U.S. Department of Homeland Security

United States Coast Guard

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Automated Application Status Notification via Email Improvements

On Monday, April 30, 2012, the National Maritime Center (NMC) will launch an improvement to the automated email system originally fielded in December 2009. Mariners who have provided an email address to the NMC will receive an email notification 90 days prior to the expiration of their Merchant Mariner Credential, License, Merchant Mariner Document, or Standards of Training, Certification and Watchkeeping. Intended as a final reminder of your impending credential expiration, you can ignore the email if you have recently submitted an application for renewal. If you have any questions regarding your application, use the on line Application Status Checker to determine the status.

In order to receive our emails, the NMC respectfully reminds all that wish to participate to ensure the following email address is not blocked or routed to "Junk" or "Spam": donotreply_MMLD_NOTIFICATION@uscg.mil.

An email address is needed for this service. Mariners, and our NMC stakeholders, can obtain one from numerous sources of free email services available on the internet. Replies to this email address are not monitored; if you wish to contact us, you can do so at IASKNMC@uscg.mil or 888-IASKNMC.

Should you have any question related to this, or any other aspect of the NMC's suite of customer services available from our field units or on the NMC website, you can call our Customer Service Center for support at 888-IASKNMC (888-427-5662).

The NMC continues to implement improvements to the products and services we provide. If you want to provide feedback, please do so via our online survey. Look for it on the left side of our web page under the "Online Survey" tab.

We look forward to your feedback!

Sincerely,

/A. S. Lloyd/

Anthony S. Lloyd
Captain, U.S. Coast Guard
Commanding Officer