

# Do Perceptions of Leadership Change?

Comparison of 1<sup>st</sup> Time Participation (2005-06) vs. 2<sup>nd</sup> Time (2007-08)

## Summary of Results

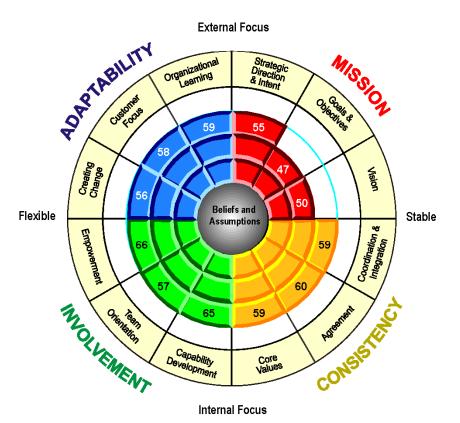
### Perception Changes:

- "Self" (i.e., how managers perceive themselves)
  did not change
- Peers increased 8.7 percentile points (11.8%)
- Direct Reports increased 11.7 percentile points (22.9%)
- Bosses increased 11.6 percentile points (19.2%)
- Others increased 20.7 percentile points (37.8%)
- OVERALL (excluding Self): Increase of 14.4 percentile points (22.9%)

#### **Self First Time**

#### **External Focus ADAPTABILITY** Organizational Learning Strategic Direction & Intent Creating Change 50 Beliefs and Flexible Stable Assumptions 59 60 65 59 Capability Development Values Core

#### **Self Second Time**



#### Leaders' Perceptions of Themselves (1st Survey):

Internal Focus

- 10 of 12 (83%) attributes in 3rd quartile.
- 2 of 12 (17%) attributes in 2nd quartile.
- Empowerment, Involvement, and Internal Focus are strongest leadership skills.
- Goals and Objectives, Mission, and External Focus are the most challenging skills.
- Average Percentile Score: 57.6

#### **Leaders' Perceptions of Themselves (2<sup>nd</sup> Survey):**

- No changes in any attribute or percentile score.
- All strengths and challenges remain the same.
- Average Percentile Score: 57.6



**Team Orientation** 

Core Values

Agreement

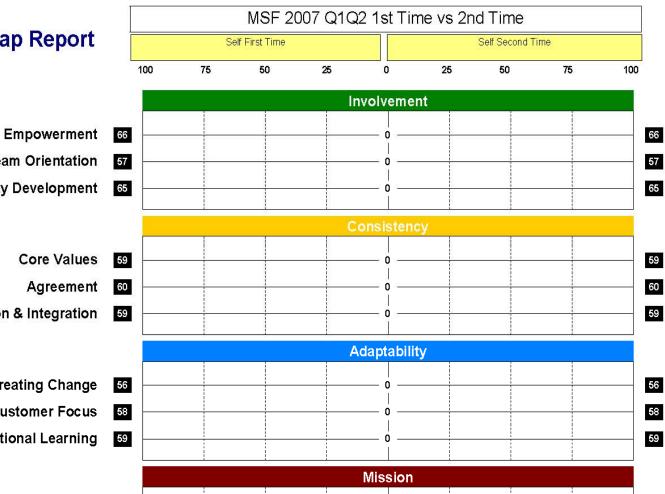
**Creating Change** 

**Customer Focus** 

Organizational Learning

Capability Development

Coordination & Integration



Strategic Direction & Intent 55 Goals & Objectives 47 Vision 50 50



Bar on left indicates this group has a higher percentile score









#### **Combined Other First Time**

#### **External Focus ADAPTABILITY** Organizational Learning Strategic Direction & Intent Change Beliefs and Flexible Stable Assumptions 66

64

51

Values Core

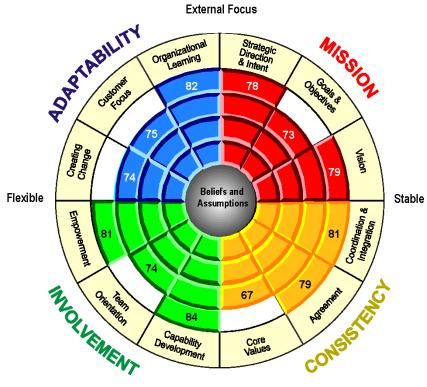
Internal Focus

70

Capability

Development

#### **Combined Other Second Time**



Internal Focus

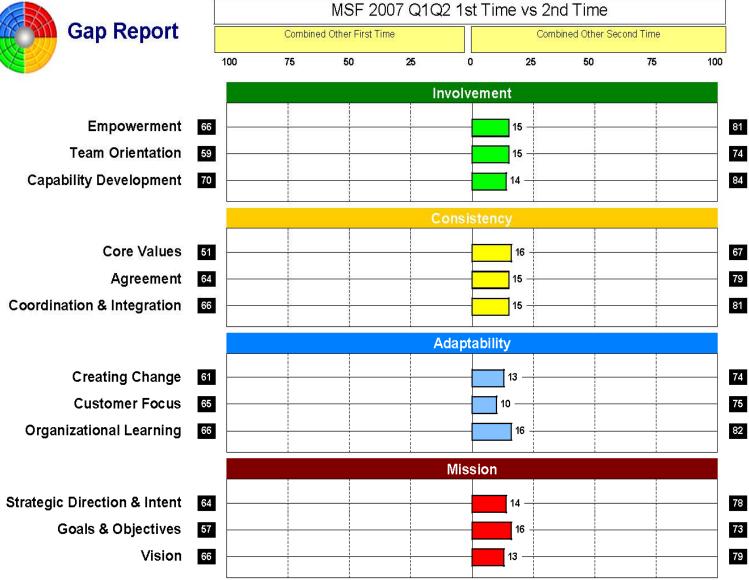
#### Combined Perceptions of Leaders (1st Survey):

- 12 of 12 (100%) attributes in 3rd quartile.
- Capability Development, Involvement, and Flexibility are strongest leadership skills.
- Core Values, Consistency, and Stability are the most challenging leadership skills.
- Average Percentile Score: 62.9

#### Combined Perceptions of Leaders (2<sup>nd</sup> Survey):

- 7 of 12 (58%) attributes are in the 4<sup>th</sup> quartile.
- 5 of 12 (42%) attributes are in the 3<sup>rd</sup> quartile.
- All attribute percentiles increased by 10 to 16 points.
- Strengths in leadership skills remained the same.
- Challenges in leadership skills remained the same.
- Average Percentile Score: 77.3











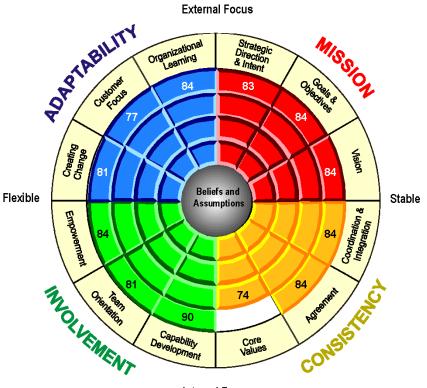




#### **Peer First Time**

#### **External Focus ADAPTABILITY** Organizational Learning Strategic Direction & Intent Change Change Beliefs and Flexible Stable Assumptions 75 72 65 82 Capability Core Values Development

#### **Peer Second Time**



Internal Focus

#### Peers' Perceptions of Leaders (1st Survey):

- 2 of 12 (16%) attributes in 4th quartile.
- 10 of 12 (84%) attributes in 3rd quartile.
- Capability Development, Involvement, and Internal Focus are strongest leadership skills.

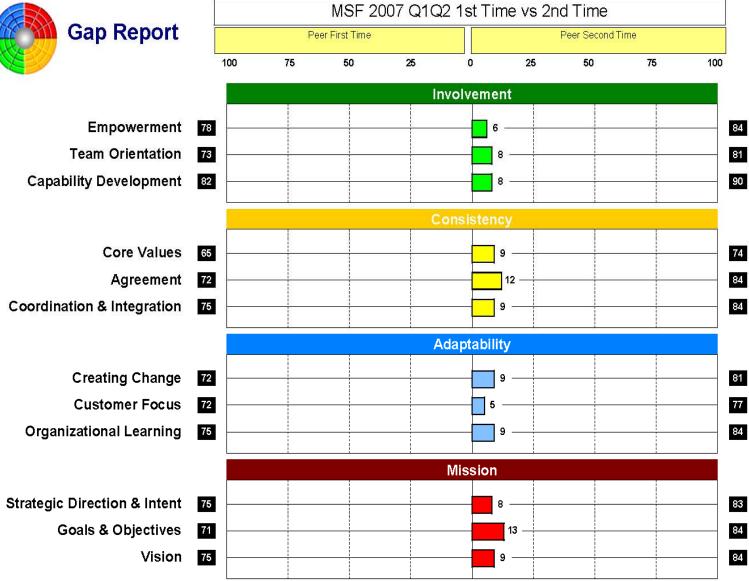
Internal Focus

- Core Values, Consistency, and Stability are the most challenging leadership skills.
- Average Percentile Score: 73.8

#### Peers' Perceptions of Leaders (2<sup>nd</sup> Survey):

- 11 of 12 (92%) attributes in 4<sup>th</sup> quartile.
- 1 of 12 (8%) attributes in 3<sup>rd</sup> quartile.
- All attribute percentile scores increased by 5 to 13 points.
- Strengths in leadership skills remained the same.
- Challenges in leadership skills remained the same.
- Average Percentile Score: 82.5









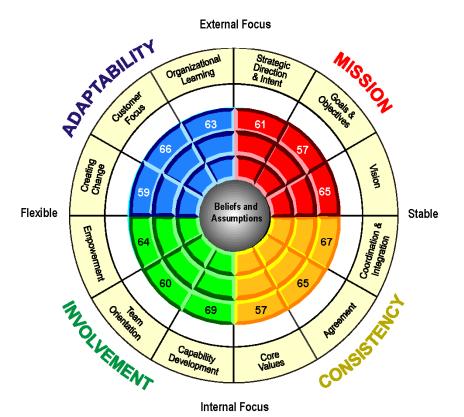




#### **Direct Report First Time**

#### **External Focus** A DAPTABILITY Organizational Learning Strategic Direction & Intent 51 Change Change 55 Beliefs and Flexible Stable Assumptions 56 52 44 55 Capability Core Values Development Internal Focus

#### **Direct Report Second Time**



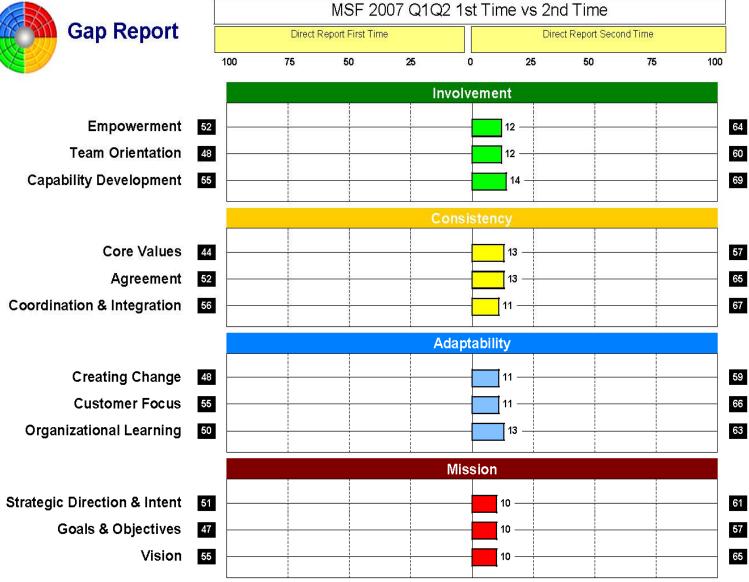
#### **Direct Reports' Perceptions of Leaders (1st Survey):**

- 7 of 12 (58%) attributes in 3rd quartile.
- 5 of 12 (42%) attributes in 2<sup>nd</sup> quartile.
- Coordination and Integration, Involvement, and Flexibility are strongest leadership skills.
- Core Values, Consistency, and Stability are the most challenging skills.
- Average Percentile Score: 51.1

#### **Direct Rprts' Perceptions of Leaders (2<sup>nd</sup> Survey):**

- 12 of 12 (100%) attributes in 3rd quartile.
- All attribute percentiles increased by 10 to 14 points.
- Capability Development, Involvement, and Internal Focus are strongest leadership skills.
- Core Values/Goals and Objectives, Mission, and External Focus are most challenging leadership skills.
- Average Percentile Score: 62.8











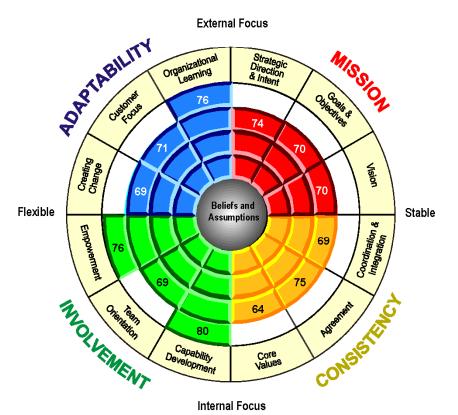




#### **Boss First Time**

#### **External Focus ADAPTABILITY** Organizational Learning Strategic Direction & Intent Change Change Beliefs and Flexible Stable Assumptions 57 60 69 56 Capability Development Values Core Internal Focus

#### **Boss Second Time**



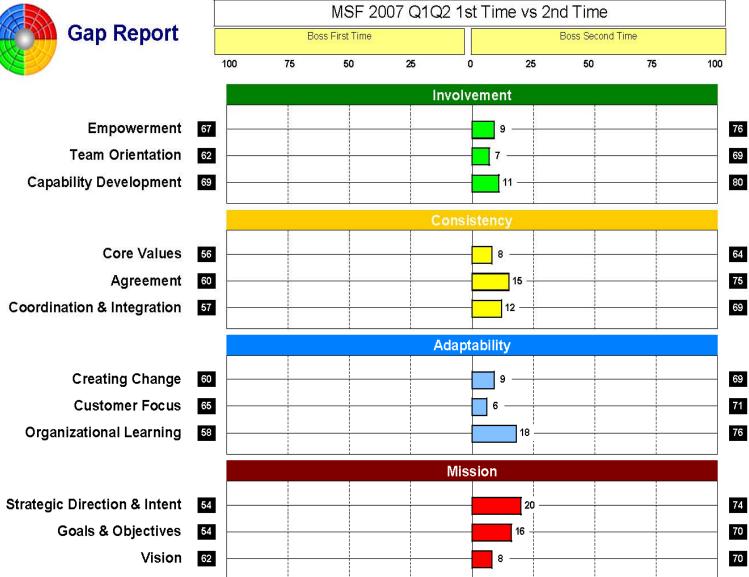
#### Boss' Perceptions of Leaders (1st Survey):

- 12 of 12 (100%) attributes in 3rd quartile.
- Capability Development, Involvement, and Flexibility are strongest leadership skills.
- Goals and Objectives/Strategic Direction and Intent, Mission, and Stability are most challenging leadership skills.
- Average Percentile Score: 60.3

#### **Boss' Perceptions of Leaders (2nd Survey):**

- 3 of 12 (25%) attributes in 4<sup>th</sup> quartile.
- 9 of 12 (75%) attributes in 3<sup>rd</sup> quartile.
- All attribute percentile scores increased by 6 to 20 points.
- Strengths in leadership skills remained the same.
- Core Values, Consistency, and Stability are the most challenging leadership skills.









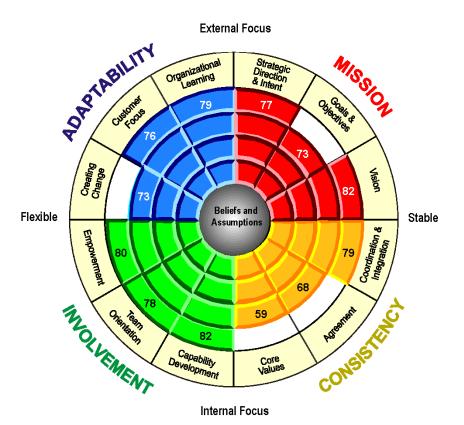




#### **Other First Time**

#### **External Focus ADAPTABILITY** Organizational Learning Strategic Direction & Intent Change Change 58 Beliefs and Flexible Stable Assumptions 60 40 54 67 Capability Values Core Development Internal Focus

#### **Other Second Time**



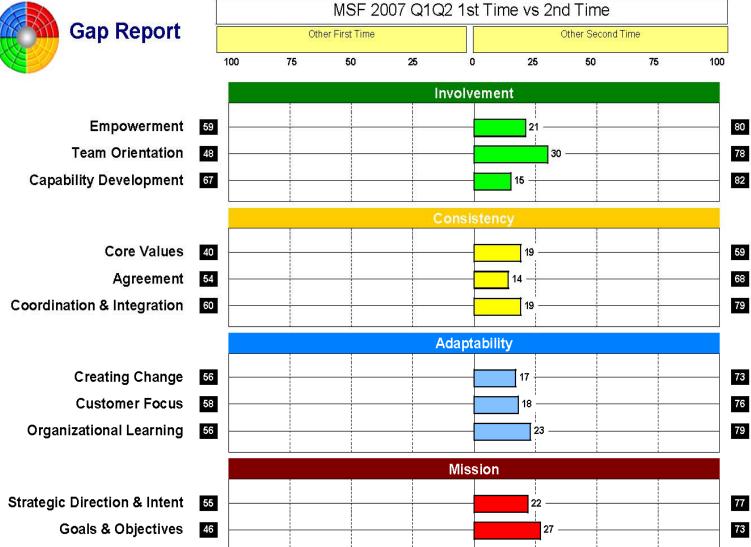
#### Others' Perceptions of Leaders (1st Survey):

- 9 of 12 (75%) attributes in 3rd quartile.
- 3 of 12 (25%) attributes in 2nd quartile.
- Capability Development, Involvement, and Flexibility are strongest leadership skills.
- Core Values, Consistency, and Stability are the most challenging skills.
- Average Percentile Score: 54.8

#### Others' Perceptions of Leaders (2<sup>nd</sup> Survey):

- 7 of 12 (58%) attributes in 4<sup>th</sup> quartile.
- 5 of 12 (42%) attributes in 3<sup>rd</sup> quartile.
- All attribute percentile scores increased by 14 to 30 points.
- Strengths in leadership skills remained the same.
- Challenges in leadership skills remained the same.
- Average Percentile Score: 75.5







58

Vision

Bar on left indicates this group has a higher percentile score





Bar on right indicates this group has a higher percentile score



82

