

# News Release

THE FEDERAL RESERVE BANK of KANSAS CITY

1 Memorial Drive • Kansas City, MO 64198 • Phone: 816.881.2683

**FOR IMMEDIATE RELEASE**  
**January 19, 2012**

**CONTACT: Bill Medley**  
**816/881-2556**  
[Bill.Medley@kc.frb.org](mailto:Bill.Medley@kc.frb.org)

## **FEDERAL RESERVE BANK OF KANSAS CITY ANNOUNCES OFFICER PROMOTIONS**

The following officer promotions, effective Jan. 16, were recently announced by Esther George, president and CEO of the Federal Reserve Bank of Kansas City:

**Karen Pennell** has been promoted to senior vice president and has been appointed to the Bank's Management Committee. She was most recently vice president of the Bank's National Service Desk (NSD), which provides information technology support for the Federal Reserve System. In her new role, she will have executive oversight of NSD operations, the System's server management and internal network transitions, local information security and select server support functions. She joined the Bank's Audit Department in 1989 and was named assistant vice president of the Payments Support Department in 2000. In 2001, she was named vice president in the Bank's Customer Relations and Support Office and assumed duties as vice president of the NSD in 2010. She has a bachelor's degree from Missouri State University and an MBA from Rockhurst University.

**Kimberly Robbins** has been promoted to vice president with senior leadership responsibility for National Service Desk operations. She was previously assistant vice president for the NSD. She joined the Bank's Omaha Branch in 1996 and held positions in Cash Services and Human Resources before transferring to Kansas City in 1998. In 2000, she left the Bank and held marketing positions with GAP Inc. and Payless ShoeSource. In 2007, she rejoined the Bank as a staff manager in the Customer Relations and Support Office and was named assistant vice president in 2010. She holds a bachelor's degree from the University of Nebraska, Lincoln.

With staff in its Kansas City headquarters and at branches in Denver, Oklahoma City and Omaha, the Bank participates in setting the nation's monetary policy, supervises and regulates banks and bank holding companies, and provides financial services to depository institutions.

###

