



Naval Support Activity Annapolis Housing Frequently Asked Questions (FAQs)

Should I contact the Commanding Officer, NSA Annapolis, for my housing maintenance repairs?

The Commanding Officer is happy to take your call but to expedite your repairs we prefer that you contact Lincoln Military Housing Community Representative located at 349 Kinkaid Rd, at (410) 349-1740 or Lincoln At Your Service 1-888-578-4141 Toll Free.

If the repairs are not fixed within a reasonable amount of time should I then contact the Commanding Officer?

If the repairs are not fixed within a reasonable amount of time, you should call the LMH District Manager at (410) 349-1740. If repairs are still not fixed, call the LMH General Management Office at (410) 349-8619 to speak to LMH Regional Property Manager. If the repairs are still not fixed, please call the Vice President of LMH at (703) 221-9610.

Suppose I do not get repairs done after speaking with all the LMH representatives should I now contact the Commanding Officer?

If you are not able to get repairs done via LMH, please call the Installation Program Director for Navy Family Housing at (410) 293-9736. When speaking to the IPD, NFH, you should be prepared to provide details for the maintenance requirement, and the names, dates and times of LMH representatives that you spoke to about the repairs. The IPD, NFH, will liaison with the appropriate representatives and provide a response normally within 72 hours. The IPD, NFH will inform the chain of command of your maintenance requirement and efforts taken to resolve.

Who should I call in case of emergency?

Please call (410) 293-3333 or 911 for all emergencies.

Who should I call for housing maintenance emergencies after duty hours?

If it is a housing maintenance emergency requirement, call LMH 24 hours number 888-578-4141. Otherwise, please call (410) 349-1740 the very next business day.

I have a large family but am without many options to find adequate housing on base. Why was I not offered one of the larger homes on Porter, Upshur or Rodgers Roads?

LMH will make every effort to place you in a home that meets your family requirement from the existing vacant housing inventory. The thirty-nine (39) homes on the Academy Grounds along Porter, Upshur and Rodgers Roads; the three (3) homes adjacent to Annapolis Naval Health Clinic and the one (1) home on NSA Annapolis are approved Key and Essential homes for

personnel who are required to live on the installation to support the mission of USNA.

Why does USNA need Key and Essential homes?

Due to military necessity, accomplishment of mission, and / or for safety and security reasons, Key and Essential personnel will normally reside on the grounds within the NSA Annapolis PPV Housing complex. Therefore, assignment to PPV housing will normally be considered mandatory for all Key and Essential personnel and Key and Essential personnel will receive priority referral for assignment to Key and Essential Quarters.

Does LMH have a Frequently Asked Questions (FAQs) listing?

Yes. And we encourage you to use it as many answers are right at your fingertips: www.lincolnmilitary.com/Installations/annapolis

Since moving into my home my family has grown and we are entitled to a larger set of quarters. How do I get larger quarters and who pays for the move?

LMH will make every effort to place you in a home that meets your family requirement from the existing vacant housing inventory. However, in this instance, the cost for the move will be the responsibility of the member.

Does advance application influence a service member's control date?

No. Eligible personnel are placed on the Wait List based on their detachment from the previous duty station, provided advance application is made within 30 days of reporting to their new permanent duty station. Otherwise, your control date is set at the date at which you apply for housing once at your new permanent duty station.

Why can't I occupy one of the vacant single family bungalow-style homes located along Bowyer or Kinkaid Road?

These homes require extensive repairs and have been taken off-line until a determination can be made on the status (renovation or demolition) of these homes.

Does LMH publish and post rental fees on homes for DoD civilian?

No, LMH does not. Homes rental fees fluctuate from resident to resident depending upon a range of variables. LMH representatives will provide you with available fee options during the application process.



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