

Service Casualty Offices Points of Contact

Service Casualty Offices serve family members. Each Military Department maintains a service casualty office. The Department of State does the same for civilians. The officials in these offices serve as the primary liaisons for families concerning personnel recovery and accounting. Full-time civilians who have worked this issue for many years and are experienced and knowledgeable help answer family member questions. Military officials also assist and help explain the methods used to account for families' missing loved ones. Each office dedicates for family use the following addresses and telephone numbers:

Air Force

USAF Missing Persons Branch
550 C Street West, Suite 15
Randolph AFB, TX 78150-4716
1 (800) 531-5501
<http://www.afpc.af.mil/library/airforcepowmias.asp>

Army

Department of the Army
U.S. Army Human Resources Command
Attn: CMAOC/PCRB
1600 Spearhead Division Ave, Dept 450
Fort Knox, KY 40122-5405
1 (800) 892-2490
https://www.hrc.army.mil/site/active/TAGD/CMAOC/NavigationPages/nav_RFAD.htm

Marine Corps

Headquarters U. S. Marine Corps
Manpower and Reserve Affairs (MRPC)
Personal and Family Readiness Division
3280 Russell Road
Quantico, VA 22134-5103
1 (800) 847-1597
<http://www.manpower.usmc.mil>

Navy

Navy POW/MIA Branch
Casualty Assistance Division (OPNAV N135C)
5720 Integrity Drive
Millington, TN 38055-6210
1 (800) 443-9298
<http://www.public.navy.mil/bupers-npc/support/casualty/Pages/NavyPOW-MIA.aspx>

Department of State

Overseas Citizens Services
U.S. Department of State
4th Floor
2201 Pennsylvania Ave, NW
Washington, DC 20037
Phone: (202) 647-5470