

Mission Support Organization

*All People, All Platforms,
All Systems, and All Missions,
ALWAYS SUPPORTED.*

- ✓ **Unified acquisition delivery** and follow-on support of capability to meet operational needs, providing **total life cycle management** of all Coast Guard systems (people and assets).
- ✓ **Standard**, disciplined, repeatable & scalable **processes**.
- ✓ Disciplined **configuration management**.
- ✓ **Bi-level maintenance** support/services model (pushed support to unit).
- ✓ **Single point of accountability** for support above unit level
- ✓ **Centralized management of resources** for support above unit level

Directorates:

CG-1: Human Resources
CG-4: Engineering & Logistics
CG-6: Chief Information Officer/C4IT
CG-9: Acquisition

Logistics and Service Centers:

- ⇒ Aviation Logistics Center (ALC)
- ⇒ C4IT Service Center (C4IT SC)
- ⇒ Health, Safety, Work-Life Service Center (HSWL SC)
- ⇒ Personnel Service Center (PSC)
- ⇒ Shore Infrastructure Logistics Center (SILC)
- ⇒ Surface Forces Logistics Center (SFLC)

Asset Project Office (APO):

The APO will:

- ✓ Deliver a complete “system” capability
- ✓ Determine and manage asset lifecycle costs
- ✓ Develop and implement integrated logistics support for assets

The Personnel Service Center :

- ✓ *Places* under one Flag Officer all the elements that support the military workforce by providing a Human Resource (HR) system that is flexible and responsive to dynamic personnel requirements.
- ✓ *Delivers* central support through three major field commands (Pay & Personnel Center (PPC), CG Recruiting Command, Community Services Command (former CG exchange system)) and PSC Staffs; personnel services; and career management for all military members.
- ✓ *Oversees* regional level support of Personnel Services at the field level.



For More Information Please Visit :
www.uscg.mil/psc/

Personnel Service Center (PSC)



Sustainable

Mission Support



Integrated Support for the Coast Guard's Military Workforce

Mission:

The Personnel Service Center (PSC) supports mission execution by recruiting, accessing, assigning and developing careers, compensating, separating and retiring all Coast Guard military personnel.

Vision:

Provide superior support for Coast Guard military personnel and meet the people's needs of the Coast Guard—from recruiting through retirement.

Centralized Personnel Services:

- ✓ Officer, Enlisted and Reserve Assignments and Career Management
- ✓ Military Compensation and Benefits
- ✓ Community Services (Exchange/Morale Welfare & Recreation)
- ✓ Personnel Services

Depot Level Services:

- ✓ Military Workforce Recruiting
- ✓ Servicing Personnel Office (SPO) Service Line Management
- ✓ Housing (Area/Regional Services)
- ✓ Personnel Services
- ✓ Morale Welfare & Recreation Services
- ✓ Regional Educational Services Officer and Career Development Advisor Support

Key Accomplishments:

- ✓ Established the Personnel Service Center (PSC) in 2009 by incorporating the Pay and Personnel Center, Coast Guard Recruiting Command, Community Services Command, Personnel Services and Support Units, five Divisions and an Administrative Support Staff.
- ✓ Supported Deepwater Horizon and Haiti Earthquake national response efforts.
- ✓ Established the Marine Law Enforcement (ME) enlisted workforce rating.
- ✓ Transitioned the service to the electronic Leave and Earnings Statement (eLES).
- ✓ Managed service-wide implementation of the Montgomery GI Bill.

Future Initiatives:

- ❑ Establish the most cost-efficient and effective Human Resource Service Delivery Model.
- ❑ Support the Yeoman Manpower Requirements Analysis to ensure accurate and timely pay and personnel transactions.
- ❑ Implement Service Lines and Core Services under the Coast Guard's Mission Support Business Model.
- ❑ Develop Human Capital Management System business requirements.
- ❑ Transition Personnel Services and Support Units (PSSUs) into Base commands.
- ❑ Assume Military Uniforms and Military Awards Program Management responsibilities.

PSC Service Lines:

Service Lines	Service Line Managers
OFFICER PERSONNEL	CAPT Steven D. Reynolds (202) 493-1601
ENLISTED PERSONNEL	CAPT Dwight T. Mathers (202) 493-1231
RESERVE PERSONNEL	CAPT Stephen B. Nye (202) 493-1701
RETIREES	CAPT Joseph D. Phillips (785) 339-3603

PSC Core Services:

Core Services	
Accessions	Pay & Compensation
Unit Assignments	Servicing Personnel Offices (SPOs)
Educational Services/Career Development	Morale Welfare & Recreation (MWR)
Promotions and Advancements	Separations and Retirements
Housing Assignments	Transportation of House Hold Goods
Military Uniforms	Medals and Awards