

**Table 8.3. Revenue and Expense Statistics for Major U.S. Publicly Owned Electric Utilities (With Generation Facilities), 1999 through 2010**

(Million Dollars) Description	2010	2009	2008	2007	2006	2005	2004	2003	2002	2001	2000	1999
<b>Operating Revenue -</b>												
<b>Electric</b>	NA	NA	NA	NA	NA	NA	NA	33,906	32,776	38,028	31,843	26,767
<b>Operating Expenses -</b>												
<b>Electric</b>	NA	NA	NA	NA	NA	NA	NA	29,637	28,638	32,789	26,244	21,274
<b>Operation Including</b>												
<b>Fuel</b>	NA	NA	NA	NA	NA	NA	NA	22,642	21,731	25,922	19,575	15,386
Production	NA	NA	NA	NA	NA	NA	NA	17,948	17,176	21,764	15,742	11,923
Transmission	NA	NA	NA	NA	NA	NA	NA	872	858	785	781	732
Distribution	NA	NA	NA	NA	NA	NA	NA	696	680	605	574	516
Customer Accounts	NA	NA	NA	NA	NA	NA	NA	582	537	600	507	415
Customer Service	NA	NA	NA	NA	NA	NA	NA	280	315	263	211	160
Sales	NA	NA	NA	NA	NA	NA	NA	84	74	73	66	49
<b>Administrative and</b>												
<b>General</b>	NA	NA	NA	NA	NA	NA	NA	2,180	2,090	1,832	1,695	1,591
<b>Maintenance</b>	NA	NA	NA	NA	NA	NA	NA	2,086	1,926	1,904	1,815	1,686
<b>Depreciation and</b>												
<b>Amortization</b>	NA	NA	NA	NA	NA	NA	NA	3,844	3,907	4,009	3,919	3,505
<b>Taxes and Tax</b>												
<b>Equivalents</b>	NA	NA	NA	NA	NA	NA	NA	1,066	1,074	954	936	697
<b>Net Electric Operating</b>												
<b>Income</b>	NA	NA	NA	NA	NA	NA	NA	4,268	4,138	5,238	5,598	5,493

NA = Not available.

Notes: • In 2004, Form EIA-412 was terminated. • Totals may not equal sum of components because of independent rounding.

Source: U.S. Energy Information Administration, EIA Form-412, "Annual Electric Industry Financial Report," and predecessor forms.