Mission Support Organization*

*All People, All Platforms,
All Systems, and All Missions,
ALWAYS SUPPORTED.*

- ✓ **Unified acquisition delivery** and follow-on support of capability to meet operational needs, providing **total life cycle management** of all Coast Guard systems (people and assets).
- ✓ **Standard**, disciplined, repeatable & scalable **processes**.
- ✓ Disciplined **configuration management**.
- ✓ **Bi-level maintenance** support/services model (pushed support to unit).
- ✓ **Single point of accountability** for support above unit level
- ✓ **Centralized management of resources** for support above unit level

Directorates:
CG-1: Human Resources
CG-4: Engineering & Logistics
CG-6: Chief Information Officer/C4IT
CG-9: Acquisition

Logistics and Service Centers:
Aviation Logistics Center (ALC)
C4IT Service Center (C4IT SC)
Personnel Service Center (PSC)
Shore Infrastructure Logistics Center (SILC)
Surface Forces Logistics Center (SFLC)

Asset Project Office (APO):
The APO will:
- ✓ Deliver a complete "system" capability
- ✓ Determine and manage asset lifecycle costs
- ✓ Develop and implement integrated logistics support for assets

***The envisioned Deputy Commandant for Mission Support (DCMS)**

The C4IT Service Center will:

- ✓ Design, develop, test, deploy, operate, maintain and dispose of *C4IT Product Line* systems and services in accordance with the USCG Systems Development Life Cycle (SDLC)

- ✓ Design, develop, test, and support C4IT *Core Technology* capabilities deployed through C4IT SC, SFLC, SILC, and ALC Product Lines

- ✓ Coordinate and perform *depot-level maintenance* of C4IT assets and services

- ✓ Plan and execute *Information Technology (IT) and Electronics Infrastructure* development and management

- ✓ *Manage* C4IT acquisition support, budget execution, configuration management, and supply activities

- ✓ Be the *technical authority* for C4IT

**Vice Admiral John P. Currier,
Chief of Staff**

**Mr. Mark Powell,
C4IT SC Director**

**For More Information Visit:
www.uscg.mil/c4itsc/**

Nov. 2009

C4IT
Service Center
(C4IT SC)

Sustainable

Mission Support

The one stop shop for all C4IT Services.

Mission Support
Organization*

Mission:

Providing full life cycle support for Coast Guard Command, Control, Communications and Computer (C4) and Information Technology (IT) applications, systems, and infrastructure enabling Coast Guard personnel to have the information they need to perform their jobs effectively.

Vision:

Enabling effective mission execution through cradle to grave support for information services and products.

The Command, Control, Communications, Computer, and Information Technology Service Center (C4IT SC) provides full life cycle support for C4IT systems and assets across the USCG. Engineering, management, and service resources and functions previously distributed across CG-6, operating units, logistics centers, and other support units have been brought together to execute the product-line-centric USCG Logistics Business Model.

Key Accomplishments:

✓ Established the C4IT Service Center on 9 February 2009.
✓ Aligned 10 Electronics Support Units and subordinate detachments into single C4IT SC chain of command.
✓ Created single C4IT SC budget and established Asset Logistics Division (ALD) to manage C4IT SC resources.
✓ Charted SETAB (Systems Engineering Advisory Board) to drive technical and engineering standardization.
✓ Established C4IT SC COCO to manage and coordinate all C4IT SC procurements and contracts

Future Initiatives:

✓ Establish standard support processes across all C4IT SC service units
✓ Stand-up DGPS Product Line
✓ Stand-up one Core Technology

C4IT SC Stand-up Ceremony ribbon cutting held on 9 February 2009 in Alexandria, VA

C4IT SC Product Lines:

Product Lines provide capability to end users through products and services.

PL Div Chief	Phone
ENTERPRISE APPLICATIONS PRODUCT LINES (OSC)	
Mr. Jon Bechtle	304-264-2551
C3ISR PRODUCT LINES (C2CEN)	
Mr. David Wolfe	757-686-4015
IT INFRASTRUCTURE PRODUCT LINES (TISCOM)	
Mr. Bill Randall	703-313-5701

C4IT SC Core Technologies:

Core Technologies are deployed and supported across all Product Lines.

CT Div Chief	Assets
ENTERPRISE APPLICATIONS CORE TECH (OSC)	
Mr. Jack Mundale	304-264-2562
C3ISR CORE TECH (C2CEN)	
Mr. Larry Gansz	757-686-4042
IT INFRASTRUCTURE CORE TECH (TISCOM)	
Mr. Tom Pedagno	703-313-5780

C4IT SC Field Service:

Over 1,200 Engineering Support Unit (ESU) and Engineering Support Detachment (ESD) personnel provide depot level C4IT maintenance and repair services to users around the world.

Mission Support Organization • Evolving Sustainable Mission Support