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## DNA-PEOPLE'S LEGAL SERVICES, INC.

July 18, 2011

Tim Watson, Program Counsel Legal Services Corporation 3333 K Street, NW – 3<sup>rd</sup> Floor Washington, DC 20007-3522

RE: Draft Program Quality Report – Program Response

Dear Mr. Watson,

In review of the Draft Program Quality Report there are some corrections required:

- Page 4, Introduction, 2<sup>nd</sup> paragraph "On site, the team visited all eleven ten program offices, plus Central Administration…"
- Page 4, Program Overview Section, 1<sup>st</sup> paragraph delete "non-Native American" and insert "general" (2x)
- Page 4, Program Overview Section, 2<sup>nd</sup> paragraph "The DNA acronym is derived from <u>Dinebeiina</u> Nahiilna be Agha'diit'aii, the Navajo words for 'attorneys who <del>work for contribute to</del> the <del>economic</del> revitalization of the People.""
- Page 5, 1<sup>st</sup> line "...unpaved, many families lack <u>electricity</u>, <u>plumbing and</u> home telephone services..."
- Page 5, Program Overview Section, 2<sup>nd</sup> paragraph delete "CLE coordinator" and insert "Community Education coordinator."
- Page 10, last paragraph on page "Video presentations on legal topics...in the client waiting area of the Flagstaff and Window Rock offices."
- Page 14, 1<sup>st</sup> paragraph "In addition, private attorneys occasionally \_\_\_\_\_ DNA attorneys in certain substantive areas." ...occasionally <u>assist(?)</u> DNA attorneys...
   ...occasionally <u>mentor(?)</u> DNA attorneys... ... occasionally <u>co-counsel with(?)</u> DNA attorneys...
- Page 17, 3<sup>rd</sup> full paragraph replace "University of Arizona" with "<u>Arizona State</u> University"
- Page 18, Finding 12 section, 2<sup>nd</sup> paragraph "With the exception of the <u>Development Director</u>,..."
- Page 20, Finding 13 section, 1<sup>st</sup> paragraph delete "purchasing manager" The Purchasing Manager is supervised by the Administrative Director.
- Page 21, Finding 15 section, "The director of administration publishes the DNA Update a "Here's What's New" periodic electronic newsletter."
- Page 21, Finding 16, 1<sup>st</sup> paragraph "...by a full-time development director and deputy director an assistant, ..."
- Page 22, Finding 17, ... Navaho Navajo Nation...
- Suggestions for entire draft report: revise "director of administration" to "administration director" and "litigation director" to "director of litigation."
- General comment regarding, Page 19, 2<sup>nd</sup> full paragraph "However, managers have not been encouraged to receive management skills training." Comment: DNA Administration regularly forwards management skill training opportunities and it is the decision of the manager to take the opportunity.