

# Annual No Fear Act Report to Congress Fiscal Year 2011



**Defense Information Systems Agency (DISA)** 

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Defense Information Systems Agency (DISA)

### **INTRODUCTION**

The Defense Information Systems Agency is pleased to submit this annual report in accordance with Section 5, Part 724 of the Code of Federal Regulations (5 C.F.R. § 724), Implementation of Title II of the Notification and Federal Employee Antidiscrimination and Retaliation (No FEAR) Act. The report is divided into sections which track the reporting areas required by the regulations: pending and resolved federal court cases; administrative equal employment opportunity complaints; disciplinary actions resulting from violations of nondiscrimination and whistleblower protection statutes; agency disciplinary policies; trend analyses of court cases and administrative complaints; a budgetary impact analysis; and the agency training plan.

The Notification and Federal Employee Antidiscrimination and Retaliation Act of 2002 (commonly known as the "No FEAR Act"), Public Law 107-174, was enacted on May 15, 2002. It was Congress' intent to increase accountability regarding violations of anti-discrimination and whistleblower protection laws. The No FEAR Act directed Federal agencies to post quarterly Equal Employment Opportunity (EEO) complaint data on its public website, reimburse the Judgment Fund, and submit an annual report to Congress.

In accordance with Section 203 of the No FEAR Act, this Annual Report to Congress includes data and analysis in the following categories:

- Number of employees disciplined for discrimination, retaliation, harassment, and Agency policy regarding disciplinary actions for such violations;
- Amount of money reimbursed to the judgment fund, and adjustments needed to comply with reimbursement requirements;
- Final year-end statistical data posted; and
- Examination of trends, causal analysis, experiential knowledge, and actions (taken or planned) to improve complaint or civil rights programs

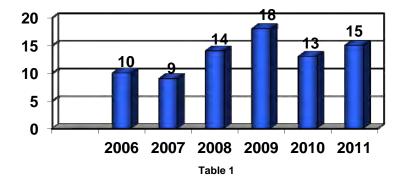
Section 203 of the No FEAR Act specifically requires, not later than 180 days after the end of each fiscal year, each Federal agency to submit to the Speaker of the House of Representatives, the President pro tempore of the Senate, the Committee on Governmental Affairs of the Senate, the Committee on Government Reform of the House of Representatives, each committee of Congress with jurisdiction relating to the agency, the Equal Employment Opportunity Commission, and the Attorney General an annual report with specific information relating to each agency's EEO complaints activity.

### **EXECUTIVE SUMMARY/FORMAL Complaint Data**

In fiscal year (FY) 2011, DISA supported a total workforce of 7718 permanent employees (6304 civilian/1,414 military) and approximately 9272 civilian contractors in 80 different career series worldwide. The 43 specific organizations included in the scope of this report may be found in the DISA organization component chart at Appendix A.

Analysis of NO FEAR Act data for the timeframe FY06 to FY11 reflects there were 79 total formal complaints with an average of 13 formal cases each year (Table 1). Among the 79 total Complainants (3 Complainants were "repeat filers"). While DISA demonstrated a slight decline in formal complaint activity from FY06 to FY07; complaint activity doubled from nine in FY07 to 18 complaints filed in FY09 as depicted in Table one below. An uptick in complaint activity from FY07 to FY09 can be attributed to the implementation of the National Security Personnel System (NSPS) in the Department of Defense and the anxiety associated with NSPS from DISA employees. Additionally, DISA was identified in the Base Realignment and Closure (BRAC) and was selected to move from its location in Northern Virginia to Ft. Meade, Maryland in FY11. Of note however, there has been a decrease in formal complaint activity from 18 complaints in FY09 to 13 in FY10 and 15 in FY 2011 (Table 1). While the number of formal complaints increased from FY10 to FY11 slightly, this still indicates a decline in complaint activity from FY09. This decrease in formal complaints can be attributed to effective counseling in the informal stage and lessened apprehension from employees due to the successful BRAC move from Arlington, VA to Ft. Meade, MD.

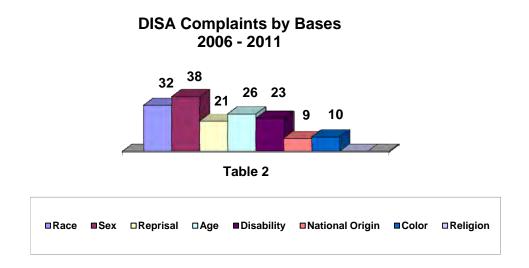
# DISA Formal Complaints 2006 - 2011



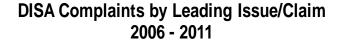
During FY11, complainants attributed their issues to all of the available bases with the exception of religion. Race (14) was the most prominent used bases during this reporting cycle while disability (12) was the second most claimed bases. Altogether, there were 60 bases claimed in FY11 for the 15 complaints filed which is not unusual given complainants often select more than one bases and/or issue(s). Analysis of NO FEAR Act data for the timeframe FY06 to FY11 reflects sex was identified as the leading basis with 38 sex-based claims, or an average of six per year (Table 2). Race (32) and age (26) were the second and third leading bases, respectively,

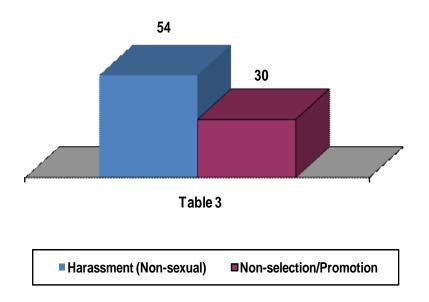
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averaging approximately five per year (Table 2). Disability (23) and reprisal (21) were the fourth and fifth leading bases, averaging approximately four per year as depicted in Table 2. As aforesaid, religion was the only bases not utilized by a complainant in the timeframe of FY06 to FY11.



From FY06 to FY11, the most common issue identified by complainants was "Harassment" (non-sexual) followed by "promotion/non-selection." (Table 3)





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While on the surface, DISA formal complaint activity may seem low, we attribute this number to proactive measures and the demonstrated effectiveness of this organization's Informal Complaints Program, or Pre-complaints program. In FY11, 34 pre-complaints were initiated throughout DISA. Of those 34 pre-complaints, 15 (44%) proceeded to the formal complaints stage. While the preceding numbers indicate 44% of all pre-complaints proceed to the formal stage what it does not depict is there were 162 "contacts" throughout the Agency during FY11. DISA EEO counts contacts as individuals requesting to speak to an EEO representative because they have an issue they are dissatisfied with. In other words, employees and applicants for employment who are discontent about an employment issue want to speak to an EEO representative before they decide if they will proceed with initiating a pre-complaint. Therefore, while 44% of those who entered the pre-complaint process did indeed file formal complaints; only 9% of potential complainants who contacted the EEO office with concerns actually entered the pre-complaints process. The high number of contacts this reporting period (FY11) is, in part, attributed to the BRAC move of DISA from Northern Virginia to Ft. Meade, Maryland which took place in FY11.

### DISA Mission, Goals, Vision, and Values

The Director, Equal Employment Opportunity and Cultural Diversity (EEOCD), currently employs a team of eleven personnel to carry out its mission. This team is comprised of a Deputy Director for EEO who also serves as the Formal Complaints Manager. Additionally, there are six EEO Specialists ranging in grade from GS-07 to GS-13, one EEO Assistant, and two Interns. Three of DISA's EEO Specialist are geographically separated from the HQ's location at Ft. Meade to better adhere to the Agency's workforce and multiple locations throughout the world. These Specialists are located in Montgomery, Alabama, San Antonio, Texas, and Scott AFB in Illinois. All other EEO personnel are located at the HQs at Ft. Meade, MD.

#### Mission:

The Defense Information Systems Agency is a combat support agency responsible for planning, engineering, acquiring, fielding, and supporting global net-centric solutions to serve the needs of the President, Vice President, the Secretary of Defense, and other DoD Components, under all conditions of peace and war. DISA, a Combat Support Agency, engineers and provides command and control capabilities and enterprise infrastructure to continuously operate and assure a global net-centric enterprise in direct support to joint war fighters, national-level leaders, and other mission and coalition partners across the full spectrum of operations.

#### Goals:

One of the goals of DoD's transformation is net-centric operations and warfare. DISA is working with combatant commands, military services, and agency partners to build the foundation for this network of the future — the Global Information Grid (GIG). DISA also supports net-centricity through the <a href="Net-Centric Enterprise Services">Net-Centric Enterprise Services</a> (NCES) Program. When fully operational, NCES will enable GIG users to access, post, process, use, store, and manage information on demand. DISA has many other critical missions including providing world-class computing services and overseeing the evolution of the existing DoD <a href="Command and Control">Command and Control</a> (C2) systems. DISA is also home to the <a href="White House Communications Agency">Which provides</a>

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communications support to the president and vice president; the <u>Defense Spectrum Organization</u>, which develops integrated plans and long-term strategies for DoD spectrum access; and the <u>Defense Information Technology Contracting Organization</u> (DITCO), which procures global netcentric capabilities and supports customers through innovative contracting and acquisition logistics.

#### Vision:

We are the provider of global net-centric solutions for the Nation's war fighters and all those who support them in the defense of the nation...leaders enabling information dominance in defense of our Nation. U.S. war fighters maintain a global presence and move quickly, often to locations without information technology infrastructure. We know these customers' requirements thoroughly and deliver service to them anywhere, anytime. No matter how complex the challenge or aggressive the goal, DISA remains dedicated to empowering our nation's war fighters with immediate information, tomorrow's technologies, and superior solutions. At the end of the day, we know the bottom line: Our success is measured by whether we enable war fighters to accomplish missions with greater efficiency and fewer casualties.

#### Values:

Information is increasingly a critical military advantage, adding more efficiency and effectiveness to combat power. DISA is evolving and adapting to meet these rapidly changing needs. As the provider of global net-centric solutions for the Nation's war fighters and all those who support them in the defense of the nation, DISA's people are committed to guaranteeing our forces global information dominance; developing innovative solutions; active listening and partnering to consistently exceed our customers' expectations and working as a team towards a common purpose, in an environment of change, through bonds of integrity, trust and support.

The people of DISA are committed to:

- Guaranteeing our forces global information dominance by providing jointly interoperable systems, assured security; survivability; availability; superior quality.
- The best innovative ideas, excellence in design and engineering, speed and agility in execution, and the best value integrated information solutions for the DoD.
- Active listening, active partnering, operational and individual accountability consistently exceeding our customers' expectations.
- Each other and a common purpose, in an environment of change, through bonds of integrity, trust, support, and teamwork.

The success of our customers is our success!

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### **DISCIPLINE**

DISA has an extremely aggressive policy for the prevention of discrimination and sexual harassment throughout the Agency. There are several policy statements that address a zero tolerance for any discriminatory actions, e.g., General Policy Statement, Prevention of Sexual Harassment Statement, Anti-Harassment statement, etc. Additionally, the Agency has several options in place for employees to address any concerns, e.g., EEO Office, Office of the Inspector General, Office of General Counsel, etc. Also, in conjunction with the aforementioned offices, the Manpower, Personnel, and Security (MPS) division all work collaboratively to provide all new supervisors and employees detailed training regarding the Agency's anti-discrimination policies and their rights and responsibilities regarding such. When appropriate, discipline is administered by the appropriate management official utilizing the Agency's personnel directive, (DISA Instruction 220-15-55, Chapter 752) and 5 C.F.R. 752.

### JUDGMENT FUND

The Department of the Treasury, Financial Management Service (FMS) manages the Judgment Fund, which is available for court judgments and Justice Department compromise settlements of actual or imminent lawsuits against the Government. The No FEAR Act requires federal agencies to reimburse the Judgment Fund for personnel discrimination payments made in accordance with 28 United States Code § 2414, 2517, 2672, or 2677.

From FY06 through FY11, there have been no court judgments against DISA. DISA has agency policy statements for Sexual Harassment and Equal Employment Opportunity. The agency follows a "Table of Offenses and Penalties" (DISA CIVPERS 220-15-55, Chapter 752) if there is a violation. Employees are given an introduction to such policies and the elements for discipline at New Employee Orientation. New supervisors are provided with in-depth information at the Agency's Human Resources Management for New Supervisor Training, a 3day long session which spotlights the Supervisor's responsibilities on a myriad of issues.

### **TRAINING**

Training requirements were first proposed in an Office of Personnel Management (OPM) Proposed Rule in February 2005. At that time, DISA developed training material which was compliant with the Act's requirements. Specifically, the course addressed anti-discrimination and whistleblower protection laws and agency policies.

The Agency has implemented an online "No FEAR" Course in its Defense Online Training System (DOTS) which is mandatory for all employees to complete within the first 90 days of reporting and bi-annually thereafter. Additionally, the course is listed in the table of mandatory training courses in each individuals DOTS training plan. DOTS provides the Agency with an efficient and easy way to provide the workforce with the required training for a multitude of programs to include No FEAR training and the ability to track what percentage of the workforce has completed mandatory training. The EEO office is charged with the monitoring of the No FEAR Act training by Agency employee's to ensure compliance. As of October, 2011, out of DISA's civilian and military workforce of approximately 85% of the employees had completed the course. The DISA EEO office will continue to coordinate with Agency training managers to ensure compliance levels are elevated over the course of this FY.

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### Part 1. The Number of Federal Court Cases Pending and Resolved

Section 5, Parts 724.302(a) (1) through (3) of the Code of Federal Regulations require agencies to report:

- (1)The number of cases in Federal court pending or resolved in each fiscal year and arising under each of the respective provisions of the Federal Antidiscrimination Laws and Whistleblower Protection Laws applicable to them as defined in Sec. 724.102 of subpart A of this part in which an employee, former Federal employee, or applicant alleged a violation(s) of these laws, separating data by the provision(s) of law involved;
- (2) In the aggregate, for the cases identified in paragraph (a)(1) of this section and separated by provision(s) of law involved:
  - (i) The status or disposition (including settlement);
  - (ii) The amount of money required to be reimbursed to the Judgment Fund by the agency for payments as defined in Sec. 724.102 of subpart A of this part;
  - (iii) The amount of reimbursement to the Fund for attorney's fees where such fees have been separately designated;
- (3) In connection with cases identified in paragraph (a)(1) of this section, the total number of employees in each fiscal year disciplined as defined in Sec. 724.102 of subpart A of this part and the specific nature, e.g., reprimand, etc., of the disciplinary actions taken, separated by the provision(s) of law involved.

Response: The statutes applicable to this report are:

Section 2302(b)(1) of the Civil Service Reform Act, which prohibits discrimination in personnel actions based on: race, color, religion, sex, or national origin (as prohibited by Title VII of the Civil Rights Act of 1964); age (as prohibited by sections 12 and 15 of the Age Discrimination in Employment Act of 1967); sex (as prohibited by section 6(d) of the Fair Labor Standards Act of 1938); handicapping condition (as prohibited by section 501 of the Rehabilitation Act of 1973); and marital status or political affiliation.

Section 2302(b) (9) of the Civil Service Reform Act, which prohibits taking a personnel action based on an employee(s): exercise of any appeal, complaint, or grievance right; testimony or other lawful assistance in the exercise of any appeal, complaint, or grievance right; cooperation with or disclosure to the agency=s Inspector General or the Office of Special Counsel; or refusal to obey an illegal order.

Section 6(d)(1) of the Fair Labor Standards Act of 1938, also known as the Equal Pay Act, which prohibits discrimination "between employees on the basis of sex by paying wages to employees ... at a rate less than the rate [paid] to employees of the opposite sex ... for equal work on jobs the performance of which requires equal skill, effort and responsibility, and which are performed under similar working conditions..." 29 U.S.C. 206(d)(1)

The Age Discrimination in Employment Act (ADEA) of 1967, as amended, which states that, "All personnel actions affecting employees or applicants for employment who are at least 40

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years of age ... in executive agencies ... shall be made free from any discrimination based on age." 29 U.S.C. ' 633a(a).

Section 501 of the Rehabilitation Act of 1973, 29 U.S.C. § 791 et seq., which prohibits discrimination on the basis of disability and requires agencies of the Federal government to make reasonable accommodation to the known physical or mental limitations of qualified employees with disabilities, unless the agency can demonstrate that accommodation would prove to be an "undue hardship."

Section 717 of the Civil Rights Act of 1964 (Title VII), which prohibits discrimination based on race, color, religion, sex, or national origin against federal employees in executive agencies (42 U.S.C. '2000e-16 (a).) Under Title VII, it is also unlawful "for an employer to discriminate against any of its employees because [the employee] has opposed any practice made an unlawful employment practice by Title VII, or because [the employee] has made a charge, testified, assisted, or participated in any manner in an investigation, proceeding, or hearing under Title VII. Tables showing the number and disposition of civil actions filed in a United States District Court under any of these statutes appear below:

**Table 1.A: Federal Court Litigation, FY 2011** 

Statute			Final Judgments Against Agency	Settled	<b>Employees Disciplined</b>
Civil Service Reform Act 5 U.S.C. 2302(b)(1)	Pending 0		0	0	0
Prohibited Personnel Practices	Resolved	0	Ů	Ŭ	· ·
Civil Service Reform Act	Pending	0			
5 U.S.C. 2302(b)(9) Whistleblowing	Resolved	0	0	0	0
Fair Labor Standards Act	Pending	0			0
29 U.S.C. 206(d)	Resolved	0	0	0	0
Age Discrimination in Employment Act of 1967	Pending	0	0		0
29 U.S.C. 631 and 633a	Resolved	0	0	0	0
Rehabilitation Act of 1973	Pending	0	0	0	0
29 U.S.C. 791	Resolved	0	0	0	0
Civil Rights Act of 1964 (Title VII)	Pending	1			0
42 U.S.C. 2000e-16	Resolved	1	0	0	0
Title VII and ADEA	Pending	0	0	Δ	0
	Resolved	0	0	0	0
Title VII and ADEA and Rehabilitation Act	Pending	0	0	Λ	0
	Resolved	0	0	0	0
Title VII and Rehabilitation Act	Pending	0	0	Λ	0
	Resolved	0	0	0	0
ADEA and Rehabilitation Act	Pending	0	0	Λ	0
	Resolved	0	<u> </u>	0	0
Title VII and CSRA (Whistleblowing)	Pending	0	0	0	0
	Resolved	0	U	U	U

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Total	Pending	1	0	Δ.	0
	Resolved	1	U	U	U

Table 1.B: Judgment Fund Expenditures, 2011

Judgment Fund Expenditures, FY 2011			
Judgment Fund Total	Judgments	Settlements	Attorney's Fees
\$0.00	\$0.00	\$0.00	\$0.00

### Part 2. Administrative Equal Employment Opportunity Complaint Data

Section 5, Part 724.302(a)(4) of the Code of Federal Regulations requires agencies to report:

The final year-end data about discrimination complaints for each fiscal year that was posted in accordance with Equal Employment Opportunity Regulations at subpart G of title 29 of the Code of Federal Regulations (implementing section 301(c)(1)(B) of the No FEAR Act).

Response: See the following tables:

		Comparative Data										
Complaint Activity												
	2006	2007	2008	2009	2010	2011						
Number of Complaints												
Filed	10	9	14	18	13	15						
Number of Complainants	10	9	14	17	13	15						
Repeat Filers	0	0	0	1	3	0						

Complaints by Basis		Comparative Data										
Complaints by basis		Previous	Fiscal Ye	ar Data								
Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints filed.	2006	2007	2008	2009	2010	2011						
Race	2	2	9	8	2	14						
Color	1	1	1	2	1	4						
Religion	0	0	0	0	0	0						
Reprisal	5	4	0	5	3	7						
Sex	5	5	10	4	7	11						
National Origin	1	1	0	2	2	7						
Equal Pay Act	0	0	0	0	0	0						
Age	5	4	1	7	5	5						
Disability	4	7	0	4	5	12						
Non-EEO	0	0	0	0	0	0						
Complaints by Issue		Comp	arative [	Data		·						

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Note: Complaints can be filed alleging multiple issues. The sum of the issues may not equal total complaints filed.	2006	2007	2008	2009	2010	2011
Appointment/Hire	0	0	1	0	1	0
Assignment of Duties	1	2	0	0	0	4
Awards	0	0	0	0	0	0
Conversion to Full-time	0	0	0	0	0	0
Disciplinary Action						
Demotion	0	0	0	0	1	0
Reprimand	1	1	1	0	0	1
Removal	0	1	0	0	0	3
Suspension	0	1	1	1	1	3
Other	0	0	0	0	0	0
Duty Hours	0	0	0	0	0	0
Evaluation Appraisal	0	3	1	0	0	2
Examination/Test	0	0	0	0	0	0
Harassment						
Non-Sexual	5	2	6	15	11	15
Sexual	0	0	1	0	1	0
Medical Examination	0	0	0	0	0	0
Pay (Including Overtime)	0	0	0	0	0	0
Promotion/Non-Selection	3	2	3	5	9	8
Reassignment						
Denied	0	0	1	0	0	0
Directed	0	1	0	0	0	0
Reasonable Accommodation	0	0	0	2	2	0
Reinstatement	0	0	0	0	0	0
Retirement	0	0	0	0	0	0
Termination	0	1	0	0	0	0
Terms/Conditions of Employment	0	0	0	1	0	11
Time and Attendance	0	0	0	0	0	10
Training	0	0	0	0	0	2
Other	1	0	0	0	0	0

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Complaints Dismissed		Comparative Data Previous Fiscal Year Data									
by Agency	2006	2007	2008	2009	2010	2011					
Total Complaints Dismissed by Agency	0	3	0	2	0	0					
Average days pending prior to dismissal	0	69	0	26	0	0					

Total Final Actions Finding Discrimination		Comparative Data										
		Previous Fiscal Year Data										
	2006		2007		2008		2009		2010		2011	
	#	%	#	%	#	%	#	%	#	%	#	%
Total Number Findings	0	0	0	0	0	0	0	0	0	0	0	100
Without Hearing	0	0	0	0	0	0	0	0	0	0	0	0
With Hearing	0	0	0	0	0	0	0	0	0	0	0	100

There were no final judgments of discrimination against the Agency between FY06 and FY11 and no employees were disciplined in connection with cases in Federal Court. DISA's disciplinary actions are determined on a case-by-case basis, depending upon the specific facts or circumstances when appropriate (See Part IV, Disciplinary Policies).

Findings of Discriminatio n Rendered by Basis	Compa e Da											
		ous F										
-	Year Data te: Complaints can be filed alleging multiple bases. The m of the bases may not equal total complaints and dings.											
	2006			2007		2008		2009		2010		2011
	#	%	#	%	#	%	#	%	#	%	#	%
Total Number Findings	0	100	0	100	0	100	0	100	0	100	0	100
Race	0	0	0	0	0	0	0	0	0	0	0	0
Color	0	0	0	0	0	0	0	0	0	0	0	0
Religion	0	0	0	0	0	0	0	0	0	0	0	0
Reprisal	0	0	0	0	0	0	0	0	0	0	0	0
Sex	0	0	0	0	0	0	0	0	0	0	0	0
National Origin	0	0	0	0	0	0	0	0	0	0	0	0
Equal Pay Act	0	0	0	0	0	0	0	0	0	0	0	0

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Age	0	0	0	0	0	0	0	0	0	0	0	0
Disability	0	0	0	0	0	0	0	0	0	0	0	0
Non-EEO	0	0	0	0	0	0	0	0	0	0	0	0
					-							
Findings After Hearing	0	0	0	0	0	0	0	0	0	0	0	0
Race	0	0	0	0	0	0	0	0	0	0	0	0
Color	0	0	0	0	0	0	0	0	0	0	0	0
Religion	0	0	0	0	0	0	0	0	0	0	0	0
Reprisal	0	0	0	0	0	0	0	0	0	0	0	0
Sex	0	0	0	0	0	0	0	0	0	0	0	0
National Origin	0	0	0	0	0	0	0	0	0	0	0	0
Equal Pay Act	0	0	0	0	0	0	0	0	0	0	0	0
Age	0	0	0	0	0	0	0	0	0	0	0	0
Disability	0	0	0	0	0	0	0	0	0	0	0	0
Non-EEO	0	0	0	0	0	0	0	0	0	0	0	0
Findings	0	0	0	0	0	0	0	0	0	0	0	0
Without												
Hearing	_	_		_		_		_		_		_
Race	0	0	0	0	0	0	0	0	0	0	0	0
Color	0	0	0	0	0	0	0	0	0	0	0	0
Religion	0	0	0	0	0	0	0	0	0	0	0	0
Reprisal	0	0	0	0	0	0	0	0	0	0	0	0
Sex	0	0	0	0	0	0	0	0	0	0	0	0
National Origin	0	0	0	0	0	0	0	0	0	0	0	0
Equal Pay Act	0	0	0	0	0	0	0	0	0	0	0	0
Age	0	0	0	0	0	0	0	0	0	0	0	0
Disability	0	0	0	0	0	0	0	0	0	0	0	0
Non-EEO	0	0	0	0	0	0	0	0	0	0	0	0

Findings of Discrimination Rendered by Issue	on Data											
		Previous Fisc										
	2006	Year Data			2008		2009		2010		2011	
	#	%	#	%	#	%	#	%	#	%	#	%
Total Number Findings	0	0	0	0	0	0	0	0	0	0	0	0
Appointment/Hire	0	0	0	0	0	0	0	0	0	0	0	0
Assignment of Duties	0	0	0	0	0	0	0	0	0	0	0	0
Awards	0	0	0	0	0	0	0	0	0	0	0	0
Conversion to Full-time	0	0	0	0	0	0	0	0	0	0	0	0
Disciplinary Action	0	0	0	0	0	0	0	0	0	0	0	0
Demotion	0	0	0	0	0	0	0	0	0	0	0	0
Reprimand	0	0	0	0	0	0	0	0	0	0	0	0
Suspension	0	0	0	0	0	0	0	0	0	0	0	0
Removal	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0

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Evaluation Appraisal	Duty Hours	0	0	0	0	0	0	0	0	0	0	0	0
Examination/Test		<b>+</b>									+		0
Harrassment		·							_				0
Non-Sexual		·											0
Sexual													0
Medical Examination													0
Pay (Including													0
Discretime   Promotion/Non-Selection   Discretion   Dis													0
Promotion/Non-Selection						U							
Selection	,	0	0	0	0	0	0	Ω	0	0	0	0	0
Reassignment						O							
Denied		0	0	0	0	0	0	0	0	0	0	0	0
Directed			_										0
Reasonable													0
Accommodation   Reinstatement   O   O   O   O   O   O   O   O   O										0	0		0
Retirement													
Termination	Reinstatement	0	0	0	0	0	0	0	0	0	0	0	0
Termination		0	0	0	0	0	0	0	0	0	0	0	0
Terms/Conditions of Employment		0	0	0	0	0	0	0	0	0	0	0	0
Employment	Terms/Conditions of	0	0	0	0		0	0	0	0	0	0	0
Training	Employment												
Other         0 <td></td> <td>0</td>		0	0	0	0	0	0	0	0	0	0	0	0
Findings After Hearing         0	Training	0	0	0	0	0	0	0	0	0	0	0	0
Hearing	Other	0	0	0	0	0	0	0	0	0	0	0	0
Hearing													
Appointment/Hire	Findings After	0	0	0	0	0	0	0	0	0	0	0	0
Assignment of Duties													
Awards         0 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0</td> <td>_</td> <td></td> <td></td> <td></td> <td></td> <td>0</td>							0	_					0
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Disciplinary Action   O   O   O   O   O   O   O   O   O							0						0
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Evaluation Appraisal         0			_								_		0
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Medical Examination         0													0
Pay (Including Overtime)         0 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0</td>							1						0
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Directed         0<													0
Reasonable Accommodation         0 <td></td> <td>0</td>													0
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NOTIFICATION AND FEDERAL EMPLOYEE ANTI-DISCRIMINATION AND RETALIATION 1													15

**Defense Information Systems Agency (DISA)** 

Terms/Conditions of	0	0	0	0	0	0	0	0	0	0	0	0
Employment												
Time and Attendance	0	0	0	0	0	0	0	0	0	0	0	0
Training	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0	0	0	0	0	0	0	0	0	0
Findings Without	0	0	0	0	0	0	0	0	0	0	0	0
Hearing												
Appointment/Hire	0	0	0	0	0	0	0	0	0	0	0	0
Assignment of Duties	0	0	0	0	0	0	0	0	0	0	0	0
Awards	0	0	0	0	0	0	0	0	0	0	0	0
Conversion to Full-time	0	0	0	0	0	0	0	0	0	0	0	0
Disciplinary Action	0	0	0	0	0	0	0	0	0	0	0	0
Demotion	0	0	0	0	0	0	0	0	0	0	0	0
Reprimand	0	0	0	0	0	0	0	0	0	0	0	0
Suspension	0	0	0	0	0	0	0	0	0	0	0	0
Removal	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0
Duty Hours	0	0	0	0	0	0	0	0	0	0	0	0
Evaluation Appraisal	0	0	0	0	0	0	0	0	0	0	0	0
Examination/Test	0	0	0	0	0	0	0	0	0	0	0	0
Harassment	0	0	0	0	0	0	0	0	0	0	0	0
Non-Sexual	0	0	0	0	0	0	0	0	0	0	0	0
Sexual	0	0	0	0	0	0	0	0	0	0	0	0
Medical Examination	0	0	0	0	0	0	0	0	0	0	0	0
Pay (Including	0	0	0	0	0	0	0	0	0	0	0	0
Overtime)												
Promotion/Non-	0	0	0	0	0	0	0	0	0	0	0	0
Selection												
Reassignment	0	0	0	0	0	0	0	0	0	0	0	0
Denied	0	0	0	0	0	0	0	0	0	0	0	0
Directed	0	0	0	0	0	0	0	0	0	0	0	0
Reasonable	0	0	0	0	0	0	0	0	0	0	0	0
Accommodation												
Reinstatement	0	0	0	0	0	0	0	0	0	0	0	0
Retirement	0	0	0	0	0	0	0	0	0	0	0	0
Termination	0	0	0	0	0	0	0	0	0	0	0	0
Terms/Conditions of	0	0	0	0	0	0	0	0	0	0	0	0
Employment				1								
Time and Attendance	0	0	0	0	0	0	0	0	0	0	0	0
Training	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0

**Defense Information Systems Agency (DISA)** 

Pending Complaints Filed in Previous Fiscal Years by Status	Compa Da							
	Previous Fiscal Year							
		Data						
	2006	2007	2008	2009	2010	2011		
Total complaints from previous Fiscal	15	10	9	11	23	38		
Years								
Total Complainants	10	9	14	18	13	15		
Number complaints pending								
Investigation	3	2	8	9	9	13		
Hearing	7	6	2	13	14	16		
Final Action	0	1	0	0	19	11		
Appeal with EEOC Office of Federal Operations	0	0	1	1	1	0		

#### Part 3. Disciplinary Actions

Section 5, Part 724.302(a)(5) of the Code of Federal Regulations requires agencies to report:

Whether or not in connection with cases in Federal court, the number of employees in each fiscal year disciplined as defined in Sec. 724.102 of subpart A of this part in accordance with any agency policy described in paragraph (a)(6) of this section. The specific nature, e.g., reprimand, etc., of the disciplinary actions taken must be identified.

<u>Response</u>: Consistent with the fact that there were no final judgments of discrimination against the Agency in FY11, no employees were disciplined in connection with cases in Federal court.

#### Part 4. Disciplinary Policies

Section 5, Part 724.302(a)(6) of the Code of Federal Regulations requires agencies to report:

A detailed description of the Agency's policy for taking disciplinary action against Federal employees for conduct that is inconsistent with Federal Antidiscrimination Laws and Whistleblower Protection Laws or for conduct that constitutes another prohibited personnel practice revealed in connection with agency investigations of alleged violations of these laws.

<u>Response</u>: The Agency's policy for taking disciplinary action against Federal Employees for conduct that is inconsistent with Federal Antidiscrimination Laws and Whistleblower Protection Laws or for conduct that constitutes another prohibited personnel practice revealed in connection with Agency investigations of alleged violations of these laws is set forth in accordance with applicable agency regulations and standards.

The relevant offenses appear at Numbers 36, 42, 45, and 46 on the Table of Offenses and Penalties:

Harassing, threatening or taking reprisal action against an employee as a result of
or in anticipation of a grievance, appeal, complaint, or other exercise of rights (5
days suspension to removal);

**Defense Information Systems Agency (DISA)** 

- Misrepresentation, falsification, or omission of material fact in connection with application, employment or any record, report, investigation or other proceeding (written reprimand to removal);
- Discrimination. As used in the Table of Offenses and Penalties, discrimination refers to specific acts taken by an employee in the performance of his/her official duties which discriminate against one or more individuals on the basis of race, sex, religion, color, age, national origin, disability, marital status, or political affiliation. (5 day suspension to removal); and
- Refusal to answer appropriate interrogation in a properly authorized inquiry (written reprimand to removal).

DISA Instructions and policy statements also provides an expedited process for reviewing allegations of harassment, terminating actual incidents of harassment, and taking disciplinary actions as appropriate, which includes stopping any ongoing harassment and initiating disciplinary or adverse action when an inquiry results in a finding that misconduct has occurred.

### Part 5a. Trend Analysis

Section 5, Part 724.302(a)(7) of the Code of Federal Regulations requires agencies to report:

An analysis of the information provided in paragraphs (a)(1) through (6) of this section in conjunction with data provided to the Equal Employment Opportunity Commission in compliance with 29 CFR part 1614 subpart F of the Code of Federal Regulations. Such analysis must include:

- (i) An examination of trends;
- (ii) Causal analysis;
- (iii) Practical knowledge gained through experience; and
- (iv) Any actions planned or taken to improve complaint or civil rights programs of the agency with the goal of eliminating discrimination and retaliation in the workplace;

Response: The following is an analysis of Initiatives and Knowledge Gained:

DISA Headquarters' EEO&CD Office has implemented a reporting requirement for all DISA field sites that either have their own complaint processing services or purchase complaint processing services through an Intra-Service Support Agreement (ISSA) or Memorandum of Understanding (MOU) from another agency to submit quarterly reports on their complaint activity. The Complaints Manager has also been tasked with ensuring the ISSAs or MOUs are still current and coordinating with the applicable sources to ensure compliance and accurate requirements. In addition, several collateral duty counselors throughout the agency have been trained to assist with counseling services at several Field Sites. Collateral Duty Counselors will be provided the mandatory eight hours or more training as a refresher. This training will be provided by the Defense Equal Opportunity and Management Institute and is currently being coordinated. All training is tracked by the EEO&CD training manager.

**Defense Information Systems Agency (DISA)** 

Additionally, the Agency has established:

- **EEO Program Reviews** When conducting an EEO program review at any DISA field site, the following program areas are analyzed for regulatory compliance: (Program Administration function; MD-715 compliance structure; Recruitment Strategies for under-represented groups; Plan of action for the employment/advancement of Disabled Veterans; Employment initiatives for the six special emphasis programs; quality of EEO Counseling services, including meeting all recommended timeframes; quality of processing formal complaints, including ensuring all complaint compliance measures are observed/followed as described in C.F.R. 1614 and Management Directive 110; Prevention of Sexual Harassment Program implementation/maintenance initiatives; and the utilization/effectiveness of Alternative Dispute Resolution. As mentioned earlier in this report, DISA is a worldwide agency consisting of approximately 40 separate activities (for EEO purposes). It is also worth mentioning while DISA employs approximately 7,000 civilian & military personnel (combined), it also has approximately 10,000 contractors providing services to support its mission. Given the overwhelming majority of these contractors occupy space in DISA facilities (integrated into DISA's civilian workforce); they are included in all facets of EEO planning (for the purposes of eradicating discrimination). The DISA EEO staff conducts a series of Program Reviews at a different DISA site each year (normally 5-7). Several factors are considered to determine what sites are reviewed and when; included in this determination is the size of the activity. As previously mentioned, while DISA has approximately 40 field sites, not all sites have what could be considered a substantial civilian personnel representation. A number of DISA Field Activities are much more heavily allocated with contractor personnel rather than GS employees. Several sites currently have less than 50 civilian employees; therefore, the major factor considered in determining the candidates (field sites) for program reviews are activities with 100 or more civilian employees. Moreover, the aforementioned program reviews are not "cursory" reviews rather they are very detailed in nature, complete with a statistical sampling (through one-on-one interviews/surveys) encompassing at least 35% of each field site's civilian population. These surveys are conducted to provide an EEO climate assessment at each activity being reviewed. It is also worth mentioning that each review takes approximately one week to complete and the inspected activity is then placed on a very specific Plan of Action and Milestones (POA&M) to correct any identified deficiencies and/or areas needing improvement.
- Activity Employee Climate Employee Survey Assessments DISA has incorporated a very aggressive site-employee assessment survey program. This program is designed to conduct in-depth field activity employee climate survey assessments on a regular scheduled rotation. These assessments are designed to provide DISA with a thorough view and understanding of how our employees view their employment within their respective DISA organization. The importance of these assessments cannot be overstated. They are used not only as a gauge to measure the morale of our workforce (at each activity) but also these assessments are invaluable tools to solicit input from our workforce regarding how management officials can avoid disputes. In other words, these assessments assist the agency tremendously (in a proactive manner) to prevent

**Defense Information Systems Agency (DISA)** 

perceived problems areas of possibly a few from becoming widespread among the entire workforce and, just as importantly, enables the agency to develop initiatives to eliminate even the perception of problems. These assessments have greatly improved the morale of our employees and have resulted in improvement initiatives over the past five years at most of our field sites. This program is believed to be such a positive proactive initiative that DISA authorized the recruitment of one full-time specialist whose primary responsibility is to oversee the assessments program. Additionally, because of the popularity of this program, other staff members, to include the Director of EEO programs, often augment the team in order to provide more opportunities to provide additional assessments.

• The DISA EEO office has done "more with less" for a number of years. To the credit of Agency leadership; they have recognized the need to provide additional billets to the EEO office to further provide quality services to this Agency. As a result, two additional billets (term billet, 2 years, not to exceed 4 years) have been authorized by Agency leadership at the GS-07 and GS-13 level. The DISA EEO office hired two Specialists against these billets in FY11 and the two Specialists are currently contributing to the EEO mission. Two additional permanent billets at the grade of GS-13 have been suspended by the Agency as a manpower review is being conducted in light of funding and cuts. The DISA EEO office fully intends to pursue the two permanent billets in exchange for the term billets when funding is less of an issue. Appropriate staffing will result in the ability to become more proactive with regard to all of our programs and will lead to less complaints and more resolution in the future.

DISA will continue to explore every option and initiative to alleviate reasons our employees may have for filing complaints. It is our goal to, not only create, but also maintain a discrimination-free workplace for all of our employees and applicants for employment. Our employees, current and future, deserve no less.

#### Part 5b. Civil Actions Filed in Federal Court

#### Analysis of Totals:

For Fiscal Year 2011, there was one complainant who filed their case in Federal District Court. The Defense Information Systems Agency is currently litigating this one case in Federal District Court. Accordingly, no cases have been resolved, leaving one case pending at the time of this report. Consequently, there was no case requiring the discipline of any DISA employee. The Defense Information Systems Agency has not paid any dollars toward the settlement of any cases in Federal District Court nor has paid any monies for attorney's fees.

#### Analysis of Trends:

During the reporting period, there were no lawsuits brought against DISA based on a violation of 5 U.S.C. 2302(b)(1) (Civil Service Reform Act) or 29 U.S.C. 206(d) (pay discrimination). The majority of lawsuits against the Agency are based on an alleged violation of Title VII of the Civil Rights Act of 1964. The trends for all pending complaints as well as any complaint filed within

**Defense Information Systems Agency (DISA)** 

the past five years are all depicted in various charts throughout this report and therefore will not be reiterated here.

### Part 6. Budgetary Adjustments

Section 5, Part 724.302(a)(8) requires agencies to report:

For each fiscal year, any adjustment needed or made to the budget of the agency to comply with its Judgment Fund reimbursement obligation(s) incurred under 5 C.F.R. § 724.103.

<u>Response</u>: The Defense Information Systems Agency has not made or needed to make adjustments to its budget to comply with its Judgment Fund reimbursement obligation(s) incurred under 5 C.F.R. § 724.103.

### Part 7. Training Plan

Section 5, Part 724.302(a)(9) requires agencies to report:

The agency's written plan developed under 5 C.F.R.§ 724.203(a) to train its employees.

#### Response:

DISA's training plan encompasses a variety of training delivery platforms as follows:

- a. We offer on-line training through the DISA e-Learning "Education on Demand" portal which is assessable through the Agency's intranet site. SkillSoft developed the No FEAR Act training, while the DISA on-line tracking system provides the e-learning delivery platform. The training staff from the Manpower, Personnel, and Security reviewed and edited the No FEAR Act training prior to its release by SkillSoft.
- b. We offer a myriad of training programs to the agency including EEO Collateral Duty Training to further assist EEO Collateral Duty Counselors when acting in that capacity. Additionally, we provide awareness training to Supervisors, and EEO training to employees throughout DISA at our field sites around the world. Diversity training is also provided as well as training "as requested" by any component of DISA.
- c. We developed an in-house version of the No FEAR Act training to train new employees during new employee orientation sessions. These documents are also housed permanently on the DISA training website. This training is available to all employees at any time as initial training or as a refresher or reference.
- d. We provide classroom training to new Supervisors on the provisions of the No FEAR Act. Additionally, EEO Program Administration Training is provided as requested and needed at DISA sites worldwide on an annual basis. Remedial training is also provided to employees and/or supervisors if determined by the applicable sources.

**Defense Information Systems Agency (DISA)** 

#### Part 8. Additional Information

### **Additional Information**

For further information regarding the No FEAR Act regulations, refer to 5 CFR part 724, as well as the appropriate offices within DISA (e.g., EEO, MPS office, or Office of General Counsel). Additional information regarding Federal antidiscrimination, whistleblower protection and retaliation laws can be found at the EEOC Web site--http://www.eeoc.gov and the OSC Web site--http://www.osc.gov.

DISA Office Phone Number (DSN 327)		Website	Email Address		
Office of Equal Employment Opportunity and Cultural Diversity (EEOCD)	(301) 225-6458	http://www.disa.mil/main/eeo.html			
Office of General Counsel (GC)	(301) 225-6111	http://www.disa.mil/main/gc.html	Generalcounseldisa@disa.mil		
Office of Inspector General (IG)	24 Hr Hotline: (301) 225-6236 Main: (301) 225- 6219/6220	http://www.disa.mil/mail/ig.html	IG-Hotline@ncr.disa.mil		
Manpower, Personnel and Security (MPS)	(301) 225-1330	http://www.disa.mil/main/mps.html			

**Defense Information Systems Agency (DISA)** 

### Appendix A

**DISA Director** 

Vice Director

Chief of Staff

Senior Enlisted Advisor (SEA)

Component Acquisition Executive

Chief Financial Executive

**Chief Information Assurance Executive** 

**Chief Information Officer** 

**Chief Technology Officer** 

Component Acquisition Executive http://www.disa.mil/about/offices/cae.html

Chief Technology Office

Command and Control Capabilities PEO

GIG Enterprise Services PEO

Mission Assurance and Network Operations PEO MA

SATCOM, Teleport and Services PEO

### **Strategic Business Units**

- GIG Enterprise Services Engineering Directorate
- GIG Operations Directorate
- Enterprise Services Directorate
- Network Services Directorate

#### **Shared Service Units**

- Chief Financial Executive
- Manpower, Personnel, and Security Directorate
- Procurement Directorate/Defense Information Technology Contracting Organization
- Chief Information Officer
- Strategic Planning and Information Directorate

#### **Special Mission**

- White House Communications Agency
- White House Situation Support Staff
- Defense Spectrum Organization
  - Global Electromagnetic Spectrum Information System Program Management Office
  - o Joint Spectrum Center
  - o Strategic Planning Office

**Defense Information Systems Agency (DISA)** 

### **Special Advisors**

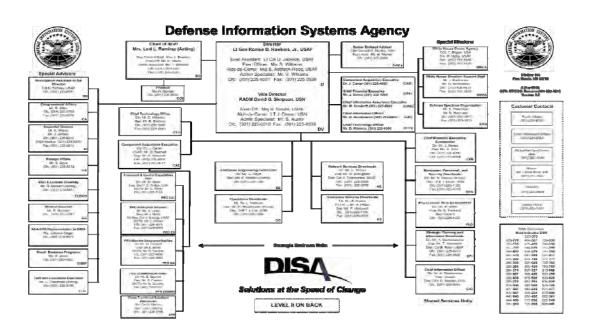
- Congressional Affairs
- Foreign Affairs
- Inspector General
- EEO & Cultural Diversity (EEOCD)
- General Counsel
- NSA/CSS Representative to DISA
- Office of Small Business Programs (OSBP)
- Test & Evaluation Management Center (TEMC)
- Reserve Forces
- Joint Interoperability and Test Command (JITC)

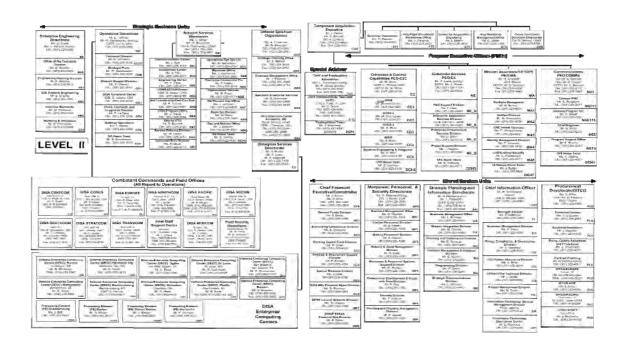
### **Combatant Command Field Offices**

- <u>DISA AFRICOM</u>
- DISA CENT
- DISA CONUS
- DISA EUROPE
- DISA JFCOM
- DISA NORTHCOM
- DISA PACIFIC
- DISA SOCOM
- DISA USARE
- DISA SOUTHCOM
- DISA STRATCOM
- DISA TRANSCOM

**Defense Information Systems Agency (DISA)** 

### Appendix B (Organizational Chart)





Defense Information Systems Agency (DISA)

Appendix C (Agency Policy Letters)



#### DEFENSE INFORMATION SYSTEMS AGENCY

P. O. BOX 549 FORT MEADE, MARYLAND 20755-0549

FEB 1 7 2012

#### MEMORANDUM FOR ALL PERSONNEL

SUBJECT: Equal Employment Opportunity (EEO)

- 1. DISA is committed to ensuring equal employment opportunity (EEO), promoting diversity and inclusion, and resolving workplace conflict constructively to maintain a high performing workforce. To that end, DISA will resolutely enforce all applicable Federal EEO laws, regulations, Executive orders, and management directives to ensure equal employment opportunity in the workplace for all DISA employees and applicants for employment. The term employment applies to all terms and conditions of employment, including but not limited to recruitment, hiring, promotions, transfers, reassignments, training, career development, benefits, and separation. Additionally, DISA will provide reasonable accommodation to qualified individuals with disabilities and accommodations for religious practices in accordance with applicable laws.
- 2. DISA will not tolerate discrimination in employment decisions on the basis of race, sex, religion, national origin, age, color, disability, genetic information, or reprisal for opposing discriminatory practices or participating in the discrimination complaint process.
- 3. For more information, contact the DISA Equal Employment Opportunity and Cultural Diversity Office at (301) 225-6458.

Lieutenant General, USAF

Director

**Defense Information Systems Agency (DISA)** 



### DEFENSE INFORMATION SYSTEMS AGENCY

P. O. BOX 549 FORT MEADE, MARYLAND 20755-0549

REFER TO Director (D)

FEB 1 7 2012

#### MEMORANDUM FOR ALL PERSONNEL

SUBJECT: Prevention of Sexual Harassment

- 1. DISA is committed to maintaining a workforce free from harassment and retaliation and to ensuring all employees are aware this type of behavior will not be tolerated.
- 2. Sexual harassment is any unwelcome behavior of a sexual nature including but not limited to unwelcomed sexual advances, requests for sexual favors, physical conduct of a sexual nature, or other similar behavior. Sexual harassment is not limited to prohibited conduct by a male employee toward a female employee. A male, as well as a female, may be a victim of sexual harassment. Similarly, sexual harassment is not limited to the actions of a supervisory employee toward a non-supervisory employee; the harasser may be an agent of the employer, a supervisory employee who does not supervise the victim, a co-worker, or a nonemployee.
- 3. Employees who are uncertain about whether particular conduct constitutes sexual harassment, or otherwise violates applicable Equal Employment Opportunity (EEO) policy, should consult their Director, Commander, or Equal Employment Opportunity and Cultural Diversity Office for clarification.
- 4. All supervisors and employees of DISA are accountable for taking the necessary steps to prevent and eliminate sexual harassment in the workplace. Allegations of sexual harassment will be dealt with swiftly and fairly. Substantiated complaints of sexual harassment will result in appropriate disciplinary and/or adverse action, up to and including removal. Additionally, appropriate disciplinary and/or adverse action will be taken against anyone who retaliates against an employee for reporting harassment or cooperating with the investigation into allegations of sexual harassment.

Lieutenant General, USAF

Director