Fall 09 FEDLINK Membership Meeting
"Options for Virtual Reference"

Date
Wednesday
November 4, 2009

Time
9:00 a.m. - 1:00 p.m. (Public access allowed into the Library of Congress after 8:30 a.m.)

Place
Library of Congress
Madison Building
West Dining Room, 6th Floor
101 Independence Avenue, SE
Washington, DC 20540

Metro/Directions
Capitol South
(Orange/Blue Lines)
Directions to the Library of Congress

Sponsor
FEDLINK

Information
Call Holly Kerwin
(202) 707-4854
hnic@loc.gov
TTY (202) 707-4995
Request ADA Accommodations five business days in advance at ADA@loc.gov.

Registration
Free, but advanced registration is required. Register online at http://www.loc.gov/flicc/feveform.html.

Cancellations
Please notify FLICC at (202) 707-4813 if you cannot attend to allow those on the waiting list an opportunity to register.

Web Conferencing Opportunity
If you would like to participate via conferencing software, send email to hnic@loc.gov.

*P*lease join us for a brief update on FEDLINK activities and a chance to hear from colleagues about how they are currently performing virtual reference.

Speakers will include:

~ Phillip Ip, Army Corp. of Engineers will discuss participation in the U.S. Army QuestionPoint group.

~ Representatives from The National Defense University will describe their experience using an internal system for handling virtual reference.

~ Jennifer McMahan and Jan Oberla, Department of Justice will discuss their current use of QuestionPoint.

~ Neal Kaske, NOAA will explore the idea of a "federal system" for virtual reference.

The last hour will be a question/answer session - an opportunity for members and presenters to discuss, what works and what does not. Topics of conversation will cover collaboration, work staff buy-in/training and marketing.

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10/5/09