S. Army Health Clinic recently introduced the Extended

Hours Program by hiring an additional provider and nursing staff, enabling the health clinic to remain open until 8 p.m. on Tuesdays and Thursdays, and from 8 a.m. to 4 p.m. on Saturdays.

"The intent was to provide more time for access to care for our patients who cannot make appointments during the work

week," said Lieutenant Colonel John Alvarez, the health clinic's deputy commander for administration.

For more information on your assigned primary care manager or your TRICARE benefits, call the Vicenza TRICARE Service Center at 634-6656, or 0444-71-6656 from a civilian line.

Walk 4 Freedom

Support our troops, get in shape

By Mikaela Cade
Health Promotion Coordinator
22nd Area Support Group

My husband is deploying, and I have decided to "go" with him. Yep, that's right, you heard me, I have decided to go to Afghanistan and no one can stop me.

Okay so, I am going to Afghanistan, but not literally. Over the next year my goals is to walk, run, skip, cycle, roller blade, or participate in enough community activities to earn the miles from Vicenza to Afghanistan.

That's about 3,045 miles one way and 6,090 round trip.

My personal goal is the 3,045 but if my friends decide to join me on the trip, then we will set our goal higher and earn 6,090.

You're probably thinking what is this all about? How are you going to do that?

It's called Walk 4 Freedom.

Walk 4 Freedom is a multi-faceted initiative that will contribute to community connectivity, increase morale and create support for our Soldiers and civilians who will be deployed.

Participation in the program is voluntary and is open to all members of the community. Everyone can participate.

The objective is to earn the miles to Afghanistan during the course of the deployment. You can earn the miles through physical activity or by attending events, workshops, classes or activities held by participating organizations.

There is a lot of information to share

about this program but first, let's talk about benefits to you as a Walk 4 Freedom participant.

You will impress your deployed love one. 3,045 miles is nothing to sneeze at and after all, they do get to fly.

You will show your loved one that you are able to set a goal and reach it. And, increased activity equates to some great personal health benefits for you. Benefits like: improve fitness levels, prevent some diseases, reduce blood pressure, reduce body fat, improve flexibility and strength, and finally can improve mood and decrease stress. Not to mention the satisfaction you feel when you set a goal and reach it.

If none of those reasons get you revived up, there's one more thing to motivate you – you can earn free stuff!

Walk 4 Freedom has an incredible incentive program. So, if all that sounds great and you want to sign up but you're concerned about not making it. Remember, you don't have to do it alone, you can register as a family, group or team. Everybody can work towards the goal.

Okay, I think you are finally ready for details, and I am ready to share them but you will have to read next week's *Outlook* to get more information.

For right now, start looking for some comfortable shoes 'cause we are going to Afghanistan as we Walk 4 Freedom together.

See upcoming editions of the *Outlook* for details on this program, or call the Health Promotions Office at 634-8828.

Army to deploy new resume builder program

U.S. Army Europe
News Release

The Army will deploy a new version of the Army Civilian Resume Builder and ANSWER today. The deployment of the new Resume Builder will modernize, simplify and shorten the application process. The new tool will combine both the Resume Builder and ANSWER into one application providing a number of benefits to applicants for U.S. Appropriated Fund positions.

When first accessing the new Resume Builder/ANSWER tool users with existing Resume Builder and ANSWER accounts should log in as "Registered Users."

Users will be prompted to verify/update their registration information. Users' existing resumes will not move into the new Resume Builder, therefore, it is highly recommended that they save a copy of their current resume. Individuals may continue to self-nominate for vacancy announcements using their current resume that is already established in the central RESUMIX database.

Enhancements and features of the new Resume Builder / ANSWER are:

- Army Civilian Resume Builder and ANSWER now together under one login process.
- Capability to toggle between Resume Builder and ANSWER.
- User friendly/Menu driven - no more scrolling down one long page.
- Enhanced copy, cut, and paste capability - able to copy from ANSWER and paste into Resume Builder.
- Worksheet formats available for work experience, education and additional information that help put information in proper format.
- New job experience entries will automatically be entered at the beginning of the resume.
- One large box for job experience versus six individual boxes which allows for more flexibility.
- Now up to 12,000 characters for job experience description.
- Status tracking enhanced - only last 25 entries displayed, with option to view more.
- Enhanced "Help Menus" available for applicant's use.

To learn more on how to apply for Army jobs, visit the Employment section of the CHRA-E website at <http://www.chra.eur.army.mil> or the new Army CPOL Portal at <http://cpol.army.mil>.

Safety Countermeasure

Are you prepared for driving in winter weather conditions?

Safety Office

22nd Area Support Group

The potential for freezing rain, snow, and icy conditions can and should be expected in Italy during the winter months. If these hazardous driving conditions do not present themselves this week they will surely come before winter is over.

Winter driving can be inconvenient, annoying, even infuriating. These aggravations can be minimized along with the hazards of winter weather if you are prepared and most importantly drive according to the conditions – meaning slow down, stay alert and drive defensively.

Be ready for the following conditions:

ICE – Expect icy conditions any time the outside air temperature reaches 40 degrees Fahrenheit or lower. Although water freezes at 32 degrees Fahrenheit, road surface can freeze when the air temperature drops to 40 degrees or less.

An important place to watch for this condition is on bridges. Bridge surfaces are exposed to the wind and cool off faster than the rest of the road. You should also be alert for icy conditions on roads through shaded areas where a cold wind can freeze a wet road surface.

WHITE ICE – Snow that has been compacted during the day and has slightly melted will freeze at night. Usually this white ice can be seen on the road.

When traveling on white ice, drive very slowly. Make

sure you have chains if you plan a trip to the mountains. If you get stuck in the snow and don't have chains you may be fined, and you will have to pay a towing fee as well.

If you don't have chains and the conditions begin to worsen, get off the road until conditions improve and it is safe to proceed.

BLACK ICE – Black ice is clear water that has frozen on black pavement. It usually forms below overpasses, on bridges, in areas that are surrounded by landscape or where water may be running across pavement.

Black ice commonly occurs in low, shaded areas where the road surface starts to freeze at night. You usually cannot see this ice until the vehicle is already on it.

Just because you have been driving on dry, clear pavement doesn't mean you won't hit a patch of black ice. Melting snow along side a highway is an excellent source for black ice.

FOG – Limited or reduced visibility is one of the most dangerous hazards of winter driving.

Fog in and around the Vicenza and throughout the

Veneto Region can be very dangerous during the fall, winter, and spring.

Pockets of dense fog can reduce visibility down to 50 feet or less. Drivers must not out-drive the prevailing visibility.

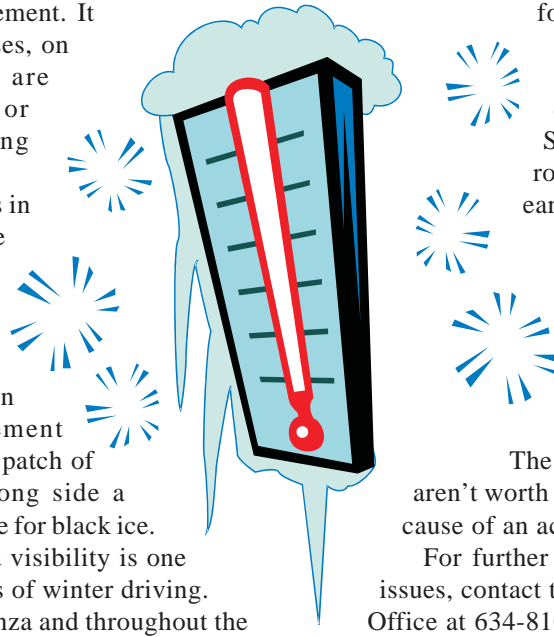
Keep your vehicle speed and your ability to react in tact in case you come upon a potential hazard.

In fog, keep your lights on dim and turn fog lights on if you have them. Be especially alert for pedestrians walking on streets and country roads during periods of reduced visibility. School children walk on the secondary roads in the early morning hours and early afternoons – be alert for them!

Most everyone lives within 10 miles of Caserma Ederle. If you speed during hazardous conditions, or anytime for that matter, you are increasing your chances of being involved in a vehicle related accident.

The seconds or minutes you might save aren't worth the grief you will have if you are the cause of an accident.

For further information on this or other safety issues, contact the 22nd Area Support Group Safety Office at 634-8109.



Getting change

Where do our pennies go?

SETAF Public Affairs

Did you ever look at your receipt from the commissary or PX and wonder where those pennies are that you don't get back in that handful of change?

After a 3-year assignment, those pennies can really add up. Well, wonder no longer.

The story starts sometime back in the mid-1970's when someone submitted a suggestion that the military overseas would save money by limiting the use of pennies in all of its commercial activities.

This is based on the fact that shipping pennies from the U.S. to Europe costs the U.S. Government more than the dollar value of the pennies themselves. It was simply cost effective to limit the usage of pennies.

The suggestion was adopted and the use of pennies was limited sometime in the mid-to-late 1970's. The Air Force also adopted the suggestion also.

In 1992 when the Defense Commissary Agency started, they learned the Navy commissaries were still using pennies. DeCA and other Morale, Welfare

and Recreation activities were being charged \$136 for a shipment of \$100 worth of pennies to Europe. Navy locations are now under the limitation as well.

Even though patrons will not receive pennies back in their change, they may give them as part of the bill. Instead of giving pennies, cashiers round either up or down to the nearest nickel.

For example, if the total sale is \$12.36 or \$12.37, then round down to \$12.25. And if the total sale is \$12.38 or \$12.39, then round up to \$12.50. If your total purchase ends in a 1, 2, 8, or 9, your total purchase will be rounded to the nearest dime. The 'round-up, round-down' policy is only used for cash purchases.

Last year, AAFES paid 229.7 million to MWR funds. Every cent goes back to the customer in one form or another.

Guidance is in writing as part of DeCA Europe's policies. The limitation on pennies is permanent.

Editor's Note: This was an issue taken up with the Community Action Council Nov. 10. Information was provided by DeCA and AAFES.

New tool for human resources

Army Civilian Personnel Online Portal deployed

U.S. Army Europe

News Release

The new online portal system, established to make life a little bit easier for civilian employees and supervisors to access vital human resource tools and information, is now available for use.

The Army Civilian Personnel Online Portal, which can be found at <http://acpol.army.mil>, has three main sections and was created to replace the Army Regional Toolset.

The Employment section is rich in information for job seekers and current Army civilian employees who need to find important information. This section will also include job search functions, resume building, non-appropriated fund employment information and frequently asked questions.

The References and Tools section contains a comprehensive reference library on all aspects of Army civilian personnel.

Automated tools for employees, managers and Army human resource specialists can be found by going to the Employee section.

Soon, an Employee Data section will be added which will allow Army civilian employees to view their official personnel information online.

To gain access to the site employees, managers and Army HR Specialists will need to use their AKO log-in to the Employee Portal.

The current version of ART will remain active through Jan. 31, to allow managers and Army HR specialists time to visit and learn about the new portal.

For more information contact Trina Schroeder at 0621-487-2537.

Musical Theatre auditions at Soldiers' Theatre

Soldiers' Theatre will hold auditions for the musical *By Strouse* on Jan. 26 at 6 p.m. at Soldiers' Theatre. *By Strouse* is a musical that celebrates the greatness of America, falling in love, and the vibrant world of the theater.

The musical features the songs of Charles Strouse from such Broadway hits as *Annie*, *Applause*, *Bye Bye Birdie*, and *Golden Boy*.

Soldiers' Theatre is looking for two teenage and five adult singer/actors for the show. No experience is necessary. Audition material will be provided at auditions.

Performances of *By Strouse* take place between March 3-12. The production will be directed by former Soldiers' Theatre artistic director Bonnie Daniels.

By Strouse is Vicenza's entry into the U.S. Army Europe 2005 Tournament of Plays.

For more information contact Allen Ebert, entertainment director, at 634-7281.

Out & About



By Dorothy Spagnuolo

2006 Winter Olympics ticket sales

If you didn't purchase tickets for the 2006 Winter Olympics scheduled for Torino, Italy, another opportunity will be available beginning Feb. 10. Between Feb. 10 and Nov. 10, anyone may purchase tickets, subject to event availability and all remaining tickets will be sold first come, first served.

However, if you bought your tickets during the first open ticket sales, you can beat the crowd and add to your order Feb. 3-9.

For details, visit the Web site: www.torino2006.org.

Ice-skating rinks

In Padova, the ice-skating rink is located in the *Natatorio Plebiscito* building, west of Padova, and is open everyday from 9 a.m.-1 p.m.; 2 to 7 p.m. and 9 p.m.-midnight until March 15.

Entrance fee: 5 euro weekdays; 7 euro weekends. Skate rental is 3 euro.

The ice-skating rink in Asiago, located 55 km north of Vicenza, is open weekends from 10 a.m.-noon and 3:30-5:30 p.m. Entrance fee: 4,50 euro, skate rental is 3,50 euro.

Carnival time

Note that when carnival parades are held in your town, roads may be blocked for a few hours.

Carnevale, as it is called in Italian, will be in full swing in most town's this week-end. During the first week of celebrations, adults go to *veglioni* (late night parties), often wearing costumes and masks while children wear disguises to school and around the piazzas.

Carnevale pastries, thin dough strips fried and dusted with powdered sugar called *crostoli*, *tortelli* or *chiacchiere*, or small donut-like pastries with sultanas or filled with a thick custard, fill the stores.

The duration of the festivities varies from locality to locality but it usually lasts a week to ten days. Below are dates that you can visit or take part in a carnival taking place near you:

Verona: Carnival parades in the different districts of the city start

Sunday at 2:30 p.m.

Venice: Jan. 28 through Feb. 8 -This carnival is visited by thousands of people from all over the world and the event calendar is still not finalized, so it could start earlier but some of the traditional events which take place on the weekend are listed on www.guestinvenice.com.

It may be wise to go by train and schedules and online booking is available at www.trenitalia.it, which is also in English.

Malo: Catch the 81st edition of Carnavale parades Jan. 30, Feb. 6, 8, and 13 starting at 3 p.m.;

Viareggio: Watch the 131th edition of parades Jan. 30, Feb. 6, 8, and 13 at 2:30 p.m. There is an entrance fee of 13 euro.

Cento: This town, located in the province of Ferrara south of Padova, will have their carnival parades Jan. 30, Feb. 6, 13 and 20 starting at 2 p.m. each day. These parades with enormous floats and hundreds of participants is said to be a copy of the carnival held in Rio De Janeiro.

There is an entrance fee of 11 euro. Visit the Web site www.carnevalecento.com for details, which are also in English.

Orange battles

For a different kind of carnevale, the town of Ivrea, in province of Torino, celebrates this period with "orange battles."

These battles are fought following strict rules in the squares of the town center. There are teams on carts drawn by two or four horses. The teams engage in battle with hundreds of orange throwers on foot.

Oranges which amount to a total of 3,600 quintals are paid for personally by each participant. The fights will take place Feb. 6, 7 and 8 at 2:15 p.m.

For more information, check the Web site: www.carnevale.ivrea.it.

Exhibitions

Padova: Saturday will be the 3rd *Arte e di Antiquariato* (Art and Antiques) display. Open weekends 10 a.m.-8 p.m.; weekdays 3-8 p.m. until Jan. 30.

The exhibition grounds are located a short way after exiting the Padova east autostrada exit. There

will be an entrance fee.

Venice: The exhibition, 'Turner and Venice,' is organized by the *Musei Civici Veneziani* with the collaboration of the Tate Museum of Britain.

There are more than 120 works of the English artist J. M. W. Turner, on display at the Museo Correr, which is located in St. Mark's Square.

Oil paintings, prints, sketches and more demonstrate Turner's handling of light in relation to these works. The exhibit highlights the relationship between the artist and the city of Venice where he visited many times between 1819 and 1840.

Open 10 a.m.-7 p.m. daily. Sundays the exhibit closes at 6 p.m. The entrance fee is 11 euro.

Categories of Italian wines

Reading an Italian wine label is usually straightforward - there's the winery name, perhaps the vineyard, the year the wine was made, and an abbreviation: DOC, DOCG or the phrase *Vino da Tavola*.

But what is the difference between the three?

The *Vino da Tavola* is a wine made by the producer as he sees fit to make it. It is usually sold in jugs and is now sold in tetrapacks, however if you shop around you can find some quite good 'table wines.'

DOC stands for '*Demoninazione di Origine Controllata*.' This means that the wine comes from a specific vineyard, locality or region and is produced using traditional methods.

These wines are usually of very good quality.

Wine labeled: DOCG (or *Demoninazione di Origine Controllata Garantita*) certifies that the wine has been produced under strict government regulations and indicates its area of origin.

The extra 'G' at the end of this labeling term is intended to signify a wine of guaranteed high quality. These wines are usually of the very best quality. The term *Classico*, followed by the name of the locality where the wine was produced, specifies that the wine was produced from grapes grown in the oldest vineyard area in that locality. The term, *Riserva*, after the name of the wine certifies that the wine has been aged for at least three years before bottling.

Now Showing

Caserma Ederle Theater

Jan. 19	Ray (PG13)	7 p.m.
Jan. 20	The Incredibles (PG)	7 p.m.
Jan. 21	Christmas with the Kranks (PG)	7 p.m.
	Alexander (R)	10 p.m.
Jan. 22	Christmas with the Kranks (PG)	2 p.m.
	The Polar Express (G)	7 p.m.
	SAW (R)	10 p.m.
Jan. 23	Christmas with the Kranks (PG)	2 p.m.
	Alexander (R)	7 p.m.
Jan. 26	After the Sunset	7 p.m.

Camp Darby Theater

Jan. 21	Spongebob Squarepants (PG)	7 p.m.
Jan. 22	National Treasure (PG)	7 p.m.
Jan. 28	Alexander (R)	7 p.m.

Movie Synopsis

CHRISTMAS WITH THE KRANKS - *Tim Allen, Jamie Lee Curtis* - Based on John Grisham's best-selling novel "Skipping Christmas", Luther Kranks is a man who decides to skip Christmas and all of its trappings and go on a vacation with his wife, Nora, instead. But when his daughter decides at the last minute to come home for the holidays, he is forced to put Christmas and the yuletide festivities back together.

ALEXANDER - *Collin Farrell, Angelina Jolie* - By the age of 32, Alexander the Great had amassed the greatest empire the world had ever seen. In between, his life was marked by a tumultuous relationship with his parents who were determined to put their child on the throne at any cost, including murder. Alexander also bonded with his closest companions and led a vast army, as they fought from the sun-scorched battlefields of the Persian Empire across the snow-peaked mountains of India. The film chronicles his journey from his youth to his lonely and mysterious death as a ruler of a vast state of Macedonia.

SAW - *Leigh Whannell, Cary Elwes* - Obsessed with teaching his victims the value of life, a deranged, sadistic serial killer is abducting morally wayward people and forcing them to play horrific games for their own survival. Faced with impossible choices, each victim must struggle to win back his/her life, or else die trying.

NATIONAL TREASURE - *Nicolas Cage, Justin Bartha* - Gates is an archeologist who is from the eighth generation of a family who've shared an unusual quest. As Gates Family legend has it, George Washington, Thomas Jefferson and Benjamin Franklin hid a massive cache of gold during the waning days of the Revolutionary War, and left clues as to its whereabouts in the original drafts of the Constitution and the Declaration of Independence. With no firm proof that it actually exists, Gates sets out to crack the code that will lead him to the fortune.

Admission: Adults age 12 and over \$4, children \$2.
The Ederle Theatre box office opens one hour prior to show time.
Tickets to blockbuster shows are presold at Baskin Robbins.

Unit training opportunities with BCTC

Battle Command Training Center - SETAF

Special to the Outlook

Is your unit trained up and ready for deployment? Do you have a few hours to train, but not enough time to go to a range or a training area? Do you need to practice or rehearse:

- Communications and reporting skills?
- Entering and clearing a building?
- Cordon and search?
- Reconnaissance operations?
- Making a decision to employ the quick reactionary force?
- Convoy security?
- Actions on making contact with an enemy?
- Medical evacuation procedures?
- Call for fire procedures?

This training, and more, can be conducted using simulations at the SETAF Battle Command Training Center, and the training can be conducted using the terrain that you'll be on during your next contingency operation.

From squad and team level, all the way up to Joint Task Force exercises, the staff of former military officers and NCOs can assist you in putting together an exercise or training event to meet your training needs.

For more information on how the BCTC can help you plan for and conduct your next training event, stop by building 371, next to Subway Restaurant and ask for Brian Mulligan, or contact him at brian.mulligan@setaf.army.mil or 634-7245.

A special donation

Steve Tavares, representing the Vicenza Area Prince Hall Association, made a presentation to Glenn Dudley, Villaggio Youth Center manager, Jan. 5 for a new Xbox for the center. The Xbox replaced one that was stolen. AAFES also contributed to the donation by providing a discount which allowed the group to purchase two new gaming units for the center. (Photo provided by Steve Tavares)

Classic itinerary in Verona



Above: Arches of the Arena, the third largest amphitheater in the Roman world, were built in the first century A.D. Shaped as an ellipse, it measures 456 feet by 360 feet and was the theatre for gladiator games during the Roman Empire. Now it is the setting for the Verona Opera during summer and can house about 22,000 spectators.

Right: The statue of St. Peter created by Bartolomeo Giolfino (1400-1486) sits in one of the rooms at the Ground floor gallery of Castelvecchio. Castelvecchio was a massive medieval stronghold built during the domination of Cangrande II della Scala. Completed in 1375, it went under successive dominations including Venetians, French and Austrians. It became a museum in 1925, and in 1957 the architect Carlo Scarpa started restoration, which revealed the original structure. It houses medieval sculptures and paintings of 16th to 18th century of Venetian artists.



Story and photos by Laura Kreider
Outlook Staff

Rich in art and history, the city of Verona, located on the Adige River in the Veneto Region, has ancient origins dating back to prehistoric times.

Verona became an important Roman settlement as three of the most important Roman roads, the Augusta, the Gallica and the Postumia, had their origins there.

Traces of the Roman period are recognizable in some of the most well-known monuments of the city. Standing out is the Arena, one of the best-preserved Roman amphitheatres in Italy. It was built during the Flavian period in the first century A.D. and it still houses about 22,000 people during the summer opera season. Next to some other Roman remains – including a theatre, arches and gates – stand monuments that belong to the medieval age. Especially unique are examples of northern Italian Romanesque style, which is visible in the Church of San

Zeno, the patron saint of the city.

San Zeno was erected in the 12th century on the same site as an ancient basilica, where the first Bishop of Verona was buried in the 4th century. One of the most impressive elements of the facade is the portal with bronze panels attributed to master sculptor, Nicolo' (1138). Between 1260 and 1387 the Scaligeri Family ruled Verona. Under their political power, the city became

an important court where the arts flourished.

Here, writers such as Dante Alighieri and artists found protection and they influenced the future development and revival of Verona. Castelvecchio, the Scaliger Family's stronghold built near the river, the Ponte Scaligero, or Scaliger Bridge, the Arche Scaligere, and the graves of these lords erected near the church of Santa Maria Antica, are a few examples of the Scaligeri heritage throughout the years.

However, Verona may be known best as the setting for Shakespeare's tragedy 'Romeo and Juliet.' One of the most visited destinations is Juliet's balcony in the palace that, according to tradition, belonged to the Capuleti family. The building dates back to the 13th century and was restored in the 1930s. The result of that restoration work is the current facade that has an addition of the balcony and the windows.

After the fall of the Scaligeri Family, the Serenissima, the Republic of Venice, governed the city and its territory until the French invasion in 1796. Verona also knew the Napoleonic domination and it was part of the Austrian Empire until 1866 when it was united with Italy after decisive battles in the area.

For those interested in visiting the city, Verona can be reached by car on the A4 towards Milano, take the exit for the city center, Verona Sud. It is also possible to catch a train at the Vicenza train station. The most convenient local trains are the Regionali that cover the distance in 45 minutes. Across from the Verona Porta Nuova train station entrance many city buses depart in the direction of Piazza Bra, the Arena Stop. From there, many of the city sights are within walking distance.

Information, Tours and Registration offers a trip to Verona's main sights Feb. 2. For information call ITR at 634-7094.



Above: The bronze statue of Juliet by Nereo Costantini stands in the courtyard of Juliets' House, located in Via Cappello, downtown Verona. The statue is a destination of thousands of visitors every year who pose near it and under the renowned balcony. The current facade is a consequence of a 1930s restoration work.

Discover Veneto with ITR

Information, Tours, and Registration is offering a series of tours of the Veneto region.

Feb. 2 - Verona

Hours: 8:30 a.m.-4 p.m.

Cost: Adults \$36, Children ages 3-12 \$16, Younger than 3 are free

Feb. 9 - Vicenza

Hours: 8:30 a.m.-1 p.m.

Cost: Adults \$33, Children ages 3-12 \$16, Younger than 3 are free

Feb. 27 - Venice

Hours: 8:15 a.m.-6 p.m.

Cost: Adults \$31, Children ages 3-12 \$16, Younger than 3 are free

Includes: Escort Assistance, Bus Tickets to Vicenza Train Station, Guided Tour of the Palace

March 9 - Treviso & Prosecco Road

Hours: 8:30 a.m.-6 p.m.

Cost: Adults \$52, Children ages 3-12 \$29, Younger than 3 are free

Includes: Transportation, Escort Assistance, Wine Tasting, Lunch

March 30 - Vicenza

Hours: 8:30 a.m.-1 p.m.

Cost: Adults \$33, Children ages 3-12 \$16, Younger than 3 are free

Includes: Escort Assistance, Professional Guided Tour

Call ITR for further details at 634 7094

Right: The Piazza delle Erbe, which is renowned for its daily market, was the site of the Roman Forum. The fountain in the center of the square was commissioned by Cansignorio of the Scaligeri family in 1368, and it supports a Roman statue. Frescoed palaces surround the north-east side of the square.



Left: The Ponte Scaligero, or Scaliger Bridge, crosses the Adige River. It was built in 1355 under Cangrande II, one of the members of Scaligers who ruled the city between 1260 and 1387. The caligers left a strong mark on the city we still appreciate. The bridge was the head of the defensive system of Castelvecchio. It was almost destroyed during World War II by Germans, but it was rebuilt immediately by inhabitants who wanted to bring it back to its original shape. Most of the bricks and materials were found in the river and used to reconstruct the bridge. It offers a unique view of the city through its battlements.