

Pediatrics @ the Basin

Organization Name:

Pediatrics @ the Basin

Organization Address:

510 Kreag Road
Pittsford, New York 14534
585-218-9560
<http://www.pedsbasin.com>

Organization Contact:

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Schema Archetype

Group Practice – Single Specialty

Schema Factors

Outpatient, Office Practice, Pediatrics, 3~5 Providers,
Suburban, Non-Academic

Organization Summary

Pediatrics @ the Basin is a pediatric practice in the Rochester area. The practice focuses on delivering highly personal, accommodating, family-oriented care to children.

IT Environment

The EHR chosen by Pediatrics @ the Basin, SOAPware contains prewritten templates for many common types of encounters. The providers at Pediatrics @ the Basin were jointly responsible for customization of templates, reports, and codes. The hardware and software support is provided by a contracted independent IT support person.

CDS Achievement

Providers at Pediatrics @ the Basin were able to easily modify the existing templates, or create new ones to meet their needs. Each physician spent

Pediatrics @ the Basin

approximately 1 hour a week to integrate community, state and national health guidelines into their templates.

This allowed Pediatrics @ the Basin to create a workflow where nurses choose a template for common encounters: well child visits, common illness and injury visits, phone calls, and medication refills. The nurse or receptionist who enters the encounter simply chooses which template to use. The templates saves time and spare the providers duplicated efforts while allowed more detailed history and physicals to be entered and modified.

Lessons Learned

As a small practice with finite financial resources, little IT support, and limited clinician time, Pediatrics @ the Basin was nevertheless able to effectively use clinical decision support to optimize their care delivery through clever use of their community resources.

Leverage community/academic opportunities to evaluate EHR and CDS options — Pediatrics @ the Basin benefited from Dr. Loveys' role on the University of Rochester Medical Center's Ambulatory Services Committee and the experiences in reviewing EHR & CDS options there. This gave Pediatrics @ the Basin exposure to a far greater number of EHR & CDS options and far greater range of clinician input and expert opinion than they otherwise would have.

Leverage community efforts in clinical guideline and protocol creation — Pediatrics @ the Basin was able to leverage the efforts of the Monroe County Medical Society Quality Collaborative in their community. This collaborative is made up of physicians and other stake holders who represent local insurance companies, IPAs, and hospitals. They oversee community wide clinical guideline initiatives and other quality related projects. The guidelines were used by the physicians of Pediatrics @ the Basin to create templates for the initial evaluation and follow up care of patients in several areas, most notably, asthma, depression and attention deficit disorder. Pediatrics @ the Basin has not had a single hospital admission for one of their patients with a diagnosis of asthma since instituting these guidelines.

Awards, Recognitions, and Citations

2004 Davies Ambulatory Care Award Winner

http://www.himss.org/content/files/davies2004_primarycare_Pediatrics.pdf

Sponsor Pediatric subsection, *SOAPware*