

Comcast Digital Voice Unlimited Package (with cable AND internet service)		\$38.95
Comcast Digital Voice Unlimited Package (CDV only)		\$44.95
Comcast Digital Voice Local With More™		\$24.95
Additional Lines - Premium (with all features per line)		\$20.00
Additional Lines - Basic (without features per line)		\$10.00
Digital Voice Modem Lease		\$5.00
Carefree Minutes™ Mexico 100		\$4.95
Carefree Minutes™ Western Europe 100		\$4.95
Carefree Minutes™ Asia 100		\$4.95
Carefree Minutes™ Latin America 100		\$9.95

Comcast Performance Blast! (16Mbps/2Mbps) (with cable AND/OR CDV)^		\$62.95
Comcast Performance Blast! (16Mbps/2Mbps) (internet service only)^		\$71.95
Performance Plus (8Mbps/2Mbps) (with cable AND/OR CDV)^		\$52.95
Performance Plus (8Mbps/2Mbps) (internet service only)^		\$67.95
Performance (6Mbps/1Mbps) (with cable AND/OR CDV)^		\$42.95
Performance (6Mbps/1Mbps) (internet service only)^		\$57.95
Economy (1Mbps/384Kbps) (with cable AND/OR CDV)^		\$24.95
Economy (1Mbps/384Kbps) (internet service only)^		\$39.95
High-Speed Internet Modem Lease Fee		\$5.00
Comcast Home Networking available. Call for price.		

Technician Visit†		\$30.00
Cable/Video Installation †		\$20.00
Install Additional Outlet		\$15.00
High-Speed Internet Installation††		\$20.00
High-Speed Internet - Install Home Network††		\$74.95
Digital Voice Installation††		\$20.00
Digital Voice - Phone Jack Installation (install or relocation)		\$19.95
Hourly Service Charge		\$50.00
Wall Fish (per 15 minutes)		\$12.50
Other Install (auto change - no home visit required)		\$2.99
Cable/Video Reactivation		\$5.00
High-Speed Internet Reactivation		\$5.00
Digital Voice Reactivation		\$5.00
Live Agent Assisted Payment Fee - Call Center		\$4.00
Live Agent Assisted Payment Fee - Service Center		\$1.99
Customer Service Call		\$50.00
Field Collection		\$20.00
Late Fee		\$7.00
Returned Check or Insufficient Funds Fee		\$25.00
Unreturned Equipment Charge		Varies
Equipment Deposit (may be required)		Varies

Receiver and Remote		\$4.20
Remote Control		\$0.20
HDTV Receiver		\$8.95
CableCARD (first card in device)		\$0.00
CableCARD (additional card in same device)		\$1.50
Service Protection Plan		\$2.95

††Comcast Digital Voice™ includes unlimited nationwide direct dial calling from your home including calls to Puerto Rico, US Virgin Islands, Guam, Saipan, American Samoa, and Alaska. The following calling features are also included: 3-way Calling, Anonymous Call Rejection, Call Forwarding Selective Call Forwarding Variable, Call Return, Call Screening, Call Waiting, Caller ID, Caller ID Per-Call or Per-Line Blocking, Caller ID with Call Waiting, Repeat Dialing, Speed Dial 8, Enhanced Voice Mail and other enhanced features. Prices shown are for the Voice component only.

Comcast Digital Voice™ Local With More™ includes unlimited direct-dialed local calling from your home. For information regarding your Local Calling Area, call 1-888-COMCAST. The following calling features are also included: 3-way Calling, Anonymous Call Rejection, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Call Waiting, Caller ID, Caller ID Per-Call or Per-Line Blocking, Caller ID with Call Waiting, Repeat Dialing, Speed Dial 8 and other enhanced features. Prices shown are for the Voice component only. Usage charges apply for calls to land calls forwarded to non-local terminating numbers.

Carefree Minutes™ flat monthly plan pricing applies only to direct dialed calls made from home to locations included with plan and does not include calls to mobile numbers, sponsor-assisted and directory assistance. Separate long distance carrier connections and dial-around calling are not available. Unused minutes do not roll over to the following month. For plan coverage areas and restrictions, call 1-888-265-2278. Please consult the Pricing List at www.comcast.com/wholesale/calling for more information. Carefree Minutes plans require subscription to Comcast Digital Voice service for an additional fee.

^ Modem/Router/Certified Home Networking Device rental fee is not included.

††The Technician Visit service charge will be added to any installation activity that requires a home visit. Only one \$30.00 fee charge per visit.

† In addition to the Technician Visit service charge.

1-888-COMCAST
www.comcast.com



Mid Michigan and West Michigan 1720 and 1721 11/09

04-COM-00000409



Cable Services (Monthly)*

Limited Service (Limited Service is required to receive any other level of video service.)	\$ 9.25
Expanded Service	\$ 48.70
Standard Service (includes Limited Service & Expanded Service)	\$ 57.95

Digital Services (Monthly)*

Digital Classic (Digital Converter or CableCARD required)	\$ 14.95
Digital Preferred Tier (Digital Converter or CableCARD required, includes Digital Classic)	\$ 15.95
Sports Entertainment Package (available with Digital Service only, Digital Converter or CableCARD required)	\$ 4.99
Family Tier (includes Limited Service, Digital Converter & Remote)	\$ 28.10
Digital Video Recorder (DVR) Service (each outlet)	\$ 13.95
(Available with subscription to Digital Service. In addition, a Digital Converter with Digital Video Recorder (DVR) capabilities is required.)	
Digital Starter & Family Tier Additional Outlet (Digital Converter or CableCARD required) (Price includes Digital Converter and Remote)	\$ 3.95
On Demand (Movies & Events)	Prices Vary

Triple Play Packages Available with 24-Month Term Agreements (Monthly)

(Cable Video and High-Speed Internet services limited to a single outlet. Two-year term agreement required. \$150 early termination fee applies if any service is cancelled or downgraded during the 2-year period (except during the first 30 days following service activation). AFTER THE 2-YEAR PERIOD, COMCAST REGULAR CHARGES APPLY UNLESS SERVICE IS CANCELLED. Equipment required for certain services. Use of one converter and remote is included with Digital Starter Triple Play. Preferred Plus Triple Play, and Premier Triple Play packages. All other equipment provided by Comcast is subject to Comcast's regular charges, which are in addition to prices shown. Taxes, franchise, telephone and installation fees are additional. An activation fee of \$29.95 may apply to Comcast Digital Voice Service.)

Digital Starter Triple Play Bundle Includes Full Standard Service, Digital Starter, High-Speed Internet Service, & Digital Voice. (Digital voice service is provided by another Comcast company. Regular monthly rate for Digital Voice is \$39.95 with subscription to video service and High-Speed Cable Internet.)	\$ 99.00
Preferred Plus Triple Play Bundle Includes Digital Preferred Plus Performance High-Speed Internet Service, & Digital Voice. (Digital voice service is provided by another Comcast company. Regular monthly rate for Digital Voice is \$39.95 with subscription to video service and High-Speed Cable Internet.)	\$ 129.99
Premier Triple Play Bundle Includes Digital Premier & Sports Entertainment Pack, Blast!™ High-Speed Internet Service, & Digital Voice. (Digital Voice service is provided by another Comcast company. Regular monthly rate for Digital Voice is \$39.95 with subscription to video service and High-Speed Cable Internet.)	\$ 159.99

Equipment Rates (Monthly)*

Analog or Digital Addressable Converter (Digital Addressable Converter includes Interactive Program Guide, 48 music channels, certain digital channels, multiple screens of premium service(s) subscribed to separately (where available), access to Pay-Per-View and On Demand) (Analog Addressable Converter not available for new subscription.)	\$ 3.70
High Definition Converter (HDTV) (HDTV broadcast signals are included with subscription to Limited Service. To receive HDTV signals provided by the Company, an HDTV capable television set (not provided by the Company) and an HDTV digital converter are required. In addition, to receive HDTV signals available on other service levels, a subscription to that service level is required.)	\$ 7.50
Limited Basic Service Only Converter (for Limited Service only)	\$ 1.10
Remote (Standard or Universal)	\$ 0.25
CableCARD	No Charge
CableCARD (2nd card used with non-Comcast PVRs requiring 2 cards)	\$ 1.50

Franchise, fee and/or applicable taxes not included in above prices. Prices subject to change.

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High-Speed Internet: Equipment (Monthly)*

Modem Rental	\$ 3.00
<small>(Modem rental is only required if subscriber does not own a cable modem.)</small>	
Comcast-Certified Home Networking Device	\$ 5.00
Additional IP Addresses	\$ 6.95

Installation and Service Rates

Hourly Service Charge (HSC)	\$ 35.15
<small>(Non-standard work includes, but is not limited to, wall fishing, extensive drop ceiling work, basement, crawlspace, attic work, removal and replacement of fixtures, relocation of drops, and installation of customer owned equipment such as home theaters, PVR and HDTV equipment.)</small>	
Unwired Home Installation	\$ 47.10
<small>(Refers to installs up to 125 feet from existing Comcast plant; primary outlet only; does not include wall fishing.)</small>	
Prewired Home Installation	\$ 32.55
<small>(Refers to installs up to 125 feet from existing Comcast plant; primary outlet only; does not include wall fishing.)</small>	
Additional Outlet Connection (initial installation)	\$ 17.60
Additional Outlet Connection (separate trip)	\$ 27.10
Relocate Outlet	\$ 21.35
Upgrade of Service (visit required includes HD, HD/DVR, DVR)	\$ 17.95
Downgrade of Service (visit required)	\$ 14.70
Other install-upgrade/downgrade (no visit required)	\$ 1.99
Connect VCR/DVD Player (initial installation)	\$ 7.65
Connect VCR/DVD Player (separate trip)	\$ 14.80
Prewired Home Installation (High-Speed Internet)	\$ 30.99
Installation Comcast Home Networking (first two computers)	\$ 30.99
Installation for each additional Home Networking computer (up to 3 computers)	\$ 29.99
Customer Trouble Call - Video	\$ 28.90
Customer Trouble Call - HSD or CDV	\$ 38.90

Reactivation Fees*

Video Reactivation Fee	\$ 1.99
High-Speed Internet Reactivation Fee	\$ 3.00

Other Charges*

Late Payment Fee	\$ 5.00
<small>Late payment fee will be assessed when the current bill is not paid within 31 days of the beginning of the period billed.</small>	
Service Protection Plan (Monthly)	\$ 3.95
Administrative Fee - Service Charge	\$ 1.99
Non-Sufficient Funds Charge	\$ 25.00
Field Collection Fee	\$ 20.00
Name Change	\$ 5.95
Convenience Fee (via automated response unit)	No Charge
Convenience Fee for payments made by phone via Customer Service Representative	\$ 4.95
Automatic Bill Payment	No Charge
FCC Regulatory Fee (monthly)	\$ 0.06
<small>(FCC regulatory fee varies during the year based on a FCC mandated schedule. This represents the fee in place as of the printing of this schedule.)</small>	

Unreturned Equipment Prices

<small>(FCC regulatory fee varies during the year based on a FCC mandated schedule. This represents the fee in place as of the printing of this schedule.)</small>	
DCT Converter	\$ 100.00
HD Converter	\$ 225.00
HD/DVR Converter	\$ 325.00
Remote	\$ 500.00
Residential Internet Modem	\$ 7.50
Netgear & Linksys Home Network Router	\$ 50.00
SMC Home Network Router	\$ 125.00
Cisco Home Network Router	\$ 150.00
CDV Telephony Modem	\$ 300.00
	\$ 100.00

*Certain services are available separately or as a part of other levels of service. Service is subject to the terms and conditions of Comcast Cable Subscriber Agreement. Please call your local Comcast Cable office for additional service details and restrictions. Prices shown do not include applicable franchise fees, taxes and other fees. ©2007 Comcast Cable Communications, Inc. All rights reserved. Comcast and Comcast logo are registered trademarks of Comcast Corporation. All other trademarks are the property of their respective owners.

Dear Comcast Customer,

At Comcast, our goal is to give you more value, including the largest VOD library and most HD choices, a faster high-speed Internet and the newest technologies for our Comcast Digital Voice service – a low-cost, feature-rich digital phone service. We're also redoubling our efforts to improve your experiences with us, investing more than at any other time in our 45-year history to hire, train and give our employees the tools they need to serve you better.

While we continue to make these investments, Comcast, like many other companies, is experiencing increased business and operational costs in today's challenging economic environment. As a result, beginning **November 1, 2008**, or with your first billing statement thereafter, we are adjusting some of our prices as noted in the attached rate card. If you are currently enjoying a promotion, your current pricing will remain in effect until its scheduled expiration.

While we have been highly focused on controlling our costs, price adjustments are a necessity in view of the increased cost of doing business, including gas prices, healthcare costs, increases in the cost we pay for programming, and technology and service improvements.

Comcast spends about \$6 billion a year on programming to give you the best content and the most video choices. While we have been aggressive at controlling these costs, we expect continued increases in costs we pay for programming, particularly for sports. Comcast has also increased the value of its services and made investments to be able to offer the largest VOD library and most HD choices, which impacts the cost of delivering television services.

Effective November 1, 2008, Digital Classic Customers will receive 18 additional channels and Digital Preferred service will be renamed Digital Classic. Additionally, the monthly price for Digital Starter service on the primary outlet is the same as Standard Service. Therefore, Digital Starter customers can enjoy some of the benefits of Digital Cable, including an interactive program guide, commercial-free digital music channels and access to certain On Demand programming, at no additional cost when compared to Standard Service.

Here are some of the changes we've made during the past year to give you more variety, choice and control:

- We've increased the number of HD programs – now delivering over 35 channels in high-definition!
- We now offer night and weekend appointments and shorter appointment windows.
- We continue to offer 24/7 customer service support.
- We support the local community by delivering free educational programming and High-Speed Internet service to schools and libraries.

If you have any questions, please call us at 1-800-COMCAST.

Thank you for choosing Comcast for your entertainment and communications needs.

Comcast Digital Cable

Comcast's Digital service delivers over 200 channels.

Includes Channel 1 On Demand— over 11,000 programs each month to watch whenever you want. Most programs are available at no additional charge!

Interactive Program Guide—Quickly find something to watch, set reminders, and enable parental controls.

High-Definition TV (HDTV)—Watch TV in vivid color and sharper detail on **over 35 channels** of HD!*

Digital Video Recorder (DVR)—Watch a show while recording another on a different channel. **Pause and Rewind LIVE TV!** Even record in HD!*

Comcast High-Speed Internet

Speed—Our 6Mbps Performance service is way faster than DSL. And now, with Power Boost® you can power large downloads with speeds up to 12Mbps!*

Enjoy instant access to free features— McAfee® Security Suite, The Fan™, Video Mail, and Comcast Rhapsody Radio PLUS™.

Comcast Home Networking—Connect up to 5 computers, share printers, and stay safe with a firewall!*

Comcast Digital Voice

Keep your Current Phone Number.

Unlimited Local and Long-Distance Calling—Call the U.S., Puerto Rico, and Canada for one low price.

12 Popular Calling Features, plus Voice Mail—Get Caller ID, Call Waiting, 3-Way Calling, and more.

Digital Voice Center—Check voice mails, review your calling history and easily manage your account without picking up your phone.

*Digital Cable: Call for pricing and availability. An HDTV (not provided by Comcast) and HDTV converter are required to receive HD content. Number of HD Channels vary by level of service and service area. HD Channels provide a mix of both HD and Non-HD programming. High-Speed Internet: Speeds stated for downloads only and compare Comcast's 6 Mbps (maximum download limited to 1Mbps) to 6Mbps DSL. PowerBoost™ is only available with Comcast's 6 Mbps High-Speed Internet Service and provides bursts of download and upload speeds for the first 10MB and 5MB of a file, respectively. Comcast Home Networking will let you connect up to 5 PCs (including printers) to the Internet at one time. Comcast Home Networking service is only available to Comcast High-Speed Internet customers. Additional equipment may be required and may be leased at Comcast's standard rates (currently \$5 per month). Wireline services are required for additional connections beyond the first computer. Wireless services are priced as add-on from Comcast (call for pricing) or at retail installation charges are additional. Digital Voice: The ability to keep your current number may not be available in all areas. Caller ID equipment is not included. *Number of HD channels may vary by area.

E361 / Baltimore County

Important information about your services.



Plus, learn about some of the great features available with Comcast Digital Cable, Comcast High-Speed Internet and Comcast Digital Voice.

Changes effective November 1, 2008

comcast

04-COM-00000413

Comcast of Baltimore County Service Prices

Effective November 1, 2008

	Current Price	New Price
Monthly Cable Packages*		
Standard Service (Includes Limited Service and Expanded Service)**	\$ 57.95	\$ 61.30
Digital Starter (Includes Limited Service, Expanded Service, On Demand and Digital equipment)	57.95	61.30
Family Tier (Includes Limited Service, Family Tier and Digital equipment) (1)	28.85	28.55
Digital Classic (Includes Standard Service, plus over 130 additional digital channels)	72.30	76.25
Digital Classic with one premium service (discount package includes Standard Service, Digital Classic and one premium service with multiple channels)	85.30	90.00
Digital Classic with two premium services (discount package includes Standard Service, Digital Classic and two premium services with multiple channels)	94.30	99.50
Digital Classic Plus (Discount package includes Standard Service, Digital Classic and three premium services - choose from HBO, SHO, MAX, TMC, STARZ)	103.30	109.00
Digital Classic with four premium services (discount package includes Standard Service, Digital Classic and four premium services with multiple channels)	112.30	118.50
Digital Premier (discount package includes Standard Service, Digital Classic and five premium services with multiple channels)	118.30	125.00
Digital Premier and Sports Entertainment Package (Includes Digital Premier and Sports Entertainment Pack)	123.29	130.00
Monthly à la Carte Cable Services, Additional Tiers & Other*		
Limited Basic Service	9.95	No Change
Expanded Service	48.00	51.35
Digital Classic (Includes over 130 additional digital channels)	14.95	16.95
Digital Classic (previously Digital Preferred)	15.95	16.95
Sports Entertainment Package	4.99	5.00
Digital Video Recorder (DVR) Service (each outlet)	13.95	15.95
Digital Starter or Selecto Additional Outlet (service on each additional set)	3.95	4.89
Digital Classic Additional Outlet (service on each additional set)	7.99	8.89
Selecto	11.95	No Change
Monthly Premium Services*		
Premium Services (HBO, Showtime, The Movie Channel, Cinemax, Starz)		
HBO	18.48	19.48
Showtime	18.48	19.48
Cinemax	18.48	19.48
Starz†	18.48	19.48
The Movie Channel	9.95	10.85
Foreign Language - (RTN, RTVI, TV Asia, ZEE TV, WKTV) each	14.95	No Change
TV Asia and ZEE TV (both)	24.95	No Change
Bollywood On Demand	12.99	No Change
Bollywood On Demand & ZEE TV	24.95	No Change

	Current Price	New Price
Bollywood On Demand & TV Asia	\$ 24.95	No Change
Bollywood On Demand & ZEE TV & TV Asia	34.94	No Change
Filipino On Demand	7.99	No Change
here! On Demand	7.99	No Change
Howard Stern On Demand Monthly	10.99	No Change
Annual Prepayment Plan (automatically renewed annually at the prevailing service price)	119.99	No Change
Playboy	18.95	20.99
WWE 24/7 On Demand	7.99	No Change
Too Much for TV	12.99	No Change
Monthly Equipment Rental*		
Limited Service Only Converter (for Limited Service only)	1.10	No Change
Digital Converter (1)	3.70	3.40
Remote Control	0.25	No Change
CableCARD	No Charge	No Change
CableCARD (dual CableCards for non-Comcast HD PVRs requiring two cards)	1.50	No Change
High Definition Digital Converter (with subscription to Digital Classic)	7.50	No Change
High Definition Digital Converter (1)	7.50	8.80
Monthly Comcast High-Speed Internet Services*		
Online Service with another Comcast service		
e. Economy (downstream speed up to 768Kbps/ upstream speed up to 384 Kbps)	24.95	No Change
b. Performance (downstream speed up to 8 Mbps/ upstream speed up to 1 Mbps)	42.95	No Change
c. Blast™ (downstream speed up to 16Mbps/ upstream speed up to 2 Mbps)	52.95	No Change
Online Service Only		
a. Economy (downstream speed up to 768Kbps/ upstream speed up to 384 Kbps)	39.95	40.95
b. Performance (previously Performance Lite) (downstream speed up to 6 Mbps/ upstream speed up to 1 Mbps)	57.95	59.95
c. Performance (downstream speed up to 6 Mbps/ upstream speed up to 1 Mbps)	59.95	No Change
d. Blast™ (downstream speed up to 16Mbps/ upstream speed up to 2 Mbps)	67.95	69.95
Modem Rental	3.00	No Change
Additional IP Address (per IP address)	6.95	No Change
Comcast-Certified Home Networking Device rental	5.00	No Change
Home Networking Router (Sidecar) (Cable modem required)	2.00	No Change
Installation Prices* (Effective 1/01/09)		
Hourly service charge for non-standard work (per technician, per hour)	35.15	33.80
Standard cable installation	47.10	No Change
Standard cable installation or reconnection of previously serviced home	32.55	32.45
Change of service upgrade - trip required	17.95	17.70
Change of service downgrade - trip required	14.70	11.80
Change of service - electronic	1.99	No Change
Video Reactivation Fee	1.99	No Change
High-Speed Internet Reactivation Fee	3.00	4.00**
Comcast Digital Voice Reactivation Fee	3.00	4.00

	Current Price	New Price
Converter and Modem Reactivation Fee (includes 1.99 video reactivation)	\$ 4.99	\$ 5.99**
New additional cable outlet - initial install per outlet	17.60	No Change
New additional cable outlet - separate trip per outlet	27.10	No Change
Relocate additional cable outlet - initial or separate trip	21.35	No Change
Connect DVD/VCR - initial install per outlet	7.65	No Change
Connect DVD/VCR - separate trip per outlet	14.80	14.55
Comcast High-Speed Internet standard installation (includes installation of standard additional outlet, software and NIC or USB device and cabling from cable modem to personal computer) (laptop PC users must provide own NIC)	30.99	99.00
Home Networking standard installation (first two computers) (within 150 feet of the Comcast-Certified Home Networking device) (includes installation of modem/router, software, PC Cards or USB adapters, computer set-up and file/printer sharing. Home Plug Set may be required.)	30.99	149.00
Installation for each additional Home Networking computer (up to 3 computers)	29.99	No Change
Service Prices/Administrative Charges*		
Service Call (Video Only)	20.90	No Change
Service Call (High-Speed Internet or Digital Voice)	38.90	39.70
Service Protection Plan (Monthly)	3.95	No Change
FCC Regulatory Fee (Monthly)	0.06	No Change
Channel Guide Magazine	2.75	No Change
Payment by phone processing fee via customer account executive	4.95	No Change
Payment by phone processing fee via automated response unit	No Charge	2.00
Returned Check Fee (NSF)	25.00	No Change
Late Payment administration charge	10% of past due balance	N/A
Name Change Fee	5.95	N/A
Field Collection Fee	20.00	25.00
Digital and High-Speed Self-Install Kit		
Shipping & Handling	9.95	No Change
Replacement of lost, stolen or damaged equipment		Actual Full Replacement Cost

*Certain services are available separately or as part of other levels of service. Service subject to terms and conditions of Comcast Subscriber Agreement. Prices shown do not include state and local fees, state or local sales taxes or the FCC Regulatory fee. These fees appear on separate lines on your monthly statement. ©2008 Comcast Cable Communications, Inc. All rights reserved. Comcast and the Comcast logo are registered trademarks of Comcast Corporation. All other trademarks are the property of their respective owners. Please refer to your billing statement to your local franchising authority for name and address.

**No longer available for new subscribers as of November 1, 2008

N/A - Not Available

(1) - New price is effective January 1, 2009

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Comcast Products and Services

Effective July 1, 2008 - All prices exclude applicable franchise fees, regulatory fees and taxes

Serving North Miami Beach/North Miami/Miami Shores/El Portal/Biscayne Park/Opa Locka/Unincorporated Dade/Palm Springs/Cerol City/Miami Lakes/North West Dade

Current Price		New Price		Current Price		New Price	
DIGITAL PACKAGES AND SERVICES (MONTHLY)				EQUIPMENT			
Digital Starter (Includes Full Basic, Digital Access Channels, MoviePix, Music Choice, On-screen Program Guide and access to limited On Demand)* \$52.50 \$54.99 Digital Classic (includes Digital Starter)** \$69.94 \$69.94 Digital Preferred (includes Digital Classic)* \$70.94 \$70.94 Digital Preferred with 1 Premium Channel* \$82.99 \$82.99 Digital Preferred with 2 Premium Channels* \$89.98 \$89.98 Digital Preferred Plus* \$89.98 \$89.98 Digital Premier with 5 Premium Channels* \$107.99 \$107.99 Digital Additional Outlet Service (each outlet)* \$6.99 \$6.99 *Includes one converter or cable card and one remote, if necessary. Sports Entertainment Pack** \$5.00 \$5.00 DVR Service (without HD functionality) \$9.95 N/A DVR Service (with HD functionality) \$13.95 \$13.95 **Must subscribe to Full Basic and Digital Service.				CableCARD (1 st card in device - monthly) \$0.00 \$0.00 CableCARD (additional card in same device - monthly) \$2.00 \$2.00 Remote - all types (monthly) \$0.20 \$0.30 Addressable Converter (monthly) \$3.70 \$3.40 Non-Addressable Converter (monthly) \$1.10 \$1.10 Unreturned/Damaged Standard Converter \$44.00 \$44.00 Unreturned/Damaged Addressable Converter \$75.00 \$75.00 Unreturned/Damaged Digital Converter - All Digital (DCT 700) \$79.00 \$79.00 Unreturned/Damaged Digital Converter (Standard) \$136.00 \$136.00 Unreturned/Damaged HDTV Converter \$304.00 \$304.00 Unreturned/Damaged DVR or HD/DVR Converter \$381.00 \$381.00 Unreturned/Damaged Remotes (all types) \$5.00 \$5.00 Unreturned/Damaged CableCARD \$72.00 \$29.00 Unreturned/Damaged Modem (Residential) \$33.00 \$33.00 Unreturned/Damaged Wireless Gateway \$67.00 \$85.00 Unreturned/Damaged NetGear Router N/A \$85.00 Unreturned/Damaged Commercial Router \$91.00 \$88.00 Unreturned/Damaged EMTA (CDV Modem) \$82.00 \$75.00 Unreturned/Damaged Modem Power Supply \$3.85 \$3.85 Unreturned/Damaged HD Cords \$3.05 \$3.05			
International Premium Services CableLatino With Limited Basic only* \$13.95 \$13.95 With Limited Basic and Expanded Basic* \$9.95 \$9.95 With any level of Digital Service \$9.95 \$9.95 CableLatino with HBO With Limited Basic only* \$19.95 \$19.95 With Limited Basic and Expanded Basic* \$14.95 \$14.95 With any level of Digital Service \$14.95 \$14.95 *Includes one converter or cable card and one remote, if necessary. TV Globo Internacional \$19.99 \$19.99				COMCAST DIGITAL VOICE® Monthly price when purchased with: Comcast Cable TV and Comcast High-Speed Internet \$39.95 \$39.95 Comcast Cable TV or Comcast High-Speed Internet \$44.95 \$44.95 Comcast Digital Voice® only \$44.95 \$44.95 EMTA Monthly Lease Fee \$3.00 \$3.00 CDV is for residential customers located in Comcast serviceable areas only and is subject to availability. Package pricing does not include international calling, federal, state, or local regulatory fees, taxes or surcharges, our Regulatory Recovery Fee, which is not a tax or government-mandated; or other applicable charges (e.g. operator service or international calls.) Equipment and installation charges may apply. Service is subject to the Comcast Digital Voice Residential Subscriber Agreement and other applicable terms and conditions.			
ENTERTAINMENT SERVICES (MONTHLY)				HIGH-SPEED INTERNET SERVICE			
Limited Basic Service \$15.50 \$17.95 Expanded Basic Service \$37.00 \$37.04 Full Basic Service (Includes Limited Basic and Expanded Basic) \$52.50 \$54.99 Family Tier* \$14.99 \$14.99 *Must subscribe to Limited Basic Service; can not combine with Expanded Basic Service or Full Basic Service, additional equipment is required.				Economy Tier (Monthly service)* (Requires subscription to at least Limited Basic Service) \$24.95 \$24.95 Performance (Monthly service)* \$42.95 \$42.95 Performance - Non-cable customer (Monthly service)* \$57.95 \$59.95 Performance Plus (Monthly service)* \$52.95 \$52.95 Performance Plus - Non-cable customer (Monthly service)* \$57.95 \$57.95 Monthly Cable Modem Lease Fee** \$3.00 \$3.00 Self Installation Kit \$29.95 \$29.95 Self Installation Kit (Shipping & Handling) \$9.99 \$9.99 Wireless Home Networking (2 to 8 Computers) \$5.00 \$5.00 Monthly Gateway Router / Modem Lease Fee N/A \$2.00 Monthly NetGear Router Lease Fee N/A \$2.00 * Monthly service fee is applied on a per cable modem/gateway basis, e.g. a customer using two cable modems will be charged two monthly service fees. Does not include applicable equipment charges, taxes or fees. **Fee per computer			
PREMIUM PROGRAMMING SERVICES (MONTHLY)				INSTALLATION / REPAIR			
HBO \$15.99 \$15.99 Cinemax \$15.99 \$15.99 Showtime \$15.99 \$15.99 The Movie Channel \$15.99 \$15.99 Starz \$15.99 \$15.99 Moviepix \$2.95 \$2.95 Bollywood \$12.99 \$12.99 Howard Stern \$13.99 \$13.99 Playboy \$18.99 \$18.99 Pay-Per-View Price Varies Price Varies				Unwired Cable New Connect \$47.00 \$47.00 Rewired Cable Connect \$32.55 \$32.45 Additional Outlet - Same Trip \$17.60 \$17.75 Additional Outlet - Separate Trip \$27.00 \$27.70 Activate Pre-Existing Additional Outlet N/A \$10.80 Relocate Outlet \$21.30 \$23.45 Connect VCR - Connect Initial \$7.60 \$8.00 Connect VCR - Connect Separate \$14.80 \$14.50 Change of Service: Upgrade (non-addressable) \$17.90 \$17.70 Change of Service: Downgrade (non-addressable) \$14.70 \$11.90 Change of Service (addressable) \$1.99 \$1.99 Customer Trouble Call \$28.85 \$29.70 Hourly Service Charge (HSC) \$35.15 \$33.75 HDTV, DVR, or HD/DVR Installation \$19.95 \$19.95 High-Speed Internet Professional Installation \$99.00 \$99.00 Home Networking Professional Installation (1 st computer) \$99.00 \$99.00 Home Networking Professional Installation (each additional computer) \$12.50 \$12.50			
OTHER							
Service Protection Plan (monthly) \$2.95 \$2.95 HDTV (monthly) \$5.95 \$5.95 FCC User Fee (monthly) \$0.06 \$0.07 Non Sufficient Funds Fee \$25.00 \$25.00 Late Fee (after 30 days) \$2.95 \$2.95 Late Fee (after 45 days) \$2.00 \$2.00 Field Collection Fee \$20.00 \$20.00 Convenience Fee (telephone system) \$1.99 \$1.99 Convenience Fee (through Customer Account Executive) \$4.00 \$4.00 Comcast Digital Voice or Comcast High-Speed Internet Activation Fee \$29.95 \$29.95							

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Comcast Products and Services

Effective July 1, 2009. All prices exclude applicable franchise fees, regulatory fees and taxes.
Serving Coral Gables, Kendall, Pinecrest, Key Biscayne, Metro Miami, Liberty City, North Miami, North Miami Beach, Miami Shores, El Portal, Biscayne Park, Unincorporated Dade, Carol City, Opa Locka

	Old Price	New Price
DIGITAL HIGH-DEFINITION TRIPLE PLAY BUNDLES* (MONTHLY)		
HD Starter (includes Digital Starter, HD, Performance High-Speed Internet and Comcast Digital Voice Unlimited)	N/A	\$129.99
HD Plus (includes Digital Preferred with HBO, HD, Performance Plus High-Speed Internet and Comcast Digital Voice Unlimited)	N/A	\$159.99
HD Premier (includes Digital Premier, HD/DVR, Performance Plus High-Speed Internet and Comcast Digital Voice Unlimited)	N/A	\$199.99

	Old Price	New Price
VALUE TRIPLE PLAY BUNDLE* (MONTHLY)		
Includes Digital Starter, Economy Internet and Comcast Digital Voice Local with More.	N/A	\$99.00

	Old Price	New Price
DIGITAL PACKAGES AND SERVICES* (MONTHLY)		
Digital Starter (includes Full Basic Service, Music Choice, On-screen Program Guide and access to limited On Demand)	\$54.99	\$54.99
Digital Preferred Package (includes Digital Starter and Digital Classic Tier)**	\$70.94	\$71.94
Digital Preferred with 1 Premium Channel	\$82.99	\$82.99
Digital Preferred Plus or Digital Preferred with 2 Premium Channels	\$89.99	\$89.99
Digital Premier (includes Digital Preferred with HBO, Cinemax, Showtime, Starz and Sports Entertainment Pack)	\$107.99	\$107.99
Total Premium** (includes Digital Preferred with HBO, Cinemax, Showtime, Starz and The Movie Channel)	\$107.99	\$107.99

Includes one converter or cable card and one remote. If necessary.		
INTERNATIONAL PREMIUM SERVICES		
CableLatino		
With Limited Basic only*	\$13.95	\$13.95
With any level of Digital Service	\$9.95	\$9.95
CableLatino with HBO		
With Limited Basic only*	\$19.95	\$19.95
With any level of Digital Service	\$14.95	\$14.95
Includes one converter or cable card and one remote. If necessary.		
TV Globo Internacional	\$19.99	\$19.99

	Old Price	New Price
ENTERTAINMENT SERVICES (MONTHLY)		
Limited Basic Service	\$17.95	\$19.95
Expanded Basic Service	\$37.04	\$35.04
Full Basic Service (includes Limited Basic and Expanded Basic)**	\$54.99	\$54.99
Sports Entertainment Pack***	\$5.00	\$5.00
Family Tier**	\$14.99	\$14.99
Digital Classic Tier***	\$14.95	\$16.95

*Must subscribe to Limited Basic Service; cannot combine with Expanded Basic Service or Full Basic Service. Additional equipment is required.
**No longer available to new customers.
***Must subscribe to Digital Starter to receive.

	Old Price	New Price
PREMIUM PROGRAMMING SERVICES (MONTHLY)		
HBO	\$15.99	\$15.99
Cinemax	\$15.99	\$15.99
Showtime	\$15.99	\$15.99
The Movie Channel	\$15.99	\$15.99
Starz	\$15.99	\$15.99
Bollywood	\$12.99	\$12.99
Howard Stern	\$10.99	\$10.99
Playboy	\$18.99	\$18.99
Pay-Per-View	Varies	Varies

	Old Price	New Price
INSTALLATION / REPAIR		
Unwired Cable New Connect	\$47.00	\$46.50
Prewired Cable Connect	\$32.45	\$32.90
Additional Outlet - Same Trip	\$17.75	\$17.80
Additional Outlet - Separate Trip	\$27.70	\$28.70
Activate Pre-Existing Additional Outlet - Same Trip	\$10.80	\$10.10
Reconnect Outlet	\$23.45	\$21.10
Connect VCR - Connect Initial	\$8.00	\$10.00
Connect VCR - Connect Separate	\$14.50	\$16.70
Change of Service: Upgrade (non-addressable)	\$17.70	\$16.50
Change of Service: Downgrade (non-addressable)	\$11.90	\$10.90
Change of Service: (addressable)	\$1.99	\$1.99
Customer Trouble Call	\$29.70	\$30.10
Hourly Service Charge (HSC)	\$33.75	\$33.20
HDTV, DVR, or HD/DVR Installation	\$19.95	\$19.95
High-Speed Internet Installation	\$99.00	\$99.00
Home Networking Installation (1* computer)	\$99.00	\$99.00
Home Networking Installation (each additional computer)	\$12.50	\$12.50
Comcast Digital Voice Installation	\$99.00	\$99.00

Old Price New Price

OTHER

Service Protection Plan (monthly)	\$2.95	\$2.95
HDTV (monthly)	\$6.95	\$6.95
HD/DVR (monthly)**	\$13.95	\$15.95
Digital Additional Outlet Service (each outlet, monthly)*	\$6.95	\$6.95
FCC User Fee (monthly)	\$0.07	\$0.07
Non-Sufficient Funds Fee	\$25.00	\$25.00
Late Fee (after 30 days)	\$4.95	\$4.95
Late Fee (after 45 days)	\$2.00	\$2.00
Field Collection Fee	\$20.00	\$20.00
Convenience Fee (telephone system)	\$1.99	\$1.99
Convenience Fee (through Customer Account Executive)	\$4.00	\$4.00
Comcast Digital Voice or Comcast High-Speed Internet Activation Fee	\$29.95	\$29.95
Video Reactivation Fee	N/A	\$1.99
High-Speed Internet Reactivation Fee	N/A	\$4.00
Comcast Digital Voice Reactivation Fee	N/A	\$4.00

	Old Price	New Price
EQUIPMENT		
CableCARD (1* card in device - monthly)	\$0.00	\$0.00
CableCARD (additional card in same device - monthly)	\$2.00	\$1.70
Remote - all types (monthly)	\$0.30	\$0.20
Addressable Converter (monthly)	\$3.40	\$3.20
Non-Addressable Converter (monthly)	\$1.10	\$1.10
Unreturned/Damaged Standard Converter	\$44.00	\$44.00
Unreturned/Damaged Addressable Converter	\$75.00	\$75.00
Unreturned/Damaged Digital Converter (All Digital (DCT 700 and 940))	\$75.00	\$75.00
Unreturned/Damaged Digital Converter (Standard)	\$135.00	\$163.00
Unreturned/Damaged HDTV Converter	\$304.00	\$304.00
Unreturned/Damaged DVR or HD/DVR Converter	\$381.00	\$417.00
Unreturned/Damaged Remotes (all types)	\$5.00	\$5.00
Unreturned/Damaged CableCARD	\$29.00	\$27.00
Unreturned/Damaged Modem (Residential)	\$33.00	\$34.00
Unreturned/Damaged Wireless Gateway	\$85.00	\$101.00
Unreturned/Damaged NetGear Router	\$85.00	\$94.00
Unreturned/Damaged Commercial Router	\$88.00	\$92.00
Unreturned/Damaged EMTA (CDV Modem)	\$80.00	\$79.00
Unreturned/Damaged Modem Power Supply	\$3.85	\$3.85
Unreturned/Damaged HD Cords	\$3.05	\$3.05

	Old Price	New Price
COMCAST DIGITAL VOICE®		
Local with More		
Monthly price when purchased with:		
Comcast Cable TV and Comcast High-Speed Internet	\$24.95	\$24.95
Comcast Cable TV or Comcast High-Speed Internet	\$24.95	\$24.95
Comcast Digital Voice® only	\$34.95	\$34.95
EMTA Monthly Lease Fee	\$3.00	\$3.50
Unlimited		
Monthly price when purchased with:		
Comcast Cable TV and Comcast High-Speed Internet	\$39.95	\$39.95
Comcast Cable TV or Comcast High-Speed Internet	\$44.95	\$44.95
Comcast Digital Voice® only	\$44.95	\$44.95
EMTA Monthly Lease Fee	\$3.00	\$3.50

CDV is for residential customers located in Comcast serviceable areas only and is subject to availability. Package pricing does not include international calling, federal, state or local regulatory fees, taxes or surcharges, our Regulatory Recovery Fee, which is not a tax or government-mandated, or other applicable charges, (e.g. operator service or international calls). Equipment and installation charges may apply. Service is subject to the Comcast Digital Voice Residential Subscriber Agreement and other applicable terms and conditions.

HIGH-SPEED INTERNET SERVICE

Comcast Economy Internet Service*		
Monthly price when purchased with:		
At least one other Comcast service	\$24.95	\$24.95
Comcast Internet Service only	\$39.95	\$39.95
Comcast Performance High-Speed Internet Service*		
Monthly price when purchased with:		
At least one other Comcast service	\$42.95	\$42.95
Comcast Internet Service only	\$59.95	\$59.95
Comcast Performance Plus High-Speed Internet Service*		
Monthly price when purchased with:		
At least one other Comcast service	\$52.95	\$52.95
Comcast Internet Service only	\$67.95	\$69.85
Monthly Cable Modem Lease Fee**	\$3.00	\$3.00
Self Installation Kit	\$29.95	\$29.95
Self Installation Kit (Shipping & Handling)	\$9.99	\$9.99
Wireless Home Networking (2 to 5 Computers)		
Monthly Gateway Router / Modem Lease Fee	\$5.00	\$5.00
Monthly NetGear Router Lease Fee	\$2.00	\$2.00

*Monthly service fee is applied on a per cable modem/gateway basis, e.g. a customer using two cable modems will be charged two monthly service fees. Does not include applicable equipment charges, taxes or fees.
**Fee per computer.

Additional equipment may be required. Discounts may apply for some multiple premium purchases. These rates do not include state and local communications fees and taxes. Subscription to Limited Basic Service is required to receive any other level of video service. Customer must purchase or rent a converter and a remote control for a separate charge to receive certain services including Family Tier. HDTV service may require certain levels of service or subscription to premium channels for some programming. Certain services are available separately or as part of another level of service. Information about your local franchise authority can be found on your bill. Prices and programming subject to change. Service is subject to Comcast's standard terms and conditions of service. ©2009 Comcast. All rights reserved.

General Information:
After a notice of a return of a video service or a rate increase, you may change your level of service at no additional charge for a period of 30 days from the effective date of the change. Otherwise, changes in the services you receive at your request may be subject to the upgrade or downgrade charge listed on the annual rate card. Prices are exclusive of applicable franchise fees and related costs, FCC user fees and taxes. For customers with commercial accounts or bulk rate arrangements, some product, pricing and other information may not apply. Upon proper notice, all pricing, programming, channel locations and packaging are subject to change.
www.comcast.com

(XV) 41614 sa496057 8495-8000 (0010,0030-0070,0130,0140,0400-0420,5440,0450,0510,0530,0710-0730)



Rates and Charges



1. Monthly Service Charge: \$3.99
 2. Monthly Rental Charge: \$3.99
 3. Monthly Equipment Charge: \$3.99
 4. Monthly Activation Charge: \$3.99
 5. Monthly Late Charge: \$3.99
 6. Monthly Non-Payment Charge: \$3.99
 7. Monthly Disconnection Charge: \$3.99
 8. Monthly Reconnection Charge: \$3.99
 9. Monthly Service Interruption Charge: \$3.99
 10. Monthly Service Restoration Charge: \$3.99
 11. Monthly Service Suspension Charge: \$3.99
 12. Monthly Service Resumption Charge: \$3.99
 13. Monthly Service Termination Charge: \$3.99
 14. Monthly Service Transfer Charge: \$3.99
 15. Monthly Service Upgrade Charge: \$3.99
 16. Monthly Service Downgrade Charge: \$3.99
 17. Monthly Service Change Charge: \$3.99
 18. Monthly Service Add-on Charge: \$3.99
 19. Monthly Service Removal Charge: \$3.99
 20. Monthly Service Replacement Charge: \$3.99
 21. Monthly Service Repair Charge: \$3.99
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 97. Monthly Service Replacement Charge: \$3.99
 98. Monthly Service Replacement Charge: \$3.99
 99. Monthly Service Replacement Charge: \$3.99
 100. Monthly Service Replacement Charge: \$3.99

This is not a contract. It is only a summary of the charges that may apply to your service. For a complete list of charges, please refer to the Comcast website.

Comcast 2008 Annual Notice of Products & Services

Socorro - Effective January 2008

Price Per Month

Digital Packages

All packages include: Comcast Basic Service, Digital Cable Receiver, Digital Universal Remote, Interactive Program Guide, 45 Digital Music channels and access to InDemand movies and events.

Digital Lite	\$ 40.50
Preferred	\$ 52.95
Preferred Plus (HBO & Starz)	\$ 75.05
Premier	\$ 87.85

Basic Services

Basic Service	\$ 37.00
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Includes channels 2-5, 7-13, 15-16, 18-53.

iNDEMAND Pay-Per-View

Movies (each)	\$ 4.99
Events	varies
Adult Programming	varies



It's Comcastic!

223 Fisher Avenue, Socorro, NM 87801

Office Hours: Monday – Friday 8:00 a.m. – 5:00 p.m.

505-835-2424

Call 24 hours a day – 7 days a week for any service concern



04-COM-00000421

Entertainment Options

	Price Per Month
Equipment and Options	
DVR Digital Video Recorder	\$ 13.95
Premium Services	\$ 15.95
Preferred a la carte (primary TV)	\$ 14.95
Digital Receiver with Digital Package	Included
Additional DVR	\$ 18.90
Digital Converter Box	\$ 3.50
Additional Digital Box (varies by # of outlets)	\$ 6.95-8.95
Installation and Service	
New Connection (unwired)	\$ 40.95
Reconnection (prewired)	\$ 28.58
Connect DVD/VCR Initial visit	\$ 5.99
Connect DVD/VCR Separate visit	\$ 13.99
Additional Outlet (initial installation)	\$ 14.47
Additional Outlet (separate visit)	\$ 22.52
Upgrade of Optional Services	\$ 16.95
Service Protection Plan (monthly)	\$.99
Customer Trouble Call	\$ 19.99
Hourly Service Charge	\$ 33.47
Other Prices	
Transfer fee	\$ 14.95
Late Fee	\$ 7.00
Non-Sufficient Fund Charge	\$ 30.00
Field Collection Fee	\$ 20.00
Transaction Fee	\$ 1.99
Unreturned Equipment	
Unreturned Digital Receiver/Remote	\$ 270.00
Unreturned Addressable Converter	\$ 100.00
Unreturned DVR	\$ 500.00

For your convenience we accept Visa, MasterCard, American Express & Discover.



General Information

Commercial and non-standard installations and other services not listed above will be charged at the Hourly Service Charge. Prices do not include franchise fees or taxes except where noted. A minimum of Basic Service is necessary to receive other levels of service. A converter and remote may be necessary to receive certain services. Certain services are available separately or as part of other levels of service. Digital Classic service required for DVR & HD service. Premium channel subscription required for the respective premium HD service. Pricing, programming, channel locations and packaging may change.

These prices are formulated by using the Hourly Service Charge (HSC) as prescribed by the Federal Communication Commission formulas. Non-standard installations (aerial or underground beyond 125 feet of existing cable plant) not listed above will be charged at the HSC. Commercial and premium installations are priced separately.

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04-COM-00000422

Entertainment Options

Socorro - Prices effective June 1, 2009

Basic Packages	Price Per Month
Standard Cable	\$ 37.00
Includes channels 2-5, 7-13, 15-16, 16-53.	

Comcast Digital Packages	
All packages include: Comcast Basic Plus service, Digital Cable Converter, Digital Universal Remote, Interactive Program Guide, 47 Digital Music Choice channels and access to all InDemand pay-per-view channels.	
Digital Lite	\$ 40.50
Includes all listed above	
Digital Preferred (No Premiums)	\$ 52.95
Includes all listed above and over 50 digital channels (see lineup)	
Digital Preferred Plus (Includes HBO and Starz)	\$ 75.05
Includes all listed above, over 50 digital channels, plus HBO and Starz	
Digital Premier (Includes all 5 Premium channels)	\$ 87.85
Includes all listed above, over 50 digital channels, and all (5) Premium channels	

Comcast Pay-Per-View	Price
Movies (each)	\$ 4.99
Events	varies
Adult Programming	varies

A La Carte Options	Price Per Month
Digital Classic	\$ 14.95
Premium Channels a la carte (Each) (HBO, Cinemax, Showtime, The Movie Channel, Starz)	\$ 15.95

223 Fisher Avenue, Socorro, NM 87801
 Office Hours: Monday – Friday 8:00 a.m. – 5:00 p.m.
(575) 835-2424
 Call 24 hours a day – 7 days a week
 for any service concern.



Entertainment Options

Equipment, Service and Installation Fees:	Price
Converter Box (Basic Service Only)	\$ 1.00
Digital Lite Service (includes box)	\$ 3.20
DVR Service (includes box)	\$ 11.95
CableCARD	N/C
2nd CableCARD - TiVo Series	\$ 1.50
Digital Additional Outlet	\$ 6.95
Digital Additional Outlets - Whole House (3 A/Os)	\$ 9.95
Reactivation - Video	\$ 1.99
Transaction Fee	\$ 3.95
Late Payment	\$ 7.00
Non Pay Home Collection Fee	\$ 20.00
Hourly Service Charge	\$ 29.99
Installation - Unwired Home (within 125 feet)	\$ 40.95
Installation - Prewired Home (within 125 feet)	\$ 28.58
Installation Additional Outlet - Connect Initial Visit	\$ 14.47
Installation Additional Outlet - Connect Separate Visit	\$ 22.52
Other Installation - Relocate Outlet	\$ 16.99
Other Installation - Upgrade (non-addressable)	\$ 14.35
Other Installation - Downgrade (non-addressable)	\$ 10.50
Other Installation - Upgrade/Downgrade (addressable)	\$ 1.99
Connect DVD - Connect Initial Visit	\$ 5.99
Connect DVD - Connect Separate Visit	\$ 13.99
Customer Trouble Call	\$ 19.99
Service Protection Plan	\$ 0.99

Unreturned Equipment	Price
Addressable Analog Converter	\$ 54.00
Digital Converter	\$ 167.00
DVR Converter	\$ 380.00
Cablecard SA's	\$ 30.00
Remote Control	\$ 5.00

For your convenience we accept Visa, MasterCard, American Express & Discover.



General Information
 Commercial and non-standard installations and other services not listed above will be charged at the Hourly Service Charge. Prices do not include franchise fees or taxes except where noted. A minimum of Basic Service is necessary to receive other levels of service. A converter and remote may be necessary to receive certain services. Certain services are available separately or as part of other levels of service. Pricing programming, channel locations and packaging may change.
 *These prices are formulated by using the Hourly Service Charge (HSC) as prescribed by the Federal Communication Commission formula. Non-standard installations (aerial or underground beyond 125 feet of existing cable plant) not listed above will be charged at the HSC. Commercial and premium installations are priced separately.
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Channel Lineup and Price List

Hainesville, Holiday Hills, Island Lake, Johnsburg, Lakemoor, McCullom Lake, McHenry, Port Barrington, Prairie Grove, Round Lake, Round Lake Beach, Round Lake Heights, Round Lake Park, Timber Creek Trailer Park, Volo, Wonder Lake & Woodstock

February 2008

Basic Service/Expanded Basic

B1 = Basic Service, EB = Expanded Basic, BD = Available on Basic Service with Digital Converter or CableCARD

2	B1	WBBM-TV (2) CBS
3	B1	WGBO-TV (66) UNI
5	B1	WMAQ-TV (5) NBC
6	B1	WCJU-TV (26)
7	B1	WLS-TV (7) ABC
8	B1	WPWR-TV (50) MNT
9	B1	WGN-TV (9) CW
10	B1	WCPC-TV (38) ION
11	B1	WTTW-TV (11) PBS
12	B1	WFLD-TV (32) FOX
14	B1	WSNS-TV (44) TEL
15	B1	WXFT-TV (60)
16	B1	WMVS-TV (10) PBS
17	B1	Local Origination/Access
18	B1	Lake County TV in Hainesville, Island Lake, Lake Co., Lakemoor, Round Lake communities, Timber Creek Trailer Park, Volo
18	B1	Community Bulletin Board (all other areas)
20	B1	WYCC-TV (20) PBS
21	B1	CSPAN
28	EB	OVC
29	EB	HSN
30	EB	TV Land
31	EB	Nickelodeon
32	EB	Cartoon Network
34	EB	ESPN
35	EB	ESPN 2
37	EB	Comcast SportsNet Chicago
38	EB	Lifetime
39	EB	ABC Family
41	EB	HGTV
42	EB	TLC
45	EB	A&E
46	EB	E!
47	EB	Comedy Central
48	EB	FX
49	EB	Spike TV
50	EB	Disney Channel
51	EB	USA Network
52	EB	TNT
53	EB	CLTV
54	EB	Fox News Channel
55	EB	CNN
56	EB	Headline News
57	EB	The Weather Channel
58	EB	MSNBC
59	EB	CNBC
60	EB	MTV
61	EB	VH1
63	EB	Travel Channel
64	EB	Food Network
65	EB	truTV
66	EB	Animal Planet
67	EB	The Golf Channel
68	EB	VERSUS
71	EB	TLN
73	EB	AMC
74	EB	Local Origination
75	EB	BET
76	EB	EWTN
95	B1	TV Guide Network
98	B1	Discovery Channel
99	B1	TBS
100	BD	Comcast Network 100
104	BD	CSPAN 2
110	BD	Cable Marketplace 1
113	BD	Cable Marketplace 3
114	BD	Leased Access
193	BD	ABC 7 News Now
194	BD	NBC Weather Plus
217	BD	ABC 7 Plus
223	BD	WYME (via WCJU-DT)
241	BD	WTTW V-me
242	BD	WTTW Create
247	BD	Me-Too (via WCJU-DT) <i>eff 2/26</i>
248	BD	WFBT (via WCJU-DT)
599	BD	WOCK-TV (Azteca América)

High Definition TV

HD broadcast channels are available on Basic Service with HDTV equipment. See General Information for other HD channel requirements.

169	NFL Network HD
173	ESPN HD
174	MOJO HD
175	The History Channel HD
176	TLC HD
177	Sci-Fi HD
179	HGTV HD
181	Food Network HD
183	WCJU HD
184	WPWR-DT (MNT)
185	Showtime HD
186	HBO HD
187	WLS-DT (ABC)
188	WMAQ-DT (NBC)
189	WBBM-DT (CBS)
190	WFLD-DT (FOX)
191	WTTW-DT (PBS)
192	WGN-DT (CW)
195	Cinemax HD
196	Starz HD
199	Versus/Golf Channel HD
200	Comcast SportsNet HDTV
203	ESPN2 HD
204	TNT in HD
205	HD Theater
206	Nat'l. Geographic HD
207	Universal HD
208	A&E HD
209	MHD
216	CNN HD
218	Discovery HD
219	TBS HD
221	USA HD
224	Animal Planet HD

Digital Starter Service

001	On Demand
102	Cable Marketplace 2
103	Leased Access
123	Oxygen
131	Hallmark Channel
149	MoviePlex
701-746	Music Choice Channels
960	Comcast Central
961	NEWS Video Guide
962	KIDS Video Guide
963	SPORTS Video Guide

Digital Classic

Includes Digital Starter Service and	
101	WeatherScan Local
105	CSPAN 3
106	Fox Business Network
107/125	Current
106	Fox Reality
109	SQAPnet
118	Style
120	NOGGIN
122	Toon Disney
126	Nicktoons Network
127	PBS KIDS Sprout
128	Bloomberg Television
130	Discovery Kids
135	MTV 2
136	G4
146	CMT
159	Jewelry Television
160	Sci-Fi Channel
161	CSN
162	BBC America
164	ShopNBC
172	TV One
180	Bravo
215	The N
220	Discovery Health
230	Trinity Broadcasting
240	AZN Television
270	The History Channel East
272	The Science Channel

273	National Geographic
402	ESPNes
403	ESPN Classic Sports
419	Exercise TV On Demand
473	VH1 Classic
474	VH1 Soul
475	Gospel Music Channel
476	Fuse
486	The Word Network
501	Turner Classic Movies
502	WE
503	Independent Film Channel
517	Encore
519	Encore Love
521	Encore Mystery
523	Encore Western
527	Encore Drama
529	Encore Action
586	FLIX
635	SI TV

Digital Preferred

Includes Digital Classic and	
121	DY
124	Fine Living
132	Nick Too
141	MTV Tr3s
142	MTV Jams
143	LOGO
178	CNBC World
201	Discovery Home
222	FITV
271	Investigation Discovery
274	Military Channel
275	The Biography Channel
276	History Channel Int'l.
471	CMT Pure Country
472	MTV Hits
484	Great American Country
504	Lifetime Movie Network
505	Sundance Channel West
516	Encore WAM
522	RetroPlex
528	IndiePlex

Sports Entertainment Package

168/412	NFL Network
182	Ovation
260	TV Games Network
268	GoTV (in English)
401	Fox Soccer Channel
404	NHL Network
406	Outdoor Channel
408	Speed Channel
413	Fox College Sports Atlantic
414	Fox College Sports Central
415	Fox College Sports Pacific
416	The Sportsman Channel
417-418	The Tennis Channel/CSTV
439	NBA TV
481	BET J
506	Fox Movie Channel

Premium Services (P/W = East/West)

*A subscription to Digital Starter Service and the premium service is required.

001	Bollywood Hits On Demand*
001	Filipino On Demand*
001	here! On Demand*
001	Howard Stern TV On Demand*
001	Too Much for TV*
001	WWE 24/7 On Demand*
533	Starz
535	Starz Edge
537	Starz in Black
538	Starz Cinema
539	Starz Kids & Family
540	Starz Comedy
543	Playboy TV
549	HBO On Demand*
550-551	HBO E/W
552	HBO 2
554	HBO Signature
556	HBO Family

558	HBO Latino
559	HBO Comedy
560	HBO Zone
561-562	Cinemax W/E
564	MoreMax
566	ActionMax
575	Showtime
577	Showtime Too
579	Showtime Showcase
581	Showtime Extreme
583	Showtime Next
584	Showtime FamilyZone
585	Showtime Women
586	FLIX
590	The Movie Channel
592	The Movie Channel Xtra
655	RTN (Russian)
665	TV Asia
668	CTI Zhong Tian (Chinese)
669	SBTN (Vietnamese)
670	TFC (Filipino)
671	CCTV-4 (Chinese)
674	TV JAPAN
678	RAI (Italian)
684	ART (Arabic)
688	TV5 (French)

Selecto Completo

001	On Demand
595	Playboy TV en Español (canal discrecional)
600	VeneMovies
601	Discovery en Español
602	Fox Sports en Español
603-604	Canal 52MX/Cine Latino
605-606	The History Channel en español/MTV Tr3s
608	CNN en Español
609	ESPN Deportes
610	Cine Mexicano
619	Docu TVE
622	GoTV (en Español)
623-624	Infinito/Video Rola
628	Canal Sur
634-635	Sorpresas/Si TV

Family Tier

31	Nickelodeon
41	HGTV
50	Disney Channel
56	Headline News
57	The Weather Channel
64	Food Network
121-122	DY/Toon Disney
127	PBS KIDS Sprout
130	Discovery Kids
215	The N
230	Trinity Broadcasting
272	The Science Channel
273	National Geographic

On Demand Direct Tune

166	FEARnet
210-211	HD On Demand
213-214	HD On Demand
286	Local On Demand
514-515	Movies On Demand
855	Adult On Demand
886-889	Spotlight On Demand
890	Elections 08
998-999	Chicago Style/Chicago Sports

Pay-Per-View on Digital

421-426	ESPN Sports PPV
440	NBA Preview Channel
441-449	TEAM PPV
461-470	GAME PPV
477-480	GAME PPV
801-803	IN DEMAND PPV
844	Club Jenna
851	Fresh!
852	SpiceXcess
853	Playboy TV
854	TEN

Channel Lineup and Price List

Hainesville, Holiday Hills, Island Lake, Johnsburg, Lakemoor, McCullom Lake, McHenry, Port Barrington, Prairie Grove, Round Lake, Round Lake Beach, Round Lake Heights, Round Lake Park, Timber Creek Trailer Park, Volo, Wonder Lake & Woodstock

February 2008

BASIC CABLE (per month)

Basic Service.....	\$15.59
Expanded Basic (requires subscription to Basic Service).....	\$39.40
Standard Cable Package (includes Basic and Expanded Basic).....	\$54.99

DIGITAL PACKAGES (per month)

Digital Starter Package.....	\$56.99
Includes Standard Cable Package and Digital Starter Service	
Digital Preferred Package with 1 Premium Channel.....	\$64.99
Includes Standard Cable Package, Digital Starter, Digital Classic, Digital Preferred and choice of 1 premium (HBO, Starz or Showtime)	
Digital Preferred Plus Package.....	\$83.99
Includes Standard Cable Package, Digital Starter, Digital Classic, Digital Preferred, HBO and Starz	
Digital Preferred Package with 2 Premium Channels.....	\$94.99
Includes Standard Cable Package, Digital Starter, Digital Classic, Digital Preferred and choice of HBO/Showtime or Starz/Showtime	
Digital Premier Package.....	\$109.99
Includes Standard Cable Package, Digital Starter, Digital Classic, Digital Preferred, HBO, Starz, Showtime, The Movie Channel and Cinemax	
CableLingo Package.....	\$29.58
Includes Basic Service and Selecto Completo	

DIGITAL SERVICES A LA CARTE (per month)

Digital Starter Service (requires subscription to Standard Cable Package).....	\$1.99
Digital Classic (requires subscription to Standard Cable Package; includes Digital Starter Service).....	\$14.99
Digital Preferred (requires subscription to Standard Cable Package; includes Digital Classic).....	\$15.99
Sports Entertainment Package.....	\$6.99
Selecto Completo.....	\$13.99
Digital Video Recorder (DVR) Service with HD Capability.....	\$13.99
Digital Video Recorder (DVR) Service (requires subscription to Digital Starter Service).....	\$8.99
Family Tier (requires subscription to Basic Service and cannot be combined with service levels that include or require Expanded Basic).....	\$14.99
Digital Additional Outlet Service.....	\$5.99
Digital Starter Additional Outlet Service.....	\$1.99

PREMIUM/SUBSCRIPTION SERVICES (per month)

HBO, Starz, Showtime, The Movie Channel, Cinemax (each).....	\$16.99
ART, RAI, RTN, SBTN, TV5, TV Asia, TFC (each).....	\$14.99
CTI Zhong Tian with CCTV-4.....	\$14.99
TV JAPAN.....	\$21.99
Playboy TV.....	\$16.99
Bollywood Hits (available via On Demand only).....	\$12.99
Howard Stern TV (available via On Demand only).....	\$10.99
(can also be purchased at a \$7.99 per show basis or a \$119.99 yearly price)	
WWE 24/7 (available via On Demand only).....	\$7.99
heret (available via On Demand only).....	\$7.99
Filipino (available via On Demand only).....	\$7.99
Too Much for TV (available via On Demand only).....	\$14.99

EQUIPMENT (per month)

Basic Only Converter (available to customers who subscribe to Basic Service Only).....	\$1.13
Non-Basic Only Converter (available to customers who subscribe to services beyond the Basic level of service).....	\$3.74
Remote Control.....	\$2.25
CableCARD (first card in device).....	\$0.00
CableCARD (additional card in same device).....	\$1.50
HDTV Equipment Fee.....	\$7.00

OTHER CHARGES

Comcast Channel Guide Magazine.....	\$3.34 per month
Cable Guard.....	\$1.49 per month
Quick Connect Equipment Shipping & Handling.....	\$9.95

INSTALLATION & SERVICE

Install Unwired Home (Aerial/Underground within 125 ft.).....	\$44.99
Install Prewired Home (Aerial/Underground within 125 ft.).....	\$28.99
Activate Existing Additional Outlet.....	\$16.99
Install New Additional Outlet.....	\$26.99
Change/Downgrade Existing Service.....	\$14.69
Change/Upgrade Existing Service.....	\$17.89
HDTV Equipment Installation.....	\$17.89
DVR Activation.....	\$17.89
Relocate Outlet.....	\$19.99
Hourly Service Charge.....	\$33.99
Trouble Call.....	\$27.99
Addressable Reactivation Fee.....	\$1.99
Processing Fee.....	\$3.99
Administrative Fee for Late Payment.....	
Day 38 and each 30 days thereafter until payment is received.....	\$7.00
Non-Sufficient Funds Charge.....	\$25.00
Field Collection Fee.....	\$20.00
Unreturned or Damaged Equipment.....	prices vary based on type of equipment

GENERAL INFORMATION

Prices exclude applicable franchise fees, regulatory fees, taxes and other franchise related fees. Comcast service is subject to the terms and conditions of Comcast Cable Policies and Practices. Pricing, programming, channel location and packaging is subject to change.

A subscription to Basic Service is required to receive other services or levels of service of video programming. Some services require a CableCARD or a converter and remote at an additional charge.

To receive channels offered in HD, a HD television (not provided) and HDTV equipment are required. HD broadcast channels are available with Basic Service. A subscription to HBO, Starz, Showtime or Cinemax is required to receive their HD, digital and VOD channels. A subscription to Sports Entertainment Package is required to receive NFL Network HD. A subscription to Digital Classic is required to receive HGTV HD, National Geographic HD, SCI-FI HD and The History Channel HD. A subscription to Digital Starter is required to receive other HD channels listed. An HDTV equipment charge may apply. HD programming is limited to the programming provided to Comcast in HDTV format by the underlying provider.

Family Tier does not include On Demand (channel 1), pay-per-view or Music Choice. Customers receiving service through commercial accounts or bulk pricing arrangements should refer to the terms and conditions of their separate agreement.



Channel Lineup and Price List

Hainesville, Holiday Hills, Island Lake, Johnsburg, Lakemoor, McCullom Lake, McHenry, Port Barrington, Prairie Grove, Round Lake, Round Lake Beach, Round Lake Heights, Round Lake Park, Timber Creek Trailer Park, Volo, Wonder Lake & Woodstock

February 2009

Channel	Service	Channel	Service	Channel	Service
193	BD	ABC 7 News Now	269	BID	HD 1
194	BD	NBC Plus	278	Bravo	HD 1
217	BD	ABC 7 Plus	279	Fuse	HD 1
223	BD	WYME (via WCIU-DT)	280	Independent Film Channel	HD 1
241	BD	WTTW V-me	281	WE	HD 1
242	BD	WTTW Create	282	QVC	HD 3
245	BD	LATV	283	Disney XD	HD 1
246	BD	This TV	284	MGM	HD 1
247	BD	Me-Too (via WCIU-DT)	285	Comcast Info Channel	HD 3
248	BD	WFBT (via WCIU-DT)			
251	BD	Universal Sports			
598	BD	Arteca America			
599	BD	WDCK-TV			
701-746	BD	Music Choice Channels			
		A HD television (not provided) and HDTV equipment are required. HD broadcast channels are available with Basic Service, premium HD channels are available with their corresponding premium service, 1 = available with Digital Classic, 2 = available with Sports Entertainment Package, 3 = available with Digital Starter. See General Information for more details.			
18	B1	Lake County TV (in Hainesville, Island Lake, Lake Co., Lakemoor, Round Lake communities, Timber Creek Trailer Park, Volo)			
18	B1	Community Bulletin Board (at other areas)			
20	B1	WYCC-TV (20) PBS			
21	B1	CSPAN			
28	EB	QVC			
29	EB	HSN			
30	EB	TV Land			
31	EB	Nickelodeon			
32	EB	Cartoon Network			
34	EB	ESPN			
35	EB	ESPN 2			
37	EB	Comcast SportsNet Chicago			
38	EB	Lifetime			
39	EB	ABC Family			
41	EB	HGTV			
42	EB	TLC			
45	EB	A&E			
46	EB	E!			
47	EB	Comedy Central			
48	EB	FX			
49	EB	Spike TV			
50	EB	Disney Channel			
51	EB	USA Network			
52	EB	TNT			
53	EB	CLTV			
54	EB	Fox News Channel			
55	EB	CNN			
56	EB	Headline News			
57	EB	The Weather Channel			
58	EB	MSNBC			
59	EB	CNBC			
60	EB	MTV			
61	EB	VH1			
63	EB	Travel Channel			
64	EB	Food Network			
65	EB	truTV			
66	EB	Animal Planet			
67	EB	The Golf Channel			
68	EB	VERSUS			
69	EB	Big Ten Network			
71/138	BD	TLN			
73	EB	AMC			
74	EB	Local Origination			
75	EB	BET			
95	B1	TV Guide Network			
98	B1	Discovery Channel			
99	B1	TBS			
100	BD	Comcast Network 100			
104	BD	CSPAN 2			
110	BD	Cable Marketplace 1			
113	BD	Cable Marketplace 3			
114	BD	Leased Access			
169		NFL Network HD 2			
171		AMC HD 3			
173		ESPN HD 3			
174		VERSUS HD 3			
175		History HD 1			
176		TLC HD 3			
177		Sci-Fi HD 1			
179		HGTV HD 3			
181		Food Network HD 3			
183		WCIU-DT			
184		WPWR-DT (MNT)			
185		Showtime HD			
186		HBO HD			
187		WLS-DT (ABC)			
188		WMAQ-DT (NBC)			
189		WBBM-DT (CBS)			
190		WFLD-DT (FOX)			
191		WTTW-DT (PBS)			
192		WGN-DT (CW)			
195		Cinemax HD			
196		Starz HD			
197		Disney Channel HD 3			
198		ABC Family HD 3			
199		The Golf Channel HD 3			
200		Comcast SportsNet HD TV 3			
203		ESPN2 HD 3			
204		TNT In HD 3			
205		HD Theater 3			
206		National Geographic HD 1			
207		Universal HD 3			
206		A&E HD 3			
209		Palladia HD 3			
212		Science Channel HD 1			
216		CNN HD 3			
218		Discovery HD 3			
219		TBS HD 3			
221		USA HD 3			
224		Animal Planet HD 3			
227		Hallmark Movie Channel HD 1,2			
229		Lifetime Movie Network HD 1			
231		ESPNNews HD 1			
237		Speed Channel HD 2			
256		Big Ten Network HD 3			
261		Planet Green HD 1			
263		Encore HD 1			
264		Fox Business Network HD 1			
265		Fox News Channel HD 3			
266		CNBC HD 3			
267		FX HD 3			
101		WeatherScan Local			
105		CSPAN 3			
106		Fox Business Network			
107		Current			
108		Fox Reality			
109		SOAPnet			
118		Style			
120		NOGGIN			
121		DIY			
122		Disney XD			
124		Fine Living			
126		Nicktoons Network			
127		PBS Kids Sprout			
128		Bloomberg Television			
130		Discovery Kids			
132		Nick Too			
135		MTV 2			
136		G4			
141		MTV Tr3e			
142		MTV Jams			
143		LOGO			
146		CMT			
159		Jewelry Television			
160		Sci-Fi Channel			
161		GSN			
162		BBC America			
164		ShopNBC			
172		TV One			
178		CNBC World			
180		Bravo			
182		Ovation			
201		Planet Green			
215		The N			
220		Discovery Health			
222		FRTV			
230		Trinity Broadcasting			
270		History			
271		Investigation Discovery			
272		The Science Channel			
273		National Geographic			
274		Military Channel			
275		BIO			
276		History International			
402		ESPNNews			
403		ESPN Classic Sports			
410		MLB Network			
471		CMT Pure Country			
472		MTV Hits			
473		VH1 Classic			
474		VH1 Soul			
475		Gospel Music Channel			
476		Fuse			
484		Great American Country			
486		The Word Network			
501		Turner Classic Movies			
502		WE			
503		Independent Film Channel			
504		Lifetime Movie Network			
505		Sundance Channel West			
508		Hallmark Movie Channel			
516		Encore WAM			
517		Encore			
519		Encore Love			
521		Encore Mystery			
522		RetroPlex			
523		Encore Western			
527		Encore Drama			
528		indiePlex			
529		Encore Drama			
586		FLIX			
603		mun2			
605		Si TV			
168/412		NFL Network			
260		TV Games Network			
268		GoTV (in English)			
401		Fox Soccer Channel			
404		NHL Network			
406		Outdoor Channel			
407		HorseRacing TV			
408		Speed Channel			
413		Fox College Sports Atlantic			
414		Fox College Sports Central			
415		Fox College Sports Pacific			
416		The Sportsman Channel			
417		The Tennis Channel			
418		CBS College Sports Network			
439		NBA TV			
481		BET J			
506		Fox Movie Channel			
508		Hallmark Movie Channel			
		*A subscription to Digital Starter Service and the premium service is required.			
001		Bollywood Hits On Demand*			
001		Disney Family Movies On Demand*			
001		Filipino On Demand*			
001		here! On Demand*			
001		Howard Stern TV On Demand*			
001		Too Much for TV*			
001		WWE 24/7 Classics On Demand*			
533		Starz			
535		Starz Edge			
537		Starz In Black			
538		Starz Cinema			
539		Starz Kids & Family			
540		Starz Comedy			
543		Playboy TV			
549		HBO On Demand*			
550-551		HBO E/W			
552		HBO 2			
554		HBO Signature			
556		HBO Family			
558		HBO Latino			
559		HBO Comedy			
560		HBO Zone			
561-562		Cinemax W/E			
564		MoreMax			
566		ActionMax			
575		Showtime			
577		Showtime Too			
579		Showtime Showcase			

Channel Lineup and Price List

Hainesville, Holiday Hills, Island Lake, Johnsbury, Lakemoor, McCullom Lake, McHenry, Port Barrington, Prairie Grove, Round Lake, Round Lake Beach, Round Lake Heights, Round Lake Park, Timber Creek Trailer Park, Volo, Wonder Lake & Woodstock

February 2009

581	Showtime Extreme
583	Showtime Next
584	Showtime FamilyZone
585	Showtime Women
586	FLIX
590	The Movie Channel
592	The Movie Channel Xtra
655	RTN (Russian)
665	TV Asia
668	CTI Zhong Tian (Chinese)
669	SBTN (Vietnamese)
670	TFC (Filipino)
671	CCTV-4 (Chinese)
674	TV JAPAN
679	RAI (Italian)
684	ART (Arabic)
688	TV5 (French)
<hr/>	
001	On Demand
595	Playboy TV en Español (canal discrecional)
600	VeneMovies
601	Discovery en Español
602	Fox Sports en Español
603-604	mun2/Cine Latino
605-606	History en español/MTV Tr3s
608	CNN en Español
609	ESPN Deportes
610	Cine Mexicano
619	Docu TVE
622	GoTV (en Español)
623-624	Intinto/Video Rola
628	Canal Sur
634-635	¡Sorpresal/SI TV
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Includes Basic Service, HD broadcast channels, A&E, Animal Planet, BET, Cartoon Network, CNN, Comedy Central, CSPAN, CSPAN 2, Discovery Channel, Disney Channel, E!, E!WTN, Food Network, Fox News Channel, HSN, Lifetime, OVC, Spike TV, USA Network, The Weather Channel and where available, the corresponding HD channels for these networks. (HDTV equipment is required to view Digital Economy HD channels.)	
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31	Nickelodeon
41	HGTV
50	Disney Channel
56	Headline News
57	The Weather Channel
54	Food Network
121-122	DIY/Disney XD
127	PBS KIDS Sprout
130	Discovery Kids
215	The N
230	Trinity Broadcasting
272	The Science Channel
273	National Geographic
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421-426	ESPN Sports PPV
440-449	TEAM PPV
461-470	GAME PPV
477-480	GAME PPV
801-803	IN DEMAND PPV
844	Club Jenna
851	Fresh!
852	SpiceXcess
853	Playboy TV
854	Perthouse TV

BASIC CABLE (per month)	
Basic Service	\$16.59
Expanded Basic (requires subscription to Basic Service)	\$41.40
Standard Cable Package	\$57.99
<i>Includes Basic and Expanded Basic (Effective 4/1/09, this package will no longer be available for new subscriptions.)</i>	
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DIGITAL PACKAGES (per month)	
Digital Starter Package	\$59.98
<i>Includes Standard Cable Package and Digital Starter Service</i>	
Digital Preferred Package	\$74.98
<i>Includes Standard Cable Package, Digital Starter and Digital Classic</i>	
Digital Preferred Package with 1 Premium Channel	\$89.99
<i>Includes Standard Cable Package, Digital Starter, Digital Classic and choice of 1 premium (HBO, Starz or Showtime)</i>	
Digital Preferred Plus Package	\$99.98
<i>Includes Standard Cable Package, Digital Starter, Digital Classic, HBO and Starz</i>	
Digital Preferred Package with 2 Premium Channels	\$99.99
<i>Includes Standard Cable Package, Digital Starter, Digital Classic and choice of HBO/Showtime or Starz/Showtime</i>	
Digital Premier Package	\$115.99
<i>Includes Standard Cable Package, Digital Starter, Digital Classic, HBO, Starz, Showtime, Cinemax and Sports Entertainment Package</i>	
CableLatino Package	\$30.58
<i>Includes Basic Service and Selecto Completo</i>	
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DIGITAL SERVICES (per month)	
Digital Starter Service (requires subscription to Standard Cable Package)	\$1.99
Digital Classic (requires subscription to Standard Cable Package; includes Digital Starter Service)	\$16.99
Sports Entertainment Package	\$7.99
Selecto Completo	\$13.99
Digital Video Recorder (DVR) Service with HD Capability	\$15.99
Digital Video Recorder (DVR) Service (requires subscription to Digital Starter Service)	\$9.99
Family Tier (requires subscription to Basic Service and cannot be combined with service levels that include or require Expanded Basic)	\$14.99
Digital Economy (includes Basic Service; cannot be combined with service levels that include or require Expanded Basic)	\$39.95
<i>(available for \$29.95 per month when combined with subscription to Comcast High-Speed Internet and/or Comcast Digital Voice)</i>	
Digital Additional Outlet Service	\$5.99
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PREMIUM/SUBSCRIPTION SERVICES (per month)	
HBO, Starz, Showtime, The Movie Channel.	
Cinemax (each)	\$17.99
ART, RAI, RTN, SBTN, TV5, TV Asia, TFC (each)	\$14.99
CTI Zhong Tian with CCTV-4	\$14.99
TV JAPAN	\$21.99
Playboy TV	\$16.99
Bollywood Hits (available via On Demand only)	\$12.99
<i>(\$9.99 with a subscription to TV Asia)</i>	
Howard Stern TV (available via On Demand only)	\$10.99
<i>(can also be purchased at a \$7.99 per show basis or a \$119.99 yearly price)</i>	
WWE 24/7 Classics (available via On Demand only)	\$7.99
here! (available via On Demand only)	\$7.99
Filipino (available via On Demand only)	\$7.99
<i>(\$5.99 with a subscription to TFC)</i>	
Too Much for TV (available via On Demand only)	\$14.99
Disney Family Movies (available via On Demand only)	\$5.99

EQUIPMENT (per month)	
Basic Only Receiver (available to customers who subscribe to Basic Service Only)	\$1.13
Non-Basic Only Receiver (available to customers who subscribe to services beyond the Basic level of service)	\$3.43
Remote Control	\$6.25
CableCARD (first card in device)	\$0.00
CableCARD (additional card in same device)	\$1.50
HDTV Equipment Fee	\$8.99
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OTHER CHARGES	
Comcast Channel Guide Magazine	\$3.39 per month
Service Protection Plan (Cable Guard)	\$1.49 per month
Quick Connect Equipment Shipping & Handling	\$9.95
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INSTALLATION & SERVICE	
Install Unwired Home (Aerial/Underground within 125 ft.)	\$46.99
Install Prewired Home (Aerial/Underground within 125 ft.)	\$31.99
Activate Existing Additional Outlet	\$10.00
Install New Additional Outlet	\$26.99
Change/Downgrade Existing Service	\$11.94
Change/Upgrade Existing Service	\$17.73
HDTV Equipment Installation	\$17.73
DVR Activation	\$17.73
Relocate Outlet	\$22.99
Hourly Service Charge	\$33.81
Trouble Call	\$28.99
Addressable Reactivation Fee	\$1.99
Processing Fee	\$3.99
Administrative Fee for Late Payment	
<i>Day 38 and each 30 days thereafter until payment is received</i>	
	\$7.00
Non-Sufficient Funds Charge	\$25.00
Field Collection Fee	\$20.00
Unreturned or Damaged Equipment	prices vary based on type of equipment
<hr/>	
GENERAL INFORMATION	
Prices exclude applicable franchise fees, regulatory fees, taxes and other franchise related fees. Comcast service is subject to the terms and conditions of Comcast Cable Policies and Practices. Pricing, programming, channel location and packaging is subject to change.	
A subscription to Basic Service is required to receive other services or levels of service of video programming. Some services require a CableCARD or a receiver and remote at an additional charge.	
To receive channels offered in HD, a HD television (not provided) and HDTV equipment are required. An HDTV equipment charge may apply. HD programming is limited to the programming provided to Comcast in HDTV format by the underlying provider. Minimum service levels are required to receive HD channels. HD Broadcast channels are available with Basic Service. A subscription to HBO, Starz, Showtime or Cinemax is required to receive their HD, digital and VOD channels. Remaining HD channels listed require subscription to either Digital Classic, Sports Entertainment Package or Digital Starter as noted.	
Family Tier does not include On Demand, pay-per-view or Music Choice.	
Digital Economy does not include On Demand.	
Digital Preferred Packages and Digital Premier Packages include Digital Starter Package, Digital Classic and any applicable movie channels and do not include adult channels or On Demand subscription services.	
Customers receiving service through commercial accounts or bulk pricing arrangements should refer to the terms and conditions of their separate agreement.	



Snohomish County
Seattle/Marion Island

Fall
2009



WANT TO WATCH MORE TV? DON'T STOP AT THE TV. GO TO THE COMCAST WEBSITE AT WWW.COMCAST.COM TO SEE ALL THE TV SHOWS WE HAVE TO OFFER. YOU CAN WATCH THEM ANYTIME, ANYWHERE. AND YOU CAN WATCH THEM ON YOUR PHONE, TOO. VISIT US TODAY AT WWW.COMCAST.COM.

IF YOU HAVE

Basic	1 Month Price	\$24.95	1 Month Price	\$24.95
Performance	1 Month Price	\$42.95	1 Month Price	\$42.95
Elite	1 Month Price	\$62.95	1 Month Price	\$62.95
Elite HD	1 Month Price	\$74.95	1 Month Price	\$74.95
Elite HD	1 Month Price	\$89.95	1 Month Price	\$89.95

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GENERAL INFORMATION - Comcast Service

Comcast is a leading provider of cable television, internet, and voice services. We offer a wide range of services to meet your needs. Visit us today at www.comcast.com for more information.

IF YOU HAVE	1 Month Price	TV AND	TV OR	NO.2
Basic	\$24.95	Unlimited	Unlimited	\$24.95
Performance	\$42.95	Unlimited	Unlimited	\$42.95
Elite	\$62.95	Unlimited	Unlimited	\$62.95
Elite HD	\$74.95	Unlimited	Unlimited	\$74.95
Elite HD	\$89.95	Unlimited	Unlimited	\$89.95

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1/1/08

Additional equipment may be required. Discounts may apply for some multiple premium purchases. These rates do not include state and local communications fees and taxes. Subscription to Basic Service is required to receive any other level of video service. Customer must purchase or rent a converter and a remote control for a separate charge to receive certain services including the Sports Entertainment Tier. HDTV service may require certain levels of service or subscription to premium channels for some programming. Certain services are available separately or as part of another level of service. Information about your local franchise authority can be found on your bill. Prices and programming subject to change. Service is subject to Comcast's standard terms and conditions of service. ©2008 Comcast. All rights reserved.

comcast.

Royal Palm Beach / West Palm Beach Areas

Rate Card

**Royal Palm Beach,
City of West Palm Beach,
Glen Ridge, The Strand,
Lantana, Hypoluxo,
Lake Clarke Shores,
& Palm Springs**

Channel Lineup effective: 1/1/08