



# The Defense Enrollment Eligibility Reporting System

Registration shows your TRICARE® eligibility

The Defense Enrollment Eligibility Reporting System (DEERS) is a computerized data system of military sponsors, their family members, and others who are eligible for TRICARE benefits. You must be registered in DEERS to be eligible for TRICARE.

## REGISTRATION IN DEERS

Active duty or retired service member sponsors, are automatically registered in DEERS. However, sponsors must register family members in DEERS for them to be eligible for TRICARE coverage.

You can register your family members in DEERS in person at a uniformed services identification (ID) card-issuing facility. Required documentation may include a marriage certificate, divorce decree, birth certificate, and/or adoption papers. Only sponsors (*or sponsor-appointed individuals with valid power of attorney*) can add or delete a family member. Visit [www.dmdc.osd.mil/rsi](http://www.dmdc.osd.mil/rsi) to find a facility near you.

**Note:** Be sure to register newborn or newly adopted children in DEERS within 60 days of birth or adoption. Prompt registration of children in DEERS can minimize delays or issues with coverage and claims processing. Once registered in DEERS, eligible children will be automatically covered by TRICARE Standard and TRICARE Extra. If you would like your child to be covered under a different program option that he or she qualifies for, you will have to enroll him or her after being registered in DEERS.

## VERIFYING DEERS INFORMATION

You can verify DEERS information through a military treatment facility's Patient Administration Office, by contacting your service's personnel office, or by visiting <http://milconnect.dmdc.mil>.

**Note:** Providers are legally permitted to copy military and dependent ID cards to document TRICARE eligibility.

## UPDATING DEERS INFORMATION

Once you and your family are registered in DEERS, be sure to keep addresses and other contact information up to date for all family members. Keeping DEERS information current, is critical to ensuring uninterrupted TRICARE coverage for you and your family. Family members age 18 or older may update their own contact information.

Promptly update your information when any change occurs, regardless of status.

You can update your contact information:

- Online: <http://milconnect.dmdc.mil>
- By phone: **1-800-538-9552**
- By fax: **1-831-655-8317**
- By mail: Defense Manpower Data Center Support Office  
400 Gigling Road  
Seaside, CA 93955-6771
- In person: Visit a uniformed services ID card-issuing facility

This fact sheet is **not** all-inclusive. For additional information, please visit [www.tricare.mil](http://www.tricare.mil).

## Using milConnect

Eligible TRICARE beneficiaries can use the milConnect portal at <http://milconnect.dmdc.mil> to update and view DEERS information. You can access your contact information, health and dental enrollments, personnel information, electronic correspondence, Servicemembers' Group Life Insurance, and other benefits, including transferring education benefits.




You can log on to milConnect's secure site using a Common Access Card (CAC), Defense Finance and Accounting Services (DFAS) user name and password, or a Department of Defense Self-Service (DS) Logon. You may visit a TRICARE Service Center or a Veterans Affairs Regional Office to complete the required in-person proofing process to request a DS Logon. For more information, go to "Frequently Asked Questions"

at [www.dmdc.osd.mil/dsaccess](http://www.dmdc.osd.mil/dsaccess). If you need a new uniformed services ID card, you can visit an ID card-issuing facility and request a DS Logon at the same time you are getting your new card.

## DEERS VERIFICATION FOR UNREARRIED FORMER SPOUSES

If you are an unremarried former spouse, DEERS reflects TRICARE eligibility using your own Social Security number (SSN) or Department of Defense Benefits Number (DBN), not your former sponsor's. Health care information is filed under your own SSN or DBN and name, and you will use your own SSN or DBN and name to schedule medical appointments and file TRICARE claims.

## FOR INFORMATION AND ASSISTANCE

<p> <b>TRICARE North Region</b> Health Net Federal Services, LLC 1-877-TRICARE (1-877-874-2273) <a href="http://www.hnfs.com">www.hnfs.com</a></p>	<p> <b>TRICARE South Region</b> Humana Military Healthcare Services, Inc. 1-800-444-5445 <a href="http://www.humana-military.com">www.humana-military.com</a></p>	<p> <b>TRICARE West Region</b> TriWest Healthcare Alliance 1-888-TRIWEST (1-888-874-9378) <a href="http://www.triwest.com">www.triwest.com</a></p>
<p><b>TRICARE Overseas Program (TOP) Regional Call Center—Eurasia-Africa<sup>1</sup></b> +44-20-8762-8384 (overseas) 1-877-678-1207 (stateside) <a href="mailto:tricarelon@internationalsos.com">tricarelon@internationalsos.com</a></p>	<p><b>TOP Regional Call Center—Latin America and Canada<sup>1</sup></b> +1-215-942-8393 (overseas) 1-877-451-8659 (stateside) <a href="mailto:tricarephi@internationalsos.com">tricarephi@internationalsos.com</a></p>	<p><b>TOP Regional Call Centers—Pacific<sup>1</sup></b> Singapore: +65-6339-2676 (overseas) 1-877-678-1208 (stateside) <a href="mailto:sin.tricare@internationalsos.com">sin.tricare@internationalsos.com</a>  Sydney: +61-2-9273-2710 (overseas) 1-877-678-1209 (stateside) <a href="mailto:sydricare@internationalsos.com">sydricare@internationalsos.com</a></p>
<p><b>milConnect Web Site</b> <a href="http://milconnect.dmdc.mil">http://milconnect.dmdc.mil</a></p>	<p><b>TRICARE Web Site</b> <a href="http://www.tricare.mil">www.tricare.mil</a></p>	<p><b>Military Health System Web Site</b> <a href="http://www.health.mil">www.health.mil</a></p>

1. For a list of toll-free contact information, visit [www.tricare-overseas.com](http://www.tricare-overseas.com).

### An Important Note about TRICARE Program Information

At the time of printing, this information is current. It is important to remember that TRICARE policies and benefits are governed by public law and federal regulations. Changes to TRICARE programs are continually made as public law and/or federal regulations are amended. **Military treatment facility guidelines and policies may be different than those outlined in this product.** For the most recent information, contact your TRICARE regional contractor, TRICARE Service Center, or local military treatment facility.

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