## Financial and Business Solutions – Schedule 520 Frequently Asked Questions

#### **CUSTOMERS**

## 1) How do I place an order on GSA schedules?

For instructions to order services that require a Statement of Work (SOW), go to: http://www.gsa.gov/portal/content/199205

For instructions to order supplies or services that do not require a Statement of Work (SOW), go to: <a href="http://www.gsa.gov/portal/content/199145">http://www.gsa.gov/portal/content/199145</a>

- 2) What are GSA's criteria for allowing contractors on schedule? We review two years of financial statements. Contractors have to be in business for at least two years.
- 3) Does your Grants Management Support Services SIN (520-22) cover all aspects of Grants Management?

Click here for a full description and vendor list for Grants Management Support Services:

http://www.gsaelibrary.gsa.gov/ElibMain/sinDetails.do?executeQuery=YES&scheduleNumber=520&flag=&filter=&specialItemNumber=520+22

## 4) Can you give details about GSA's "Maximum Order?"

It is the dollar threshold at which an ordering agency should be alerted to requesting a price discount. For further details click here: <a href="http://www.gsa.gov/portal/category/100639#mo">http://www.gsa.gov/portal/category/100639#mo</a>

### 5) Who can order from GSA schedules?

All Federal Agencies and District of Columbia Government are authorized to order from GSA Schedules. Click here for details: http://www.gsa.gov/portal/content/197513

# 6) Who should I contact for specific questions about the Financial Services schedule?

Jackie Austin (703) 605-2820 Jacqueline.austin@gsa.gov

#### **VENDORS**

1) How do I get on the GSA 'list' to sell Financial Services to the Federal Government? Or in other words, how do I get my company on GSA schedules?

To get your company listed on GSA's Financial and Business Solutions (FABS) – Schedule 520, please refer to this link for complete details: http://www.gsa.gov/portal/content/100762

2) Is FABS the correct schedule for the work my company offers? What if I want to get on a schedule other than FABS?

If your company offers any type of financial services, then FABS is the first place you should look. If not, you can contact GSA's National Customer Service Center at: 800-488-3111 or <a href="mashelpdesk@gsa.gov">mashelpdesk@gsa.gov</a> for info on other schedules.

- 3) How can I find out general information for vendors or contractors? You can visit GSA's Vendor Support Center at https://vsc.gsa.gov/
- 4) Who should I contact for specific vendor related questions about the Financial Services schedule?

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