



**Non-banks in the Dutch  
retail payments system: a  
central bank perspective**

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# Dutch retail payments market

Very dynamic!

- From zero to 125 nonbanks
- Unbundling
- SEPA + PSD = Opening up national payments markets

# Dutch retail payments market

Entry nonbanks = Positive

- More competition
  - More innovation
- } Increased cost efficiency
- But also new risks

Balancing efficiency gains against new risks

# DNB's basis and goal for the oversight of retail payments

Legal basis (EU-Treaty and Bank Act 1998)

Goal: Safeguarding financial stability

- Limiting systemic risk
- Promoting smooth operation of the payments system

## Major new players Dutch retail payments market

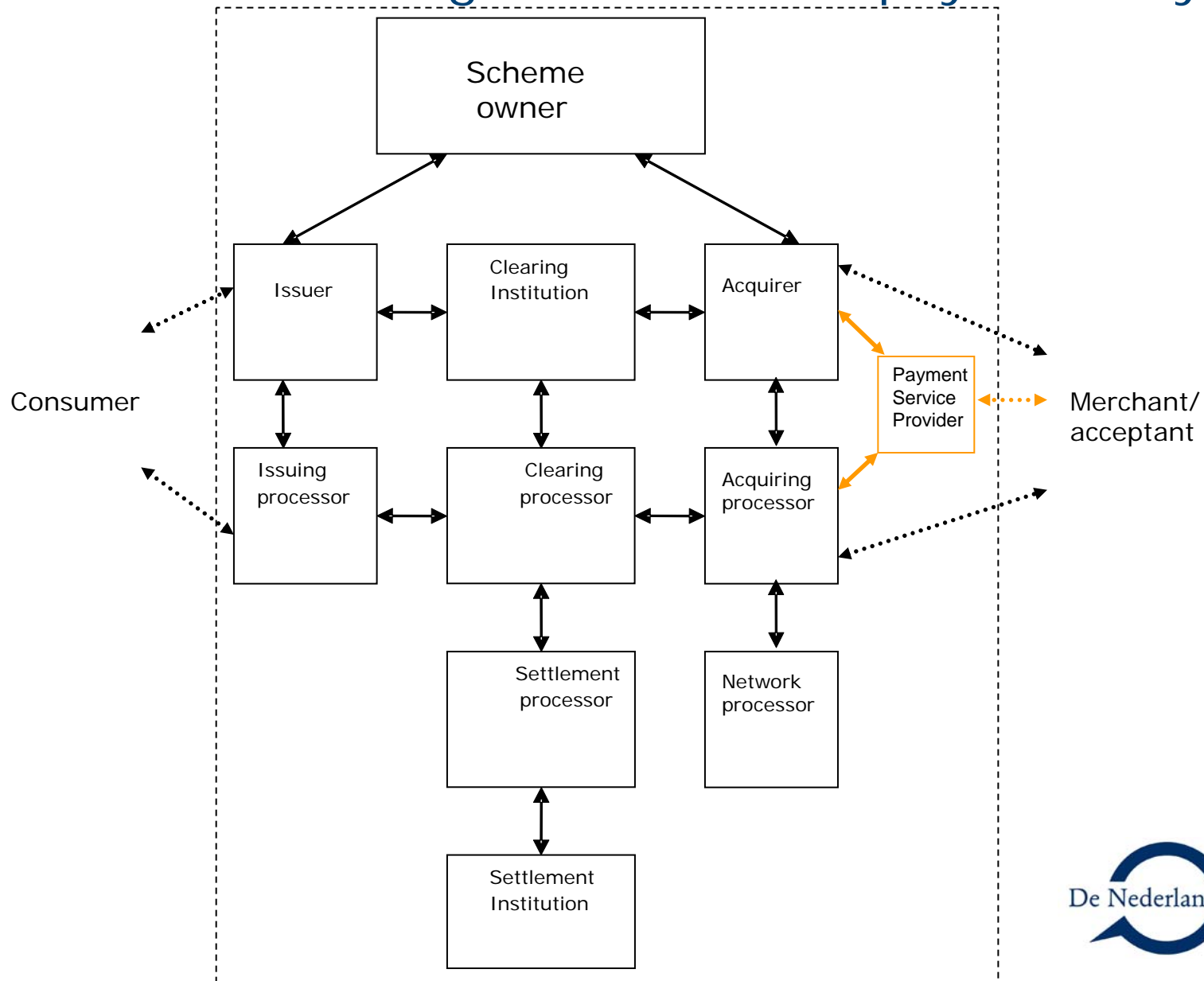
- Establishment Currence as scheme owner
- Dutch ACH Interpay (now called Equens) focusing on processing
- Payment service providers (example of nonbanks), intermediaries between web-retailers and acquiring

# Why a role based model for oversight?

## Future proof

- Keep in touch with market
- Easy to incorporate new roles and make new oversight standards
- Create level playing field

# Scheme oriented organization retail payments system



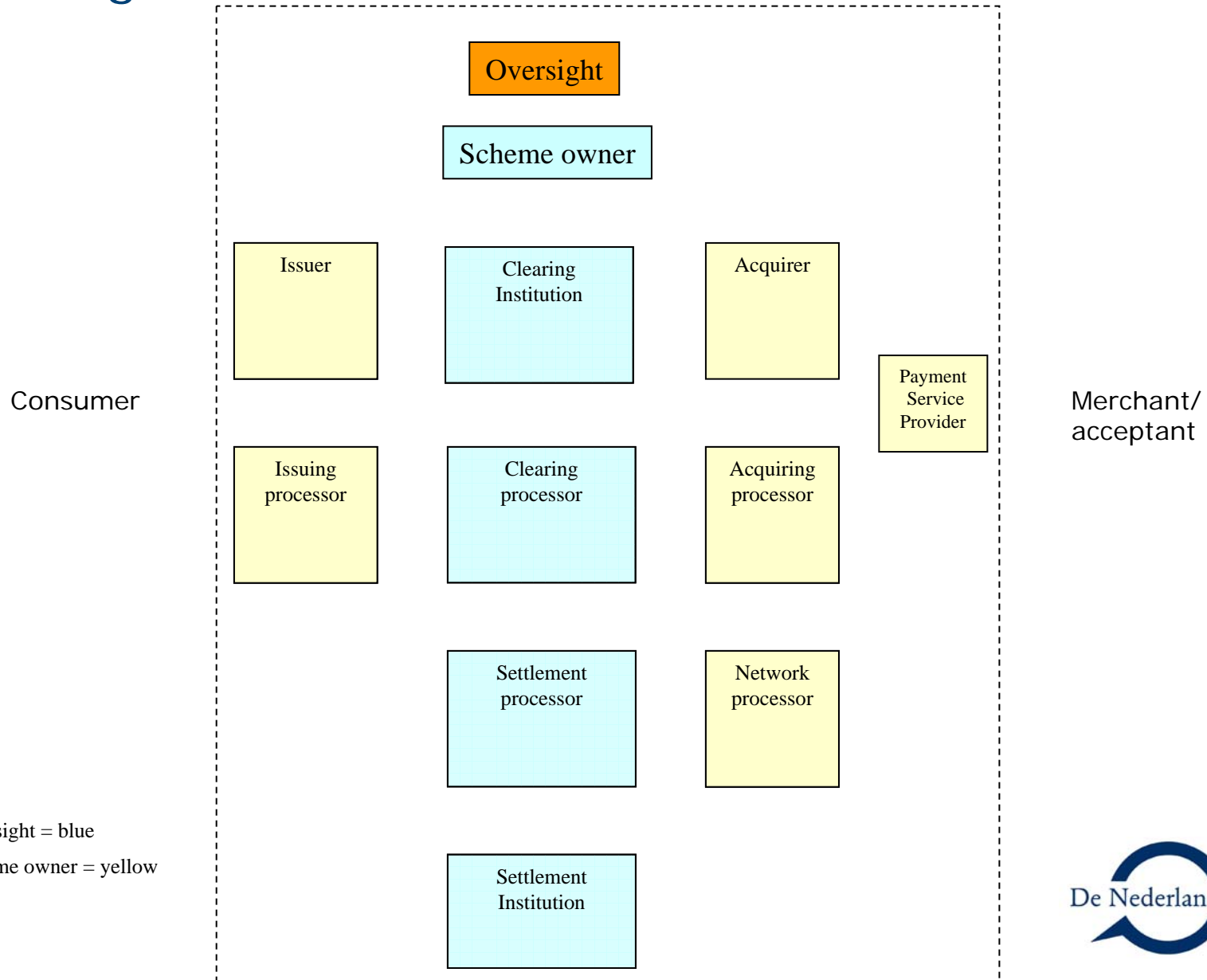
## Why more self-assessment ?

In case of innovations/changes in the payments market

- More pro-active reaction market players
- Market players can make quick assessments of efficiency gains and new risks



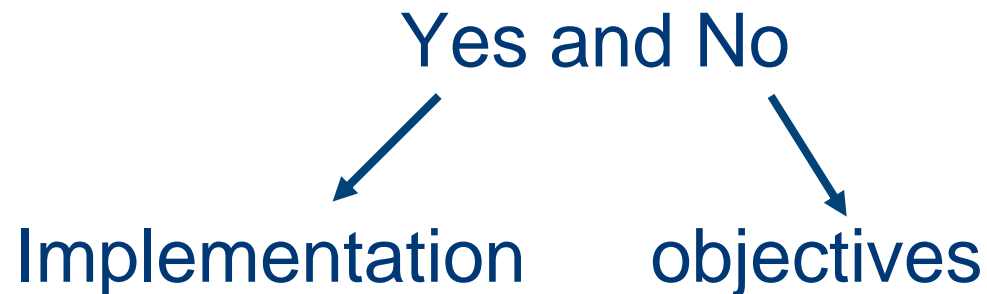
# Oversight – role based model



# Balancing efficiency, safety and accessibility

- All three equally important
- First responsibility balancing: market players
- If not done correctly: rebalancing by DNB

# Has nonbank participation altered DNB's payment policy?



- Analysing new risks
- Specifying oversight standards for new roles

## How much regulation do nonbanks need?

- Tough question
- Nonbanks need regulation
- Licensing structure important
- Balancing again!

Regulation should be proportional to new risks and should not be an entry barrier

## Coordination among authorities?

- Yes!  
Conflicting views can be very confusing for market parties
- Balancing conflicting objectives by authorities

# Closing remarks

- Retail payments market: very dynamic
- Nonbanks: more efficiency, but also new risks
- Regulation non-banks: case by case approach  
balancing safety risks and accessibility
- Focus oversight on scheme oriented organization
- Discussion and coordination among public authorities: less confusion market parties

**I thank you for your  
attention**

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