

Special Notice: Employees cannot receive entitlements (assistance) from two sources for the same item. For further information, contact the offices of Counsel or Resource Management.



US Army Corps
of Engineers®
New Orleans District

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Riverside

Task Force Hope Edition

Issue 6 Oct. 3, 2005



224.5 trillion gallons of water covered the city following Hurricane Katrina

\$2.7 Billion allocated in FEMA missions for USACE

1,564,000 cubic yards of debris removed

More than 721,000 families directly affected by Hurricane Katrina

374,000 Hurricane Katrina refugees still in shelters, hotels, homes and other housing in 34 states

More than 150,000 homes flooded in New Orleans

20,000 bottles of water consumed by District employees

11,912 blue roofs installed

10,000 sand bags placed in breaches across the area

3,255 personnel assigned and engaged in Task Force HOPE operations (Louisiana and Mississippi)

2,000 Meals Ready to Eat consumed by District employees

0 New Orleans District employees lost as a result of Hurricane Katrina

Employees to report today

Personnel support team available Tues.

Employees displaced by Hurricane Katrina should return to work, either at the District office or a satellite office, today.

The return is part of the District's continuing process aimed at getting employees back to work as the District begins one of the largest domestic construction projects in history.

"We are looking at a multi-billion dollar program for the District, and I need everyone on board to make it a success," said Col. Richard P. Wagenaar, district commander. "We have faced significant challenges over the past month, and I realize there are many more to come. I'll work with employees as we begin rebuilding our team here in New Orleans and across the south."

The District currently has satellite offices located in Lafayette, La., Baton Rouge, La., Ft. Worth, Texas, Galveston, Texas, Memphis, Tenn., St. Louis, Mo., and Mobile, Ala.

These offices are expected to remain in operation until the end of the year, Wagenaar said.

Employees not reporting to work Monday must request annual leave, sick leave or leave without pay from their supervisor. Employees with extenuating circumstances can request additional leave from Cheryl Weber, the District's Civilian Personnel Advisory Center chief. Weber can be reached at 504-862-2791 or via e-mail at Cheryl.C.Weber@mvno2.usace.army.mil.

Employees can request one day of administrative leave from their immediate supervisor to take care of personal storm-related business. Requests for administrative leave in excess of one day must be approved by the District commander.

Failure to report or request leave today will result in an employee being marked as absent for duty, Wagenaar said.

More than 300 of the District's 1,200 employees have returned to the District's office to work as of Friday.

Core work hours for returning employees are 9 a.m. to 3 p.m. Mondays through Fridays. Work days should not exceed 8 hours for non-emergency employees, he said.

Employees in need of hurricane recovery assistance will be able to address a number of their needs to a personnel support team starting Tuesday. Staff from local and federal agencies will be in the District office offering support, advice and information for Corps employees still struggling through the recovery process.

Representatives from the Federal Emergency Management Agency, Blue Roof Program, Crisis Care Network, District human resources and an electrical utility liaison will be available from 9 to 11 a.m. Tuesday through Thursday in the District Assembly Room C to answer questions, assist with submitting paperwork and offer advice on a variety of recovery topics.

FEMA representatives will assist employees with housing issues. Blue Roof representatives will assist employees through the process of obtaining temporary roof repairs, and Crisis Care Network counselors will be available to talk to people in need of mental health support.

An electrical utility liaison will also be available to assist returning employees, while human resources

see EMPLOYEE Pg. 2

Important phone numbers to know

USACE - New Orleans

Human Resources	(504) 862-2791
Emergency Operations Center	(504) 862-1102
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FEMA Assistance	800-621-FEMA
Consumer Help Line and Fraud Complaints	877-FTC-HELP
Credit Unions and Credit Union Members	800-827-6282 x4049
Gas Gouging	800-244-3301
Louisiana School Information	877-453-2721
National Flood Insurance Program	800-638-6620
Family News Network (American Red Cross)	877-568-3317 www.familylinks.icrc.org/katrina
Donation and Volunteer Line	877-872-2677
SPCA (Dogs)	225-647-0712 504-733-8572
FEMA Baton Rouge	225-925-7500



888-ROOF-BLU

Asphalt shingles only



American Red Cross

American Red Cross
Disaster Relief Fund
800-435-7669

Southeast Louisiana Red Cross
(504) 587-1500

Information by Parish

Jefferson	(504) 349-5360
Orleans	(504) 565-7200
Plaquemines	(504) 297-5500
St. Bernard	(504) 278-4268
St. Charles	(985) 783-5050
St. John the Baptist	(985) 652-2222
St. Tammany	(985) 898-2323

Orleans Utility and other Information

ENTERGY	800-968-8243	800-368-3749	ATMOS Gas	(800) 692-4694
New Orleans Police Dept.	(504) 821-2222		New Orleans Fire Dept.	(504) 565-7800
Public Works	(504) 585-6844		Sewerage & Water Board	(504) 585-2000

EMPLOYEE

representatives will offer their expertise on temporary duty voucher processing, Safe Haven Program payments and leave options.

The Office of Counsel will also be in attendance to answer employees' legal concerns.

Repairs to the Castle Kids Child Center are underway with priority being placed on restoring the interior of the facility. The target date for the

center reopening is Oct. 17; however, the date may be revised because of difficulties in making repairs, staff availability and the availability of potable water issues.

The credit union will reopen today for District employee use only.

Official mail delivery will resume later this week.

Both outgoing and incoming mail service will be available for official mail only. Personal mail

should not be mailed from the District office.

Returning employees should bring a lunch or plan on eating off the District reservation since the cafeteria remains closed. Restrooms in the building are operational, but water is not potable. Drinking water is available.

Employees at satellite locations needing a CEFMS smartcard should contact their local IM helpdesk. If there is no local helpdesk, employees should send an email to the MVN Helpdesk for assistance.