

Monthly Performance ReportMarch 2010

F.A. Figueroa President and General Manager

U.S. Department of Energy Contract DE-AC06-09RL14728



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TERMS



TERMS

ACWP Actual Cost of Work Performed

AFP Approved Funding Plan
AMH AdvanceMed Hanford, Inc.
AR Administrative Record

ARMS Asset Readiness Management System

BAC Budget at Completion
BCR Baseline Change Request

BCWP Budgeted Cost of Work Performed
BCWS Budgeted Cost of Work Scheduled
CAS Condition Assessment Survey

CBDPP Chronic Beryllium Disease Prevention Program

CPB Contract Period Budget
CSB Canister Storage Building

CV cost variance

D&D Deactivation and Decommissioning

DAFW Days Away from Work
DBT Design Basis Threat
DLA Direct Labor Adder

DOE U.S. Department of Energy

FIMS Facilities Information Management System

EAC Estimate at Completion

EM U.S. Department of Energy, Office of Environmental

Management

EMS Environmental Management System ERAP Emergency Readiness Assurance Plan

EST Emergency Services & Training

FIMS Facilities Information Management System

FMP Facility Modification Package

FNVA Foreign National Visits and Assignments

FY fiscal year

G&A General and Administrative

GFS/I Government-Furnished Services/Information

GOVT Government

GSA General Services Administration

TERMS



HAZWOPER Hazardous Waste Operations and Emergency Response

Regulations

HC&R Hoisting, Crane, and Rigging

HGET Hanford General Education Training

HRP Human Reliability Program

HUB Historically Underutilized Business

IH Industrial Hygiene

IR/CM Information Resource/Content Management IRPPL Infrastructure Reliability Priority Project List

ISMS Integrated Safety Management System ISSP Information System Security Plan

LCL Lower Control Limit

MSA Mission Support Alliance, LLC MSC Mission Support Contract

N/A Not Applicable

NAB Native American Business

OCCB Organizational Change Control Board

OPSEC Operations Security
PA Protected Area

PAT Proficiency Analysis Test
PFP Plutonium Finishing Plant

PIF Potential Issue Form RFS Request for Services

RL U.S. Department of Energy, Richland Operations Office

ROM Rough Order of Magnitude SAS Safeguards and Security

SB Small Business

SDB Small Disadvantaged Business SDD Service Delivery Document

SDVO Small Disadvantaged Veteran-Owned

SIRP Security Incident Response Plan

SLA Service Level Agreement SNM Special Nuclear Material

SOW Statement of Work

SRC Submarine Reactor Compartments

SSP System Security Plan

SSSP Site Safeguards and Security Plan

TERMS



SV schedule variance

SWOB Small Woman-Owned Business

TPA Tri-Party Agreement
UBS Usage Based Services
UCL Upper Control Limit

VECP Value Engineering Change Proposal VOSB Veteran-Owned Small Business WBS Work Breakdown Structure

WFO Work for Others

WiMAX Worldwide Interoperability for Microwave Access

WSAP Workplace Substance Abuse Program

WSCF Waste Sampling and Characterization Facility



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1.0 Introduction

This section is intended to provide an executive-level performance overview. Included herein are descriptions of significant accomplishments considered to have made the greatest contribution toward safe, environmentally sound, and cost-effective, mission-oriented services; progress against the contract with U.S. Department of Energy (DOE), Richland Operations Office (RL); project cost summary analysis; and overviews of safety and critical issues.

1.1 KEY ACCOMPLISHMENTS

Waste Sampling and Characterization Facility On-time Performance Rating Improvement: A second shift began March 29, 2010, to support increased sampling requests at the Waste Sampling and Characterization Facility (WSCF). Immediate improvement was apparent. The On-Time Delivery Index service level agreement metric for March was measured at 80%, up from a low of 67% in January.

Infrastructure and Services Alignment Plan – The Infrastructure and Services Alignment Plan was submitted on schedule March 1, 2010. This was a significant accomplishment because the Infrastructure and Services Alignment Plan incorporates the MSA strategic vision and describes the activities necessary to integrate MSC responsibilities with those of other Hanford Site (Mission) contractors, to right-size the infrastructure and services, and to maintain the capacity of infrastructure systems provided for the Hanford Site over its life-cycle.

Unclassified Cyber Security Review – MSA successfully passed a review of Hanford's unclassified cyber security program by DOE Environmental Management Headquarters, which rated Hanford "in the top two percent" of sites the team has visited. Passing this review was essential to obtain Authorization to Continuing to Operate the DOE networks.

MSA Work Breakdown Structure – MSA submitted a complete set of contractor work breakdown structures in use or proposed representing all Hanford Site cleanup scope (the first time this has been accomplished) for review by RL. This was critical step in creation of the Hanford Site Integrated Work Breakdown Structure for implementation in the future.

Richland Operations Local Area Network – ROLAN (RL's local area network) network cabling at 2440 Stevens has been completed, including final walk down and acceptance of work. Technical issues are being resolved regarding sharing of Email calendar



information between HLAN and ROLAN. Migration of DOE users from HLAN to ROLAN is expected to begin shortly.

Hanford Site 10-Year Population Projections – The Land Management Team completed coordination and development of the 10-Year Population Projections for the Hanford Site on March 23, 2010. Forecasts have been compiled for all personnel on DOE land between Highway 240 and the Columbia River. Numbers indicate that the population will peak at over 18,000 in 2011, and could drop down to 13,000 by 2020. Results will be factored into the Ten-Year Site Plan, Infrastructure Planning, Staff Retention/Training Plans, Support Service Contract Negotiations, and support Hanford Fire Department (HFD) & Emergency Response resource allocation planning.

2010 Hanford Site Tours Web Registration – MSA's Information Management organization launched the 2010 Hanford Site Tours web registration system. For the third year in a row, all 2,500 seats were made available during the registration period. Over 500 registrations were completed within the first minute of the open registration. The remaining 2,000 seats were reserved over the next 13 hours.

2.0 ANALYSIS OF FUNDS

Table 2-1. Mission Support Alliance, LLC Funds Management (dollars in thousands).

| PBS | Title | Funding Guidance (as of 12-09-09) | Fiscal Year Forecast | AFP Funding Received to Date | Balance Required (Guidance vs. Received) |
|----------|---------------------------------------|--------------------------------------|-------------------------|---------------------------------|--|
| RL-0020 | Safeguards and Security | \$74,063 | \$72,031 | \$44,284 | \$29,779 |
| RL-0040 | Reliability Projects/HAMMER/Inventory | \$30,406 | \$30,069 | \$25,224 | \$5,182 |
| RL-0041* | B Reactor | \$3,457 | \$3,277 | \$3,608 | (\$151) |
| Various | Site-wide Services | \$174,769 | \$176,518 | \$111,701 | \$63,068 |
| Subtotal | MSA PMB | \$282,695 | \$281,895 | \$184,817 | \$97,878 |
| Subtotal | Management Reserve/Fee | \$29,105 | \$18,859 | \$8,105 | \$21,000 |
| | TOTAL | \$311,800 | \$300,754 | \$192,922 | \$118,878 |

^{*} Includes carryover from RL-0100 (\$20K) and RL-0044 (\$10K)

AFP = Approved Funding Plan.

HAMMER = Volpentest HAMMER Training and Education Center.

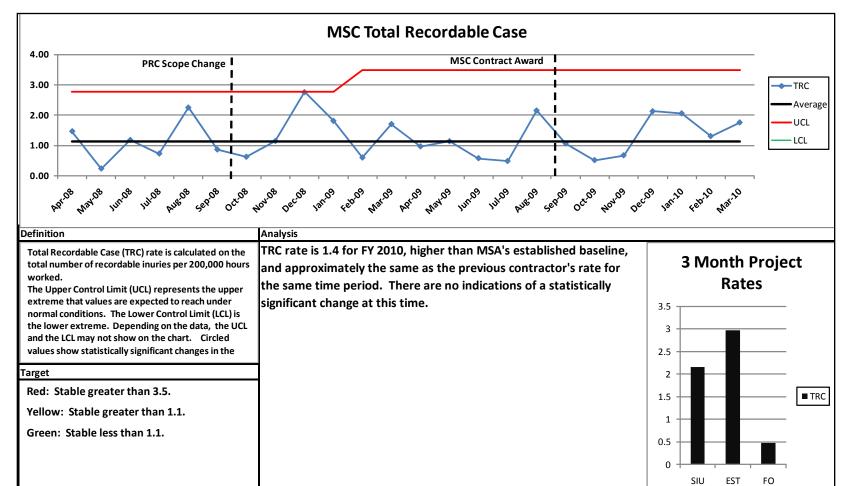
MSA = Mission Support Alliance, LLC. PBS = Project Baseline Summary.

PMB = Performance Measurement Baseline.



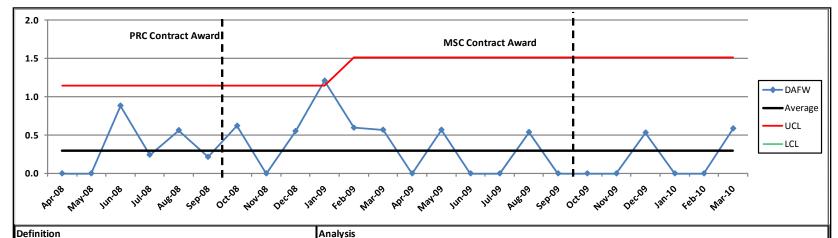
3.0 **SAFETY PERFORMANCE**

TOTAL RECORDABLE CASE RATE 3.1





DAYS AWAY FROM WORK 3.2



Days Away From Work (DAFW) - The number of OSHA recordable injuries and illnesses which involved days away from work multiplied by 200,000 and divided by the total number of work hours.

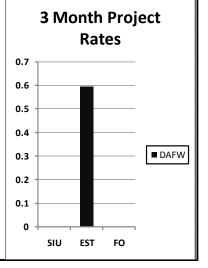
The UCL represents the upper extreme that values are expected to reach under normal conditions. The LCL is the lower extreme. Depending on the data, the UCL and LCL may not show on the chart. Circled values show statistically significant changes in the rate.

Target

Red: Stable greater than 1.5.

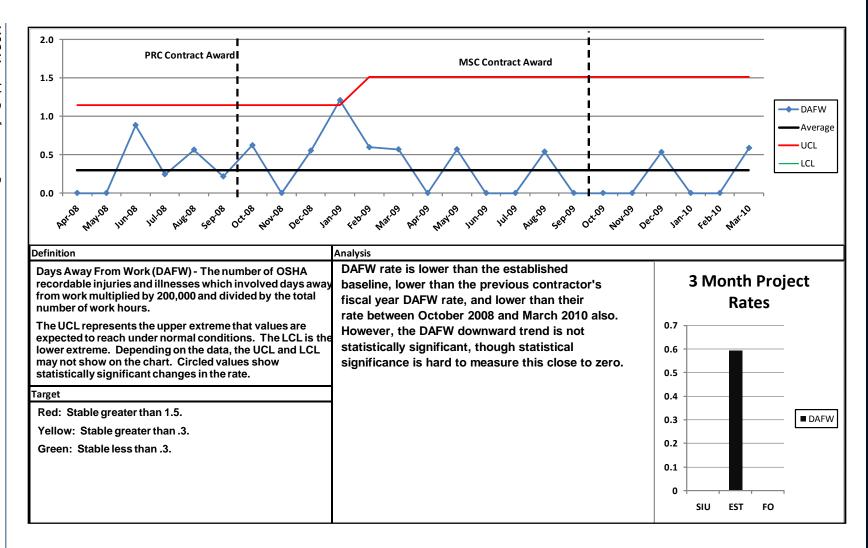
Yellow: Stable greater than .3. Green: Stable less than .3.

DAFW rate is lower than the established baseline, lower than the previous contractor's fiscal year DAFW rate, and lower than the previous contractor's rate between October 2008 and March 2010. However, the DAFW downward trend is not statistically significant, though statistical significance is hard to measure this close to zero.

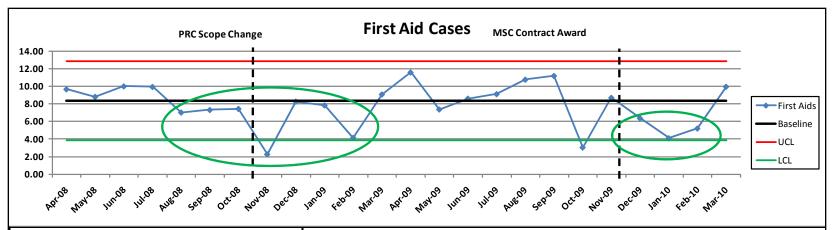


3.3 DAYS AWAY, RESTRICTED, TRANSFERRED





3.4 FIRST AID CASE RATE



Definition

Injury rate is calculated based on the total number of injuries per 200,000 hours.

The UCL represents the upper extreme that values are expected to reach under normal conditions. The LCL is the lower extreme. Depending on the data, the UCL and LCL may not show on the chart. Circled values show statistically significant changes in the rate.

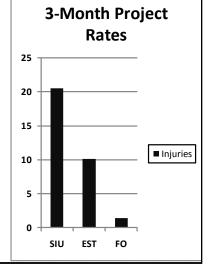
Target

Red: Stable greater than 16.5. Yellow: Stable greater than 9.6.

Green: Stable less than 9.6.

Analysis

Total first aid rate is 5.2 for FY2010, lower than the established baseline of 8.4. Although MSA had a downward trend, the rate is higher than the previous contractor's rate over the same time period. MSA continues to implement safety improvement initiatives; however, there are no specific corrective actions as a result of a negative trend.





PROJECT BASELINE PERFORMANCE 4.0

| | | M | ARCH 201 | 10 | | | | FY 2 | 010 TO I | DATE | | |
|--|--------|--------|----------|---------|---------|---------|---------|---------|----------|---------|---------|---------|
| Functional Area / Fund Type | BCWS | BCWP | ACWP | sv | CV | BCWS | BCWP | ACWP | sv | CV | BAC | EAC |
| Chief Financial Office | | | | | | | | | | | | |
| Site-Wide Services | \$0.3 | \$0.3 | \$0.3 | \$0.0 | \$0.1 | \$1.9 | \$1.9 | \$1.2 | \$0.0 | \$0.7 | \$4.0 | \$3.5 |
| Subtotal - Chief Financial Office | \$0.3 | \$0.3 | \$0.3 | \$0.0 | \$0.1 | \$1.9 | \$1.9 | \$1.2 | \$0.0 | \$0.7 | \$4.0 | \$3.5 |
| Environmental Integration & Sitewide Standards | | | | | | | | | | | | |
| Site-Wide Services | \$1.2 | \$1.2 | \$1.4 | \$0.0 | (\$0.2) | \$6.4 | \$6.4 | \$5.8 | \$0.0 | \$0.6 | \$18.6 | \$14.0 |
| Subtotal - Environmental Integraton & Sitewide Standards | \$1.2 | \$1.2 | \$1.4 | \$0.0 | (\$0.2) | \$6.4 | \$6.4 | \$5.8 | \$0.0 | \$0.6 | \$18.6 | \$14.0 |
| Human Resources | | | | | | | | | | | | |
| Site-Wide Services | \$0.2 | \$0.2 | \$0.2 | \$0.0 | \$0.0 | \$1.2 | \$1.2 | \$0.9 | \$0.0 | \$0.3 | \$2.6 | \$2.2 |
| Subtotal - Human Resources | \$0.2 | \$0.2 | \$0.2 | \$0.0 | \$0.0 | \$1.2 | \$1.2 | \$0.9 | \$0.0 | \$0.3 | \$2.6 | \$2.2 |
| Information Management | | | | | | | | | | | | |
| RL-0040 - Nuc. Fac. D&D - Remainder Hanford | \$0.4 | \$0.2 | \$0.3 | (\$0.3) | (\$0.1) | \$2.3 | \$1.6 | \$1.5 | (\$0.7) | \$0.1 | \$5.0 | \$6.9 |
| Site-Wide Services | \$3.0 | \$3.0 | \$2.3 | \$0.0 | \$0.7 | \$14.5 | \$14.5 | \$13.1 | \$0.0 | \$1.4 | \$38.3 | \$32.6 |
| Subtotal - Information Management | \$3.4 | \$3.1 | \$2.7 | (\$0.3) | \$0.5 | \$16.8 | \$16.1 | \$14.6 | (\$0.7) | \$1.5 | \$43.3 | \$39.5 |
| Mission Assurance | | | | | | | | | | | | |
| Site-Wide Services | \$1.6 | \$1.6 | \$1.3 | \$0.0 | \$0.3 | \$8.8 | \$8.8 | \$6.2 | \$0.0 | \$2.6 | \$20.4 | \$14.5 |
| Subtotal - Mission Assurance | \$1.6 | \$1.6 | \$1.3 | \$0.0 | \$0.3 | \$8.8 | \$8.8 | \$6.2 | \$0.0 | \$2.6 | \$20.4 | \$14.5 |
| Portfolio Management | | | | | | | | | | | | |
| Site-Wide Services | \$0.8 | \$0.8 | \$0.8 | \$0.0 | \$0.0 | \$4.6 | \$4.6 | \$4.3 | \$0.0 | \$0.3 | \$9.8 | \$9.9 |
| Subtotal - Portfolio Management | \$0.8 | \$0.8 | \$0.8 | \$0.0 | \$0.0 | \$4.6 | \$4.6 | \$4.3 | \$0.0 | \$0.3 | \$9.8 | \$9.9 |
| Project Management Office | | | | | | | | | | | | |
| Site-Wide Services | \$0.7 | \$0.7 | \$0.6 | \$0.0 | \$0.1 | \$4.2 | \$4.2 | \$3.9 | \$0.0 | \$0.3 | \$9.1 | \$8.6 |
| Subtotal - Project Management Office | \$0.7 | \$0.7 | \$0.6 | \$0.0 | \$0.1 | \$4.2 | \$4.2 | \$3.9 | \$0.0 | \$0.3 | \$9.1 | \$8.6 |
| Emergency Services & Training | | | | | | | | | | | | |
| RL-0020 - Safeguards & Security | \$5.3 | \$5.2 | \$5.2 | (\$0.1) | \$0.0 | \$30.0 | \$29.8 | \$30.5 | (\$0.2) | (\$0.7) | \$73.0 | \$72.0 |
| RL-0040 - Nuc. Fac. D&D - Remainder Hanford | \$0.7 | \$0.7 | \$0.6 | \$0.0 | \$0.1 | \$4.3 | \$4.1 | \$4.0 | (\$0.1) | \$0.1 | \$12.8 | \$10.7 |
| Site-Wide Services | \$2.1 | \$2.1 | \$1.9 | \$0.0 | \$0.2 | \$12.5 | \$12.5 | \$12.2 | \$0.0 | \$0.3 | \$26.9 | \$27.0 |
| Subtotal - Emergency Services & Training | \$8.1 | \$7.9 | \$7.7 | (\$0.1) | \$0.3 | \$46.7 | \$46.4 | \$46.7 | (\$0.3) | (\$0.3) | \$112.7 | \$109.8 |
| Site Business Management | | | | | | | | | | | | |
| RL-0040 - Nuc. Fac. D&D - Remainder Hanford | \$0.3 | \$0.3 | \$0.4 | \$0.0 | (\$0.1) | \$1.4 | \$1.4 | \$1.0 | \$0.0 | \$0.4 | \$3.3 | \$3.3 |
| Site-Wide Services | \$0.8 | \$0.8 | \$0.8 | \$0.0 | \$0.0 | \$5.1 | \$5.0 | \$4.3 | \$0.0 | \$0.7 | \$10.9 | \$10.3 |
| Subtotal - Site Business Management | \$1.1 | \$1.1 | \$1.2 | \$0.0 | (\$0.1) | \$6.5 | \$6.4 | \$5.3 | \$0.0 | \$1.1 | \$14.2 | \$13.6 |
| Site Infrastructure & Utilities | | | | | | | | | | | | |
| RL-0040 - Nuc. Fac. D&D - Remainder Hanford | \$0.8 | \$0.4 | \$0.4 | (\$0.4) | \$0.0 | \$3.9 | \$2.2 | \$2.1 | (\$1.7) | \$0.1 | \$11.9 | \$9.1 |
| RL-0041 - Nuc. Fac. D&D - RC Closure Proj | \$0.4 | \$0.3 | \$0.3 | (\$0.1) | \$0.0 | \$2.2 | \$1.4 | \$1.3 | (\$0.8) | \$0.1 | \$3.5 | \$3.3 |
| Site-Wide Services | \$4.1 | \$4.0 | \$4.3 | (\$0.1) | (\$0.3) | \$23.9 | \$23.3 | \$24.4 | (\$0.6) | (\$1.1) | \$52.3 | \$54.0 |
| Subtotal - Site Infrastructure & Utilities | \$5.3 | \$4.7 | \$5.0 | (\$0.6) | (\$0.3) | \$30.0 | \$26.9 | \$27.8 | (\$3.1) | (\$0.9) | \$67.7 | \$66.4 |
| TOTAL | \$22.6 | \$21.7 | \$21.2 | (\$1.0) | \$0.5 | \$127.3 | \$123.0 | \$116.7 | (\$4.3) | \$6.3 | \$302.4 | \$281.8 |





4.1 Cost Variance (+\$6.2M)

RL-0020 - Safeguards and Security (-\$0.7M): Unfavorable variance due to a difference in the budgeted rate for Patrol labor versus the actual pay rates. Updated forward pricing rates have been calculated and forwarded to Defense Contract Audit Agency for review. The MSA has incorporated labor rate impacts in spending forecasts and developed an RL-approved mitigation plan necessary to reconcile forecast with available funding.

RL-0040 - Nuclear Facility D&D - Remainder of Hanford (+\$0.8M): Favorable variance associated with level of effort studies and estimate development. In addition, craft support costs associated with Project L-668, *Critical Infrastructure & Physical Security Improvements to EU Substations*, has been less than originally planned.

Site Wide Services (+6.1M): Pending reconciliation of the MSA baseline with RL-provided funding guidance significant staffing vacancies existed, particularly in the Environmental Integration and Site-wide Standards (EISS) organization, including several staff on short-term disability. Additionally, delays in IM consulting support and investments related to SharePoint, Supply Chain replacement, and Work/Asset Management projects contribute to the temporary favorable cost variance, plus planned IM activities are expected to be incurred in the second half of the fiscal year. Geospatial Information cross-Hanford integration is being performed more efficiently, using fewer resources than planned (GIS Kaizen – \$168K cost savings to date). Subcontract staff has been hired to support work efforts pending completion of hiring of key technical staff positions.

4.2 SCHEDULE VARIANCE (-\$4.2M)

RL-0040 - Nuclear Facility D&D - Remainder of Hanford (-\$2.5M): Unfavorable schedule variance associated with delay in design efforts on Project L-317, *Refurbish 200E Raw Water Reservoir*. However, the project is expected to complete on schedule. Additionally, Project L-659, *200E Fueling Station Renovations*, is behind schedule because initial contractor bids received were far in excess of estimates used to scope project. A second bid cycle has been initiated scaled to reflect funding availability.

RL-0041 - Nuclear Facility D&D - River Closure Project (-\$0.8M): Project decision was made to not complete the as-built drawings that were planned for fiscal year (FY) 2010. This was based on DOE direction; contract modification and Baseline Change Request (BCR) will correct this variance when implemented. No impact.



Site Wide Services (-\$0.7M): Upgrade activities in the WSCF have been put on hold pending identification of actions required to reconcile the MSA baseline to RL-provided funding levels. Alternative funding options (i.e., *American Reinvestment and Recovery Act*) are being pursued for this activity.

5.0 Reliability Project Status

Following is the schedule status for Reliability Projects through March 2010. This schedule represents the baseline as submitted on November 5, 2009. The Reliability Project has developed a process for prioritization of projects and performed risk-based management reserve in which quantitative analysis identified 50% cost and schedule confidence to determine management reserve at the project level. A meeting was held with RL on December 18, 2009 to review the Integrated Project Priority List (IPPL), process developed, and the risk-based management reserve. The FY 2010 Infrastructure Reliability IPPL was sent formally to RL in December. A BCR was submitted in January to RL for changes as a result of the risk elicitations and changes in priorities; however returned without action.

At the direction of RL the MSA initiated a limited number of projects until the IPPL was submitted and approved. Specifically, RL has authorized the MSA to proceed with projects carrying over from FY 2009, using FY 2009 budget authority. In addition, FY 2010 planned projects, including ET51, Hanford Local Area Network (HLAN) Upgrade Phase II, ET62, 3.65 GHz WiMAX Expansion Phase I, L-506, Upgrade of Remote Terminal Units and Site Local Area Network, and L 683, 251W Facility Modifications to Dispatch Center, were authorized by RL to be initiated.

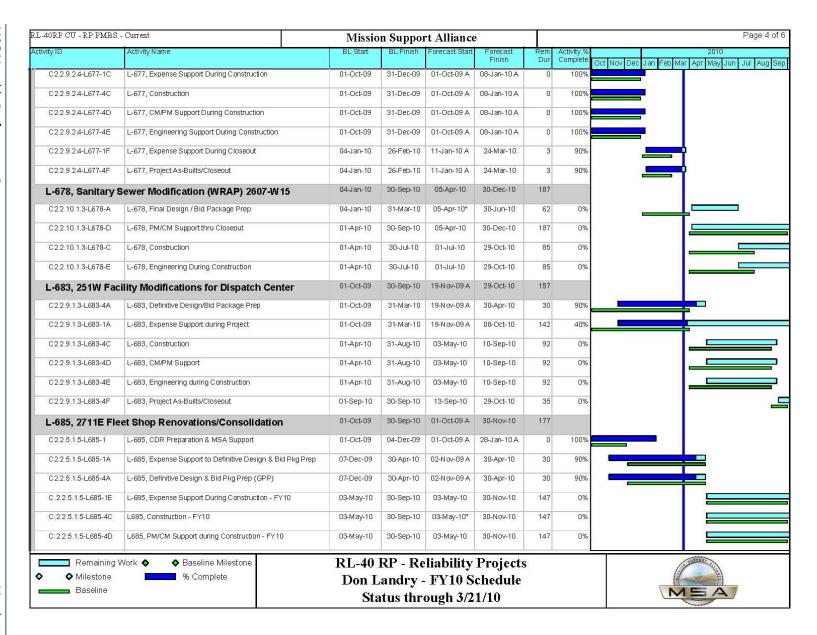
On February 16, 2010 RL provided approval of additional projects and requested priorities be reviewed based on a FY 2010 funding reduction. It was requested to review execution schedules and phase funding of projects where applicable. In addition, RL specifically requested review of priorities for Project ET59, *Voice Over Internet Protocol* and Project L-311, *Refurbish 200W Raw Water Reservoir*. A recommendation was made at the February monthly Reliability Project status meeting held in March and a priority list including Special Equipment Request (SER) numbers and completion dates was provided to RL.

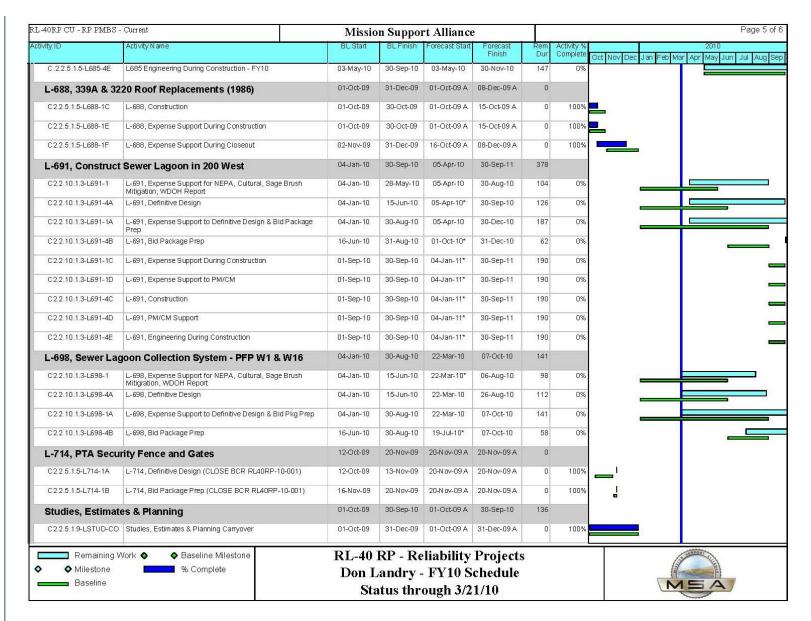
On April 7, 2010 RL provided direction for execution of projects to a reduced funding level and based upon the Integrated Priority List and risk based management reserve. BCR's RL40RP-10-002, Update Risk Based Reliability Project Baseline for FY 2010 and RL40RP-10-003, FY 2010 Reliability Projects Scope and Funding Reduction will be implemented in April per this RL letter of direction.

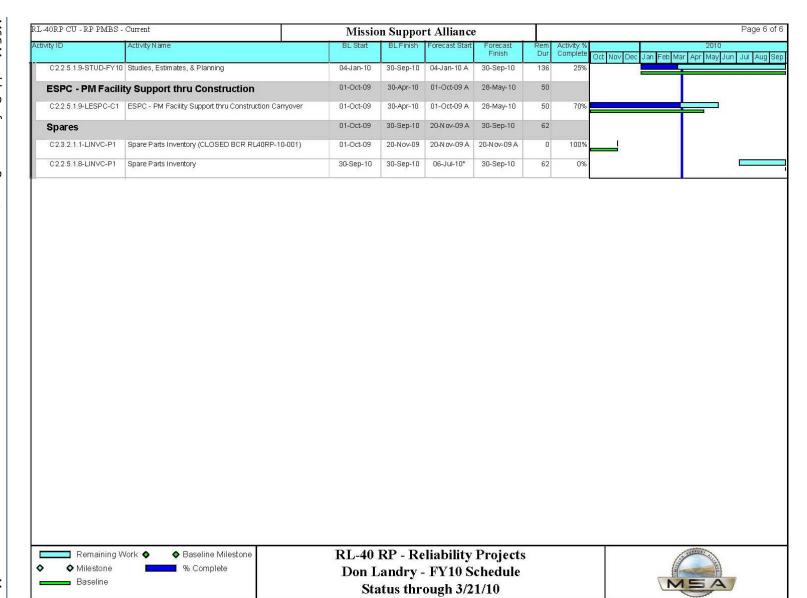
| L-40RP CU - RP PMBS | - Current | Missio | on Suppo | rt Allianc | e | | | | | Page |
|---------------------|---|----------------|-----------|----------------|--------------------|------------|------------------------|------------|---------------|------------------------------|
| ivity ID | Activity Name | BL Start | BLFinish | Forecast Start | Forecast Finish | Rem Dur | Activity % Complete | Oct Nov De | ec Jan Feb Ma | 2010 ar Apr May Jun Jul A |
| Landry, Don | | 01-Oct-09 | 30-Sep-10 | 01-Oct-09 A | 30-Sep-11 | 388 | | | | |
| EC27, Procure 8 | 0 Ton Crane (ARRA) | 01-Oct-09 | 30-Sep-10 | 20-N ov-09 A | 30-Sep-10 | 1 | | | | |
| C.2.2.3.1.3.A059 | ARRA Crane and Rigging - CENRTC (ARRA) CLOSE BCR RL40RP-10-001) | 01-Oct-09 | 20-Nov-09 | 20-N ov-09 A | 20-N ov-09 A | 0 | 100% | | | |
| C.2.2.3.1.3 A059R1 | Procure One 80-Ton Crane (ARRA) | 30-Sep-10 | 30-Sep-10 | 30-Sep-10* | 30-Sep-10 | 1 | 0% | | | |
| EE01, Replace 4 | 2-foot Bucket Truck HO 68B-4508/35-6109 (| 16-Feb-10 | 26-Feb-10 | 22-Mar-10 | 02-Apr-10 | 10 | | | | |
| C2.2.9.1.2-EE01-P2 | EE01, Receive 42-foot Bucket Truck | 16-Feb-10 | 26-Feb-10 | 22-Mar-10* | 02-Apr-10 | 10 | 0% | | - | □ |
| EE09, Replace 7 | 0 Bucket Truck HO 68B-4329/35-611 Licen. | 01-Sep-10 | 15-Sep-10 | 15-Nov-10 | 03-Dec-10 | 13 | | | | |
| C2.2.9.1.2-EE09-PA | EE09, Replace 70' Bucket Truck H O 68B-4329/35-6111 Lice #E37895 | ense 01-Sep-10 | 15-Sep-10 | 15-Nov-10* | 03-Dec-10 | 13 | 0% | | | |
| ER36, Replace C | Comet Trailer 64-05718 (1983) | 25-Jan-10 | 04-Feb-10 | 01-Feb-10 A | 11-Feb-10 A | 0 | | | | |
| C2.2.8.1.2-ER36-P2 | ER36, Replace Comet Trailer 64-05718 (1983) | 25-Jan-10 | 04-Feb-10 | 01-Feb-10 A | 11-Feb-10 A | 0 | 100% | | | |
| ER45, Procure C | One Fuel Truck from Yucca Mountain | 30-Oct-09 | 16-Nov-09 | 18-Nov-09 A | 18-Nov-09 A | 0 | | | | |
| C2.2.8.1.2-ER45-P2 | ER45, Procure One Fuel Truck from Yucca Mountain | 30-Oct-09 | 16-Nov-09 | 18-N ov-09 A | 18-N ov-09 A | 0 | 100% | | | |
| ER46, Procure (| 2) Moving Vans (ARRA) | 01-Oct-09 | 30-Sep-10 | 20-N ov-09 A | 30-Sep-10 | 1 | | | | |
| C.2.2.8.1.2.A059 | ARRA Roads and Grounds - CENRTC (CLOSED BCR RL40RP-10-001) | 01-Oct-09 | 20-Nov-09 | 20-N ov-09 A | 20-N ov-09 A | 0 | 100% | | | |
| C.2.2.8.1.2.A059R1 | ER46, Procure Two Moving Vans (ARRA) | 30-Sep-10 | 30-Sep-10 | 30-Sep-10* | 30-Sep-10 | 1 | 0% | | | |
| ER47, Line Strip | er | 30-Sep-10 | 30-Sep-10 | 26-Jul-10 | 30-Jul-10 | 5 | | | | |
| C2.2.8.1.2-ER47-PA | ER47, Line Striper | 30-Sep-10 | 30-Sep-10 | 26-Jul-10* | 30-Jul-10 | 5 | 0% | | | 0 |
| ER48, Replace R | Road Sweeper | 30-Sep-10 | 30-Sep-10 | 30-Sep-10 | 30-Sep-10 | 1 | | | | |
| C2.2.8.1.2-ER48-PA | ER48, Replace Road Sweeper | 30-Sep-10 | 30-Sep-10 | 30-Sep-10* | 30-Sep-10 | 1 | 0% | | | |
| L-311, Refurbish | 200W Raw Water Reservoir | 02-Nov-09 | 30-Sep-10 | 15-Apr-10 | 31-May-11 | 284 | | | | |
| C2.2.9.2.5-L311-1A | L-311, Expense Support to Definitive Design | 02-Nov-09 | 19-Mar-10 | 15-Apr-10* | 30-Jun-10 | 54 | 0% | _ | | |
| C2.2.9.2.5-L311-4A | L-311, Definitive Design | 02-Nov-09 | 29-Jan-10 | 15-Apr-10* | 30-Jun-10 | 54 | 0% | | | |
| C2.2.9.2.5-L311-4B | L-311, Bid Package Prep | 01-Feb-10 | 19-Mar-10 | 01-Jul-10 | 30-Sep-10 | 64 | 0% | | | _ |
| C2.2.9.2.5-L311-1C | L-311, Expense Support During Construction - FY10 | 19-Jul-10 | 30-Sep-10 | 01-Oct-10 | 31-May-11 | 166 | 0% | | | _ |
| C2.2.9.2.5-L311-4C | L-311, Construction - FY10 | 19-Jul-10 | 30-Sep-10 | 01-Oct-10 | 31-May-11 | 166 | 0% | | | _ |
| Remaining 1 | Work ♦ | RL-40 | RP - Re | liability | Projects | <u> </u> | , | .00 | , | NAME OF THE PARTY OF |
| ◆ Milestone | % Complete | | | - FY10 S | 955 | | | | | |
| Baseline | | | | ough 3/2 | | | | | N | 15A |

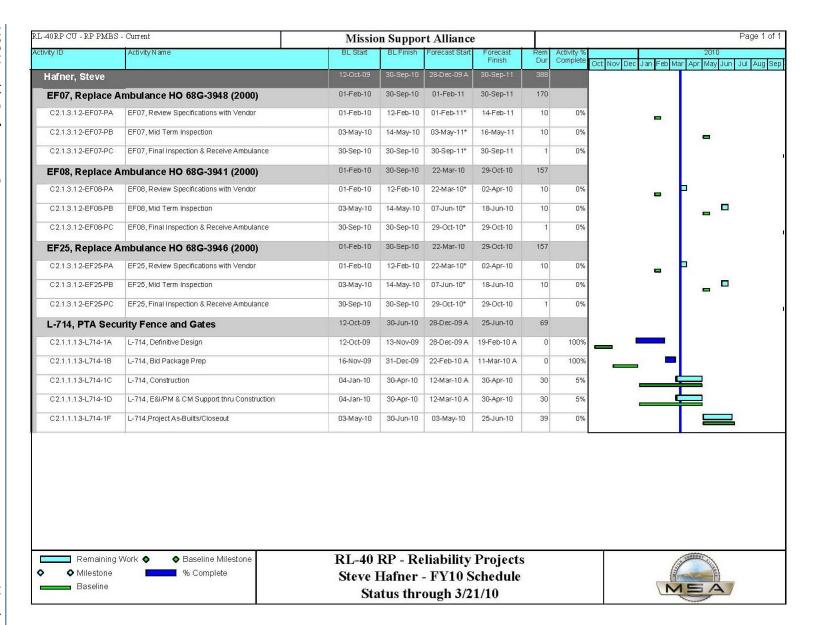


| L40RP CU - RP PMBS | 3 - Current | Missio | n Suppor | rt Alliance | e | | | Page |
|----------------------|---|-----------|-----------|--------------------|--------------------|------------|------------------------|--|
| tivity ID | Activity Name | BL Start | BLFinish | Forecast Start | Forecast Finish | Rem Dur | Activity % Complete | Oct Nov Dec Jan Feb Mar Apr May Jun Jul Au |
| C.2.8.1.3-L636-D | L-636, PM/CM | 04-Jan-10 | 30-Sep-10 | 05-Apr-10 | 30-Sep-10 | 126 | 0% | |
| C.2.8.1.3-L636-B | L-636, Bid Package Prep | 16-Feb-10 | 31-Mar-10 | 01-Jun-10* | 16-Jul-10 | 33 | 0% | |
| C.2.8.1.3-L636-C | L-636, Construction | 01-Apr-10 | 30-Jul-10 | 19-Jul-10 | 30-Sep-10 | 53 | 0% | |
| C.2.8.1.3-L636-E | L-636, Engineering During Construction | 01-Apr-10 | 30-Jul-10 | 19-Jul-10 | 30-Sep-10 | 53 | 0% | |
| C.2.8.1.3-L636-F | L-636, Project As-Builts/Closeout | 02-Aug-10 | 30-Sep-10 | 01-Oct-10 | 30-Nov-10 | 41 | 0% | _ |
| L-659, 200E Fue | eling Station Renovations | 01-Oct-09 | 31-Mar-10 | 01-Oct-09 A | 24-Sep-10 | 132 | | |
| C 2.2.5.1.5-L659-1B | L-659, Expense Support Thru Bid Package Prep | 01-Oct-09 | 30-Oct-09 | 01-Oct-09 A | 20-Jan-10 A | 0 | 100% | |
| C2.2.5.1.5-L659-4B | L-659, Bid Package Prep - Capital | 01-Oct-09 | 30-Oct-09 | 01-Oct-09 A | 20-Jan-10 A | 0 | 100% | |
| C2.2.5.1.5-L659-4C | L-659, Construction | 02-Nov-09 | 31-Mar-10 | 22-Feb-10 A | 23-Jul-10 | 88 | 10% | |
| C2.2.5.1.5-L659-4E | L-659, Engineering during Construction - Cap | 02-Nov-09 | 31-Mar-10 | 22-Feb-10 A | 23-Jul-10 | 88 | 10% | |
| C2.2.5.1.5-L659-1C | L-659, Expense Support During Construction & Closeout | 02-Nov-09 | 31-Mar-10 | 22-Feb-10 A | 24-Sep-10 | 132 | 8% | |
| C2.2.5.1.5-L659-4D | L-659, CM/PM thru Closeout - Cap | 02-Nov-09 | 31-Mar-10 | 22-Feb-10 A | 24-Sep-10 | 132 | 8% | |
| L-668, Critical Ir | nfra & Phys Security Improvements to EU S | 16-Feb-10 | 10-May-10 | 01-Oct-09 A | 28-May-10 | 50 | | |
| C2.2.9.1.3-L668-C1 | L-668, Construction | 16-Feb-10 | 10-May-10 | 01-Oct-09 A | 23-Apr-10 | 25 | 80% | |
| C2.2.9.1.3-L668-E1 | L-668, Expense Support During Construction & Closeout | 16-Feb-10 | 10-May-10 | 01-Oct-09 A | 28-May-10 | 50 | 70% | |
| L-673, Safety Er | nhancements, 400 Area Facilities | 01-Oct-09 | 04-Dec-09 | 01-Oct-09 A | 23-N ov-09 A | 0 | | |
| C2.2.5.1.5-L673-C1 | L-673, Construction | 01-Oct-09 | 30-Oct-09 | 01-Oct-09 A | 16-Oct-09 A | 0 | 100% | |
| C2.2.5.1.5-L673-E1 | L-673, Support thru Construction & Closeout | 02-Nov-09 | 04-Dec-09 | 01-Oct-09 A | 23-N ov-09 A | 0 | 100% | |
| L-676, 2719EA F | Renovations (Roof HVAC Siding) | 16-Nov-09 | 27-Aug-10 | 22-Mar-10 | 30-Dec-10 | 197 | | |
| C2.2.5.1.5-L676-A | L-676, Definitive Design/Bid Package Prep | 16-Nov-09 | 19-Feb-10 | 22-Mar-10* | 18-Jun-10 | 64 | 0% | |
| C2.2.5.1.5-L676-G | L-676, Other Project Support | 16-Nov-09 | 27-Aug-10 | 22-Mar-10 | 30-Dec-10 | 197 | 0% | |
| C2.2.5.1.5-L676-C | L-676, Construction | 22-Feb-10 | 25-Jun-10 | 21-Jun-10 | 25-Oct-10 | 89 | 0% | |
| C2.2.5.1.5-L676-D | L-676, CM/PM Support | 22-Feb-10 | 25-Jun-10 | 21-Jun-10 | 25-Oct-10 | 89 | 0% | |
| C2.2.5.1.5-L676-E | L-676, Engineering during Construction | 22-Feb-10 | 25-Jun-10 | 21-Jun-10 | 25-Oct-10 | 89 | 0% | |
| L-677, 200E/W F | Raw Water Piping Modifications | 01-Oct-09 | 26-Feb-10 | 01-Oct-09 A | 24-Mar-10 | 3 | | |
| Remaining Milestone | A SPANA - STANA - | | | | Projects | | | |
| Baseline | % Complete | | 100 | FY10 S ough 3/2 | | | | MSA |











| RL-40RP CU - RP PMB | S - Current | Missio | n Suppo | rt Alliance |) | | | Page 2 of 2 |
|------------------------|---|---------------|-----------|--------------------|--------------------|------------|------------------------|---|
| Activity ID | Activity Name | BL Start | BLFinish | Forecast Start | Forecast Finish | Rem Dur | Activity % Complete | Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep |
| L-713, Records | Storage Facility | 04-Jan-10 | 30-Sep-10 | 03-N ov-09 A | 30-Jul-10 | 93 | | |
| C2.4.2.2.2-L713-2A | L-713, 4732A Records Storage Facility (SCOPE DEFINED) | NOT 04-Jan-10 | 30-Sep-10 | 03-Nov-09 A | 30-Jul-10 | 93 | 12% | |
| Remaining | g Work ♦ Baseline Milestone | RI_40 | RP . Pa | liability | Project | c | | |
| ◆ ◆ Milestone Baseline | | Terry | Wentz | FY10 S ough 3/2 | chedule | 5 | | MSA |

6.0 BASELINE CHANGE REQUEST LOG

The consolidated change log for March (Table 6.1, below) contains no new BCR.

Table 6-1. Consolidated Baseline Change Log (dollars in thousands).

| | | | CONTRAC | T PERIO | D BUDGET | 1 | PO | ST CONT | RACT BUD | GET |
|---------------------------------|--------------|-------------------|-----------------|---------|-----------|---------------------------|----------------------------|------------------------|---------------------|-----------------------------|
| PBS / Other | BCR TITLE | FY 2010 Budget | Contract PMB | MR | СРВ | Cum Contract Period | Post Contract Budget | Post Contract MR | Total Life Cycle | Cum Life Cycle Budget |
| RL-020 - SAS | Mar 2010 | 72,983 | 320,138 | 0 | 320,138 | 320,138 | 317,160 | 0 | 637,298 | 637,298 |
| RL-040 - Land Management | Mar 2010 | 3,303 | 6,372 | 0 | 6,372 | 6,372 | 0 | 0 | 6,372 | 6,372 |
| RL-040 - Reliability Projects | Mar 2010 | 17,941 | 94,837 | 0 | 94,837 | 94,837 | 100,458 | 0 | 195,295 | 195,295 |
| RL-040 - HAMMER | Mar 2010 | 11,771 | 41,248 | 0 | 41,248 | 41,248 | 35,363 | 0 | 76,611 | 76,611 |
| RL-41 - B Reactor | Mar 2010 | 3,491 | 11,771 | 0 | 11,771 | 11,771 | 10,630 | 0 | 22,401 | 22,401 |
| Site-wide Services | Mar 2010 | 192,889 | 891,562 | 0 | 891,562 | 891,562 | 867,068 | 0 | 1,758,630 | 1,758,630 |
| Subtotal | Mar 2010 | 302,378 | 1,365,928 | 0 | 1,365,928 | 1,365,928 | 1,330,679 | 0 | 2,696,607 | 2,696,607 |
| Management Reserve (Risk Based) | Mar 2010 | 29,105 | 111,341 | 14,487 | 125,828 | 125,828 | 103,746 | 12,596 | 242,170 | 242,170 |
| Totals | Mar 2010 | 331,483 | 1,477,269 | 14,487 | 1,491,756 | 1,491,756 | 1,434,425 | 12,596 | 2,938,777 | 2,938,777 |

CPB = Contract Period Budget.

FY = Fiscal Year.

HAMMER = Volpentest HAMMER Training and Education Center.

MR = Management Reserve.

PBS = Project Baseline Summary.

PMB = Performance Measurement Baseline.

SAS = Safeguards and Security.





7.0 Performance Metrics

Performance metrics are one of many means the MSA uses to track and measure its performance. If and as the metrics are refined and changed, red type will denote corrections, retirements, or revisions to the metric.

Table 7-1. Service Performance Metrics Trending Report – Monthly Performance Results and Overall FY 2010 Performance. (6 pages)

| SLA/SPM | MSA ID | Service Area | SLA/SPM Title | Submitted Date | Comments | Target Goals | Overall | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | July | Aug | Sept |
|---------|--------|-----------------|---|-------------------|--|---|---------|-------|-------|-------|-------|--------|------------|-----|-----|-----|------|-----|------|
| SLA | J61-1 | IM | Telephone Switch Performance | J61-1 | | ≥99.0% Availability | 99.5% | 99.4% | 99.5% | 99.5% | 99.4% | 99.5% | 99.4% | | | | | | |
| SLA | J65-1 | IM | Network Availability | J65-1 | | ≥ 99.7% Availability | 100% | 100% | 100% | 100% | 100% | 100% | 99.97 % | | | | | | |
| SLA | J65-2 | IM | Internet Availability | J65-2 | | ≥ 99.7% Availability | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | | | | |
| SLA | J65-3 | IM | Remote Access Availability | J65-3 | | ≥99.7% Availability | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | | | | |
| SLA | J65-4 | IM | IT Service Desk – First Call Resolution | J65-4 | | ≥80% First Call Resolution Rate | 93.2% | 93.5% | 92.1% | 93.8% | 93.3% | 92.8% | 93.9% | | | | | | |
| SLA | J65-5 | IM | Service Desk – Average Speed to Answer | J65-5 | | ≤60 Seconds | 15 | 20 | 17 | 14 | 12 | 11 | 14 | | | | | | |
| SLA | J66-1 | IM | Key Application Availability | J66-1 | | ≥ 99.7 % Availability | 99.98% | 99.9% | 100% | 100% | 100% | 99.96% | 99.99 % | | | | | | |
| SPM | J70-1 | PFM | Integrated Hanford Lifecycle Cleanup Plan - Milestone Delivery | J70-1 | | On-schedule milestones due Feb, May, June and July | 3 | | 3 | | | 3 | | | | | | | |
| SPM | J70-2 | PFM | Tri-Party Agreement Regulatory Support | J70-2 | Identified as one of the six performance areas for metrics due 12/2009 | On-schedule milestones due Nov, April, July, Sept | 3 | | 3 | | | | | | | | | | |
| SPM | J70-3 | PFM | Portfolio Risk Analysis | J70-3 | Identified as one of the six performance areas for metrics due 12/2009 | On-schedule milestones due 10th day every month | 3.33333 | 3 | 3 | 3 | 3 | 3 | 5 | | | | | | |
| SPM | J70-4 | PFM | Integrated Site Wide WBS | J70-4 | Identified as one of the six performance areas for metrics due 12/2009 | On-schedule milestones due Nov and Jan | 3 | | 3 | | | 3 | | | | | | | |
| SPM | J70-5 | PFM | Integration Issues Management Plan | J70-5 | Identified as one of the six performance areas for metrics due 12/2009 | Monthly Update of IIMP issues and Annual update due April | 3 | | | 3 | 3 | 3 | 3 | | | | | | |
| SPM | J70-6 | PFM | Integrated Hanford Life-Cycle Cleanup Plan Schedule/Tools | J70-6 | Identified as one of the six performance areas for metrics due 12/2009 | On-schedule milestones due March and April | 3 | | | | | | 3 | | | | | | |



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Table 7-1. Service Performance Metrics Trending Report – Monthly Performance Results and Overall FY 2010 Performance. (6 pages)

| | | | | | | <u> </u> | I | | | | 0 1 0110 | | | 1 0 | í – | | | | | |
|--|-------------|------------------|-----------------|--|-------------------|--|---|---------|------|------|----------|------|------|------|-----|-----|-----|------|-----|------|
| Service Areas found in Table 1 | SLA/ SPM | MSA ID | Service Area | SLA/SPM Title | Submitted Date | Comments | Target Goals | Overall | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | July | Aug | Sept |
| 70: Portfolio Planning | SPM | J70-7 | PFM | Risk Management Plan | December- 09 | Identified as one of the six performance areas for metrics due 12/2009 | On-schedule milestones due Jan, Feb, Mar and April | 5 | | | 5 | 5 | 5 | 5 | | | | | | |
| 70: Portfolio Planning | SPM | J70-8 | PFM | Portfolio Analysis Center – Milestone Delivery | December- 09 | Identified as one of the six performance areas for metrics due 12/2009 | Percent complete ≥ 95% <u>.</u> Milestone due in April | 99% | | | 100% | 98% | 100% | 99% | | | | | | |
| 71: Project Acquisition and Support | SPM | J71-1 | PFM | Project Acquisition and Support | December- 09 | Identified as one of the six performance areas for metrics due 12/2009 | ≥90% performance on client expectations and client surveys | | | | | | | | | | | | | |
| 72: Independent Assessment and Analyses | SPM | J72-1 | PFM | Independent Assessment and Analysis | December- 09 | Identified as one of the six performance areas for metrics due 12/2009 | ≥ 90% performance on client expectations and client surveys | | | | | | | | | | | | | |
| *C.2.3 Site Business Management | SPM | J45-53, 55-59 | SBM | Site Business Management: Deliverables | October-09 | | On-schedule deliverable | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | | | | |
| *C.2.3.10 Correspondence Control | SLA | *SBM-1 | SBM | Correspondence Control – Delivery Time | August-09 | | ≥ 90% of correspondence distributed within 10 working hours | 98% | 96% | 98% | 97% | 97% | 98% | 99% | | | | | | |
| 45: Land-Use Planning and Management | SPM | J45-1 | SBM | MSA Commercial Leasing Cost- Effectiveness | October-09 | Annual | On-schedule deliverable | | | | | | | | | | | | | |
| 51: Property Systems/Acquisitio n & Materials Management | SPM | J51-1 | SBM | Stocked Item Inventory Accuracy Report | October-09 | Annual | Item accuracy target ≥98% items located rate | 100% | | 100% | | | | | | | | | | |
| | | | | | | | Cost accuracy target > 99% cost located rate | 100% | | 100% | | | | | | | | | | |
| Systems/Acquisitio | SPM | J51-2 | SBM | Tracked Item Inventory Accuracy Report | October-09 | Annual | Item accuracy target ≥98% items located rate | 100% | | 100% | | | | | | | | | | |
| n & Materials Management | | | | | | | Cost accuracy target > 99% cost located rate | 100% | | 100% | | | | | | | | | | |
| 53: External Affairs | SPM | J53-1 | SBM | Social Media Plan | October-09 | Annual | On-schedule deliverable | | | | | | | | | | | | | |
| 53: External Affairs | SPM | J53-2 | SBM | Hanford Speakers' Bureau | October-09 | Annual | On-schedule deliverable | | | | | | | | | | | | | |



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Table 7-1. Service Performance Metrics Trending Report – Monthly Performance Results and Overall FY 2010 Performance. (6 pages)

| Service Areas found in Table 1 | SLA/ SPM | MSA ID | Service Area | SLA/SPM Title | Submitted Date | Comments | Target Goals | Overall | | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | July | Aug | Sept |
|--|-------------|-------------------|-----------------|---|-------------------|-----------|---|---------|-------|-------|-------|-------|-------|-------|-----|-----|-----|------|-----|------|
| 58: Mail Services | SLA | J58-1 | SBM | Mail Delivery – Cycle Time | August-09 | Quarterly | ≥ 95% mail received by addressee within two mail cycles (a mail cycle is interpreted to be one day) | 100% | | 100% | | | 100% | | | | | | | |
| 33: Analytical Services | SLA | J33-1 | SIU | Analytical Services – Analysis Turn-around Time | August-09 | | ≥ 80% on-time results delivery | 78% | 85% | 84% | 67% | 67% | 86% | 80% | | | | | | |
| 33: Analytical Services | SPM | J33-1 | SIU | WSCF - On-Time Delivery Index (OTDI) | October-09 | | ≥ 80% of the committed turnaround times | 78% | 85% | 84% | 67% | 67% | 86% | 80% | | | | | | |
| 35: Crane and Rigging | SPM | J35-1 | SIU | Crane and Rigging - Crane and Crew Availability | October-09 | | ≥ 75% of the HC&R Crew or Cranes (regulated/non-regulated) | 93% | 90% | 95% | 95% | 87% | 97% | 95% | | | | | | |
| 35: Crane and Rigging | SLA | J35-1 | SIU | Crane and Rigging – Response Time | August-09 | | Respond within two (2) business days on ordinary requests | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | | | | | |
| | | | | | | | Respond within one (1) business day on emergency requests | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | |
| 36: Facility Services | SPM | J36-1 | SIU | Facility Services - Customer Satisfaction | October-09 | | ≥ 95% of responses meet or exceeds expectation. | 100% | 100% | 100% | 100% | 97% | 100% | 100% | | | | | | |
| 36: Facility Services | SPM | J36-3 | SIU | Work Planning/Work Control – Response Time | October-09 | | Average response time is ≤ 30 days | 28 | 23 | 31 | 30 | 36 | 26 | 23 | | | | | | |
| 41: Electrical Transmission, Distribution, & Energy Mgmt. | SPM | J41-1 | SIU | Electrical Essential Drawings – Completion Times | October-09 | | ≥ 97% of the affected essential drawings have been updated within 30 days of FMP completion. | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | | | | |
| 41: Electrical Transmission, Distribution, & Energy Mgmt; 42: | SPM | J41,J42, J43-1 | SIU | Electrical, Water and Sewer - Unplanned Outages Response Time | October-09 | | Electrical Utilities: unplanned outage duration of < 5 hours per customer per year | 0.105 | 0.074 | 0.078 | 0.099 | 0.126 | 0.126 | 0.126 | | | | | | |
| Water Systems; 43: Sewer Systems | | | | | | | Water Utilities and Sanitary Sewer: response time <1 hour | 0.13 | 0.00 | 0.25 | 0.00 | 0.00 | 0.00 | 0.50 | | | | | | |



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Table 7-1. Service Performance Metrics Trending Report – Monthly Performance Results and Overall FY 2010 Performance. (6 pages)

| Service Areas found in Table 1 | SLA/ SPM | MSA ID | Service Area | SLA/SPM Title | Submitted Date | Comments | Target Goals | Overall | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | July | Aug | Sept |
|--|-------------|-----------|-----------------|---|-----------------------------|--|---|---------|-------|-------|------|-------|-------|-------|-----|-----|-----|------|-----|------|
| 41: Electrical Transmission, Distribution, & Energy Mgmt. | SLA | J41-1 | SIU | Electrical Transmission – Electrical Power Availability | August-09 | | ≥99% availability | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | | | | |
| 42: Water Systems | SLA | J42-1 | SIU | Water Systems – Potable Water Availability | August-09 | | ≥ 95% availability | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | | | | |
| 03: Protective Forces | SPM | J3-1 | EST | Hanford Patrol Manning | Oct 09 updated Dec 09 | Graphic available, metric template in process | Actual manning is between 85% -105% of authorized level | 99.4% | 98.6% | 100.4 | 100% | 99.3% | 98.9% | 98.9% | | | | | | |
| 17: SAS Program Management | SPM | J17-1 | EST | SAS Performance Testing: Scheduled vs. Completed | Oct 09 updated Dec 09 | Quarterly , graphic, metric template not final | Actual tests administered is within 90-100% of required tests | | | | | > 95% | | | | | | | | |
| 18: Site Training Services and HAMMER | SPM | J18-2 | EST | FY2010 HAMMER Baseline Performance | Oct 09 updated Dec 09 | Graphic available, metric template in process | CV and SV ≤95% of budget | | | | | | | | | | | | | |
| 18: Site Training Services and HAMMER | SPM | J18-3 | EST | HAMMER Health and Safety Building Construction Project T- 220 (monitoring of schedule and cost) | Oct 09 updated Dec 09 | Graphic available, metric template in process | CV and SV are between 95% - 100% of baseline | | | | | | | 95% | | | | | | |
| 18: Site Training Services and HAMMER | SPM | J18-4 | EST | Completion of MSA Owned Corrective Actions from the Causal Analysis | Oct 09 updated Dec 09 | Graphic available, metric template in process | >90% of corrective actions have been completed within 30 days of the assigned due date | 100% | | | 100% | 100% | 100% | 100% | | | | | | |
| 20: Fire and Emergency Reponses- Inspections/Maint. | SPM | J20-2 | EST | Testing of Fire Protection Systems: Planned vs. Actual | Oct 09 updated Dec 09 | Graphic available, metric template in process | Actual number of fire protection systems tested is ≥ 95% of systems scheduled for testing | 100% | 100% | 100% | 100% | 99% | 100% | 99% | | | | | | |
| 20: Fire and Emergency Reponses- Inspections/Maint. | SPM | J20-3 | EST | Fire Protection System Availability Rate | Oct 09 updated Dec 09 | Graphic available, metric template in process | Fire protection system availability rate is ≥ 99.5% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | | | | |



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Table 7-1. Service Performance Metrics Trending Report – Monthly Performance Results and Overall FY 2010 Performance. (6 pages)

| Service Areas found in Table 1 | SLA/ SPM | MSA ID | Service Area | SLA/SPM Title | Submitted Date | Comments | Target Goals | Overall | | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | July | Aug | Sept |
|--|-------------|-----------|-----------------|--|-----------------------------|---|--|---------|-----|-----|-------|-------|-------|-------|-----|-----|-----|------|-----|------|
| 20: Fire and Emergency Reponses- Inspections/Maint. | SPM | J20-4 | EST | Pre-Incident Plan Reviews: Planned vs. Actual | Oct 09 updated Dec 09 | Graphic available, metric template in process | Actual number of reviewed pre-incident plans is ≥ 95% of those scheduled. Recommend quarterly reporting, commencing January 1, 2010. | 100% | | | | 100% | | | | | | | | |
| 20: Fire and Emergency Reponses- Inspections/Maint. | SPM | J20-5 | EST | Equipment Availability Rate - Structural Apparatus | Oct 09 updated Dec 09 | Graphic available, metric template in process | Structural apparatus availability is \geq 85.7% for the reporting month (6 of the 7 apparatus are available). | 86.2% | | | 87.5% | 85.9% | 85.7% | 85.7% | | | | | | |
| | | | | Equipment Availability Rate - Emergency Medical Apparatus | Oct 09 updated Dec 09 | Graphic available, metric template in process | Emergency medical apparatus availability is ≥ 83.3% for the reporting month (at least 5 of the 6 apparatus are available). | 97.3% | | | 96.8% | 92.5% | 100% | 100% | | | | | | |
| | | | | Equipment Availability Rate - Wildland Apparatus | Oct 09 updated Dec 09 | Graphic available, metric template in process | May - Oct only Wildland apparatus availability is > 85% for the reporting month (at least 8.5 of the 10 apparatus are available). | | | | | | | | | | | | | |
| 21: Emergency Operations – Centralized program | SPM | J21-2 | EST | Drills/Exercises By Contractor With Hazardous Facilities: Planned Versus Actual | October-09 | | 8 or more drills per month | 8.83 | 6 | 15 | 8 | 4 | 7 | 13 | | | | | | |
| 21: Emergency Operations – Centralized program | SPM | J21-1 | EST | Emergency Operations Center (EOC) Required Trained Personnel: Planned Versus Actual | October-09 | | 55 or more trained personnel | 60 | 60 | 59 | 60 | 59 | 59 | 60 | | | | | | |
| 24: Radiological Assistance Program | SPM | J24-1 | EST | Required Equipment Availability | October-09 | | The minimum number of required equipment in the DOE HQ Asset Readiness Management Systems (ARMS) is 213. | 213 | 213 | 213 | 213 | 213 | 213 | 213 | | | | | | |





Table 7-1. Service Performance Metrics Trending Report – Monthly Performance Results and Overall FY 2010 Performance. (6 pages)

| Service Areas found in Table 1 | SLA/ SPM | MSA ID | Service Area | SLA/SPM Title | Submitted Date | Comments | Target Goals | Overall | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | July | Aug | Sept |
|---|-------------|-----------|-----------------|--------------------------------------|-------------------|----------|--|---------|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|------|
| 24: Radiological Assistance Program | SPM | J24-2 | | Required Training Completion Rate | October-09 | | The minimum number of required trained personnel ready for deployment as required by the DOE-HQ Asset Readiness Management Systems (ARMS) is 24. | 24 | 24 | 24 | 24 | 24 | 24 | 24 | | | | | | |

^{*} SLA not directly associated with any J-3 service, it is found in contract Section C.

EST = Emergency Services & Training.

HQ = Headquarters.

IM = Information Management.

MSA = Mission Support Alliance, LLC.

PM - Portfolio Management.

SAS = Safeguards and Security.

SBM = Site Business Management. SIU = Site Infrastructure and Utilities.

SLA = service level agreement.

SPM = service performance metrics.



Table 7-2. Mitigation Actions for Performance Metrics rated Yellow/Red

| MSA ID | SLA/SPM Title | Target Goals | MSA Functional Area | Comments |
|--------|--|---|---------------------------|--|
| J33-1 | WSCF On-Time Delivery Index not meeting goal. Potential customer dissatisfaction due to challenges in meeting accelerated D&D project timelines. OTDI February and March monthly indices improved from January 2010 low (67%). ISSUE: March performance rating at 80% yellow rating. Cumulative Overall performance rating at 78% red rating | > 80% of the committed turn- around times | SIU | Recovery plan: Second shift began March 29, 2010 to support increased sampling requests. |

On-Time Delivery Index. OTDI SIU

Site Infrastructure & Utilities.

SPM Service Performance Metric.

CONTRACT DELIVERABLES STATUS 8.0

The following table itemizes the contract deliverables due to RL in March and April 2010. Areas shaded in gray indicate delivery to RL, and when the "Date Approved by DOE" is shaded, approval received from RL in return. "N/A" indicates no action is required.

Table 8-1. Contract Deliverable Status. (3 pages)

| CDRL | Deliverable | Responsible | Date Due | Date Submitted to DOE | Action | Response Time (days) | Date Due from DOE | Date Approved by DOE |
|--------|---|-------------|----------|-----------------------------|---------|----------------------------|-------------------------|----------------------------|
| CD0123 | Monthly Billing Reports for DOE Services - February | Wentz | 3/5/10 | 3/2/10 | Review | None | N/A | N/A |
| CD0051 | Milestone Review and IAMIT Meetings Minutes - January | Fritz | 3/5/10 | 3/4/10 | Review | 30 days | 4/4/10 | |
| CD0084 | Bonneville Power Administration Power & Transmission Service Invoice Verification and Breakdown of Site Contractor Costs | Landry | 3/8/10 | 3/8/10 | Review | 30 days | 4/8/10 | |
| CD0144 | Monthly Performance Report - January | Madison | 3/10/10 | 3/2/10 | Review | None | N/A | N/A |
| CD0116 | Correspondence Processing Report - February | Pickard | 3/10/10 | 3/8/10 | Review | None | N/A | N/A |
| CD0050 | Report of TPA Milestone Status and Performance Statistics | Fritz | 3/15/10 | 3/12/10 | Review | 30 days | 4/12/10 | |
| CD0109 | Hanford Geospatial Information Strategy and Implementation Plan | Pickard | 3/24/10 | 3/22/10 | Approve | 60 days | 4/25/10 | |
| CD0008 | Force-On-Force Test Results - 1st Quarter (4 Exercises) | Hafner | 3/26/10 | 3/26/10 | Review | 45 days | 5/11/10 | |
| CD0036 | Hanford Site Prescribed Fire Plan | Hafner | 3/30/10 | 3/10/10 | Approve | 30 days | 4/12/10 | |
| CD0037 | Hanford Fire Needs Assessment | Hafner | 3/30/10 | 12/29/09 | Approve | 45 days | 2/13/10 | |
| CD0092 | Ten-Year Site Plan | Pickard | 3/31/10 | 3/29/10 | Review | None | N/A | N/A |

Table 8-1. Contract Deliverable Status. (3 pages)

| | | | | \ 1 | 0 / | | | |
|--------|---|-------------|----------|-----------------------------|---------|----------------------------|-------------------------|----------------------------|
| CDRL | Deliverable | Responsible | Date Due | Date Submitted to DOE | Action | Response Time (days) | Date Due from DOE | Date Approved by DOE |
| CD0108 | List of Facilities that no Longer Meet the Useful Life Inspection Criteria | Pickard | 3/31/10 | 10/23/09 | Review | 30 days | 11/23/09 | 12/22/2009 |
| CD0009 | Patrol Sensitive Equipment/Items Report | Hafner | 3/31/10 | 3/10/10 | Review | 45 days | 4/26/10 | |
| CD0020 | Transmitter Review | Hafner | 3/31/10 | 3/29/10 | Approve | 60 days | 5/29/10 | |
| CD0183 | Curation Inventory Records | Pickard | 3/31/10 | 3/31/10 | N/A | N/A | N/A | N/A |
| CD0130 | Integration Issues Management Plan | Alkema | 4/1/10 | 4/1/10 | Review | 45 days | 5/17/10 | |
| CD0032 | Hanford Training Program Top-To- Bottom Assessment | Hafner | 4/1/10 | 3/30/10 | Review | 60 days | 5/30/10 | |
| CD0123 | Monthly Billing Reports for DOE Services - March | Wentz | 4/5/10 | 4/5/10 | Review | None | N/A | N/A |
| CD0051 | Milestone Review and IAMIT Meetings Minutes - February | Fritz | 4/5/10 | 4/1/10 | Review | 30 days | 5/2/10 | |
| CD0043 | Limited Emergency Preparedness Evaluation/Training Exercise Reports | Hafner | 4/8/10 | 4/8/10 | Approve | 45 days | 5/24/10 | |
| CD0125 | Comprehensive Records Management Plan - Revised Plan | Wentz | 4/9/10 | 4/9/10 | Approve | 60 days | 6/9/10 | |
| CD0144 | Monthly Performance Report - February | Madison | 4/9/10 | 4/7/10 | Review | None | N/A | N/A |
| CD0116 | Correspondence Processing Report - March | Pickard | 4/9/10 | 4/7/10 | Review | None | N/A | N/A |
| CD0124 | Quarterly Service Level Report | Wentz | 4/9/10 | 4/9/10 | Review | None | N/A | N/A |
| CD0131 | Integrated Primavera Project Planner Version 6 Schedule for RL Integrated Planning Update | Alkema | 4/15/10 | 4/14/10 | Approve | 30 days | 5/15/10 | |
| CD0132 | Programmatic Risk Management Plan | Alkema | 4/15/10 | 4/14/10 | Approve | 30 days | 5/15/10 | |
| CD0050 | Report of TPA Milestone Status and Performance Statistics | Fritz | 4/15/10 | 4/14/10 | Review | 30 days | 5/15/10 | |

Table 8-1. Contract Deliverable Status. (3 pages)

| CDRL | Deliverable | Responsible | Date Due | Date Submitted to DOE | Action | Response Time (days) | Date Due from DOE | Date Approved by DOE |
|--------|---|-------------|----------|-----------------------------|---------|----------------------------|-------------------------|----------------------------|
| CD0178 | Quarterly Manpower Reports and Budget Forecasts | Hafner | 4/15/10 | 4/7/10 | N/A | N/A | N/A | N/A |
| CD0184 | Curation Quarterly Reports | Pickard | 4/15/10 | 4/13/10 | N/A | N/A | N/A | N/A |
| CD0102 | FIMS (Source) / Data Validation | Pickard | 4/29/10 | | Review | None | N/A | |
| CD0186 | Classification Officers Report | Hafner | 4/29/10 | | N/A | N/A | N/A | |
| CD0084 | Bonneville Power Administration Power & Transmission Service Invoice Verification and Breakdown of Site Contractor Costs | Landry | 4/29/10 | | Review | 30 days | | |
| CD0030 | HAMMER Strategic Plan | Hafner | 4/29/10 | | Approve | 30 days | | |
| CD0031 | HAMMER Facility Upgrade Plan | Hafner | 4/29/10 | | Approve | 30 days | | |

CDRL = contracts data requirements list IAMIT = Interagency Management Integration Team.

DOE = U.S. Department of Energy. N/A = not applicable
FIMS = Facilities Management Information System. TPA = Tri-Party Agreement.



8.1 GOVERNMENT-FURNISHED SERVICES/INFORMATION AND DOE DECISIONS

As of this writing, there are no government-furnished services/information items specifically identified with due dates for FY 2010. All of the GFS/I items are specified as "as required" only.



9.0 RISK MANAGEMENT

The following is the MSA Risk Register for the month of March 2010. The risk register is the management tool utilized by the MSA for risk tracking, updating, and reporting. The risk register provides for the monitoring of changes to existing risks, the identification of new risks, and the monitoring of risk handling actions. The MSC risk register will reside in the IMS and be accessible to MSA and RL.



9.1 RISK REGISTER

Table 9-1. Risk Register. (13 pages)

| | | 1 | Т | | Tubic 7 1. Tubic | (| F 6 7 | 1 | | | | Г | | | |
|-----------------------------|--|-----------|-------------|------|------------------|--------------------|------------------------------------|------------------|--------------|------------|---|--|--------------------|---------------|---------------------------|
| ID # (WBS Based) | Description - If this condition exists during this time then this consequence. | Category | Probability | % | Consequence | Impact/ Benefit | Priority Score 5=VH, 1=VL | Vice Presiden | t Lead | Owner | Strategy (Mitigate, Accept, etc) | Handling Plan Due Date/ Submittal | RHP Number | RHP Owner | RHP Completion Date |
| C2 02 10 01 02 I (010 001 T | Jacobs Engineering study/DOE decision on 200W | C.1. 1.1. | X7 T.11 .1 | 050/ | 11.1 | 00.1. | F | D. L I. | I.D. | D. I.I. | | | | | |
| C2.02.10.01.03-L6910-001 T | lagoon delays start of L-698 Design | Schedule | Very Likely | 95% | High | 90 days | 3 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.01.01.02.01-S2220-001 T | Preliminary Scope | Cost | Likely | 70% | High | \$50K | 5 | S. Hafner | D. Palmer | C. Johnson | | | | | |
| C2.02.10.01.03-L6910-002 T | Engineering labor rate increase | Cost | Very Likely | 95% | Moderate | \$140K | 5 | D. Landry | J. Day | B. Harmon | M | 25-Mar-10 | C3.01.05.01.01-002 | R. Goodman | Sep-10 |
| C2.02.10.01.03-L6980-001 T | Engineering labor rate increase | Cost | Very Likely | 95% | High | \$60K | 5 | D. Landry | J. Day | B. Harmon | M | 25-Mar-10 | C3.01.05.01.01-002 | R. Goodman | Sep-10 |
| C2.02.05.01.05-L6750-001 T | Engineering labor rate increase | Cost | Very Likely | 95% | Moderate | \$8K | 5 | D. Landry | T. Ostrander | F. Lucas | М | 25-Mar-10 | C3.01.05.01.01-002 | R. Goodman | Sep-10 |
| C2.02.05.01.05-L6760-001 T | Engineering labor rate increase | Cost | Very Likely | 95% | Moderate | \$14K | 5 | D. Landry | K. Ekstrom | F. Lucas | M | 25-Mar-10 | C3.01.05.01.01-002 | R. Goodman | Sep-10 |
| C2.02.05.01.05-L6850-001 T | Engineering labor rate increase | Cost | Very Likely | 95% | Moderate | \$226K | 5 | D. Landry | J. Stephens | C. Johnson | M | 25-Mar-10 | C3.01.05.01.01-002 | R. Goodman | Sep-10 |
| C2.02.05.01.05-L6850-007 T | Added scope for parking, laydown, offices impacts construction | Cost | Very Likely | 95% | Moderate | \$350K | 5 | D. Landry | J. Stephens | C. Johnson | | | | | |
| C2.02.05.01.05-L7140-001 T | Engineering labor rate increase | Cost | Very Likely | 95% | Moderate | \$14K | 5 | S. Hafner | D. Palmer | C. Johnson | M | 25-Mar-10 | C3.01.05.01.01-002 | R. Goodman | Sep-10 |
| C2.02.08.01.03-L6360-001 T | Engineering labor rate increase | Cost | Very Likely | 95% | Moderate | \$24K | 5 | D. Landry | J. Caudill | F. Powell | M | 25-Mar-10 | C3.01.05.01.01-002 | R. Goodman | Sep-10 |
| C2.02.09.01.02-L5060-002 T | Safety watch req'd during construction | Cost | Very Likely | 99% | Moderate | \$100K | 5 | D. Landry | R. Parker | P. Thakkar | | | | | |
| C2.02.09.01.03-L6780-001 T | Engineering labor rate increase | Cost | Very Likely | 95% | Moderate | \$8K | 5 | D. Landry | J. Day | P. Heffner | M | 25-Mar-10 | C3.01.05.01.01-002 | R. Goodman | Sep-10 |
| C2.02.09.01.03-L6830-001 T | Engineering labor rate increase | Cost | Very Likely | 95% | Moderate | \$82K | 5 | D. Landry | R. Parker | P. Thakkar | M | 25-Mar-10 | C3.01.05.01.01-002 | R. Goodman | Sep-10 |
| C2.02.09.01.03-L6830-006 T | 24/7 security/safety watch impacts construction | Cost | Very Likely | 99% | Moderate | \$50K | 5 | D. Landry | R. Parker | P. Thakkar | | | | | |





Table 9-1. Risk Register. (13 pages)

| | | | _ | 10 | abie 9-1. Kisk i | tegister. (| 15 pages) | | | 1 | | | 1 | |
|--------------------------|--|----------|-------------|-----|------------------|--------------------|---------------------------|------------------|--------------|------------|---|-----------|--------------------|---------------------------|
| | Type (1) Properties Type (2) Description - If this condition exists during this time then this consequence. | Category | Probability | % | Consequence | Impact/ Benefit | Priority Score 5=VH, 1=VL | Vice Presiden | t Lead | Owner | Strategy (Mitigate, Accept, etc) | | RHP Number | RHP Completion Owner Date |
| | | 0 7 | , | | 1 | | | | | | | | | R. |
| C2.04.02.02.02-L7130-001 | T Engineering labor rate increase | Cost | Very Likely | 95% | High | \$104K | 5 | F. Armijo | K. Butz | P. Heffner | M | 25-Mar-10 | C3.01.05.01.01-002 | Goodman Sep-10 |
| C2.04.02.02.02-L7130-007 | Bid exceeds estimate due to lack of contractor competition | Cost | Unlikely | 20% | Very High | \$264K | 5 | F. Armijo | K. Butz | P. Heffner | M | 25-Mar-10 | C3.01.05.01.01-001 | R. Goodman Feb-10 |
| C2.01.01.01.01-S2270-006 | Engineering labor rate increase - Budgeted amounts were based on engineering labor rates that are known to have changed since the estimates were done. | Cost | Very Likely | 95% | Low | \$197K | 4 | S. Hafner | D. Palmer | C. Johnson | M | 25-Mar-10 | C3.01.05.01.01-002 | R. Goodman Sep-10 |
| | Bid exceeds estimate due to lack of contractor | | J J | | | | | | | | | | | R. |
| C2.01.01.02.01-S2220-003 | Γ competition | Cost | Possible | 30% | High | \$91K | 4 | S. Hafner | D. Palmer | C. Johnson | M | 25-Mar-10 | C3.01.05.01.01-001 | Goodman Feb-10 |
| C2.01.02.01.01-T220C-001 | Γ Design discrepancies cause rework | Cost | Likely | 80% | Moderate | \$70K | 4 | S. Hafner | S. Hafner | S. Hafner | | | | |
| C2.02.10.01.03-L6910-008 | Bid exceeds estimate due to lack of contractor competition | Cost | Possible | 40% | High | \$312K | 4 | D. Landry | J. Day | B. Harmon | M | 25-Mar-10 | C3.01.05.01.01-001 | R. Goodman Feb-10 |
| C2.02.02.01.02-L6720-001 | Γ Engineering labor rate increase | Cost | Very Likely | 95% | Low | \$14K | 4 | D. Landry | S. Boynton | F. Lucas | M | 25-Mar-10 | C3.01.05.01.01-002 | R. Goodman Sep-10 |
| C2.02.02.01.02-L6720-006 | Γ Excavation encounters contamination | Cost | Likely | 80% | Moderate | \$40K | 4 | D. Landry | S. Boynton | F. Lucas | | | | |
| C2.02.05.01.05-L6590-001 | Γ Engineering labor rate increase | Cost | Very Likely | 95% | Low | \$22K | 4 | D. Landry | C. Stolle | P. Heffner | M | 25-Mar-10 | C3.01.05.01.01-002 | R. Goodman Sep-10 |
| C2.02.05.01.05-L6590-004 | Bid exceeds estimate due to lack of contractor competition | Cost | Likely | 80% | Moderate | \$45K | 4 | D. Landry | C. Stolle | P. Heffner | M | 25-Mar-10 | C3.01.05.01.01-001 | R. Goodman Feb-10 |
| C2.02.05.01.05-L6590-012 | Excessive change orders due to preliminary scope planning | Cost | Likely | 90% | Moderate | \$45K | 4 | D. Landry | C. Stolle | P. Heffner | | | | |
| C2.02.05.01.05-L6750-007 | Bid exceeds estimate due to lack of contractor competition | Cost | Possible | 50% | High | \$59K | 4 | D. Landry | T. Ostrander | F. Lucas | M | 25-Mar-10 | C3.01.05.01.01-001 | R. Goodman Feb-10 |
| C2.02.05.01.05-L6760-014 | Γ Closeout not estimated | Cost | Very Likely | 99% | Low | \$5K | 4 | D. Landry | K. Ekstrom | F. Lucas | | | | |
| C2.02.05.01.05-L6850-004 | Civil engineering support | Schedule | Likely | - | Moderate | 30 days | 4 | D. Landry | J. Stephens | C. Johnson | | | | |
| C2.02.05.01.05-L6850-008 | Unanticipated conditions encountered during construction | Schedule | Very Likely | 95% | Low | 45 days | 4 | D. Landry | J. Stephens | C. Johnson | | | | |
| C2.02.05.01.05-L6850-009 | Unanticipated conditions encountered during construction | Cost | Very Likely | 95% | Low | \$100K | 4 | D. Landry | J. Stephens | C. Johnson | | | | |





Table 9-1. Risk Register. (13 pages)

| | | | | _ | | able 9-1. KISK I | tegister. (| 10 pages) | | | | | • | 1 | | |
|--------------------------|---------------|--|----------|-------------|-----|------------------|--------------------|------------------------------------|-------------------|------------|------------|---|--|--------------------|---------------|---------------------------|
| ID # (WBS Based) | Type (T or O) | Description - If this condition exists during this time then this consequence. | Category | | % | Consequence | Impact/ Benefit | Priority Score 5=VH, 1=VL | Vice President | | Owner | Strategy (Mitigate, Accept, etc) | Handling Plan Due Date/ Submittal | RHP Number | RHP Owner | RHP Completion Date |
| C2.02.05.01.05-L7140-008 | T | Cultural review impact | Schedule | Likely | 90% | Moderate | 60 days | 4 | S. Hafner | D. Palmer | C. Johnson | | | | | |
| C2.02.08.01.03-L6360-005 | | Bid exceeds estimate due to lack of contractor competition | Cost | Possible | 30% | High | \$50K | 4 | D. Landry | J. Caudill | F. Powell | M | 25-Mar-10 | C3.01.05.01.01-001 | R. Goodman | Feb-10 |
| C2.02.09.01.02-L5060-001 | Т | Engineering labor rate increase | Cost | Very Likely | 95% | Low | \$62K | 4 | D. Landry | R. Parker | P. Thakkar | M | 25-Mar-10 | C3.01.05.01.01-002 | R. Goodman | Sep-10 |
| C2.02.09.01.03-L6680-001 | | Progress-to-date indicates an early finish and comparison of estimate vs. actuals-to-date indicates that the project may underrun. | Schedule | Very Likely | 95% | Low | 30 days | 4 | D. Landry | R. Parker | C. Johnson | | | | | |
| C2.02.09.01.03-L6680-002 | 0 | Progress-to-date indicates an early finish and comparison of estimate vs. actuals-to-date indicates that the project may underrun. | Cost | Very Likely | 95% | Low | \$47K | 4 | D. Landry | R. Parker | C. Johnson | | | | | |
| C2.02.09.01.03-L6780-006 | T | Construction support hours underestimated | Cost | Likely | 75% | Moderate | \$14K | 4 | D. Landry | J. Day | P. Heffner | | | | | |
| C2.02.09.01.03-L6830-004 | Т | Engineering resources not available when needed | Schedule | Very Likely | 95% | Low | 30 days | 4 | D. Landry | R. Parker | P. Thakkar | | | | | |
| C2.02.09.02.05-L3110-001 | Т | Engineering labor rate increase | Cost | Very Likely | 95% | Low | \$45K | 4 | D. Landry | J. Day | B. Harmon | М | 25-Mar-10 | C3.01.05.01.01-002 | R. Goodman | Sep-10 |
| C2.02.09.02.05-L3110-013 | | Bid exceeds estimate due to lack of contractor competition | Cost | Possible | 50% | High | \$200K | 4 | D. Landry | J. Day | B. Harmon | M | 25-Mar-10 | C3.01.05.01.01-001 | R. Goodman | Feb-10 |
| C2.02.09.02.05-L3170-001 | T | Engineering labor rate increase | Cost | Very Likely | 95% | Low | \$45K | 4 | D. Landry | J. Day | B. Harmon | M | 25-Mar-10 | C3.01.05.01.01-002 | R. Goodman | Sep-10 |
| C2.02.09.02.05-L3170-011 | | Bid exceeds estimate due to lack of contractor competition | Cost | Possible | 50% | High | \$200K | 4 | D. Landry | J. Day | B. Harmon | M | 25-Mar-10 | C3.01.05.01.01-001 | R. Goodman | Feb-10 |
| C2.04.02.02.02-L7120-013 | | Good weather allows early access to Rattlesnake for LMR | Cost | Possible | 50% | High | \$7K | 4 | F. Armijo | K. Butz | D. Havens | | | | | |
| C2.01.01.01.01-S2270-001 | Т | Using new building technology & design/build approach | Cost | Possible | 70% | Moderate | \$600K | 3 | S. Hafner | D. Palmer | C. Johnson | | | | | |
| C2.01.01.01.01-S2270-002 | O | Using new building technology & design/build approach | Cost | Unlikely | 30% | Moderate | \$600K | 3 | S. Hafner | D. Palmer | C. Johnson | | | | | |
| C2.01.01.01.01-S2270-003 | Т | Aggressive schedule to complete in FY | Schedule | Possible | 70% | Moderate | 60 days | 3 | S. Hafner | D. Palmer | C. Johnson | | | | | |
| C2.01.01.01.01-S2270-005 | T | Admin inefficiencies and lack of project controls resources | Schedule | Possible | 50% | Moderate | 60 days | 3 | S. Hafner | D. Palmer | C. Johnson | | | | | |





Table 9-1. Risk Register. (13 pages)

| | | T | | | able 9-1. KISK | register. (| To pages) | 1 | | | T | 1 | 1 | 1 | T |
|--------------------------|---|----------|---------------|-----|----------------|--------------------|---------------------------|------------------|--------------|------------|---|--|--------------------|---------------|---------------------------|
| ID # (WBS Based) | Type (T) 9 Description - If this condition exists during this time then this consequence. | Category | Probability | . % | Consequence | Impact/ Benefit | Priority Score 5=VH, 1=VL | Vice Presiden | t Lead | Owner | Strategy (Mitigate, Accept, etc) | Handling Plan Due Date/ Submittal | RHP Number | RHP Owner | RHP Completion Date |
| C2.01.01.01.01-S2270-009 | Bid exceeds estimate due to lack of contractor competition | Cost | Unlikely | 25% | Moderate | \$828K | 3 | S. Hafner | D. Palmer | C. Johnson | M | 25-Mar-10 | C3.01.05.01.01-001 | R. Goodman | Feb-10 |
| C2.01.02.01.01-T220C-002 | Design discrepancies cause rework | Schedule | Likely | 80% | Low | 12 days | 3 | S. Hafner | S. Hafner | S. Hafner | | | | | |
| C2.01.02.01.01-T220C-003 | Rework due to design changes requires OT to prevent schedule impact | Cost | Possible | 30% | Low | \$30K | 3 | S. Hafner | S. Hafner | S. Hafner | | | | | |
| C2.01.02.01.01-T220C-004 | Usage change for ALARA Center causes rework | Cost | Possible | 70% | Moderate | \$75K | 3 | S. Hafner | S. Hafner | S. Hafner | | | | | |
| C2.01.02.01.01-T220C-005 | Usage change for ALARA Center causes rework | Schedule | Possible | 70% | Low | 30 days | 3 | S. Hafner | S. Hafner | S. Hafner | | | | | |
| C2.01.02.01.01-T220F-001 | Γ Required furniture exceeds estimate | Cost | Possible | 30% | Low | \$35K | 3 | S. Hafner | S. Hafner | S. Hafner | | | | | |
| C2.02.10.01.03-L6910-003 | Γ Engineering transition from FGG | Schedule | Very Unlikely | 9% | High | 80 days | 3 | D. Landry | J. Day | B. Harmon | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman | Mar-10 |
| C2.02.10.01.03-L6910-007 | Delay in issuance of state permit | Schedule | Possible | 30% | Low | 30 days | 3 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.10.01.03-L6910-011 | Interferences are discovered during excavation | Cost | Unlikely | 20% | Moderate | \$100K | 3 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.10.01.03-L6910-014 | Regulatory impacts to construction | Cost | Unlikely | 20% | Moderate | \$100K | 3 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.10.01.03-L6980-002 | Γ Engineering transition from FGG | Schedule | Very Unlikely | 9% | High | 80 days | 3 | D. Landry | J. Day | B. Harmon | М | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman | Mar-10 |
| C2.02.02.01.02-L6720-002 | Γ Engineering transition from FGG | Schedule | Very Unlikely | 9% | High | 80 days | 3 | D. Landry | S. Boynton | F. Lucas | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman | Mar-10 |
| C2.02.02.01.02-L6720-005 | Γ Excavation encounters contamination | Schedule | Likely | 80% | Low | 15 days | 3 | D. Landry | S. Boynton | F. Lucas | | | | | |
| C2.02.05.01.05-L6590-005 | Bid exceeds estimate due to lack of contractor competition | Schedule | Likely | 80% | Very Low | 3 days | 3 | D. Landry | C. Stolle | P. Heffner | М | 25-Mar-10 | C3.01.05.01.01-001 | R. Goodman | Feb-10 |
| C2.02.05.01.05-L6590-006 | Γ As found does not match as built dwgs | Cost | Possible | 40% | Low | \$15K | 3 | D. Landry | C. Stolle | P. Heffner | | | | | |
| C2.02.05.01.05-L6590-013 | Excessive change orders due to preliminary scope planning | Schedule | Likely | 90% | Very Low | 3 days | 3 | D. Landry | C. Stolle | P. Heffner | | | | | |
| C2.02.05.01.05-L6750-002 | Γ Engineering transition from FGG | Schedule | Very Unlikely | 9% | High | 80 days | 3 | D. Landry | T. Ostrander | F. Lucas | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman | Mar-10 |
| C2.02.05.01.05-L6750-004 | Γ Design resources unavailable | Schedule | Possible | 50% | Low | 30 days | 3 | D. Landry | T. Ostrander | | | | | | |
| C2.02.05.01.05-L6750-005 | Γ No or only one bidder | Schedule | Unlikely | 25% | Moderate | 30 days | 3 | D. Landry | T. Ostrander | F. Lucas | | | | | |
| C2.02.05.01.05-L6750-008 | Γ WIDS interference delays design | Schedule | Possible | 50% | Moderate | 30 days | 3 | D. Landry | T. Ostrander | F. Lucas | | | | | |





Table 9-1. Risk Register. (13 pages)

| | | | | | 1 | abie 9-1. Kisk k | egister. (1 | o pages) | | | | | | | | |
|---|---------------|--|----------------------|---------------------------|-----------|------------------|--------------------|------------------------------------|------------------------|-------------|------------|---|--|--------------------|----------------------|------------------------|
| ID # (WBS Based) | Type (T or O) | Description - If this condition exists during this time then this consequence. | Category | Probability | % | Consequence | Impact/ Benefit | Priority Score 5=VH, 1=VL | Vice President | Lead | Owner | Strategy (Mitigate, Accept, etc) | Handling Plan Due Date/ Submittal | | RHP Com | RHP pletion Date |
| C2.02.05.01.05-L6760-002 | Т | Engineering transition from FGG | Schedule | Very Unlikely | 9% | High | 80 days | 3 | D. Landry | K. Ekstrom | F. Lucas | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman Mar-10 | ı |
| C2.02.05.01.05-L6760-004 | Т | Resource availability | Schedule | Likely | 75% | Low | 22 days | 3 | D. Landry | K. Ekstrom | F. Lucas | | | | | |
| C2.02.05.01.05-L6760-005 | Т | Resource availability | Cost | Likely | 75% | Low | \$5K | 3 | D. Landry | K. Ekstrom | F. Lucas | | | | | |
| C2.02.05.01.05-L6760-009 | Т | Power source inadequate | Cost | Unlikely | 25% | High | \$50K | 3 | D. Landry | K. Ekstrom | F. Lucas | | | | | |
| C2.02.05.01.05-L6760-011 | Т | Soffit worse than expected | Cost | Unlikely | | Moderate | \$8K | 3 | D. Landry | K. Ekstrom | F. Lucas | | | | | |
| C2.02.05.01.05-L6850-002 | Т | Engineering transition from FGG | Schedule | Very Unlikely | 9% | High | 80 days | 3 | D. Landry | J. Stephens | C. Johnson | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman Mar-10 | 1 |
| C2.02.05.01.05-L6850-010 | T | Coordination with ops causes construction delays | Cost | Possible | 30% | Moderate | 90 days | 3 | D. Landry | J. Stephens | C. Johnson | | | | | |
| C2.02.05.01.05-L6850-012 | Т | Closeout resources are reassigned | Schedule | Possible | 50% | Low | 45 days | 3 | D. Landry | J. Stephens | C. Johnson | | | | | |
| C2.02.05.01.05-L7140-002 C2.02.05.01.05-L7140-004 | | Engineering transition from FGG Civil engineering shortage | Schedule Schedule | Very Unlikely Possible | 9% 60% | High Low | 80 days | 3 | S. Hafner S. Hafner | D. Palmer | C. Johnson | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman Mar-10 | ı |
| C2.02.05.01.05-L7140-006 | | Redesign requires scanners | Cost | | | Very Low | \$4K | 3 | S. Hafner | + | C. Johnson | | | | | |
| C2.02.05.01.05-L7140-009 | | Cultural review impact | Cost | | | Low | \$8K | | S. Hafner | | C. Johnson | | | | | |
| C2.02.08.01.03-L6360-002 | Т | Engineering transition from FGG | Schedule | Very Unlikely | 9% | High | 80 days | 3 | D. Landry | J. Caudill | F. Powell | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman Mar-10 | J |
| C2.02.08.01.03-L6360-004 | Т | Petroleum cost increase | Cost | Possible | 70% | Moderate | \$30K | 3 | D. Landry | J. Caudill | F. Powell | | | | | |
| C2.02.09.01.02-L5060-003 | | Coordination with project L-683 impacts construction | Schedule | Possible | 50% | Moderate | 60 days | 3 | D. Landry | R. Parker | P. Thakkar | | | | | |
| C2.02.09.01.02-L5060-004 | | Bonneville Power Administration requires smart grid upgrade | Schedule | Unlikely | 20% | Moderate | 70 days | 3 | D. Landry | R. Parker | P. Thakkar | | | | | |
| C2.02.09.01.02-L5060-005 | | Bonneville Power Administration requires smart grid upgrade | Cost | Unlikely | 20% | Moderate | \$100K | 3 | D. Landry | R. Parker | P. Thakkar | | | | | |
| C2.02.09.01.03-L6780-002 | Т | Engineering transition from FGG | Schedule | Very Unlikely | 9% | High | 80 days | 3 | D. Landry | J. Day | P. Heffner | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman Mar-10 | J |
| C2.02.09.01.03-L6780-004 | Т | Construction cost exceeds 2 yr old estimate | Cost | Very Likely | 99% | Very Low | \$2K | 3 | D. Landry | J. Day | P. Heffner | | | | | |





Table 9-1. Risk Register. (13 pages)

| | | | | | able 3-1. KISK N | 0 (| 107 | | | | | | | | |
|----------------------------|---|----------|---------------|-----|------------------|--------------------|------------------------------------|-------------------|-----------|------------|---|--|--------------------|---------------|---------------------------|
| ID # (WBS Based) | Ì | Category | Probability | % | Consequence | Impact/ Benefit | Priority Score 5=VH, 1=VL | Vice President | Lead | Owner | Strategy (Mitigate, Accept, etc) | Handling Plan Due Date/ Submittal | RHP Number | RHP Owner | RHP Completion Date |
| C2.02.09.01.03-L6780-005 T | Bid exceeds estimate due to lack of contractor competition | Cost | Possible | 50% | Moderate | \$9K | 3 | D. Landry | J. Day | P. Heffner | M | 25-Mar-10 | C3.01.05.01.01-001 | R. Goodman | Feb-10 |
| C2.02.09.01.03-L6830-002 T | Engineering transition from FGG | Schedule | Very Unlikely | 9% | High | 80 days | 3 | D. Landry | R. Parker | P. Thakkar | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman | Mar-10 |
| C2.02.09.01.03-L6830-005 T | Engineering resources not available when needed | Cost | Very Likely | 95% | Very Low | \$4K | 3 | D. Landry | R. Parker | P. Thakkar | | | | | |
| C2.02.09.01.03-L6830-007 T | Environmental hazard encountered during construction | Schedule | Possible | 50% | Low | 37 days | 3 | D. Landry | R. Parker | P. Thakkar | | | | | |
| C2.02.09.01.03-L6830-008 T | Environmental hazard encountered during construction | Cost | Possible | 50% | Moderate | \$50K | 3 | D. Landry | R. Parker | P. Thakkar | | | | | |
| C2.02.09.02.04-L6770-001 O | Use of hot taps accelerates remaining construction | Schedule | Likely | 75% | Very Low | 10 days | 3 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.04-L6770-002 O | Use of hot taps accelerates remaining construction | Cost | Likely | 75% | Low | \$20K | 3 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.05-L3110-002 T | Engineering transition from FGG | Schedule | Very Unlikely | 9% | High | 80 days | 3 | D. Landry | J. Day | B. Harmon | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman | Mar-10 |
| C2.02.09.02.05-L3110-010 T | Material (liner) not available when required | Schedule | Possible | 30% | Moderate | 60 days | 3 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.05-L3170-002 T | Engineering transition from FGG | Schedule | Very Unlikely | 9% | High | 80 days | 3 | D. Landry | J. Day | B. Harmon | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman | Mar-10 |
| C2.02.09.02.05-L3170-008 T | Material (liner) not available when required | Schedule | Possible | 30% | Moderate | 60 days | 3 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.04.02.02.02-L7120-001 T | LMR Project does not meet CX requiring cultural review required causing impact | Schedule | Very Unlikely | 10% | High | 150 days | 3 | F. Armijo | K. Butz | D. Havens | | | | | |
| C2.04.02.02.02-L7120-002 T | LMR Project does not meet CX requiring cultural review required causing impact | Cost | Very Unlikely | 10% | High | \$50K | 3 | F. Armijo | K. Butz | D. Havens | | | | | |
| C2.04.02.02.02-L7120-004 T | Weather extremes do not allow access to Rattlesnake Mt as planned for LMR | Cost | Unlikely | 15% | Moderate | \$7K | 3 | F. Armijo | K. Butz | D. Havens | | | | | |
| C2.04.02.02.02-L7120-006 T | LMR vendors cannot support material deliveries | Cost | Very Unlikely | 3% | High | \$15K | 3 | F. Armijo | K. Butz | D. Havens | | | | | |
| C2.04.02.02.02-L7120-009 T | LMR estimate is low due to prelimary planning data | Cost | Unlikely | 10% | High | \$25K | 3 | F. Armijo | K. Butz | D. Havens | | | | | |
| C2.04.02.02.02-L7120-011 T | LMR internal resources (procurement, contacting) may not be available to support as planned | Cost | Unlikely | 10% | Moderate | \$7K | 3 | F. Armijo | K. Butz | D. Havens | | | | | |
| C2.04.02.02.02-L7120-014 O | Antenna feedline installation early | Schedule | Very Likely | 99% | Very Low | 7 days | 3 | F. Armijo | K. Butz | D. Havens | | | | | |
| | | • | | | • | | | | | | | | | | |





Table 9-1. Risk Register. (13 pages)

| | | | | 1 | able 9-1. Risk I | register. (1 | o pages) | | | | | | | | |
|---------------------------------|---|----------|---------------|-----|------------------|--------------------|---------------------------|-------------------|-----------|------------|---|--|--------------------|---------------|---------------------------|
| Type (T or O) ID # (WBS Based) | | Category | Probability | % | Consequence | Impact/ Benefit | Priority Score 5=VH, 1=VL | Vice President | Lead | Owner | Strategy (Mitigate, Accept, etc) | Handling Plan Due Date/ Submittal | RHP Number | RHP Owner | RHP Completion Date |
| C2.04.02.02.02-L7120-015 T | Voting receiver does not meet CX and requires cultural review | Schedule | Very Unlikely | 5% | High | 150 days | 3 | F. Armijo | K. Butz | D. Havens | | | | | |
| C2.04.02.02.02-L7120-017 T | WiMax cultural review impacts | Schedule | Unlikely | 25% | High | 90 days | 3 | F. Armijo | K. Butz | D. Havens | | | | | |
| C2.04.02.02.02-L7120-018 T | WiMax cultural review impacts | Cost | Unlikely | 25% | High | \$25K | 3 | F. Armijo | K. Butz | D. Havens | | | | | |
| C2.04.02.02.02-L7120-020 T | Scope increase in decommissioning due to requirement to salvage old/equipment materials | Cost | Unlikely | 25% | High | \$13K | 3 | F. Armijo | K. Butz | D. Havens | | | | | |
| C2.04.02.02.02-L7130-002 T | Engineering transition from FGG | Schedule | Very Unlikely | 9% | High | 80 days | 3 | F. Armijo | K. Butz | P. Heffner | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman | Mar-10 |
| C2.04.02.02.02-L7130-005 T | Bid Pkg Prep is impacted because of its reqmt for a conceptual design submittal/review | Schedule | Likely | 75% | Very Low | 7 days | 3 | F. Armijo | K. Butz | P. Heffner | | | | | |
| C2.04.02.02.02-L7130-008 O | Detailed design cost is less than conceptual estimate | Cost | Possible | 50% | Moderate | \$50K | 3 | F. Armijo | K. Butz | P. Heffner | | | | | |
| C2.04.02.02.02-LET51-006 T | Port of Benton work not completed or conduit unavailable | Cost | Very Unlikely | 5% | High | \$120K | 3 | F. Armijo | K. Butz | J. Morgan | | | | | |
| C2.04.02.02.02-LET51-011 T | Material (fiber, software) cost increases | Cost | Very Unlikely | 8% | High | \$50K | 3 | F. Armijo | K. Butz | J. Morgan | | | | | |
| C2.01.01.01.01-S2270-004 T | Sewer permit delays start of construction | Schedule | Unlikely | 20% | Low | 40 days | 2 | S. Hafner | D. Palmer | C. Johnson | | | | | |
| C2.01.01.01.01-S2270-007 T | Engineering transition from FGG - MSA engineering support is expected to transition from FGG to a new entity. Reassignments, loss of site/project knowledge will impact engineering activities. | | Very Unlikely | 9% | Moderate | 80 days | 2 | S. Hafner | D. Palmer | C. Johnson | M | 2 5-Mar-10 | C3.01.05.01.01-003 | R. Goodman | Mar-10 |
| C2.01.01.02.01-S2220-002 T | Unknown bio/env remediation | Schedule | Unlikely | 20% | Low | 40 days | 2 | S. Hafner | D. Palmer | C. Johnson | | | | | |
| C2.01.02.01.01-T220C-006 T | Contractor delivery/labor/safety issues impacts MSA support resources | Cost | Possible | 30% | Very Low | \$15K | 2 | S. Hafner | S. Hafner | S. Hafner | | | | | |
| C2.01.02.01.01-T220C-007 T | Stop-work authority is exercised due to high- visibility location | Cost | Unlikely | 15% | | \$20K | 2 | S. Hafner | S. Hafner | S. Hafner | | | | | |
| C2.01.02.01.01-T220C-009 T | Work stoppages due to weather (wind) | Cost | Unlikely | 10% | Low | \$30K | 2 | S. Hafner | S. Hafner | S. Hafner | | | | | |
| C2.02.10.01.03-L6910-009 T | Liner exceeds estimated cost because of petroleum price increase | Cost | Unlikely | 20% | | \$66K | 2 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.10.01.03-L6910-010 T | Interferences are discovered during excavation | Schedule | Unlikely | 20% | Low | 20 days | 2 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.10.01.03-L6910-012 T | Regulatory impacts to design | Schedule | Unlikely | 20% | Low | 20 days | 2 | D. Landry | J. Day | B. Harmon | | | | | _ |



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March 2010



Table 9-1. Risk Register. (13 pages)

| Г | 1 | | Γ | | 1 | able 9-1. Risk R | egister. (| 13 pages) | | 1 | ı | | T | | |
|--------------------------|---------------|--|----------|---------------|-----|------------------|--------------------|------------------------------------|------------------|--------------|------------|---|--|--------------------|---------------------------|
| ID # (WBS Based) | Type (T or O) | Description - If this condition exists during this time then this consequence. | Category | Probability | % | Consequence | Impact/ Benefit | Priority Score 5=VH, 1=VL | Vice Presiden | t Lead | Owner | Strategy (Mitigate, Accept, etc) | Handling Plan Due Date/ Submittal | RHP Number | RHP Completion Owner Date |
| C2.02.10.01.03-L6980-005 | Т | weather impacts | Cost | Unlikely | 15% | Low | \$15K | 2 | D. Landry | J. Day | B. Harmon | | | | |
| C2.02.10.01.03-L6980-007 | Т | Underground lines encountered | Cost | Very Unlikely | 9% | Moderate | \$20K | 2 | D. Landry | J. Day | B. Harmon | | | | |
| C2.02.10.01.03-L6980-009 | Т | Rad/HAZ area encountered | Cost | Very Unlikely | 9% | Moderate | \$20K | 2 | D. Landry | J. Day | B. Harmon | | | | |
| C2.02.02.01.02-L6720-003 | Т | Engineering transition from FGG | Cost | Very Unlikely | 9% | Moderate | \$15K | 2 | D. Landry | S. Boynton | F. Lucas | М | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman Mar-10 |
| C2.02.02.01.02-L6720-004 | Т | Structural Engineering resource unavailable | Schedule | Possible | 50% | Very Low | 5 days | 2 | D. Landry | S. Boynton | F. Lucas | | | | |
| C2.02.05.01.05-L6590-002 | Т | Engineering transition from FGG | Schedule | Very Unlikely | 9% | Moderate | 40 days | 2 | D. Landry | C. Stolle | P. Heffner | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman Mar-10 |
| C2.02.05.01.05-L6590-007 | Т | As found does not match as built dwgs | Schedule | Possible | 40% | Very Low | 5 days | 2 | D. Landry | C. Stolle | P. Heffner | | | | |
| C2.02.05.01.05-L6590-008 | Т | Weather impacts more than expected | Cost | Unlikely | 10% | Low | \$15K | 2 | D. Landry | C. Stolle | P. Heffner | | | | |
| C2.02.05.01.05-L6590-014 | О | Mild weather allows early completion | Schedule | Possible | 50% | Very Low | 8 days | 2 | D. Landry | C. Stolle | P. Heffner | | | | |
| C2.02.05.01.05-L6750-003 | Т | Engineering transition from FGG | Cost | Very Unlikely | 9% | Moderate | \$15K | 2 | D. Landry | T. Ostrander | F. Lucas | М | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman Mar-10 |
| C2.02.05.01.05-L6750-006 | Т | Bid exceeds estimate due to lack of contractor competition | Schedule | Possible | 50% | Very Low | 7 days | 2 | D. Landry | T. Ostrander | F. Lucas | M | 25-Mar-10 | C3.01.05.01.01-001 | K. Goodman Feb-10 |
| C2.02.05.01.05-L6750-009 | Т | Work stoppages due to external events | Schedule | Unlikely | | Moderate | 14 days | 2 | D. Landry | T. Ostrander | | | | | |
| C2.02.05.01.05-L6750-010 | Т | Work stoppages due to external events | Cost | Unlikely | 25% | Moderate | \$1K | 2 | D. Landry | T. Ostrander | F. Lucas | | | | |
| C2.02.05.01.05-L6760-006 | Т | Design reqmts change | Schedule | Possible | 50% | Very Low | 1 day | 2 | D. Landry | K. Ekstrom | F. Lucas | | | | |
| C2.02.05.01.05-L6760-007 | Т | Design reqmts change | Cost | Possible | 50% | Very Low | \$2K | 2 | D. Landry | K. Ekstrom | F. Lucas | | | | |
| C2.02.05.01.05-L6760-008 | Т | Power source inadequate | Schedule | Unlikely | 25% | Low | 15 days | 2 | D. Landry | K. Ekstrom | F. Lucas | | | | |
| C2.02.05.01.05-L6850-005 | О | Productivity accelerates design | Cost | Possible | 50% | Very Low | \$25K | 2 | D. Landry | J. Stephens | C. Johnson | | | | |
| C2.02.05.01.05-L6850-011 | Т | Coordination with ops causes construction delays | Cost | Possible | 30% | Very Low | \$50K | 2 | D. Landry | J. Stephens | C. Johnson | | | | |
| C2.02.05.01.05-L7140-003 | 1 | Engineering transition from FGG | Cost | Very Unlikely | | | \$15K | 2 | S. Hafner | D. Palmer | C. Johnson | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman Mar-10 |
| C2.02.05.01.05-L7140-005 | 1 | Civil engineering shortage | Cost | Possible | | , | \$3K | 2 | S. Hafner | D. Palmer | C. Johnson | | | | |
| C2.02.05.01.05-L7140-007 | T | Availability of scanners | Schedule | Unlikely | 25% | Low | 15 days | 2 | S. Hafner | D. Palmer | C. Johnson | | | | |





Table 9-1. Risk Register. (13 pages)

| ID # (WBS Based) | Type (T or O) | Description - If this condition exists during this time then this consequence. | Category | Probability | % | Consequence | Impact/ Benefit | Priority Score 5=VH, 1=VL | Vice President | Lead | Owner | Strategy (Mitigate, Accept, etc) | Handling Plan Due Date/ Submittal | RHP Number | RHP Owner | RHP Completion Date |
|--------------------------|---------------|---|----------|---------------|-----|-------------|--------------------|------------------------------------|-------------------|------------|------------|---|--|--------------------|---------------|---------------------------|
| C2.02.08.01.03-L6360-003 | T | Engineering transition from FGG | Cost | Very Unlikely | 9% | Moderate | \$15K | 2 | D. Landry | J. Caudill | F. Powell | M | 25-Mar-10 | C3.01.05.01.01-003 | Goodman | Mar-10 |
| C2.02.09.01.03-L6780-003 | Т | Engineering transition from FGG | Cost | Very Unlikely | 9% | Moderate | \$15K | 2 | D. Landry | J. Day | P. Heffner | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman | Mar-10 |
| C2.02.09.02.05-L3110-003 | Т | Engineering transition from FGG | Cost | Very Unlikely | 9% | Moderate | \$15K | 2 | D. Landry | J. Day | B. Harmon | М | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman | Mar-10 |
| C2.02.09.02.05-L3110-004 | Т | Key engineering resources are not available for design | Schedule | Unlikely | 20% | Low | 15 days | 2 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.05-L3110-005 | Т | Key engineering resources are not available for design | Cost | Unlikely | 20% | Low | \$40K | 2 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.05-L3110-007 | Т | Water utilities resources are not available to drain/fill reservoir when needed | Cost | Unlikely | 20% | Low | \$30K | 2 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.05-L3110-008 | Т | Key personnel changes in project mgt | Schedule | Unlikely | 25% | Low | 15 days | 2 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.05-L3110-009 | Т | Key personnel changes in project mgt | Cost | Unlikely | 25% | Low | \$40K | 2 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.05-L3110-014 | Т | Bid exceeds preliminary estimate due to lack of contractor competition | Schedule | Possible | 50% | Very Low | 10 days | 2 | D. Landry | J. Day | B. Harmon | М | 25-Mar-10 | C3.01.05.01.01-001 | R. Goodman | Feb-10 |
| C2.02.09.02.05-L3170-003 | Т | Engineering transition from FGG | Cost | Very Unlikely | 9% | Moderate | \$15K | 2 | D. Landry | J. Day | B. Harmon | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman | Mar-10 |
| C2.02.09.02.05-L3170-005 | Т | Water utilities resources are not available to drain/fill reservoir when needed | Cost | Unlikely | 20% | Low | \$30K | 2 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.05-L3170-006 | Т | Key personnel changes in project mgt | Schedule | Unlikely | 25% | Low | 15 days | 2 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.05-L3170-007 | Т | Key personnel changes in project mgt | Cost | Unlikely | 25% | Low | \$40K | 2 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.05-L3170-012 | Т | Bid exceeds estimate due to lack of contractor competition | Schedule | Possible | 50% | Very Low | 10 days | 2 | D. Landry | J. Day | B. Harmon | M | 25-Mar-10 | C3.01.05.01.01-001 | R. Goodman | Feb-10 |
| C2.02.09.02.05-L3170-017 | Т | Qualified contractor not readily available | Schedule | Unlikely | 10% | Low | 40 days | 2 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.05-L3170-019 | Т | External stakeholders require more backup/redundancy than what we plan to provide | Cost | Very Unlikely | 5% | Moderate | \$100K | 2 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.04.02.02.02-L7120-012 | О | Good weather allows early access to Rattlesnake for LMR | Schedule | Possible | 50% | Very Low | 7 days | 2 | F. Armijo | K. Butz | D. Havens | | | | | |
| C2.04.02.02.02-L7120-016 | Т | Voting receiver does not meet CX and requires cultural review | Cost | Very Unlikely | 5% | Moderate | \$5K | 2 | F. Armijo | K. Butz | D. Havens | | | | | |





Table 9-1. Risk Register. (13 pages)

| ID # (WBS Based) | Type (T or O) | Description - If this condition exists during this time then this consequence. A/E competition for local engr resources impacts | Category | Probability | % | Consequence | Impact/ Benefit | Priority Score 5=VH, 1=VL | Vice Presiden | t Lead | Owner | Strategy (Mitigate, Accept, etc) | Handling Plan Due Date/ Submittal | RHP Number | RHP Owner | RHP Completion Date |
|--------------------------|---------------|--|----------|---------------|-----|-------------|--------------------|---------------------------|------------------|-----------|------------|---|--|--------------------|---------------|---------------------------|
| C2.04.02.02.02-L7130-006 | Т | design | Schedule | Possible | 50% | Very Low | 7 days | 2 | F. Armijo | K. Butz | P. Heffner | | | | | |
| C2.04.02.02.02-L7130-009 | Т | Availability of resources for closeout | Schedule | Unlikely | 15% | Low | 20 days | 2 | F. Armijo | K. Butz | P. Heffner | | | | | |
| C2.04.02.02.02-LET51-001 | Т | Existing conditions in terminal boxes force redesign of 10Gb fiber line | Schedule | Unlikely | 15% | Low | 15 days | 2 | F. Armijo | K. Butz | J. Morgan | | | | | |
| C2.04.02.02.02-LET51-007 | Т | City of Richland impacts due to permit issues | Schedule | Very Unlikely | 5% | Moderate | 45 days | 2 | F. Armijo | K. Butz | J. Morgan | | | | | |
| C2.04.02.02.02-LET62-002 | Т | Requirement for certified pricing | Schedule | Unlikely | 20% | Low | 15 days | 2 | F. Armijo | K. Butz | D. Havens | | | | | |
| C2.01.01.01.01-S2270-008 | Т | Engineering transition from FGG | | Very Unlikely | 9% | Very Low | \$15K | 1 | S. Hafner | D. Palmer | C. Johnson | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman | Mar-10 |
| C2.01.02.01.01-T220C-008 | Т | Stop-work authority is exercised due to high- visibility location | Schedule | Unlikely | 15% | Very Low | 5 days | 1 | S. Hafner | S. Hafner | S. Hafner | | | | | |
| C2.01.02.01.01-T220C-010 | Т | Work stoppages due to weather (wind) | Schedule | Unlikely | 10% | Very Low | 7 days | 1 | S. Hafner | S. Hafner | S. Hafner | | | | | |
| C2.02.10.01.03-L6910-004 | Т | Engineering transition from FGG | + | , , | 9% | Very Low | \$15K | 1 | D. Landry | J. Day | B. Harmon | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman | Mar-10 |
| C2.02.10.01.03-L6910-005 | Т | Rad/Haz waste encountered | | Very Unlikely | 9% | Low | 20 days | 1 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.10.01.03-L6910-006 | T | Rad/Haz waste encountered | | Very Unlikely | 9% | Very Low | \$20K | | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.10.01.03-L6910-013 | Т | Regulatory impacts to design | Cost | Unlikely | 20% | Very Low | \$20K | 1 | D. Landry | J. Day | B. Harmon | | | | D | |
| C2.02.10.01.03-L6980-003 | Т | Engineering transition from FGG | Cost | Very Unlikely | 9% | Very Low | \$15K | 1 | D. Landry | J. Day | B. Harmon | M | 25-Mar-10 | C3.01.05.01.01-003 | Goodman | Mar-10 |
| C2.02.10.01.03-L6980-004 | Т | weather impacts | Schedule | Unlikely | 15% | Very Low | 10 days | 1 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.10.01.03-L6980-006 | Т | Underground lines encountered | | Very Unlikely | 9% | Low | 20 days | 1 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.10.01.03-L6980-008 | T | Rad/HAZ area encountered | Schedule | Very Unlikely | 9% | Low | 20 days | 1 | D. Landry | J. Day | B. Harmon | | | | _ | |
| C2.02.05.01.05-L6590-003 | Т | Engineering transition from FGG | Cost | Very Unlikely | 9% | Low | \$15K | 1 | D. Landry | C. Stolle | P. Heffner | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman | Mar-10 |
| C2.02.05.01.05-L6590-009 | Т | Weather impacts more than expected | Schedule | Unlikely | 10% | Very Low | 7 days | 1 | D. Landry | C. Stolle | P. Heffner | | | | | |
| C2.02.05.01.05-L6590-010 | Т | Parts/Equipment received late | Schedule | Unlikely | 10% | Very Low | 5 days | 1 | D. Landry | C. Stolle | P. Heffner | | | | | |
| C2.02.05.01.05-L6590-011 | Т | New Readers don't interface w/RH Smith Equip | Schedule | Unlikely | 20% | Very Low | 5 days | 1 | D. Landry | C. Stolle | P. Heffner | | | | | |





Table 9-1. Risk Register. (13 pages)

| ID # (WBS Based) | Description - If this condition exists during this time then this consequence. | Category | Probability | % | Consequence | Impact/ Benefit | | Vice President | Lead | Owner | Strategy (Mitigate, Accept, etc) | Handling Plan Due Date/ Submittal | RHP Number | | RHP Completion Date |
|-----------------------------|---|----------|---------------|-----|-------------|--------------------|---|-------------------|-------------|------------|---|--|--------------------|---------------|---------------------------|
| C2.02.05.01.05-L6760-003 T | Engineering transition from FGG | Cost | Very Unlikely | 9% | Very Low | \$15K | 1 | D. Landry | K. Ekstrom | F. Lucas | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman | Mar-10 |
| C2.02.05.01.05-L6760-010 T | Soffit worse than expected | Schedule | Unlikely | 25% | Very Low | 10 days | 1 | D. Landry | K. Ekstrom | F. Lucas | | | | | |
| C2.02.05.01.05-L6760-012 T | Parapet worse than expected | Schedule | Very Unlikely | 5% | Very Low | 1 day | 1 | D. Landry | K. Ekstrom | F. Lucas | | | | | |
| C2.02.05.01.05-L6760-013 T | Parapet worse than expected | Cost | Very Unlikely | 5% | Very Low | \$2K | 1 | D. Landry | K. Ekstrom | F. Lucas | | | | | |
| C2.02.05.01.05-L6850-003 T | Engineering transition from FGG | Cost | Very Unlikely | 9% | Very Low | \$15K | 1 | D. Landry | J. Stephens | C. Johnson | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman | Mar-10 |
| C2.02.05.01.05-L6850-006 T | Increase in material costs (steel, concrete) impact construction | Cost | Unlikely | 20% | Very Low | \$50K | 1 | D. Landry | J. Stephens | C. Johnson | | | | | |
| C2.02.09.01.03-L6830-003 T | Engineering transition from FGG | Cost | Very Unlikely | 9% | Very Low | \$15K | 1 | D. Landry | R. Parker | P. Thakkar | M | 25-Mar-10 | C3.01.05.01.01-003 | R. Goodman | Mar-10 |
| C2.02.09.01.03-L6830-009 T | Other unanticipated conditions encountered during construction | Cost | Very Unlikely | 5% | Very Low | \$15K | 1 | D. Landry | R. Parker | P. Thakkar | | | | | |
| C2.02.09.02.04 -L6770-004 T | Inclement weather could delay construction | Cost | Very Unlikely | 5% | Low | \$20K | 1 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.04-L6770-003 T | Inclement weather could delay construction | Schedule | Very Unlikely | 5% | Low | 30 days | 1 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.04-L6770-005 O | Minimal change orders provide cost savings in closeout | Cost | Unlikely | 25% | Very Low | \$5K | 1 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.05-L3110-006 T | Water utilities resources are not available to drain/fill reservoir when needed | Schedule | Unlikely | 20% | Very Low | 3 days | 1 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.05-L3110-011 T | Reservoir condition worse than expected | Schedule | Unlikely | 10% | Very Low | 5 days | 1 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.05-L3110-012 T | Reservoir condition worse than expected | Cost | Unlikely | 10% | Very Low | \$10K | 1 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.05-L3110-015 T | Weather worse than normal causing delays and material (liner) damage | Schedule | Unlikely | 10% | Very Low | 10 days | 1 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.05-L3110-016 T | Weather worse than normal causing delays and material (liner) damage | Cost | Unlikely | 10% | Very Low | \$5K | 1 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.05-L3110-017 T | Radiation contamination found in reservoir | Schedule | Very Unlikely | 1% | Low | 20 days | 1 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.05-L3110-018 T | Radiation contamination found in reservoir | Cost | Very Unlikely | 1% | Low | \$50K | 1 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.05-L3170-004 T | Water utilities resources are not available to drain/fill reservoir when needed | Schedule | Unlikely | 20% | Very Low | 3 days | 1 | D. Landry | J. Day | B. Harmon | | | | | |
| C2.02.09.02.05-L3170-009 T | Reservoir condition worse than expected | Schedule | Unlikely | | - | 5 days | 1 | D. Landry | J. Day | B. Harmon | | | | | |



March 2010



Table 9-1. Risk Register. (13 pages)

| ID # (WBS Based) | 0) | Description - If this condition exists during this time then this consequence. | Category | Probability | % | Consequence | Impact/ Benefit | Priority Score 5=VH, 1=VL | Vice President | Lead | Owner | (Mitigate, Accept, | Handling Plan Due Date/ Submittal RHP Number | RHP Owner | RHP Completion Date |
|--------------------------|----|---|----------|---------------|-----|-------------|--------------------|------------------------------------|-------------------|---------|------------|-----------------------|--|---------------|---------------------------|
| C2.02.09.02.05-L3170-010 | Т | Reservoir condition worse than expected | Cost | Unlikely | 10% | Very Low | \$10K | 1 | D. Landry | J. Day | B. Harmon | | | | |
| C2.02.09.02.05-L3170-013 | Т | Weather worse than normal causing delays and material (liner) damage | Schedule | Unlikely | 10% | Very Low | 10 days | 1 | D. Landry | J. Day | B. Harmon | | | | |
| C2.02.09.02.05-L3170-014 | Т | Weather worse than normal causing delays and material (liner) damage | Cost | Unlikely | 10% | Very Low | \$5K | 1 | D. Landry | J. Day | B. Harmon | | | | |
| C2.02.09.02.05-L3170-015 | Т | Radiation contamination found in reservoir | Schedule | Very Unlikely | 1% | Low | 20 days | 1 | D. Landry | J. Day | B. Harmon | | | | |
| C2.02.09.02.05-L3170-016 | T | Project L-677 completes late | Schedule | Unlikely | 20% | Very Low | 10 days | 1 | D. Landry | J. Day | B. Harmon | | | | |
| C2.02.09.02.05-L3170-018 | Т | External stakeholders require more backup/redundancy than what we plan to provide | Schedule | Very Unlikely | 5% | Low | 25 days | 1 | D. Landry | J. Day | B. Harmon | | | | |
| C2.04.02.02.02-L7120-003 | Т | Weather extremes do not allow access to Rattlesnake Mt as planned for LMR | Schedule | Unlikely | 15% | Very Low | 7 days | 1 | F. Armijo | K. Butz | D. Havens | | | | |
| C2.04.02.02.02-L7120-005 | Т | LMR vendors cannot support material deliveries | Schedule | Very Unlikely | 3% | Low | 15 days | 1 | F. Armijo | K. Butz | D. Havens | | | | |
| C2.04.02.02.02-L7120-007 | Т | New CCCF building capacity provided by others is not adequate for LMR | Schedule | Very Unlikely | 5% | Very Low | 3 days | 1 | F. Armijo | K. Butz | D. Havens | | | | |
| C2.04.02.02.02-L7120-008 | Т | New CCCF building capacity provided by others is not adequate for LMR | Cost | Very Unlikely | 5% | Low | \$3K | 1 | F. Armijo | K. Butz | D. Havens | | | | |
| C2.04.02.02.02-L7120-010 | Т | LMR internal resources (procurement, contacting) may not be available to support as planned | Schedule | Unlikely | 10% | Very Low | 7 days | 1 | F. Armijo | K. Butz | D. Havens | | | | |
| C2.04.02.02.02-L7120-019 | Т | Site resource availability | Schedule | Very Unlikely | 5% | Very Low | 7 days | 1 | F. Armijo | K. Butz | D. Havens | | | | |
| C2.04.02.02.02-L7130-003 | | Engineering transition from FGG | | | 9% | Low | \$15K | 1 | F. Armijo | K. Butz | P. Heffner | M | 25-Mar-10 C3.01.05.01.01-003 | R. Goodman | Mar-10 |
| C2.04.02.02.02-L7130-004 | Т | Lack of engineering resources impacts DRD | Schedule | Unlikely | 30% | Very Low | 7 days | 1 | F. Armijo | K. Butz | P. Heffner | | | | |
| C2.04.02.02.02-LET51-002 | Т | Existing conditions in terminal boxes force redesign of 10Gb fiber line | Cost | Unlikely | | Very Low | \$8K | 1 | F. Armijo | K. Butz | J. Morgan | | | | |
| C2.04.02.02.02-LET51-003 | Т | Coordination of design with other entities (City of Richland, PNNL) extends duration & cost | Schedule | Very Unlikely | 5% | Low | 15 days | 1 | F. Armijo | K. Butz | J. Morgan | | | | |
| C2.04.02.02.02-LET51-004 | Т | Coordination of design with other entities (City of Richland, PNNL) extends duration & cost | Cost | Very Unlikely | 5% | Very Low | \$8K | 1 | F. Armijo | K. Butz | J. Morgan | | | | |
| C2.04.02.02.02-LET51-005 | Т | Port of Benton work not completed or conduit unavailable | Schedule | Very Unlikely | 5% | Low | 30 days | 1 | F. Armijo | K. Butz | J. Morgan | | | | |





Table 9-1. Risk Register. (13 pages)

| | 0) | Description - If this condition exists during this time then this | | | | | Impact/ | Priority Score 5=VH, | Vice | | | Strategy (Mitigate, Accept, | Handling Plan Due Date/ | RHP | RHP Completion |
|--------------------------|----|---|----------|---------------|----------|-------------|---------|----------------------------|-----------|---------|-----------|-----------------------------------|-------------------------------|-------|-------------------|
| ID # (WBS Based) | | consequence. | Category | Probability | % | Consequence | Benefit | 1=VL | President | Lead | Owner | etc) | Submittal RHP Number | Owner | Date |
| C2.04.02.02.02-LET51-008 | Т | City of Richland impacts due to permit issues | Cost | Very Unlikely | 5% | Very Low | \$4K | 1 | F. Armijo | K. Butz | J. Morgan | | | | |
| C2.04.02.02.02-LET51-009 | _ | Outside entities (Port of Benton, PNNL) limit/deny access | Schedule | Very Unlikely | 5% | Low | 15 days | 1 | F. Armijo | K. Butz | J. Morgan | | | | |
| C2.04.02.02.02-LET51-010 | | Outside entities (Port of Benton, PNNL) limit/deny access | Cost | Very Unlikely | 5% | Very Low | \$4K | 1 | F. Armijo | K. Butz | J. Morgan | | | | |
| C2.04.02.02.02-LET62-001 | Т | Engineering resource availability | Schedule | Very Unlikely | 8% | Very Low | 7 days | 1 | F. Armijo | K. Butz | D. Havens | | | | |
| C2.04.02.02.02-LET62-003 | Т | Requirement for certified pricing | Cost | Unlikely | 20% | Very Low | \$5K | 1 | F. Armijo | K. Butz | D. Havens | | | | |
| C2.04.02.02.02-LET62-004 | Т | Delivery delays due to overseas vendor | Schedule | Unlikely | 10% | Very Low | 7 days | 1 | F. Armijo | K. Butz | D. Havens | | | | |
| C2.04.02.02.02-LET62-005 | Т | Delivery delays due to overseas vendor | Cost | Unlikely | 10% | Very Low | \$5K | 1 | F. Armijo | K. Butz | D. Havens | | | | |



EXECUTIVE OVERVIEW



10.0 Self-Performed Work

Table 10-1. Mission Support Contract Socioeconomic Reporting.

| Year to Date Actual | Awards and Mods | Projection FY 2010 | | | | | | | |
|-------------------------------------|-----------------|---|---|--|--|--|--|--|--|
| FY 2010 Data Contracts + Purchas | | **Project awards = Year to date awards = Bal remaining to award = | \$258,941,664 \$102,731,155 \$156,210,509 | | | | | | |
| Sum of Reporting Value | Total (\$) | % of Total | Goal % | | | | | | |
| SB | \$50,443,470 | 49.10% | 50.00% | | | | | | |
| SDB | \$6,786,527 | 6.61% | 10.00% | | | | | | |
| SWOB | \$6,373,927 | 6.20% | 6.80% | | | | | | |
| HUB | \$4,046,921 | 3.94% | 2.70% | | | | | | |
| SDVO | \$435,572 | 0.42% | 2.00% | | | | | | |
| VOSB | \$2,489,706 | 2.42% | 2.00% | | | | | | |
| NAB | \$119,939 | 0.12% | _ | | | | | | |
| Large | \$49,501,069 | 48.19% | _ | | | | | | |
| *Govt Contract | \$1,109,168 | 1.08% | _ | | | | | | |
| *Education | \$10,126 | 0.01% | _ | | | | | | |
| *Nonprofit | \$199,494 | 0.19% | _ | | | | | | |
| *Non Cont | \$114,296 | 0.11% | | | | | | | |
| *Govt | \$1,348,090 | 1.31% | _ | | | | | | |
| *Foreign | \$5,441 | 0.01% | | | | | | | |
| Total | \$102,731,155 | 100.00% | _ | | | | | | |

^{*} Non-inclusive in Large category.

^{**} From Subcontracting Plan.

| FY | = | fiscal year. | SB | = | Small Business. |
|------|---|--------------|------|---|------------------------------------|
| Govt | = | Government. | SDB | = | Small Disadvantaged Business. |
| HUB | = | HUB Zone. | SDVO | = | Small Disadvantaged Veteran-Owned. |

Large = Large Business. SWOB = Small Woman-Owned Business. NAB = Native American Business. VOSB = Veteran-Owned Small Business.

EXECUTIVE OVERVIEW





Emergency Services & Training

Steve Hafner, Vice President

Monthly Performance Report March 2010



During this reporting period, Hanford Fire Department crews burned over 10,000 cubic yards of accumulated tumbleweed piles on site.





INTRODUCTION

The Emergency Services & Training organization supports the Site environmental cleanup missions by providing protective forces, physical security systems, information security, personnel security, nuclear materials control and accountability, cyber security, program management, Volpentest HAMMER Training and Education Center (HAMMER) facility operations, site-specific safety training, fire and emergency response services, and emergency operations.

KEY ACCOMPLISHMENTS

Hanford Fire Department Recognition - Lieutenant Gene Tolley was recognized on March 4, 2010, as one of the Red Cross "Real Heroes" in the Workplace Safety category at the annual Benton-Franklin Red Cross "Real Heroes" recognition event. Lt. Tolley was working with Guest Services at a Tri-City Dust Devils baseball game in August. He performed cardio-pulmonary resuscitation on an 88-year-old woman who had complained of chest pains and collapsed while watching the baseball game.

Hanford Patrol Explosive Team Dispatched - On March 29, 2010, U. S. Department of Energy (DOE) Security and Emergency Services requested a Hanford Patrol Explosive Detection Team respond to Kennewick Police Department to conduct a search of a crime scene. An explosive detection K-9 Team was dispatched to the scene and a search of the area was conducted; no explosives were found.

Region 8 Radiological Assistance Program (RAP) - RAP hosted a visit from Oregon State National Guard 102nd Civil Support Team on March 17-18, 2010. Region 8 RAP provided position specific training to the visiting Civil Support Team members.

HAMMER/Hanford Training Briefing - A briefing was held for Defense Nuclear Facilities Safety Board member Dr. Joseph Bader and his staff on March 19, 2010. The focus of the briefing was on the *American Reinvestment and Recovery Act* (ARRA) workers' training and Site-wide Safety Training Programs. Descriptions of ARRA preparation, training populations, newly developed safety training courses, schedules, and requirements for bargaining unit and exempt workers were presented, along with an explanation of the record setting student training loads and the innovative facility planning initiatives. The Board members expressed very positive comments on the quality and consistency of the training for current and ARRA workers.



LOOK AHEAD

- The Health, Safety, and Security Office of Enforcement will be here to review Safeguards and Security from April 19 to 23, 2010, and again on May 3 to 14, 2010.
- Integrated Safety Management System Surveillance Team (Safety Management Review Board) will begin on July 14, 2010.
- Health, Safety, and Security Office of Enforcement Class Matter Protection Program Review will take place during the week of July 26, 2010.

MAJOR ISSUES

The issue between DOE Headquarters and Richland Operations Office (RL) remains in defining a proper path in reimbursing Region 8 RAP for unplanned NA-42 Operations such as the 2010 Olympics.

SAFETY PERFORMANCE

Emergency Services & Training reported one Days Away From Work injury in March. An employee sustained a lower back injury as the result of a fall from an extension ladder. In addition, three minor First Aid injuries were reported.

Table EST-1. Emergency Services & Training Cost/Schedule Performance (dollars in millions).

| F 1 T | March 2010 | | | | | FY 2010 | | | | | | |
|--|------------|-------|-------|---------|-------|---------|--------|--------|---------|---------|---------|---------|
| Fund Type | BCWS | BCWP | ACWP | SV | CV | BCWS | BCWP | ACWP | SV | CV | BAC | EAC |
| RL-0020 – Safeguards and Security | \$5.3 | \$5.2 | \$5.2 | (\$0.1) | \$0.0 | \$30.0 | \$29.8 | \$30.5 | (\$0.2) | (\$0.7) | \$73.0 | \$72.0 |
| RL-0040 – Nuc. Fac. D&D – Remainder Hanford | \$0.7 | \$0.7 | \$0.6 | (\$0.0) | \$0.1 | \$4.3 | \$4.1 | \$4.0 | (\$0.2) | \$0.1 | \$12.8 | \$10.7 |
| Site-wide Services | \$2.1 | \$2.1 | \$1.9 | \$0.0 | \$0.2 | \$12.5 | \$12.5 | \$12.2 | \$0.0 | \$0.3 | \$26.9 | \$27.0 |
| Subtotal | \$8.1 | \$8.0 | \$7.7 | (\$0.1) | \$0.3 | \$46.7 | \$46.4 | \$46.7 | (\$0.3) | (\$0.3) | \$112.7 | \$109.7 |

SV

ACWP = Actual Cost of Work Performed.

BAC = Budget at Completion.

BCWP = Budgeted Cost of Work Performed. BCWS = Budgeted Cost of Work Scheduled.

CV = cost variance.

D&D = Deactivation and Decommissioning.

schedule variance.

FY = fiscal year.

EAC = Estimate at Completion.

BASELINE PERFORMANCE VARIANCES

RL-0020 cost variance (-\$0.7M) - The unfavorable variance is due primarily to a difference in the budgeted rate for labor vs. the actual rates. This is being mitigated with reduced overtime at the 200 East Area Interim Storage Area. Sufficient RL-0020 funding is available to cover the balance of the overrun to budget.





Site Infrastructure & Utilities

Don Landry, Vice President

Monthly Performance Report March 2010



Concrete pour for Project L-659, 200E Fueling Station Renovations





INTRODUCTION

Site Infrastructure and Utilities (SIU) provides best-in-class operations, support, and maintenance services within a culture of safety, customer service, and fiscal responsibility. These services include analytical services, biological control support, crane and rigging services, motor carrier services, facility services, fleet services, railroad services, roads and grounds, and utilities (electrical and energy management, water and sewer). SIU will meet service requirements across a diverse customer base that includes multiple U.S. Department of Energy (DOE) offices, Hanford prime contractors, and community agencies in support of Hanford Site environmental cleanup objectives. SIU will concurrently and continuously evaluate footprint reduction opportunities to enhance the DOE's 2015 Vision.

KEY ACCOMPLISHMENTS

Waste Sampling and Characterization Facility On-time Performance Rating Improvement - A second shift began March 29, 2010, to support increased sampling requests. Immediate improvement was apparent. The On-Time Delivery Index service level agreement metric for March was measured at 80%, up from a low of 67% in January.

Waste Management 2010 Conference - SIU staff attended the Waste Management 2010 conference in Phoenix, Arizona and co-hosted a poster session with CH2M HILL Plateau Remediation Company (CHPRC) on the Site-wide welding program.

Transuranic Waste Shipping Campaign - SIU supported CHPRC with the Transuranic-Waste Shipping Campaign that began on February 22, 2010 (Traffic Management). This activity will increase to five shipments per week starting in April and potentially increase to seven in October. This will impact daily work scope for Traffic Management and Warehousing.

Ben-Franklin Transit - SIU worked with CHPRC personnel and Ben-Franklin Transit to determine how additional vanpools may be acquired to increase the ridership out to the Site. This is an area of focus within Executive Orders 135.14 and 134.23. Ben-Franklin Transit has determined that 20 to 30 older vans can be leased or purchased from the west side of the state. In addition, General Motors has extended production of new vans that can be purchased from them. To proceed with either option, a ruling is needed from DOE regarding whether or not the use of *American Reinvestment and Recovery Act* funds to assist Ben-Franklin Transit with acquiring additional vans is a contract reimbursable cost.



Mission Support Alliance, LLC President's Star Award - Pipefitters Barry Shoemake and Mel Miller were presented with the Mission Support Alliance, LLC President's Star Award for their efforts identifying and resolving a potential contamination of eyewash saline bags.

Railroad System Maintenance - The following actions were completed during the month of March:

- Inspected, tested, repaired, and returned to active service all three automated crossing signals (This is the first time these signals have been operational and certified in over ten years.)
- Replaced the two wind damaged crossing arms at the 300 main and Energy Northwest crossings
- Conducted the first monthly signal inspection on all three automated crossings
- Completed the baseline survey of the rail system to Federal Railroad Administration Class 2 condition (The railroad system is now Federal Railroad Administration Class 2 certified.).

Energy Management - A total of eight projects or initiatives were submitted to DOE, Richland Operations Office (RL) as energy management projects for Performance Incentive 2.2b, "Develop viable Green Energy/Energy Management Projects." Of the eight projects or initiatives submitted to RL, one was completed on March 24, 2010, five are on schedule for completion this fiscal year, and two are on hold pending receipt of funding to perform the work.

• Route 1 paving activities were completed on Wednesday, March 24, 2010.

Waste Sampling and Characterization Facility Performance Evaluation - A 100% acceptance rating was received for a performance evaluation on RAD 80 for tritium, radium-226, radium-228, and natural uranium.

LOOK AHEAD

Preparation for 272E Demolition - A walkdown of the 272E Demolition Site was performed on March 9, 2010. Representatives from CHPRC Deactivation and Decommissioning, HAMTC Safety, Mission Support Alliance, LLC Facilities, and Fleet Maintenance near 272E were present. Current plans are to perform demolition on offshifts due to the potential of flying debris and the close proximity of nearby facilities. Additionally, a presentation and question and answer session for affected work groups was held the third week in March.



MAJOR ISSUES

200 West Steam Lines - Concerns about elbows and structural tie points on the steam lines were identified in the 200 West Area. Industrial Hygiene is sampling and testing. Once a "hazard to health" is confirmed, additional warning signs to steam lines ("Potential Asbestos Hazard") will be installed.

SAFETY PERFORMANCE

SIU reported two Occupational Safety and Health Administration recordable injuries in March. One injury resulted in a cut index finger when a drill slipped; the other injury involved a contusion and fractured finger tip when the finger was caught under a caisson lid. In addition, SIU reported nine minor first aid injuries during the month.

Table SIU-1. Site Infrastructure and Utilities Cost/Schedule Performance (dollars in millions).

| r. 1m | | М | arch 2010 | FY 2010 | | | | | | | | |
|---|-------|-------|-----------|---------|---------|--------|--------|--------|---------|---------|--------|--------|
| Fund Type | BCWS | BCWP | ACWP | SV | CV | BCWS | BCWP | ACWP | SV | CV | BAC | EAC |
| RL-0040 – Nuc. Fac. D&D – | \$0.8 | \$0.4 | \$0.4 | (\$0.4) | \$0.0 | \$3.9 | \$2.2 | \$2.1 | (\$1.7) | \$0.1 | \$11.9 | \$9.1 |
| Remainder Hanford | | | | | | | | | | | | |
| RL-0041 – Nuc. Fac. D&D – River Corridor Closure Project | \$0.4 | \$0.3 | \$0.3 | (\$0.1) | \$0.0 | \$2.2 | \$1.4 | \$1.3 | (\$0.8) | \$0.1 | \$3.5 | \$3.3 |
| Site-wide Services | \$4.1 | \$4.0 | \$4.3 | (\$0.1) | (\$0.3) | \$23.9 | \$23.3 | \$24.4 | (\$0.6) | (\$1.1) | \$52.3 | \$54.0 |
| Subtotal | \$5.3 | \$4.7 | \$5.0 | (\$0.6) | (\$0.3) | \$30.0 | \$26.9 | \$27.8 | (\$3.1) | (\$0.9) | \$67.7 | \$66.4 |

Deactivation and Decommissioning.

D&D

ACWP = Actual Cost of Work Performed.

= Budget at Completion. FY = fiscal year.

BCWP = Budgeted Cost of Work Performed. EAC = Estimate at Completion.
BCWS = Budgeted Cost of Work Scheduled. SV = schedule variance.

CV = cost variance.

BAC

BASELINE PERFORMANCE VARIANCES

RL-0040 schedule variance (-\$1.7M) - Project L-317, *Refurbish 200E Raw Water Reservoir*, is behind schedule due to a large number of constructability reviews during design. It is anticipated that the construction schedule will not be impacted and the overall project will complete on schedule. Project L-659, 200E Fuel Station Renovations, is behind schedule due to a required second bid cycle. Initial project bids significantly exceeded available funding and project cost estimates. Projects placed on hold pending RL approval of the scope priority process are falling behind schedule. RL approval has been received to proceed with project execution.

RL-0040 cost variance (+\$0.1M) - Project L-685, 2711E Fleet Shop Renovations/Consolidation, has a favorable cost variance due to efficiencies gained in engineering during definitive design. Project L-668, Critical Infrastructure & Physical Security Improvements to EU Substations, has a favorable cost variance due to less craft support required than planned for construction activities.



RL-0041 schedule variance (-\$0.8M) - Project decision was made to not complete the as-built drawings that were planned for fiscal year 2010 (~\$0.7M). This was based on DOE direction; contract modification and Baseline Change Request will correct this variance when implemented. No impact.

Site-wide services schedule variance (-\$0.6M) - Primarily due to delays at the Waste Sampling and Characterization Facility for office trailer and equipment installation. The MSA is seeking direct funding from other Hanford site contractors for trailer/equipment installations driven by *American Reinvestment and Recovery Act* service demands.

Site-wide services cost variance (-\$1.1M) - Planning labor rates used in Baseline preparation for the Mission Support Alliance, LLC (MSA) were inadvertently calculated too low. The MSA has identified efficiencies and/or RL-approved low priority work scope deletions/deferrals to mitigate these rate impacts. Fiscal year 2010 spending targets reflecting scope deletions/deferrals have been assigned to all MSA functional areas to align forecasts to the available funding.



SITE INFRASTRUCTURE & UTILITIES





Site Business Management

Linda Pickard, Vice President

Monthly Performance Report March 2010





Improvements made by Land Management (Pit Management Team) to the access road to Site Borrow Pit 30 eliminate water pooling hazards and create a safer environment for drivers





INTRODUCTION

Site Business Management (SBM) provides tailored services that support the user and maintain safety, security, and continuity of operations across the Hanford Site. Services include real and personal property asset management, long-term stewardship, facilities information management, facility condition assessment, geospatial information management, inventory management, warehousing services, and administrative support such as mail delivery, printing, courier services, and correspondence control services. The primary goal of the SBM organization is to provide cost-effective and responsive services that are centered on the customer.

KEY ACCOMPLISHMENTS

PROPERTY AND LAND MANAGEMENT

Hanford Site 10-Year Population Projections - The Land Management Team completed coordination and development of the 10-Year Population Projections for the Hanford Site on March 23, 2010. Forecasts have been compiled for all personnel on U.S. Department of Energy (DOE) land between Highway 240 and the Columbia River. Numbers indicate that the population will peak at over 18,000 in 2011 and could drop down to 13,000 by 2020. Results will be factored into the 10-Year Site Plan, Infrastructure Planning, Staff Retention/Training Plans, Support Service Contract Negotiations, and support Hanford Fire Department & Emergency Response resource allocation planning.

Pit 30 Access Road Improvements Completed - Site Borrow Pit #30 is the primary provider for materials used in the construction of the Vitrification Plant, and Site trucks use the access road daily to haul materials. Accumulated storm water in the area often pooled on Route 3 creating driving hazards. The access road to Pit 30 was the low point in the area and soils in the area did not allow the water to permeate into the soil. The improvement project groomed the area for proper water drainage, and created a large water accumulation area that was filled with large diameter river rock to allow the water to saturate into the soil. An asphalt apron was installed to prevent the dragging of rock and gravel materials out onto the roadway. In addition, three entrances were consolidated into one. That one entrance was widened to allow two large trucks to safely pass.

Hanford Geospatial Information Strategy and Implementation Plan - Contract deliverable CD0109, Hanford Geospatial Information Strategy and Implementation Plan, was transmitted to DOE Richland Operations Office (RL) on March 22, 2010, two days ahead of schedule. This document establishes a strategy for a sustainable, integrated



geographic information framework that will effectively and efficiently support Hanford Site missions.

Draft Long-Term Stewardship Program Plan - The Land Management Team provided support to DOE in preparing the draft Long Term Stewardship (LTS) Program Plan. This document was issued for public review and comment by DOE on February 26, 2010, and briefed at the Hanford Advisory Board workshop on March 3, 2010. Comments are requested by April 9, 2010. In addition, the LTS DOE external website was updated to match DOE's events calendar website.

LTS Service Delivery Document - The LTS Service Delivery Document was reviewed by the Mission Support Contract (MSC), Plateau Remediation Contract, and Tank Operations Contract points of contact. Comments have been dispositioned and the points of contact have agreed the document is ready for formal concurrence. This is a Priority 3 document with a completion due date of April 29, 2010.

Customer Workshops Completed - As part of the Warehouse Operations improvement plan, customer workshops were completed with other Hanford contractors and Mission Support Alliance, LLC (MSA) buyers and P-Card holders. The workshops were used to introduce new processes designed to increase efficiencies in operations, as well as define and agree on a set of performance metrics.

Implementation of Service Catalog Process - Warehouse Operations implemented MSA's Service Catalog process for requesting services. Through collaboration with customers CH2M HILL Plateau Remediation Company (CHPRC), Washington River Protection Solutions, LLC, and MSA internally, a service menu was developed that can be used to request a myriad of services from the Warehouse. Implementation has gone smoothly and has been well received.

Shipments made from Waste Receiving and Processing to Waste Isolation Pilot Plant - Warehouse Operations supported two outbound CHPRC Waste Isolation Pilot Plant (WIPP) shipments from CHPRC's Waste Receiving and Processing facility.

Excess Property Review Process Developed - Asset Control coordinated with the RL Organizational Property Management Officer to develop and implement an RL excess property review process. The process is required by FAR 52.245-1, "Government Property," which was recently incorporated into the Mission Support Contract. MSA's process also accounts for excess property it receives from other Hanford contractors whose contracts do not yet contain this updated Federal Acquisition Regulation clause.



EXTERNAL AFFAIRS MANAGEMENT

Emergency Operations Center Limited Field Exercise - External Affairs participated in the 2010 Hanford Emergency Operations Center Limited Field Exercise. Of note was External Affairs' role in providing "up-to-the-minute" communication to the public via frequent web entries on a special *Hanford.gov* emergency public notification website. This is a departure from all previous methods of public communication, and this exercise was the first time the new method was deployed.

Congressional Nuclear Waste Cleanup Caucus and Waste Management Symposium - The External Affairs team coordinated presentations for these two high-profile events, while responding to numerous last-minute changes from DOE Headquarters.

Evapotranspiration Barrier - External Affairs team supported RL with its evapotranspiration barrier presentation to the Washington State Departments of Health, the State of Washington Department of Ecology, and representatives from the Tribal Nations.

DOE-EM-13 Tour of Hanford - External Affairs assisted DOE in hosting an all-day Hanford Site visit for Cate Brennan, DOE Designated Federal Officer (EM-13) for the Site Specific Advisory Boards on Tuesday, March 2, 2010.

DOE Health Safety & Security Tour of Hanford Site - External Affairs hosted an all-day tour of the Hanford Site for RL supporting the DOE Health Safety and Security Program on Tuesday, March 16, 2010. External Affairs served as the tour guide for a group of 10 visitors, with support from contractor briefers at nine different Site facilities.

Public Involvement - External Affairs assisted DOE in various Public Involvement activities, which included the following:

- Development of a required Tri-Party Agreement (TPA) fact sheet on the Hanford Lifecycle Cost, Scope and Schedule Report, as well as the draft Central Plateau TPA Change Packages
- Review and edit of the Hanford Advisory Board 2009 Annual Report.

SITE-WIDE ADMINISTRATION

Multi-Media Aerial Photography - The monthly aerial photography shoot was conducted Monday, March 15, 2010. Over 300 photos were taken; these photos will be provided to the requesting customers and archived in the Integrated Document Management System (IDMS) for general site use.



Photograph Collections Available in IDMS - A contract was issued to complete the Settlers, DuPont, and GE photography collections in IDMS, including digitizing of photos, indexing, and preparation of materials to retire the collections to the National Archives and Records Administration. This is part of the multi-media support provided to the Hanford Site and will make additional photographs available in the centralized repository managed by MSA.

Site Forms - New Form Development - The Site Forms team completed new form development of Form A-6005-514, 222S Labs Fume Hood Evaluation Worksheet for Washington River Protection Solutions LLC. This is a one page form with instructions. The form has calculations and expandable text. The 222S Laboratory group has been working with Advanced Technologies and Laboratories International, Inc. to create several new forms for their daily operations use and new procedures.

Site Forms - Form Revision - An urgent form revision request from the CHPRC Director of Construction Management was completed on March 18, 2010. The form (A-6005-437, CHPRC Generator Re-Start-up Checklist) was revised within 45 minutes of the request, reviewed and approved by the customer, and sent to the Reproduction Center.

Correspondence Control - The Correspondence Control team processed 970 pieces of correspondence for RL and DOE Office of River Protection in March with 99% processed in 10 hours, well above the Service Level Agreement of 90%. This reflects an 18% increase over February's volume of 818, and a 40% increase over March of 2009.

Reproduction Services - Reproduction services processed 413 orders in March, which is significantly higher than the 240 orders processed in March 2009.

LOOK AHEAD

- Land Management is overseeing compilation of the third *Comprehensive Environmental Response, Compensation, and Liability Act of 1980* Five Year Review final report. DOE published the public notice of intent to conduct the Five Year Review, which will begin on April 12, 2010. This is one of the first key steps in the process. The final report will be issued no later than November 6, 2010.
- Warehouse Operations will be supporting an increased number of WIPP shipments beginning in April. CHPRC's Waste Receiving and Processing facility will be increasing WIPP shipments to a daily frequency beginning in April. The shipments are processed through the 1163 facility, where the Washington State Patrol performs their U.S. Department of Transportation inspections on the trucks/trailers and the shipments receive their final release to WIPP.



- TPA Quarterly Meeting, Portland, OR April 7, 2010
- Hanford Advisory Board, Portland OR April 8 to 9, 2010
- Hanford Public Tour season begins April 13, 2010

MAJOR ISSUES

No issues identified.

SAFETY PERFORMANCE

No Occupational Safety and Health Administration recordable or days away from work injuries were reported for SBM in March.

ACWP = Actual Cost of Work Performed.

BAC = Budget at Completion.

BCWP = Budgeted Cost of Work Performed.
BCWS = Budgeted Cost of Work Scheduled.

CV = cost variance.

D&D = Deactivation and Decommissioning.

FY = fiscal year.

EAC = Estimate at Completion.

SV = schedule variance.

BASELINE PERFORMANCE VARIANCES

RL-0040 cost variance (+\$1.1M) - The RL-0040 positive cost variance includes a \$276K credit to the general supplies inventory because of material sales without offsetting purchases, causing this account to appear significantly under run. This will fluctuate throughout the year and normalize by year-end as sales are made and stocks are replenished. Additional RL-0040 variance is due to deferral of Condition Assessment Survey scope during the winter months. Deferred scope will be performed along with scope planned for the second half of this fiscal year during the balance of the year.

The Site-wide services under run is due primarily to Geospatial Information cross-Hanford integration being performed more efficiently, using fewer resources than planned; later than planned issuance of subcontracts for External Affairs, Consolidated Centralized Recycle Center scope moving from Property Systems/Acquisitions to Environmental Services, deferral of Property Systems material purchases; and deferral of some Multi-Media Services scope to the second half of the fiscal year.



SITE BUSINESS MANAGEMENT



Information Management

Terry Wentz, Vice President

Monthly Performance Report March 2010



Briefing to RL on "Voice over IP "Project in 3220 Building





INTRODUCTION

The Information Management (IM) organization brings best-in-class IM services to the Hanford Site. A variety of infrastructure, services, and applications are provided that include support to safety, security, site infrastructure, and cleanup missions; administrative support systems and processes; telecommunications and network infrastructure; records, document, and content management; cyber security; security operations control center; desktop services; and the Mission Service Desk. IM's goal is to ensure technology, solutions, and innovations are supporting every project's success in the Hanford Site cleanup mission by making sure that top quality services and solutions are delivered, and in a professional and timely manner.

KEY ACCOMPLISHMENTS

OPERATING EXCELLENCE

Hanford Day's Pay Workshop - The Mission Support Alliance, LLC (MSA) Operating Excellence team supported the Day's Pay Workshop during the month of March. MSA invited military support non-profit organizations to the workshop to help brainstorm ideas for the Hanford Day's Pay Event. The proceeds from the event will benefit these organizations. It was determined that a steering committee will be created to support planning activities for the event.

Crane & Rigging Workshop Summary - The MSA Operating Excellence (OE) team supported the MSA Crane and Rigging (C&R) Organization from December 2009 through March 2010. The team performed two brainstorm workshops to identify challenges and opportunities and walked the as-is process at the onsite C&R location. The OE team has provided C&R with a summary report of the activities and has closed the project. C&R has implemented several process improvements and continues to do so to provide better customer service.

STRATEGIC PLANNING

Privacy Order Impact Analysis - MSA IM Strategic Planning is performing an impact analysis to implement the U.S. Department of Energy new order (DOE Order 206.1, *Department of Energy Privacy Program*). The primary impact is training that will be required of all employees and subcontractors. Employees emailing personally identifiable information will need to encrypt the email.



CYBER SECURITY

Successful Cyber Security Site Test & Evaluation - A nine member cyber security team was sent by DOE Headquarters. Environmental Management conducted an extensive Site Test & Evaluation (ST&E) of Hanford's unclassified cyber security program. The ST&E team reviewed Hanford's cyber security plans and controls with Hanford cyber and Information Technology infrastructure staff. The ST&E team also conducted extensive penetration testing of the Hanford Local Area Network (HLAN) to identify any security weaknesses. Hanford's unclassified cyber security program was given a clean bill of health. The ST&E team leader characterized Hanford's security as being "in the top two percent" of sites the team has visited.

Symantec Virus Detections - For the period March 1 to 31, 2010, 814 instances of viruses, Trojans, Adware, Spyware, and other risks were detected and removed from the HLAN clients and servers by the Symantec Endpoint Protection software installed on HLAN computers. Each instance was contained with no contamination reported.

Nessus Security Issue Remediation of Integrated Document Management System Servers - A significant milestone was reached with remediation of a majority of Nessus identified security issues on Integrated Document Management System (IDMS) related servers. With the assistance of MSA IM, other IDMS Staff, and Client Management & Technology Integration staff, a large group of medium and high rated issues were resolved in the week ending March 5, 2010.

INFRASTRUCTURE SYSTEMS

Secure File Transfer Protocol - On March 4, 2010, the Secure File Transfer Protocol product, WSFtp Server, was placed in production status. Secure File Transfer Protocol (sFtp) has been made available in the Demilitarized Zone as a means of transferring information using one of the secure protocols it supports. sFtp provides a secure method of transferring data from HLAN users and contractors to/from non-HLAN destinations.

DOE Headquarters Security System - MSA IM Engineering worked with the DOE Cyber Security team to install new security monitoring tools external to the HLAN. The new Headquarters Security System equipment was installed in the datacenter, and configured by the DOE security administrator. The system will not go into production until the Authority to Operate is completed.

VMWare Server Retirements - Six Human Resource Information System virtual servers were retired successfully as their previous functions have been moved to new and



updated virtual servers in support of their application and SQL upgrades. In addition, one test server supporting the Electronic Document Management System was retired as the functionality was integrated into the Document Control Management System test server.

APPLICATION SYSTEMS

2010 Hanford Site Tours Web Registration - MSA IM launched the 2010 Hanford Site Tours web registration system. For the third year in a row, all 2,500 seats were made available during the registration period. Over 500 registrations were completed within the first minute of the open registration. The remaining 2,000 seats were reserved over the next 13 hours.

Measuring & Test Equipment - MSA IM released a new version of the Measuring & Test Equipment system that improves and standardizes the entry and display of equipment information. Documentation was prepared for publication through the Hanford Site Document Control that meets Software Quality Assurance requirements. The Measuring & Test Equipment application assists the MSA customer in controlling and tracking calibrated equipment (Measuring & Test Equipment), as well as providing traceability of equipment usage.

Electronic Suspense Tracking and Routing System - MSA IM provided DOE Richland Operations Office (RL) with a project template that will be used for tracking MSA, CH2M HILL Plateau Remediation Company (CHPRC), or Washington River Protection Solutions, LLC assessment and surveillance activities in the Electronic Suspense Tracking and Routing System.

Primavera Support - MSA IM installed a new version of the Primavera scheduling software that corrects multiple anomalies including data filters, data export functions, schedule functions, and performance issues. Information Systems provides operational support for the Primavera commercial off-the-shelf product that is used for project scheduling at the Site.

Alarm Monitoring System - MSA IM installed a new revision of the Alarm Monitoring System that improves the operator interface and resolves an anomaly with vendor supplied drivers for the multiplexer firmware. MSA IM provides assistance and consultation to the MSA Safeguards and Security customer on Technical Security computer issues. This assistance includes developing and maintaining Security Alarm Monitoring Systems, and development and maintenance of other Technical Security software.



Solid Waste Information and Tracking System - MSA IM released a new version of the Solid Waste Information and Tracking System application that improved barcode scanning performance. The Solid Waste Information and Tracking System application serves as the primary means of "cradle to grave" tracking and analyzing of regulated solid waste at the Site.

Contract Labor Time Recording - MSA IM developed and implemented a new process within Contract Labor Time Recording where users will be able to fix rejected timecards within Contract Labor Time Recording. The new process will give the customers a better audit trail of the rejected timecards by listing what timecards were rejected and the changes made to correct them.

Official Use Only Templates - The Official Use Only templates for Microsoft Word, PowerPoint, and Excel were revised to include updates to the procedures that are referenced and additional fields for revisions and changes for use by the Plateau Remediation Contractor. An install was created and placed in Software Distribution for the customer to test.

RECORDS AND CONTENT MANAGEMENT

Document Management and Control System Project - The MSA IM Document Management and Control System Project Team has loaded 20,000 documents and metadata in the pilot database. The project team and three engineering representatives from MSA, CHPRC, and Washington River Protection Solutions LLC will meet to discuss the documents loaded and provide them access to the system.

Clearing Digital Images - MSA IM has begun work with the CHPRC Chief Information Officer office on public release of digital images. This is done via IDMS electronic workflow. So far twelve photos were released using this process in support of the *American Reinvestment and Recovery Act* weekly deliverable to DOE.

RIMVu Retirement Activity - A phased approach to retiring one of the Records and Information Management Systems, RIMVu, is underway. To complete this activity all RIMVu documents will be converted to the PDF format. Out of 2,411,839 documents, 215,384 have been converted leaving a balance of 2,196,445 left to be done. This will support the DOE initiative to reduce redundant systems.

Proposed Records Storage Facility Move Arrangements Anticipated - MSA IM continues to work on a Start Up plan for relocating to the new Records Storage facility. Communications with appropriate MSA organizations have commenced to strategize



and plan for the movement of ~17,000 boxes from the 712 building to the new facility upon completion.

LOOK AHEAD

- Quarterly Reports prepared for DOE by April 15, 2010.
- Infrastructure Scalability Solution and Implementation Plan due April 28, 2010.
- Land Mobile Radio Components of L-712 CCCF operational by April 30, 2010.

MAJOR ISSUES

None to report.

SAFETY PERFORMANCE

There were no Occupational Safety and Health Administration recordable or first aid injuries reported in March for MSA IM staff.

Table IM-1. Information Management Cost/Schedule Performance (dollars in millions).

| | , | | | | | , | | | | | | |
|--|---|-------|-------|---------|---------|---------|--------|--------|---------|-------|--------|--------|
| | March 2010 | | | | | FY 2010 | | | | | | |
| | BCWS | BCWP | ACWP | SV | CV | BCWS | BCWP | ACWP | SV | CV | BAC | EAC |
| Rl-0040 – Nuc. Fac. D&D – Remainder Hanford | \$0.4 | \$0.2 | \$0.3 | (\$0.2) | (\$0.1) | \$2.3 | \$1.6 | \$1.5 | (\$0.7) | \$0.1 | \$5.0 | \$6.9 |
| Site-wide Services | \$3.0 | \$2.9 | \$2.4 | (\$0.1) | \$0.5 | \$14.5 | \$14.5 | \$13.1 | \$0.0 | \$1.4 | \$38.3 | \$32.6 |
| Subtotal | \$3.4 | \$3.1 | \$2.7 | (\$0.3) | \$0.4 | \$16.8 | \$16.1 | \$14.6 | (\$0.7) | \$1.5 | \$43.3 | \$39.5 |
| ACWP = Actual Cost of Work Performed. | ed. D&D = Deactivation and Decommissioning. | | | | | | | | | | | |

EAC

SV

fiscal year.

Estimate at Completion.

schedule variance.

Budget at Completion. BAC

Budgeted Cost of Work Performed. Budgeted Cost of Work Scheduled.

CVcost variance.

BASELINE PERFORMANCE VARIANCES

RL-0040 schedule variance (-\$0.7M) - Project ET51, HLAN Phase II, procurements for network management system and fiber installation tasks are behind schedule. It is anticipated that the schedule variance will be made up during the construction/implementation phase. Project ET62, WiMAX Expansion, bid package preparation are behind schedule in March, with most procurements to be in place in April. Material procurements for Project L-712, Combined Community Communications Facility, WiMAX equipment have been delayed with anticipation of all schedule variances being made up during the construction phase. No anticipated impact to completion date at this time for any projects.

RL-0040 cost variance (+\$0.1M) - Procurements are coming through for each project with minor variances. No anticipated impact to estimated cost at completion for any projects at this time.

Site-wide services cost variance (+\$1.4M) - Delays in consulting support and investments related to SharePoint, Supply Chain replacement, and Work/Asset Management projects contribute to the temporary favorable cost variance. MSA open positions are anticipated to be filled in April/May. Additional IDMS and Document Management and Control System solution licenses of \$350k delayed. Subcontractor work scope funding to be increased for planned activities in third and fourth quarters. IM Site-wide services fiscal-year spending forecast has been reduced by \$5.7M from the submitted Performance Measurement Baseline to address current MSA funding challenges.



INFORMATION MANAGEMENT



Portfolio Management

Ken Alkema, Vice President

Monthly Performance Report March 2010

PORTFOLIO MANAGEMENT



PORTFOLIO MANAGEMENT



Introduction

The Mission Support Alliance, LLC (MSA) Portfolio Management (PFM) function provides Hanford Site portfolio integration using simulation and optimizing analysis tools, and coordinates and assists with integrated scheduling and performance evaluation. The primary goal of the PFM team is to create an Integrated Hanford Lifecycle Cleanup Planning Process that optimizes the Hanford mission lifecycle, enabling the U.S. Department of Energy (DOE) to ensure cost and schedule efficiency while adequately anticipating and managing programmatic risk.

KEY ACCOMPLISHMENTS

PORTFOLIO PLANNING, ANALYSIS, AND PERFORMANCE MEASUREMENT

Technical Support - PFM's preparation of summary reports developed for the Integrated Hanford Lifecycle Cleanup Planning Process is on schedule and aligned with the proposed Tri-Party Agreement *Lifecycle Scope, Schedule, and Cost Report*. Integration of technical scope contained in the summary reports with the Integrated Primavera (P6) Schedule is on schedule to be demonstrated in the Portfolio Analysis Center of Excellence. A Waste Management subject matter expert has been hired and is actively participating in the development of waste flows analysis and optimization capability. A team has been identified to support database development and integration between P6 cost and schedule, technical scope database, and the Geospatial-Visualization Portfolio Analysis Dashboard.

Project Controls - Through the month of March, the Project Controls department accomplished coordination and deliverables for several on-going efforts.

- The Integrated Site-wide Work Breakdown Structure (IWBS) team, including members from the DOE Richland Operations Office (RL), the DOE Office of River Protection (ORP), and PFM met multiple times during the month to develop a review draft of the proposed IWBS for senior management review. The IWBS is an update to existing contractor work breakdown structures and will provide an integrated work breakdown view of all work planned at the Hanford Site.
- Presentation materials were developed for the Portfolio Analysis Center of Excellence (PACE) for distribution to DOE and contractor representatives who have an interest in the capabilities of and plans for the PACE. The PACE will be available to assist Hanford Site decision makers by providing leading edge technologies, including multi-touch screens and the ability to display information on up to nine different screens in a single session.

PORTFOLIO MANAGEMENT



- Prepared the draft *Integrated Schedule Development Process and Results Report*. This report will be finalized and delivered to DOE on April 15, 2010. The report details the process and outcome of developing the P6 integrated schedule to allow Hanford decision makers to view all Site scheduling information in a single data warehouse.
- Supported RL Project Integration and Controls Division in the development of the configuration for the RL Integrated Database. This database will be the repository of RL contractor (Plateau Remediation Contract/River Corridor Closure Contract/Mission Support Contract) P6 schedules. The configuration is being developed to ensure consistency in planning information among the contractors.

RL Risk Support - PFM Risk Management continued supporting all active projects at RL throughout the month of March.

- Reviewed existing data for CH2M HILL Plateau Remediation Company (CHPRC) contractor unassigned risks and populated data sheet regarding status for additional mining and path forward progress. Worked with several Integrated Project Team (IPT) members to derive position on ownership.
- Completed review of CHPRC Performance Measurement Baseline Revision 2
 quantitative risk analysis, risk analysis report, and risk management plan.
 Performed several iterations of interface with IPT members to ensure adequate
 communication and understanding of the impact of the issues identified, worked
 with Pacific Northwest National Laboratory risk support points of contact to
 revise the model and outputs, such as probabilistic cash flow worksheet, and
 presented fiscal year 2012 Budget Submittal numbers to the DOE Project
 Integration and Control organization points of contact s for all CHPRC projects.
- Continued refining risk register data to reflect current projects' risk posture. Worked with subject matter experts to review and refine risk characterization data and update risk register to include additional justification narrative. Also identified new risks and will work to characterize accordingly.
- Developed and refined white paper on recommended acceptability of MSA
 Project Management Office management reserve (MR) requirements analysis.
 Worked with Federal Project Director and Project Controls Officer to understand nature of narrative and accepted recommendations for refinement.
 Recommended approval for MR on fiscal year 2010 reliability projects only, while suggesting additional courses of action to iteratively improve the process.

PORTFOLIO MANAGEMENT



- Received final monthly report from Project Baseline Summary RL-000 Project Controls Officer with Earned Value Management System data. Reviewed and processed the report further by performing data entry into an RL spreadsheet. Performed quality control and submitted monthly Earned Value Management System report back to Project Controls Officer for approval.
- Responded to Government Accountability Office audit inquiries for Project Baseline Summary RL-0012, RL-0041K, and RL-0040 by researching the data request and lines of inquiry, interfacing with IPT members, and providing responses to the questions, as well as risk register data involved with *American Reinvestment and Recovery Act* work efforts.
- Facilitated review and revisions to contingency and MR policy and guidance documentation for submittal to DOE Environmental Management. Performed comprehensive review of pending documentation, coordinated update meeting, and revised the document with RL Risk Management Lead, Pacific Northwest National Laboratory Risk Lead, and other support members.
- Resolved outstanding Richland Integrated Tracking System open issue regarding trigger metrics and secondary risks for RL risks resulting from prior year risk management self-assessment. Submitted closure request with closure statement to Richland Integrated Tracking System point of contact.

ORP Risk Support - PFM Risk Management continued supporting the Tank Operations Contract (TOC) and Waste Treatment and Immobilization Plant (WTP) project throughout the month of March.

- Worked with RL risk management support staff to use existing RL tools and processes at ORP. Discussed next steps in converting ORP risks into format suitable for RL Excel-based risk registers for eventual use in Pertmaster® and macros already in use at RL.
- Reviewed cost consequences in Crystal Ball Model used by the WTP contractor
 to validate against a risk register for ORP risks and challenged assumptions and
 outcomes where appropriate. Found discrepancies between what is in the model
 against what is in the risk register.
- Obtained most recent and updated risk register from Washington River Protection Solutions, LLC. Reviewed and created report in Excel to segregate the federal risks from contractor risks and submitted to Project Controls Officer for review and comment.

PORTFOLIO MANAGEMENT



- Developed draft structure for TOC Risk Management Monthly Status Report.
 Provided to several IPT members for review and comment.
- Developed brief overview presentation on Risk Management for TOC staff.
 Assigned ORP risk owners to open risks in TOC risk register and developed risk packages for ORP risk owners to disseminate risk and opportunity information prior to presentation. The benefit of this activity is to provide advance notification to ORP leaders of the planned presentation and request for risk management support, involvement, and ownership by the ORP staff.

PROJECT ACQUISITION AND SUPPORT

The River Corridor Closure Contract, Project Baseline Summary RL-0041, established the need for direct project controls and project management/ subject matter expert support. A process is being developed to evaluate direct project support requests against current funded scope and identify if support is within current scope or if additional task order funding is needed. Similar needs have been identified to provide direct support to the Plateau Remediation Contract for independent technical reviews of requests for equitable adjustments and in direct support of the ORP.

INDEPENDENT ASSESSMENT AND ANALYSIS

Alternative Energy Initiative - A Draft Energy Savings Performance Contract Expression of Interest has been developed and is in review with RL and ORP. The Expression of Interest requests the Energy Savings Companies under the Federal Energy Management Program to provide a scoping strategy to replace the use of 500 million gallons of diesel fuel at the Hanford Site WTP and 242-A Evaporator. The Expression of Interest also requests Energy Savings Companies to provide a recommended strategy to provide alternative energies (e.g., solar, biomass, and energy storage) to meet Executive Order requirements. This initiative is the basis to provide energy-related savings to the WTP to accomplish the following:

- Reduce diesel fuel green house gas emissions by ~1.5 million tons over operational lifetime
- Reduce WTP lifecycle operational costs potential savings of \$12 million per year; payback within ~3.5 years over 25-year contract period.

Hanford Site Vehicle Traffic Safety Assessment - A Final Draft of the *Hanford Site Vehicle Traffic Safety Assessment* report is being reviewed. The report addresses traffic safety issues, including aggressive driving, improved traffic flow to relieve traffic congestion, and enhanced enforcement, and presents recommendations for improved traffic safety on Site roads. The recommendations have been reviewed with RL senior

PORTFOLIO MANAGEMENT



management for implementation. A comprehensive communications plan and safety education program is being developed to present to all Site contractor personnel.

LOOK AHEAD

- Continue to provide project risk management support (e.g., risk register, qualitative assessment, quantitative analysis) for all active RL projects, including receipt, review, and analysis of all CHPRC Performance Measurement Baseline risk-related deliverables.
- Complete draft *Programmatic Risk Management Plan* and deliver to RL as a formal deliverable.
- Restart planning case development (e.g., \$2 billion cost savings justification for inclusion of *American Reinvestment and Recovery Act* and fiscal year 2012 Budget Case Submittal) as related to quantitative risk analysis for determination of confidence levels in achieving interim and end state objectives, MR, and contingency requirements.
- Present baseline uncertainty model to ORP and continue provision of technical risk management and other project controls support.
- The PACE will be ready for use by April 15, 2010.
- The P6 Integrated Schedule will be delivered to DOE on April 15, 2010.
- The P6 *Integrated Schedule Development Process and Results Report* will be delivered to DOE on April 15, 2010.

MAJOR ISSUES

The PACE interim milestone for completion is April 15, 2010. The project is on schedule for completion on time; however, technical difficulties have resulted in the loss of most schedule float. This situation will be managed closely to ensure on-time completion.

SAFETY PERFORMANCE

No Occupational Safety and Health Administration recordable or days away from work injuries were reported for PFM in March.

Table PFM-1. Portfolio Management Cost/Schedule Performance (dollars in millions).

| Fund Type | | M | arch 2010 | FY 2010 | | | | | | | | |
|--------------------|-------|-------|-----------|---------|-------|-------|-------|-------|-------|-------|-------|-------|
| | BCWS | BCWP | ACWP | SV | CV | BCWS | BCWP | ACWP | SV | CV | BAC | EAC |
| Site-wide Services | \$0.8 | \$0.8 | \$0.8 | \$0.0 | \$0.0 | \$4.6 | \$4.6 | \$4.3 | \$0.0 | \$0.3 | \$9.8 | \$9.9 |
| Subtotal | \$0.8 | \$0.8 | \$0.8 | \$0.0 | \$0.0 | \$4.6 | \$4.6 | \$4.3 | \$0.0 | \$0.3 | \$9.8 | \$9.9 |

ACWP = Actual Cost of Work Performed.

BAC = Budget at Completion.

BCWP = Budgeted Cost of Work Performed.

BCWS = Budgeted Cost of Work Scheduled.

CV = cost variance.

D&D = Deactivation and Decommissioning.

FY = fiscal year.

EAC = Estimate at Completion.

SV = schedule variance.

BASELINE PERFORMANCE VARIANCE

Site-wide services cost/schedule (+\$0.3M) - Cost variance is primarily due to slower than planned use of subcontractors for technical, programmatic support, and GIS Lifecycle Data Visualization. Slight projected cost overrun at yearend is being monitored/accommodated within overall MSA site-wide services funding profiles.



PORTFOLIO MANAGEMENT



Project Management Office

Robin Madison, Vice President

Monthly Performance Report March 2010



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INTRODUCTION

The Project Management Office (PMO) supports the Mission Support Alliance, LLC's (MSA's) Functional Area and Support Vice Presidents by providing project level planning and integration services. The PMO is responsible for the following:

- Project Management and Control, including scope, schedule, and cost baseline management; planning; baseline change; work integration and control; earned value management; and performance reporting
- Central Engineering, including project management, design, procurement, construction, acceptance of internal projects, and risk management
- Legal, providing support for litigation, arbitration, environmental issues, employment, labor, and the *Price-Anderson Amendments Act*
- Interface Management, ensuring effective interfaces with other Hanford contractors regarding Site services delivery
- Mission Support Contract (MSC) Information Management System and MSA web portal.

KEY ACCOMPLISHMENTS

Infrastructure and Services Alignment Plan – The Infrastructure and Services Alignment Plan was submitted on schedule March 1, 2010. This was a significant accomplishment because the Infrastructure and Services Alignment Plan incorporates the MSA strategic vision and describes the activities necessary to integrate MSC responsibilities with those of other Hanford Site (Mission) contractors, to right-size the infrastructure and services, and to maintain the capacity of infrastructure systems provided for the Hanford Site over its life-cycle.

Program Control

- Continued support for the Review Comment Record Resolution spreadsheet of the November 5, 2009, Performance Measurement Baseline submittal.
- Continuing to work on resolution of "no cost" administrative items associated with Baseline Change Request MSA-2009-025 and Baseline Change Request MSA-2010-001 in support of forthcoming Contract Modifications that will incorporate approved changes.
- Received request from Washington River Protection Solutions, LLC (WRPS)
 Interface Management for information on the steps required to highlight WRPS



assigned structures and waste sites on a site map, specifically as listed in the Tank Operations Contract J-13 and J-14 tables.

Central Engineering

- Completed Risk Analysis for the Hanford Internal and External Dosimetry Program, Hanford Radiological Instrumentation Program, and Hanford Radiological Records Program as part of the Radiological Site Services Business Cases.
- Completed the Risk Analysis for Hanford Environmental Oversight,
 Meteorological & Climatological Services, Environmental Surveillance,
 Ecological Monitoring & Compliance, Cultural & Historical Resource Program,
 and Seismic Monitoring as part of Public Safety and Resource Protection.
- Completed the application of qualifier codes to the entire collection of analytical
 data points from the most recent CH2M HILL Plateau Remediation Company
 K-Basin sludge characterization campaign. U. S. Environmental Protection
 Agency guidance requires that a judgment be made on the fitness of each data
 point used in environmental decisions. The codes and an accompanying
 narrative will be incorporated in a future formal data validation report.
- Published a topical report on Fast Flux Test Facility passive safety testing, and began review of a similar document on Fast Flux Test Facility startup testing.
 These largely bibliographic documents are part of an ongoing effort to preserve liquid metal reactor technology funded by DOE Nuclear Energy.
- Completed engineering review of Plateau Remediation Contract Data Quality Objectives document in support of 105-K West Garnet Filter media disposition.

Interface Management

- Met with DOE to review and explain recommended revisions to MSC Contract Attachment J-3, Hanford Site Services and Interface Requirements Matrix, and resolve conflicts between the J-3 Rev. 1 and draft contract change proposals.
- Working corrective actions to incorporate into various MSA documents clear requirements for identification of Environmental Safety and Health and Occurrence Reporting roles and responsibilities in work performed by the MSA for other Hanford contractors and work performed by other Hanford contractors for their own benefit within MSA facilities or controlled areas.
- Continuing to work with MSA technical points-of-contact, as well as our counterparts at CH2M HILL Plateau Remediation Company and WRPS, to



complete updates to the Service Delivery Documents (SDDs). Out of 72 SDDs, 26 are signed and completed, 25 additional SDDs are in final review, and the remaining SDDs are being finalized.

Receiving positive feedback from those service organizations that are actively working in the Service Catalog/Remedy. The Service Catalog volume increases every month with approximately 5,000 catalog requests submitted in 2010.

Legal - Finished and submitted an Alternative Dispute Resolution clause in the RL-MSA, LLC contract draft regarding implementation of disputes procedures suggesting use of the commercial mediator, commercial procedure system of the American Arbitration Association.

MSC Information Management System - Performed a significant update to the Prime Contract section of the Information Management System Structure tab on the MSC-Information Management System website. This provides improved clarity and much easier access to the latest version of the MSA contract.

LOOK AHEAD

A May Labor Arbitration Hearing is expected for purposes of choosing a Labor Arbitrator in the Alcala Release from Employment grievance.

MAJOR ISSUES

Funding Guidance - The MSA Performance Measurement Baseline submittal to RL on November 5, 2009 exceeded funding guidance. MSA has prepared and issued to RL an Integrated Priority List of potential adjustments and associated impacts to achieving the revised RL funding guidance as a potential source to reconcile to RL's funding target.

Infrastructure and Services Alignment Plan Innovation - Resources are needed to develop support documentation for innovations identified in the Infrastructure and Services Alignment Plan. A job posting for a full-time position has been initiated.

SAFETY PERFORMANCE

The Project Management Office had no Occupational Safety and Health Administration recordable or days away from work injuries reported in March.

Table PMO-1. Project Management Office Cost/Schedule Performance (dollars in millions).

| Fund Type | | Ma | rch 2010 | | | FY 2010 | | | | | | | |
|--------------------|-------|-------|----------|-------|-------|---------|-------|-------|-------|-------|-------|-------|--|
| | BCWS | BCWP | ACWP | SV | CV | BCWS | BCWP | ACWP | SV | CV | BAC | EAC | |
| Site-wide Services | \$0.7 | \$0.7 | \$0.6 | \$0.0 | \$0.1 | \$4.2 | \$4.2 | \$3.9 | \$0.0 | \$0.3 | \$9.1 | \$8.6 | |
| Subtotal | \$0.7 | \$0.7 | \$0.6 | \$0.0 | \$0.1 | \$4.2 | \$4.2 | \$3.9 | \$0.0 | \$0.3 | \$9.1 | \$8.6 | |

ACWP = Actual Cost of Work Performed.

BAC = Budget at Completion.

BCWP = Budgeted Cost of Work Performed. BCWS = Budgeted Cost of Work Scheduled.

CV = cost variance.

D&D = Deactivation and Decommissioning.

FY = fiscal year.

EAC = Estimate at Completion. SV = schedule variance.

BASELINE PERFORMANCE VARIANCES

Site-wide services cost variance (+\$0.3M) - The variance is due primarily to staff underruns in the Central Engineering Office, a result of delays in staffing.



Human Resources

Todd Beyers, Vice President

Monthly Performance Report

March 2010



The staff of MSA Human Resources.



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INTRODUCTION

The Mission Support Alliance, LLC (MSA) Human Resources (HR) organization promotes competitive compensation, benefits, and development opportunities for the MSA and its teaming partners, enabling them to provide distinctive service to customers. HR has the responsibility of developing and implementing prudent personnel policies, offering creative staffing solutions, facilitating positive interaction and employee relations, and making cost-effective, value-based decisions.

The HR staff is committed to the following four principles:

- **Integrity -** To steward resources wisely and be honest, fair, ethical, and confidential
- Partnership To collaborate with internal and external customers and senior leadership to advance the strategic priorities and to promote well-informed decisions
- **Proactivity -** To anticipate and act on customers' needs
- **Expertise** To be knowledgeable and creative problem solvers who understand the varying challenges and changing needs of customers.

KEY ACCOMPLISHMENTS

Staffing - To date, 201 employees have been hired or placed in *American Reinvestment and Recovery Act* related positions.

Transferred employees and their benefits for 56 Computer Sciences Corporation (CSC) janitorial staff who transferred from CSC to Akima on March 8. In addition, transferred employees and their benefits for 19 CSC water and sewer employees who transferred to MSA on the same day.

Hanford Employee Welfare Trust

- Completed an analysis of life insurance coverage for employees participating in the Hanford Employee Welfare Trust (HEWT). Results of the analysis concluded that 88% of the population is covered for at least two times their annual base salary.
- Met with Willamette Dental representatives on the dental program offered through the HEWT. The local Willamette dental offices located in Kennewick, Richland, and Yakima are now fully staffed with dentists and hygienists. As a result, this has decreased the number of complaints that had previously been received due to the availability of appointments.



Service Delivery Document for Pension, Savings & HEWT - Met with Washington River Protection Solutions, LLC) and CH2M HILL Plateau Remediation Company Human Resources personnel to propose a path forward for the Service Delivery Document for Pension, Savings, and HEWT scope. The document will reference agreements that are already in place that define roles and responsibilities of MSA, the Plan Administrative Committees, and their multiple plan sponsoring companies.

Hanford History Chart - Updated the Hanford History Chart. This chart was designed to reflect all Hanford contractors that are currently participating in the Hanford Site benefit plans and includes a historical look at the U.S. Department of Energy (DOE) contracts and contract transitions since 1943.

Retiree Drug Subsidy Reconciliation for Group Health - Completed the 2008 Retiree Drug Subsidy reconciliation for Group Health. This reconciliation was completed prior to the March 31, 2010 deadline.

Benefits Metrics Survey - Actively working/gathering information and preparing the Benefits Metrics Survey document requested by DOE. The completed document is due to DOE April 9, 2010. A considerable amount of information and statistics are required.

Contractor Benefit Programs - Provided DOE Richland Operations Office (RL) status on upcoming initiatives. Some of those include Data call from DOE Headquarters on contractor benefits other than Pension. This data call's purpose is to achieve transparency and visibility of costs associated with the various contractor benefit programs, Pension Plan due diligence vendor visits in April, Western Pension and Benefits Spring Seminar attendance in April.

Income Protection Plan - Teleconference held with MSA General Counsel and Pension Plan Counsel to discuss provisions of Hanford Guards Union Income Protection Program and identify plan language that could be enhanced.

Labor Relations

- Conducted final preparation and the hearing for arbitration with Hanford Guards Union.
- Conducted three Step 1 Hanford Atomic Metal Trades Council (HAMTC) grievances.
- Conducted two Step Two HAMTC grievances.
- Issued two Discipline Letters.
- Met with Waste Sampling and Characterization Facility stewards to listen to their concerns on current workplace issues.



 Conducted regular monthly meeting with Chief Stewards, MSA President and MSA Vice-Presidents.

Compensation

• Implemented HAMTC 4 percent General Increase effective April 5, 2010.

LOOK AHEAD

Diversity

- Attend Society of Women Engineers Job Fair, Richland, April 10, 2010.
- Attend Umatilla Tribal Career Fair, Pendleton, OR, April 15, 2010.

Leadership/Professional Development

- Sending procedure MSC-PRO-039, *Reimbursing Educational Costs*, Rev 1 to RL for review/approval of changes that increase the maximum annual reimbursement limit to \$7,500.00, authorize the reimbursement of textbooks, and add language that clarifies concurrent exercising of benefits under the Post-9/11 GI Bill and this procedure.
- Developing an employee engagement survey and working to identify an outside vendor to deploy and analyze the survey in April.

Vanguard Group Education Sessions - Notify all employees currently participating in the Hanford Site Saving Plans of upcoming education event with The Vanguard Group. The financial education seminars will be held April 13 to 16, 2010, at the Hampton Inn in Richland. Employees must use the website address provided to enroll in a session where topics discussed will include investment basics, planning for the future, and preparing your portfolio for retirement.

United Healthcare - Meeting with our new representative from United Healthcare (UHC) on April 15, 2010. The discussion will include an overview of the current benefits provided through UHC as well as experience data for Hanford Employee Welfare Trust participants who are currently covered by UHC for their medical benefits.

HAMTC Healthcare Committee - Meeting with the HAMTC Healthcare Committee on April 15, 2010, to establish the Committee's platform and education strategy for the year. The Committee's focus is to educate the employees on their benefits available through the HEWT and lower cost alternatives that may be available for them to reduce out of pocket expenses for both them and expenses charged to the Trust.



Fernald Benefits Committee - Holding the first quarter 2010 Fernald Benefits Committee meeting on April 19, 2010.

MSA, LLC Market Based Benefit Plan Committee - Holding the first quarter 2010 Mission Support Alliance, LLC Market Based Benefit Plan Committee meeting on April 19, 2010.

Hanford Employee Welfare Trust Committee - Holding the first quarter 2010 Hanford Employee Welfare Trust Committee meeting on April 28, 2010.

MAJOR ISSUES

Staffing - Processed and made 20 contingent offers to candidates for Ironworker/Rigger positions who will support CH2M HILL Plateau Remediation Company *American Reinvestment and Recovery Act* related work. April 16, 2010 is the target start date; however, some of the candidates may not meet all contingencies. A meeting is scheduled April 6, 2010, to discuss a backup plan with the MSA hiring managers which may consider looking at staggered start dates.

SAFETY PERFORMANCE

HR had no Occupational Safety and Health Administration recordable or days away from work injuries during March.

Table HR-1. Human Resources Cost/Schedule Performance (dollars in millions).

| Fund Type | | M | arch 2010 | FY 2010 | | | | | | | | |
|--------------------|-------|-------|-----------|---------|-------|-------|-------|-------|-------|-------|-------|-------|
| | BCWS | BCWP | ACWP | SV | CV | BCWS | BCWP | ACWP | SV | CV | BAC | EAC |
| Site-wide Services | \$0.2 | \$0.2 | \$0.2 | \$0.0 | \$0.0 | \$1.2 | \$1.2 | \$0.9 | \$0.0 | \$0.3 | \$2.6 | \$2.2 |
| Subtotal | \$0.2 | \$0.2 | \$0.2 | \$0.0 | \$0.0 | \$1.2 | \$1.2 | \$0.9 | \$0.0 | \$0.3 | \$2.6 | \$2.2 |

ACWP = Actual Cost of Work Performed.

BAC = Budget at Completion.

BCWP = Budgeted Cost of Work Performed. BCWS = Budgeted Cost of Work Scheduled. CV = cost variance. FY = fiscal year.

EAC = Estimate at Completion.

SV = schedule variance.

BASELINE PERFORMANCE VARIANCE

Site-wide services cost variance (+\$0.3M) - HR has used resources planned to support General and Administrative funded activities. This continued support will result in an underrun at year end.



HUMAN RESOURCES



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Mission Assurance

Paul Kruger, Acting Vice President

Monthly Performance Report March 2010





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INTRODUCTION

Mission Assurance (MA) is a support organization that provides services to the other organizations within the Mission Support Contract (MSC). Its purpose is to assist MSC organizations in achieving their missions safely and in compliance with regulations, to help provide the highest level of quality using a graded approach, and to aggregate those functions that require a reporting chain that is completely independent of the Service Area Directors or line management of Mission Support Alliance, LLC (MSA).

Some of the people working as members of the MA organization are deployed to support the Service Area Managers as their primary function. These individuals are part of a matrix management where the Service Area Manager is responsible to direct what work is performed and when it will be performed. How MA support services are performed is governed by MA programs, policies, and procedures.

MA provides safety and health personnel to administer and staff the Safety Advocate Program. This program provides the MSA Service Areas, teaming subcontractors, and construction subcontractors a single point of contact to support implementation of regulatory requirements and the MSA Safety and Health Program. Assigned Safety Advocates will help MSA complete work safely.

MA also develops and improves the safety, health, radiation protection, quality, and internal audit policies and procedures that govern work performed by the MSA. They perform assessments, manage and track corrective actions, and evaluate work site and office conditions with the goal of constantly improving safety and quality.

KEY ACCOMPLISHMENTS

Beryllium Program - MSA, in conjunction with other Hanford contractors, provided support to the U.S. Department of Energy (DOE) Headquarters/Health Safety & Security Team in an assessment of the Hanford Site-wide Chronic Beryllium prevention Program. Once the assessment is complete, the Health Safety & Security Team is tasked to develop a list of observations and areas of potential programmatic improvement.

Hanford Information Lessons Learned System – MA initiated testing of a version upgrade to the Hanford Information Lessons Learned System. The test user group consisted of individuals from each of the Hanford Site contractors: Washington River Protection Solutions, LLC;CH2M HILL Plateau Remediation Company; Pacific Northwest National Laboratory; Washington Closure Hanford; Bechtel Hanford; and MSA. The release is the first step in the process of moving the application off the Hanford intranet and onto the access-controlled world-wide Internet to allow non-Hanford Site contractors access.



MSA/DOE Richland Operations Office Interface – MA assumed the lead in scheduling a recurring MSA/DOE Richland Operations Office (RL) Facility Representatives interface meeting. The first meeting, which was held during the month of March, proved to be beneficial for all in attendance. The Facility Representatives took the opportunity to provide an overview of their roles and responsibilities and define what was expected of MSA staff. Areas of interest will be provided by RL prior to the next meeting to ensure the appropriate MSA Vice Presidents and staff support are invited.

Independent External Assessment – An external, independent management assessment was conducted on the Hanford Patrol Heat Stress Control Program. There were no significant issues identified. Feedback revealed that the program has several noteworthy practices.

LOOK AHEAD

Integrated Safety Management System Phase II – Members to serve on the Integrated Safety Management System (ISMS) Phase II Surveillance Team have been identified. The Team is scheduled to conduct observations over the next few months. It is estimated that 40 to 60 observations will be made per week. Observation results will be conveyed to the executive owner at the end of each week and current processes will be followed to track corrective actions to closure.

Safety Expo – The annual Safety Expo will be held at the TRAC Center on May 18 and 19, 2010. MSA organizations, such as Volpentest HAMMER Training and Education Center, Safeguards and Security, Hanford Fire Department, Site Infrastructure and Utilities, Hanford Atomic Metal Trade Council Safety Representatives, and MSA Administration, will be actively involved at the event by managing individual booths. Additionally, the Hanford Fire Department will conduct its vehicle accident demonstrations and manage the First Aid station.

MAJOR ISSUES

Personal Protective Equipment - Recent inspections completed as part of an ongoing Personal Protective Equipment assessment have shown that much of MSA's Personal Protective Equipment is in service beyond the manufacturer's recommended date. The current MSC-RD-11183, *Personal Protection*, requirement document does not reflect requirements to comply with manufacturer's recommendations alluded to in 10 CFR 851, "Worker Safety and Health Program." Recommendations for a path forward will be included in a final report from management.



SAFETY PERFORMANCE

MA reported no Occupation Safety and Health Administration recordable or Days Away From Work injuries in March.

Table MA-1. Mission Assurance Cost/Schedule Performance (dollars in millions).

| Fund Type | | M | arch 2010 | FY 2010 | | | | | | | | |
|--------------------|-------|-------|-----------|---------|-------|-------|-------|-------|-------|-------|--------|--------|
| | BCWS | BCWP | ACWP | SV | CV | BCWS | BCWP | ACWP | SV | CV | BAC | EAC |
| Site-wide Services | \$1.6 | \$1.6 | \$1.3 | \$0.0 | \$0.3 | \$8.8 | \$8.8 | \$6.2 | \$0.0 | \$2.6 | \$20.4 | \$14.5 |
| Subtotal | \$1.6 | \$1.6 | \$1.3 | \$0.0 | \$0.3 | \$8.8 | \$8.8 | \$6.2 | \$0.0 | \$2.6 | \$20.4 | \$14.5 |

ACWP = Actual Cost of Work Performed.

BAC = Budget at Completion.

BCWP = Budgeted Cost of Work Performed.

BCWS = Budgeted Cost of Work Scheduled.

CV = cost variance.

FY = fiscal year.

EAC = Estimate at Completion.

SV = schedule variance.

BASELINE PERFORMANCE VARIANCE

The MA budget in some instances was loaded twice in the November 5, 2009 Performance Measurement Baseline submittal to RL; therefore, the favorable variance will continue to increase for the remainder of the fiscal year. A big push to complete the ISMS Phase II will occur by the end of September 2010, which will have used numerous resources in this account and will partially offset this variance.



MISSION ASSURANCE



Chief Financial Office

Rich Olsen, Vice President

Monthly Performance Report March 2010

CHIEF FINANCIAL OFFICE



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CHIEF FINANCIAL OFFICE



INTRODUCTION

The Chief Financial Office (CFO) supports the Mission Support Alliance, LLC (MSA) by providing all required business administration activities, including internal management, contract administration, subcontract administration, and financial controls, to effectively manage the Mission Support Contract (MSC). The CFO is responsible for the following:

- Finance and Accounting, including providing payroll and all payroll services for 20 companies, validating the time keeping system, financing for occupancy, fleet maintenance, and reproduction pools
- Supply Chain/Procurement, including purchasing support to accomplish the MSC mission and support the Hanford Site.

KEY ACCOMPLISHMENTS

Disbursements Accounting - Began process of researching and understanding payroll impacts from the *Hiring Incentives to Restore Employment Act*. The CFO is actively sharing this information with Washington River Protection Solutions, LLC and the CH2M HILL Plateau Remediation Company.

General Accounting - Received \$32.6M from the U.S. Department of Energy, Richland Operations Office (RL) to cover baseline costs and some Request for Services activities through the fiscal month of April 2010.

LOOK AHEAD

- Kaizen event to be held to streamline Request for Service process.
- Currently working Curation cost/price proposal.
- Continue working Contract Modification process with MSA, the Defense Contract Audit Agency, and RL.

MAJOR ISSUES

Contract Modifications - Ability to process Cost and Pricing Proposals in a timely manner. Subject matter expert resources consumed on other priorities are affecting CFO ability to develop Bases of Estimate and GAP Analyses.

SAFETY PERFORMANCE

The CFO had no Occupation Safety and Health Administration recordable or days away from work injuries reported in March or to date.

Table CFO-1. Chief Financial Office Cost/Schedule Performance (dollars in millions).

| Fund Type | | M | arch 2010 | FY 2010 | | | | | | | | |
|--------------------|-------|-------|-----------|---------|-------|-------|-------|-------|-------|-------|-------|-------|
| | BCWS | BCWP | ACWP | SV | CV | BCWS | BCWP | ACWP | SV | CV | BAC | EAC |
| Site-wide Services | \$0.3 | \$0.3 | \$0.3 | \$0.0 | \$0.0 | \$1.9 | \$1.9 | \$1.2 | \$0.0 | \$0.7 | \$4.0 | \$3.5 |
| Subtotal | \$0.3 | \$0.3 | \$0.3 | \$0.0 | \$0.0 | \$1.9 | \$1.9 | \$1.2 | \$0.0 | \$0.7 | \$4.0 | \$3.5 |

CV

FY

cost variance.

fiscal year.

Actual Cost of Work Performed. Budget at Completion.

BAC

Budgeted Cost of Work Performed. EAC Estimate at Completion. BCWS = Budgeted Cost of Work Scheduled. SV schedule variance.

BASELINE PERFORMANCE WITH VARIANCES

Current cost variance is attributable to revenue from other Hanford contractors being significantly higher than planned, impacting both fiscal year to date costs and the estimate at completion. Additionally, 2490 Stevens Center Place building lease costs have not been billed for occupancy space. This cost is expected to be booked prior to fiscal year end.



CHIEF FINANCIAL OFFICE



Environmental Integration and Site-wide Standards

Lori Fritz, Vice President

Monthly Performance Report March 2010



Field Sampling Survey using a Global Position System (GPS)



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INTRODUCTION

Environmental Integration & Site-wide Standards (EISS) is responsible for implementation of Common Safety Standards, Environmental Integration, Public Safety & Resource Protection, and Radiological Site-wide Standards. Within this scope, EISS partners with other Hanford contractors on behalf of the U.S. Department of Energy (DOE), Richland Operations Office (RL)/DOE Office of River Protection/DOE Pacific Northwest Site Office to manage/integrate environmental requirements/permits/reports/services and develop/recommend efficiencies for common Site-wide services/support elements within the Mission Support Alliance, LLC (MSA) contract scope of work within the framework of an Environmental Management System (EMS).

KEY ACCOMPLISHMENTS

Environmental Integration - The following environmental reports/contract deliverables were completed in the month of March, on or ahead of schedule:

- Annual Hanford Site Solid Waste Landfill Monitoring Report
- Annual Report for the pit 9 Inert Waste Landfill
- Annual PTRAEU and HEPA Filtered Vacuum Radioactive Air Emissions Unit Report
- Annual Criteria and Toxic Air Pollutants Emissions Inventory Report
- Hanford Land Disposal Restrictions Full Report.

Environmental Integration (EI) missed the scheduled delivery date for submission of the 100-N Sewage Lagoon Annual Biosolids Report to the regulators. Corrective actions have been implemented to ensure that all regulatory reports, and associated due dates, are captured in an action tracking system to prevent recurrence.

EI staff participated in a joint investigation with CH2M HILL Plateau Remediation Company (CHPRC) of the disturbance of a culturally sensitive area near the 100-KR-4 Pump-and-Treat Project. As a result of the investigation, EI staff has the lead for completion of three corrective actions: communication to contractors on culturally sensitive areas, assessment of the need to review routine maintenance activities in the work management system using the Environmental Activity Screening Form, and a determination of the need to gravel the current dirt tracks under the High Voltage Lines to prevent future disturbance.

No issues or concerns were identified as a result of a surveillance of EMS conducted by RL on the progress towards completion of corrective actions associated with previous internal and external EMS assessments.



Site-wide Safety Standards - The Stop Work and Worker Bill of Rights Posters were signed by all affected party leadership and issued to the Hanford Contractors for display. This was a commitment from the Site-wide committee on Stop Work and a requirement of Integrated Safety Management System Phase II.

The Industrial Hygiene and the Emergency Response Community-Right-to-Know Act databases have been submitted to CHPRC as potential software projects to receive *American Reinvestment and Recovery Act* funding. This would enable the projects to accelerate transition from the development to implementation stage without MSA requesting additional funding from RL.

LOOK AHEAD

The annual general inspection of the 200 West Area by RL, MSA, and other Hanford contractors to determinate compliance with Condition II.0 in the Hanford Site *Resource Conservation and Recovery Act of 1976* (RCRA) permit is scheduled for April 14 to 15, 2010.

Several reports are currently in preparation:

- Third Quarter RCRA Permit Class 1 Modification Notification Report
- Annual Notification of Intent to Operate Hanford Site Non-Road Engine Sources
- February Tri-Party Agreement (TPA) Milestone Review and Inter Agency Management Integration Team Meeting Minutes
- 200 East, 200 West, and 400 Area Drinking Water Reports for March
- First Quarter Total Organic Carbon Report
- March Report of TPA Milestone and Performance Status
- Annual Underground Storage Tank Master License Renewal
- First Quarter Environmental Radiological Survey Summary
- First Quarter HEPA Vacuum Usage Report
- Annual Hanford Site Solid Waste Landfill Monitoring Report.

MAJOR ISSUES

Environmental Integration

<u>Issue:</u> EI is working with the customer regarding development of a structured process for "non-standard" DOE Headquarters directed data calls, reporting, and special requests via broad distribution e-mails.

Path Forward: EI continues to work this issue with RL and MSA Contracts.

Site-wide Safety Standards:

<u>Issue:</u> Maintaining other Hanford contractor's resources, support, and timely review of program documents and training materials remains a priority.



<u>Path Forward:</u> MSA has met with the senior management of other Hanford contractors to gain commitment on development of the remaining Site-wide Safety Standards this fiscal year. MSA has also worked with the Senior Management Team (comprised of senior Environment; Safety, Health, & Quality; and other Hanford contractor managers) to balance the proposed work scope for Site-wide Standard development in fiscal year 2011 with implementation of the standards developed in fiscal year 2010.

SAFETY PERFORMANCE

EISS had no Occupation Safety and Health Administration recordable or days away from work injuries reported in March.

Table EISS-1. Environmental Cost/Schedule Performance (dollars in millions).

| Fund Type | | M | arch 2010 | FY 2010 | | | | | | | | |
|--------------------|-------|-------|-----------|---------|---------|-------|-------|-------|-------|-------|--------|--------|
| | BCWS | BCWP | ACWP | SV | CV | BCWS | BCWP | ACWP | SV | CV | BAC | EAC |
| Site-wide Services | \$1.2 | \$1.2 | \$1.4 | \$0.0 | (\$0.2) | \$6.4 | \$6.4 | \$5.8 | \$0.0 | \$0.6 | \$18.6 | \$14.0 |
| Subtotal | \$1.2 | \$1.2 | \$1.4 | \$0.0 | (\$0.2) | \$6.4 | \$6.4 | \$5.8 | \$0.0 | \$0.6 | \$18.6 | \$14.0 |

Actual Cost of Work Performed.

BAC Budget at Completion.

Budgeted Cost of Work Performed. BCWS =

Budgeted Cost of Work Scheduled.

CV cost variance.

FY fiscal year.

Estimate at Completion. **EAC**

SV schedule variance.

BASELINE PERFORMANCE VARIANCE

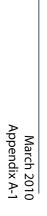
Site-wide services cost variance (+\$0.6M) - Variance primarily due to subcontracts for sampling and field support were level loaded; work is dependent on weather conditions. Additionally, the to-date underrun is attributed to open staffing requisitions. (Update: three positions were filled in March with three offers presently out for a manager, clerk, and a TPA Project Manager.) Other staffing requisitions are on hold pending management reviews; contractor support will be used until such time as staff can be hired.



FORMAT 1, DD FORM 2734/1, WORK BREAKDOWN STRUCTURE

APPENDIX A

| | | | | | | | CE REPORT | URE | DOLLARS IN | Thousand | s of \$ | | RM APPROVED B No. 0704-0188 | | | | |
|--|---------------------------|----------------|----------------------|----------------|------------|------------|------------------|-----------------|----------------------|------------------|--------------|--------------------|--------------------------------|--------------|--|--|--|
| 1. Contractor | 2. Contract | | | | 3. Program | n | | | 4. Report Pe | eriod | | | | | | | |
| a. Name | a. Name | | | | a. Name | | | | o From /201 | 10/02/22\ | | | | | | | |
| Mission Support Alliance | Mission Suppor | t Contract | | | Mission Su | pport Cont | ract | | a. From (2010/02/22) | | | | | | | | |
| b. Location (Address and Zip | b. Number | | | | b. Phase | | | | b. To (2010/03/21) | | | | | | | | |
| Code) | RL14728 | | | | | | | | | | | | | | | | |
| Richland, WA 99352 | c. TYPE | | d. Share Ra | tio | | CCEPTAN | CE | | | | | | | | | | |
| | | | | | No X Y | es | | | | | | | | | | | |
| 5. CONTRACT DATA | | | | | | | | | | | | | | | | | |
| a. QUANTITY | b. | c. ESTIMAT | ED COST OF | d. TARGET | e. TARGE | ET PRICE | f. ESTIMAT | ED PRICE | g. CONTRAC | CT CEILING | H. ESTIMA | ATED | I. DATE OF O | TB/OTS | | | |
| | NEGOTIATED | AUTH | ORIZED | PROFIT/FEE | | | | | | | CONTRACT | T CEILING | | | | | |
| | COST | UNPRIC | ED WORK | | | | | | | | | | | | | | |
| N/A | \$1,405,366 | \$1,31 | 18,326 | \$101,310 | \$1,50 | 6,676 | \$2,91 | 9,095 | N | /A | | N/A | N/A | | | | |
| 6. ESTIMATED COST AT COMPLETION | ON | | | | | | 7. AUTHOR | RIZED CONTI | RACTOR REPR | RESENTATIV | /E | | | | | | |
| | MANAGEMEN [®] | T ESTIMATE | CONTRAC | T BUDGET | VARIAN | VCE (3) | a. NAME (L | ast, First, M | iddle Initial) | | b. TITLE | | | | | | |
| | AT COMPLE | TION (1) | | | | | | | | | | | | | | | |
| | | | | | | | ı | Figueroa, Fra | ank A | | | MSC Project | Manager | | | | |
| a. BEST CASE | \$2,690 | \$2,690,467 | | | | | c. SIGNATU | JRE | | | d. DATE SI | IGNED | | | | | |
| b. WORST CASE | \$2,809 | ,804 | | | | | | | | | | | | | | | |
| c. MOST LIKELY | \$2,704 | ,008 | \$2,72 | 23,691 | 19,6 | 583 | | | | | | | | | | | |
| 8. PERFORMANCE DATA | | | | | | | | | | | | | | | | | |
| | | | Cı | urrent Period | | | | Cun | nulative to Da | ite | | А | t Completion | | | | |
| | | Budget | ted Cost Actual Cost | | Variance | | Budgeted Cost | | Actual Cost | Vari | ance | | | | | | |
| | | Work | Work | Work | | | Work | Work | Work | | | | | | | | |
| Item | | Scheduled | Performed | Performed | Schedule | Cost | | Performed | | Schedule | Cost | Budgeted | Estimated | Variance | | | |
| (1) | | (2) | (3) | (4) | (5) | (6) | (7) | (8) | (9) | (10) | (11) | (14) | (15) | (16) | | | |
| a. WORK BREAKDOWN STRUCTUR | E ELEMENT | (-/ | (-) | () | (-) | (-) | (-7 | (-/ | (-) | (==) | () | (= -) | (22) | (==) | | | |
| RL-0020 - Safeguards and Security | | F 20F | F 242 | F 477 | (92) | 36 | 20.000 | 20.776 | 20.510 | (102) | (72.4) | 627.200 | 667.066 | (29,767) | | | |
| RL-0020 - Sareguards and Security RL-0040 - Nuc Fac D&D - Remainde | rllanford | 5,305 2,215 | 5,213 1,477 | 5,177 1,665 | (738) | (188) | 29,968 11,859 | 29,776 9,345 | 30,510 8,555 | (192) (2,514) | (734) 790 | 637,299 278,278 | 667,066 | | | | |
| RL-0040 - Nuc Fac D&D - Remainde | | 351 | 300 | 297 | (51) | (100) | 2,192 | 1,423 | 1,344 | (769) | 790 | 22,401 | 271,779 22,145 | 6,499 257 | | | |
| Site Wide Services | e PiOj | 14,854 | 14,762 | 13,980 | (92) | 782 | 83,078 | 82,402 | 76,338 | (676) | 6,064 | 1,758,630 | 1,821,731 | (63,101) | | | |
| b. COST OF MONEY | | 14,034 | 14,702 | 13,500 | (32) | 702 | 03,070 | 02,402 | 70,330 | (070) | 0,004 | 1,730,030 | 1,021,731 | (03,101) | | | |
| c. GENERAL AND ADMINISTRATIVE | F | | | | | | | | | | | | | | | | |
| d. UNDISTRIBUTED BUDGET | | | | | | | | | | | | | | | | | |
| e. SUBTOTAL (Performance Measu | rement | | | | | | | | | | | | | | | | |
| Baseline) | | 22,725 | 21,752 | 21,119 | (973) | 633 | 127,097 | 122,946 | 116,747 | (4,151) | 6,199 | 2,696,608 | 2,782,721 | (86,113) | | | |
| f. MANAGEMENT RESERVE | , ==,,=== ==,,=== ==,,=== | | , | , " | | | , | | ., -, | | 27,083 | | . , -, | | | | |
| g. TOTAL | | 22,725 | 21,752 | 21,119 | (973) | 633 | 127,097 | 122,946 | 116,747 | (4,151) | 6,199 | 2,723,691 | | | | | |
| 9. RECONCILIATION TO CONTRACT | T BUDGET BASE | | | | | | | | | | | | | | | | |
| a. VARIANCE ADJUSTMENT | | | | | | | | | | | | | | | | | |
| b. TOTAL CONTRACT VARIANCE | | | | | | | | | | | | | | | | | |



APPENDIX A



FORMAT 1, DD FORM 2734/1, WORK BREAKDOWN STRUCTURE

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| á | Z | M153 | (e) |
|---|---|------|---------|
| | U | | SUPPORT |
| 1 | D | MCE | 15. |
| | | | |

| | | | | | | | NCE REPORT | | DOLLA | RS IN Thousa | nds of \$ | | 1 APPROVED No. 0704-0188 | |
|-------------------------------|--------------------------|-----------|-------------------------------------|---------------|-----------------------|-------------|------------|-----------|-----------------------|--------------|-----------|---------------|-----------------------------|----------|
| | la • | | FORMAT 2 - ORGANIZATIONAL CATEGORIS | | | | IES | | | | | | | |
| 1. Contractor | 2. Contract | | | | 3. Program a. Name | | | | 4. Report Period | | | | | |
| a. Name | | | | | | | | | a. From (2010 | 0/02/22) | | | | |
| Mission Support Alliance | Mission Support Contract | | | | Mission Suppo | rt Contract | | | | | | | | |
| b. Location (Address and Zip | b. Number | ļ k | | | b. Phase | | | | b. To (2010/ 0 | 3/21) | | | | |
| Code) | RL14728 | | | | | | | | | | | | | |
| Richland, WA 99352 | c. TYPE | | d. Share Rati | 0 | c. EVMS ACCE | PIANCE | | | | | | | | |
| | | | | | NO X YES | | | | | | | | | |
| 5. PERFORMANCE DATA | | | | | | | | | | | | | | |
| | | | | Current Perio | | | | | umulative to D | | | | At Completion | |
| | | Budget | ted Cost | Actual Cost | Varia | nce | Budgete | ed Cost | Actual Cost | Vari | ance | | | |
| Item | | Work | Work | Work | | | Work | Work | Work | | | | | |
| | | Scheduled | Performed | Performed | Schedule | Cost | Scheduled | Performed | Performed | Schedule | Cost | | Estimated | Variance |
| | | (2) | (3) | (4) | (5) | (6) | (7) | (8) | (9) | (10) | (11) | Budgeted (14) | (15) | (16) |
| a. ORGANIZATIONAL CATEGORY | | (2) | (0) | () | (3) | (0) | (*) | (0) | (5) | (10) | (11) | Budgeted (21) | (13) | (10) |
| CHIEF FINANCIAL OFFICE | | 319 | 319 | 259 | 0 | 60 | 1,839 | 1,839 | 1,152 | 0 | 687 | 43,371 | 44,600 | (1,229) |
| ENVIRONMENTAL INTEGRATION | & SITE-WIDE STANDARDS | 1,161 | 1,161 | 1,398 | 0 | (237) | 6,422 | 6,422 | 5,753 | 0 | 669 | 136,147 | 141,582 | (5,435) |
| HUMAN RESOURCES | | 213 | 213 | 162 | 0 | 51 | 1,230 | 1,230 | 927 | 0 | 303 | 29,286 | 30,362 | (1,076) |
| INFORMATION RESOURCE MANA | AGEMENT | 3,374 | 3,122 | 2,667 | (252) | 455 | 16,822 | 16,114 | 14,600 | (708) | 1,514 | 392,759 | 391,893 | 866 |
| MISSION ASSURANCE | | 1,614 | 1,614 | 1,327 | 0 | 287 | 8,807 | 8,807 | 6,246 | 0 | 2,561 | 201,703 | 205,451 | (3,748) |
| PORTFOLIO MANAGEMENT | | 787 | 787 | 786 | 0 | 1 | 4,538 | 4,538 | 4,279 | 0 | 259 | 94,004 | 101,023 | (7,019) |
| PROJECT MANAGEMENT OFFICE | | 733 | 733 | 644 | 0 | 89 | 4,225 | 4,225 | 3,945 | 0 | 280 | 91,303 | 96,524 | (5,221) |
| SAFETY, SECURITY & ENVIRONM | ENT | 8,090 | 7,950 | 7,697 | (140) | 253 | 46,735 | 46,390 | 46,745 | (345) | (355) | 993,423 | 1,037,234 | (43,811) |
| SITE BUSINESS MANAGEMENT | | 1,148 | 1,148 | 1,152 | 0 | (4) | 6,440 | 6,440 | 5,281 | 0 | 1,159 | 142,687 | 148,702 | (6,015) |
| SITE INFRASTRUCTURE & UTILIT | IES | 5,285 | 4,705 | 5,027 | (580) | (322) | 30,039 | 26,940 | 27,819 | (3,099) | (879) | 571,924 | 585,350 | (13,426) |
| b. COST OF MONEY | | | | | | | | | | | | | | |
| c. GENERAL AND ADMINISTRATIVE | | | | | | | | | | | | | | |
| d. UNDISTRIBUTED BUDGET | | | | | | | | | | | | | | |
| e. SUBTOTAL (Performance Mea | surement Baseline) | | | | | | | | | | | | | |
| | | 22,725 | 21,752 | 21,119 | (973) | 633 | 127,097 | 122,946 | 116,747 | (4,151) | 6,199 | 2,696,608 | 2,782,721 | (86,113) |
| f. MANAGEMENT RESERVE | | | | | | | | | | | | 27,083 | | |
| g. TOTAL | | 22,725 | 21,752 | 21,119 | (973) | 633 | 127,097 | 122,946 | 116,747 | (4,151) | 6,199 | 2,723,691 | | |

APPENDIX B



FORMAT 2, DD FORM 2734/2, ORGANIZATIONAL CATEGORIES

FORMAT 3, DD FORM 2734/3, BASELINE

APPENDIX C

| | | | | | | | T PERFOR | MANCE RE BASELINE | PORT | DOL | LARS IN Th | ousands of | | RM APPROVED IB No. 0704-0188 | |
|--------------------------|------------------------|------------------|------------|-----------|-----------------|----------------|-----------|----------------------|-----------|-----------------------|--------------|-------------|--------------|---------------------------------|-----------|
| 1. Contractor | | 2. Contract | | | | 3. Program | | | | 4. Report Period | | | | | |
| a. Name | | a. Name | | | | a. Name | | | | a. From (2010/02/22) | | | | | |
| Mission Support Alliance | | | | | | Mission Su | pport Con | tract | | a. From (2010) 02/22) | | | | | |
| b. Location (Address ar | nd Zip Code) | b. Number | | | | b. Phase | | | | b. To (201 0 | 1/03/21) | | | | |
| Richland, WA 99352 | | RL14728 | | | | | | | | D. 10 (2010 | 3/03/21/ | | | | |
| | c. TYPE d. Share Ratio | | | c. EVMS A | CCEPTANO | Œ | | | | | | | | | |
| | | | | | | No X | Yes | | | | | | | | |
| 5. CONTRACT DATA | | | | | | | | | | | | | | | |
| a. ORIGINAL NEGOTIAT | ED COST | b. NEGOTIATED | c. CURRE | NT | d. ESTIMA | TED COST | OF | e. CONTR | ACT BUDGE | ET BASE (C+I | D) | f. TOTAL A | LLOCATED | g. DIFFERENCE (E | - F) |
| | | CONTRACT | NEGOTIA | TED COST | UNATHOR | RIZED UNPF | RICED | | | | | BUDGET | | | |
| | | CHANGES | (a+b) | | WORK | | | | | | | | | | |
| | | | \$1,405,36 | 6 | | | | | | | | | | | |
| \$1,405,366 | 5 | \$0 | | | \$1,3 | 18,326 | | | \$2,72 | 23,691 | | \$2,72 | 3,691 | \$0 | |
| | | | | | | | | | · | | | | | | |
| h. CONTRACT START D. | ATE | i. CONTRACT | | j. PLANNE | D | | | k. CONTR | RACT COMP | LETION DAT | ГЕ | I. ESTIMATE | ED COMPLETIC | N DATE | |
| | | DEFINITIZATION | | COMPLET | ION DATE | | | | | | | | | | |
| 2009/05/24 | | 2009/0 | 5/24 | | | | | | 2019 | /05/25 | | | 2019/0 | 2019/05/25 | |
| 6. PERFORMANCE DAT | A | | | | | | | | | | | | | | |
| ITEM | | | | | | | BUDGET | TED COST F | OR WORK | SCHEDULED | (BCWS) (N | on-Cumulat | ive) | | |
| | | | | Siv I | /onth For | ecast By M | | | | | er Specified | | | | |
| | | | | JIXT | , ionitin i ort | Least by Month | | | | Enter openied renous | | | | | |
| | BCWS | | | | | | | | | | | | | | |
| | CUMULATIVE | BCWS FOR | | | | | | | | | | | | UNDISTRIBUTED | TOTAL |
| | TO DATE | REPORT PERIOD | Apr-10 | May-10 | Jun-10 | Jul-10 | Aug-10 | Sep-10 | FY 10 | FY 11 | FY 12 | FY 13 | FY 14-19 | BUDGET | BUDGET |
| (1) | (2) | (3) | (5) | (6) | (7) | (8) | (9) | (9) | (10) | (11) | (12) | (13) | (14) | (15) | (16) |
| a. PERFORMANCE | | | | | | | | | | | | | | | |
| MEASUREMENT | | | | | | | | | | | | | | | |
| BASELINE (Beginning | | | | | | | | | | | | | | | |
| of Period) | | | | | | | | | | | | | | | |
| | 104,372 | 22,725 | 29,339 | 25,167 | 24,215 | 30,610 | 26,163 | 39,785 | 302,377 | 280,491 | 256,622 | 261,440 | 1,595,678 | | 2,696,608 |
| b. BASELINE | , | | , | , | , | | | | , | | , | , | | | |
| CHANGES | | | | | | | | | | | | | | | |
| AUTHORIZED DURING | | | | | | | | | | | | | | | |
| REPORT PERIOD | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | |
| a. PERFORMANCE | | | | | | | | | | | | | | | |
| MEASUREMENT | | | | | | | | | | | | | | | |
| BASELINE (End of | | | | | | | | | | | | | | | |
| Period) | | | | | | | | | | | | | | | |
| | 127,097 | | 29,339 | 25,167 | 24,215 | 30,610 | 26,163 | 39,785 | 302,377 | 280,491 | 256,622 | 261,440 | 1,595,678 | | 2,696,608 |
| 7. MANAGEMENT | • | | | | , | | | | | | , | , | | | |
| RESERVE | | | | | | | | | | | | | | | 27,083 |
| 8. TOTAL | | | | | | | | | | | | | | | 2,723,691 |

APPENDIX C



FORMAT 3, DD FORM 2734/3, BASELINE

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| | Form Approved OMB No. 0704-0188 | | | |
|--|------------------------------------|----------------|--------------------------------|----------------------|
| 1. Contractor | 2. Contract | | 3. Program | 4. Report Period |
| a. Name | a. Name | | a. Name | a. From (2010/02/22) |
| Mission Support Alliance | Mission Sup | port Contract | Mission Support Contract | |
| b. Location | b. Number | | b. Phase | a. To (2010/03/21) |
| Richland, WA 99352 | RL14728 | | | |
| | с. Туре | d. Share Ratio | c. EVMS Acceptance NO X YES | |
| 5. Performance Data (All figures in whole nu | mbers) | | | |

| | | | | Forecast (Non-Cumulative) | | | | | | | | | | |
|--|---------|------------------------|-----------------------------|---------------------------|---------|---------|---------|---------|-------------------------|---------|---------|---------|---------------------|---------------------|
| | Actual | Actual Current | Six Month Forecast By Month | | | | | | Enter Specified Periods | | | | At | |
| Organizational Category | Current | Period (cumulative) | Apr-10 | May-10 | Jun-10 | Jul-10 | Aug-10 | Sep-10 | FY 10 | FY 11 | FY 12 | FY 13 | FY 14-18 Average | Completion FY 19 |
| (1) | (2) | (3) | (4) | (5) | (6) | (7) | (8) | (9) | (10) | (11) | (12) | (13) | (14) | (15) |
| CHIEF FINANCIAL OFFICE ENVIRONMENTAL INTEGRATION & SITE-WIDE | 11.9 | 11.6 | 12.4 | 12.5 | 12.4 | 12.5 | 12.5 | 12.5 | 12.5 | 12.5 | 12.6 | 12.5 | 12.5 | 12.5 |
| STANDARDS | 46.4 | 40.1 | 70.1 | 70.5 | 70.0 | 70.5 | 70.5 | 70.5 | 70.5 | 70.2 | 64.8 | 64.5 | 64.5 | 64.5 |
| HUMAN RESOURCES | 22.8 | 21.8 | 26.6 | 26.8 | 26.6 | 26.8 | 26.8 | 26.8 | 26.8 | 28.5 | 27.1 | 27.7 | 27.8 | 27.6 |
| INFORMATION RESOURCE MANAGEMENT | 34.7 | 35.8 | 28.9 | 28.6 | 28.3 | 28.3 | 28.2 | 27.8 | 28.5 | 27.4 | 26.4 | 26.3 | 25.7 | 25.5 |
| MISSION ASSURANCE | 61.6 | 56.5 | 86.2 | 86.7 | 86.0 | 86.7 | 86.7 | 86.7 | 86.7 | 86.4 | 81.5 | 81.2 | 81.2 | 81.2 |
| PORTFOLIO MANAGEMENT | 32.6 | 30.5 | 35.8 | 36.0 | 35.7 | 36.0 | 36.0 | 36.0 | 36.0 | 36.1 | 36.2 | 36.0 | 36.0 | 36.0 |
| PROJECT MANAGEMENT OFFICE | 29.6 | 27.7 | 44.8 | 45.0 | 44.7 | 45.0 | 45.0 | 45.0 | 45.0 | 45.1 | 43.7 | 43.5 | 43.5 | 43.5 |
| SAFETY, SECURITY & ENVIRONMENT | 598.1 | 602.6 | 618.5 | 615.0 | 612.5 | 621.6 | 614.3 | 623.7 | 616.9 | 587.9 | 570.8 | 568.2 | 548.1 | 548.1 |
| SITE BUSINESS MANAGEMENT | 65.9 | 64.7 | 73.4 | 74.3 | 73.9 | 74.4 | 74.5 | 74.8 | 73.6 | 59.7 | 55.7 | 55.5 | 55.8 | 55.8 |
| SITE INFRASTRUCTURE & UTILITIES | 265.9 | 256.2 | 294.5 | 290.6 | 284.9 | 284.8 | 284.0 | 287.4 | 289.6 | 258.9 | 175.9 | 174.4 | 174.4 | 174.4 |
| 6. Total Direct | 1,169.5 | 1,147.5 | 1,291.2 | 1,286.0 | 1,275.0 | 1,286.6 | 1,278.5 | 1,291.2 | 1,286.1 | 1,212.7 | 1,094.7 | 1,089.8 | 1,069.5 | 1,069.1 |



APPENDIX D







FORMAT 5, DD FORM 2734/5, EXPLANATIONS AND PROBLEM ANALYSIS

| Contract Performance Report Format 5 | | | | | | | | | |
|---------------------------------------|---|----------------|--------------------------------|----------------------|--|--|--|--|--|
| 1. Contractor | 1. Contractor 2. Contract 3. Program 4. Report Period | | | | | | | | |
| a. Name | a. Name | | a. Name | a. From (2010/02/22) | | | | | |
| Mission Support Alliance | Mission Suppo | rt Contract | Mission Support Contract | a. From (2010/02/22) | | | | | |
| b. Location (Address and Zip Code) | b. Number RL14728 | | b. Phase | b. To (2010/03/21) | | | | | |
| Richland, WA 99352 | c. Type | d. Share Ratio | c. EVMS Acceptance NO X YES | - D. 10 (2010/03/21) | | | | | |

5. Evaluation

Explanation of Variance / Description of Problem:

Current Period / Cumulative Cost Variance:

PBS RL-0020 - Safeguards and Security: Unfavorable variance due to a difference in the budgeted rate for patrol labor versus the actual pay rates.

PBS RL-0040 - Nuclear Facility D&D - Remainder of Hanford: Favorable variance associated with level of effort studies and estimate development activities. In addition, craft support costs associated with Project L-668, Critical Infrastructure and Physical Security Improvements to Electrical Utilities Substations, has been less than originally planned.

Site Wide Services: Pending reconciliation of the Mission Support Alliance baseline with RL-provided funding guidance significant staffing vacancies exist, particularly in the Environmental Integration and Site Wide Standards (EI&SS) organization, including several staff on short-term disability. Additionally, delays in Information Management (IM) consulting support and investments related to SharePoint, Supply Chain replacement, and Work/Asset Management projects contribute to the temporary favorable cost variance, plus planned IM activities are expected to be incurred in the second half of the fiscal year. Geospatial Information cross-Hanford integration is being performed more efficiently, using fewer resources than planned (GIS Kaizen - \$168K cost savings to date).

Current Period / Cumulative Schedule Variance:

PBS RL-0040 - Nuclear Facility D&D - Remainder of Hanford: Unfavorable schedule variance associated with delay in design efforts on Project L-317, Refurbish 200E Raw Water Reservoir. Additionally, Project L-659, 200E Fueling Station Renovations, is behind schedule because initial contractor bids received were far in excess of estimates used to scope project.

PBS RL-0041 - Nuclear Facility D&D - River Closure Project: Project decision was made to not complete the as-built drawings that were planned for FY 2010 based on DOE-RL direction.

Site Wide Services: Upgrade activities in the Waste Sampling and Characterization Facility (WCSF) have been put on hold pending identification of actions required to reconcile the MSA baseline to RL-provided funding levels.

Impact:

Current Period / Cumulative Cost Variance: No impact at this time.

Current Period / Cumulative Schedule Variance:

Site Wide Services: Planned projects will remain on hold pending reconciliation of funds to baseline impact at this time.

Corrective Action:

Current Period / Cumulative Cost Variance:

PBS RL-0020: Safeguards and Security: Updated forward pricing rates have been calculated and forwarded to DCAA for review. The MSA has incorporated labor rate impacts in spending forecasts and developed an RL-approved mitigation plan necessary to reconcile forecast with available funding.

PBS RL-0040 - Nuclear Facility D&D - Remainder of Hanford: No corrective action required at this time.



FORMAT 5, DD FORM 2734/5, EXPLANATIONS AND PROBLEM ANALYSIS

| Contract Performance Report | | | | | | | | | | |
|-----------------------------|----------------|----------------|--------------------|---------------------------|--|--|--|--|--|--|
| 1. Contractor | 2. Contract | | 3. Program | 4. Report Period | | | | | | |
| a. Name | a. Name | | a. Name | a. From (2010/02/22) | | | | | | |
| b. Location (Address and | b. Number | | b. Phase | b. To (2010/03/21) | | | | | | |
| Zip Code) | c. Type | d. Share Ratio | c. EVMS Acceptance | b. 16 (2010/03/21) | | | | | | |

5. Evaluation (continued)

Corrective Action (continued):

Current Period / Cumulative Cost Variance (continued)

Site Wide Services: Temporary subcontract staff have been hired to support work efforts pending completion of hiring of key technical staff positions.

Current Period / Cumulative Schedule Variance:

PBS RL-0040 - Nuclear Facility D&D - No corrective actions required on Project L-317, Refurbish 200E Raw Water Reservoir. The project is expected to complete on schedule. A second bid cycle scaled to reflect funding availability has been initiated for Project L-659, 200E Fueling Station Renovations.

PBS RL-0041 - Nuclear Facility D&D - River Closure Project: No corrective actions at this time. In process contract modifications and subsequent baseline change requests will correct the unfavorable variance when implemented.

Site Wide Services: Alternative funding options (i.e., American Recovery and Reinvestment Act) are being pursued to support upgrades at the Waste Sampling and Characterization Facility.

Changes in Estimated Cost of Authorized / Unpriced Work: No change in the estimated cost of authorized / unpriced work this reporting period.

Differences between EAC's [Format 1, Column (15) (e): The At Completion Estimate was decreased from \$2,794.9M to \$2782.7M, a \$12.2M decrease, this reporting period to reflect the application of the most current labor rates, offset by delays in FY 2010 staffing to plan, FY 2010 workscope reductions to reconcile to FY 2010 funding issues, and correction of errors in the previous outyear spending projections.

Changes in Undistributed Budget: No change in Undistributed Budget this reporting period.

Changes in Management Reserve: No change in management reserve this reporting period.

Differences in the Performance Measurement Baseline: There is no change in the Performance Measurement Baseline this reporting period.



FORMAT 5, DD FORM 2734/5, EXPLANATIONS AND PROBLEM ANALYSIS

| Contract Performance Report | | | | | | | | | |
|---|------------------------|--|--------------------|----------------------|--|--|--|--|--|
| 1. Contractor 2. Contract 3. Program 4. Report Period | | | | | | | | | |
| a. Name | a. Name | | a. Name | a. From (2010/02/22) | | | | | |
| b. Location (Address and | b. Number | | b. Phase | b. To (2010/03/21) | | | | | |
| Zip Code) | c. Type d. Share Ratio | | c. EVMS Acceptance | b. 18 (2010/03/21) | | | | | |
| 5. Evaluation (continued) | | | | | | | | | |

Best/Worst/Most Likely Management Estimate at Completion:

The Best Case Estimate at Completion assumes completion of FY 2010 work scope at authorized funding levels and FY 2011 - FY 2019 workscope as reflected in the Performance Measurement Baseline . The Best Cast Estimate also assumes utilization of 50 percent of management reserve.

The Worst Case Estimate at Completion is based on detailed field analysis assuming the most current labor rates and incorporating delays in staffing to plan and elimination of duplicate work scope. The Worst Cast Estimate also assumes utilization of 100 percent of the management reserve.

The Most Likely Case Estimate at Completion assumes completion of FY 2010 work scope at authorized funding levels and FY 2011 - FY 2019 workscope as reflected in the Performance Measurement Baseline . The Most Likely Cae Estimate also assumes utilization of 100 percent of management reserve.



FORMAT 5, DD FORM 2734/5, EXPLANATIONS AND PROBLEM ANALYSIS

March 2010 Appendix F-1

Table F-1. Cost / Liquidation Performance – Usage Based Service / Direct Labor Adder Accounts (dollars in thousands).

| | Fiscal Year To Date | | | | | | | | | | |
|---|---------------------|--------|---------------|-------------|-------------------------------|--------|--|--|--|--|--|
| Account Description | BCWS | ACWP | CV | Liquidation | Liquidation (Over) / Under | ВАС | | | | | |
| Direct Labor Adder | | | | | | | | | | | |
| Motor Carrier DLA | 1,976 | 1,611 | 365 | (1,829) | (218) | 4,243 | | | | | |
| Facility Services DLA | 1,908 | 1,749 | 159 | (2,121) | (372) | 4,393 | | | | | |
| Total DLA | 3,884 | 3,360 | 524 | (3,950) | (590) | 8,636 | | | | | |
| | | | Usage Based S | ervice | | | | | | | |
| Training | 5,860 | 8,049 | (2,189) | (8,498) | (449) | 12,580 | | | | | |
| Reproduction | 663 | 637 | 26 | (667) | (30) | 1,426 | | | | | |
| Waste Sampling and Characterization Facility | 5,750 | 5,853 | (103) | (5,421) | 432 | 12,125 | | | | | |
| Occupancy | 2,427 | 2,224 | 203 | (2,814) | (590) | 5,063 | | | | | |
| Crane & Rigging | 5,546 | 6,077 | (531) | (5,883) | 194 | 12,021 | | | | | |
| Fleet | 5,938 | 5,797 | 141 | (6,416) | (619) | 12,031 | | | | | |
| Total UBS | 26,184 | 28,637 | (2,453) | (29,699) | (1,062) | 55,246 | | | | | |
| Total DLA / UBS | 30,068 | 31,997 | (1,929) | (33,649) | (1,652) | 63,882 | | | | | |

ACWP = Actual Cost of Work Performed.

BAC = Budget at Completion.

BCWS = Budgeted Cost of Work Scheduled.

CV = Cost Variance.

DLA = Direct Labor Adder.

UBS = Usage-Based Services.



APPENDIX F

MSA

CONTINUITY OF SERVICE / ABSENCE ADDER STATUS