

MEMORANDUM OF AGREEMENT

The reorganization under which the operational and industrial Customer Support Representatives (CSRs) will report to supervisors at the Defense Supply Center Columbus and the Defense Supply Center Richmond will change the chain of command for those CSRs. The parties agree to the following provisions regarding this reorganization.

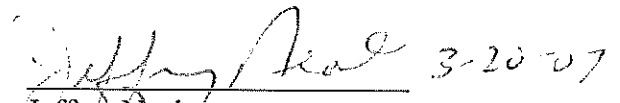
1. The Employer will contact the CSRs affected by this reorganization to explain the administrative processes in the offices to which the CSRs will now report, for such matters as leave requests, training requests, and similar matters.
2. If the CSRs' new management proposes to make changes in conditions of employment for those CSRs (involving, for example, telework, alternative work schedules, family and medical leave, or annual leave approvals), the provisions of the Master Labor Agreement (MLA) will be followed. For example, requirements for safe and healthful working conditions are covered in Article 15, and provisions on changes in telework agreements are covered in Article 9, Section 5C. This could include the provisions of Article 5 for any matters not already covered by the MLA. Any required negotiations will be conducted locally, with the appropriate Local that represents CSRs being affected by this reorganization.
3. If a Local wishes to negotiate provisions regarding communications between management and the CSRs or their union representatives, it may initiate such negotiations under Article 5, Section 2A.

For the Customer Service Representatives:



Patricia M. Viers
AFGE, Council 169

For DLA:



Jeffrey Neal
Director, Human Resources