### PROHIBITED PERSONNEL PRACTICES



### WHISTLEBLOWER PROTECTION

RIGHTS AND REMEDIES
OF FEDERAL EMPLOYEES
UNDER 5 U.S.C., CHAPTERS 12 & 23

U.S. OFFICE OF SPECIAL COUNSEL

### **TOPICS**

5 U.S.C. CHPTRS. 12, 23, 73



### U.S. OFFICE OF SPECIAL COUNSEL (OSC)

### PROHIBITED PERSONNEL PRACTICES

### WHISTLEBLOWER PROTECTION

### OFFICE OF SPECIAL COUNSEL (OSC)

5 U.S.C. §§ 1211-19; 5 C.F.R. PART 1800



#### **AUTHORIZED TO —**

- INVESTIGATE PROHIBITED PERSONNEL PRACTICES
  AND OTHER ACTIVITIES PROHIBITED BY CIVIL
  SERVICE LAW, RULE, OR REGULATION
- SEEK CORRECTIVE ACTION ON BEHALF OF INDIVIDUALS WHO ARE THE VICTIMS OF PROHIBITED PERSONNEL PRACTICES
- SEEK DISCIPLINARY ACTION AGAINST AGENCY
   OFFICIALS WHO COMMIT PROHIBITED PERSONNEL
   PRACTICES

## OFFICE OF SPECIAL COUNSEL (OSC)

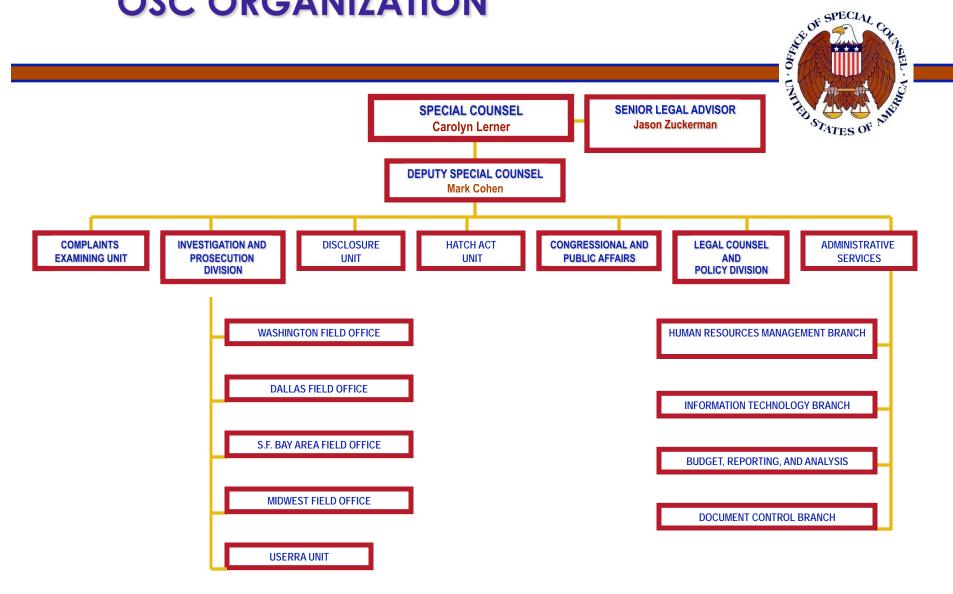
5 U.S.C. §§ 1211-19; 5 C.F.R. PART 1800



### **AUTHORIZED TO —**

- PROVIDE A SAFE CHANNEL FOR <u>WHISTLEBLOWER</u>
   <u>DISCLOSURES</u> BY CURRENT AND FORMER FEDERAL
   EMPLOYEES, AND APPLICANTS FOR FEDERAL
   EMPLOYMENT
- ADVISE ON AND ENFORCE <u>HATCH ACT</u> PROVISIONS ON POLITICAL ACTIVITY APPLICABLE TO FEDERAL, STATE, AND LOCAL GOVERNMENT EMPLOYEES
- PROTECT THE REEMPLOYMENT RIGHTS OF FEDERAL EMPLOYEE MILITARY VETERANS AND RESERVISTS UNDER USERRA

### **OSC ORGANIZATION**



### RESPONSIBILITIES OF AGENCY OFFICIALS

5 U.S.C. § 2302(c)

# AGENCY HEADS, AND OFFICIALS WITH DELEGATED PERSONNEL MANAGEMENT AUTHORITY, ARE RESPONSIBLE FOR —

- PREVENTING PROHIBITED PERSONNEL PRACTICES
- COMPLYING WITH AND ENFORCING CIVIL SERVICE LAWS, RULES, AND REGULATIONS
- ENSURING THAT EMPLOYEES ARE INFORMED OF THEIR RIGHTS AND REMEDIES (IN CONSULTATION WITH OSC)

### **KEY CONCEPTS**



- MERIT SYSTEM PRINCIPLES
  THE FRAMEWORK AND FOUNDATION FOR MAKING ALL PERSONNEL DECISIONS IN THE CIVIL SERVICE
- PROHIBITED PERSONNEL PRACTICES
   ADMONITIONS AGAINST SPECIFIC PRACTICES THAT
   CONFLICT WITH MERIT SYSTEMS PRINCIPLES
- WHISTLEBLOWER DISCLOSURES
   OSC PROVIDES A SAFE CHANNEL FOR DISCLOSURES BY
   CURRENT AND FORMER FEDERAL EMPLOYEES AND
   APPLICANTS FOR FEDERAL EMPLOYMENT

# PROHIBITED PERSONNEL PRACTICES: OVERVIEW



# 12 PROHIBITED PERSONNEL PRACTICES — FALL UNDER ONE OF FOUR GENERAL CATEGORIES:

- DISCRIMINATION
- HIRING PRACTICES THAT OFFEND MERIT SYSTEM
- RETALIATION FOR ENGAGING IN PROTECTED ACTIVITY (INCLUDING WHISTLEBLOWING)
- THE CATCH-ALL: VIOLATION OF LAWS, RULES OR REGULATIONS THAT IMPLEMENT MERIT SYSTEMS PRINCIPLES (INCLUDING VIOLATIONS OF CONSTITUTIONAL RIGHTS)

### DISCRIMINATION



# PROHIBITED PERSONNEL PRACTICE TO DISCRIMINATE AGAINST AN EMPLOYEE:

- BASED ON RACE, COLOR, NATIONALITY, RELIGION, GENDER, HANDICAPPING CONDITION, AGE, MARITAL STATUS, OR POLITICAL AFFILIATION
- BASED ON "CONDUCT WHICH DOES NOT ADVERSELY AFFECT THE PERFORMANCE OF THE EMPLOYEE OR APPLICANT, OR THE PERFORMANCE OF OTHERS," INCLUDING SEXUAL ORIENTATION DISCRIMINATION

### POLITICAL ACTIVITY



#### PROHIBITED PERSONNEL PRACTICE TO:

- COERCE THE POLITICAL ACTIVITY OF ANY PERSON (INCLUDING PROVIDING OF ANY POLITICAL CONTRIBUTION OR SERVICE)
- TAKE ANY ACTION AGAINST AN EMPLOYEE OR APPLICANT FOR EMPLOYMENT AS A REPRISAL FOR THE REFUSAL OF ANY PERSON TO ENGAGE IN SUCH POLITICAL ACTIVITY



- OBSTRUCTING THE RIGHT TO COMPETE
- INFLUENCING WITHDRAWAL FROM COMPETITION
- UNAUTHORIZED PREFERENCES
- NEPOTISM
- CONSIDERING IMPROPER JOB REFERENCES
- KNOWINGLY VIOLATING VETERANS' PREFERENCE

5 U.S.C. §§ 2302(b)(2); (b)(4); (b)(5); (b)(6);(b)(7); (b)(11)



#### **MOST COMMON VIOLATIONS:**

- DECEIVING OR WILFULLY OBSTRUCTING RIGHT TO COMPETE FOR EMPLOYMENT 5 U.S.C. § 2302(b)(4)
- INFLUENCING WITHDRAWAL FROM COMPETITION IN ORDER TO IMPROVE OR INJURE EMPLOYMENT PROSPECTS OF ANOTHER — 5 U.S.C. § 2302(b)(5)
- GIVING AN UNAUTHORIZED PREFERENCE OR ADVANTAGE TO IMPROVE OR INJURE THE PROSPECTS OF ANY PARTICULAR PERSON FOR EMPLOYMENT — 5 U.S.C. § 2302(b)(6)



### **COMMON MISCONCEPTION:**

- IT IS NOT A PROHIBITED PERSONNEL PRACTICE TO ACT UPON ONE'S EXISTING EXPECTATION THAT ONE PERSON MAY BE THE BEST SELECTEE FOR A PARTICULAR POSITION ("PRESELECTION").
- TO VIOLATE THE LAW THERE MUST BE
  - ✓ THE GRANT OF SOME ILLEGAL ADVANTAGE
  - ✓ AN <u>INTENTIONAL AND PURPOSEFUL</u>

    <u>MANIPULATION</u> OF THE SYSTEM TO INSURE THAT ONE PERSON IS FAVORED AND ANOTHER PERSON IS DISADVANTAGED



#### **CAVEATS:**

- WHILE HIRING OFFENSES USUALLY REQUIRE INTENT TO DECEIVE OR MANIPULATE THE SYSTEM, IF A LAW, RULE, OR REGULATION IMPLEMENTING A MERIT SYSTEM PRINCIPLE IS VIOLATED IN THE PROCESS, THAT WOULD ALSO BE A PROHIBITED PERSONNEL PRACTICE.
- NEGLIGENCE OR IMPRUDENT ACTIONS CAN CREATE
  THE APPEARANCE OF A HIRING OFFENSE AND RESULT
  IN COMPLAINTS AND INVESTIGATIONS <u>E.G.</u>,
  BROADCASTING ONE'S CHOICE BEFORE COMPETITION
  IS HELD.

### **EXAMPLES OF HIRING OFFENSES**



- MANAGER DELIBERATELY FAILS TO HAVE VACANCY
   ANNOUNCEMENT POSTED, TO PREVENT A PARTICULAR
   CANDIDATE FROM APPLYING FOR A VACANCY
- APPLICATION RECEIVED IS DELIBERATELY MISPLACED
   OR DESTROYED
- SUPERVISOR GIVES AN EMPLOYEE A DISHONEST RECOMMENDATION OR APPRAISAL TO KEEP VALUABLE EMPLOYEE OR TO HELP ANOTHER CANDIDATE

### **EXAMPLES OF HIRING OFFENSES**



- SUPERVISOR ENCOURAGES A SUBORDINATE NOT TO COMPETE, OR TO WITHDRAW HIS OR HER APPLICATION, BY MAKING PROMISES OF FUTURE BENEFITS THAT SUPERVISOR DOES NOT INTEND TO KEEP
- CLOSED VACANCY ANNOUNCEMENT IS RE-OPENED TO PERMIT A FAVORED CANDIDATE TO APPLY

### **EXAMPLES OF HIRING OFFENSES**



- JOB QUALIFICATIONS ARE MANIPULATED TO FAVOR A
   PARTICULAR APPLICANT
- A SUPERVISOR ADVISES A QUALIFIED EMPLOYEE NOT TO APPLY FOR A JOB IN ORDER TO IMPROVE ANOTHER EMPLOYEE'S CHANCES TO BE SELECTED

# CATCH ALL PROHIBITED PERSONNEL PRACTICE



TAKING OR FAILING TO TAKE PERSONNEL ACTION,
IN VIOLATION OF A LAW, RULE, OR REGULATION
THAT IMPLEMENTS OR DIRECTLY CONCERNS A
MERIT SYSTEM PRINCIPLE

5 U.S.C. § 2302(b)(12)

### MERIT SYSTEM PRINCIPLES

5 U.S.C. § 2301(b)



- RECRUIT, SELECT, AND ADVANCE ON THE BASIS OF MERIT AFTER FAIR AND OPEN COMPETITION
- 2. TREAT EMPLOYEES AND APPLICANTS FAIRLY AND EQUITABLY
- 3. PROVIDE EQUAL PAY FOR EQUAL WORK AND REWARD EXCELLENT PERFORMANCE
- 4. MAINTAIN HIGH STANDARDS OF INTEGRITY, CONDUCT, AND CONCERN FOR THE PUBLIC INTEREST

### **MERIT SYSTEM PRINCIPLES**

5 U.S.C. § 2301(b)



- 5. MANAGE EMPLOYEES EFFECTIVELY AND EFFICIENTLY
- 6. RETAIN OR SEPARATE EMPLOYEES ON THE BASIS OF THEIR PERFORMANCE
- 7. PROVIDE EMPLOYEES WITH EFFECTIVE TRAINING AND EDUCATION
- 8. PROTECT EMPLOYEES FROM IMPROPER POLITICAL INFLUENCE
- PROTECT EMPLOYEES FROM REPRISAL FOR LAWFUL DISCLOSURES

### RETALIATION

5 U.S.C. §§ 2302(b)(8); (b)(9)



# TAKING, FAILING TO TAKE, OR THREATENING TO TAKE OR FAIL TO TAKE PERSONNEL ACTION FOR —

- PROTECTED WHISTLEBLOWING
- EXERCISE OF APPEAL, COMPLAINT, OR GRIEVANCE RIGHTS
- TESTIMONY OR OTHER ASSISTANCE TO PERSON EXERCISING SUCH RIGHTS
- COOPERATION WITH OR DISCLOSURES TO THE SPECIAL COUNSEL OR AN INSPECTOR GENERAL
- REFUSAL TO OBEY AN ORDER THAT WOULD REQUIRE VIOLATION OF LAW

# ELEMENTS OF PROOF: REPRISAL FOR WHISTLEBLOWING

5 U.S.C. §§ 1214(b)(4)(A)-(B), 1221(e)



#### MUST SHOW —

- PROTECTED DISCLOSURE OF INFORMATION UNDER
   5 U.S.C. § 2302(b)(8)
- PERSONNEL ACTION TAKEN NOT TAKEN, OR THREATENED
- ACTUAL OR CONSTRUCTIVE <u>KNOWLEDGE</u> OF THE PROTECTED DISCLOSURE
- PROTECTED DISCLOSURE WAS A <u>CONTRIBUTING</u>
   FACTOR IN THE PERSONNEL ACTION

# PROTECTED WHISTLEBLOWER DISCLOSURES

5 U.S.C. §§ 2302(b)(8), 1213



### **CATEGORIES OF DISCLOSURES**

- A VIOLATION OF ANY LAW, RULE OR REGULATION
- GROSS MISMANAGEMENT

MORE THAN DE MINIMIS

GROSS WASTE OF FUNDS

MORE THAN A DEBATABLE EXPENDITURE

- ABUSE OF AUTHORITY
- SUBSTANTIAL AND SPECIFIC DANGER TO PUBLIC HEALTH AND/ OR SAFETY

# PROTECTED WHISTLEBLOWER DISCLOSURES (cont'd)

5 U.S.C. §§ 2302(b)(8), 1213



- GENERALLY PROTECTED WHEN MADE TO <u>ANY</u>
   <u>PERSON</u> (EXCEPT THE WRONGDOER)
- NEED NOT BE ACCURATE TO BE PROTECTED
- PROTECTED IF EMPLOYEE HAS A <u>REASONABLE BELIEF</u>
   THAT IT IS TRUE TEST IS BOTH OBJECTIVE AND SUBJECTIVE

# PROTECTED WHISTLEBLOWER DISCLOSURES (cont'd)

5 U.S.C. §§ 2302(b)(8), 1213



- NO REQUIREMENT THAT EMPLOYEE GO THROUGH
   CHAIN OF COMMAND
- WHISTLEBLOWER'S <u>PERSONAL MOTIVATION DOES</u>
   <u>NOT AFFECT</u> REASONABLENESS OF A DISCLOSURE
- EMPLOYEE OR APPLICANT IS <u>PROTECTED IF</u>
   EMPLOYER MISTAKENLY BELIEVES HE OR SHE IS A
   WHISTLEBLOWER

# PROTECTED WHISTLEBLOWER DISCLOSURES (cont'd)

5 U.S.C. §§ 2302(b)(8), 1213



DISCLOSURE NOT PROTECTED (UNLESS MADE TO THE SPECIAL COUNSEL OR INSPECTORS GENERAL), WHERE DISCLOSURE IS —

- PROHIBITED BY LAW, OR
- REQUIRED BY EXECUTIVE ORDER TO BE SECRET
   FOR NATIONAL SECURITY OR FOREIGN AFFAIRS
   REASONS

### **CONTRIBUTING FACTOR**



# ANY FACTOR WHICH ALONE OR IN CONNECTION WITH OTHERS TENDS TO AFFECT IN ANY WAY THE OUTCOME OF THE PERSONNEL ACTION AT ISSUE

- CAN BE ESTABLISHED BY KNOWLEDGE / TIMING
   ALONE
- OFTEN ESTABLISHED BY <u>CIRCUMSTANTIAL</u>
   EVIDENCE

### **CLEAR AND CONVINCING EVIDENCE**

(AGENCY DEFENSE)

- AGENCY DEFENDS PERSONNEL ACTION BY SHOWING — BY CLEAR AND CONVINCING EVIDENCE — THAT IT WOULD HAVE TAKEN THE SAME ACTION WITHOUT THE DISCLOSURE.
- FACTORS:
  - > STRENGTH OF THE EVIDENCE IN SUPPORT OF THE PERSONNEL ACTION
  - EXISTENCE AND STRENGTH OF MOTIVE TO RETALIATE
  - > TREATMENT OF <u>SIMILAR EMPLOYEES</u> WHO ARE NOT WHISTLEBLOWERS

### **CORRECTIVE ACTION:**

5 U.S.C. § 1214



IF OSC FINDS THAT A PROHIBITED PERSONNEL PRACTICE HAS OCCURRED, A LETTER WILL BE SENT TO THE HEAD OF THE AGENCY INVOLVED TO REQUEST CORRECTIVE ACTION

EXAMPLE —

IF THE CASE INVOLVES A 30-DAY SUSPENSION, OSC MIGHT REQUEST THAT THE SUSPENSION BE RESCINDED, AND THAT THE EMPLOYEE RECEIVE BACK PAY

IN MOST CASES, AGENCIES AGREE TO TAKE THE CORRECTIVE ACTION REQUESTED AND A SETTLEMENT AGREEMENT RESOLVES THE MATTER

## CORRECTIVE ACTION (cont'd)

5 U.S.C. § 1214



IF THE AGENCY DOES NOT TAKE THE
CORRECTIVE ACTION REQUESTED WITHIN
A REASONABLE PERIOD OF TIME, OSC MAY
FILE A PETITION FOR CORRECTIVE ACTION
WITH THE MERIT SYSTEMS PROTECTION BOARD

### CORRECTIVE ACTION (cont'd)

5 U.S.C. § 1214

# IF, AFTER A REASONABLE PERIOD OF TIME, THE AGENCY DOES NOT ACT TO CORRECT THE PROHIBITED PERSONNEL PRACTICE, THE SPECIAL COUNSEL MAY PETITION THE BOARD FOR CORRECTIVE ACTION

- THE BOARD SHALL PROVIDE AN OPPORTUNITY FOR ORAL OR WRITTEN COMMENTS BY OSC, OPM, THE AGENCY INVOLVED, AND BY ANY INDIVIDUAL WHO ALLEGES TO BE THE SUBJECT OF THE PROHIBITED PERSONNEL PRACTICE
- IF THE BOARD DETERMINES THAT OSC HAS DEMONSTRATED THAT A PROHIBITED PERSONNEL PRACTICE OCCURRED, EXISTS, OR IS TO BE TAKEN, THE BOARD SHALL ORDER SUCH CORRECTIVE ACTION AS THE BOARD CONSIDERS APPROPRIATE

### **DISCIPLINARY ACTION**

5 U.S.C. § 1215



### MAY BE SOUGHT BY OSC FOR —

- PROHIBITED PERSONNEL PRACTICES
- HATCH ACT VIOLATIONS
- OTHER VIOLATIONS OF CIVIL SERVICE LAW, RULE, OR REGULATION

# **DISCIPLINARY ACTION** (cont'd)

5 U.S.C. § 1215



### MAY BE SOUGHT BY OSC FROM —

- THE MERIT SYSTEMS PROTECTION BOARD
- AGENCY HEADS

(FOR UNIFORMED SERVICE MEMBERS AND CONTRACTORS)

THE PRESIDENT

(FOR MOST PRESIDENTIAL APPOINTEES)

## **DISCIPLINARY ACTION** (cont'd)

5 U.S.C. § 1215



### POSSIBLE PENALTIES —

- REMOVAL, REDUCTION IN GRADE, SUSPENSION, OR REPRIMAND
- DEBARMENT FROM FEDERAL EMPLOYMENT (UP TO FIVE YEARS)
- (UP TO \$1,100)

### **DISCIPLINARY ACTION** (cont'd)

5 U.S.C. § 1215



### RIGHTS OF CHARGED EMPLOYEE INCLUDE —

- OPPORTUNITY TO RESPOND
- LEGAL OR OTHER REPRESENTATION
- HEARING BEFORE A MERIT SYSTEMS
   PROTECTION BOARD ADMINISTRATIVE LAW
   JUDGE
- WRITTEN DECISION

### **OSC'S MANAGEMENT ADVICE**



- BE MEASURED IN YOUR SPEECH AND ACTIONS
- KEEP THE MERIT SYSTEMS CONCEPTS ON YOUR RADAR SCREEN
- SEEK EXPERT ADVICE WHEN YOU ARE UNSURE
- DEAL WITH PROBLEMS AS THEY OCCUR TO AVOID THE APPEARANCE OF BAD MOTIVE
- BE CONSISTENT IN YOUR MANAGEMENT OF YOUR EMPLOYEES
- DO YOUR BEST NOT TO BE SOMEONE ABOUT WHOM THE WHISTLE IS BLOWN

5 U.S.C. § 1213



THE OFFICE OF SPECIAL COUNSEL PROVIDES A SAFE
CHANNEL FOR WHISTLEBLOWER DISCLOSURES BY
FEDERAL EMPLOYEES, FORMER FEDERAL EMPLOYEES,
AND APPLICANTS FOR FEDERAL EMPLOYMENT

5 U.S.C. § 1213



### **JURISDICTIONAL ELEMENTS**

COVERED AGENCY

MOST EXECUTIVE BRANCH AGENCIES

COVERED POSITION

A DISCLOSURE MUST BE RELATED TO AN EVENT THAT OCCURRED IN CONNECTION WITH THE PERORMANCE OF AN EMPLOYEE'S DUTIES AND RESPONSIBILITIES

5 U.S.C. § 1213 (b)



#### OSC DOES NOT HAVE INVESTIGATIVE AUTHORITY

- BY STATUTE, OSC SHALL MAKE A SUBSTANTIAL LIKELIHOOD
   DETERMINATION WITHIN 15 DAYS AFTER RECEIVING INFORMATION FROM
   A WHISTLEBLOWER
- SUBSTANTIAL LIKELIHOOD IS DEFINED AS THE DETERMINATION THAT THE AGENCY IS MORE LIKELY THAN NOT TO FIND THE ALLEGATION SUBSTANTIATED AT THE CONCLUSION OF ITS INVESTIGATION
- IN MAKING THE SUBSTANTIAL LIKELIHOOD DETERMINATION, OSC FOLLOWS
  THE MERIT SYSTEM PROTECTION BOARD DEFINITIONS OF A GROSS WASTE
  OF FUNDS, GROSS MISMANAGMENT, AND AN ABUSE OF AUTHORITY

5 U.S.C. § 1213 (c)



### **REFERRALS--**

IF THE SPECIAL COUNSEL MAKES A POSITIVE
DETERMINATION THAT THERE IS A SUBSTANTIAL
LIKELIHOOD THAT THE INFORMATION DISCLOSES
ONE OR MORE OF THE NOTED CATEGORIES OF
WRONGDOING, THE SPECIAL COUNSEL MUST
TRANSMIT THE INFORMATION TO THE AGENCY HEAD



- THE AGENCY HEAD IS REQUIRED TO CONDUCT AN INVESTIGATION AND SUBMIT A WRITTEN REPORT ON THE FINDINGS OF THE INVESTIGATION TO THE SPECIAL COUNSEL WITHIN 60 DAYS--5 U.S.C. § 1213 (c)(1)
- THE SPECIAL COUNSEL REVIEWS THE AGENCY REPORT AND DETERMINES WHETHER IT CONTAINS THE INFORMATION REQUIRED BY STATUTE AND WHETHER THE FINDINGS APPEAR REASONABLE—5 U.S.C. § 1213 (d) and (e)(2)



### WHISTLEBLOWER'S COMMENTS

# WHISTLEBLOWER HAS 15 DAYS TO COMMENT ON THE AGENCY REPORT

5 U.S.C. § 1213 (e) (1)



THE AGENCY'S REPORT AND ANY COMMENTS PROVIDED BY THE WHISTLEBLOWER ARE TRANSMITTED TO THE PRESIDENT AND THE CONGRESSIONAL OVERSIGHT COMMITTEES WITH JURISDICTION OVER THE AGENCY THAT THE DISCLOSURE INVOLVES

5 U.S.C. § 1213 (e)(3)



- IF THE SPECIAL COUNSEL DOES NOT MAKE A
   POSITIVE DETERMINATION THAT THERE IS A
   SUBSTANTIAL LIKELIHOOD THAT THE INFORMATION
   DISCLOSES ONE OR MORE OF THE CATEGORIES OF
   WRONGDOING, THE SPECIAL COUNSEL INFORMS
   THE WHISTLEBLOWER
  - ▶ THE REASONS WHY THE DISLSOURE MAY NOT BE FURTHER ACTED ON, AND\_
  - DIRECTS THE WHISTLEBLOWER TO OTHER OFFICES AVAILABLE FOR RECEIVING DISCLSOSURES—5 U.S.C. § 1213 (g)(3)

### **OSC WEB SITE**

(http://www.osc.gov)





http://www.osc.gov/ (1 of 2)5/25/2006 1:15:47 PM

### OSC PHONE / E-MAIL CONTACTS



COMPLAINTS EXAMINING UNIT: (202) 254-3670

(800) 872-9855

DISCLOSURE HOTLINE: (202) 254-3640

(800) 572-2249

HATCH ACT UNIT: (800) 85-HATCH

(202) 254-3650

hatchact@osc.gov

<u>USERRA UNIT</u>: (202) 254-3620

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OSC SPEAKERS/

**OUTREACH REQUESTS**: (202) 254-3600

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### **OSC MAIL CONTACTS**



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