

2010 DoD BIOMETRICS COLLABORA TION FORUM

January 26-28, 2010 | Charlotte, NC
www.biometrics.dod.mil

Operational Metrics





Operational Metrics

Session Leader: Russ Wilson (BTF).

Panel: Ms Kim Woods, and Leanna Efaw (BTF); Larry Morton (IDA; invited); and Dr David Machuga (Northrop Grumman; invited).

Session Overview: Performance metrics include both qualitative and quantitative measures; Given that effective metrics must yield a robust picture for decision-making confidence, shared services performance measures may include maturity scales, standards, checklists, business capability, and user experiences.



"Roll up your sleeves."

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Session Objectives

- Challenges:
 - Synergize existing efforts to build a strategic approach for the Biometrics Enterprise.
 - Recognize *"perfect can be the enemy of the good,"* scope the problem space and provide initial guidance.
- Objective 1: Identify performance criteria, indicators, descriptors, and candidate measures to positively impact the spectrum of end-to-end interoperability.
- Objective 2: Identify a governance process to capture and integrate critical information related to performance and metrics (performance metrics are driven by strategy).





Findings and Insights

- *Summarize key discussion points from the session.*



Next Steps and Timeline

- *Highlight any progress (or breakthroughs) made during session.*
- *Outline the “Way Ahead” with a timeline for completion.*