

Exhibit 300: Capital Asset Plan and Business Case Summary

Part I: Summary Information And Justification (All Capital Assets)

Section A: Overview (All Capital Assets)

1. **Date of Submission:** 2009-06-15 16:59:10

2. **Agency:** 023

3. **Bureau:** 10

4. **Name of this Investment:** Federal Supply Service 19 - Dashboard

5. **Unique Project (Investment) Identifier:** 023-10-01-14-01-1030-00

6. **What kind of investment will this be in FY 2011?:** Mixed Life Cycle

- Planning
- Full Acquisition
- Operations and Maintenance
- Mixed Life Cycle
- Multi-Agency Collaboration

7. **What was the first budget year this investment was submitted to OMB?** FY2001 or earlier

8. **Provide a brief summary and justification for this investment, including a brief description of how this closes in part or in whole an identified agency performance gap; this description may include links to relevant information which should include relevant GAO reports, and links to relevant findings of independent audits.**

The FSS-19 system, which became operational in 1980, supports the FAS Offices of General Supplies and Services, Integrated Technology Services, Assisted Acquisition Services, and Acquisition Management in attaining their goals of providing best value for the customer. The system also provides support to the FAS Customer Supply Center (CSC) and GSA Advantage! systems. Internal FSS-19 customers include FAS personnel located in the acquisition centers, depots in Region 2 (NY) and Region 9 (San Francisco), and the Office of Customer Accounts and Research. External users (in other Federal agencies and the military, District of Columbia government, eligible State and local governments, and educational institutions receiving Federal funds) send orders to FSS-19 through other systems such as the Defense Automated Addressing System, CSC, Warehouse Management System, GSA Advantage!, and the Touch Tone Ordering System for the U.S. Postal Service. Over 210,000 customers use FSS-19 each year. FSS-19 is an end-to-end order processing system, performing all major phases of the order process. Automation features of FSS-19 include supply decision-making and routing of customer orders to the stock or special order programs, maintaining backorders, processing cancellations, providing the status of all customer orders, sending billing data to the Office of Finance, retrieving data on-line, maintaining summarized information on customer demand and the history of over 10 million orders, reporting contract and purchase order data to the Federal Procurement Data System, interfacing with the Central Contractor Registration System, managing pricing and cataloging of items, receiving and storing stock, maintaining currency of items in stock and recommending stock replenishments, generating all depot documentation for packing and shipping stock items, using Workload Selection Instruction so each depot can determine how to consolidate shipments based on route, carrier and/or area, creating and maintaining contracts, writing and amending purchase orders, tracking vendors, negotiating Schedules and Special Item Numbers, maintaining vendor sales and payments data for the Industrial Funding Fee (IFF) program, monitoring IFF activity and identifying late sales and payments, and notifying vendors about various IFF problems. FSS-19 interfaces with the order processing systems mentioned above and with various financial accounting systems (NEAR/Pegasys).

- a. **Provide here the date of any approved rebaselining within the past year, the date for the most recent (or planned) alternatives analysis for this investment, and whether this investment has a risk management plan and risk register.**

9. Did the Agency’s Executive/Investment Committee approve this request? *

a. If "yes," what was the date of this approval? *

10. Contact information of Program/Project Manager?

- Name: *
- Phone Number: *
- Email: *

11. What project management qualifications does the Project Manager have? (per FAC-P/PM)? *

- Project manager has been validated according to FAC-PMPM or DAWIA criteria as qualified for this investment.
- Project manager qualifications according to FAC-P/PM or DAWIA criteria is under review for this investment.
- Project manager assigned to investment, but does not meet requirements according to FAC-P/OM or DAWIA criteria.
- Project manager assigned but qualification status review has not yet started.
- No project manager has yet been assigned to this investment.

12. If this investment is a financial management system, then please fill out the following as reported in the most recent financial systems inventory (FMSI):

Financial management system name(s)	System acronym	Unique Project Identifier (UPI) number
*	*	*

a. If this investment is a financial management system AND the investment is part of the core financial system then select the primary FFMIA compliance area that this investment addresses (choose only one): *

- computer system security requirement;
- internal control system requirement;
- core financial system requirement according to FSIO standards;
- Federal accounting standard;
- U.S. Government Standard General Ledger at the Transaction Level;
- this is a core financial system, but does not address a FFMIA compliance area;
- Not a core financial system; does not need to comply with FFMIA

Section B: Summary of Funding (Budget Authority for Capital Assets)

1.

Table 1: SUMMARY OF FUNDING FOR PROJECT PHASES (REPORTED IN MILLIONS) (Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)									
	PY1 and earlier	PY 2009	CY 2010	BY 2011	BY+1 2012	BY+2 2013	BY+3 2014	BY+4 and beyond	Total
Planning:	*	\$4.6	\$2.2	\$3.3	*	*	*	*	*
Acquisition:	*	\$0.0	\$0.0	\$0.0	*	*	*	*	*
Subtotal Planning & Acquisition:	*	\$4.6	\$2.2	\$3.3	*	*	*	*	*
Operations & Maintenance:	*	\$21.4	\$17.0	\$17.0	*	*	*	*	*
Disposition Costs (optional):	*	\$0.0	\$0.0	\$0.0	*	*	*	*	*
SUBTOTAL:	*	\$26.0	\$19.2	\$20.3	*	*	*	*	*
Government FTE Costs should not be included in the amounts provided above.									
Government FTE Costs	*	\$1.6	\$1.5	\$1.5	*	*	*	*	*
Number of FTE represented by Costs:	*	\$18.0	\$19.0	\$19.0	*	*	*	*	*
TOTAL(including FTE costs)	*	\$45.6	\$39.7	\$40.8	*	*	*	*	*

2. If the summary of funding has changed from the FY 2010 President’s Budget request, briefly explain those changes:

*

Section C: Acquisition/Contract Strategy (All Capital Assets)

1.

Table 1: Contracts/Task Orders Table

Contract or Task Order Number	Type of Contract/ Task Order (In accordance with FAR Part 16)	Has the contract been awarded (Y/N)	If so what is the date of the award? If not, what is the planned award date?	Start date of Contract/ Task Order	End date of Contract/ Task Order	Total Value of Contract/ Task Order (M)	Is this an Interagency Acquisition? (Y/N)	Is it performance based? (Y/N)	Competitively awarded? (Y/N)	What, if any, alternative financing option is being used? (ESPC, UESC, EUL, N/A)	Is EVM in the contract? (Y/N)
GSGPNB SGS208 - GS35F03 43J (Unisys FAME)	Time and Materials	Y	2009-01-27	2009-01-27	2009-09-30	\$32,079.5	N	N	Y	*	*
GSGPNB SGS201 - GS35F01 64M (Savvis)	Firm Fixed Price and Time and Materials	Y	2002-04-01	2009-01-27	2009-09-30	\$9,918.8	N	Y	Y	*	*
GSGPNB SGS158 - GS35464 4G (Computer Technology Associates)	Time and Materials	Y	2003-09-01	2009-01-27	2009-09-30	\$1,248.5	N	N	Y	*	*
GSGPNB SGS161 - GS35F03 43J (Unisys ClearPath Hosting)	Firm Fixed Price and Time and Materials	Y	2002-07-01	2009-01-27	2009-09-30	\$3,377.2	N	N	Y	*	*
GS35F52 12H - GSGPNB SGS152 (Sybase)	Time and Materials	Y	2002-08-01	2009-01-28	2009-09-30	\$3,934.9	N	N	Y	*	*
GSGPNB SGS162 - GS35F52 12H (Sybase Maintenance)	Maintena nce	Y	2002-08-01	2009-01-28	2009-09-30	\$660.0	N	N	Y	*	*
GSGPNB SGS154 - GS35F03 43J (Unisys Libra Maintenance)	Maintena nce	Y	2009-01-27	2009-01-27	2009-09-30	\$663.4	N	N	Y	*	*

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:

*

3. Is there an acquisition plan which reflects the requirements of FAR Subpart 7.1 and has been approved in accordance with agency requirements? *

a. If "yes," what is the date? *

Section D: Performance Information (All Capital Assets)

Table 1: Performance Information Table

Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
2006	1. Provide Best Value for Customer Agencies and Taxpayers	Customer Results	Customer Satisfaction	Increase customer satisfaction as indicated by survey.	72.6	78.6	78.8
2006	1. Provide Best Value for Customer Agencies and Taxpayers	Mission and Business Results	Goods Acquisition	Increase business volume.	\$37.652M	\$49.455M	\$48.679M
2006	3. Operate Efficiently and Effectively	Processes and Activities	Efficiency	Reduce the cycle time to process offers.	97.8 Days	95 Days	87.8 Days
2006	3. Operate Efficiently and Effectively	Technology	Availability	Percentage of servers (Unix and mainframe) that meet the monthly availability goals	99%	100%	99.91% through July 2006
2007		Customer Results	Customer Satisfaction	Increase customer satisfaction as indicated by survey.	71.7	77.7	74.3
2007		Mission and Business Results	Goods Acquisition	Increase business volume.	\$47.125M	\$48.389M	47.350M
2007	3. Operate Efficiently and Effectively	Processes and Activities	Efficiency	Reduce the cycle time to process offers or to process modifications.	97.8 Days	95 Days	1809 modifications (eMods) processed in FY07, average time of 33.8 days
2007	3. Operate Efficiently and Effectively	Technology	Availability	Percentage of servers (Unix and mainframe) that meet the monthly availability goals	99%	100%	99.5%
2008	3. Best Value: Develop and deliver timely, accurate, and cost-effective acquisition services and business solutions.	Customer Results	Customer Satisfaction	Increase customer satisfaction as indicated by survey.	72.6	78.6	Survey results unavailable at this time
2008	3. Best Value: Develop and deliver timely, accurate, and cost-effective acquisition services and business	Mission and Business Results	Goods Acquisition	Increase business volume.	\$45.448M	\$49.255M	Actuals not available at this time.

Table 1: Performance Information Table

Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	solutions.						
2008	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/workplaces, motor vehicles, and personal property provide by GSA.	Processes and Activities	Complaints	Reduce the cycle time to process offers or to process modifications.	97.8 Days	95 Days	offers = 75.5 days mods = 13.1 days
2008	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/workplaces, motor vehicles, and personal property provide by GSA.	Technology	Availability	Percentage of servers (Unix and mainframe) that meet the monthly availability goals	99%	100%	99.98%
2009	3.Best Value:Develop and deliver timely, accurate, and cost-effective acquisition services and business solutions.	Customer Results	Customer Satisfaction	Increase customer satisfaction as indicated by survey.	72.6	78.6	Survey results not available at this time
2009	3.Best Value:Develop and deliver timely, accurate, and cost-effective acquisition services and business solutions.	Mission and Business Results	Goods Acquisition	Increase business volume.	47.125M	\$48.389M	Actuals not available at this time.
2009	1.Stewardship:Lead Federal agencies in the economical/efficient	Processes and Activities	Complaints	Reduce the cycle time to process offers or to process modifications.	97.8 Days	95 Days	offers = 70.5 days mods = 26.1 days

Table 1: Performance Information Table

Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/ workplaces, motor vehicles, and personal property provide by GSA.						
2009	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/ workplaces, motor vehicles, and personal property provide by GSA.	Technology	Availability	Percentage of servers (Unix and mainframe) that meet the monthly availability goals	99%	100%	99.86
2010	3.Best Value:Develop and deliver timely, accurate, and cost-effective acquisition services and business solutions.	Customer Results	Customer Satisfaction	Increase customer satisfaction as indicated by survey.	72.6	78.6	
2010	3.Best Value:Develop and deliver timely, accurate, and cost-effective acquisition services and business solutions.	Mission and Business Results	Goods Acquisition	Increase business volume	47.125M	48.389M	
2010	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy	Processes and Activities	Efficiency	Reduce the cycle time to process offers or to process modifications	97.8 Days	95 Days	

Table 1: Performance Information Table

Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	development and by the exemplary mgmt of the buildings/ workplaces, motor vehicles, and personal property provide by GSA.						
2010	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/ workplaces, motor vehicles, and personal property provide by GSA.	Technology	Availability	Percentage of servers (Unix and mainframe) that meet the monthly availability goals	99%	100%	
2011	3.Best Value:Develop and deliver timely, accurate, and cost-effective acquisition services and business solutions.	Customer Results	Customer Satisfaction	Increase customer satisfaction as indicated by survey.	72.6	78.6	
2011	3.Best Value:Develop and deliver timely, accurate, and cost-effective acquisition services and business solutions.	Mission and Business Results	Goods Acquisition	Increase business volume	47.125M	48.389M	
2011	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/	Processes and Activities	Efficiency	Reduce the cycle time to process offers or to process modifications	97.8 Days	95 Days	

Table 1: Performance Information Table

Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	workplaces, motor vehicles, and personal property provide by GSA.						
2011	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/workplaces, motor vehicles, and personal property provide by GSA.	Technology	Availability	Percentage of servers (Unix and mainframe) that meet the monthly availability goals	99%	100%	
2012	3.Best Value:Develop and deliver timely, accurate, and cost-effective acquisition services and business solutions.	Customer Results	Customer Complaints	Increase customer satisfaction as indicated by survey.	72.6	78.6	
2012	3.Best Value:Develop and deliver timely, accurate, and cost-effective acquisition services and business solutions.	Mission and Business Results	Goods Acquisition	Increase business volume	47.125 M	48.389 M	
2012	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/workplaces, motor vehicles, and personal property provide by GSA.	Processes and Activities	Efficiency	Reduce the cycle time to process offers or to process modifications	97.8 Days	95 Days	

Table 1: Performance Information Table

Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
2012	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/workplaces, motor vehicles, and personal property provide by GSA.	Technology	Availability	Percentage of servers (Unix and mainframe) that meet the monthly availability goals	99%	100%	

Part II: Planning, Acquisition And Performance Information

Section A: Cost and Schedule Performance (All Capital Assets)

1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline								
Description of Milestones	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Cost and Schedule for Maintenance (FY03)	\$13.8	\$13.8	2002-10-01	2002-10-01	2003-09-30	2003-09-30	100.00%	100.00%
O&M (SS) FY08	\$22.5	\$22.5	2007-10-01	2007-10-01	2008-09-30	2008-09-30	100.00%	100.00%
DME (FY09)	\$4.7	\$3.1	2008-10-01	2008-10-01	2009-09-30		90.00%	58.00%
O&M (SS) FY09	\$16.4	\$16.4	2008-10-01	2008-10-01	2009-09-30	2009-09-30	100.00%	100.00%
DME (FY10)	\$9.6	\$0.8	2009-10-01	2009-10-01	2010-09-30		9.00%	9.00%
O&M (SS) FY10	\$26.8	\$6.7	2009-10-01	2009-10-01	2010-09-30		25.00%	25.00%
DME (FY11)	*	*	2010-10-01		2011-09-30		0.00%	0.00%
O&M (SS) FY11	*	*	2010-10-01		2011-09-30		0.00%	0.00%
DME (FY12)	*	*	2011-10-01		2012-09-30		0.00%	0.00%
O&M (SS) FY12	*	*	2011-10-01		2012-09-30		0.00%	0.00%
DME (FY13)	*	*	2012-10-01		2013-09-30		0.00%	0.00%
Cost and Schedule for Maintenance (FY04)	\$10.6	\$10.6	2003-10-01	2003-10-01	2004-09-30	2004-09-30	100.00%	100.00%
O&M (SS) FY13	*	*	2012-10-01		2013-09-30		0.00%	0.00%
DME (FY05)	\$3.6	\$2.3	2004-10-01	2004-10-01	2005-09-30	2005-09-30	100.00%	100.00%
O&M (SS) FY05	\$15.2	\$15.2	2004-10-01	2004-10-01	2005-09-30	2005-09-30	100.00%	100.00%
DME FY06	\$4.6	\$4.4	2005-10-01	2005-10-01	2006-09-29	2006-08-25	100.00%	100.00%
O&M (SS) FY06	\$21.4	\$21.4	2005-10-01	2005-10-01	2006-09-29	2006-09-30	100.00%	100.00%
DME (FY07)	\$5.9	\$0.9	2006-10-01	2006-10-01	2007-09-30	2007-08-30	100.00%	100.00%
O&M (SS) FY07	\$22.4	\$20.6	2006-10-01	2006-10-01	2007-09-30	2007-09-30	100.00%	100.00%
DME (FY08)	\$5.0	\$1.8	2007-10-01	2007-10-01	2008-09-30	2008-09-30	100.00%	100.00%

* - Indicates data is redacted.