

Major Information Systems List

Consular Lookout and Support System (CLASS)

The Consular Lookout and Support System is used by passport agencies, consulates, and border inspection agencies to perform name-checks of visa and passport applicants in support of the issuance process. CLASS functions as an automated index for manual files at the overseas posts and Passport Offices.

Consular Support and Visa Applications (CSVA)

The Consular Support and Visa Applications project provides technical and end-user support for the full range of consular business processes along with automated systems to support consular management and the visa function in support of Homeland Security.

Content Management System (CMS)

The CMS project provides a centralized delivery platform and infrastructure comprised of integrated tools and services for the development and deployment of Embassy and the Department's public websites worldwide. Services provided include: content management, web hosting, search, security, continuity of operations, training, support, and web reporting.

Country Operational Planning and Reporting System (COPRS) II

The Country Operational Planning and Reporting System (COPRS) application is the primary mechanism used to gather programmatic planning & performance data from countries receiving foreign assistance under the President's Emergency Plan for AIDS Relief (PEPFAR). COPRS II provides additional functionality for planning, reporting, and workflow management that are not available in the current system.

Electronic Medical Record (EMR)

The Electronic Medical Record (EMR) System establishes an essential medical record infrastructure that will enable the Department to provide quality health care services for all U.S. Foreign Affairs agencies worldwide. The EMR provides a single, electronic, authoritative source of information that is retrievable by multiple providers for patient care, medical evacuations, and hospitalizations, medical clearance decisions, medical record release actions, and medical program planning and management.

The Foreign Assistance Coordination and Tracking System (FACTS)

The Foreign Assistance Coordination and Tracking System (FACTS) will facilitate planning at the country level to ensure that assistance is aligned with U.S. foreign policy objectives, and to enhance State and USAID's ability to monitor performance and report to Congress and other stakeholders. The FACTS system will allow both State and USAID to quickly gather and analyze funding in various ways to respond to required OMB and Congressional reports and frequently asked questions.

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Global Foreign Affairs Compensation System (GFACS)

The Global Foreign Affairs Compensation System (GFACS) combines legacy payroll and annuitant payment systems into a single, modern rules-based COTS system better suited to support constant change.

Integrated Logistics Management System (ILMS)

ILMS is a unified, Web-based information system designed to upgrade the State Department supply chain by improving operations in areas such as purchasing, procurement, warehousing, transportation, property management, personal effects, and Diplomatic Pouch and Mail.

IT Infrastructure

The ITI investment encompasses the Department's worldwide computer/communications networks (ClassNet - Secret, OpenNet - Unclassified) and all IT infrastructure and services for the Department. The ITI investment includes requirements for secure emergency communications, IT COOP and Disaster Recovery, and other critical IT security operations.

Integrated Personnel Management System (IPMS)

The Integrated Personnel Management System (IPMS) is comprised of four main integrated business components: the Global Employment Management System (GEMS), the HR Knowledge Center (KC), the Post Personnel System (PS), and the Human Resources Online (HROnline) web portal. Together, all IPMS components reduce transaction-processing overhead, enhance enterprise-wide data sharing, improve data integrity and quality, and empower employees/supervisors with the ability to independently manage their personal information through online seamless workflow processes.

Joint Financial Management System (JFMS)

The Joint Financial Management System (JFMS) investment is a cooperative effort by the Department and the U.S Agency for International Development (USAID) to improve service and save money through collaboration on financial systems and functions. JFMS has created a common financial platform for co-hosting Department and USAID financial systems to manage all domestic and overseas activities.

Passport Modernization System

Passport Modernization is comprised of the hardware required to process travel document applications and securely personalize travel documents, and nine major, custom built, independent software systems.

State Messaging and Archive Retrieval Toolset (SMART)

The SMART messaging system simplifies Department messages into two types: "working" and "archival" messages. Archival messages are analogous to cables, memos, current e-mails and other documents that have long-term record value to the Department of State. Working messages are analogous to most current e-mails that do not have long-term record value.

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Telegram System

The Department of State "telegram" is defined and implemented as the core instrument for articulating official actions and for sharing information within the Department and with the USG Foreign Affairs community. Telegrams are written messages that are created, distributed and archived within parameters and processing controls that ensure the integrity, security, authority, retention, timeliness and delivery of each message.

Travel Manager Program

The Travel Manager Program replaces legacy systems in support of the Departments domestic and foreign business travel. This investment involves migrating to a GSA-approved e-Gov Travel provider and maintaining/operating the current travel system during the transition in order to fully align this mission critical support function with the Presidents Management Agenda. The product provides services for airline booking, document processing (including imaging/retention of documents, supporting documentation, and receipts), automated electronic routing and approval, and reimbursement processing.