



GSA Office of Citizen Services and Innovative Technology

► Serving the Spanish-Speaking

GSA's Office of Citizen Services and Innovative Technologies provides individuals access to information and services they require from their government in whatever medium they prefer – web, mobile, print, e-mail or telephone. These services are also available to Spanish speakers through the following:

- ★ **GobiernoUSA.gov** (www.gobiernousa.gov), the official Web portal of the U.S. government in Spanish;
- ★ **GobiernoUSA.gov Mobile** (m.gobiernousa.gov), a Spanish-language App to access government information on the go;
- ★ **GobiernoUSA.gov's** Social Media Channels in Spanish offer users a choice to interact with the government directly from their computers or mobile devices:
 - Facebook (www.facebook.com/GobiernoUSAgov)
 - Twitter (www.twitter.com/gobiernousa)
 - YouTube (www.youtube.com/GobiernoUSA)
- ★ RSS feeds and e-mail alerts in Spanish. Users can subscribe to both of these services from **GobiernoUSA.gov**;
- ★ Outreach campaigns to Hispanic media throughout the United States and Puerto Rico. Public Service Announcements in Spanish are distributed to:
 - TV
 - Radio
 - Web
 - Print
- ★ Responses in Spanish to inquiries received via e-mail through **GobiernoUSA.gov**;
- ★ Responses in Spanish to telephone calls received at our toll free number at 1 (800) FED INFO (333-4636);
- ★ Free publications in Spanish on a wide variety of topics distributed through Pueblo, Colorado.

OCSIT also provides government-wide leadership by actively participating in the Federal Multilingual Websites Committee (www.usa.gov/webcontent/community/groups/fmwc.shtml), a group composed of federal, state and local government web managers who are working to expand and improve web content in languages other than English, and supporting Limited English Proficiency (LEP) initiatives.