



U.S. Department
of Transportation
**Federal Aviation
Administration**

InFO

Information for Operators

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http://www.faa.gov/other_visit/aviation_industry/airline_operators/airline_safety/info

An InFO contains valuable information for operators that should help them meet certain administrative, regulatory, or operational requirements with relatively low urgency or impact on safety.

Subject: Introducing InFOs.

Background: FAA Order 8000.91, Information for Operators (InFO), dated October 20, 2006, establishes the authority for the InFO process and describes some of the features of the process. The purpose of Order 8000.91 compares to that of the Safety Alert for Operators (SAFO). Much like SAFOs, which contain critical safety information, an InFO message contains valuable information for operators that should help them meet certain administrative, regulatory, or operational requirements with relatively low urgency or impact on safety. InFOs contain information or a combination of information and recommended action to be taken by the respective operators identified in each individual InFO.

Discussion: An InFO does not burden FAA inspectors or operators with requirements. Instead, an InFO exploits the power of electronic mail and the Internet to share important information broadly and quickly. Besides helping air carriers in meeting their administrative and safety related obligations, InFOs should be valuable in promoting their performance and, hence, their business interests.

Recommended Action: Besides FAA inspectors, air carrier certificate holders - particularly directors of safety (DOS) and directors of operations (DO) - fractional ownership program managers, and training center managers should know of the InFO process and should pay particular attention to any InFO bearing directly on their operations. Operators should consider immediate implementation of any applicable action recommended in an InFO.

The FAA strives to notify the appropriate contact person for each operator affected by a new InFO. However, DOS, DO, fractional ownership program managers, training center managers, and any other person involved in operations of transport category airplanes should make a habit of regular visits to the InFO Web site.