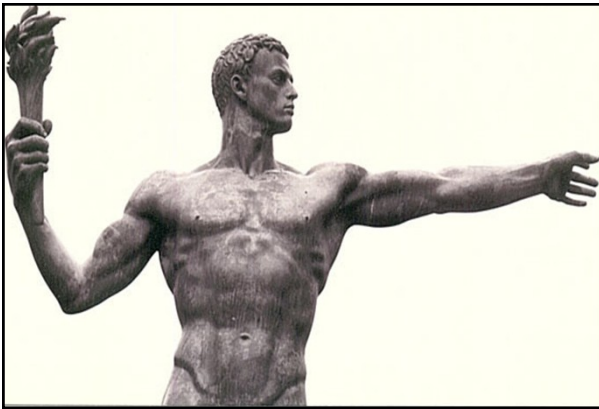


# ARMY OPERATIONAL KNOWLEDGE MANAGEMENT

## THE COMMANDER AS KM CHAMPION

The Commander is a unit's visionary and KM champion. It is the Commander who develops the culture of continuous organizational learning. It is the Commander who provides and implements strategic planning that supports organizational learning. It is the Commander who demonstrates why KM is important to improving organizational effectiveness. With the Commander's support, the KMO can provide the expertise to make it so.



### Supporting your KMO

- Approve the KM Plan
- Enforce the approved Battle Rhythm
- Enforce B2C2WG attendance
- Get KM personnel trained in schools and exercises
- Employ best KM practices / lessons
- Include KMO as special staff officer
- Ensure KMO, G6, CofS, and CHOPS play well together

### Questions from KMOs

- What are your Top 5 information requirements?
- What are your Top 5 KM issues and concerns?
- What do you want on your Common Operational Picture?
- How do you want info presented? (Sharepoint? Slides? Notebook?)
- How will you collaborate with your subordinates?

### What Your KMO Expects From You

- Trust — Walk the KM Talk, show passion and persistence, back new ideas, focus on the process.
- Guidance — Your KM philosophy, Top 5 things you expect your KMO to accomplish, command metrics, CCIRs.
- Answers— Be detailed and specific. Take the time to articulate your requirements. Describe your commander's intent.



*"Strive to ensure that our units are learning organizations....the side learns and adapts the fastest gains important advantages."*

GEN Petraeus

Military Review, Sep/Oct 2008

KM Net, Professional Army Forum:

<https://forums.army.mil/secure/CommunityBrowser.aspx>