

## Guide To Access TSP Contact Information Website

A web database has been built to host contact information for all DOD approved TSP's. It contains the best contact phone numbers and email addresses for Service members and PPSO's to use for inquiries. TSPs have controlled access to enter and update the contact information "real time".

TSPs may enter up to six (6) different sets of telephone and email contact information for inquiries regarding:

1. Customer Service/Move Inquiries
2. Quality Assurance Inquiries
3. Claims Inquiries
4. Storage-In-Transit (SIT) Inquiries
5. Non-Temporary Storage (NTS) Inquiries
6. Billing Inquiries

To access this data go to <http://www.tspcontact.com>

The following screen will appear and the user can search for TSP phone and email information in various ways.

1. Enter the SCAC and click SEARCH, or
2. Enter TSP name (can enter full or partial TSP name) to get a display of TSP's to select. The search data entered applies to any portion of the TSP's name.
3. Click on the "A through Z" index to display a full list of TSP's that begin with the letter selected

### TSP CONTACT™

The contact information on this website is provided and maintained by the transportation service providers.

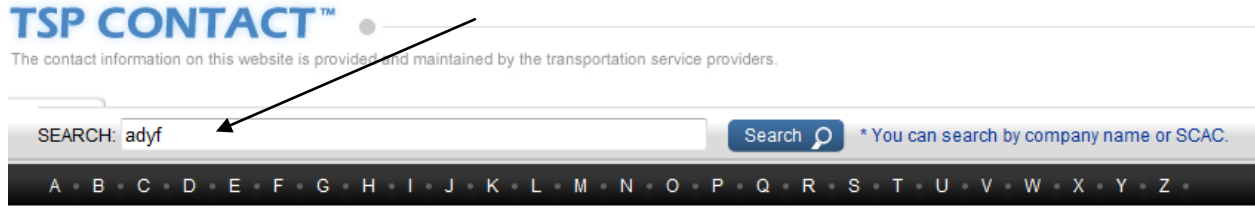
SEARCH:  Search \* You can search by company name or SCAC.

A · B · C · D · E · F · G · H · I · J · K · L · M · N · O · P · Q · R · S · T · U · V · W · X · Y · Z

**Bringing government and industry together.**

The TSPContact.com website provides government personnel accurate, up-to-date contact information for the transportation service providers (TSPs) participating in the Defense Personal Property System (DPS). The website is designed, hosted and maintained by Enterprise Corporation (EDC) but the contact information is provided and maintained by the TSPs.

By entering a specific SCAC code such as “AFER” the system takes you directly to the domestic TSP contact information (phone numbers and email addresses).



The screenshot shows the contact information for Academy Forwarders, Inc. The company name "Academy Forwarders, Inc." is displayed in blue. Below the name, the "Business Time Zone" is listed as "(GMT-06:00) Central Time (US and Canada)" and the "Address" is "801 W. YOUNG WARRENSBURG, MO 64093". Below the contact information are two tabs: "DOMESTIC CONTACTS" and "INTERNATIONAL CONTACTS". The "DOMESTIC CONTACTS" tab is active, showing a list of contact information for the company (TSP). The list includes "CUSTOMER SERVICE MOVE INQUIRIES" with the "Customer Service Group", phone number "(888) 749-0010", and email "customerservice@carlylevanlines.com". Below this is "QUALITY ASSURANCE INQUIRIES".

To display the International contact list, click “INTERNATIONAL CONTACTS.” Note: the active tab will have a blue background with white letters.

Users can scroll down to see the entire listing of contact information for the company (TSP).

By entering a partial search string such as “col” the system looks for the characters anywhere within the “Company Name” and “SCAC” fields, and displays all TSP’s that contain the characters of “col”, as shown below.

To select a company or SCAC, simply click it to be taken to the detailed contact information.

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Company Name	SCAC
A Columbia Forwarders, Inc.	ACUF
Arrow Moving & Storage of Colorado, Inc.	ARWC
Cole Moving Systems	CMAF
Coleman American Companies, Inc.	CACI
Coleman American Moving Services, Inc.	COLI
Coleman American Moving Services, Inc.	CMAN
Coleman American Moving Services, Inc.	CMAC
Coleman American Moving Services, Inc.	CLMO
Coleman American Moving Services, Inc.	CAMG
Landco, LLC	LCOL

By selecting one of the letters on the alphabet bar, for example “E”, the database will retrieve a full listing of all TSPs whose name begins with the letter of E.

Again, to select a company or SCAC, simply click it to be taken to the detailed contact information.

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### E

Company Name	SCAC
E&H Transport Network, Inc.	EHTP
E-Town Moving & Storage, Inc.	ETWV
E. A. Spry & Co., Inc.	SRYE
Eagle Mayflower, LLC	EAGM
Eagle Moving Systems, Inc.	EMSM
Eagle Overseas Shipping, Inc.	EOSI
Eagle Van Lines	EGEV
Eagle Van Lines, Inc.	EVLN
East Side Van & Storage Co.	EASG
Eastern Forwarding, Inc.	EFWD
Eastern Van Lines, Inc.	EVNN

If you have questions, please copy and paste the email address. A “live line” is not available due to spamming concerns.