

DEFENSE LOGISTICS AGENCY AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY

DLA Customer Access to RTD Web & ETID

October 2012

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(269) 961-5655

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE



Process

- Step 1: Request the applicable EBS Internal Portal Role
 - <u>JD-854</u> for RTD Web
 - <u>JD-856</u> for ETID
- **<u>Step 2</u>**: Submit a role request via AMPS.
 - <u>DDS-369</u> RTD Customer Screener
 - <u>DDS-370</u> RTD Customer Accountable Supply Officer
 - DDS-520 ETID Customer.
- <u>Step 3</u>: Complete the registration.
 - Log into the EBS Internal Portal. You will be prompted to complete a required customer registration form.



Going into AMPS

Go to the AMPS URL: https://amps.dla.mil

Select your DOD EMALL Certificate

Windows Security

Select a Certificate

Issuer: DOD EMAIL CA-26 Valid From: 10/17/2010 to 10/17/2013

Slick here to view certificate propent



Issuer: DOD CA-26 Valid From: 10/17/2010 to 10/17/2013



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Going into AMPS

Click 'OK' to accept the Use and Consent terms for the U.S. Government Information System

-	A CONTRACT OF A
	Defense Logistics Agency Account Management and Provisioning System (AMPS)
J.S. Governme	ent (USG) Information System (IS) - Use and Consent
You are accessi	ing a U.S. Government (USG) Information System (IS) that is provided for USG-authorized use only.
By using this IS	(which includes any device attached to this IS), you consent to the following conditions:
	ely intercepts and monitors communications on this IS for purposes including, but not limited to, penetration testing, COMSEC ork operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.
At any time, the	e USG may inspect and seize data stored on this IS.
	is using, or data stored on, this IS are not private, are subject to routine monitoring, interception, and search, and may be disclose USG-authorized purpose.
This IS includes	s security measures (e.g., authentication and access controls) to protect USG interestsnot for your personal benefit or privacy.
privileged comm	the above, using this IS does not constitute consent to PM, LE, or CI investigative searching or monitoring of the content of nunications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their th communication and work product are private and confidential. See User Agreement for details.



- In order to access the web applications, you must have the following AMPS roles
 - JD-854: to access RTD Web
 - JD-856: to access ETID

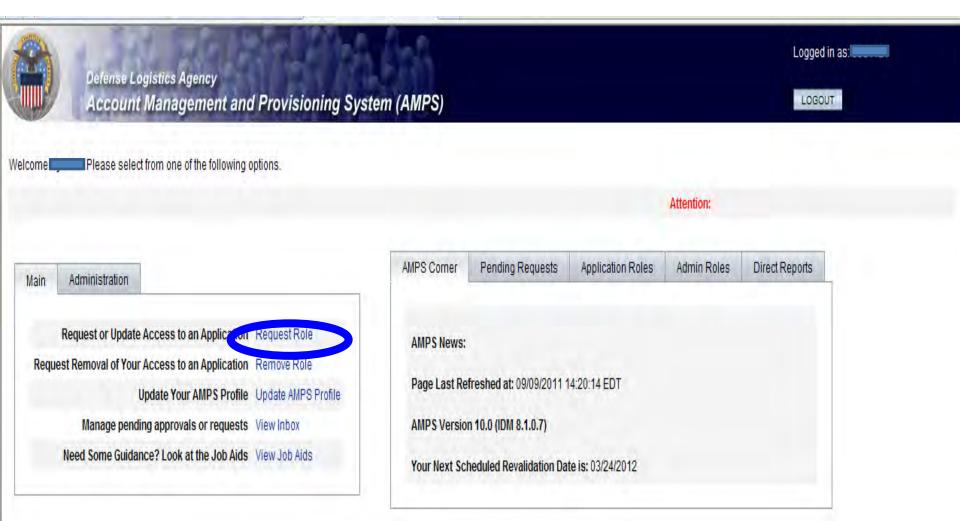
IMPORTANT: Customers who DO NOT work for DLA will NOT request these roles. These roles are ONLY for DLA Employees.



Requesting the DLA EBS Internal

Portal Role

This is the AMPS Home Page. Select "Request Role"





Select the Group

Select DLA Enterprise Application



Defense Logistics Agency

Account Management and Provisioning System (AMPS)

LOGOUT

Logged in as:

Application Access Request Form Wizard

Note: Each Application Group has a list of applications that belong to that particular group. For example, EBS, PDMI, and CRM are enterprise applications and will therefore be under the "DLA Enterprise Applications"

Select the Group With the Application You Are Requesting

Organization Group	Description
OLA Enterprise Applications	All DLA Enterprise Applications that include EBS/BSM, MEBS (Mapping Enterprise Business System), Fusion Center, CRM, PDMI, etc.
C Energy Applications	All Applications that Provision Energy/Fuels/DESC Systems
O DSCR Applications	All Defense Supply Center Richmond (DSCR) Local Applications
O AMPS Administrative	AMPS Administrative Roles that includes approver roles such as Supervisors, Security Managers, etc. and AMPS utility roles to view AMPS reports, etc.





Select the Application

Select BSM

For Which Application Are You Requesting Access?

Application	Description
BSM	DLA Enterprise Business System (Formerly Business System Modernization - BSM)
○ CFMS	Common Food Management System
○ COPA	Center of Parts Activity
◯ CRM	DLA Customer Relationship Management
⊖ csws	PDMD Customer Service Web Site
ODISP	DLA Disposition Services Applications (Compliance, RTD, ETID,)
OEPROC	EProcurement
O Fusion	DLA Fusion Center
○ MAPAD	Military Assistance Program Address Codes(MAPAD) Application
OMBRT	Manual Bidset Request Tracker
O MEBS	Mapping Enterprise Business System
○ MSDS	Material Safety Data Sheets
	Product Data Management Initiative
○ RDT	Restricted Data Tracker
⊖ SCRAT	Supply Chain Rick Analysis Tool





Select the Environment

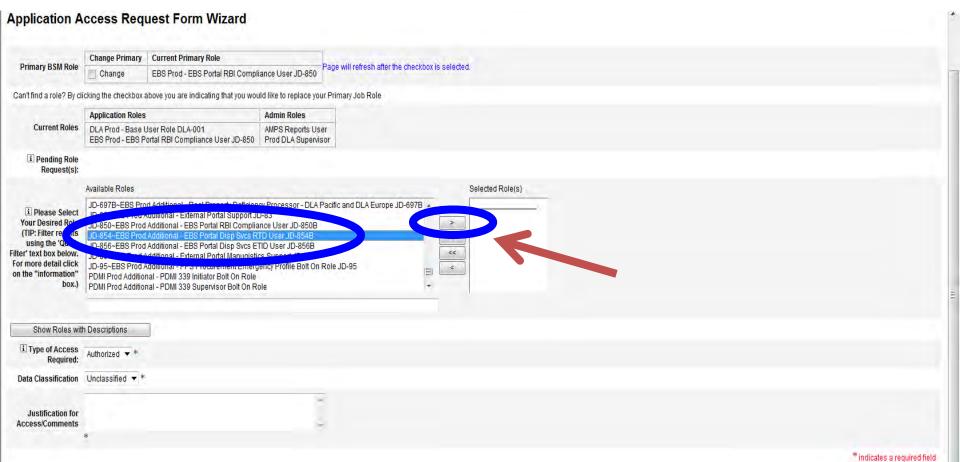
Select Production, then Next





Select the Role

<u>For RTD</u> use JD-854-EBS Prod Additional–EBS Portal Disp Svcs RTD User JD854B <u>For ETID</u> use JD-856-EBS Prod Additional–EBS Portal Disp Svcs ETID User JD856B IMPORTANT: Only request 1 role at a time.





Selection of Role Continued

The role will appear on the right side. Fill in the justification. Select Next.

i Pending Role Request(s):	
i Please Select Your Desired Role (TIP: Filter results using the 'Quick Filter' text box below. For more detail click on the "information" box.)	Available Roles JD-93~BSM Prod Support - e*Gate /EDI Sub Team Lead JD-93 ID-93~BSM Prod Support - Order Fulfillment Emergency Profile JD-94 JD-94~BSM Prod Support - Procurement Emergency Profile JD-95 > JD-96~BSM Prod Support - Financial Mangnt Emergency Profile JD-96 > JD-97~BSM Prod Support - ABAP Emergency Profile JD-97 >> JD-98~BSM Prod Support - SAP Workflow Emergency Profile JD-98 < JD-9~BSM Prod Support - SAP Workflow Emergency Profile JD-98 < JD-9~BSM Prod Support - Post Production Support User
Show Roles with De	escriptions
i Type of Access Required:	Authorized 🕶 *
Data Classification	Unclassified w *
Justification for Access/Comments	Access required to EBS Production Portal *

Information Disclosure Agreement

This screen shot shows the Information Disclosure Agreement. Select Next to confirm.



Defense Logistics Agency Account Management and Provisioning System (AMPS)

LOGOUT

Logged in as

Application Access Request Form Wizard

Authority: 5 U.S.C. 301, Departmental regulations; 10 U.S.C. 133, Under Secretary of Defense for Acquisition and Technology; 18 U.S.C. 1029, Access device fraud; E.O. 10450 Security Requirements for Government Employees, as amended; and E.O. 9397 (SSN).

Principle Purpose(s): Information is used to validate a user's request for access into a DLA system, database or network that has its access requests managed by AMPS.

Routine Uses: Data may be provided under any of the DoD "Blanket Routine Uses" published at http://www.defenselink.mil/privacy/notices/blanket-uses.html ;

Disclosure: Disclosure is voluntary; however, if you fail to supply all the requested information you will not gain access to the DLA - Account Management and Provisioning System(AMPS) database. Your identity / security clearance must be verified prior to gaining access to the AMPS database, and without the requested information verification can not be accomplished.

Rules of Use: Rules for collecting, using, retaining, and safeguarding this information are contained in DLA Privacy Act System Notice S500.55, entitled "Information Technology Access and Control Records" available at http://www.defenselink.mil/privacy/notices/dla .

Submission Date Wednesday, August 3, 2011 4:14:56 PM EDT





Select Your DLA Organization

Your current organization should appear on this screen. Update if necessary. Select "Next"

JIdentity Manager - Microsoft Internet Explorer provided by Proxy Consolidation USE6		X
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	Logged in as:	*
Defense Logistics Agency Account Management and Provisioning System (AMPS)	LOGOUT	
Application Access Derwoot Form Winard		

Application Access Request Form Wizard

Note: The selection of your organization is very important because it determines the Security Office and the Information Assurance Office that your request will be routed to. Selecting the incorrect organization may cause your request to be rejected.

Select Your Organization

Top:Users:DLA:DLA Distribution

DLA Distribution

Page will refresh after each item is selected.

DLA Distribution	•	*Not Applicable*	
Туре	Approver's Name		
Security Officers	Susan Cooper (Yl03002) Brenda Hartman (yi03007) Gail Clarke (yid3004)		
IA Officers	Edward Schuster (yre2535)		
			* indicates a required field





Information about YOU

Complete all items with an *. Most of the fields will be populated based on the Information in your profile. Select "Next"

I Tell Us Abour	t Yourself
Citizenship	US Page will refresh after an item is selected.
Last Name	First Name
Official Address	
Street	*
City/APO/FPO	Battle Creek * State/AE/AP MI v * Zip Code
	() - Warning: Selected value for field 'Country' does not match any of the allowed values.
Country	United States of America 😪
Constraint In the Address	
i Official Telephone Number	
User Type	Civilian 👻 * Page will refresh after an item is selected.
i Job Title	Mgmt Prog Anal * 🖃 Job Grade/Pay Schedule GS-12 💉 *
i ssn	* Clicbinform non for clarification of SSN usage.
i Re-enter SSN	*
IA Training And Awareness Certification Requirements Completion Date	05/06/2011
	* indicates a required field



Optional Information

Select Next

Defense Logistics Agency Account Management and Provisioning System (Al	NPS)	Logged in as:
Application Access Request Form Wizard		
Optional Information		
I Optional Information		



Update Supervisor

Make sure your current, direct supervisor is identified. To change your supervisor, select the "Change Your Supervisor" box. You will get a screen to Identify the first and last name of your Supervisor and a search key. If your current supervisor Is identified simply select "Next".



Back

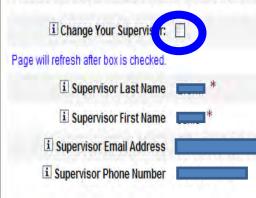
Next

Cancel

Defense Logistics Agency Account Management and Provisioning System (AMPS)

Application Access Request Form Wizard

Please Verify, Change or Add Your Supervisor Information Below



* indicates a required field

Logged in as:

LOGOUT



Affirm that you agree with the Terms and Conditions and Non-Disclosure Agreement and select Next



Defense Logistics Agency Account Management and Provisioning System (AMPS)

Application Access Request Form Wizard

I Please affirm your acceptance of the Terms and Conditions and Non-Disclosure Agreement



I accept the responsibility for the information and DOD system to which I am granted access and will not exceed my authorized level of system access. I understand that my access may be revoked or terminated for non-compliance with DISA/DOD security policies. I accept the responsibility to safeguard the information contained in these systems from unauthorized or inadvertent modification, disclosure, destruction, and use. I understand and accept that my use of the system may be monitored as part of managing the system, protecting against unauthorized access and verifying security problems. I agree to notify the appropriate organization that issued my account(s) when access is no longer required.

User Acceptance Statement

Submission Date Friday, September 9, 2011 2:20:43 PM EDT

Logged in as:

LOGOUT



Complete your Request

Logged in as:

LOGOUT

Select Submit to complete your Request. Note the SAAR#



Defense Logistics Agency Account Management and Provisioning System (AMPS)

Inbox Item Edit

Click [Submit] below to complete your request. Your request will NOT be submitted unless you click [Submit].

Please note the SAAR number of your request for future reference. SAAR#: 126279

Application Access Request For: AMPS

Requested Roles Prod DLA Supervisor





EMAIL Confirmation

Convert all AMPS EMAILS to HTML So you can quickly see and understand the info

3 8 9 9 4 4 1 -	Role Request for	Received - Message (Plain Text)	
File Message McAfee E-mail Scan Adobe PDF			۵ 🚱
Ignore Image: Constraint of the sector o	✓ Done Move	Rules * OneNote Actions * Mark Categorize Follow Unread * Tags F Editing Zoom	
 This message was converted to plain text. From: Discrete to the discrete to			Sent: Tue 12/27/2011 3:13 PM
Request TypeAdd Job Role RequestRequested ApplicationBSMRequested Roles[EBS Prod Additional - EBS Portal DispDate Submitted Tue Dec 27 15:04:22 EST 2011	Svcs RTD User JD-854B]		



AMPS EMAIL Notification

This shows the same AMPS EMAIL notification converted to HTML

■ ● ● ● ● ● ●	Role Request for Received - Message (HTML)	_ 🗇 🗙
File Message McAfee E-mail Scan	Adobe PDF	۵ 🕜
Reply Reply Reply Forward	Meeting	
Cc:	IN DISPOSITION SERVICES	Sent: Tue 12/27/2011 3:13 PM
Subject: Role Request for	Received.	
The following request was sul Request Detail		5 A A A A A A A A A A A A A A A A A A A
The following request was su		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
The following request was su Request Detail		
The following request was su Request Detail Request Number (SAAR)		
The following request was su Request Detail Request Number (SAAR) Requestor	ibmitted on your behalf:	
The following request was su Request Detail Request Number (SAAR) Requestor Request Type	Ibmitted on your behalf:	



Process

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 - JD-854 for RTD Web
 - <u>JD-856</u> for ETID
- **<u>Step 2</u>**: Submit a role request via AMPS.
 - DDS-369 RTD Customer Screener
 - <u>DDS-370</u> RTD Customer Accountable Supply Officer
 - DDS-520 ETID Customer.
- <u>Step 3</u>: Complete the registration.
 - Log into the EBS Internal Portal. You will be prompted to complete a required customer registration form.



Go into AMPS

Go to AMPS at <u>https://amps.dla.mil</u>. When prompted select your DOD EMALL Certificate. Click 'OK' to accept the Use and Consent terms for the U.S. Government Information System.

2 Identity Manager Webpage Dialog
Defense Logistics Agency Account Management and Provisioning System (AMPS)
U.S. Government (USG) Information System (IS) - Use and Consent
You are accessing a U.S. Government (USG) Information System (IS) that is provided for USG-authorized use only.
By using this IS (which includes any device attached to this IS), you consent to the following conditions:
-The USG routinely intercepts and monitors communications on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.
-At any time, the USG may inspect and seize data stored on this IS.
-Communications using, or data stored on, this IS are not private, are subject to routine monitoring, interception, and search, and may be disclose or used for any USG-authorized purpose.
-This IS includes security measures (e.g., authentication and access controls) to protect USG interestsnot for your personal benefit or privacy.
-Notwithstanding the above, using this IS does not constitute consent to PM, LE, or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communication and work product are private and confidential. See User Agreement for details.



Requesting Access

This is the AMPS Home Page. Select "Request Role"

Defense Logistics Agency Account Management and Provisioning Syste	em (AMPS)				Logged in Logout	in as: s9d4121 T
Nelcome Please select from one of the following options.				Attention:		
Main Administration	AMPS Corner	Pending Requests	Application Roles	Admin Roles	Direct Reports	
Request or Update Access to an Application Request Role Request Removal of Your Access to an Application Remove Role Update Your AMPS Profile Update AMPS Profile Manage pending approvals or requests View Inbox Need Some Guidance? Look at the Job Aids View Job Aids	AMPS Version	freshed at: 09/09/2011 1 n 10.0 (IDM 8.1.0.7) heduled Revalidation Dat				



Select The Group

Select DLA Enterprise Application



Defense Logistics Agency Account Management and Provisioning System (AMPS)

Application Access Request Form Wizard

Note: Each Application Group has a list of applications that belong to that particular group. For example, EBS, PDMI, and CRM are enterprise applications and will therefore be under the "DLA Enterprise Applications"

Select the Group With the Application You Are Requesting

Organization Group Description		
6 DLA Enterprise Applications	ALD Interprise Applications that include EBS/BSM, MEBS (Mapping Enterprise Business System), Fusion Center, CRM, PDMI, etc.	
© Energy Applications	All Applications that Provision Energy/Fuels/DESC Systems	
() DSCR Applications	All Defense Supply Center Richmond (DSCR) Local Applications	
) AMPS Administrative	AMPS Administrative Roles that includes approver roles such as Supervisors, Security Managers, etc. and AMPS utility roles to view AMPS reports, etc.	





Select the Application

Select <u>DISP</u>, DLA Disposition Services Application (RTD, ETID, etc.)



Defense Logistics Agency Account Management and Provisioning System (AMPS)

Application Access Request Form Wizard

Note: Applications determine what roles will be displayed for this request.

For Which Application Are You Requesting Access?

Application	Description			
O BSM	DLA Enterprise Business System (Formerly Business System Modernization - BSM)			
CFMS	Common Food Management System			
O COPA	Center of Parts Activity			
() CRM	DLA Customer Relationship Management			
CSWS	PDMD Customer Service Web Site			
@ DISP	A Disposition Services Applications (Compliance, RTD, ETID,)			
O EPROC	EProcurement			
O Fusion	DLA Fusion Center			
O MAPAD	Military Assistance Program Address Codes(MAPAD) Application			
) MBRT	Manual Bidset Request Tracker			
() MEBS	Mapping Enterprise Business System			
() MSDS	Material Safety Data Sheets			
() PDMI	Product Data Management Initiative			
() RDT	Restricted Data Tracker			
C SCRAT	Supply Chain Risk Analysis Tool			





Cance

Select the Environment

Select Production

Defense Logistics Agency Account Management and Provisioning System (AMPS)	
Application Access Request Form Wizard	
In Which Environment Do You Require Access?	
0 Production	
O Development	
() QA	
Page will refresh after an item is selected.	



Select the Sub Category

Select RTD or ETID



Defense Logistics Agency Account Management and Provisioning System (AMPS)

Application Access Request Form Wizard

Please Note: The default ("Default") option gives a list of all job roles available through AMPS. If you do not currently have a primary role, you will only be allowed to view primary roles. If you currently have a primary role, only additional and bolt on roles will be displayed. If you wish to change your primary role

For Which Sub Category Are You Requesting Access?



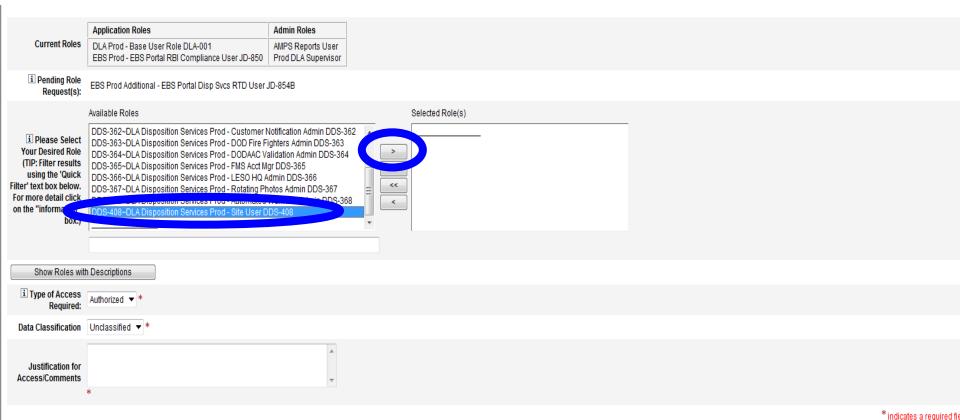
Page will refresh after an item is selected





Select The Role

Select the specific role and Then the > to move the role To the right side of the page. Identify your reason for requesting Access in the Justification <u>IMPORTANT</u>: Each request should Only include RTD OR ETID but not BOTH. For more Information on the RTD and ETID Roles please go to the next page.





- ETID Role is available now
 - <u>DDS-520</u> (ETID Customer) Customers who create and submit ETID documents
- <u>RTD Roles</u> are not available in AMPS yet
 - <u>DDS-369</u> (RTD Customer Screener) can search for property and submit requisition requests which go to the ASO
 - <u>DDS-370</u> (ASO) The Accountable Supply Officer can search and submit requisitions and also approve those submitted by the screeners.

Information Disclosure Agreement

Select Next

Defense Logistics Agency Account Management and Provisioning System (AMPS)

Application Access Request Form Wizard

Authority: 5 U.S.C. 301, Departmental regulations; 10 U.S.C. 133, Under Secretary of Defense for Acquisition and Technology; 18 U.S.C. 1029, Access device fraud; E.O. 10450 Security Requirements for Government Employees, as amended; and E.O. 9397 (SSN).

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Submission Date Friday, September 9, 2011 2:20:43 PM EDT

Logged in as:

LOGOUT





Select Your DLA Organization

If the customer is OCONUS, he/she should Select DLA Europe & Africa or DLA Pacific

Identity Manager - Microsoft Internet Explorer provided by Proxy Consolidation USE6	
🚱 🔵 💌 🙋 https://amps.dla.mil/idm/user/workItemEdit.jsp#variables.orgLevel00	🕶 🔒 🚧 🗶 🌌 Bing 🛛 🔎 👻
File Edit View Favorites Tools Help	
🐈 Favorites 🛛 👍 🕖 Suggested Sites 🔻 🕖 Boss Web 🧭 CAMS 🕖 DRMS Homepa	age 🕖 DRMS WebMail 🙋 Phone Directory 🍎 TEAMS 🍘 TechWeb 🕖 WebDocs 🧼
🖽 🛛 🏉 Identity Manager 🗴 🕖 Secure Access VPN	🟠 👻 🔝 👻 🖃 📻 👻 Page 👻 Safety 👻 Tools 👻 🔞 👻
Defense Logistics Agency Account Management and Provisioning System (AMPS)	Logged in as:
Application Access Request Form Wizard	
Note: The selection of your organization is very important because it determines the Security Office and the Inform request to be rejected.	ation Assurance Office that your request will be routed to. Selecting the incorrect organization may cause your
Select Your Organization	
Top:Users:DLA:DLA Distribution	

•

DLA Distribution

Page will refresh after each item is selected.

DLA Distribution

Back

Next

Cancel

* * *Not Applicable*

Туре	Approver's Name
Security Officers	Susan Cooper (Yl03002) Brenda Hartman (yi03007) Gail Clarke (yid3004)
IA Officers	Edward Schuster (yre2535)

* indicates a required field



Back

Next

Cancel

Information about YOU

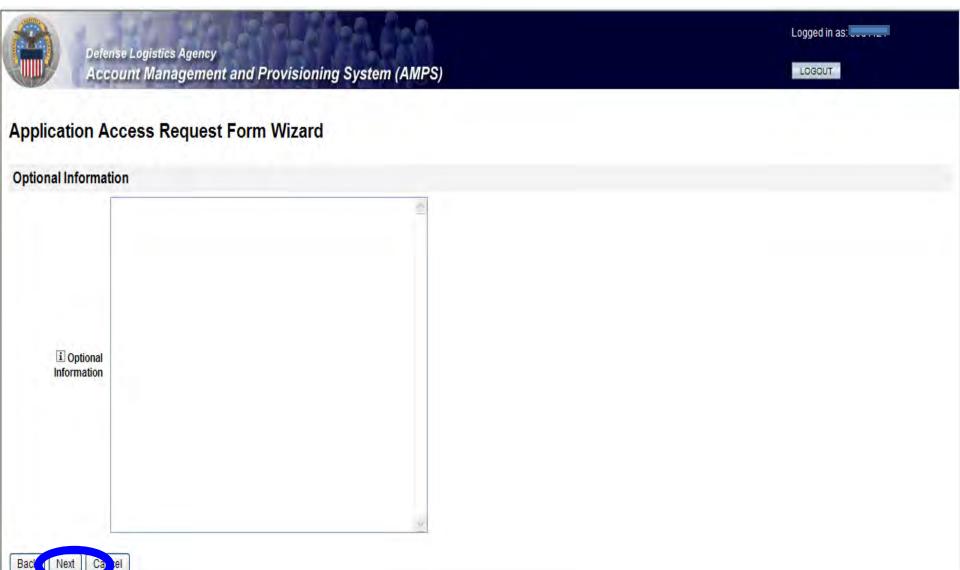
Complete all items with an *.

I Tell Us About	ut Yourself	
Citizenship	US Page will refresh after an item is selected.	
Last Name	First Name III MI	
Official Address		
Street	*	
City/APO/FPO	Battle Creek * State/AE/AP MI * Zip Code	
-	() - Warnieg Belocted value for field 'Country' does not match any of the allowed values.	
Country	United States of America	
Official Email Address		
Control Contro		
User Type	Civilian Page will refresh after an item is selected.	=
i Job Title	* I Job Grade/Pay Schedule GS-12 *	
I SSN	Click information icon for clarification of SSN usage.	
i Re-enter SSN	*	
IA Training And Awareness Certification Requirements Completion Date	05/06/2011	
		* indicates a required field



Optional Information

Select Next





Update Supervisor

Identify if you need to change your supervisor or select Next



Back

Defense Logistics Agency Account Management and Provisioning System (AMPS)

Application Access Request Form Wizard

Please Verify, Change or Add Your Supervisor Information Below



Cancel

* indicates a required field

Logged in as:

LOGOUT



Affirm that you agree with the Terms and Conditions and Non-Disclosure Agreement and select Next



Defense Logistics Agency Account Management and Provisioning System (AMPS)

Application Access Request Form Wizard

I Please affirm your acceptance of the Terms and Conditions and Non-Disclosure Agreement



I accept the responsibility for the information and DOD system to which I am granted access and will not exceed my authorized level of system access. I understand that my access may be revoked or terminated for non-compliance with DISA/DOD security policies. I accept the responsibility to safeguard the information contained in these systems from unauthorized or inadvertent modification, disclosure, destruction, and use. I understand and accept that my use of the system may be monitored as part of managing the system, protecting against unauthorized access and verifying security problems. I agree to notify the appropriate organization that issued my account(s) when access is no longer required.

User Acceptance Statement

Back

Next

Cancel

Submission Date Friday, September 9, 2011 2:20:43 PM EDT

Logged in as

LOGOUT



Complete your Request

Logged in as

LOGOUT

Select Submit to complete your Request. Note the SAAR#



Defense Logistics Agency Account Management and Provisioning System (AMPS)

Inbox Item Edit

Click [Submit] below to complete your request. Your request will NOT be submitted unless you click [Submit].

Please note the SAAR number of your request for future reference. SAAR#: 126279

Application Access Request For: AMPS

Requested Roles Prod DLA Supervisor

Last Name

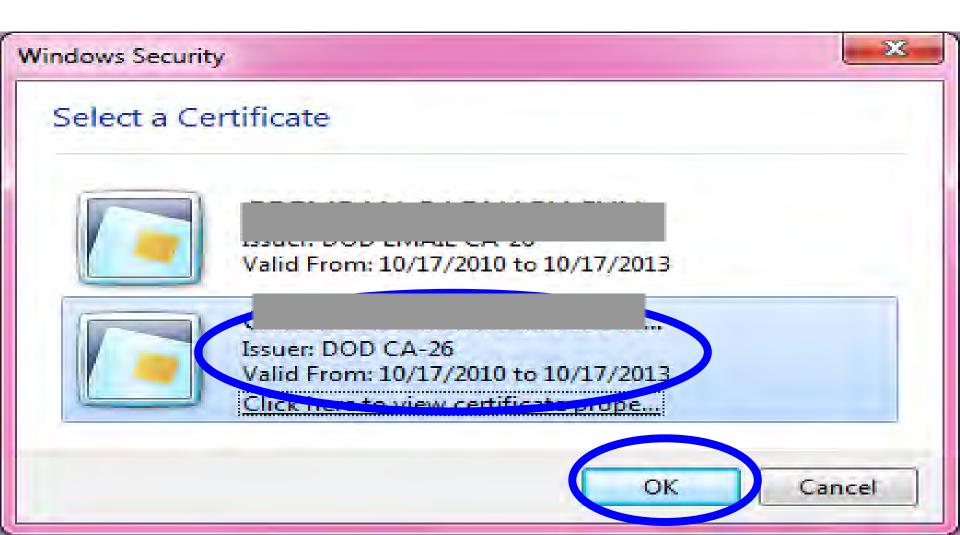
First Name





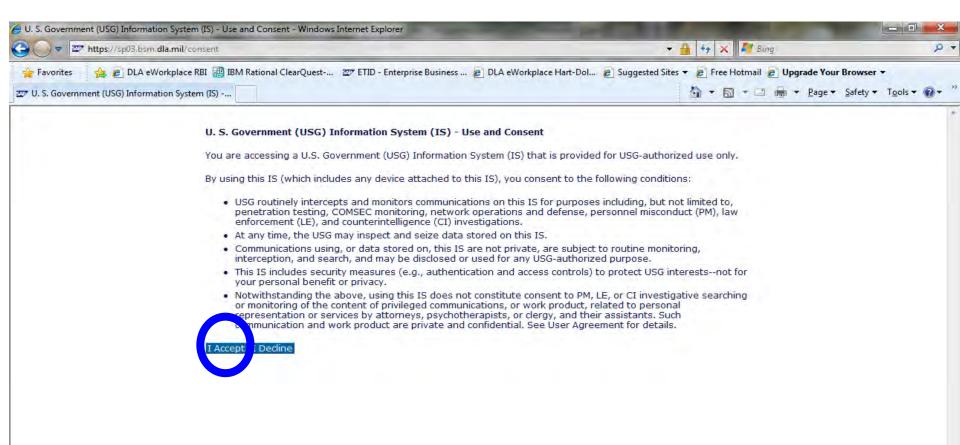
Accessing the Internal Portal

Go to https://pep1.bsm.dla.mil/irj. You may select either CAC certificate.



Future View of the Internal Portal

You will select "Accept" for the Use and Consent Agreement





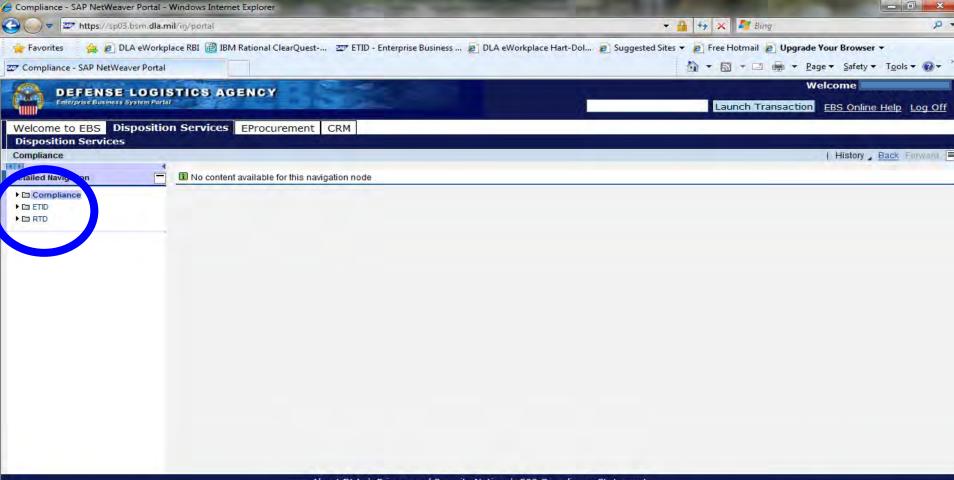
You will select the Disposition Services Tab

Helcome to EBS - SAP NetWeaver Portal	- Windows Internet Explorer	And in case of the local division in which the local division in t	the second s	
🚱 🔵 🗢 🖾 https://sp03.bsm.dla.mil/	'iğ/portal		👻 🔒 😽 🗙 🛛 🌌 Bing	+ م
😤 Favorites 🛛 🙀 🔊 DLA eWorkplac	e RBI 👜 IBM Rational ClearQuest 💇 ETID - Enterpris	æ Business 🙋 DLA eWorkplace Hart-Dol 👩	Suggested Sites 🔻 🖉 Free Hotmail 🖉 Upgrade	
DEFENSE - JIST Enterprise Busines ystem Portal	FID. GENCY		W Launch Transaction	EBS Online Help Log Off
Welcome to EBS Disposition Welcome to EBS 35 Utilities	Services Procurement CRM			
IN N				History Back Forward E,
SR3 - Client 100 FI: Archive Retrieval User FI: Emergency Finance Product FI: Emergency TQ Production XX: Authorizations to be given 1 XX: Functional All Transaction FI: Eprocurement Finance FI: IMSP Finance FI: IMSP Finance FI: RBI Finance Configurator P OF: RBI Order Fulfillment Cont FI: RBI Finance Configurator P OF: RBI Order Fulfillment Cont TQ: RBI TQ Configurator Profil PDMI: Sustainment Support R XX: All Sustainment Users Rol XX: All Sustainment Role XX: All Sustainment Role XX: All Sustainment Role XX: All Sustainment Users Rol SB3 - Client 100 Z: AdHoc (Non-FI) - Menu	 Thursday, January 5, 2012 1 <u>Quick Links</u> 2 <u>Enterprise Portal Capabilities</u> 3 <u>New Web-based SAPGUI Features</u> 4 <u>EBS Portal Navigation Tips</u> 5 <u>Online Help Enhancements</u> 	 Department of Defense DLA Homepage DLA Today and Tomorrow EBS Homepage CAS Tool-Box WebLink Log Tool Logistic Data Gateway WebFLIS E-Cataloging eWorkplace 	Quick Links	



Future View of the Internal Portal

You will see RTD Web or ETID based on your approved roles.





Sources of Info

- <u>DLA Customer Interaction Center</u>: 1-877-DLA-CALL (1-877-352-2255) or send an email to <u>DLAContactCenter@dla.mil</u>. Accessible 24 hours a day, 7 days a week.
- <u>AMPS Help Desk</u>: DSN 695-4357 or 1-866-335-4357 or send an email to <u>support.services@dla.mil</u>. Accessible 24 hours a day, 7 days a week.
- <u>DLA Enterprise External Business Portal (https://business.dla.mil</u>) will have a link to a job aid
- <u>DLA Disposition Services Web Page</u> (<u>http://www.dispositionservices.dla.mil</u>) will have a link on the home page called "Change" that will include job aids and additional customer information