Problems Accessing the NWPL

We are so sorry you are having difficulty accessing the NWPL. We will be adding additional information when you first enter the NWPL website, to help guide users through the process of loading the required DoD certificates. Two certificates are needed for security purposes to protect the votes on the website.

In the meantime, we have the following directions for loading and accepting the certificates. Please let us know if you are NOT able to access after following the directions below, and we can provide further assistance to get you connected. Please email nwpl@usace.army.mil for additional assistance.

If you are having trouble viewing the National Wetland Plant List (NWPL) website you must download the Department of Defense (DoD) Security Certificate, so that your browser will recognize the NWPL website as "safe." The NWPL is maintained on a secure server (https) and is signed with a security certificate issued by DoD. Browsers, like Internet Explorer or Safari, come with many standard certificates loaded onto them, so they can recognize which websites are "safe." The DoD certificate is not a standard certificate that is loaded on your browser, so you must download it to your computer the first time you visit the NWPL. On return visits (using the same computer) your browser will trust that the DoD certificate and the NWPL website are valid.

Your browser may let you view the DoD security certificate, accept it, and then proceed to the NWPL home page. If this is the case, follow your browser's instructions for viewing, accepting, and saving the DoD security certificate. The procedure is safe even though your browser may make you nervous by providing warning messages that sound unsafe. Once you have saved the certificate, your browser will direct you to the NWPL home page when you click on the NWPL link.

If your browser does not offer you the option of accepting the DoD security certificate and you cannot access the site, complete the following steps:

Step 1:
Go to http://dodpki.c3pki.chamb.disa.mil/rootca.html where the DoD security certificate is available for installation. A DoD security certificate is not necessary to view this website.

Step 2: From the above web site, download only the Class 3 Root CA Certificate and the Root CA 2 Certificate.

a. Double click on "Download Class 3 Root CA Certificate" then select Open. (If asked, click on Allow to the Crypt Shell Extensions from Microsoft Windows)
b. Click on the Right facing arrow or plus sign next to the folder location for the certificate in the left hand pane to expand it, then click on "Certificates"
c. In the right hand pane listing the certificates, double click one of the two the DoD CLASS 3 Root CA files then click the Install Certificate button.
d. Click Next in the Certificate Import Wizard, select "Place all certificates in the following store" and click Browse. Select "Trusted Root Certification Authorities", then click on OK. Click Next, then click on Finish. If successful, you will get an import successful message.

Close the certificate manager window and repeat this process for "Download Root CA 2 certificate". Double click and expand the Certificate list, scroll to the bottom and double click one of the DoD Root CA 2 certificates. (located at the end of the list) Follow the instructions above to install.

e. Close your browser. Reopen the browser and access the NWPL website again.

Based on the feedback we have received so far, there are two browsers, Mozilla Fire Fox and Safari, that let will you view the DoD certificate, accept it, and then proceed to the website. Internet Explorer and Google Chrome require the steps described above.

Thank you for your interest in the NWPL Update and again, we apologize for any inconvenience.